

**“HELPING HANDS FOR ECHS” YOU TUBE CHANNEL**  
**LIST OF YOU TUBE VIDEOS DEVELOPED & LAUNCHED**

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**V (S) # means - You Tube SHORTS Video of less than 1 min duration**

**V # - Videos more than 1 min duration**

**I) Videos on -- INTRODUCTION TO HELPING HANDS FOR ECHS**

<b>VIDEO #</b>	<b>WHAT THE VIDEO EXPLAINS</b>	<b>YOU TUBE LINK</b>
V 1	LAUNCHING OF MY YOU TUBE CHANNEL - HELPING HANDS FOR ECHS ON 10 MAY 2022	<a href="https://youtu.be/uOVZpU-DHic">https://youtu.be/uOVZpU-DHic</a>
V(S) 16	MANY THANKS FOR YOUR SUPPORT & FEEDBACK	<a href="https://youtube.com/shorts/d5GRJHwYgoE">https://youtube.com/shorts/d5GRJHwYgoE</a>
V 36	YOUR FEEDBACK REQUESTED ON VIDEOS	<a href="https://youtube.com/shorts/7adqVirRNG8">https://youtube.com/shorts/7adqVirRNG8</a>
V 59	HOW TO USE HELPING HANDS FOR ECHS FACILITIES & BENEFIT	<a href="https://youtu.be/02lZbmYSfLk">https://youtu.be/02lZbmYSfLk</a>

**II) Videos on -- ECHS CARD**

<b>VIDEO #</b>	<b>WHAT THE VIDEO EXPLAINS</b>	<b>YOU TUBE LINK</b>
V 5	64 KB CARD - HOW TO APPLY – REGISTRATION TO RECEIPT OF CARD?	<a href="https://youtu.be/bZF3vdILygY">https://youtu.be/bZF3vdILygY</a>
V 6	64 KB CARD - ONLINE FACILITIES AVAILABLE FOR BENEFICIARIES?	<a href="https://youtu.be/hvzaOFFjOzk">https://youtu.be/hvzaOFFjOzk</a>
V(S) 18	HOW TO IDENTIFY THE ECHS CARD YOU ARE HAVING? 16 , 32 AND 64 KB Card	<a href="https://youtube.com/shorts/P4akZYrcNV0">https://youtube.com/shorts/P4akZYrcNV0</a>
V (S) 19	HOW TO ACTIVATE 64 KB CARD ON RECEIVING IT ?	<a href="https://youtube.com/shorts/WJGNN3fUuog">https://youtube.com/shorts/WJGNN3fUuog</a>
V (S) 20	WHAT ACTION TO TAKE WHEN YOUR 64 KB CARD IS NOT WORKING?	<a href="https://youtube.com/shorts/IQhKZETHEP4">https://youtube.com/shorts/IQhKZETHEP4</a>
V 25	HOW TO GET YOUR 64 KB CARD TRANSFERRED TO YOUR NEW RESIDENCE LOCATION / CITY?	<a href="https://youtu.be/9YV3R1TdRRc">https://youtu.be/9YV3R1TdRRc</a>
V 27	HOW TO COMPLETE EMERGENCY APPLICATION FOR 64 KB CARD USING GUEST USER FACILITY?	<a href="https://youtu.be/mzWVauCkBCI">https://youtu.be/mzWVauCkBCI</a>
V 28	WHAT ACTION YOU CAN TAKE WHEN YOU FORGOT PASSWORD FOR echs.sourceinfosys.com SITE	<a href="https://youtu.be/kRP7kfLCwFs">https://youtu.be/kRP7kfLCwFs</a>
V (S) 29	HOW TO IDENTIFY 16 KB & 32 KB CARDS (BOTH CARDS NOT USABLE WEF 1 DEC 22) ?	<a href="https://youtube.com/shorts/qRkjr-2SmyM">https://youtube.com/shorts/qRkjr-2SmyM</a>

