



# Dear Sanjay Keshavmurthi Chari,

# Ready to set off on your next adventure?

We've got your back (and your bags) covered!

Welcome aboard with TripSecure+, your reliable travel companion. Wherever your adventure takes you, we're here to ensure you're covered every step of the way.

With this policy, you're not just traveling, you're traveling smart!

Included in your kit, you'll find all the details of your travel coverage. Do take a look at them before take-off. If you have any questions, we're always here to help.

The enclosed Policy Kit contains:



# **Policy Schedule**

Essential information about your policy coverages, benefits and terms.



### **Quick Access Links**

Refer for Policy Wording, important Links and QR codes.



#### **Travel Card**

For easy reference during Travel emergencies.



### **Customer Information Sheet**

Contains policy coverages in detail.

Enjoy your trip knowing TripSecure+ has you covered. Wishing you safe travels!

Regards,

**Team ICICI Lombard** 

















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IL TakeCare App





Manage your Policy Easily

Register a Claim



n Renew your Policy





Proposer Details			
Name	Sanjay Keshavmurthi Chari	CKYC Number	50012629923396
Policyholder Details			
Policyholder Name	Sanjay Keshavmurthi Chari	Email ID	CH******@GMAIL.COM
Contact Number	97*****74		
Address	NO-11 1ST CROSS NEAR SINGAPURA BUS STOP, LAKAPPA LAYOUT VIDYARANYAPURA BANGALORE, BANGALORE, KARNATAKA, 560097		
GSTIN Number			
Are you or any of the applicants a PEP or Family member/ Close relatives/Associates of PEPs*			

<sup>\*</sup> Whether any of the proposed applicants are Politically Exposed Person (PEPs) or are Family member/Close relatives/Associated with PEPs.

### **Policy Details**

Policy Number	4233/384799133/00/000	Visa Type	Non Immigrant
Product Name	TripSecure+	Trip Type	Single Trip
Product Code	4233	Geographical Scope	Schengen
Policy Start Date	May 01, 2025, 00:00 hrs	Alternative Policy Number	638776335142387852
Policy End Date	May 18, 2025, 23:59 hrs		
Travel Days	18 days		
Insured Location at the Time of	f Policy Issuance	'	India

### **Insured Details**

Insured Name	Sanjay Keshavmurthi Chari	Rekha Sanjay Chari
Date of Birth	June 20, 1962	February 05, 1967
Sum Insured (\$)	5,00,000	5,00,000
Passport Number	Y3369392	C0314924
Pre-Existing Diseases	Not Applicable	Not Applicable
ABHA ID	-	-
Nominee Name	KRUTTIKA CHARI	KRUTTIKA CHARI
Relationship with Insured	Daughter	Daughter
Nominee Date of Birth	-	-
Appointee Name	Not Applicable	Not Applicable
Appointee Relationship with Insured	Not Applicable	Not Applicable

Note: The details above were provided by you as required by Clause 8(2) of the IRDA (Protection of Policyholder's Interest) Regulations, 2017. If any information is found to be incomplete or incorrect at the time of a claim, it may be treated as non-disclosure of important details.

Note: Appointee is nominated in case nominee is a minor.





## **Explore Your Coverages**

Cover Name	Benefits	Sum Insured	Deductibles	Co-Pay	TimeFrame
Medical expenses covers					
Hospitalisation Expenses for Injury and Illness	We'll cover your medical bills if you fall sick or get injured on your trip.	USD 5,00,000	USD 100	Not Applicable	Not Applicable
Outpatient Treatment for Illness and Injury	We'll cover expenses for doctor visits and diagnosis for any illness or injury during your trip.	USD 10,000	USD 0	Not Applicable	Not Applicable
Medical Evacuation	We'll cover the cost if you need emergency transport or evacuation due to illness or injury.	USD 25,000	USD 0	Not Applicable	Not Applicable
Repatriation of Remains	We'll cover costs to bring remains home or to handle local arrangements, in case of a tragedy,	USD 25,000	USD 0	Not Applicable	Not Applicable
Daily Allowance in case of Hospitalization	We'll provide a daily payout if you're hospitalized due to an accident or illness .	USD 100	0 Days	Not Applicable	10 Days
Dental Treatment	We'll cover emergency dental care for sudden pain or accidents during your trip .	USD 500	USD 0	Not Applicable	Not Applicable
Accident & Disabilities covers		·			I
Personal Accident	We'll provide a lump sum payout in case of death or permanent disability due to an accident.	USD 15,000	Not Applicable	Not Applicable	Not Applicable
Accidental Death and Disablement - Common Carrier	We'll provide a payout in case of death or permanent disablement if an accident takes place while you're traveling in public/common carrier as a passenger.	USD 15,000	Not Applicable	Not Applicable	Not Applicable
Credit Card Secure	We'll cover your credit card's outstanding balance as on date of accident, in case of death or disability.	USD 1,000	USD 0	Not Applicable	Not Applicable
Home to Home Cover - Section A	We'll cover medical expenses arising due to an accident during your journey within India.	INR 10,00,000	INR 500	Not Applicable	Not Applicable
Home to Home Cover - Section B	We'll pay in case of death and disablement arising due to an accident during your journey within India.	INR 10,00,000	Not Applicable	Not Applicable	Not Applicable
Baggage & Personal effects					
Loss of Checked-in Baggage	We'll reimburse you for lost checked-in baggage.	USD 1,000	USD 0	Not Applicable	Not Applicable
Damage to Baggage During Transit	We'll provide a fixed pay-out if your checked-in baggage is damaged while in transit.	USD 500	Not Applicable	Not Applicable	Not Applicable
Delay of Checked-in Baggage	We'll provide a fixed allowance for your expenses, if your baggage is delayed more than the specified hours	USD 100	6 Hrs	Not Applicable	Not Applicable
Loss of Baggage and Personal Effects	We'll reimburse you for lost baggage and personal items due to theft or similar events.	USD 1,000	USD 0	Not Applicable	Not Applicable
Loss of Electronic Equipment	We'll cover the loss of electronic items due to theft or similar events.	USD 1,000	USD 100	Not Applicable	Not Applicable
Loss of Valuables Including Personal Money	We'll cover loss of valuables including money, due to theft or similar incidents.	USD 1,000	USD 100	Not Applicable	Not Applicable
Debit and Credit Card and Forex Card - Fraudulent Utilization	We'll cover your financial loss due to fraudulent utilization of your debit, credit, or forex card if it is stolen or lost.	USD 1,000	USD 0	Not Applicable	Not Applicable
Travel Delay, Cancellation & C	Curtailment				
Trip Cancellation	We'll cover your financial loss if you need to cancel your trip due to unforeseen events like sickness or natural disasters.	USD 1,000	USD 0	Not Applicable	Not Applicable
Trip Interruption or Curtailment	We'll cover your financial loss if you need to interrupt/ shorten your trip due to unexpected events.	USD 500	USD 0	Not Applicable	Not Applicable
Cancellation Cover for Hotel and Accommodation	We'll cover financial loss if you need to cancel your hotel or accommodation booking due to unforeseen events such as but not limited to sickness, injury, sudden natural calamities.	USD 500	USD 0	Not Applicable	Not Applicable
Common Carrier Delay	We'll provide a fixed payout if your scheduled travel on a common carrier is delayed.	USD 100	375 Mins	Not Applicable	Not Applicable
Flight Cancellation	We'll pay you on cancellation of scheduled flight	USD 500	Not Applicable	Not Applicable	Not Applicable
Missed Connecting Flight	We'll reimburse you, if you miss a connecting flight due to delayed arrival of earlier flight/common carrier.	USD 1,000	3 Delay hours	Not Applicable	Not Applicable







Cover Name	Benefits	Sum Insured	Deductibles	Co-Pay	TimeFrame
Compassionate Visit	We'll reimburse travel and accommodation costs for a family member to visit you if you're hospitalized for a specified duration.	USD 10,000	Not Applicable	Not Applicable	Not Applicable
Bounced Booking of Airlines or Hotel	We'll cover additional expenses if your pre-booked transport or accommodation is bounced by the airlines or hotel.	USD 2,000	USD 0	Not Applicable	Not Applicable
Hotel Extension due to Contingency	We'll reimburse costs, if you need to extend your hotel stay due to unexpected delays like terrorism, loss of passport, political risk etc.	USD 5,000	USD 0	Not Applicable	Not Applicable
Loss of Passport and International Driving License	We'll provide a fixed payout if you lose or damage your passport or international driving license.	USD 200	Not Applicable	Not Applicable	Not Applicable
Political Risk And Catastrophe Evacuation	We'll cover the cost to get you back home or to a safe place during a political unrest or natural disaster.	USD 7,500	USD 0	Not Applicable	Not Applicable
Others					
Personal Liability	We'll reimburse you for legal liability if you accidentally harm someone or damage their property during your trip.	USD 1,00,000	Not Applicable	Not Applicable	Not Applicable
Hijack Distress Compensation	We'll provide a daily payout if the transport you're on is hijacked.	USD 150	12 Hrs	Not Applicable	Not Applicable
Financial Emergency Cash Allowance	We'll provide a lump sum payout if your travel funds are stolen.	USD 1,000	Not Applicable	Not Applicable	Not Applicable
Fire and Allied Perils - Home Building and Contents	We'll cover financial loss if your home is damaged due to fire or other perils while you're traveling.	INR 10,00,000	INR 0	Not Applicable	Not Applicable
Burglary - Home Contents	We'll cover the loss or damage of your home contents due to burglary while you're on your trip.	INR 10,00,000	INR 0	Not Applicable	Not Applicable

### Note:

- 1. Medical sublimit applicable for age band 51 years and above for all Geoscope except Schengen.
- 2. Cover names mentioned in bold represent 'Base Covers', while those in plain text represent 'Base Cover Extensions' as chosen by you.
- 3. Excess Charges\* refer to the fixed amount you'll need to pay out of pocket if the rental car is damaged.
- 4. Please review the Policy Wording, which includes terms and conditions, coverage details, and exclusions, along with this certificate. Kindly confirm receipt of your policy. If you notice any discrepancies or differences from your proposal, please contact us immediately. You can email us at <a href="mailto:customersupport@icicilombard.com">customersupport@icicilombard.com</a> or call our toll-free number 1800 2666 (accessible within India).

