

# PNC CCPA Metrics for 2020

Request Type	Total Received	Compiled	Denied
Know/Inquiry	71	55	16
Delete	83	74	9

**NOTE: The opt-out metric is N/A (PNC does not sell data, therefore, the opt-out metric is not applicable)**

*The mean number of days within which the business substantively responded to requests to know, requests to delete*

- Inquiry Requests 30
- Deletion Requests 26