

## **CCPA Metrics**

This page has information on CCPA requests that Warner Media received from consumers over the period from July 1, 2020 to June 30, 2021. It has been compiled based on the best records available to us.

The metrics below include requests submitted through our Privacy Center and our call center. It also includes Do Not Sell requests submitted on-page for websites or within applications. For more options, including ways to opt-out across other WarnerMedia properties, consumers may visit the Privacy Center.

248

Data Access Requests (aka, "Right to Know") Received

217

Requests Complied with in whole or in part

31

Access Requests denied

28.2

Average days to substantively respond

Requests to Access

Data



Requests to Delete Data



362

Received Requests

278

Requests Complied with in whole or in part

84

Delete Requests denied

28.8

Average days to substantively respond

355,882

Do Not Sell Requests received

355,882

Requests Complied with in whole or in part

## **Do Not Sell Requests**



0

Do Not Sell Requests denied

1

Average days to substantively respond

We receive Do Not Sell requests through multiple channels – the Privacy Center, call center, on-page and in-app – and all such requests are fulfilled upon receipt/immediately. Due to technical limitations, records regarding on-page and in-app Do Not Sell requests may be incomplete. Where "Not Applicable" is reported, there are no "sales" of personal information under CCPA.

Our Privacy Approach

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