

(/). Products (<https://unity.com/products>)

# Report on Data Subject Requests

Published: July 2, 2021

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Update note: Pending numbers were confirmed and formatting changes were made

This report is being provided in accordance with our obligations under the California Consumer Privacy Act (CCPA). In some circumstances other jurisdictions may be included depending on how the measurements were taken. As such, this report is inclusive of requests made by consumers outside of California. Where the

report only covers only California residents, we have noted that beside the request.

Note: These metrics reflect requests from June 1, 2020 to May 31, 2021.

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# Unity Account Information

Automated Deletion Requests*	
Number of Requests Received	52,431
Mean time to Fulfill	50 days
Unfulfillable Requests	0
Outstanding Requests	2,679

\*No Manual Process

Note: Outstanding requests are requests that have been made June 1, 2020 and May 31, 2021, but have not yet been processed. The most typical reason fulfillment has not been

completed is that the request requires further authentication.

Note: Unity Account Information Deletion Requests is inclusive of deletion requests from Asset Store, Connect, Editor, Identity, Learn, and Live Help

Automated Opt Out Requests*	
Number of Requests Received	151,429
Mean time to Fulfill	Seconds
Unfulfillable Requests	0

\*No Manual Process

Note: Unity Account Information Opt-Out Requests is inclusive of opt-out requests from Asset Store, Connect, Identity, Learn, and Live Help

# Asset Store

**Asset Store Deletion and Opt-Out metrics are accounted for in Unity Account**

Automated Disclosure Requests*	
Number of Requests Received	1,274
Mean time to Fulfill	1 day
Unfulfillable Requests	0

\*No Manual Requests Received

# Connect

**Connect Deletion and Opt-Out metrics are accounted for in Unity Account**

Automated Disclosure Requests*	
Number of Requests Received	184
Mean time to Fulfill	1 day
Unfulfillable Requests	0

\*No Manual Requests Received

# Identity

Identity Deletion and Opt-Out metrics are accounted for in Unity Account

Automated Disclosure Requests*	
Number of Requests Received	3,487
Mean time to Fulfill	2 days
Unfulfillable Requests	0

\*No Manual Requests Received

# Learn

Learn Deletion and Opt-Out metrics are accounted for in Unity Account

Automated Disclosure Requests*	
Number of Requests Received	304
Mean time to Fulfill	1 day
Unfulfillable Requests	0

\*No Manual Requests Received

# Live Help



## Live Help Deletion and Opt-Out metrics are accounted for in Unity Account

Automated Disclosure Requests*	
Number of Requests Received	106
Mean time to Fulfill	1 day
Unfulfillable Requests	0

\*No Manual Requests Received

# Editor

## Editor Deletion metrics are accounted for in Unity Account

Automated Disclosure Requests*	
Number of Requests Received	596
Mean time to Fulfill	23 days
Unfulfillable Requests	0

\*No Manual Requests Received

Automated Opt Out Requests*	
Number of Requests Received	3,973
Mean time to Fulfill	Seconds
Unfulfillable Requests	0

# Vivox

Manual Deletion Requests*	
Number of Requests Received	0
Mean time to Fulfill	n/a
Unfulfillable Requests	n/a

Automated Disclosure Requests*	
Number of Requests Received	25
Mean time to Fulfill	20 seconds
Unfulfillable Requests	0

