

# California Consumer Privacy Act (CCPA) Metrics



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We're committed to providing choices and controls to our consumers.

## About CCPA

The California Consumer Privacy Act (CCPA) provides California residents with specific rights, including the right to delete or request access to certain types of data, as well as to ask us not to sell your personal information. Under CCPA, businesses that process these requests must publish information about them. That information for California residents for the period of January 1, 2021 through December 31, 2021 is below. You can read more about CCPA and your choices in our [Privacy Policy](#).

## Metrics

Access Requests	Jan-Dec 2021
Total number of Access Requests Received	352
Total number of Access Requests Complied in whole or in part	314
Total number of Access Requests Denied	17

Total number of requests received includes 21 open requests that were completed in 2022 on time.

Deletion Requests	Jan-Dec 2021
Total number of Deletion Requests Received	150
Total number of Deletion Requests Complied in whole or in part	148
Total number of Deletion Requests Denied	2

Total number of requests received includes 0 open requests that were completed in 2022 on time.

Do Not Sell (DNS) Requests	Jan-Dec 2021
Total number of DNS Requests Received	684
Total number of DNS Requests Complied in whole or in part	684
Total number of DNS Requests Denied	0

Average Days to Respond	Jan-Dec 2021
Average number of days to respond to Access requests	20
Average number of days to respond to Deletion requests	3
Average number of days to respond to DNS requests	3

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