Disclaimer: Insurance is the subject matter of solicitation. Please refer to policy wordings for terms and conditions, coverage and exclusions.

### **Premium and Payment Details**

Premium Details			
Premium Amount (₹)	5,037.62		
IGST (18.00%)	906.77		
Total Tax Payabale (₹)	906.77	Total Premium (₹)	5,944.00

Important Note: We hereby declare that though our aggregate turnover in any preceding financial year from 2017-18 onwards is more than the aggregate turnover notified under sub-rule (4) of rule 48, we are not required to prepare an invoice in terms of the provisions of the said sub-rule.

### **Payment Details**

GSTIN Reg. Number	37AAACI7904G1ZM	HSN/SAC Code	997136 GENERAL INSURANCE SERVICES
The stamp duty of ₹1 paid vide receipt/cha	ıllan number CSD10520244764 dated Octob	per 04, 2024.	





#### **Branch Details**

Servicing Branch Location	Mumbai
Servicing Branch Address	414, ICICI LOMBARD HOUSE, VEER SAVARKAR MARG, NEAR SIDDHI VINAYAK TEMPLE MAIN GATE, PRABHADEVI, MUMBAI, 400025, MAHARASHTRA

Note: The insurance benefit could be affected if any information provided in your proposal form, personal statement, declaration, or related documents is found to be incorrect or incomplete. If any important details were withheld, this may also impact your coverage.

To review the detailed terms and conditions of your coverage, please refer to Part II and Part III of your policy schedule.

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### For Policy Clarification and not for Claims

<u>customersupport@icicilombard.com</u>

Chat with RIA on our Website

Chat with RIA on WhatsApp (+91 7738282666)

ICICI Lombard Health Care, 4th Floor, Varun Towers- II, Opp. Hyderabad Public School, Begumpet, Hyderabad, District Hyderabad, Telangana Pin code -500016

#### Click the link to view Policy Wordings Document

It details the complete terms and conditions of your TripSecure+ Insurance Policy.

**View Policy Wording** 

#### Claims Made Simple-We're Here to Help!

If your travel adventure takes an unexpected detour due to an accident, sudden illness or any other incident that's covered by your policy, don't worry-help is just a call away.

Reach out to our helpline icicilombard@falck.com and share all necessary information or simply click here

#### **Helpline Numbers:**

In USA and Canada: +1 844871 1200 (Toll-free)

From the rest of world: +91 124 4498778 (With Call back facility)

In india: 1800 102 5721 (Toll-free and accessible in India only)

Fax: +91 124 4006674

E- claim web link https://fgaindia.com/FalckMLink/

Simply scan the QR code



### FAQs and Griecance Redressal

- Get Answer To Most Frequently Asked Questions (FAQs) :https://www.icicilombard.com/FAQ
- Not happy with resolution provided ? Click <u>here</u> to understand our Grievance Redressal process.

#### IL TakeCare App

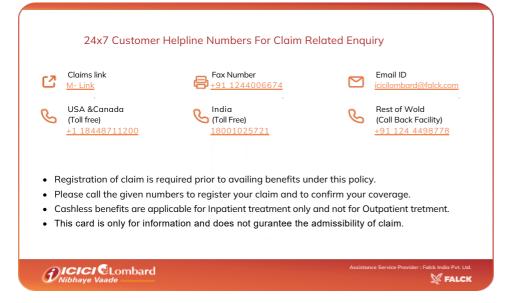
- You can now manage policies easily with our IL TakeCare App.
- You can register a claim, track claim status, renew your policy and much more, all at your fingertips!
- Download the IL TakeCare App





### **Travel Card**













C. N.	Title	Description	Delian Clares Nearly
Sr.No	Title	(Please refer to applicable Policy Clause Number in next column)	Policy Clause Number
1	Name of Insurance Product/Policy	TripSecure+	
2	Policy number	4233/384799133/00/000	
3	Type of Insurance Product/Policy	Both Indemnity and Benefit	
4	Sum Insured (Basis) (Along with amount)	Individual Sum Insured-USD 500000 Where each member has a separate sum insured under the policy.	
5	Policy Coverage (What	PART I: INTERNATIONAL TRAVEL INSURANCE	
	the policy covers?) (Policy Clause Numbers)	COVER 1: HOSPITALIZATION EXPENSES FOR ILLNESS AND INJURY	Cover 1
		Reimbursement of expenses incurred in case of hospitalization due to illness contracted or any Injury due to an Accident during the policy period	
		Outpatient Treatment for Illness and Injury	Extension 1a
		Reimbursement of expenses incurred for Outpatient Treatment due to illness contracted or any Injury due an Accident during the policy period	
		Medical Aid Cover in case of Illness and Injury	Extension 1b
		Reimbursement of expenses towards medical Aids like plaster casts, arm slings, crutches etc. incurred due to illness contracted or any Injury due to an Accident during the policy period	
		Child care expenses due to hospitalization	Extension 1c
		Daily payout towards child care expenses on your hospitalization due to illness contracted or any accidental Injury during the policy period	
		Physiotherapy	Extension 1d
		Reimbursement of medical expenses incurred towards undergoing physiotherapy treatment due to illness contracted or any Injury due an Accident during the policy period	
		Pre-existing disease cover	Extension 1e
		Reimbursement of medical treatment expenses related to treatment of a life threatening medical condition due to a pre-existing condition/disease up to the limit as specified in the policy certificate	
		Hospitalization Expenses - Adventure Sports	Extension 1f
		Reimbursement of medical expenses incurred towards injury as a result of participation in any Hazardous Activities during the policy period	
		COVER 2: HOSPITALIZATION EXPENSE FOR INJURY	Cover 2
		Reimbursement of medical expenses incurred for medical treatment on account of injury.	
		Cover 3 : DAILY ALLOWANCE IN CASE OF HOPITALIZATION	Cover 3
		Per day payout on hospitalization due to an accidental Injury during the policy period	
		Cover 4: MEDICAL EVACUATION	Cover 4
		Reimbursement of expenses for emergency transportation and evacuation services necessitated due to any Illness contracted or accidental Injury sustained during the policy period.	
		COVER 5: REPATRIATION OF REMAINS	Cover 5
		In the unfortunate event of the death of the insured, reimbursement of expenses incurred for transporting the remains of the deceased Insured back to the Country/Place of Residence or for a local burial or cremation in the country/place where death has occurred.	

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COVER 6: DENTAL TREATMENT	Cover 6
Reimbursement of expenses incurred for emergency dental	
treatment towards relief from sudden acute pain and/or due to an	
accident during the policy period	
COVER 7: PERSONAL ACCIDENT	Cover 7
We shall pay a lump sum payout in case of death or permanent	
total disablement or permanent partial disablement of the insured	
during the policy period	Extension 7-
Coma cover	Extension 7a
We shall pay a weekly payout as specified in the policy period in case an accidental Injury suffered whilst on the covered trip	
results in the Insured being in a state of coma during the policy	
period	
Child Benefit cover	Extension 7b
We shall pay a lump sum payout in case of death of Insured	
during the policy period, if survived by dependent children	
Workplace Assault	Extension 7c
We shall pay a lump sum payout in case insured is a victim of	
an assault in workplace during the period of trip insurance	
Personal Accident - Adventure Sports	Extension 7d
We shall pay a lump sum payout in case of death or permanent	
total disablement or permanent partial disablement of the insured	
due to participation in any hazardous activities	
Lifestyle Modification Cover	Extension 7e
Reimbursement for the cost of artificial limbs and any	
modifications to insured's home or vehicle in India necessitated	
due to disablement arising as a result of an accident during the	
period of insurance.	
COVER 8 : ACCIDENTAL DEATH AND DISABLEMENT -	Cover 8
COMMON CARRIER We shall pay a lump sum payout in case of	
death or disablement of the Insured while mounting, dismounting	
or travelling in a Common Carrier/Public Carrier during the policy	
period	
COVER 9 : CREDIT CARD SECURE	Cover 9
We shall pay outstanding balance in credit card to legal	
heir/nominee in case of death or disablement of the Insured due	
to accident during the policy period	
COVER 10: HOME TO HOME	Cover 10
Home to Home Cover-Section A- Reimbursement of medical	
expenses arising due to an accident while on Insured Journey in	
expenses arising due to an accident while on Insured Journey in India.	
India.	
India.  Home to Home Cover - Section B- We will pay for Death and	
India.  Home to Home Cover - Section B- We will pay for Death and Disablement arising due to an Accident while on Insured Journey	
India.  Home to Home Cover - Section B- We will pay for Death and Disablement arising due to an Accident while on Insured Journey	
India.  Home to Home Cover - Section B- We will pay for Death and Disablement arising due to an Accident while on Insured Journey in India.	
India.  Home to Home Cover - Section B- We will pay for Death and Disablement arising due to an Accident while on Insured Journey in India.  Payment under this cover (Section A & Section B) would be	
India.  Home to Home Cover - Section B- We will pay for Death and Disablement arising due to an Accident while on Insured Journey in India.  Payment under this cover (Section A & Section B) would be	
India.  Home to Home Cover - Section B- We will pay for Death and Disablement arising due to an Accident while on Insured Journey in India.  Payment under this cover (Section A & Section B) would be subject to the following:	
India.  Home to Home Cover - Section B- We will pay for Death and Disablement arising due to an Accident while on Insured Journey in India.  Payment under this cover (Section A & Section B) would be subject to the following:  i Place of Stay to airport provided the domestic travel takes place	
India.  Home to Home Cover - Section B- We will pay for Death and Disablement arising due to an Accident while on Insured Journey in India.  Payment under this cover (Section A & Section B) would be subject to the following:  i Place of Stay to airport provided the domestic travel takes place within 48 hours from time of boarding the overseas transport, or	
India.  Home to Home Cover - Section B- We will pay for Death and Disablement arising due to an Accident while on Insured Journey in India.  Payment under this cover (Section A & Section B) would be subject to the following:  i Place of Stay to airport provided the domestic travel takes place	
India.  Home to Home Cover - Section B- We will pay for Death and Disablement arising due to an Accident while on Insured Journey in India.  Payment under this cover (Section A & Section B) would be subject to the following:  i Place of Stay to airport provided the domestic travel takes place within 48 hours from time of boarding the overseas transport, or ii Airport to Place of Stay provided the domestic travel has	
India.  Home to Home Cover - Section B- We will pay for Death and Disablement arising due to an Accident while on Insured Journey in India.  Payment under this cover (Section A & Section B) would be subject to the following:  i Place of Stay to airport provided the domestic travel takes place within 48 hours from time of boarding the overseas transport, or ii Airport to Place of Stay provided the domestic travel has	
India.  Home to Home Cover - Section B- We will pay for Death and Disablement arising due to an Accident while on Insured Journey in India.  Payment under this cover (Section A & Section B) would be subject to the following:  i Place of Stay to airport provided the domestic travel takes place within 48 hours from time of boarding the overseas transport, or ii Airport to Place of Stay provided the domestic travel has	

