

California Privacy Rights Metrics

Category	Requests Received	Requests Completed In Whole or In Part	Requests Not Completed*	Average Days to Complete
Request to Know	20789	13133	7656	< 1
Request to Delete	85033	72137	12896	2
Request to Opt Out	58508	39599	18909	< 1

This data reflects all requests received from individuals in the US between January 1 and December 31, 2020.

* Requests may not be completed due to various factors including because a request was not verifiable, was made multiple times, or where we did not have any personal information associated with the requester.