



CCPA Metrics

January - December 2020

	Received	Complied	Denied*	Days to Complete
CCPA Right to Know	350	304	46	41
CCPA Right to Delete	1,140	1,021	119	33
Do Not Sell**	10,580	10,580	-	1

^{*} Denied means that the request was not verifiable or was denied on other grounds.

^{**} We do not verify California residency when consumers access our Do Not Sell tool. In addition to meeting our own obligations to allow consumers to opt out of the sale of their data, we also allow California consumers to exercise their Do Not Sell rights through third party tools. We do not have the metrics available for such tools.