UIN: ICITIOP25036V012425

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OVER 11 : LOSS OF CHECKED-IN BAGGAGE ro-rated payout for pieces of baggage permanently lost whilst	
ro-rated payout for pieces of paddade permanently lost whilst	Cover 11
nder the custody of common carrier vis-a-vis pieces of	
aggage that were checked-in	Extension 11.a
lectronic Equipment Loss	Extension 11.a
ndemnification of cost (after depreciation) of the electronic	
quipment lost which formed a part of the checked-in baggage	Evtanaian 44 h
ports Equipment Loss	Extension 11.b
ndemnification of the replacement cost of the sports	
quipment lost which formed a part of the checked-in baggage	0
OVER 12: DAMAGE TO BAGGAGE DURING TRANSIT	Cover 12
/e shall pay a fixed payout in case of damage to your	
hecked-in baggage(s) while it is entrusted to the Common	
arrier/Public Carrier	0 10
OVER 13: DELAY OF CHECKED-IN BAGGAGE	Cover 13
ixed payout in case the checked-in baggage is delayed	
eyond the period specified in policy certificate	
OVER 14: SMART DELAYED CHECKED IN BAGGAGE	Cover 14
assle free claim payout in case the checked-in baggage is	
elayed beyond the period specified in policy certificate	
OVER 15: LOSS OF BAGGAGE AND PERSONAL EFFECTS	Cover 15
eimbursement for loss of your baggage and personal effects	
ue to theft, burglary, robbery, hold-up or any such similar	
vents during the policy period	
oss of Electronic Equipment	Extension 15a
ndemnification of cost (after depreciation) of the electronic	
quipment lost due to theft, burglary, robbery, mugging, hold	
p or any such similar event during the policy period	
oss of Valuables including Personal Money	Extension 15b
e shall pay a fixed payout in case of loss of Valuables	
ncluding money) due to theft, burglary, robbery, mugging,	
old up or any such similar event during the policy period	
oss of Sports Equipment	Extension 15c
ndemnification of the cost (after depreciation) of the sports	
quipment lost due to theft, burglary, robbery, mugging, hold	
p or any similar incidence during the policy period	
p or any similar incidence during the policy period R Indemnification of the cost of renting the same type of	
R Indemnification of the cost of renting the same type of	
R Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports	
R Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring	Cover 16
R Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.	Cover 16
R Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD –	Cover 16
R Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION	Cover 16
R Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION eimbursement for financial loss due to theft/ loss of	Cover 16
R Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION  eimbursement for financial loss due to theft/ loss of ebit/credit/forex card during policy period upto the limit as	Cover 16
PR Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION  Leimbursement for financial loss due to theft/ loss of ebit/credit/forex card during policy period upto the limit as efined in policy certificate	
PR Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION  eleimbursement for financial loss due to theft/ loss of ebit/credit/forex card during policy period upto the limit as efined in policy certificate  OVER 17: LOSS OF PASSPORT AND INTERNATIONAL RIVING LICENSE	
PR Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION  eleimbursement for financial loss due to theft/ loss of ebit/credit/forex card during policy period upto the limit as efined in policy certificate  OVER 17: LOSS OF PASSPORT AND INTERNATIONAL RIVING LICENSE  fixed benefit amount shall be given to the Insured is he/she	
PR Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION  eleimbursement for financial loss due to theft/ loss of ebit/credit/forex card during policy period upto the limit as efined in policy certificate  OVER 17: LOSS OF PASSPORT AND INTERNATIONAL RIVING LICENSE	
PR Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION  eimbursement for financial loss due to theft/ loss of ebit/credit/forex card during policy period upto the limit as efined in policy certificate  OVER 17: LOSS OF PASSPORT AND INTERNATIONAL RIVING LICENSE  fixed benefit amount shall be given to the Insured is he/she uses or damages their original Passport or International Driving	
PR Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION  eimbursement for financial loss due to theft/ loss of ebit/credit/forex card during policy period upto the limit as efined in policy certificate  OVER 17: LOSS OF PASSPORT AND INTERNATIONAL RIVING LICENSE  fixed benefit amount shall be given to the Insured is he/she uses or damages their original Passport or International Driving icense  OVER 18: TRIP CANCELLATION	Cover 17
PR Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION  eimbursement for financial loss due to theft/ loss of ebit/credit/forex card during policy period upto the limit as efined in policy certificate  OVER 17: LOSS OF PASSPORT AND INTERNATIONAL RIVING LICENSE  fixed benefit amount shall be given to the Insured is he/she uses or damages their original Passport or International Driving icense  OVER 18: TRIP CANCELLATION  Indemnification for financial loss (travel and accommodation)	Cover 17
PR Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports equipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION  eimbursement for financial loss due to theft/ loss of ebit/credit/forex card during policy period upto the limit as efined in policy certificate  OVER 17: LOSS OF PASSPORT AND INTERNATIONAL RIVING LICENSE  fixed benefit amount shall be given to the Insured is he/she passes or damages their original Passport or International Driving idense  OVER 18: TRIP CANCELLATION  Indemnification for financial loss (travel and accommodation) incurred on cancellation of trip due to unexpected events e.g.	Cover 17
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PR Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION  Leimbursement for financial loss due to theft/ loss of ebit/credit/forex card during policy period upto the limit as efined in policy certificate  OVER 17: LOSS OF PASSPORT AND INTERNATIONAL RIVING LICENSE  fixed benefit amount shall be given to the Insured is he/she uses or damages their original Passport or International Driving icense  OVER 18: TRIP CANCELLATION  Indemnification for financial loss (travel and accommodation) incurred on cancellation of trip due to unexpected events e.g. ickness, natural calamities, terrorist attack etc.  Leimbursement of Cancellation charges of pre-booked	Cover 17
PR Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports equipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION  Leimbursement for financial loss due to theft/ loss of ebit/credit/forex card during policy period upto the limit as efined in policy certificate  OVER 17: LOSS OF PASSPORT AND INTERNATIONAL RIVING LICENSE  fixed benefit amount shall be given to the Insured is he/she uses or damages their original Passport or International Driving icense  OVER 18: TRIP CANCELLATION  Indemnification for financial loss (travel and accommodation) incurred on cancellation of trip due to unexpected events e.g. ickness, natural calamities, terrorist attack etc.  Leimbursement of Cancellation charges of pre-booked vents	Cover 17  Cover 18
PR Indemnification of the cost of renting the same type of ports equipment and penalty charges imposed by rental sports quipment Company under the Rental sports equipment hiring greement.  OVER 16: DEBIT AND CREDIT CARD AND FOREX CARD – RAUDULENT UTILIZATION  Leimbursement for financial loss due to theft/ loss of ebit/credit/forex card during policy period upto the limit as efined in policy certificate  OVER 17: LOSS OF PASSPORT AND INTERNATIONAL RIVING LICENSE  fixed benefit amount shall be given to the Insured is he/she uses or damages their original Passport or International Driving icense  OVER 18: TRIP CANCELLATION  Indemnification for financial loss (travel and accommodation) incurred on cancellation of trip due to unexpected events e.g. ickness, natural calamities, terrorist attack etc.  Leimbursement of Cancellation charges of pre-booked	Cover 17  Cover 18



Frequent Flyer Points	Extension 18b
We will reimburse the insured for the amount, equivalent to the conversion factor of the frequent flyer/reward program service provider, if Insured Journey is cancelled.	
COVER 19 : TRIP INTERRUPTION OR CURTAILMENT	Cover 19
Indemnification for the financial loss incurred in case your trip is interrupted and/or you need to curtail your trip due to unexpected events beyond your control	
Trip Resumption	Extension 19a
Reimbursement of the cost incurred towards resumption of a covered trip that had to be curtailed due to unexpected events beyond your control	
Missed event due to Itinerary changes	Extension 19b
Reimbursement of non-refundable charges of pre-booked ticket, if insured is not able to participate in an event or prepaid activity scheduled on insured's itinerary due to change in insured's itinerary by travel agent.	
COVER 20: TRIP CANCELLATION DUE TO VISA REJECTION Reimbursement of any non-refundable and/or cancellation charges towards travel tickets and accommodation in case the insured has to cancel his trip due to visa rejection	Cover 20
Refund of Visa Fee	Extension 20a
Reimbursement of the amount paid towards visa application fee in case the insured has to cancel his trip due to a rejection of visa	
COVER 21 : CANCELLATION COVER FOR HOTEL AND ACCOMMODATION Indemnification for financial loss incurred by you in case you have to cancel hotel and accommodation booking following unexpected events beyond your control	Cover 21
COVER 22: COMMON CARRIER DELAY	Cover 22
We shall pay a fixed payout in case of a delay in departure of the scheduled Common Carrier/Public Carrier	
COVER 23: FLIGHT DELAY AUTO ASSIST  Automatic claim payout in case of a delay in departure of the scheduled Flight	Cover 23
COVER 24: FLIGHT CANCELLATION	Cover 24
We will pay the Sum Insured in the event of cancellation of scheduled departure of the international flight whilst on Insured Journey.	
COVER 25: MISSED CONNECTING FLIGHT	Cover 25
We shall reimburse for official cancellation charges and additional cost incurred to proceed with your planned trip in case you fail to access a connecting flight due to a delayed arrival of the previous flight	
COVER 26: COMPASSIONATE VISIT  Reimbursement of Cost of visit (travel and accommodation) of a family member/friend to the insured's place of hospitalization for a specified duration if deemed necessary by the treating medical practitioner	Cover 26
COVER 27: BOUNCED BOOKINGS OF AIRLINES OR HOTEL Reimbursement of additional expenses incurred for alternative arrangements respectively in the event of bounced booking of the confirmed Common Carrier/Public Carrier and/or confirmed pre-paid accommodation	Cover 27

