



CCPA Metrics for 2020

Request Type	Requests Received	Requests Completed	Requests Denied	Median Days to Resolution
Deletion	595	595	0	24
Opt Out	25875	25875	0	17*
Data Privacy Disclosure	1028	1028	0	37

This data reflects requests received in 2020 from all individuals.

*For the period January 1, 2021 through date of publication (July 1, 2021), the median time for processing opt-out requests was 2 days.

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