V (S) 34	WHAT ACTION DO YOU TAKE IN CASE OF DEMISE OF ECHS BENEFICIARY?	<a href="https://youtube.com/shorts/Cmkh- 1fJGE">https://youtube.com/shorts/Cmkh- 1fJGE</a>
V(S) 38	HOW TO CORRECT DATA PRINTED ON YOUR 64 KB CARD?	<a href="https://youtube.com/shorts/t5aaOI68eGo">https://youtube.com/shorts/t5aaOI68eGo</a>
V 39	HOW TO SET NEW PASSWORD FOR 64 KB CARD SITE – WHEN YOU FORGOT LOGIN PASSWORD & ANS ANSWERS TO 2 SECURITY QUESTIONS?	<a href="https://youtu.be/kMjNFj01zjA">https://youtu.be/kMjNFj01zjA</a>
V(S) 44	DID YOU KNOW? 09 USEFUL FEATURES WITH 64 KB CARD	<a href="https://youtube.com/shorts/PhMAi7PP3X0">https://youtube.com/shorts/PhMAi7PP3X0</a>
V 52	USE OF ON LINE TY SLIP TO GET ECHS SERVICES	<a href="https://youtu.be/euKiJJoTbI4">https://youtu.be/euKiJJoTbI4</a>
V 61	HOW TO CHANGE MOBILE NUMBER LINKED TO ECHS 64 KB CARD	<a href="https://youtu.be/3Ky3OsmJcVA">https://youtu.be/3Ky3OsmJcVA</a>
V (S) 62	ECHS CARD TY SLIP & LIMITED FEATURES	<a href="https://youtube.com/shorts/uVcwHMtfKQA">https://youtube.com/shorts/uVcwHMtfKQA</a>
V 63	ELIGIBILITY FOR ECHS MEMBERSHIP	<a href="https://youtu.be/h2v0mFXolxA">https://youtu.be/h2v0mFXolxA</a>

### III) Videos on - MEDICAL TREATMENT AT EMPANELLED HOSPITAL

<b>VIDEO #</b>	<b>WHAT THE VIDEO EXPLAINS</b>	<b>YOU TUBE LINK</b>
V 2	HOW TO GET TREATMENT IN EMPANELLED HOSPITAL IN A MEDICAL EMERGENCY?	<a href="https://youtu.be/eHrFSMWSUF0">https://youtu.be/eHrFSMWSUF0</a>
V 4	WHAT IS ECHS REFERRAL SYSTEM ? START TO FINISH	<a href="https://youtu.be/gpbmgR3jiLA">https://youtu.be/gpbmgR3jiLA</a>
V 12	FACILITIES FOR 75 YEARS & ABOVE - DIRECT OPD AT EMPANELLED HOSPITALS	<a href="https://youtube.com/shorts/9cB66xWlo9Y">https://youtube.com/shorts/9cB66xWlo9Y</a>
V 13	HOW TO GET CASHLESS TREATMENT AT EMPANELLED HOSPITAL?	<a href="https://youtube.com/shorts/IXKzr1mMFmg">https://youtube.com/shorts/IXKzr1mMFmg</a>
V (S)14	MEDICAL EMERGENCY - WHAT SHOULD YOU DO?	<a href="https://youtube.com/shorts/OpqxcJ1u6kQ">https://youtube.com/shorts/OpqxcJ1u6kQ</a>
V (S) 15	HOW TO GET EXTENSION OF STAY WHEN ADMITTED IN AN EMPANELLED HOSPITAL	<a href="https://youtube.com/shorts/7zTDKrWSK I">https://youtube.com/shorts/7zTDKrWSK I</a>
V (S) 17	WHAT ACTIONS YOU NEED TO TAKE ON DISCHARGE FROM AN EMPANELLED HOSPITAL	<a href="https://youtube.com/shorts/2DU5r1mMRDs">https://youtube.com/shorts/2DU5r1mMRDs</a>
V (S) 31	WHEN A REFERRAL IS NOT REQUIRED FOR OPD?	<a href="https://youtube.com/shorts/LFjlZKS9ghI">https://youtube.com/shorts/LFjlZKS9ghI</a>
V 35	HOW TO FIND EMPANELLED HOSPITALS ANY CITY – ANYWHERE – ANYTIME?	<a href="https://youtu.be/Ru_A2wRMG2A">https://youtu.be/Ru_A2wRMG2A</a>
V 41	SYMPTOMATIC EMERGENCY MEDICAL CONDITION – HOW TO GET DAY CARE TREATMENT IN EH?	<a href="https://youtu.be/AudByROr86k">https://youtu.be/AudByROr86k</a>

