

Ministry	State Department	Agency	FAQ	FAQ Answers
Ministry of Environment	State Department for Environment	NEMA	What is the process for applying for NEMA licenses and permits?	NEMA has automated its business processes, requiring clients to submit license/permit applications online through the ECitizenportal or the NEMA licensing portal link on the NEMA website.
Ministry of Environment	State Department for Environment	NEMA	How do I obtain an Environmental Impact Assessment (EIA) License?	EIA is a crucial decision-making tool in project development, guiding implementation, abandonment, or modification. To apply, fill out Submission FORM 1 2022 from NEMA website.
Ministry of Environment	State Department for Environment	NEMA	How do I register as an Environmental Impact Assessment (EIA) Expert?	Individuals and firms wishing to conduct environmental impact assessments in Kenya must register as experts with the NEMA through the NEMA licensing portal.
Ministry of Environment	State Department for Environment	NEMA	How do I obtain a NEMA Waste Management License?	NEMA issues various waste management licenses and permits under the 2006 regulations, which can be applied for online through the ECitizenportal or the NEMA website.
Ministry of Environment	State Department for Environment	NEMA	Do I need clearance for primary industrial plastic packaging?	NEMA Licensing Portal processes clearances for primary industrial plastic packaging online, encouraging registration with Extended Producer Responsibility Organizations for take-back mechanisms.
Ministry of Environment	State Department for Environment	NEMA	How do I contact NEMA?	NEMA headquarters is located in Popo Road, South C, Kenya, with offices in all 47 counties. Contact them at P.O. BOX 67839-00200, 0724 253398, 0735 013046, info@nema.go.ke.
Ministry of Environment	State Department for Environment	NECC	What is NECC?	The NECC in Kenya serves as a pivotal institution for environmental assessment, dispute resolution, and policy formulation, playing a crucial role in facilitating alternative dispute resolution mechanisms.
Ministry of Environment	State Department for Environment	NECC	What is the difference between NEMA and NECC?	NEMA implements environmental policies, while the NECC investigates and facilitates access to environmental justice, ensuring sustainable environmental management.
Ministry of Environment	State Department	NECC	Where is NECC located?	NECC is located at the DRSRS Building in Bellevue area, South C, on Popo Road, just off Mombasa Road.

	for Environment			
Ministry of Environment	State Department for Environment	NECC	How do I reach NECC?	Complaints can be submitted through various methods, including visiting the Committee's offices, calling the hotline; 0722510510 / 0202405782, sending a letter, emailing, or filling out an online complaint form on the Committee's website.
Ministry of Environment	State Department for Environment	NECC	What can I complain about?	NECC's Role: • Investigates environmental complaints. • Addresses potential degradation cases. • Engages in public interest litigation. • Upholds clean, healthy environment as fundamental right.
Ministry of Environment	State Department for Environment	NECC	What is the cost of NECC's services?	NECC provides all services at no cost.
Ministry of Environment	State Department for Environment	NECC	What is NECC's process of investigation?	Conducts on-site visits to verify facts and make recommendations. • Conducts public hearings to present concerns about complaints. • Organizes stakeholder meetings for information gathering and recommendations.
Ministry of Environment	State Department for Environment	NECC	How long does it take for commencement of investigations after a complaint has been filed at NECC?	NECC records complaints within 24 hours and promptly initiates investigation process.
Ministry of Environment	State Department for Environment	NECC	How long does it take for the dissemination of NECC's reports after investigations?	Dissemination of its findings and recommendations occurs immediately after the completion of investigations.
Ministry of Environment	State Department for Environment	NECC	What are ways of conflict resolution by NECC?	NECC employs alternative justice systems as an alternative to the court process.
Ministry of Environment	State Department for Environment	NECC	In what ways does NECC participate in Corporate Social Responsibility (CSR)?	NECC's CSR Activities: • Tree planting • Beehive provision • Donation of water tanks • Distribution of tree nursery tools • Provision of Personal Protective

