

ECHS REIMBURSEMENT SOLUTIONS



- **Medicine Claim Reimbursement - When Not Available @ Polyclinic & Purchased**
- **Prescription itself is Non-Availability Certificate (NAC) when OIC Signs & Stamps**
- **Medicine purchased to be for maximum 30 days & match Prescription**
- **Pharmacy bill should show License & GST # (except for Jan Ashudhi)**
- **Claim Reimbursement of Treatment @ Non-Emp Hospital ONLY under Emergency. Reimbursement limited to ECHS rates**
- **Under certain conditions 100 % Reimbursement is possible utilising High Power Committee Approval**
- **Reimbursement claim can be done Online. Submit ORIGINAL documents to Polyclinic within 15 days from Online submission**
- **Claim ID unique for each Claim. Use it to Track Status**
- **Submit SEPERATE claim for each Beneficiary**
- **Any Query on your Claim - Answer Promptly & Completely**
- **Time Limit for submission of Medicine Claim - 90 days from bill date . Beyond 90 days waiver to be obtained**

**ECHS FLYER #3 NOV 2023
DESIGNED AND SHARED BY
CDR SANTHANAM (RETD)**

ECHS REFERRAL TO GET TREATMENT AT EMPANELLED HOSPITAL

- Initiated by Polyclinic Doctor Online & Digitally Signed by OIC
- An Authorisation document for Treatment at Emp Hospital
- You can get 02 Referrals per Day from Polyclinic
- Referrals can be given at any Polyclinic under some Condition
- Enables Beneficiaries to get Cashless Treatment
- Routine Referral is Valid for 30 days
- For Initial admission, Referral is valid for 12 days. Extension possible
- Special Treatment Referral is Valid up to 06 months
- Any Beneficiary 75 Years & above - DO NOT need Referral for OPD
- Military Polyclinic issues Referral on Specialist Prescription
- Under MEDICAL EMERGENCY, No Referral is needed for Treatment
- Referral do not indicate Name of Emp Hospital. You Can Choose



**ECHS FLYER # 2 - OCT 2023
DESIGNED AND SHARED BY
CDR SANTHANAM (RETD)**

ECHS SERVICES - 100 % AUTOMATED BENEFITING VETERANS

- ***64 kB CARD - APPLICATION TO CARD RECEIPT***
- ***MANAGE LOSS OF 64 kB CARD***
- ***CHANGE POLYCLINIC & REGISTERED MOBILE #***
- ***COMPLETE DEPENDENTS ANNUAL VALIDATION***
- ***FIND EMPANELLED HOSPITAL NEAR YOU***
- ***OPD @ POLYCLINIC-APPOINTMENT & CONSULTATION***
- ***GET REFERRAL TO EMPANELLED HOSPITAL FROM ANY CLINIC***
- ***GET MEDICINES AT POLYCLINIC OR NA CERTIFICATE***
- ***GET CASHLESS TREATMENT AT EMPANELLED HOSPITAL***
- ***GET APPROVAL FOR EXTENSION OF STAY AT EMP HOSP***
- ***PUT UP REIMBURSEMENT CLAIM & TRACK STATUS***



***ECHS FLYER # 1 - OCT 2023
DESIGNED AND SHARED BY
CDR SANTHANAM (RETD)***