V(S) 43	<b>DO NOT RUN AROUND FOR UNLISTED PROCEDURE &amp; EXTN OF STAY APPROVAL AT EMPANELLED HOSPITAL</b>	<a href="https://youtube.com/shorts/RveelgXbdXw">https://youtube.com/shorts/RveelgXbdXw</a>
V 51	<b>WHEN CAN A BENEFICIARY GET A REFERRAL VALID FOR 06 MONTHS ?</b>	<a href="https://youtu.be/8lARyH7tYis">https://youtu.be/8lARyH7tYis</a>
V (S) 53	<b>No Need to submit Dependent Certificate for Treatment in emp Hospital</b>	<a href="https://youtube.com/shorts/SbuoCIT-wU0">https://youtube.com/shorts/SbuoCIT-wU0</a>
V – 56	<b>EMPANELLED HOSPITAL UNABLE TO ACCEPT REFERRAL</b>	<a href="https://youtu.be/WPcpZw9unrM">https://youtu.be/WPcpZw9unrM</a>
V – 57	<b>APPX A WHEN NEEDED &amp; NOT NEEDED TO BE INITIATED BY EMPANELLED HOSPITAL</b>	<a href="https://youtu.be/BiNtqgx496Q">https://youtu.be/BiNtqgx496Q</a>
V (S) 64	<b>PAY &amp; GET TREATED AT EMPANELLED HOSPITAL. PAYMENT NOT REIMBURSABLE</b>	<a href="https://youtube.com/shorts/CTCcRno-gAo">https://youtube.com/shorts/CTCcRno-gAo</a>
V(S) 65	<b>OIC Polyclinic can issue Referral in the absence of Medical Officer at Polyclinic</b>	<a href="https://youtube.com/shorts/VaPdR93F-jk">https://youtube.com/shorts/VaPdR93F-jk</a>

**IV) Videos on - MEDICAL TREATMENT AT SERVICE HOSPITAL (AFMS)**

<b>VIDEO #</b>	<b>WHAT THE VIDEO EXPLAINS</b>	<b>YOU TUBE LINK</b>
V37	<b>HOW TO BOOK AFMS SPECIALISTS APPOINTMENT USING ORS?</b>	<a href="https://youtu.be/e2H5GrICtg8">https://youtu.be/e2H5GrICtg8</a>
V42	<b>WHO IS ELIGIBLE TO GET TREATMENT AT AFMS HOSPITAL?</b>	<a href="https://youtu.be/4B6rRqp-sVI">https://youtu.be/4B6rRqp-sVI</a>
V 48	<b>TREATMENT AT AFMS HOSPITAL % 100 % REIMBURSEMENT</b>	<a href="https://youtu.be/G6rsIaBvth4">https://youtu.be/G6rsIaBvth4</a>
V (S) 58	<b>75 YEARS PLUS – NO REFERRAL REQD FOR OPD &amp; INVESTIGATIONS</b>	<a href="https://youtube.com/shorts/mhqBhhmnpqsg">https://youtube.com/shorts/mhqBhhmnpqsg</a>

**V) Videos on - MEDICAL TREATMENT AT NON-EMPANELLED & GOVT HOSPITAL**

<b>VIDEO #</b>	<b>WHAT THE VIDEO EXPLAINS</b>	<b>YOU TUBE LINK</b>
V 3	<b>HOW TO GET TREATMENT IN NON-EMPANELLED HOSPITAL IN A MEDICAL EMERGENCY?</b>	<a href="https://youtu.be/wCbVxrf6-7U">https://youtu.be/wCbVxrf6-7U</a>
V (S) 32	<b>WHAT ACTION TO TAKE IN NON-EMERGENCY TO GET TREATMENT IN NON-EMPANELLED HOSPITAL?</b>	<a href="https://youtube.com/shorts/qEzybhGrIZU">https://youtube.com/shorts/qEzybhGrIZU</a>
V 46	<b>HOW TO GET TREATMENT AT GOVT HOSPITAL</b>	<a href="https://youtu.be/QkmBmc0nGL0">https://youtu.be/QkmBmc0nGL0</a>