				Equipment • Sensitization programs • Clean-up exercises
Ministry of Environment	N/A	NET	What is the National Environment Tribunal (NET)?	The NET is a quasi-judicial body established under the Environmental Management and Coordination Act (EMCA) Section 125 to resolve environmental disputes.
Ministry of Environment	N/A	NET	What types of cases does the National Environment Tribunal hear?	The NET reviews decisions from various bodies, including NEMA, KWS, and KFS, on the issuance, denial, or revocation of Environmental Impact Assessment Licenses.
Ministry of Environment	N/A	NET	How do I file an appeal with the National Environment Tribunal?	Matters are filed online via nettr@court.go.ke , submit a formal written appeal with required documents to the tribunal's office within the specified timeframe.
Ministry of Environment	N/A	NET	What is the process for resolving disputes before the National Environment Tribunal?	The appeal process involves filing, reviewing documents, adhering to rules, scheduling hearings, and presenting arguments. Parties can withdraw appeals or request settlement agreements before the National Environment Tribunal issues a decision.
Ministry of Environment	N/A	NET	How long does it take for the National Environment Tribunal to resolve a case?	National Environment Tribunal Appeal Process • Filing, reviewing documents. • Adherence to rules. • Scheduling hearings. • Argus presentation.
Ministry of Environment	N/A	NET	Do I need legal representation to appear before the National Environment Tribunal?	While not mandatory, legal representation is advisable to navigate the appeals process effectively.
Ministry of Environment	N/A	NET	Are decisions of the National Environment Tribunal binding and can they be appealed further?	NET decisions are legally binding and can be appealed to the High Court of Kenya on points of law.
Ministry of Environment	N/A	NET	How can I obtain more information about the National	The NET's procedures, information, and contact details can be found on its

			Environment Tribunal or its procedures?	official website, brochures, or by directly contacting the tribunal's office.
Ministry of Environment	N/A	NET	What is the role of the National Environment Tribunal in environmental conservation?	The NET is instrumental in ensuring environmental compliance by facilitating dispute resolution and upholding environmental standards.
Ministry of Environment	N/A	NET	Does the National Environment Tribunal conduct site visits as part of its proceedings?	The NET may conduct site visits as part of its procedures to evaluate the environmental impact of specific projects or activities.
Ministry of Environment	State Department for Environment	NETFUND	What does NETFUND do?	NETFUND, a state corporation under Kenya's Ministry of Environment, is established under the Environmental Management and Coordination Act 1999 to mobilize and allocate resources for environmental management.
Ministry of Environment	State Department for Environment	NETFUND	Which geographical area in Kenya is NETFUND present?	NETFUND executes projects across the country.
Ministry of Environment	State Department for Environment	NETFUND	How does one become a beneficiary of NETFUND Green Innovations Award?	Grant calls are advertised on our website and social media, and for extraordinary green ideas, contact info@netfund.go.ke .
Ministry of Environment	State Department for Environment	NETFUND	What are the types of green enterprises that are supported under NETFUND GIA?	We typically endorse green enterprises on various topics that contribute to environmental sustainability.
Ministry of Environment	State Department for Environment	NETFUND	Can an organization qualify for NETFUND grants?	Yes.
Ministry of Environment	State Department for Environment	NETFUND	How can I contact NETFUND?	National Environment Trust Fund Ecotowers, 3rd Floor, Corner of Ole Ngong Road P.O Box 19324-00202 Nairobi, Kenya. Phone: 0725-282-997, 0723-847-544 Email: info@netfund.go.ke Website: www.netfund.go.ke

