Predicting Bug-Fixing Time using Bug Change History



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Introduction



• Fixing time prediction:

Today: snapshot-based

CHAQ: snapshot-based + Change History

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Goals

Identify:

features useful for predicting bug fixing time

industry-requirements for useful estimator

Overview

Input

description priority #fieldUpdate

. . .

Machine Learning Classifier

Output

time to fix:

0> 0-4hours

1> 4-8hours

2> 8-16hours

. .

Change History 1/2

Bug 12345 - [DOGFOOD] Unable to Forward a message received as an Inline

Status: VERIFIED FIXED

Whiteboard: [PDT+][PR1]

Keywords:

Product: MailNews Core (show info)

Component: Backend (show info)

Version: Trunk

Platform: x86 Windows NT

Importance: P1 normal (vote)

Target Milestone: M11
Assigned To: jefft

QA Contact: Ichiang

URL:

Depends on: 15069

Blocks: 11091 17976

Show dependency tree / graph

Reported: 1999-08-23 16:34 PDT by marina

Modified: 2013-11-15 06:54 PST (History)

CC List: 8 users (show)

See Also:

Crash Signature:

Tracking Flags:

Change History 1/2

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See Also:

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Tracking Flags:

Change History 2/2

Who	When	What	Removed	Added
jefft	1999-08-29 10:43:15 PDT	Status	NEW	ASSIGNED
Ichiang	1999-09-20 15:58:39 PDT	Blocks		11091
jefft	1999-10-29 17:59:57 PDT	Depends on		15069
Ichiang	1999-11-02 11:13:05 PST	Summary	Unable to Forward a message received as an Inline	[DOGFOOD] Unable to Forward a message received as an Inline
chofmann	1999-11-04 06:05:18 PST	Blocks		17976
jefft	1999-11-04 11:50:21 PST	Status	ASSIGNED	RESOLVED
		Resolution	-	FIXED
		jagadeeshmce	2008-01-20 22:35:00 PST	CC
nobody	2008-07-31 04:30:00 PDT	Product	Core	MailNews Core
tymerkaev	2010-04-18 10:08:26 PDT	СС		tymerkaev
ysakham	2013-11-15 06:45:30 PST	Depends on		939101

Experimental Setup

Dataset:

- Mozilla,
- Industrial Project

Size:

4000 bug reports

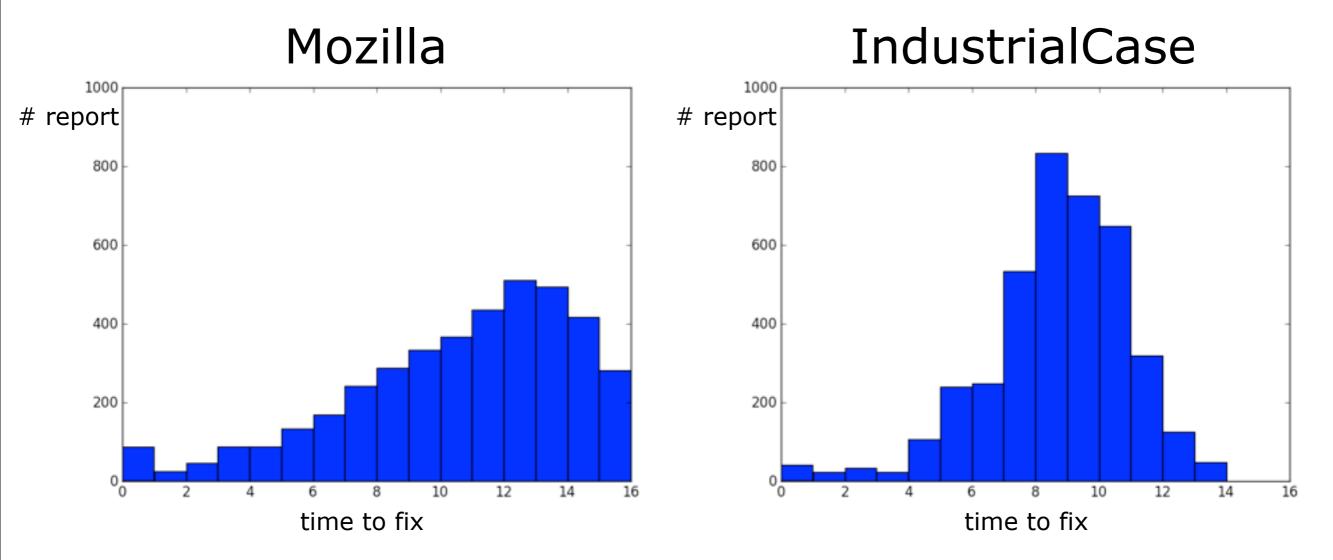
Performance:

Accuracy (Precision & Recall)

