

KIDS SPOOKY OFFER: "GUSTAVO, THE SHY GHOST"

SEE ALL OFFERS



California Consumer Privacy Act (CCPA) Requests Reporting Metrics

Dates: January 1, 2020 - December 31, 2020

Pursuant to CCPA Regulations, 11 CCR §999.317(g), Barnes & Noble discloses that in 2020, it has received 3615 requests under the CCPA from California residents and provides the following metrics.

Type of Request	Number of Requests Received	Number of Requests Complied with in Full or Part	Number of Requests Denied*
Request to Know	216	127	89
Request to Delete	904	537	377
Request to Opt-Out of Sale	2495	1645	850

The median number of days for processing requests to know, requests to delete and requests to opt-out of sale of personal information are 7, 25, and 7 days respectively.

*147 requests to delete were denied pursuant to exceptions to the CCPA. 89 requests to know, 230 requests to delete, and 850 requests to opt-out of sale were denied because the consumer failed to complete the email verification process.

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