

Enclosure 2 - Actions after submitting 64KB ECHS Card Application & Successful Payment

It is advised that you check the 'Status' of your application, **once in 10 days till receipt of 64 KB cards.**

Below is the Procedure

- i) **Using a PC or Laptop** – Log In by going to <https://echs.sourceinfosys.com/> → click 'Already Registered Click to Log in' → enter Registered Mobile Number, Password and Verification Code. You will see the Status of Your On Line application
- a) **The First Status you should look for is “Verification Successful”.** This indicates that the On Line Application submitted by you is correct in all respects as checked / Verified by your Records Office. **Only if the “Verification Successful” status is seen, the cards will be allowed to be printed.**
- b) **If the Records Office finds any mistake, they will indicate the same in the Status line.** You will need to correct the mistake by logging in to <https://echs.sourceinfosys.com/> → use **“Edit Application”** tab on the status page, **correct the mistakes and SAVE the changes.**
- c) Once again, the Records Office will check your application and confirm that “Verification is Successful”.
- II) **Using your Mobile APP** for Android or iOS smart phone. (In Mobile you can only see the status; You cannot correct any mistakes pointed by Records Office)

Step # 1 - Installation of App in your Mobile for Android

- i. Ensure Mobile Data is **ON** or Mobile is **connected to Internet.**
- ii. Go to Google Play store
- iii. Search for **'ECHS BENEFICIARIES APP'**
- iv. Press **Install**
- v. Download will take place
- vi. Press **Install to complete Installation**

Step # 2 Checking Status of your application First Time

1. **Open** the INSTALLED **'ECHS BENEFICIARIES APP'**
2. Press **Get started**
3. Press **Check Status.**
4. **Enter Registered Mobile number** and **press Return**
5. Press **Get Status.**
6. **Read Status**

For Regular weekly Checking on Mobile

1. **Open** the **'ECHS BENEFICIARIES APP'**
2. **Press Card**
3. **Enter Registered Mobile number**
4. **Read Status**

For Apple iOS Phone download and install app – **“ECHS BENEFICIARY APP”** to Check Status

After the **Verification Successful** status, progressively Status will change, such as Card Printed, Card Tested, Card Sent to Regional Office, Card sent to Station HQ, Card received in Stn. HQ, OTP Generated by Stn. HQ and finally OTP sent to ESM.

Only when You receive the OTP to your Registered mobile, you can **GO & COLLECT** the 64 KB new card from your Station HQ of ECHS.

The whole process may take up to 4 months at least, but you should keep monitoring the progress