

CCPA Metrics

This page has information on CCPA requests that Warner Media received from consumers over the period from July 1, 2020 to June 30, 2021. It has been compiled based on the best records available to us.

The metrics below include requests submitted through our Privacy Center and our call center. It also includes Do Not Sell requests submitted on-page for websites or within applications. For more options, including ways to opt-out across other WarnerMedia properties, consumers may visit the Privacy Center.

Data Access Requests (aka, "Right to Know") Received

Requests Complied with in whole or in part

Access Requests denied

Average days to substantively respond

Requests to Access Data



Received Requests

Requests Complied with in whole or in part

Delete Requests denied

Requests to Delete Data



Average days to substantively respond

787,855

Do Not Sell Requests received

787,776

Requests Complied with in whole or in part

Do Not Sell Requests



79

Do Not Sell Requests denied

1

Average days to substantively respond

We receive Do Not Sell requests through multiple channels – the Privacy Center, call center, on-page and in-app – and all such requests are fulfilled upon receipt/immediately. Due to technical limitations, records regarding on-page and in-app Do Not Sell requests may be incomplete. Where "Not Applicable" is reported, there are no "sales" of personal information under CCPA.

Our Privacy Approach

Privacy Policy

Terms of Use

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https://privacycenter.wb.com/ccpa-metrics/