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COVER 28: HOTEL EXTENSION DUE TO CONTINGENCY	Cover 28
Reimbursement of expenses towards lodging and boarding for	
an extended stay at a pre-booked hotel/accommodation facility if the insured's departure is delayed due to unexpected events	
beyond control	
COVER 29: PISTE CLOSURE	Cover 29
we shall pay to the Insured a daily compensation for maximum	
number of days as specified in Part I of the Policy Schedule	
for each continuous and completed stay in the Hotel due to	
complete lack of snow or avalanche which lead to closure of Ski lifts and Ski schools and hence mandated the Insured to stay in	
the Hotel for complete day.	
COVER 30: AUTOMATIC EXTENSION OF PERIOD OF INSURANCE	Cover 30
Automatic extension of Policy Period granted up to a period of	
15 days from the Policy Expiry date if your trip is delayed or	
extended due to reasons beyond your control COVER 31: POLITICAL RISK AND CATASROPHE	Cover 31
EVACUATION	30VCI 31
Reimbursement of expenses incurred for your return to your	
place of residence or the nearest place of safety in such	
situations.	Cover 32
COVER 32: MISSED SHORE COVER	COVEI 32
We shall pay a fixed payout in case the vessel on which you are aboard does not visit one of the shores stop promised in the	
original travel itinerary of your trip	
COVER 33: CRUISE INTERRUPTION	Cover 33
Reimbursement of expenses incurred towards any alternate	
travel bookings due to unexpected Injury and Illness to insured while on a cruise, resulting in insured's hospitalization on foreign dry land.	
COVER 34: MEDICAL COVER ON A CRUISE	Cover 34
Section A - Medical cover on a cruise - Hospitalization	
expense	
Reimbursement of expenses incurred on emergency hospitalization due to illness or injury to insured while on a cruise	
Section B - Medical cover on a cruise - Daily allowance	
Per day payout on hospitalization due to an accidental Injury to	
insured while on a cruise.	
Section C – Medical cover on a cruise – Medical Evacuation	
Reimbursement of expenses for emergency transportation and	
evacuation services necessitated due to any Illness contracted or accidental Injury sustained to insured while on a cruise.	
Cruise Cover- Unused Excursions	Extension 34a
Covers for the cost of non-refundable amount of pre-booked	_,5.1.0.011 0 Fd
excursions which insured were unable to use as a result of being	
hospitalized due to an accident or illness.	
COVER 35: PERSONAL LIABILITY	Cover 35
Reimbursement of expenses towards payment of legal liability	
to a third party during the covered trip arising out of accidental	
death, bodily injury or property damages to third party  Court Attendance Cover	Extension 35a
	Extension 35a
we will pay a fixed amount for each day (for meal and travel expense), if insured is required to attend the court in	
connection with an event that has resulted in a valid claim under	
Personal liability cover	

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COVER 36: CAR RENTAL – COVER FOR DEDUCTIBLE Reimbursement of rental vehicle excess charges pressed by the rental company which the insured is legally liable to pay due to any accidental damage or theft of any rented vehicle on a trip	Cover 36
Rental Vehicle Return Reimbursement of charges pressed in case of late return of your rented vehicle due to its involvement in a collision or damage	Extension 36a
COVER 37: CAR RENTAL COVER Reimbursement of charges pressed by the rental company which the insured is legally liable to pay due to any accidental damage or theft of any rented wehicle on a trip.	Cover 37
COVER 38: HIJACK DISTRESS COMPENSATION  Per day payout payable in the event of an Hijack of the  Common Carrier/Public Carrier in which the insured is travelling as a fare paying passenger	Cover 38
COVER 39: FINANCIAL EMERGENCY CASH ALLOWANCE Lump sum payout in case you are left with no travel funds following an incident of theft, robbery etc. during the policy period	Cover 39
COVER 40: FIRE AND ALLIED PERILS - HOME BUILDING & CONTENTS Indemnification for financial loss or damage due to specific perils at your residence during the policy period	Cover 40
COVER 41: BURGLARY - HOME CONTENTS Indemnification for financial loss or damage due to burglary/attempted burglary at your residence while you are on a covered trip	Cover 41
COVER 42: PET CARE AND VETERINARY HOSPITALIZATION SECTION A - Pet Care and Veterinary Hospitalization - While Pet not travel with Insured  Reimbursement of expenses towards medical treatment of your pet due to any accidental injury which requires hospitalisation for minimum period of 12 hrs while insured is on the trip and pet was under the care of a friend, relative, family members or any other care giver assigned to take care of insured's pet.  SECTION B – Pet Care and Veterinary Hospitalization - While Pet travel with Insured  Reimbursement of expenses towards medical treatment of your	Cover 42
pet travelling with you due to any accidental injury while on the trip  COVER 43: OUT OF POCKET EXPENSES FOR PET CARE	Cover 43
DUE TO TRIP DELAY  Reimbursement of expenses towards food and care giving of your pet while you are on the trip as per limit defined in policy certificate	
COVER 44: TRAVEL LOAN SECURE- SI IN INR Reimbursement of principal outstanding amount or sum insured whichever is lower in case of death or permanent total/partial disability of insured within 180 days of bodily injury during the policy period	Cover 44
COVER 45: LANGUAGE INTERPRETER Reimbursement of expenses incurred to hire an interpreter if you are hospitalized while on a trip	Cover 45
COVER 46: ESCORT OF MINOR CHILDREN Reimbursement of expenses towards arranging the return of minor child back to city of residence in the unfortunate event of the insured's death or hospitalization for a specified duration while on a covered trip.	Cover 46



	HOLE IN ONE	Cover 47
	nent of expenses towards celebratory drinks on the	
	e in one accomplishment.  REIMBURSEMENT OF GREEN FEES	Cover 48
	burse the non-refundable amount of Green fees, if	Cover 46
	· ·	
	ers any accident or illness resulting in emergency on while on a trip due to which insured was unable to	
play golf.	on while on a trip due to which insured was dhable to	
	UPGRADATION TO BUSINESS CLASS	Cover 49
	burse the actual expense incurred for up-gradation	00101 40
	existing economy class air ticket to a business	
	tet in the event of insured getting hospitalized during	
the insured	0 0 .	
	QUARANTINE COVER	Cover 50
	the accommodation cost Upto Sum Inured as	
	n Part 1 of policy schedule in the event of Insured	
	nosed with are required to Quarantine during the	
	whilst on Insured journey, due to illness which has	
	ed as a pandemic by the appropriate government	
authority or		
COVER 51:	BAIL BOND	Cover 51
	nent of expenses for any bail amount paid towards	
	e insured in case the insured is arrested or detained	
for a bailab	e offence.	
	KIDNAP DISTRESS ALLOWANCE	Cover 52
	y a fixed payout for every continuous 24 hour	
	he insured is held hostage.	
	MESTIC TRAVEL INSURANCE	
	DOMESTIC COVER	
	rsonal accident cover, Accidental Hospitalization	
	OPD expenses, Loss of Baggage and Personal	
	ft / burglary of Home contents , Trip delay, Trip	
	and Interruption and loss of checked in baggage as	
Personal a	er policy schedule	
	y a lump sum payout in case of death or	а
	otal disablement or permanent partial disablement of	
	during the policy period	
	Hospitalization Expenses	b
	y reimbursement of expenses incurred in case of	<b>D</b>
	on due to an accidental injury during the policy	
period	anny danie policy	
OPD Expen	ses	С
-	reimbursement of Outpatient treatment in case of	
	an accident during trip.	
	ggage & Personal effects	d
	mbursement for the loss sustained to your baggage	
	al effects due to theft, burglary, robbery, hold-up or	
	event including natural disaster(s) & Terrorism whilst	
on a Trip du	ring the Policy Period.	
Theft / Burg	glary of Home contents	е
	ver for the actual loss/and or damage to the	
	Your residence located at the address mentioned in	
	chedule within the period of coverage caused by	
	glary whilst on a Trip	
	necting flight	f
	nent for official cancellation charges & additional	
	d to proceed with your planned trip in case you fail	
	connecting flight due to a delayed arrival of the	
previous flig	ht.	