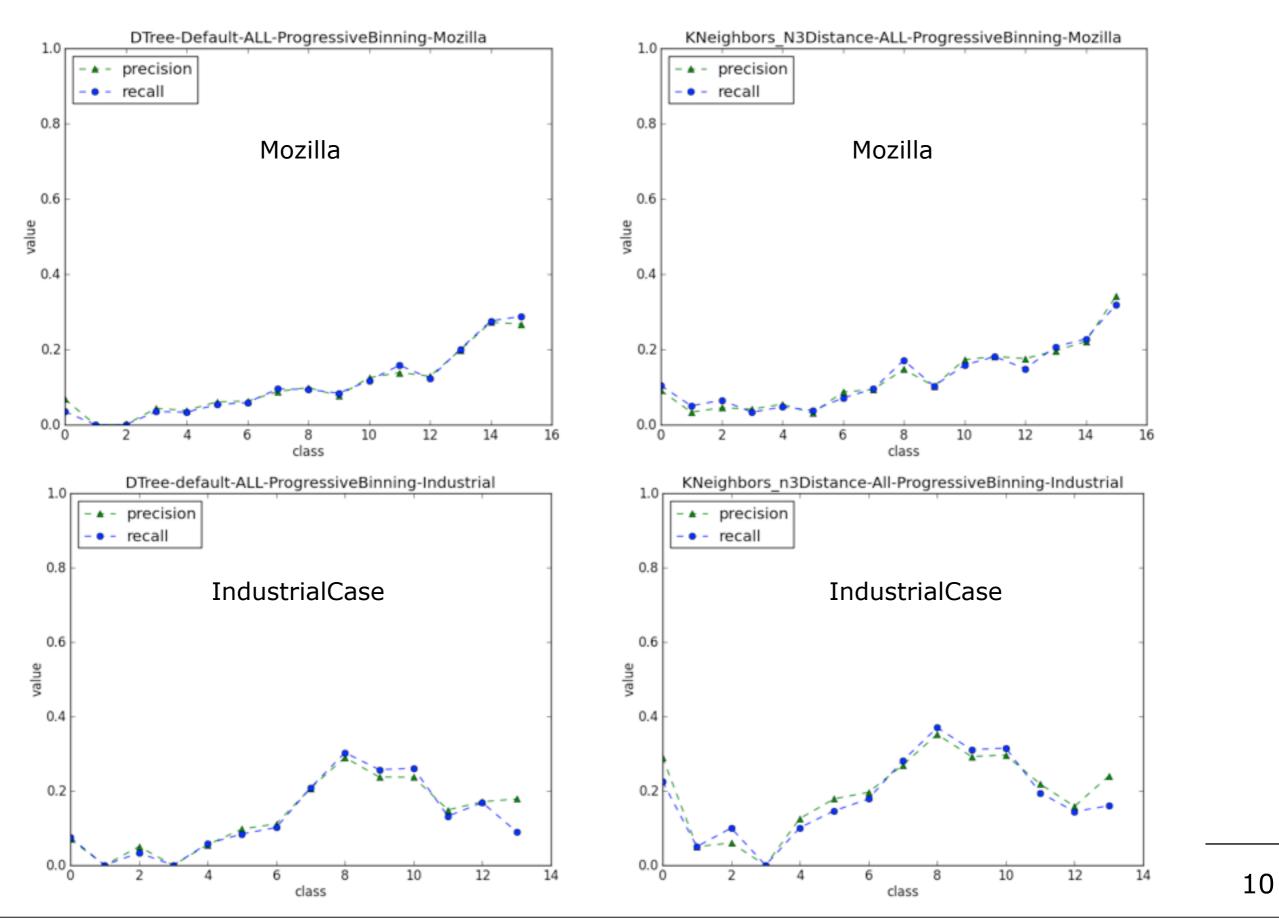
Classifier:

- Input
 - Bug Closed, Resolved
- Algorithms
 - Decision Tree,
 - Multinomial Naive Bayse
 - K-nearest-neighbor
 - Support Vector Machine
- Output
 - Mozilla (16 Classes)
 - Industrial Proj. (14 Classes)

