



500 TECHNOLOGY DR., STE 870
WELDON SPRING MO 63304

APR 06 2018

CUSTOMER SERVICE 1-800-893-5094
CREDIT/COLLECTIONS 1-800-853-4495

Account Number: 200841079 X17

Invoice Number: 2008410791803
Invoice Date: 04/01/2018
Region/Loc: CCR/U99

BAPAHA
513102
Dept. 1000
Loc. 1602

0200841079 N1 X17 C24 A 00036 B

BANGOR-PACIFIC OPERATING CO
200 DONALD LYNCH BLVD
MARLBOROUGH MA 01752

Statement Summary

Current Usage Charges	\$0.00	
Current Monthly Recurring Charges	\$21.15	
Current Non-Recurring Charges	\$20.02	
Minimum Usage Charge	\$0.00	
Late Payment Charge	\$0.00	
Sub-Total Current Charges	\$41.17	
Federal Excise Tax	\$0.00	
State and Local Taxes	\$3.10	
Federal, State and Local Surcharges	\$0.90	
Federal Universal Service Fee (FUSF)	\$7.58	
Total Taxes/Surcharges	\$11.58	
Total Current Charges		\$52.75
Previous Balance	-\$70.15	
Payments Received - Thank You	-\$102.74	
Adjustments	\$0.00	
Total Previous Balance		-\$172.89

Please Do Not Pay

-\$120.14

Please Do Not Pay

Account Number: 200841079 X17

Total Due

Amount Enclosed

Invoice Number: 2008410791803

\$0.00

Please mail correspondence to:

MCI
PO BOX 15043
ALBANY NY 12212-5043

Please remit payment to:

BANGOR-PACIFIC OPERATING CO
200 DONALD LYNCH BLVD
MARLBOROUGH MA 01752

MCI
P.O. BOX 15043
ALBANY NY 12212-5043

☐ If billing address has changed, check here and complete reverse side

02008410799 20180331 000000000017000

Call Detail Legend

Type	
<u>Value</u>	<u>Description</u>
1	Off-Net
2	Local Origination
3	Local Termination
4	On-Net
CAC	Carrier Access Charge
Dial	Dial Out
P	Payphone
CC	Calling Card
TLFM	Toll Free Meet Me
Toll	Toll Meet Me
X	Originating Number Unavailable

Rate	
<u>Value</u>	<u>Description</u>
D	Day
E	Evening
N	Night
SI	Standard International
DI	Discount International
EI	Economy International
M	Multiple Rate Periods

Change of Address

Name: _____

Address: _____

City, State, Zip: _____

Telephone Number for New Address: (____) _____

Customer Contact Name: _____

Would you like us to be the primary long distance

carrier for the number listed above? YES ☐ NO ☐

Customer Signature: _____



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Statement of Account As Of 03/31/2018

Account Aging Summary

Current Balance	Amount 0-30 Days	Amount Over 30 Days	Amount Over 60 Days	Amount Over 90 Days
-\$120.14	\$52.75	\$0.00	\$0.00	\$0.00

Detail By Invoice

Date	Description	Total
03/05/2018	Prior Period Unapplied Cash	-\$70.15
03/28/2018	Payment Received	-\$52.66
	Payment Received	-\$50.08
Unapplied amount: please contact your account team or Customer Service for further information.....		-0172.89
03/31/2018	Invoice #: 02008410791803	\$52.75
Total Amount Due for Invoice #: 2008410791803.....		\$52.75
Total Amount Due for All Invoices.....		-\$120.14



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Tax and Surcharge Summary

<u>Description</u>	<u>Total Tax</u>
Long Distance, Data and Internet Taxes and Surcharges	
STATE & LOCAL SURCHARGES	\$0.03
MA STATE SALES TAX	\$3.10
FEDERAL UNIVERSAL SERVICE FEE	\$7.56
CARRIER COST RECOVERY CHARGE	\$0.87
Total Long Distance, Data and Internet Taxes and Surcharges	\$11.56
Total Taxes and Surcharges.....	\$11.56