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		Trip Cancellation and Interruption Indemnification for the financial loss incurred in case your trip	g
		is interrupted and/or you need to curtail your trip due to unexpected events beyond your control	
		Loss of checked in Baggage	h
		Fixed payout for pieces of baggage permanently lost whilst	
		under the custody of common carrier vis-a-vis pieces of	
6	Exclusions(what the	baggage that were checked-in GENERAL EXCLUSIONS (APPLICABLE TO ALL COVERS	
	policy does not cover)	UNDER THE POLICY):	
	,	The Company shall not be liable for claims involving:	
		Events before the trip starts or after it ends.	
		2. Fraudulent claims, false declarations, or willful damage by the insured.	
		3. The insured traveling against medical advice, awaiting specific treatments, with terminal prognosis, seeking treatment, or involved in military/naval operations.	
		4. Intentional self-injury, suicide, or intoxication.	
		5. Participation in hazardous/adventure sports (unless premium is paid for coverage).	
		6. Involvement in murder, assault, or criminal acts.	
		7. Anxiety, stress, depression, or venereal diseases.	
		8. War, rebellion, riots, or government actions.	
		9. Nuclear radiation or contamination.	
		10. Professional/semi-professional sports without prior declaration.	
		11. Overseas trips exceeding 90 days on an immigrant visa.	
		12. Injuries from criminal acts by the insured.	
		13. Claims below the deductible or time excess in the policy schedule.	
		<b>Note:</b> : Please refer to the policy wordings for the detailed Terms & conditions.	
		COVER SPECIFIC EXCLUSIONS	
		Please refer to the Policy wordings for the detailed Terms and conditions.	
		PART I : INTERNATIONAL TRAVEL INSURANCE	
		Exclusions applicable to Cover 1 and cover 2 and	Cover 1 and Cover 2
		extensions therein- 1. Dental treatment unless caused by accidental injury and	OUVEI Z
		opted for.	
		2. Illness or injury contracted after the policy expires.	

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- 3. Out-patient treatment unless specifically opted for.
- 4. Childcare expenses due to hospitalization unless opted for.
- 5. Physiotherapy unless opted for.
- 6. Routine vision or dental care unless opted for.
- 7. Cancer screenings or mammography.
- 8. Skilled nursing for outpatient care unless opted for.
- 9. Treatment that is not medically necessary or could wait until returning to India.
- 10. Cosmetic or reconstructive surgery unless due to accidental injury.
- 11. Treatment for general debility or at health resorts.
- 12. Prosthetics or chiropractic care unless opted for.
- 13. Routine physical exams unrelated to illness or injury treatment.
- 14. Spectacles, contact lenses, or hearing aids unless opted for.
- 15. Hospitalization costs of donors.
- 16. Supplements, vitamins, or tonics unless part of treatment.
- 17. Circumcision unless necessary due to injury or accident.
- 18. Gender reassignment surgery or related complications.
- 19. Personal comfort, convenience, or hygiene items.
- 20. Injury or illness caused by intoxication or participation in hazardous activities unless covered.
- 21. Conditions where no active treatment is given.
- 22. Non-AYUSH or non-allopathic treatments unless deemed necessary by a medical practitioner.
- 23. Planned treatments or trips made for medical purposes.
- 24. Out-of-pocket medical aids unless covered.
- 25. Pre-existing conditions unless covered under an emergency life-threatening medical condition extension.
- 26. Trips made against medical advice, for pre-existing conditions, or during terminal illness.



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27. Orthopedic, degenerative, or cancer treatments unless covered (chemo/radiotherapy excluded).	
28. Continuing treatment in India for illnesses contracted abroad unless covered.	
29. Sterility, infertility, or sexually transmitted diseases.	
30. Pregnancy, childbirth, and related treatments (excluding ectopic pregnancy).	
31. Self-inflicted injury or illness.	
32. Treatment for congenital defects.	
33. Medical treatment related to cruise travel.	
34. Any exclusions mentioned under the general exclusions of the policy.	
DAILY ALLOWANCE IN CASE OF HOSPITALIZATION	Cover 3
Any treatment or expenses listed under "Hospitalization Expenses for Illness and Injury."	
2. Claims related to pre-existing diseases unless the pre-existing disease cover is opted for.	
3. Medical treatment or expenses related to cruise cover.	
Any exclusion mentioned in the general exclusions of the policy.	
Medical Evacuation 1. Treatment or expenses listed under "Hospitalization Expenses for Illness and Injury."	Cover 4
2. Claims related to pre-existing diseases unless the pre-existing disease cover for life-threatening conditions is opted for.	
Medical treatment or expenses related to cruise cover unless "Medical Cover on a Cruise" is opted for.	
Any exclusions mentioned in the general exclusions of the policy.	
Repatriation of Remains In addition to the General Exclusions, the Company will not pay compensation for death:	Cover 5
a. Due to intentional self-injury, suicide, or attempted suicide.	
b. While under the influence of alcohol or drugs.	
c. While engaging in aviation, ballooning, or hazardous activities, unless covered under the "Adventure Sports" cover.	

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d. For reasons listed under "Hospitalization Expenses for Illness and Injury."  e. Any exclusion mentioned in the General Exclusions section of the policy.  Dental Treatment  1. Trips for routine dental treatment or consultations, or non-urgent dental treatments that could have been postponed until after the trip.  2. Root canal treatment unless medically necessary and prescribed by a dentist.  3. Cementing or fixation of tooth/teeth bridges unless specified in the policy schedule.  4. Cosmetic or reconstructive surgery unless due to accidental injury and prescribed as part of emergency treatment.  5. Any exclusions mentioned in the General Exclusions section of the policy.  Personal Accident and extensions therein	r 6
Dental Treatment  1. Trips for routine dental treatment or consultations, or non-urgent dental treatments that could have been postponed until after the trip.  2. Root canal treatment unless medically necessary and prescribed by a dentist.  3. Cementing or fixation of tooth/teeth bridges unless specified in the policy schedule.  4. Cosmetic or reconstructive surgery unless due to accidental injury and prescribed as part of emergency treatment.  5. Any exclusions mentioned in the General Exclusions section of the policy.	r 6
1. Trips for routine dental treatment or consultations, or non-urgent dental treatments that could have been postponed until after the trip.  2. Root canal treatment unless medically necessary and prescribed by a dentist.  3. Cementing or fixation of tooth/teeth bridges unless specified in the policy schedule.  4. Cosmetic or reconstructive surgery unless due to accidental injury and prescribed as part of emergency treatment.  5. Any exclusions mentioned in the General Exclusions section of the policy.	r 6
non-urgent dental treatments that could have been postponed until after the trip.  2. Root canal treatment unless medically necessary and prescribed by a dentist.  3. Cementing or fixation of tooth/teeth bridges unless specified in the policy schedule.  4. Cosmetic or reconstructive surgery unless due to accidental injury and prescribed as part of emergency treatment.  5. Any exclusions mentioned in the General Exclusions section of the policy.	
prescribed by a dentist.  3. Cementing or fixation of tooth/teeth bridges unless specified in the policy schedule.  4. Cosmetic or reconstructive surgery unless due to accidental injury and prescribed as part of emergency treatment.  5. Any exclusions mentioned in the General Exclusions section of the policy.	
<ul> <li>in the policy schedule.</li> <li>4. Cosmetic or reconstructive surgery unless due to accidental injury and prescribed as part of emergency treatment.</li> <li>5. Any exclusions mentioned in the General Exclusions section of the policy.</li> </ul>	
injury and prescribed as part of emergency treatment.  5. Any exclusions mentioned in the General Exclusions section of the policy.	
of the policy.	
Cover	
Personal Accident and extensions therein Cover	7
Compensation under multiple disablement events from the same accident exceeding the Sum Insured.	
2. Medical expenses.	
3. Accidents outside the policy's geographical scope.	
4. Workplace assault by or linked to the employer or employees of the insured's organization.	
5. Compensation for death or disability:	
a) Due to intentional self-injury, suicide, or attempted suicide.	
b) Resulting from illness.	
c) While under the influence of alcohol or drugs.	
d) During aviation, ballooning, or hazardous activities unless specified or covered under "Adventure Sports" with Personal Accident claim.	
Accidental Death and Disablement - Common Carrier Cover	r <b>8</b>
i. Amounts related to medical expenses. ii. Payment of compensation in respect of death. iii.Arising from intentional self-Injury/ suicide/ attempted suicide. iv.Whilst the Insured is under the influence of intoxicating liquor/ drugs	
CREDIT CARD SECURE Cover	r 9
Payment for any transaction made after the date of accident.	

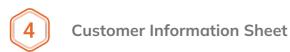




Home to Home Cover – Section A and Section B	Cover 10
we will not pay any claim arising out of:	
a) Intentional self-injury/suicide/attempted suicide.	
b) Any claim whilst the Insured is under the influence of	
intoxicating liquor/ drugs.	
Loss Of Checked-In Baggage	Cover11
1. Any loss or damage of Contents including valuables and	
personal money (cash) of the Checked-In Baggage	
2. Losses arising from any delay, detention, confiscation by customs officials or other public authorities unless in situations	
of any social/political instability beyond the control of the insure	
3. Loss of the Checked-In Baggage sent in advance or	
souvenirs and articles mailed or shipped separately	
Electronic equipment loss	Extension 11.a
Please refer to general exclusions	
Sports equipment loss	Extension 11.b
1. Any deductible amount specified in the Policy Schedule.	
2. Losses due to confiscation by customs or lawful authorities if	
the item's use or possession is unlawful.	
Items shipped under freight agreements or sent via postal or	
courier services.	
Loss or damage to electronic data or software, unless	
covered by an extension.	
5. Loss or damage caused by:	
- Moths, vermin, wear and tear, atmospheric conditions, or gradual deterioration.	
- Mechanical or electrical failure.	
- Cleaning, restoring, repairing, or altering processes.	
- Scratching or breaking of fragile items due to negligence.	
Damage to baggage during transit	Cover 12
o Any damage which has not occurred in the custody of	
Common Carrier/ Public Carrier	
o Normal wear and tear of the luggage	0 10
Delay Of Checked-In Baggage	Cover 13
- Delay in delivery of checked-in baggage due to detention or confiscation by carriers, customs, or government agencies,	
unless caused by social/political instability.	
- Delays that do not exceed the deductible time specified in the	
Policy Schedule.	
- Delays due to damage to checked-in baggage requiring	
examination by the carrier.	