## Ads & Analytics

<a href="#">Products</a>	<a href="#">Unity</a>	<a href="#">Community</a>	<a href="#">Our Company</a>
Note: Outstanding requests are requests that have been made January 1, 2020 and May 31, 2020, but have not yet been processed.			
<a href="#">Subscription</a>	<a href="#">unity/download/archives</a>	<a href="#">Documentation</a>	<a href="#">company)</a>
The most typical reason fulfillment has not been completed is that the order is new or the request requires further authentication.			
<a href="#">Web Page Automated Opt Out Requests</a>	<a href="#">Program</a>	<a href="#">arn/documen</a>	<a href="#">om/).</a>
<a href="#">Asset Store</a>	<a href="#">(https://unity3d.com/u</a>	<a href="#">entation).</a>	<a href="#">Events</a>
<a href="#">Number of Requests Received</a>	<a href="#">y3d.com/u</a>	<a href="#">14,998</a>	<a href="#">(https://unity3d.com/ev</a>
<a href="#">Full Beta</a>	<a href="#">Unity QA</a>	<a href="#">Per Unit</a>	<a href="#">y3d.com/ev</a>
<a href="#">etstore.unity.com/).</a>	<a href="#">Unfulfillable Requests</a>	<a href="#">y3d.com/u</a>	<a href="#">ents).</a>
<a href="#">Unity Labs</a>	<a href="#">Unity Labs</a>	<a href="#">nity/qa).</a>	
<a href="#">Resellers</a>	<a href="#">FAQ</a>	<a href="#">FAQ</a>	<a href="#">Careers</a>

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<u>Resellers</u>	<u>Labs</u>	<u>LAW</u>	<u>Careers</u>	<u>Report</u>	<u>Report</u>	<u>Report</u>	<u>Report</u>
<a href="https://store.unity.com">https://store.unity.com</a>	<a href="https://unity.com/labs/">https://unity.com/labs/</a>	<a href="https://unity3d.com/legal">https://unity3d.com/legal</a>	<a href="https://careers.unity.com">https://careers.unity.com</a>	<a href="#">)</a>	<a href="#">)</a>	<a href="#">)</a>	<a href="#">)</a>
<b>*No Manual Process Note: This includes analytics and advertising opt-out requests</b>							
<b>In App Automated Opt Out Requests</b>							
<b>Number of Education Requests Received</b>	<b>11,160,325</b>	<b>Services Status</b>	<b>Help</b>				
<b>Students</b>	<a href="https://unity.com/labs/">https://unity.com/labs/</a>	<a href="http://status.s.cloud.unity3d.com/">http://status.s.cloud.unity3d.com/</a>	<a href="https://unity.com/help">https://unity.com/help</a>				
<b>Mean time to Fulfillment</b>	<b>0</b>	<b>Connect</b>	<b>Press</b>				
<b>Unfulfillable Requests</b>	<b>0</b>	<a href="https://connect.unity.com/">https://connect.unity.com/</a>	<a href="https://unity.com/new">https://unity.com/new</a>				
<b>Outstanding student Requests Educators</b>	<b>0</b>	<a href="https://connect.unity.com/">om/</a>	<b>Partners</b>				
<a href="https://unity.com/educators">https://unity.com/educators</a>		<b>Learn Platform</b>	<a href="https://unity.com/partners">https://unity.com/partners</a>				
<b>*No Manual Process</b>		<a href="https://learn.unity.com">https://learn.unity.com</a>	<b>Investors</b>				
<b>Automated Deletion Requests*</b>		<b>Case Studies</b>	<a href="https://investors.unity.com/">https://investors.unity.com/</a>				
<b>Number of Requests Received</b>	<b>13,959</b>	<b>Unfulfillable Requests</b>	<b>Affiliates</b>				
<b>Mean time to Fulfillment</b>	<b>0</b>	<a href="https://unity.com/case-study">https://unity.com/case-study</a>	<a href="https://unity.com/affiliates">https://unity.com/affiliates</a>				
<b>Certification</b>			<b>Security</b>				
<b>*No Manual Process</b>			<a href="https://unity3d.com/security">https://unity3d.com/security</a>				
<a href="https://certification.unity.com">https://certification.unity.com</a>			<b>Social Impact</b>				
<b>Learn</b>			<a href="https://unity3d.com/social-impact">https://unity3d.com/social-impact</a>				
<a href="https://unity3d.com/learn">https://unity3d.com/learn</a>							
<b>Center of Excellence</b>							
<a href="https://unity.com/coe">https://unity.com/coe</a>							

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