# Report on Data Subject Requests

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Update note: Pending numbers were confirmed and formatting changes were

made

This report is being provided in accordance with our obligations under the California Consumer Privacy Act (CCPA). In some circumstances other jurisdictions may be included depending on how the measurements were taken. As such, this report is inclusive of requests made by consumers outside of California. Where the report only covers only California residents, we have noted that beside the request.

Note: These metrics reflect requests from June 1, 2020 to May 31, 2021.

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# **Unity Account Information**

Automated Deletion Requests*		
Number of Requests Received	52,431	
Mean time to Fulfill	50 days	
Unfulfillable Requests	0	
Outstanding Requests	2,679	

<sup>\*</sup>No Manual Process

Note: Outstanding requests are requests that have been made June 1, 2020 and May 31, 2021, but have not yet been processed. The most typical reason fulfillment has not been completed is that the request requires further authentication.

Note: Unity Account Information Deletion Requests is inclusive of deletion requests from Asset Store, Connect, Editor, Identity, Learn, and Live Help

Automated Opt Out Requests*		
Number of Requests Received	151,429	
Mean time to Fulfill	Seconds	
Unfulfillable Requests	0	

<sup>\*</sup>No Manual Process

Note: Unity Account Information Opt-Out Requests is inclusive of opt-out requests from Asset Store, Connect, Identity, Learn, and Live Help

### **Asset Store**

Asset Store Deletion and Opt-Out metrics are accounted for in Unity

Account

**Automated Disclosure Requests\*** 

Number of Requests Received	1,274
Mean time to Fulfill	1 day
Unfulfillable Requests	0

<sup>\*</sup>No Manual Requests Received

### Connect

Connect Deletion and Opt-Out metrics are accounted for in Unity

#### Account

Automated Disclosure Requests*		
Number of Requests Received	184	
Mean time to Fulfill	1 day	
Unfulfillable Requests	0	

<sup>\*</sup>No Manual Requests Received

# **Identity**

Identity Deletion and Opt-Out metrics are accounted for in Unity Account

Automated Disclosure Requests*	
Number of Requests Received	3,487
Mean time to Fulfill	2 days
Unfulfillable Requests	0

<sup>\*</sup>No Manual Requests Received

## Learn

Learn Deletion and Opt-Out metrics are accounted for in Unity Account

Automated Disclosure Requests\*

Number of Requests Received	304
Mean time to Fulfill	1 day
Unfulfillable Requests	0

<sup>\*</sup>No Manual Requests Received

# Live Help

# Live Help Deletion and Opt-Out metrics are accounted for in Unity Account

Automated Disclosure Requests*		
Number of Requests Received	106	
Mean time to Fulfill	1 day	
Unfulfillable Requests	0	

<sup>\*</sup>No Manual Requests Received

### **Editor**

#### **Editor Deletion metrics are accounted for in Unity Account**

Automated Disclosure Requests*	
Number of Requests Received	596
Mean time to Fulfill	23 days
Unfulfillable Requests	0

<sup>\*</sup>No Manual Requests Received

Automated Opt Out Requests*		
Number of Requests Received	3,973	
Mean time to Fulfill	Seconds	
Unfulfillable Requests	0	

### Vivox

Manual Deletion Requests*		
Number of Requests Received	0	
Mean time to Fulfill	n/a	
Unfulfillable Requests	n/a	

#### \*No Automated Process

Automated Disclosure Requests*		
Number of Requests Received	25	
Mean time to Fulfill	20 seconds	
Unfulfillable Requests	0	

<sup>\*</sup>No Manual Requests Received

# **Ads & Analytics**

Automated Disclosure Requests		Manual Disclosure Requests	
Number of Requests Received	70,810	Number of Requests Received	298
Mean time to Fulfill	29 days	Mean time to Fulfill	32.5 days
Unfulfillable Requests	0	Unfulfillable Requests	57
Outstanding Requests	618	Outstanding Requests	23

Note: Outstanding requests are requests that have been made January 1, 2020 and May 31, 2020, but have not yet been processed. The most typical reasons fulfillment has not been completed is that the order is new or the request requires further authentication.

Web Page Automated Opt Out Requests\*

Number of Requests Received	14,998
Mean time to Fulfill	Seconds
Unfulfillable Requests	0

<sup>\*</sup>No Manual Process Note: This includes analytics and advertising opt-out requests

In AppAutomated Opt Out Requests*		
Number of Requests Received	11,160,325- California Residents Only	
Mean time to Fulfill	0 days	
Unfulfillable Requests	0	
Outstanding Requests	0	

<sup>\*</sup>No Manual Process

Automated Deletion Requests*		
Number of Requests Received	13,959	
Mean time to Fulfill	Seconds	
Unfulfillable Requests	0	

<sup>\*</sup>No Manual Process