

Consumer Request Metrics: The chart below lists the number of access and deletion requests InfoArmor Identity Protection and Allstate Identity Protection received, complied with and denied from residents of California in 2020 along with the average amount of days it took to complete a request.

Metrics: 2020 Data Access Requests for California Residents	Quantity
Number of requests received	4
Number of requests complied with in whole or in part	0
Number of requests denied	4
Average days to complete a Request	23
Metrics: 2020 Data Deletion Requests for California Residents	Quantity
Number of requests received	3
Number of requests complied with in whole or in part	1

Number of requests denied	2
Average days to complete a request	5