

En Español

We take seriously the trust you place in us and the privacy of the information you share with us. We want to ensure that we provide your personal information to only you or a person you specifically authorize. Because of this, we only fulfill requests for access to or deletion of personal information when we can verify the identity or authorization of the requestor.

	# Received	# Delivered	# Unable to be Fulfilled*	Median Days to Respond
Requests to Access Personal Information	37,051	15,505	21,546	19
Requests to Delete Personal Information	5,836	2,132	3,704	14
Requests to Stop the Sale of Personal Information	216,217	216,003	214	6

- The requestor did not complete the necessary steps to verify their identity.
- We were otherwise unable to verify the identity of the requestor.
- An agent did not provide sufficient documentation to allow us to determine that they were authorized to make the request.
- There was a valid exemption under the CCPA.

