

### **Data Subject Access Request Reporting**

#### **CCPA Metrics**

California Consumer Privacy Act (CCPA) regulations require us to disclose metrics for the previous calendar year regarding the requests we receive. The following pertains to the **2020** calendar year:

regarding the requests we receive. The following pertains to the **2020** calendar year:

### Data Access Requests ("Right to Know")

170

Number of requests received

**136** 

Number of requests complied with

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Average number of days to respond substantively

### **Deletion Requests**

1,346

Number of requests received

1,230

Number of requests complied with

0

Number of requests denied

# 19 Days

Average number of days to respond substantively

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Number of requests received

### 1,070

Number of requests complied with

0

Number of requests denied

## 19 Days

Average number of days to respond substantively

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SHOP		
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