

Ellie Connors

ellievconnors@gmail.com • (313) 701-0251 • Brooklyn, NY

EDUCATION

Pratt Institute, New York, NY, Expected Graduation May 2026

Masters of Information and Library Science

University of Michigan, Ann Arbor, MI, Graduated May 2022

BS Information // Focus Area UX Research, Design // Minor Global Media Studies // GPA: 3.92

EXPERIENCE

Graduate Teaching Assistant, Pratt Institute

Jan 2025-present

- Co-teach the graduate class Knowledge Organization by supplementing lectures, fielding student communications, providing one-on-one guidance, and grading student submissions
- Perform database demonstrations of tools like RDA Toolkit, OCLC Connexion, and Wikidata
- Design and facilitate cataloging exercises to assess and enhance student comprehension
- Maintain accurate, up-to-date course pages in Canvas and monitor student activity

Research Assistant, Semantic Lab at Pratt

Jan 2025-present

- Conduct literature reviews and research for the “Roma - New York 1948-1964” project, identifying entities and relationships that tie archives from the two cities together
- Transform archival materials from the Robert Rauschenberg Foundation Archive (RRFA) into linked open data through collaborative data modeling

Research and Access Graduate Assistant, Pratt Institute Libraries

Aug 2024-Jan 2025

- Provided research and reference service to patrons in person, via telephone, email, and chat
- Assisted dozens of students and staff weekly with research exploration and resource location
- Planned and developed three exhibits (about Magical Realism, Cyberfeminism, and Cult, Camp, and Exploitation Cinema, respectively) highlighting the library’s collection and created supplemental materials
- Extended circulation support, assuring regular execution of basic library procedures (scanning materials, statistics collection, and stack maintenance)

Project Manager Associate, Workit Health, Remote

Oct 2022-present

- Conduct user research and user acceptance testing to identify and diagnose current issues in the telehealth app that connects recovering addicts to counseling resources and medication
- Write reports that combine research, data analysis, and user journeys to present solutions
- Currently overseeing the integration of a third-party EHR into the product by organizing the project plan with both development and business teams using Agile processes in Jira, creating plans for new employee workflows, and managing all bugs and development requests

English Language and Culture Assistant, Ministry of Education, Spain **Oct 2022-May 2024**

- Assisted English teachers at CEIP Hermanos San Isidoro y Santa Florentina in Cartagena (October 2022-May 2023) and at CEIP San Jaime in Alicante (October 2023 - May 2024)
- Prepared presentations, stories, and supplemental materials for classrooms for 6 to 12-year-olds

Building and Data Manager, University of Michigan Alumni Association, Ann Arbor **Jan-Aug 2022**

- Assisted guests of the alumni center by locating materials, answering questions, and guiding them through the use of an interactive database
- Organized and managed archival university materials, including alumni magazines, newsletters, and yearbooks, dating back to 1845
- Answered telephone inquiries, greeted and managed guests, and supported three cross-functional teams as an executive assistant

UX Research and Design Consultant, Media Burn Archive, Remote **Sep 2021-May 2022**

- Collaborated with Media Burn, a nonprofit dedicated to housing, organizing, and cataloging documentary film footage, to redesign their website and organize collections of over 8,000 videos
- Conducted an iterative research and design process by leading 6 interviews with new and existing Media Burn users
- Designed a successful final interactive prototype in Figma which cut the amount of time spent searching for videos in half, proven through user testing

Data Analytics Engineering Intern, ViacomCBS, New York, NY **June-Aug 2021**

- Created a real-time data warehouse dashboard using Django to visualize ViacomCBS streaming processes
- Improved data quality monitoring by integrating an alert system into Tableau, reducing the amount of time stakeholders previously had to spend monitoring data quality by 60%
- Held 3 interviews and 3 usability evaluations with department stakeholders to identify dashboard needs
- Developed the required back-end writing SQL queries with excellent data quality and performance

Data Analysis Intern, Office of University Development, Ann Arbor **July 2020 - June 2021**

- Performed data analysis to identify monthly targets for increased solicitation to support the University's mission using Python, SQL, and ETL techniques
- Created 2 to 3 data visualizations and dashboards monthly in Databricks to monitor quality
- Conducted user testing and cognitive walkthroughs across 3 departments to develop effective visualizations

SKILLS

- **CODE:** Python, HTML/CSS, SQL
- **TOOLS:** Figma, Confluence, Jira, iMovie, Adobe XD, Databricks, Pandas, Optimal Workshop
- **UX:** Affinity Diagrams, Competitive Analysis, Wireframing, Questionnaire Design