

2020

# Consumer Requests Report



# Report Description

This report reflects metrics from January 1, 2020 through December 31, 2020. These metrics represent requests received by all consumers during 2020.

Metrics regarding requests to opt out are not included because the opt out requirement is not applicable to Lyft.

For more information regarding consumer requests, please see our [Privacy Policy](#).



# Consumer Requests

	REQUESTS TO KNOW	REQUESTS TO DELETE
RECEIVED	13,133	164,682
COMPLETED	12,831	95,393
DENIED	302	69,289
AVERAGE DAYS TO RESPOND	<1 day	8 days