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Current Charges Summary

Voice Services

	<u>Usage Charges</u>	<u>Recurring Charges</u>	<u>Non-Recurring Charges</u>	<u>Amount</u>	<u>Discounts</u>	<u>Sub-Total</u>	<u>Taxes</u>	<u>Total</u>
Outbound Long Distance	\$0.00	\$21.15	\$0.00	\$21.15	\$0.00	\$21.15	\$5.65	\$26.80
Additional Charges	\$0.00	\$0.00	\$20.02	\$20.02	\$0.00	\$20.02	\$5.93	\$25.95
Total	\$0.00	\$21.15	\$20.02	\$41.17	\$0.00	\$41.17	\$11.58	\$52.75
Total	\$0.00	\$21.15	\$20.02	\$41.17	\$0.00	\$41.17	\$11.58	\$52.75

* Invoice is due and payable before 04/30/2018.

* Any portion of your total amount due not paid by that date is subject to a monthly service charge of 1.500%.



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Outbound Long Distance Service Summary

Monthly Recurring Charges For Service Period 03/01/2018 - 03/31/2018

Voice Services Summary

Description	Quantity	Amount	Discount	Sub-Total	Taxes	Total
\$4.95 Monthly Recurring Charge	1	\$4.95	\$0.00	\$4.95	\$1.46	\$6.41
CAC Multi-Line Business	4	\$16.20	\$0.00	\$16.20	\$4.19	\$20.39
Total Monthly Recurring Charges.....						\$26.80
Total Outbound Long Distance Service.....						\$26.80



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Voice Services Summary

Additional Charges Summary

Non-Recurring Charges For Service Period 03/01/2018 - 03/31/2018

Description	Quantity	Amount	Discount	Sub-Total	Taxes	Total
Contractual Minimum Usage Charge	1	\$20.02	\$0.00	\$20.02	\$5.93	\$25.95
Total Non-Recurring Charges.....						\$25.95
Total Additional Charges.....						\$25.95
Total Voice Service.....						\$52.75



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Contract Fulfillment Summary

Contract Details

Contract ID:
Contract Term: 03 Months
Contract Commitment:

\$24.50

Total Contributions for Contract Term:

\$4.95

Discount and Contract Commitment Summary as of 03/31/2010

<u>Description</u>	<u>Total Amount</u>	<u>Amount Contributing To Discount</u>	<u>Amount Eligible For Discount</u>	<u>Total Discount</u>	<u>Contract Commitment Contributing Amount</u>
Voice Services:					
Outbound Long Dist	\$4.95	\$0.00	\$0.00	\$0.00	\$4.95
Outbound LD Charges					
Total Account Contributions	\$4.95	\$0.00	\$0.00	\$0.00	\$4.95



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Important Update

FEDERAL UNIVERSAL SERVICE FEE TO CHANGE TO 18.4%, EFFECTIVE April 1, 2018
In response to changes in carrier contribution factors established by the Federal Communications Commission, MCI's Federal Universal Service Fee (FUSF) will be adjusted from 19.5% to 18.4%, effective April 1, 2018. FUSF helps fund telephone connections, especially in high-cost areas, as well as communication and information services to schools, libraries, and rural healthcare facilities. FUSF is applied to eligible interstate and international telecommunications charges, and to Interconnected Voice over IP charges. FUSF is defined in the General Service Agreement posted at http://consumer.mci.com/mci_service_agreement/sb_GSA.jsp, and appears on your invoice under the "Taxes and Surcharges" heading.

BANKRUPTCY DISCLOSURE

If you are subject to pending bankruptcy proceedings or if you received a bankruptcy discharge, and if this statement includes charges for service prior to the filing of your bankruptcy petition, MCI is providing the pre-bankruptcy charges for your information only and you should not pay those pre-bankruptcy charges. Please direct all correspondence concerning any bankruptcy to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304

IMPORTANT LONG DISTANCE ACCOUNT INFORMATION

As of September 1, 2006, customers currently subscribed to long distance service previously provided by TTI National, Inc. (TTI) are no longer able to move, add to, or make changes to their service. MCI values you as a customer and will continue to provide you with competitive services. If you have any questions, please call customer service at 1.800.893.5094.

