



CCPA Metrics

2021 Data

Request Type	Requests Received	Requests Completed	Requests Denied	Median Days to Resolution
Deletion	303	303	0	23
Opt Out	39196	39196	0	2
Data Privacy Disclosure	521	521	0	22

This data reflects requests received in 2021 from all individuals.

2020 Data

Request Type	Requests Received	Requests Completed	Requests Denied	Median Days to Resolution
Deletion	595	595	0	24
Opt Out	25875	25875	0	17*
Data Privacy Disclosure	1028	1028	0	37

This data reflects requests received in 2020 from all individuals.

*For the period January 1, 2021 through July 1, 2021, the median time for processing opt-out requests was 2 days.

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