



Privacy & Security Center

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California Privacy Rights & Report

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About the California Consumer Privacy Act

The California Consumer Privacy Act (CCPA) provides that California residents may (subject to certain limitations) request to:

- Access the personal information we collect about them
- Delete the personal information we collect about them
- Opt out of having their personal information sold

While we don't share personal information with third parties in exchange for money, we do disclose certain information in exchange for insights and other valuable services. California law treats such sharing as a “sale” even if no money is exchanged. Read [Information Sharing](#) for more details.

To exercise your California privacy rights, please view the [Exercise My Privacy Rights](#) page.

CCPA Requests in Calendar Year 2021

This report provides information about the total number of CCPA requests we received from California residents in 2021 and our responses to them.

	Access	Delete	Opt-out
Received	457	692	4028
Fulfilled/Partially Fulfilled	105	283	2969
Unable to be Fulfilled¹	352	409	1059

¹Requests may not be fulfilled for various reasons, including: requests to access or delete do not pass our identity verification process; individuals requesting access or deletion do not confirm their email addresses within the requisite time; individuals submit requests while requests of the same type are being processed; and requests are subject to exemptions established by law.

Average Number of Days to Fulfill CCPA Requests²

Access	Delete	Opt-out
12	30	1

²We consider a customer request fulfilled or partially fulfilled when we inform them that we have completed the access or delete request in whole or in part. For opt-out requests, we consider a request fulfilled when we register the customer's opt-out request.

California's Shine the Light Law

California's Shine the Light law gives California residents the right to ask companies, once a year, what personal information they share with third parties for those third parties' direct marketing purposes. California residents may make a Shine the Light request by emailing us at privacy@homedepot.com. When you submit a Shine the Light request, please use the phrase “California Shine the Light Request” to help us appropriately identify your question, and include your mailing address, state of residence and email address so we can provide a response.

For additional information about our collection, use, and disclosure of personal information, please see our [Privacy and Security Statement](#).