Subsidiary Relationship

MCI Communications Services, Inc. is a Verizon company

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Important Update

Credit Reporting

If you fail to pay your bill, MCI Communications Services, Inc. may submit a negative credit report to a credit reporting agency, which will negatively affect your credit report.

Mississippi PSC Utility ID Number: 0818

To Our Customers in Connecticut:

If you have a problem, call MCI Communications Services, Inc. at the number listed on your bill. If you aren't satisfied, ask to speak with a supervisor. If the problem still exists, contact MCI Communications Services, Inc. Executive Escalations office at 1.800.677.6580, MCI Communications Services, Inc. Executive Escalations, 500 2nd Avenue SE, Cedar Rapids, IA 52401. Either initially or upon dissatisfaction with our resolution of your complaint, you may notify the Department of Public Utility Control, Consumer Assistance, 10 Franklin Square, New Britain, CT 06051. The Authority may also be reached toll free within Connecticut at 1.800.382.4586 or 1.860.827.2622 from out of state.

To our Texas Customers:

A customer who believes that this bill includes unauthorized charges or that a MCI Communications Services, Inc. account has been established without the customer's authorization should contact MCI Communications Services, Inc. If the customer is not satisfied with the resolution from MCI Communications Services, Inc., the customer may contact: Public Utility Commission of Texas, PO Box 13326, Austin, Texas 78711-3326, phone: 512.936.7120 or toll-free in Texas at 888.782.8477, fax: 512.936.7003, e-mail address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at 512.936.7136.



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Important Update

To Our Customers In Ohio: For questions regarding your MCI account, please call your MCI customer service number printed at the top of this page. If your complaint is not resolved after you have called MCI, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1.800.686.7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7.1.1 (Ohio relay service). The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1.877.742.5622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>.

Effective May 1, 2018, the prices, service descriptions, and terms and conditions applicable to the small business intrastate Long Distance services provided to you by MCI will be set forth in a Catalog Schedule rather than in tariffs on file at the Connecticut Public Utilities Regulatory Authority. You can view the Catalog Schedule online at http://www.verizonbusiness.com/us/publications/state_tariffs/. This modification does not result in any changes, at this time, in the prices, terms or conditions of the services to which you currently subscribe. Your order of, use of, or payment for the services in the Catalog Schedule will constitute your agreement to be bound by the prices, terms and conditions set forth in the Catalog Schedule, and to subsequent changes in the Catalog Schedule made by MCI from time to time. If you have any questions about this matter, please call MCI at the toll free number 1.800.444.2222 or visit us at www.mci.com.

Louisiana Do Not Call Program: The Louisiana Do Not Call Telephone Solicitation Relief Act of 2001 directs the Louisiana Public Service Commission to promulgate regulations and to compile and maintain a "Do Not Call Register." The Register consists of telephone numbers of Louisiana residential telephone subscribers who have elected to reduce telephone solicitations. Business numbers may not be included on the list. The law prohibits those attempting to sell consumer goods and services by telephone from calling telephone numbers that appear on the "Do Not Call" Register. There are some exemptions, which are described on the Louisiana Public Service Commission's website at <http://www.lpsc.louisiana.gov/dncprogram.aspx>. Businesses wishing to engage in telephone solicitation of residential subscribers within the state of Louisiana must do so in compliance with the LPSC Do Not Call General Order. Regardless of the size of the company or the number of employees, business must first register with the program and obtain the register to prevent making any calls to Louisiana DNC consumers, unless those calls are expressly permitted by an exemption. This register will contain the telephone numbers of consumers who choose not to be solicited,



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Important Update

and have registered with the program. To ensure compliance, all telephone solicitors should obtain a copy of the Louisiana Public Service Commission regulations (LPSC Do Not Call General Order) pertaining to the Louisiana "Do Not Call" program, and make certain your company operates in compliance with the regulations. To find out more, go to:
<http://www.lpsc.louisiana.gov/solicitors.aspx>.

TO OUR CUSTOMERS WHO PAY BY CHECK:
YOUR CHECK MAY BE PROCESSED AS AN ELECTRONIC FUND TRANSFER

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.