

637 - FAIRPOINT COMMUNICATIONS
30 E MAIN ST
WESTFIELD NY 14787Visit us on the web
www.fairpoint.com

For Customer Service, call 1-800-400-5568

Account Number: 0100723454
Account Name: FPL ENERGY MAINE
Bill Date: December 01, 2016
Due Date: December 27, 2016**Account Summary****Last Month**Balance from last statement 495.26
Payment Received 11/01/2016 247.63**Unpaid Balance Forward \$247.63***Please disregard Unpaid Balance if Paid***This Month**Telephone Charges 208.10
Federal Tax 6.75
ConnectME Fund 0.40
ME Service Provider Tax 9.25
Maine USF Surcharge 3.12
School/Library Surcharge 1.11
Federal Univ Svc Charge 18.90**Subtotal Current Charges \$247.63**

Unpaid Balance Forward 247.63

Total Amount Due \$495.26**Reçu à Gatineau****06 DEC. 2016**

*** Detach and return this portion with your check made payable to 637 - FAIRPOINT COMMUNICATIONS ***
Allow 10 days for processing. Do not send cash in the mail.
Payments not received by due date, may not be posted to your account until the next billing statement.

637 - FAIRPOINT COMMUNICATIONS
30 E MAIN ST
WESTFIELD NY 14787

AOHDORS 14 003590 MA-1

FPL ENERGY MAINE
ATTENTION: AP
75 STATE ST STE 2701
BOSTON MA 02109-1849☐ FOR CHANGE OF ADDRESS: Please check here
and complete form on reverse. Thank you.**Account Number:** 0100723454
Bill Date: December 01, 2016
Due Date: December 27, 2016Remit To:
637 - FAIRPOINT COMMUNICATIONS
PO BOX 580028
CHARLOTTE NC 28258-0028Balance Due Includes Past
Due Amount - Please Remit: \$495.26Amount
Enclosed: \$

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Customer Service Information

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Our website can help you in a lot of ways. Visit www.FairPoint.com to check-out current offers and get information about our products and services.

Customer service inquiries, call toll free:

800-400-5568

Monday-Friday 8:30 am - 5:00 pm

Repair and Internet technical support, call toll free:

800-400-5568

24 hours a day, 7 days a week

Deaf and hearing impaired may contact FairPoint by dialing 711 for Telecommunications Relay Service

Bill Payment

We want bill payment to be easy and convenient for you! Pay online, by automatic payment from your bank account, by phone or by mail. To ensure proper credit, when paying by mail, be sure to use the return envelope, include the payment stub and write your account number on your check. To pay via our automated phone system, simply dial 800-400-5568. If you have any questions or concerns about your bill please contact us immediately. Any statement not questioned within 30 days is assumed to be correct.

You are responsible for the payment of all charges on your bill and failure to pay these charges may result in termination of your service as well as collection activity. Your bill is due and payable by the due date shown. In the event the bill becomes delinquent, any unpaid portion of your bill is subject to a 0.949% late payment charge. If you have FairPoint Communications Internet service and your account is past due such that it requires additional collections action by FairPoint including preparing and mailing notices of suspension or disconnection, your account will be subject to a \$6.00 Overdue Payment Collections Fee. Please call your service representative at 1-877-980-8163 with any questions. If it is difficult for you to make your payment in full please call us to make payment arrangements.

Your basic telephone service will not be disconnected for non-payment of charges that are not basic or for services of other companies included on your bill. If a discontinuation of basic service will endanger the physical health of a resident of the household please contact us immediately. A written certification from a medical professional may be required and it is your responsibility to contact us and make satisfactory arrangements.

For Your Information, Taxes & Fees:

If you have FairPoint Communications Internet Service, you will be charged \$2.97 per line per month to offset costs associated with expanding network capacity to support the continued increase in customers' broadband consumption.

Five reasons to feel good about your FairPoint landline service:

- It's reliable and works even if the power goes out.
- It delivers crystal-clear sound quality, assured by government standards.
- It's more affordable and offers better coverage than cellular service.
- It's protected by two levels of backup.
- It routes 911 calls locally, allowing emergency personnel to instantly identify your location.

New Billing Address:

Address: _____

City: _____

State: _____ Zip Code: _____

Telephone: _____

Comments:

Maine Universal Service Fund

Pursuant to the requirements of 35-A M.R.S.A. §7104, during the past quarter year, FairPoint Communications contributed 2.0 percent of its Maine intrastate revenues to the Maine Universal Service Fund.

