



BROOKFIELD RENEWABLE POWER - HYDRO BERLIN

Account Summary

Previous Charges	\$317.58
Payment Received as of Nov 21 Thank You.	(\$105.94)
Payment Received as of Nov 28 Thank You.	(\$105.84)
Past Due Charge*	\$105.80
New Charges	
FairPoint Communications	\$105.80
Total New Charges Due Jan 18, 2017	\$105.80
Total Due (Past Due and New)	\$211.60

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?

Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 198 191 3362 1

New Charges Due: Jan 18, 2017

Total Due: \$211.60

Amount Paid: \$



497570 024 01 000707 03 NNNNNY

BROOKFIELD RENEWABLE POWER - HYDRO BERLIN
75 STATE ST STE 2701
BOSTON, MA 02109-1849

PO Box 11021
Lewiston, ME 04243-9472
FairPoint Communications



How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Government Support Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-534-2944
Local & Special Access Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

*Pay By Phone

This service is optional and provided by an independent vendor for a fee.

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment

Complete and submit coupon printed on your bill.

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

If you have FairPoint Communications Internet service and your account is past due such that it requires additional collections action by FairPoint including preparing and mailing notices of suspension or disconnection, your account will be subject to a \$6.00 Overdue Payment Collections Fee.

Online Billing & Payment

Create your user account at www.FairPoint.com

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice

We furnish our customer's bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

Unauthorized Charges

You can ask FairPoint to block unauthorized charges from other billers from your FairPoint bill. To request this on your residential account, please call 1-866-984-2001 8:00-6:00 M-F. Business customers may call 1-866-984-3001 8:30-5:00 M-F.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

Long Distance Access Fee

The Long Distance Access Fee helps to cover costs including the cost of access charges and fees that Local Exchange Carriers assess on interexchange carriers. This is a Company surcharge, not a tax, is not mandated by the FCC, and is subject to change.

Broadband Cost Recovery Fee

If you have FairPoint Communications Internet Service, you will be charged \$2.97 per line per month to offset costs associated with expanding network capacity to support the continued increase in customers' broadband consumption.

Billing Address Changes or Corrections for Account:

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

- ☐ 1. Check the box.
2. Enter your correct billing address.
3. Return this slip with your payment.

Name: _____

Street Address: _____

City, State, Zip: _____

Automatic Payment Enrollment for Account:

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month's payment.

☐ **Bank Draft** (Automatic debit from your account)

☐ **Credit Card** (Automatic charge to your Credit Card)



Card Number: _____

Expiration Date: _____

Signature: _____

Billing Date: Dec 21, 2016
Account No: 198 191 3362 1
Phone Number: 603-752-1094
How to Reach Us: See page 2



Billing Date: Dec 21, 2016
Account No: 198 191 3362 1
Phone Number: 603-752-1094
How to Reach Us: See page 2

Comparative analysis of FairPoint calling services

New Charges: Nov 21 to Dec 20

Service: Business Voice Telephone Number: 6037521094

1. Main Line/s \$35.98
2. Directory Listing/s \$0.00

Subtotal for 6037521094 \$35.98

Service: Business Voice Telephone Number: 6037528094

3. Additional Line/s \$35.98
4. Non-Directory Listed Service \$0.00

Subtotal for 6037528094 \$35.98

Total: \$71.96

Tax & Fees on Local Services

5. Federal Access Recovery Charge \$4.40
6. Federal Subscriber Line Charge \$12.40
7. Federal Universal Service Fund Surcharge \$4.72
8. Communications Services Tax \$6.68
9. E911 Surcharge \$1.50
10. Federal Excise Tax \$2.16
11. Municipal Property Tax Recovery Charge \$1.98

Tax & Fees

All tax and fees are authorized by Federal, State or Local Governments. Fees are explained on page 2. Enhanced 9-1-1 funding is per line with a 25 line cap.

Total Tax & Fees on Local Services \$33.84

Total New Charges \$105.80



Important Message Regarding Federal Charges

Effective January 1, 2017, the Federal Subscriber Line Charge may change on residential main and additional telephone lines, single and multi-line business lines, Centrex lines, and ISDN BRI or PRI lines. This charge helps pay for the costs of providing and maintaining the local network. If you receive Lifeline program support, you may also see a change in your local service rate if the Subscriber Line Charge changes.

In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective January 1, 2017. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, helps fund programs that provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline program participants, except for the FUSF surcharge on incidentals.

Add DTV and Receive \$100 Gift Card

This Holiday season, add DIRECTV to your FairPoint service and get a \$100 Visa Reward Card. Call 877-288-3680 to order or for more information. DIRECTV terms and conditions: \$100 Reward Card requires purchase of qualifying U-verse TV (U-family and above) or DIRECTV SELECT and above; OPTIMO MÁS and above; Preferred Choice and above. Offer is valid for new residential customers. Reward Card: Will be sent letter with redemption requirements. Redemption required within 75 days from reward notification mail date. Reward Card delivered within 3-4 weeks after redemption to customers who maintain qualifying service from installation date and through reward fulfillment. Card expires at month-end 6 months after issuance. No cash access. For cardholder agreement, go to rewardcenter.att.com/myreward/agreementFSV.pdf. AT&T Reward Card issued by U.S. Bank National Association, pursuant to license from Visa U.S.A. Inc. May not be combined with other promotional offers on same services. Offer ends 1/31/17.

