

A Contribution from Volunteers

STEP – BY -- STEP PROCEDURE

64 kB CARD

HOW TO CHANGE REGISTERED MOBILE NUMBER

07 SEP 2020 → Updated 12 OCT 2021

For queries WhatsApp message to Cdr V K Santhanam @ 97400 72879

A) References

- i) Various Policy Letters issued by CO ECHS
- ii) CO ECHS letter B/49711-NSC/AG/ECHS/Gen Corr dated 03 Dec 2020

B) INTRODUCTION

a) The 64 kB ECHS Card is used in Polyclinic Kiosks to obtain various health care services. Many actions are now possible online which were hitherto manual. The following are possible using online facilities:-

- i) Change of Parent Polyclinic after collection of Card
- ii) Change of registered Mobile Number after collection of card
- iii) Change of Data after collection of Card
- iv) Blocking of Card when lost to reprint or demise of Beneficiary

b) This Step – By -Step Procedure addresses Change to Registered Mobile Number This can be carried out **ONLY after you have collected the 64 kB Card.**

C) ANSWERS TO YOUR QUESTION

YOUR QUESTIONS?	ANSWERS IN
<i>How do I change my Registered Mobile Number used when I applied for 64 kB Card?</i>	SECTION 1

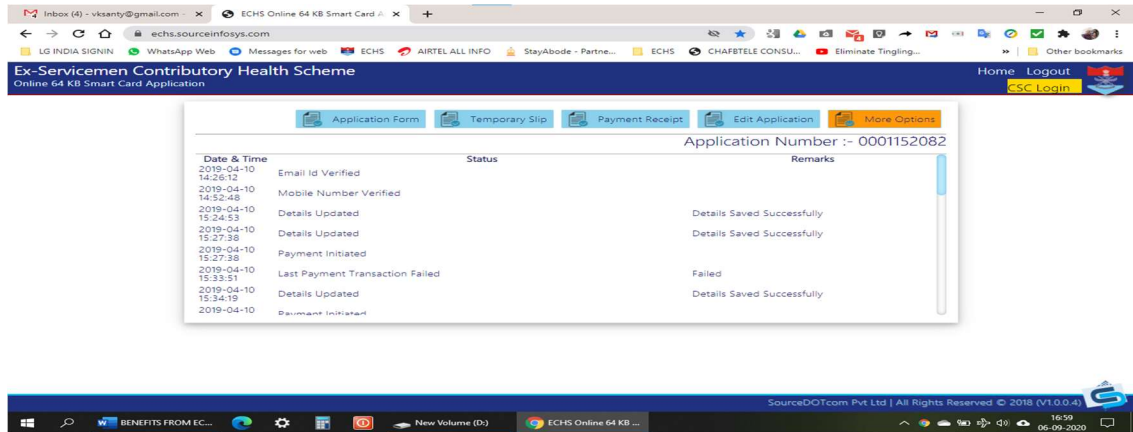
SECTION # I – How do I Change my registered Mobile Number used when I applied for 64 kB Card?

- i. This request for change is possible ONLY when you have the 64 kB Card of the concerned Beneficiary
- ii. The ECHS Application site can be accessed from the URL <https://echs.sourceinfosys.com/> which you would have used to register & applied for the 64 kb card.

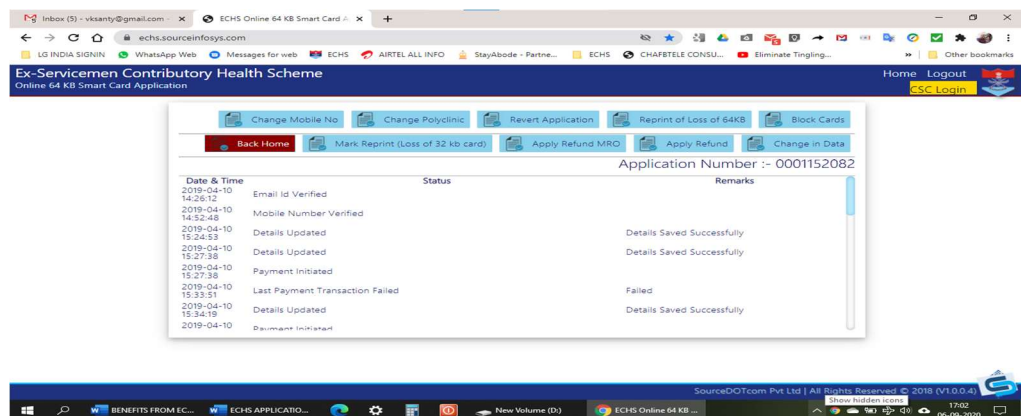
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iii. With your 64kB card in hand, launch this application using the URL as above, click **“Already Registered Click to Login”**, enter your registered mobile number, password & captcha as shown.

a. On the Home page displayed after login, you will see menu items as below. Click **‘More Options’**



b. A page as below will be displayed with Menu Options (Tabs). For example – Change Mobile #, Change Polyclinic, et al



c. Click **Change Mobile Number**

d. Enter the **New Mobile Number** and Submit

e. Take a printout of the displayed prefilled system generated form

f. Take a photocopy of your 64 kB Card

g. Your request for change of mobile number is sent Online to OIC Parent PC automatically

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- h. Go to your Parent Polyclinic, submit the form and copy of 64 kB card.
- i. OIC Parent Polyclinic will approve Online your request for change of Mobile Number
- j. You can now use the new mobile number to login to the ECHS Application site

JAI HIND