Ministry of Environment	State Department for Environment	NETFUND	What are the mandates of NETFUND?	1. Resource Mobilization, 2. Project Management, 3. Capacity Building, 4. Green Innovation, 5. Public Awareness and Education
Ministry of Environment	State Department for Forestry	KFS	How do I access services from KFS?	1. Apply via an official letter to the Chief Conservator of Forests, PO Box 30513, 00100, Nairobi or info@kenyaforestservice.org 2. Submission depends on the specific requirements and compliance with regulations.
Ministry of Environment	State Department for Forestry	KFS	How do I apply for a tree harvesting permit?	Send an official letter addressed to the Chief Conservator of Forests, P.O Box 30513, 00100, Nairobi, Kenya or via email: info@kenyaforestservice.org .
Ministry of Environment	State Department for Forestry	KFS	How can one lease forest land?	Forest land leases are available under the Public Private Partnership (PPP) arrangement for large-scale investment projects.
Ministry of Environment	State Department for Forestry	KFS	What is KFS's role in community participation?	KFS collaborates with local communities through Community Forest Associations (CFAs) for sustainable forest management.
Ministry of Environment	State Department for Forestry	KFS	How can I contact the Kenya Forest Service (KFS)?	Chief Conservator of Forests, P.O. Box 30513-00100, Nairobi, Kenya. Email: info@kenyaforestservice.org Website: www.kenyaforestservice.org Phone: +254-20-2502508, +254-722-206326, +254-734-206326, +254-724-253460
Ministry of Environment	State Department for Forestry	KFS	What are KFS's mandates?	1. Forest Conservation 2. Forest Protection 3. Capacity Building 4. Revenue Generation 5. Research 6. Climate Change Mitigation
Ministry of Environment	State Department for Forestry	KFS	How does KFS contribute to climate change mitigation?	KFS undertakes reforestation, afforestation, and REDD+ initiatives to enhance carbon sequestration and biodiversity conservation.
Ministry of Environment	State Department for Forestry	KFS	Does KFS offer educational tours?	Yes, KFS organizes educational tours to raise awareness about forest conservation and management practices.
Ministry of Environment	State Department for Forestry	KFS	What are the penalties for illegal logging?	Penalties include fines, imprisonment, and confiscation of the illegally logged timber or products.

Ministry of Environment	State Department for Forestry	KFS	How can I get involved in tree planting activities?	Participation in tree planting activities can be coordinated through Community Forest Associations (CFAs) and KFS-organized events.
Ministry of Environment	State Department for Forestry	KFS	How do I report forest-related crimes?	Reports can be made to KFS offices, local authorities, or through the KFS hotline numbers provided on their website.
Ministry of Environment	State Department for Forestry	KFS	What is the procedure for obtaining forest produce licenses?	Application for forest produce licenses requires submitting an official request to the Chief Conservator of Forests and adhering to specific guidelines and requirements.
Ministry of Environment	State Department for Forestry	KFS	Can individuals and organizations donate to KFS?	Yes, donations can be made to support various forest conservation and management activities undertaken by KFS.
Ministry of Environment	State Department for Forestry	KFS	What are the benefits of planting trees?	Trees provide ecological, economic, and social benefits such as carbon sequestration, soil erosion control, timber, and habitat for wildlife.
Ministry of Environment	State Department for Environment	KWTA	What are Kenya's main water towers?	Major Water Towers: Mau Forest Complex, Mt Kenya, Aberdares, Cherangani Hills, Mt Elgon
Ministry of Environment	State Department for Environment	KWTA	What is the importance of Kenya's water towers to Kenya's economy?	Water Towers' Role in Vision 2030 • Support electricity generation, industrial development, irrigation, agriculture, wildlife, tourism, health. • Conserve biodiversity, indigenous knowledge, and research.
Ministry of Environment	State Department for Environment	KWTA	When was KWTA created?	The Kenya Water Towers Agency (KWTA) is a State Corporation established in 2012 under the Ministry of Environment and Forestry, managed by a Board of Directors and Management.
Ministry of Environment	State Department for Environment	KWTA	What does KWTA do?	The Agency is responsible for managing Kenya's 18 gazetted water towers, five of which are major, and ensuring their protection, rehabilitation, conservation, and sustainable use.
Ministry of Environment	State Department for Environment	KWTA	What is a water tower?	Water towers are upland areas that support rainfall reception, infiltration, percolation, and storage, with features determined by geology, soil, climate, and

