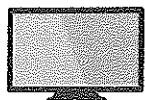


APR 06 2018

HAWK
513103
Dept. 1000
Loc. 1363

Account Summary

| | |
|--------------------------------|-----------------------|
| Billing Date | 4/01/18 |
| Account Number | 304-189-2973-071316-4 |
| PIN | 3830 |
| Previous Balance | -2,545.11 |
| Payments Received Thru 4/01/18 | -2,543.89 |
| Thank you for your payment! | |
| Balance Forward | -5,089.00 |
| New Charges | 2,545.20 |
| Total Amount Due | -\$2,543.80 |



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your business.**

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- Liven up the waiting room or lunchroom
- Make your establishment the go-to place

Get great TV programming at really great prices!

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BUSINESS

All offers require business verification and 24-month commitment with early termination fee. All prices, charges, packages, programming features, functionality, and offers subject to change without notice. Specific channels may vary from residential packages and package names do not necessarily reflect channel counts.
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Manage Your Account

To Pay Your Bill

Online: Frontier.com 1.800.801.6652

Pay by Mail

To Contact Us

Chat: Frontier.com **Online:** Frontier.com/helpcenter

1.800.921.8102 **Email:** ContactBusiness@ftr.com

2 ENV



**You currently have a credit of
\$2,543.80 on your account. You do
not have a payment due at this
time.**



Give the earth a gift this year!

Receive your bill electronically and you'll be joining the nearly 1.2 million Frontier® customers currently receiving a paperless bill.

It's easy! Go to frontier.com/paperless, select **billing changes**, log into your profile and choose **paperless billing**



For Billing and Service Questions, Call 1-800-921-8102, 7 am-7 pm Monday-Friday, 9:30 am-4 pm Saturday or visit www.Frontier.com.

PAYING YOUR BILL

Pay online, by phone, by mail or at any Authorized Payment Location. Paying by check authorizes Frontier to make a one-time electronic funds transfer from your account, as early as the day your check is received. Visit Frontier.com to set up recurring electronic payments to streamline bill payment.

LATE PAYMENTS, RETURNED CHECK FEES and PAST DUE BALANCES

You are responsible for all legitimate, undisputed charges on your bill. If you pay your bill after the due date, you may be charged a fee (including a Treatment Charge if your account has been delinquent for 3 consecutive months and your past due balance is greater than \$99), your service may be interrupted and you may have to pay a reconnection charge to restore service. A fee may be charged for a check that is returned by the bank for any reason. Continued nonpayment of undisputed charges (incl. 900 and long distance charges) may result in collection action and a referral to credit reporting agencies, which may affect your credit rating. When making an online payment, please allow time for the transfer of funds. If the funds are not received by Frontier by the due date, a fee may be assessed.

IMPORTANT CONSUMER MESSAGES

You must pay all basic local service charges to avoid basic local service disconnection. Failure to pay other charges will not cause disconnection of your basic service but this may cause other services to be terminated. Frontier Bundles may include charges for both basic and other services.

Frontier periodically audits its bills to ensure accuracy which may result in a retroactive or future billing adjustment.

Frontier is regulated by the Public Service Commission of West Virginia.

SERVICE TERMS

Visit Frontier.com/terms, Frontier.com/tariffs or call Customer Service for information on applicable tariffs, price lists and other important Terms, Conditions and Policies ("Terms") related to your Frontier services - voice, internet and/or video - including limitations of liability, and early termination fees and the effective date of and billing for the termination of service(s). Frontier's Terms, include a binding arbitration provision to resolve customer disputes (Frontier.com/terms/arbitration). Subscribers to Frontier's TV and Internet services are billed one full month in advance. If you cancel your TV and/or Internet service subscription, termination of your service subscription(s) and any early termination fees will be effective on the last day of your Frontier billing cycle. TV and/or Internet services will remain available to you through the end of the subscription period for which you have been billed. No partial month credits or refunds will be provided for previously billed service subscriptions. We encourage you to review the Terms as they contain important information about your rights and obligations, and ours. By using or paying for Frontier services, you are agreeing to these Terms and that disputes will be resolved by individual arbitration.

Hard of Hearing, Deaf, Blind, Vision and /or Mobility Impaired customers may call 1-877-462-6606 to reach a consultant trained to support their communication needs.

