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Privacy & Security Center

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California Privacy Rights & Report

About the California Consumer Privacy Act

The California Consumer Privacy Act (CCPA) provides that California residents may (subject to certain limitations) request to:

- Access the personal information we collect about them
- Delete the personal information we collect about them
- Opt out of having their personal information sold

While we don't share personal information with third parties in exchange for money, we do disclose certain information in exchange for insights and other valuable services. California law treats such sharing as a “sale” even if no money is exchanged. Read [Information Shared](#) for more details.

To exercise your California privacy rights, please [view the Exercise My Privacy Rights](#) page.

CCPA Requests in Calendar Year 2020

This report provides information about the total number of CCPA requests we received from California residents and our responses to them.

	Access	Delete	Opt-out
Received	659	676	2899
Fulfilled/Partially Fulfilled	283	321	2094
Unable to be Fulfilled	376	355	805

Average Number of Days to Fulfill CCPA Requests¹

Access	Delete	Opt-out
50	43	1

¹We consider a customer request fulfilled or partially fulfilled when we inform them that we have completed the access or delete request in whole or in part. For opt-out requests, we consider a request fulfilled when we register the customer's opt-out request.

California's Shine the Light Law

California's Shine the Light law gives California residents the right to ask companies, once a year, what personal information they share with third parties for those third parties' direct marketing purposes. California residents may make one Shine the Light request per year by emailing us at privacy@homedepot.com. When you submit a Shine the Light request, please use the phrase "California Shine the Light Request" to help us appropriately identify your question and include your mailing address, state of residence, and email address so we can provide a response.

For additional information about our collection, use, and disclosure of personal information, please see our [Privacy and Security Statement](#).

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