



## CCPA Metrics

This page has information on CCPA requests that WarnerMedia received from California consumers over the period from January 1, 2021 to December 31, 2021. It has been compiled based on the best records available to us.

The metrics below include verifiable consumer requests submitted through our Privacy Center and our call center. It also includes Do Not Sell requests submitted on-page for websites or within applications. For more options, including ways to opt-out across other WarnerMedia properties, consumers may visit the [Privacy Center](#).

290

Data Access Requests (aka, "Right to Know") Received

289

Requests Complied with in whole or in part

1

Access Requests Denied

32.7

Average days to substantively respond

### Requests to Access Data



### Requests to Delete Data



278

Received Requests

275

Requests Complied with in whole or in part

3

Delete Requests Denied

31

Average days to substantively respond

4,091,844

Do Not Sell Requests Received

4,091,844

Requests Complied with in whole or in part

0

Do Not Sell Requests Denied

1

Average days to substantively respond

### Do Not Sell Requests



We receive Do Not Sell requests through multiple channels – the Privacy Center, call center, on-page and in-app – and all such requests are fulfilled upon receipt/immediately. Due to technical limitations, records regarding on-page and in-app Do Not Sell requests may be incomplete. Where “Not Applicable” is reported, there are no “sales” of personal information under CCPA.