**SUMMARY OF CHARGES BY ACCOUNT**

| | | | |
|----------------|----------|----------------|-------------------|
| 304/001-3004.0 | 1,595.18 | 304/442-5120.0 | 637.02 |
| 304/001-7348.0 | 252.52 | 304/632-2619.0 | 60.48 |
| 304/189-2973.0 | .00 | | |
| TOTAL | | | \$2,545.20 |

Payment From 304/189-2973 on 3/27/18 -2,543.89

Total payment received by 4/01/18 -2,543.89

CURRENT BILLING SUMMARY

Local Service from 04/01/18 to 04/30/18

| Qty Description | 304/001-3004.0 | Charge |
|---|----------------|-----------------|
| Basic Charges | | |
| 4 Off Premise Extension - Interexchange Interoffice Mileage | | 131.07 |
| 7 Off Premise Extension - Intraexchange Local Channel PBX | | 231.70 |
| 5 Off Premise Extension - Signal Arrangement C | | 10.30 |
| Federal Excise Tax | | 3.95 |
| Total Basic Charges | | 377.02 |
| Non Basic Charges | | |
| Interxch I/O Mlg 4Wire | | 38.55 |
| 2 Intraexchange Local Channel Half Duplex | | 49.64 |
| Private Line - Automatic Ringing | | 28.66 |
| 3 Private Line - Intraexchange Local Channel Voice Grade | | 88.59 |
| Private Line - Interexchange Interoffice Mileage, Voice Grade | | 119.70 |
| 11 Supplemental Channel Interexchange Channel Termination | | 603.68 |
| 2 Voice Grade Intraexchange Local Channel Termination 4Wr | | 133.66 |
| 2 Voice Grade Interexchange Station Term 4 Wire Data | | 138.60 |
| Federal Excise Tax | | 17.08 |
| Total Non Basic Charges | | 1,218.16 |

TOTAL 1,595.18

CIRCUIT ID DETAIL

| | |
|---------------------------|--------|
| 54/FDDA/256550//CW | |
| Interxch I/O Mlg 4Wire | 38.55 |
| SupChn-Interexch Chan Trm | 109.76 |
| 54/FDDA/276294//CW | |
| 54/OSNA/256545//CW | |
| SupChn-Interexch Chan Trm | 109.76 |
| OffPrmExt-Inter I/O Mlg | 30.84 |
| Off Prem Ext-IntraL/C-PBX | 66.20 |
| Off Prem Ext-Sgnl Arrgm C | 4.12 |
| 54/OSNA/256546//CW | |
| SupChn-Interexch Chan Trm | 109.76 |
| OffPrmExt-Inter I/O Mlg | 30.84 |
| Off Prem Ext-IntraL/C-PBX | 66.20 |
| Off Prem Ext-Sgnl Arrgm C | 2.06 |
| 54/OSNA/256548//CW | |
| SupChn-Interexch Chan Trm | 54.88 |
| OffPrmExt-Inter I/O Mlg | 30.84 |
| Off Prem Ext-IntraL/C-PBX | 66.20 |
| Off Prem Ext-Sgnl Arrgm C | 2.06 |
| 54/OSNA/263823//CW | |
| Interxchg LocChn VoiceGrd | 29.53 |
| SupChn-Interexch Chan Trm | 109.76 |
| OffPrmExt-Inter I/O Mlg | 38.55 |
| Off Prem Ext-IntraL/C-PBX | 33.10 |
| Off Prem Ext-Sgnl Arrgm C | 2.06 |
| 54/PLAN/256552//CW | |
| Interxchg LocChn VoiceGrd | 29.53 |
| 54/PLNA/256552//CW | |

BROOKFIELD POWER US ASSET

| | |
|---------------------------|--------|
| Interxchg LocChn VoiceGrd | 29.53 |
| Interxchg I/O Mlg VocGrd | 119.70 |
| SupChn-Interexch Chan Trm | 109.76 |
| 54/CSNA/256551//CW | |
| Intraxchg LcChn 1/2Duplex | 49.64 |

CURRENT BILLING SUMMARY

Local Service from 04/01/18 to 04/30/18

| Qty Description | 304/001-7348.0 | Charge |
|--|----------------|---------------|
| Non Basic Charges | | |
| 2 Supplemental Channel Interexchange Channel Termination | | 109.76 |
| 2 Voice Grade Interexchange Station Term 4 Wire Data | | 138.60 |
| Federal Excise Tax | | 4.16 |
| Total Non Basic Charges | | 252.52 |

TOTAL 252.52

CIRCUIT ID DETAIL

| | |
|---------------------------|--------|
| 54/FDDA/2564559//CW | |
| SupChn-Interexch Chan Trm | 109.76 |

CURRENT BILLING SUMMARY

Local Service from 04/01/18 to 04/30/18

| Qty Description | 304/442-5120.0 | Charge |
|---|----------------|--------------|
| Basic Charges | | |
| 7 Multi-Line Federal Subscriber Line Credit | | -59.15 |
| 7 Acc Rec Chrg Multi-Ln Bus | | 27.09 |
| 7 Multi-Line Federal Subscriber Line Charge | | 59.15 |
| 7 Centrex Federal Access Charge | | 10.50 |
| Federal Excise Tax | | 1.19 |
| Federal USF Recovery Charge | | 17.78 |
| 7 WV State Telecomm Relay Service | | .04 |
| WV Municipal Utility Tax | | .77 |
| 7 Fayette County 911 Surcharge | | 3.94 |
| Total Basic Charges | | 61.31 |