Important Information

Effective January 1, 2017, the late payment charge, which may be applied to bills paid after the due date, will increase to a rate of 0.911% per month and the interest rate paid on deposits held by FairPoint as security for telephone bill payment will change to an annual rate of .63%. Both the late payment charge rate and the deposit interest rate are mandated by the Maine Public Utilities Commission.

Important Message Regarding Federal Charges

Effective January 1, 2017, the Federal Subscriber Line Charge presented on your bill may change. This charge is required on residential main and additional telephone lines, single and multi-line business lines, Centrex lines, and ISDN BRI or PRI lines. If this change occurs, it will not apply to customers who receive Lifeline Program support.

In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective January 1, 2017. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, helps fund programs that provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline program participants, except for the FUSF surcharge on incidentals.

Current Telephone Service

Non-Payment of Basic Service Charges noted with an asterisk (*) may result in disconnection of your local telephone service. Items without an asterisk (*) denote Optional Service. If an amount has a credit, payment is not due.

Telephone No 207-946-2037 FPL ENERGY MAINE

Monthly Charges

Service	Qty	Amount	Total
<i>Charges for 11/01/16-11/30/16 - 1 MONTH</i>			
*Subscriber Line Charge - Multi-Line	1	10.20	10.20
* E911 Surcharge - Maine	1	0.45	0.45
* Access Line - Business - Economy Service	1	30.77	30.77
Subtotal Monthly Charges			\$41.42

The company you have chosen for your interLATA calls (long distance calls outside your local toll calling area) is MCIWorldCom

The company you have chosen for your intraLATA calls (long distance calls inside your local toll calling area) is MCIWorldCom

Taxes, Surcharges & Fees	Basic Service	Optional Service	Toll Service	Total
Federal Tax	1.35	0.00	0.00	1.35
ConnectME Fund	0.08	0.00	0.00	0.08
ME Service Provider Tax	1.85	0.00	0.00	1.85
Maine USF Surcharge	0.62	0.00	0.00	0.62

Taxes, Surcharges & Fees	Basic Service	Optional Service	Toll Service	Total
School/Library Surcharge	0.22	0.00	0.00	0.22
Federal Univ Svc Charge	3.78	0.00	0.00	3.78
Subtotal Taxes, Surcharges & Fees				\$7.90

The Telephone charges shown above are being billed on behalf of 637 - FAIRPOINT COMMUNICATIONS 1-800-400-5568

Telephone No 207-946-3514 FPL ENERGY MAINE

Monthly Charges

Service	Qty	Amount	Total
<i>Charges for 11/01/16-11/30/16 - 1 MONTH</i>			
*Subscriber Line Charge - Multi-Line	1	10.20	10.20
* E911 Surcharge - Maine	1	0.45	0.45
* Access Line - Business - Economy Service	1	30.77	30.77
Subtotal Monthly Charges			\$41.42

The company you have chosen for your interLATA calls (long distance calls outside your local toll calling area) is MCIWorldCom

The company you have chosen for your intraLATA calls (long distance calls inside your local toll calling area) is MCIWorldCom

Taxes, Surcharges & Fees	Basic Service	Optional Service	Toll Service	Total
Federal Tax	1.35	0.00	0.00	1.35
ConnectME Fund	0.08	0.00	0.00	0.08
ME Service Provider Tax	1.85	0.00	0.00	1.85
Maine USF Surcharge	0.62	0.00	0.00	0.62
School/Library Surcharge	0.22	0.00	0.00	0.22
Federal Univ Svc Charge	3.78	0.00	0.00	3.78
Subtotal Taxes, Surcharges & Fees				\$7.90

The Telephone charges shown above are being billed on behalf of 637 - FAIRPOINT COMMUNICATIONS 1-800-400-5568

Telephone No 207-946-7705 FPL ENERGY MAINE

Monthly Charges

Service	Qty	Amount	Total
<i>Charges for 11/01/16-11/30/16 - 1 MONTH</i>			
*Subscriber Line Charge - Multi-Line	1	10.20	10.20
* E911 Surcharge - Maine	1	0.45	0.45
* Access Line - Business - Economy Service	1	30.77	30.77
Directory - Nonlisted Number	1	1.00	1.00
Subtotal Monthly Charges			\$42.42

The company you have chosen for your interLATA calls (long distance calls outside your local toll calling area) is MCIWorldCom

The company you have chosen for your intraLATA calls (long distance calls inside your local toll calling area) is MCIWorldCom

