

Annual CCPA Metrics.

The following metrics cover January 1, 2020 through December 31, 2020:

Requests to Know / Access Requests:

Received: 634

Complied with in whole or in part (providing categories or specific pieces of personal information): 488

Denied (request not verifiable): 146

Median number of days to substantive response: 54

Requests to Delete:

Received: 4,494

Complied with in whole or in part (deleting all personal information or personal information not subject to an exception): 3,270

Denied (request not verifiable): 1,224

Median number of days to substantive response: 59

Requests to Opt-Out / Do Not Sell Requests:

Received: 31,946

Complied with in whole or in part: 31,946

Median number of days to substantive response: 1