Non Basic Charges

| | |
|---|---------------|
| 6 Communication System, Unlimited Calling and Features, and High Speed Internet | 390.00 |
| 6 Communications System Unrestricted Excha | |
| 6 Communications System Unrestricted Inter | |
| 6 Communication System, Unlimited Features | |
| 6 Communication System - Features | |
| 6 Unlimited LD - US | |
| Unlimited LD and Features, Communications System-Bus 3 Yr | 83.00 |
| Communications System Unrestricted Excha | |
| Communications System Unrestricted Inter | |
| Unlimited LD, Communications System - Fe | |
| Unlimited LD - US | |
| High Speed Inet-5.0M/768K | 60.99 |
| Other Charges-Detailed Below | -12.00 |
| FCO Long Distance - Federal USF Surcharge | 38.64 |
| WV Municipal Utility Tax | 5.33 |
| Total Non Basic Charges | 565.96 |

Toll/Other

| | |
|---|-------------|
| Frontier Com of America -Detailed Below | 4.25 |
| Other Charges-Detailed Below | 3.99 |
| FCA Long Distance - Federal USF Surcharge | .78 |
| FCO Long Distance - Federal USF Surcharge | .73 |
| Total Toll/Other | 9.75 |

TOTAL 637.02

MEASURED CALL DETAIL for 304/442-5157

PREMIUM FLAT LMS

BROOKFIELD POWER US ASSET

| Type of Call | Number of Calls | Additional Minutes | Charge |
|--------------|----------------------------|--------------------|--------|
| Dial Day | 1 | 1 | .00 |
| Dial Evening | | | .00 |
| Dial Night | | | .00 |
| | Less Allowance for 31 Days | | .00 |

Subtotal .00

MEASURED CALL DETAIL for 304/442-5172

PREMIUM FLAT LMS

| Type of Call | Number of Calls | Additional Minutes | Charge |
|--------------|----------------------------|--------------------|--------|
| Dial Day | 13 | 70 | .00 |
| Dial Evening | | | .00 |
| Dial Night | | | .00 |
| | Less Allowance for 31 Days | | .00 |

Subtotal .00

**** ACCOUNT ACTIVITY ****

| Qty | Description | Order Number | Effective Dates | |
|-----|---------------------------------|-----------------|-----------------|--------------|
| | High Speed Internet Credit | AUTOCH | 4/01 | -12.00 |
| 1 | Carrier Cost Recovery Surcharge | AUTOCH | 4/01 | 3.99 |
| | 304/442-5120 | Subtotal | | -8.01 |

Subtotal -8.01

Detail of Frontier Charges

Toll charged to 304/442-5172

Detail of Frontier Com of America Charges

Toll charged to 304/442-5157

Detail of Frontier Com of America Charges

Toll charged to 304/442-5172

| Ref # | Date | Time | Min | *Type | Place and Number Called | Charge |
|-------|--------|--------|-----|-------|-----------------------------|-------------|
| 1 | MAR 01 | 12:05P | 4.0 | DI | THORNHILL ON (905)747-2501 | 4.16 |
| 2 | MAR 19 | 11:35A | .5 | DD | OTTAWAHULL PQ (819)665-3681 | .09 |
| | | | | | Subtotal | 4.25 |

Summary of M- Calls

Calls: 17 Minutes: 567.0 Charge: .00

Legend Call Types:

DD - Day
DI - International

Caller Summary Report

| | Calls | Minutes | Amount |
|---------------------|-------|---------|--------|
| 304/442-5157 | 1 | 7 | .00 |
| 304/442-5172 | 18 | 564 | 4.25 |
| ***Customer Summary | 19 | 571 | 4.25 |

Caller Summary Report

| | Calls | Minutes | Amount |
|---------------------|--------------|----------------|---------------|
| Intra-Lata | 2 | 3 | .00 |
| Interstate | 15 | 564 | .00 |
| International | 2 | 4 | 4.25 |
| ***Customer Summary | 19 | 571 | 4.25 |

CURRENT BILLING SUMMARY

Local Service from 04/01/18 to 04/30/18

| Qty Description | 304/632-2619.0 | Charge |
|---------------------------------|-----------------------|---------------|
| Basic Charges | | |
| OneVoice Local | | 44.99 |
| Business Flat Line | | |
| OneVoice Features | | |
| Access Recovery Chrg-Bus | | 2.50 |
| Federal Subscriber Line Charge | | 6.50 |
| Federal Excise Tax | | .28 |
| Federal USF Recovery Charge | | 1.66 |
| WV State Telecomm Relay Service | | .05 |
| Fayette County 911 Surcharge | | 4.50 |
| Total Basic Charges | | 60.48 |

TOTAL 60.48