

California Consumer Privacy Act (CCPA) Metrics

We're committed to providing choices and controls to our consumers.

About CCPA

The California Consumer Privacy Act (CCPA) provides California residents with specific rights, including the right to delete or request access to certain types of data, as well as to ask us not to sell your personal information. Under CCPA, businesses that process these requests must publish information about them. That information for California residents for the period of January 1, 2020 through December 31, 2020 is below. You can read more about CCPA and your choices in our [Privacy Policy](#).

Metrics

Access Requests	Jan-Dec 2020
Total number of Access Requests Received	985
Total number of Access Requests Complied in whole or in part	604
Total number of Access Requests Denied	381

Total number of requests received includes 3 open requests that were completed in 2021 on time.

Deletion Requests	Jan-Dec 2020
Total number of Deletion Requests Received	221
Total number of Deletion Requests Complied in whole or in part	164
Total number of Deletion Requests Denied	57

Total number of requests received includes 6 open requests that were completed in 2021 on time.

Do Not Sell (DNS) Requests	Jan-Dec 2020
Total number of DNS Requests Received	467
Total number of DNS Requests Complied in whole or in part	467
Total number of DNS Requests Denied	0

Average Days to Respond	Jan-Dec 2020
Average number of days to respond to Access requests	21
Average number of days to respond to Deletion requests	4
Average number of days to respond to DNS requests	3