**VI) Videos on – POLYCLINIC TREATMENT & MEDICINES**

<b>VIDEO #</b>	<b>WHAT THE VIDEO EXPLAINS</b>	<b>YOU TUBE LINK</b>
V 7	MEDICAL TREATMENT OPTIONS AVAILABLE & HOW TO GET AT ECHS?	<a href="https://youtu.be/T3SEngHBqAw">https://youtu.be/T3SEngHBqAw</a>
V 9	HOW TO GET DOMICILIARY (HOME AID) EQUIPMENT FROM ECHS?	<a href="https://youtu.be/hQKchbkzOuY">https://youtu.be/hQKchbkzOuY</a>
V11	HOW TO ECHS CONTACTS USING A COMPUTER FROM ANYWHERE?	<a href="https://youtu.be/rzOwU6gjV8g">https://youtu.be/rzOwU6gjV8g</a>
V (S) 30	WHAT ARE THE WORKING HOURS OF POLYCLINICS FOR OPD & GET REFERRAL?	<a href="https://youtube.com/shorts/diQeXsxQl6Y">https://youtube.com/shorts/diQeXsxQl6Y</a>
V (S) 33	HOW DO YOU GET 90 DAYS MEDICINES FROM POLYCLINIC?	<a href="https://youtube.com/shorts/QYAYMzieH0o">https://youtube.com/shorts/QYAYMzieH0o</a>
V 45	HOW TO REGISTER COMPLAINT AT ECHS?	<a href="https://youtu.be/Hw89EbCSaj4">https://youtu.be/Hw89EbCSaj4</a>
V 49	WHAT CERTIFICATES YOU CAN OBTAIN FROM POLYCLINICS	<a href="https://youtu.be/37ZLb8SUSoc">https://youtu.be/37ZLb8SUSoc</a>
V – 55	MEDICINES FROM ECHS	<a href="https://youtu.be/MILTd3t-arA">https://youtu.be/MILTd3t-arA</a>

**VII) Videos on – ANNUAL VALIDATION OF ECHS MEMBERSHIP**

<b>VIDEO #</b>	<b>WHAT THE VIDEO EXPLAINS</b>	<b>YOU TUBE LINK</b>
V 21	ANNUAL VALIDATION ECHS MEMBERSHIP -- PART 1	<a href="https://youtu.be/Qh35fz0Yjmg">https://youtu.be/Qh35fz0Yjmg</a>
V 22	ANNUAL VALIDATION WITH ACTUAL SCREENS -- PART 2	<a href="https://youtu.be/XHpO5gR27i4">https://youtu.be/XHpO5gR27i4</a>
V (S) 23	HOW TO COMPLETE ANNUAL VALIDATION FOR ESM & SPOUSE	<a href="https://youtube.com/shorts/pwh-dradsqA">https://youtube.com/shorts/pwh-dradsqA</a>
V (S) 24	HOW TO COMPLETE ANNUAL VALIDATION FOR DEPENDENTS?	<a href="https://youtube.com/shorts/aOa0ixFkGJk">https://youtube.com/shorts/aOa0ixFkGJk</a>
V (S) 26	HOW TO COMPLETE ANNUAL VALIDATION FOR FAMILY PENSIONER	<a href="https://youtube.com/shorts/YDt_tsyXbM">https://youtube.com/shorts/YDt_tsyXbM</a>
V 47	ANNUAL VALIDATION ECHS MEMBERSHIP- DEPENDENTS, PARENTS & WHITE CARD HOLDERS	<a href="https://youtu.be/NakNMfYDGFk">https://youtu.be/NakNMfYDGFk</a>

**VIII) Videos on -- REIMBURSEMENT OF CHARGES INCURRED BY BENEFICIARIES**

<b>VIDEO #</b>	<b>WHAT THE VIDEO EXPLAINS</b>	<b>YOU TUBE LINK</b>
V 8	REIMBURSEMENT APPROVAL USING HIGH POWER COMMITTEE (HPC)?	<a href="https://youtu.be/PptemekIV4s">https://youtu.be/PptemekIV4s</a>
V 10	HOW TO APPLY FOR MEDICINE REIMBURSEMENT USING ONLINE FACILITIES FROM HOME?	<a href="https://youtu.be/qM3xan5vUys">https://youtu.be/qM3xan5vUys</a>
V(S) 54	PURCHASE & REIMBURSEMENT OF NA MEDICINES FROM MARKET	<a href="https://youtube.com/shorts/Lul0rNeu-ys">https://youtube.com/shorts/Lul0rNeu-ys</a>
V 60	HOW TO FIND REIMBURSEMENT CLAIM STATUS & MEANING OF STATUS MESSAGES	<a href="https://youtu.be/WBo3Nles5ME">https://youtu.be/WBo3Nles5ME</a>
V (S) 66	REIMBURSEMENT CLAIMS CANNOT BE REJECTED AT ANY LEVEL. DECISION IS WITH CO ECHS	<a href="https://youtube.com/shorts/_A2FHfov-1s">https://youtube.com/shorts/_A2FHfov-1s</a>

**IX) Videos on – GENERAL INFORMATION**

<b>VIDEO #</b>	<b>WHAT THE VIDEO EXPLAINS</b>	<b>YOU TUBE LINK</b>
V 50	ACRONYMS & ABBREVIATIONS USED IN ECHS	<a href="https://youtu.be/RcP50SlizTc">https://youtu.be/RcP50SlizTc</a>