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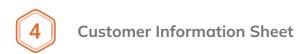




SMART DELAYED CHECKED IN BAGGAGE	Cover 14
- Delay in checked-in baggage due to detention or confiscation by carriers, customs, or authorities, unless caused by social/political instability.	
- Delays within the deductible time specified in the Policy Schedule.	
- Delays due to damage to checked-in baggage requiring examination by the carrier.	
Loss Of Baggage And Personal Effects and extensions therein  1. Any deductible amount specified in the Policy Schedule.	Cover 15
2. Partial loss of baggage or hand baggage, except for sports equipment, electronic equipment, or valuables, if the applicable extensions are not opted for.	
3. Loss of baggage or personal effects not owned or in lawful custody of the insured at the start of the trip.	
Loss of valuables unless the extension for "Loss of Valuables including Personal Money" is opted for.	
5. Theft, burglary, mugging or robbery not reported to the police within 24 hours with a written report.	
6. Loss due to currency devaluation, monetary transaction errors, or excess coins and bank notes, unless accompanying the insured as cabin baggage.	
7. Confiscation by customs or lawful authorities if the item's use or possession is unlawful.	
8. Loss of items shipped under freight or sent by postal/courier services.	
9. Loss or damage to vehicles or their accessories (except keys).	
10. Loss or damage to sporting equipment or bicycles while in use.	
11. Loss or damage to electronic data or software unless covered by an extension.	
12. Loss or damage caused by:	
- Moths, vermin, wear and tear, atmospheric conditions, or gradual deterioration.	
- Mechanical or electrical failure.	
Cleaning restoring renairing or alteration	

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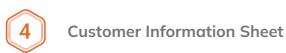
- Cleaning, restoring, repairing, or alteration.





- Scratching or breaking of fragile items due to negligence.	
13. Loss while carried on a common carrier unless as personal cabin baggage or properly packaged if instructed to be placed in the hold.	
14. Theft or attempted theft of unattended items unless locked inside a building or vehicle, except in emergency situations.	
Loss of Electronic Equipment	
Please refer to general and cover specific exclusions	Extension 15.a
Loss of Valuables including Personal Money	
Shortages due to exchange rate fluctuations, depreciation in value, or loss of valuables including personal money not reported immediately.	Extension15.b
O Leaves a security with a Country of Parisland	
Losses occurring in the Country of Residence.  Loss of Sports Equipment	
Please refer to general and cover specific exclusions	Extension15.c
Debit and Credit Card and Forex Card – Fraudulent	
Utilization	Cover 16
Losses recoverable from other sources.	
2. Claims where the issuing bank's reporting procedures were not followed promptly.	
3. Claims where loss or theft was not reported to the local police promptly.	
4. Losses where the card was left unattended.	
5. Costs for obtaining a new card.	
6. Claims related to contractual liability.	
7. Losses involving the insured or their close associates as accomplices.	
8. Consequential losses or damages.	
9. Financial losses due to misuse of the card after reporting the loss or theft.	
10. Fraudulent claims or those supported by fraudulent statements or devices.	
11. Losses covered under the 'General Exclusions' section of	

the Policy.





Loss Of Passport and International Driving License Cover 17
1.Loss of the passport or international driving license due to
delay or confiscation or detention by the customs, police or
public authorities.
2.Loss of the passport or international driving license unless it
has been reported to the police authorities within 24 hours of the
Insured becoming aware of the loss and a written police report
being obtained in that regard.
3. Loss occurring in the Country of Residence or before the
policy inception date.
4. Loss due to the Insured's failure to take reasonable steps to
protect the passport or driving license.
Trip Cancellation and extensions therein Cover 18
Cancellation or interruption due to personal change of plans or
disinclination to travel.
Insufficient number of travelers, negligence of wholesalers or
operators, or failure of a travel agent to deliver promised
services.
Major travel events that prevent travel to a destination.
or major danor or one mar provent danor to a accumulation.
4. Government advisory or prevention of travel by the
Government of India.
5. Medical conditions if, at the time of purchasing or renewing
the Policy or booking the trip:
Advise medication or treatment for earieus abrania ar
- Advice, medication, or treatment for serious, chronic, or recurring illness in the last 12 months was received, unless
disclosed and accepted.
disclosed and accepted.
- Awaiting results for any condition or on a waiting list for
in-patient treatment, unless disclosed and accepted.
- Diagnosed with a terminal illness.
6. Cancellation due to hospitalization from pre-existing diseases,
childbirth, pregnancy, or related complications.
7. Awareness of existing perils before purchasing the policy.
7.7 Marches of oxiding period before parentaling the policy.
8. Rejection of visa for international travel.
,
Natural calamities not declared by government authorities.
10. Trip cancellations by common carriers, travel agents, air
transport authorities, or government bodies.
11. Events like strikes, civil unrest, or labor disputes known
before booking the trip.
140 = 1,111 1 1111 11 11 11 11 11 11 11 11 11

12. Events triggering cancellation more than 15 days before the

trip or policy issuance.





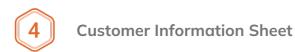
13. Personal family events, political rallies, anti-national gatherings, or events of illegal nature for event cancellation cover.	
Reimbursement of Cancellation charges of pre-booked events	
Please refer to general and cover specific exclusions	Extension 18.a
Frequent flyer points	
Please refer to general and cover specific exclusions	Extension 18.b
Trip Interruption Or Curtailment & extensions therein	Cover 19
Trip interruption due to any operational or technical reasons by the Common Carrier/Public Carrier.	
2. Trip interruption caused by the travel agent.	
3. Trip interruption at the instance of the Common Carrier/Public Carrier authority or government.	
Circumstances not directly related to the stated perils.	
5. Strikes, civil unrest, labor disputes, or similar events known before booking.	
Changes in plans not due to unforeseen circumstances or personal disinclination.	
7. Exclusions specified under 'Burglary (Home Contents)' if the trip interruption claim is due to burglary at the Insured's residence or place of business.	
Medical treatment or expenses related to Cruise cover.	
Trip Resumption	Extension 19.a
Please refer to general and cover specific exclusions	
Missed event due to Itinerary Change	Extension 19.b
Please refer to general and cover specific exclusions	
Trip Cancellation Due To Visa Rejection	Cover 20
Any visa rejection due to criminal record	
2 . Any error at the Travel Agent/Aggregator's end. Any such error/situations that may lead to recurring bulk visa rejections	
Refund of visa fee	Extension 20.a
a) Past or current criminal actions or record     b) Any error at the Travel Agent/Aggregator's end. Any such     error/situations that may lead to recurring bulk visa rejections	
Cancellation Cover For Hotel And Accommodation	Cover 21
Cancellation of the trip by the travel agent or Common Carrier/Public Carrier.	
Circumstances not directly related to the specified perils.	
3. Strikes, civil unrest, or labor disputes known before booking.	
Major Travel Events preventing travel to main destinations.	
5. Government of India advisories or travel restrictions.	





Changes in plans not due to unforeseen circumstances or personal disinclination.	
7. Exclusions under 'Burglary (Home Contents)' if the claim is due to burglary at the Insured's residence or business.	
8. Events triggering 'Cancellation cover for Hotel and Accommodation' occurring more than 15 days before the trip or before policy issuance.	
Common Carrier Delay  1. Delays shorter than the deductible period specified in Part I	Cover 22
of the Policy Schedule.  2. Delays arising from contingencies not specifically named.	
Delays due to failure to check in as required by the Common Carrier/Public Carrier.	
4. Delays caused by strikes or industrial actions known or anticipated at the time of booking.	
5. Delays due to the permanent withdrawal of services announced beforehand.	
6. Delays caused by changes in laws or regulations that were publicly announced.	
7. Delays resulting from Major Travel Events, Civil Unrest, Riot, Commotion, strikes, adverse weather, or known mechanical issues with the Common Carrier/Public Carrier at the time of booking or policy purchase.	
FLIGHT DELAY AUTO ASSIST	Cover 23
Delays shorter than the deductible period specified in Part I of the Policy Schedule.	
2. Delays arising from contingencies not specifically named.	
3. Delays due to the insured or any accompanying person failing to check in as required by the flight operator.	
4. Delays caused by strikes or industrial actions known or anticipated at the time of booking.	
5. Delays due to the permanent withdrawal of services by the flight operator.	
6. Delays caused by changes in laws or regulations publicly announced.	
7. Delays resulting from Major Travel Events, Civil Unrest, Riot, Commotion, Strike, adverse weather, or known mechanical	

issues with the aircraft at the time of booking or policy purchase.





a) Any of the causes for flight cancellation which were reasonably known to the Insured Person /Policyholder prior to the booking date of the Insured Person's Insured Journey or date of receipt of premium by Us, whichever is later; and/or b) If the flight was cancelled 12 (twelve) hours prior to the time of the scheduled departure  Missed Connecting Flight  1. Missed connections where the time gap between the scheduled arrival of the previous flight and the scheduled departure of the next flight is less than 3 hours or as specified	
reasonably known to the Insured Person /Policyholder prior to the booking date of the Insured Person's Insured Journey or date of receipt of premium by Us, whichever is later; and/or b) If the flight was cancelled 12 (twelve) hours prior to the time of the scheduled departure  Missed Connecting Flight  1. Missed connections where the time gap between the scheduled arrival of the previous flight and the scheduled	
the booking date of the Insured Person's Insured Journey or date of receipt of premium by Us, whichever is later; and/or b) If the flight was cancelled 12 (twelve) hours prior to the time of the scheduled departure  Missed Connecting Flight  1. Missed connections where the time gap between the scheduled arrival of the previous flight and the scheduled	
date of receipt of premium by Us, whichever is later; and/or b) If the flight was cancelled 12 (twelve) hours prior to the time of the scheduled departure  Missed Connecting Flight  1. Missed connections where the time gap between the scheduled arrival of the previous flight and the scheduled	
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Missed connections where the time gap between the scheduled arrival of the previous flight and the scheduled	
scheduled arrival of the previous flight and the scheduled	
acparture of the float hight is less thall a float of as specified	
under deductible in Part I of the Policy Schedule.	
2. Expenses incurred for temporary stays.	
3. Missed connections resulting from:	
a. Deviations from the originally scheduled route initiated by the	
Insured.	
b. Advance notice of possible delays affecting the connecting	
flight.	
c. Circumstances other than delays of the earlier flight beyond	
the Insured's control.	
4. Failure to take reasonable steps to avoid missing the	
connecting transport.	
Compassionate Visit Cover 26	
1. Any reason mentioned as an exclusion under 'Hospitalization	
Expenses for Injury' and/or 'Hospitalization Expenses for Illness	
and Injury'.	
2. Any special assistance and the consequent visit by a family	
member or relative must be approved by the Company or	
Assistance Service Provider before the trip is undertaken.	
Bounced Bookings Of Airlines Or Hotel Cover 27	
1. The Deductible amount as mentioned in the Policy Schedule.	
2. Failure to adhere to the rules of the Common Carrier/Public	
Carrier or accommodation provider regarding booking	
reconfirmation.	
3. Any waitlisted travel or accommodation booking, even if	
promised to be confirmed later.	
A Confirmed accommodation that is a new and a survey of	
4. Confirmed accommodation that is a personal arrangement	
free of charge.	
5. Alternative arrangements provided by the Common	
Carrier/Public Carrier or accommodation provider within the	
specified time from the initial booking's departure or stay	
commencement.	
Sommencement.	
6. Voluntary acceptance of a late flight (voluntary denied	
booking).	
, ~~~	