				vegetation cover, including riparian reserves.
Ministry of Environment	State Department for Environment	KWTA	What is the procedure of gazettement a water tower?	Wetland and Biodiversity Identification • Reconnaissance • Water tower mapping • Resource assessment • Management plan preparation • Boundary demarcation • Gazettement completion
Ministry of Environment	State Department for Environment	KWTA	What are the consequences of interfering with water towers?	Floods Impact • Wealth loss. • Successive crop failure. • Climatic Change. • Diminished Natural Capital.
Ministry of Environment	State Department for Environment	KWTA	How will KWTA intervene in the conservation of the water towers?	KWTA aims to enhance ecosystem services provided by Kenya's water towers, ensuring the country's water supply for present and future generations, as water is essential for life.
Ministry of Environment	State Department for Environment	KWTA	How many water towers are gazetted in Kenya?	Mau Forest Complex, Cherangani Hills, Mt Elgon, Aberdare Range, Mt Kenya, Marmanet Forest, Loita Hills, Chyulu Hills, Hurl Hills, Kirisia Hills, Mathews Range, Mt Kipipiri, Mt Kulal, Mt Marsabit, Mt Njiru, Ndotos, Nyambene Hills and Shimba Hills.
Ministry of Environment	State Department for Environment	KWTA	How can I contact KWTA?	15th Floor, NHIF Building, Ragati Road. PO Box 42903-00100 Nairobi, Kenya Email: info@watertowers.go.ke Website: www.watertowers.go.ke Phone: 0202711437 Social media: @WaterTowersKe
Ministry of Environment	State Department for Environment	KMD	What is KMD?	The Kenya Meteorological Department (KMD) is responsible for providing national meteorological information.
Ministry of Environment	State Department for Environment	KMD	What is KMD's role in national development?	Kenya Meteorological Department (KMD) is the organization mandated with provision of national meteorological information.
Ministry of Environment	State Department for Environment	KMD	What are the services offered by KMD?	Aeronautical Services Overview • Meteorological Consultancy • Weather Forecasting • Marine Services • County Meteorological Services • Hydro Meteorological Services • Agrometeorological Services

Ministry of Environment	State Department for Environment	KMD	How do I request for weather/ climate information from KMD?	Weather data is regularly updated on the KMD Website, and can be requested from observing stations via the KMD account on the ECitizenportal.
Ministry of Environment	State Department for Environment	KMD	How does KMD contribute to climate change mitigation and adaptation?	KMD provides climate change monitoring, early warning systems, and climate services to support adaptation and mitigation efforts.
Ministry of Environment	State Department for Environment	KMD	What is KMD's approach to disaster risk reduction?	KMD provides early warning information and advisories to enhance preparedness and reduce risks associated with weather-related disasters.
Ministry of Environment	State Department for Environment	KMD	How can I access KMD's weather forecasts?	KMD's weather forecasts can be accessed through their website, social media platforms, mobile apps, and media outlets.
Ministry of Environment	State Department for Environment	KMD	What is KMD's role in the aviation industry?	KMD provides meteorological information and services crucial for the safety, efficiency, and regularity of air navigation.
Ministry of Environment	State Department for Environment	KMD	How accurate are KMD's weather forecasts?	KMD's weather forecasts are produced using advanced technology and methodologies, achieving high accuracy in predictions.
Ministry of Environment	State Department for Environment	KMD	How can I contact the Kenya Meteorological Department (KMD)?	Kenya Meteorological Department Dagoretti Corner, Ngong Road, P.O. Box 30259-00100, Nairobi, Kenya. Email: director@meteo.go.ke Website: www.meteo.go.ke Phone: +254-724-255153, +254-734-778554 Social Media: @MeteoKenya