Taxes, Surcharges & Fees	Basic Service	Optional Service	Toll Service	Total
Federal Tax	1.35	0.00	0.00	1.35
ConnectME Fund	0.08	0.00	0.00	0.08
ME Service Provider Tax	1.85	0.00	0.00	1.85
Maine USF Surcharge	0.62	0.02	0.00	0.64
School/Library Surcharge	0.22	0.01	0.00	0.23
Federal Univ Svc Charge	3.78	0.00	0.00	3.78
Subtotal Taxes, Surcharges & Fees				\$7.93

The Telephone charges shown above are being billed on behalf of 637 - FAIRPOINT COMMUNICATIONS 1-800-400-5568

Telephone No 207-946-7713
FPL ENERGY MAINE

Monthly Charges

Service	Qty	Amount	Total
<i>Charges for 11/01/16-11/30/16 - 1 MONTH</i>			
*Subscriber Line Charge - Multi-Line	1	10.20	10.20
* E911 Surcharge - Maine	1	0.45	0.45
* Access Line - Business - Economy Service	1	30.77	30.77

Subtotal Monthly Charges \$41.42

The company you have chosen for your interLATA calls (long distance calls outside your local toll calling area) is MCIWorldCom

The company you have chosen for your intraLATA calls (long distance calls inside your local toll calling area) is MCIWorldCom

	Basic Service	Optional Service	Toll Service	Total
Taxes, Surcharges & Fees				
Federal Tax	1.35	0.00	0.00	1.35
ConnectME Fund	0.08	0.00	0.00	0.08
ME Service Provider Tax	1.85	0.00	0.00	1.85
Maine USF Surcharge	0.62	0.00	0.00	0.62
School/Library Surcharge	0.22	0.00	0.00	0.22
Federal Univ Svc Charge	3.78	0.00	0.00	3.78

Subtotal Taxes, Surcharges & Fees \$7.90

The Telephone charges shown above are being billed on behalf of 637 - FAIRPOINT COMMUNICATIONS 1-800-400-5568

Telephone No 207-946-7731
FPL ENERGY MAINE

Monthly Charges

Service	Qty	Amount	Total
<i>Charges for 11/01/16-11/30/16 - 1 MONTH</i>			
*Subscriber Line Charge - Multi-Line	1	10.20	10.20
* E911 Surcharge - Maine	1	0.45	0.45
* Access Line - Business - Economy Service	1	30.77	30.77

Subtotal Monthly Charges \$41.42

The company you have chosen for your interLATA calls (long distance calls outside your local toll calling area) is MCIWorldCom

The company you have chosen for your intraLATA calls (long distance calls inside your local toll calling area) is MCIWorldCom

	Basic Service	Optional Service	Toll Service	Total
Taxes, Surcharges & Fees				
Federal Tax	1.35	0.00	0.00	1.35
ConnectME Fund	0.08	0.00	0.00	0.08
ME Service Provider Tax	1.85	0.00	0.00	1.85
Maine USF Surcharge	0.62	0.00	0.00	0.62
School/Library Surcharge	0.22	0.00	0.00	0.22
Federal Univ Svc Charge	3.78	0.00	0.00	3.78

Subtotal Taxes, Surcharges & Fees \$7.90

The Telephone charges shown above are being billed on behalf of 637 - FAIRPOINT COMMUNICATIONS 1-800-400-5568

Bill Charges and Payments

Your telephone bill may include the following service charges:

BASIC SERVICE - Includes local telephone service, dial tone line, associated services and installation charges.

OPTIONAL SERVICE - Does not include BASIC SERVICE or TOLL, but does include all other recurring monthly charges.

TOLL - Includes INTRASTATE or INTERSTATE long distance services. You may have one or more carriers that provide you these services.

	Past Due	Current Chgs	Total Chgs
Basic Service Charges	246.60*	246.60	493.20
Optional Charges	1.03	1.03	2.06
Toll Charges	0.00	0.00	0.00
Totals	\$247.63	\$247.63	\$495.26

* Non-payment of past due BASIC SERVICE charges may result in disconnection of your local telephone service. Failure to pay the OPTIONAL and TOLL charges will result in cancellation of OPTIONAL services and the loss of access to your TOLL provider(s). Your local telephone service will NOT be disconnected for non-payment of OPTIONAL service or TOLL.

Your payment was applied in the following manner:

Basic Service Payment	246.60
Optional Service Payment	1.03
Toll Payment	0.00
Total Payment	\$247.63