

Code to PINEY Account 513103

BROOKFIELD POWER-PINEY

Account Summary

Previous Charges	\$ 239.48
Payment Received on Dec 28.	- 239.48
Balance	\$.00

New Charges

Verizon (page 3)	\$ 118.82
Total New Charges Due Jan 23, 2017	\$ 118.82
Total Due	\$ 118.82

Questions about your bill? Call 1 800 700-8297
 See page 2 for all other Verizon contact information.

Change of billing address?
 Go to verizon.com/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Verizon.

Account:	814 226-7310 391 59Y	210*HBRDA1 00000676 1T00000005011
New Charges Due:	Jan 23, 2017	33-PA P374 8142267310 20050415
Total Due:	\$ 118.82	122516

Amount Paid :

\$

00000676 01 MB 0.419 ECP36311 0004
 BROOKFIELD POWER-PINEY
 75 STATE ST STE 2701
 BOSTON MA 02109-1849



VERIZON
 PO BOX 15124
 ALBANY NY 12212-5124

109814022673103917028112890000060000000000000000011882800000

How to Reach Us

Billing Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Order Questions	enterprisecenter.verizon.com	1-800-700-8297	8:30 am - 5 pm M-F
Online billing and payment	enterprisecenter.verizon.com		24 hours a day
Repair	enterprisecenter.verizon.com	1-800-294-7833	24 hours a day
Pay By Phone Service*	(third party fee applies)	1-800-345-6563	24 hours a day
Payment Arrangements		1-800-440-8052	7:00am-6:00pm CST M-

* Pay by Phone Service - This service is optional and provided by an independent third party vendor for a fee.

For Your Information

Pay By Phone Service

Pay By Phone service is optional and provided by a third party vendor for a fee. This service is not provided by Verizon and Verizon does not impose the fee. Verizon only collects the charges on your bill.

Previous Payment

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for any reason, Verizon will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a late payment charge, full payment must be received by the due date shown on page 1. For TV, data and wireless services, the late payment charge is 1.5% or \$10, whichever is greater. For all other services, the late payment charge is 1.5%.

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers, and library internet access.

911 Charge funds your community's 911 system. This fee is sent to your state/county treasury.

The Federal Communications Commission (FCC) authorizes Subscriber Line Charge and Universal Service Fee.

Product Information

For Verizon product information visit verizon.com or use our automated help line at 1-800-234-2340.

Automatic Bill Payment Enrollment for Account:

Enroll at verizon.com, or complete 4 steps below to authorize and instruct your financial institution to deduct the amount of your monthly telephone bill from your checking account and remit directly to Verizon. This also enrolls you in Paperless billing. To discontinue Automatic Bill Payment, you must call Verizon.

1. Check box

☐

2. Sign here

3. Put date here

4. Print email address here



Go Green! Go Paperless Billing! Pay Electronically!

MONTHLY SERVICE - BASIC (Dec 25 to Jan 24)

Description	Qty	Unit Rate	
1 Federal Access Recovery Charge	2	.53	1.06
2 Non-Published Number	1	4.75	4.75
3 Federal Universal Service Fee	2	1.04	2.08
Total			\$ 7.89

BASIC SERVICE TAXES AND SURCHARGES

4 Telecommunications Relay Service			.16
5 E911			3.30
Total			\$ 3.46
<i>Verizon basic charges</i>			\$ 20.35

MONTHLY SERVICE - NON-BASIC (Dec 25 to Jan 24)

Description	Qty	Unit Rate	
6 Centrex - Summary	2	47.15	94.30
Total			\$ 94.30

NON-BASIC SERVICE TAXES AND SURCHARGES

7 PA Gross Receipts Tax Surcharge			5.12
Total			\$ 5.12
<i>Verizon non-basic charges **</i>			\$ 90.42

ACCOUNT TAXES AND SURCHARGES

8 Federal Excise Tax			1.60
9 PA State Sales Tax			6.45
Total			\$ 8.05

****Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.**

Total Verizon charges **\$ 118.82**

Reference ID BSSRHTA226

For Your Information

Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

For Your Information

If you have a billing question or complaint, please call or write to your Representative before the payment due date. The number to call is included in the How to Reach Us section on page 2. You may write to us at PO Box 5156, Tampa, FL 33675.

For Your Information

Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1.888.500.5358).

Surcharges

Surcharges include:

- * a Federal Subscriber Line and Access Recovery Charge applicable to state-to-state and international services that helps pay for the costs of providing and maintaining the local phone network;
- * a Federal Universal Service Charge applicable to state-to-state and international services to recover fees imposed on us by the government to support universal service;
- * a Long Distance Access Charge to help defray the cost of access charges and fees that local exchange companies assess on us or our agents for state-to-state and international calling;
- * a Carrier Cost Recovery Charge applicable to long distance customers that helps defray the costs we pay to support state-to-state Telecommunication Relay Service, government number administration, local number portability, and other fees assessed by the FCC;
- * a Long Distance Administrative Charge to help defray account servicing costs for state-to-state and international calling; and,
- * a Federal Regulatory Fee applicable to recover the annual per video subscriber fee payment made to the FCC.

Please note that these surcharges are charges, not taxes or governmental fees. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit verizon.com or call the number listed on your bill.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Regional Sports Network Fee

Effective on or after 30 days from the date of this message, you will receive a Fios TV Regional Sports Network (RSN) fee of \$5.89/month. If you currently have an RSN Fee on your bill, it will increase to \$5.89/month. This monthly fee helps cover a portion of the costs Verizon pays to RSNs to deliver professional and collegiate sports programming in each local team's territory. Verizon offers alternative packages that do not include RSNs and are not subject to this fee.

Late Payment Charges

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You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at the number listed on your bill.

Restatement of Charges:

Regulations require Verizon to group your charges as shown below to make it clear which charges you must pay to avoid suspension of your local service. Basic includes charges for local calling, applicable tax and fees.

Non-Basic charges include, but are not limited to, Caller ID, inside wire maintenance, regional and long-distance calling, internet service, DIRECTV and applicable tax and fees. Non-payment of any past due basic charges could result in suspension of your basic local service after you receive a separate written statement.

	Past Due Charges	New Charges	Total
Basic	\$.00	\$ 20.35	\$ 20.35
Non-Basic	\$.00	\$ 98.47	\$ 98.47
Total	\$.00	\$ 118.82	\$ 118.82

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