## **CCPA Metrics Report for Previous Calendar Year**

(Data is for requests received 1/1/2020 to 12/31/2020)

Below are the number of privacy requests that we have received for the state of California for the previous year.

Banner	Received			Complied with In Whole or In Part			Denied**			Mean Number of Days to Respond		
	Request	Request	Request	Request	Request	Request	Request	Request	Request	Request	Request	Request
	to	to	to	to	to	to	to	to	to	to	to	to
	Know	Delete	Opt-Out	Know	Delete	Opt-Out	Know	Delete	Opt-Out	Know	Delete	Opt-Out
Kroger*	687	880	5093	340	96	3259	347	784	1834	34	12	9
Home Chef	2,555	3,185	3,267	1,345	2,352	2,541	1,210	833	726	6	6	7
Murray's Cheese	1	0	2	1	0	2	0	0	0	1	0	3

<sup>\*</sup>Note: Kroger includes all CCPA requests for Ralphs, Food4Less, Foods Co., Fred Meyer Jewelers and Vitacost.

<sup>\*\*</sup>Requests not processed due to lack of customer response, request not for California resident or no match found in our databases.