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## CCPA RIGHTS REQUESTS REPORTING

Between January 1, 2020 and December 31, 2020, SPE received the following CCPA rights requests from California consumer residents:

- 6,128 Requests for Opt Out of the Sale of Personal Information, which were completed. Of these completed requests, we did not locate 2,272 of the requestors within our consumer databases and therefore no further action was taken. On average, our response time for Opt Out of the Sale of Personal Information was 2 days.
- 25 Requests to Know, which were completed. Of these completed requests, we did not locate 5 of the requestors within our consumer databases and therefore no further action was taken. On average, our response time for Requests to Know was 31 days.
- 62 Requests to Delete, which were completed. Of these completed requests, we did not locate 22 of the requestors within our consumer databases and therefore no further action was taken. On average, our response time for Requests to Delete was 32 days.
- 24 Requests for Data Portability, which were completed. Of these completed requests, we did not locate 11 of the requestors within our databases and therefore no further action was taken. On average, our response time for Requests for Data Portability was 33 days.

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