REPORT ON DATA SUBJECT REQUESTS

Published: June 30, 2022

This report is being provided in accordance with our obligations under the California Consumer Privacy Act (CCPA). In some circumstances other jurisdictions may be included depending on how the measurements were taken. As such, this report is inclusive of requests made by consumers outside of California. Where the report only covers only California residents, we have noted that beside the request.

Note: These metrics reflect requests from June 1, 2021 to May 31, 2022.

Unity Account Information

Asset Store

Connect Identity

Learn

Livehelp Editor

Furioos

Vivox Ads & Analytics

UGS Analytics

deltaDNA

Syncsketch

 PlasticSCM Parsec

 Student Plan Consumer Facing Products

UNITY ACCOUNT INFORMATION

Deletion Requests

Number of Requests Received 53,614 Mean time to Close 54.33 days

Unfulfillable Requests **Outstanding Requests** 3,851 Note: Outstanding requests are requests that have not been processed at the time these metrics were pulled in early June. We. The most typical reason fulfillment has not been completed is that the request requires further authentication.

Note: Unity Account Information Deletion Requests is inclusive of deletion requests from Asset Store, Connect, Editor, Identity, Learn, Reflect, MARS, and Live Help

Marketing Opt Out Requests Number of Requests Received 545,140

Minutes

3 days

Unfulfillable Requests

Mean time to Fulfill

ASSET STORE

Number of Requests Received 1,723 Mean time to Close

Disclosure Requests

Unfulfillable Requests

Number of Requests

220 (due to duplicate requests) **Opt-out requests**

70,395 Received Mean time to Close Instant

Unknown - would be a web page instant error requiring re-Unfulfillable Requests submission

IDENTITY

Received

Mean time to Close

Unfulfillable Requests

LIVE HELP

Mean time to Close

Unfulfillable Requests

Disclosure Requests

Number of Requests Received 5,334

LEARN

Physical Mail Disclosure Disclosure Requests Requests Number of Requests Number of Requests

531

1 day

2 days

373 (due to duplicate requests)

Received

30 (due to duplicate requests) Unfulfillable Requests

Mean time to Close

16

0

days

Disclosure Requests Number of Requests Received 138 Mean time to Close 1 day Unfulfillable Requests 8 (due to duplicate requests)

12 days

Unknown

Seconds

0

n/a

0

Number of Requests Received 1333 Mean time to Close

EDITOR

Automated Opt Out Requests

Unfulfillable Requests

Disclosure Requests

Number of Requests Received 5,8943 Mean time to Close Seconds Unfulfillable Requests

VIVOX Deletion Requests

Number of Requests Received 2

Unfulfillable Requests

Disclosure Requests Number of Requests Received 54

Mean time to Close

Mean time to Close 5 days Unfulfillable Requests

FURIOOS Opt-out Requests Number of Requests Received 90

Unfulfillable Requests **Deletion Requests**

Received

Mean time to Close

Unfulfillable Requests

Mean time to Close

Mean time to Fulfill

Unfulfillable Requests

In App Opt Out Requests

Mean time to Close

Mean time to Close 1 day Unfulfillable Requests

Number of Requests Received 228

Automated Disclosure Physical Mail Disclosure Requests Number of Requests 48,456

ADS & ANALYTICS

Unfulfillable Requests 0 **Outstanding Requests** 1,590 Note: Unfulfillable requests are due to: incomplete/ inaccurate addresses, which the data

12 days

0

Number of Requests Received 9,322,264 California Residents Only

Seconds

Seconds

602,076

7 days

8 (due to duplicate requests)

0

subject did not remedy when asked to do so Note: Outstanding requests are due to requests which were created at the end of the reporting timeframe and are still pending **Opt Out Requests** Number of Requests Received 12,366 Mean time to Close Less than 1 day

Requests

Number of Requests

Mean time to Close

Unfulfillable Requests

Outstanding Requests

Received

411

18

0

days

Unfulfillable Requests **Deletion Requests**

Number of Requests Received 11,340

UGS ANALYTICS

Number of Requests Received

DELTADNA

Unfulfillable Requests

Mean time to Close

Mean time to Close

Unfulfillable Requests

SYNCSKETCH

Deletion Requests

PLASTICSCM

Deletion Requests

Mean time to Close

PARSEC

Mean time to Close

Unfulfillable Requests

Opt-out Requests

Number of Requests Received 2

Number of Requests Received 856,077

Mean time to Close Unfulfillable Requests

Opt-out & Deletion Requests (treated as one)

Disclosure Requests Number of Requests Received 9 Mean time to Close 7 days

0

3.5 days

7 days

Unfulfillable Requests 0 *Opt-out result in deletion of the data* **Deletion Requests**

Number of Requests Received 4 Mean time to Close 12 days Unfulfillable Requests N/A

5 days Unfulfillable Requests 0

Access Requests

Deletion Requests

Number of Requests Received 1

3 days

0

1 day

0

0

Number of Requests Received 127

Mean time to Close 3 days Unfulfillable Requests

STUDENT PLAN

Disclosure Requests

Number of Requests Received 53

Number of Requests Received 1322

Unfulfillable Requests

Mean time to Close

SPEEDTREE Deletion Requests Number of Requests Received 3 Mean time to Close 24 hours

CONSUMER FACING PRODUCTS

Disclosure Requests

Deletion Requests

Unfulfillable Requests

Number of Requests Received 2 Mean time to Close 3 days Unfulfillable Requests *Unfulfillable requests is due to no data being found on the user

Number of Requests Received 62 Mean time to Close 13.5 days Unfulfillable Requests 14

*Unfulfillable requests are due to no data being found on the user, duplicate requests, and the user not authenticating. Note: while users have opted out, events associated with the opt out are not sent. As such,

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