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Central Organisation ECHS  
Adjutant General's Branch  
Integrated Headquarters of  
MoD (Army), Thimayya Marg,  
Near Gopinath Circle,  
Delhi Cantt- 110 010

B/49711-NewSmartCard/AG/ECHS

29 Aug 2022

IHQ of MoD (Air Force)  
IHQ of MoD (Navy)  
HQ South Comd (A/ECHS)  
HQ East Comd (A/ECHS)  
HQ West Comd (A/ECHS)  
HQ Central Comd (A/ECHS)  
Northern Comd (A/ECHS)  
South West Comd (A/ECHS)  
All Area Headquarters  
All Regional Centres

**UTILISATION OF ECHS SERVICES**  
**VALIDITY OF ECHS CARDS & TEMPORARY SLIPS**

1. Please refer Central Organisation letter No B/49711-NSC/AG/ECHS/Gen Corr dated 03 Dec 2020 (Copy attached).
2. The new 64KB ECHS Cards were introduced in the ECHS eco-system in Dec 2017. Since then, a large number of ECHS Beneficiaries have got their 64 KB ECHS Cards made. The new 64 KB ECHS System is automated and provides following online facilities to ECHS Beneficiaries which are not available to 32 Kb cards holders:-
  - (a) Change of Parent Polyclinic after collection of cards.
  - (b) Change of registered Mobile No after collection of cards.
  - (c) Change of data after collection of cards.
  - (d) Blocking of card and apply for reprint of card in case of loss of card.
  - (e) Blocking of card, in case of death and ineligibility of dependent.
  - (f) Online annual validation.
  - (g) Referral from any Polyclinic after online approval from Parent Polyclinic.

3. Presently, apart from 64KB cards, only 32 KB ECHS Cards are being utilised by ECHS Beneficiaries. To ensure functioning of single system, the 32 KB ECHS Card holders are requested to upgrade to new 64 KB ECHS Cards, to utilise all the facilities of 64 KB Card System.

4. In view of the above, the competent authority has approved that the 32 KB ECHS Cards will cease to function wef 15 Nov 2022. Hence, all 32 KB ECHS Card holders are advised to apply online for new 64 KB ECHS Cards before 15 Nov 2022.

5. In case an existing 32KB card holder ESM/Primary Beneficiary has not applied for new 64 KB ECHS Card and wants to utilize the medical cover in emergency after 15 Nov 2022, then he/she may utilize the facility of Guest User as promulgated vide CO ECHS letter No B/49711-NSC/AG/ECHS/Guest User dated 13 May 2021.



(Anirudh Shekhawat)  
Col  
Dir (Statistics & Automation)  
For MD ECHS

**Copy to:**

M/s UTI-ITSL

UTI Bhawan, Plot No. 3, Sector -11 : For information and necessary action please.  
CBD Belapur, Navi Mumbai  
Maharashtra-400614

Source Dot Com Private Ltd : For information and necessary action please.  
Plot No 16, Electronic City,  
Sector-18, Udyog Vihar,  
Phase-IV, Gurugram  
Haryana-122001

DIAV : For dissemination of information,  
through Dir Veterans of Corps/Comd/Areas

Hindi Version – 32 kB Cards will STOP Functioning wef  
15 Nov 2022

वर्तमान में, 64 केबी कार्डों के अलावा, ईसीएचएस लाभार्थियों द्वारा केवल 32 केबी ईसीएचएस कार्ड का उपयोग किया जा रहा है। एकल प्रणाली के कामकाज को सुनिश्चित करने के लिए, 32 केबी ईसीएचएस कार्ड धारकों से 64 केबी कार्ड प्रणाली की सभी सुविधाओं का उपयोग करने के लिए नए 64 केबी ईसीएचएस कार्ड में अपग्रेड करने का अनुरोध किया जाता है।

उपरोक्त के मद्देनजर, सक्षम प्राधिकारी ने अनुमोदित किया है कि 32 केबी ईसीएचएस कार्ड 15 नवंबर 2022 से कार्य करने के लिए जस्ट कर लेंगे। इसलिए, सभी 32 केबी ईसीएचएस कार्ड धारकों को सलाह दी जाती है कि वे 15 नवंबर 2022 से पहले नए 64 केबी ईसीएचएस कार्ड के लिए ऑनलाइन आवेदन करें।