	Hotel Extension Due To Contingency	Cover 28
	a. Any other reason for extension other than the specific	
	contingencies mentioned against this cover	
	b. Any delay arising out of or is consequent of government	
	regulations or prohibition	
	Piste closure	Cover 29
	Please refer to general exclusions	
	Automatic Extension Of Period Of Insurance	Cover 30
	a. If the delay in Common Carrier/Public Carrier in which insured	
	is travelling as fare-paying passenger is caused by insured for	
	any reason	
	b. Any circumstances other than those that are directly	
	attributable to the perils as stated in the policy wordings	
	Political Risk And Catastrophe Evacuation	Cover 31
	Insured visiting to a country where unrest or disturbance is	30.0.01
	expected/ foreseeable prior to the trip	
	2. Insured being a national of the country from which he is to be	
	evacuated	
	3. Insured violating the laws or regulations of the country from	
	which evacuation is required.	
	4. Failure to produce or maintain necessary immigration, work,	
	residence, or similar visas or documentation.	
	5. Insured's failure to honor contractual obligations or comply	
	with license conditions.	
	Circumstances leading to evacuation existing before or	
	foreseeable to a reasonable person before entering the country.	
	Missed shore Cover	Cover 32
	Please refer to general exclusions	
	Cruise Interruption	Cover 33
	Please refer to general exclusions	
	Medical cover on a cruise	Cover 34
	Please refer to general exclusions	
	Cruise Cover- Unused Excursions	Extension 34.a
	Please refer to general exclusions	
	Personal Liability	
	1. Property belonging to family members, employer, or deemed	Cover 35
	by law to be the employer's or employee's property.	
	Liability to family members or employees.	
	3. Property in your care, custody, or control, excluding	
	temporary holiday accommodation.	
	4. Liability arising from wilful, malicious, or unlawful acts.	
<u> </u>		







- 5. Liability due to ownership or use of livestock (except domestic animals), firearms, motorized vehicles, including aircraft and watercraft.
- 6. Liability arising from trade, business, profession, voluntary work, professional services, work experience, or consultancy.
- 7. Liability from criminal acts or legal costs from criminal proceedings.
- 8. Participation in adventure sports like motor rallies, car or motorcycle, boat or aerial racing.
- 9. Any deductible amount as mentioned in the policy schedule.
- 10. Liability related to professional services rendered by the insured.
- 11. Liability assumed by agreement or contract not applicable in absence of such agreement, except for temporary holiday accommodation.
- 12. Liability arising from the use of aircraft, watercraft, or other vehicles.
- 13. Liability covered by other specific insurance.
- 14. Liability from personnel engaged for business or personal purposes.
- 15. Liability from transmission of illness or disease.
- 16. Liability from personal injuries such as libel, slander, wrongful detention, defamation, mental injury, or shock.
- 17. Liability from infringement of intellectual property rights.
- 18. Liability from possession of animals, birds, reptiles, insects, or their byproducts.
- 19. Liability from insanity, use of alcohol, drugs, or drug addiction.
- 20. Liability from supply of goods or services.
- 21. Bodily injury to persons covered by workers' compensation or similar laws.
- 22. Liability from violation of operating/safety guidelines published by the contracted service provider.







Car Rental Cover for Deductible, Car rental cover & extensions therein	
1. Any delay in returning the rental vehicle due to reasons other than an accident, collision, or damage, including delays caused by traffic, personal contingencies, or weather conditions.	Cover 36 Extension 36.a Cover37
Any claim resulting from operating the rental vehicle in violation of the rental agreement terms with the service provider.	
3. Any claim arising from violation of law, rules, or regulations of the country.	
Any loss or damage caused by wear and tear, gradual deterioration, latent damage, or defects.	
Any claim arising from the insured being under the influence of alcohol or drug abuse.	
Rental Vehicular return	
Please refer to general and cover specific exclusions  Hijack Distress Compensation	Cover 38
If you are in any way involved principally or as an accessory in causing or planning the hijack	
Financial Emergency Cash Allowance	Cover 39
No claim will be admitted unless a police complaint is lodged and a copy of the FIR is provided to the Company.	
No claim will be payable for incidents occurring within the Insured's Country of Residence.	
3. Claims reported more than 48 hours after the theft or burglary of luggage or money will not be admitted.	
4. Loss of money not in the personal custody of the Insured at the time of the incident is excluded from coverage.	
5. If the lost money is recovered in part or full before a claim is settled, the Financial Emergency is considered resolved, and no claim will be payable. If the claim is already settled, the Insured must repay the Company the full amount of the settlement.	
Fire And Allied Perils - Home Building and Contents  1. 5% of each claim, minimum ₹10,000, for "Act of God" perils (e.g., lightning, floods).	Cover 40
- ₹10,000 deductible for other perils.	
- Applies per event, per Insured.	
2. Losses due to war, invasion, civil war, rebellion, or military power.	
3. Damage from nuclear radiation or explosive nuclear properties.	
Damage from pollution unless directly caused by an insured peril.	

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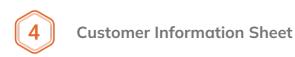


5. Bullion, unset precious stones, artworks over ₹10,000, manuscripts, documents, stamps, coins, and explosives (unless specified).	
6. Damage to cold storage stocks due to temperature changes.	
7. Damage to electrical machines from over-running or short-circuiting, unless affecting other equipment.	
8. Architect and surveyor fees limited to 3%, debris removal to 1% of the claim amount.	
9. Loss of earnings, market value, or other indirect losses.	
10. Damage from spoilage due to operational interruptions caused by perils.	
11. Theft occurring during or after an insured peril, except for riot, strike, or terrorism.	
12. Damage from volcanic eruptions or similar natural events.	
13. No coverage if property is moved to a different location, except for temporary repairs.	
Burglary - Home Contents	Cover 41
<ul> <li>Loss or damage resulting from the Insured's or domestic staff's involvement in an actual or attempted burglary.</li> <li>Loss or damage to livestock, motor vehicles, pedal cycles, money, securities, stamps, bullion, deeds, bonds, stock or share certificates, manuscripts, documents, and ATM/debit/credit cards (unless declared and accepted)</li> <li>Loss or damage if the premises have been unoccupied for over 30 consecutive days without prior notice and approval.</li> <li>Loss or damage to property that is illegally acquired, stored, or subject to forfeiture.</li> <li>Loss or damage from theft without actual forcible and violent entry or exit.</li> <li>Loss or damage arising from riot, strike, civil commotion, or terrorism.</li> </ul>	
Section A - Pet Care and Veterinary Hospitalization - While Pet not travel with Insured Section B - Pet Care and Veterinary Hospitalization - While Pet travel with Insured  a) Any facts or matters of which the Insured Person was aware or should have been aware which could Have resulted in injury	Cover 42
to the pet b) Cover for an illness or injury which was either pre-existing or	

the onset of which was before you left for the trip.

cannot lawfully keep as your pet

c) Cover for an endangered, wild or any other animal which you





Out Of Pocket Expenses For Pet Care Due To Trip Delay	Cover 43
Cover for an endangered, wild or any other animal which you	
cannot lawfully keep as your pets.	
- No coverage for any delays that could have been foreseen or	
avoided by the insured.	
No coverage for delayed departures caused by strikes or	
industrial actions that were known or anticipated when the trip	
was booked.	
- No coverage for any consequential or indirect losses resulting	
from the incident.	
Travel Loan Secure - SI IN INR	Cover 44
-No claim under this cover would be paid if the death is due to or	
caused by Directly or indirectly caused by contributed to related	
to or aggravated or prolonged by childbirth or pregnancy or in	
consequence thereof.	
·	
No coverage for injuries or incidents resulting from	
participation in winter sports, skydiving, parachuting, hang	
gliding, bungee jumping, scuba diving, mountain climbing,	
motorized races, rallies, caving, potholing, hunting, equestrian	
activities, skiing, diving, rafting or canoeing with white water	
rapids, yachting beyond coastal waters (2 miles), participation in	
professional sports, bodily contact sports, or any other	
hazardous or potentially dangerous sports.	0 45
Language Interpreter	Cover 45
Please refer to general exclusions	
Escort of minor children	
The Company shall not be liable for any payment under this	Cover 46
cover if the Hospitalization occurs for a period of less than 5	
continuous days or such period as mentioned in Part I of the	
Policy Schedule, prior to the Completion of Trip	
Hole in One	
Please refer to general exclusions	Cover 47
Reimbursement of Green fees	
Please refer to general exclusions	Cover 48
Upgradation to Business class	
Please refer to general exclusions	Cover 49
Quarantine cover	• • • • • • • • • • • • • • • • • • • •
We will not cover any loss arising in India	Cover 50
Bail bond	30101 00
	Cover E1
The Company shall not be liable to make any payment under	Cover 51
this cover in connection with or in respect of any expenses	
whatsoever incurred by the Insured in connection with or in	
respect of all non-bailable offences as per the local Law of the	
country in which the incident has taken place or occurred whilst	
the Insured's trip abroad or on account of any exclusion	
mentioned in the 'General Exclusions' section of the Policy	
wordings	
Kidnap Distress Allowance	
- Loss or damage resulting from your fraudulent, dishonest, or	Cover 52
criminal acts.	
Events accurring in your country of residence, any country in	
- Events occurring in your country of residence, any country in	
Central or Southern America or Africa, or any country where	
United Nations armed forces are active.	
- Actual loss or damage to property, including intellectual	
property, as a result of kidnap and hostage situations.	
 Fig. 2, as a result of manage and modage officiations.	









Part II: Domestic Travel Insurance Multitrip Domestic Cover	
Personal accident cover	a.
- Compensation exceeding the Sum Insured for one event	
- Related medical expenses.	
- Accidents outside the policy's coverage area.	
- Self-injury, suicide, illness, or influence of alcohol/drugs.	
Accidental hospitalization expenses	b.
Please refer to general exclusions	
OPD expenses	С.
Please refer to general exclusions	
Loss of baggage and personal effects	d.
-Deductible amount as specified in the Policy Schedule.	
- Loss of baggage not owned or in lawful custody at trip commencement.	
-Loss not reported to the police within 24 hours with a written report.	
- Loss due to confiscation by authorities for unlawful items.	
- Loss from moths, vermin, wear and tear, cleaning processes, or fragile items' negligence.	
Theft / Burglary of Home contents	e.
- Loss or damage from the Insured's or domestic staff's involvement in burglary.	
- Loss of livestock, vehicles, money, securities, stamps, bullion, deeds, bonds, documents, and cards (unless declared).	
- Loss occurring if the premises are unoccupied for over 30 days without prior consent.	
- Loss or damage to property illegally acquired, stored, or subject to forfeiture.	
- Loss or damage from riots, strikes, civil commotion, or terrorism.	
Missed Connecting Flight	f.
- Less than 3 hours between scheduled arrival of the	





		previous flight and departure of the next.	
		- Costs for temporary stay incurred by the Insured.	
		- Deviation from scheduled route initiated by the Insured. Advance notice of possible delay received before missing the connection.	
		- Circumstances not due to delay of the previous flight beyond the Insured's control.	
		- Failure to exercise reasonable caution to avoid missing connecting transport	
		Trip Cancellation and Interruption	g.
		- Trip cancellations initiated by the Common Carrier or Travel Agent.	
		- Cancellations by air transport authorities or the government.	
		- Any cancellation due to circumstances not directly linked to the stated perils.	
		Loss of Checked in Baggage	h.
		- Loss or damage to valuables and personal cash within checked-in baggage.	
		Losses due to delay, detention, or confiscation by customs or public authorities, unless caused by social/political instability beyond the insured's control.	
		-Loss of checked-in baggage sent in advance, or souvenirs and articles mailed or shipped separately.	
7	Waiting period	Not applicable	
	Time period during which specified diseases/treatments are not covered		
	It is counted from the beginning of the policy coverage.		
8	Financial limits of coverage	The policy will pay only up to the limits specified against the covers in Part 1 of the policy schedule	
i	Sub-limit (It is a pre- defined limit and the insurance company will		
	not pay any amount in excess of this limit)		
ii	Co-payment (It is the specified amount/percentage of the admissible claim amount	Co-payment is specific to each coverage and is outlined in Part 1 of the policy schedule.	
	to be paid by policyholder/insured)		





iii	Deductible (It is a specified amount: -upto which an insurance company will not pay any claim, and Which will be deducted from total claim amount (if claim amount is more than the specified amount)	Deductible is specific to each coverage and is outlined in Part 1 of the policy schedule.	
iv	Any other limit as applicable	Sub-limit  Note:  Sub-limit -  o Hospital Room and boarding, and Hospital Misc. Expenses* – maximum USD 1,800 per day up to 30 days. o Intensive Care Unit/Emergency Department - maximum USD 3,250 per day up to 7 days. o Surgical treatment – maximum up to USD 15,000 o Anaesthetist services – up to 25% of surgical treatment. o Physician's visit – maximum USD 100 per day up to 10visits.  o Diagnostic and pre-admission testing – maximum USD 1000 o Ambulance services – maximum USD 500 o Miscellaneous expenses – maximum USD 2,000  *Surgery: Includes Operation room charges, Surgeon fee and Implant charges  **Ambulance Services: Includes Cost of transportation to hospital and Paramedic services  *Miscellaneous expenses: Includes but not limited to cost of medicines/ Pharmacy/ Drugs/ Supplies, nursing charges, external medical appliances as prescribed in writing by a registered Medical Practitioner as necessary and essential as part of the treatment on actual, Blood storage & processing charges, other services which are not part of any other above given heads.	
9	Claims/Claims Procedure	Claims/Claims Procedure  Claims (if approved) shall be paid through Cashless facility or Reimbursement of benefits, up to an amount as specified for said cover  Turn Around Time(TAT) for claim settlements- Cashless Claims: If You notify pre authorization request for cashless facility through Our Assistance Service Providers along with complete set of documents & information, We will decide within 1 hour of the actual receipt of such pre authorization request. Further, we shall grant final authorization within three hours of the receipt of discharge authorization request from the hospital Reimbursement Claims: Claims will be settled within 15 days from the receipt of claim along with claim form. Reasons for rejections (if any) will be provided.  Claims Procedure-Network hospital details In order to get the referral of nearest hospitals insured has to reach out to our assistance service provider at the below coordinates. Insured can also get the network hospital list on the web link.	



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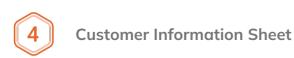


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		necessary details are obtained, Falck will provide the claim form & procedure to the customer.	
10	Policy Servicing	You may contact us through Our website www.icicilombard.com (Customer Support section) or call us at toll Free no: 1800 2666, or email to <a href="mailto:customersupport@icicilombard.com">customersupport@icicilombard.com</a> . For details of Company officials kindly visit our website <a href="https://www.icicilombard.com/customer-support">https://www.icicilombard.com/customer-support</a>	
11	Grievances /Complaints	In case of any grievance the insured person may contact the Company through Website: www.icicilombard.com Toll free: 1800 2666 Email: customersupport@icicilombard.com ICICI Lombard General Insurance Co. Ltd. Ground floor- Interface 11, Sixth floor- Interface 16, Office no 601 & 602, New linking Road, Malad (West), Mumbai – 400064  There is an interactive voice response (IVR) facility for senior citizens' grievance redressal for easy and faster resolution  The Insured person may also approach the grievance cell at any of the company's branches with the details of grievance. For branch details, please visit https://www.icicilombard.com/docs/default-source/policy-wordings product-brochure/final-gro-mapping.pdf.  If the Insured person is not satisfied with the redressal of grievance ,insured person may contact the grievance officer at the details provided in the below link:  https://www.icicilombard.com/grievanceredressal.com  If the Insured person is not satisfied with the redressal of grievance, the insured person may also approach Insurance Regulatory and Development Authority (IRDAI) through the Bima Bharosa Portal - https://bimabharosa.irdai.gov.in/ or IRDAI Grievance Call Centre(IGCC) at their toll free no. 1800 4254 732 / 155255  The Insured may also approach Insurance Ombudsman, subject to vested jurisdiction, for the redressal of grievance. Details of Insurance Ombudsman offices are available at IRDAI website:	Standard terms and conditions (26)
12	Things to remember	www.irdai.gov.in, or on the Company's website at www. icicilombard.com or on https://www.cioins.co.in/Ombudsman.	Standard terms
12	Tillings to remember	Free Look cancellation: Every insured of new individual health insurance policies, except for those policies with tenure of less than a year, shall be provided a free look period of 30 days beginning from the date of receipt of policy document, whether received electronically or otherwise, to review the terms and conditions of such policy. If the insured cancels the policy within free look period then the	and conditions (21)

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		insured shall be entitled to a refund of the premium paid subject only to a deduction of a proportionate risk premium for the	Standard terms and conditions
		period of cover and the expenses, if any, incurred by the insurer on medical examination of the proposer and stamp duty charges.	(22)
		The insured may cancel the policy at any time during the term, by giving 7 days notice in writing. The Insurer shall	
		a. refund proportionate premium for unexpired policy period, if the term of policy upto one year and there is no claim (s) made during the policy period.	
		b. refund premium for the unexpired policy period, in respect of policies with term more than 1 year and risk coverage for such policy years has not commenced.	
		The Company may cancel the Policy at any time on grounds of mis-representation, non-disclosure of material facts established fraud by the Insured Person, by giving 15 days' written notice. There would be no refund of premium on cancellation on grounds of mis-representation, non-disclosure of material facts or established fraud.	
		Notwithstanding anything contained herein or otherwise, no refunds of premium shall be made in respect of Cancellation where, any claim has been admitted or has been lodged or any benefit has been availed by the Insured person under the Policy.	
		If You wish to cancel the Policy, You may contact us through Our website www.icicilombard.com (Customer Support section) or call us at toll Free no: 1800 2666, or email to customersupport@icicilombard.com.	
		Migration and Portability: Not Applicable	
		Policy renewal:	
		Only Multi Trip policies can be renewed. Except on grounds of established fraud, or misrepresentation or non-disclosure, renewal of your policy shall not be denied, provided the policy is not withdrawn.	
13	Your Obligations	Please disclose all pre-existing disease/s or condition/s before buying a policy. Non-disclosure may affect the claim settlement.	Standard terms and conditions
		In the event of misrepresentation, mis-description, non-disclosure of material facts, or established fraud by You in the proposal form, personal statement, medical history, declaration, and connected documents, or a claim is found to be established as fraudulent or it is established that any fraudulent	
		means or devices are used by You or any one acting on Your behalf to obtain any Benefit under this Policy, the Policy shall stand void and all premium paid hereon shall be forfeited to the company.	





Declaration by the Policy Holder:		
I have read the above and confirm having noted the details.		
Place:		
Date:	Signature of the Policy Holder	