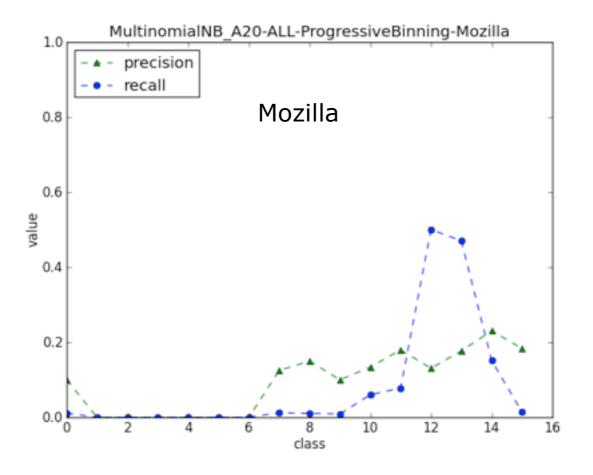
Dataset

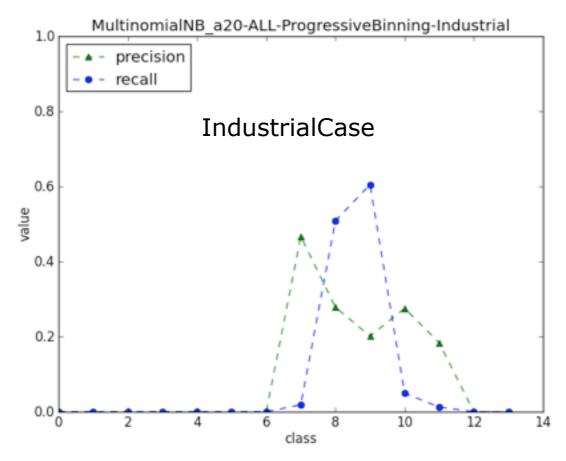


Results

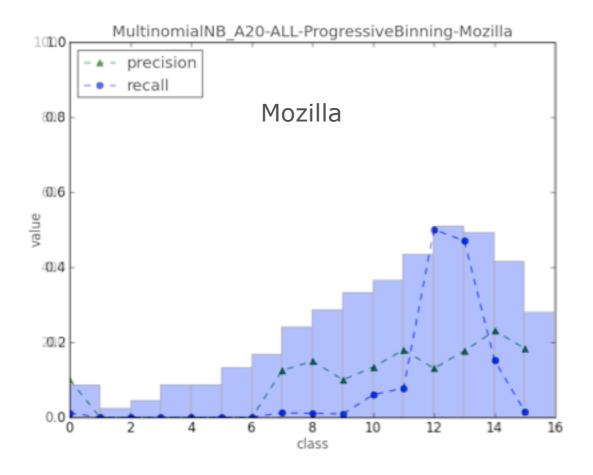


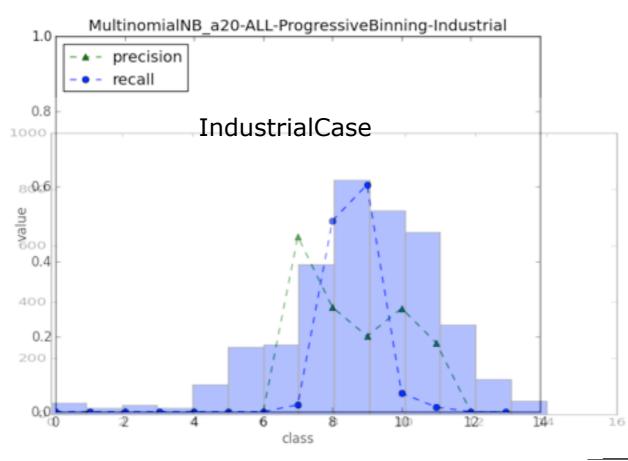
Results





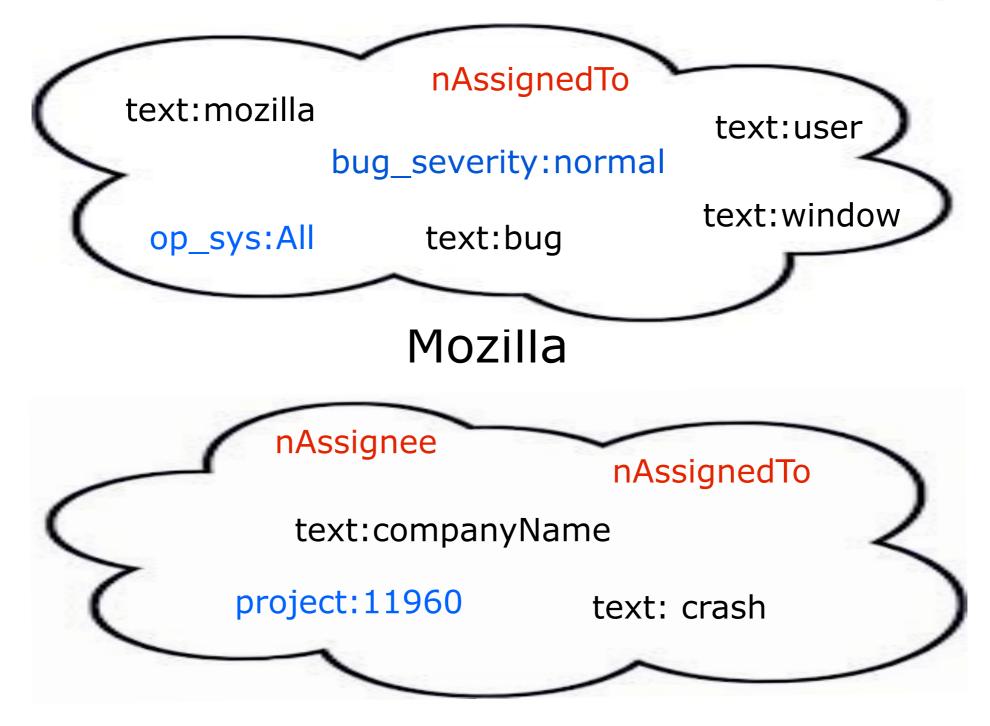
Results





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Top 30 features - Multinomial Naive Bayes



IndustrialCase

Conclusion

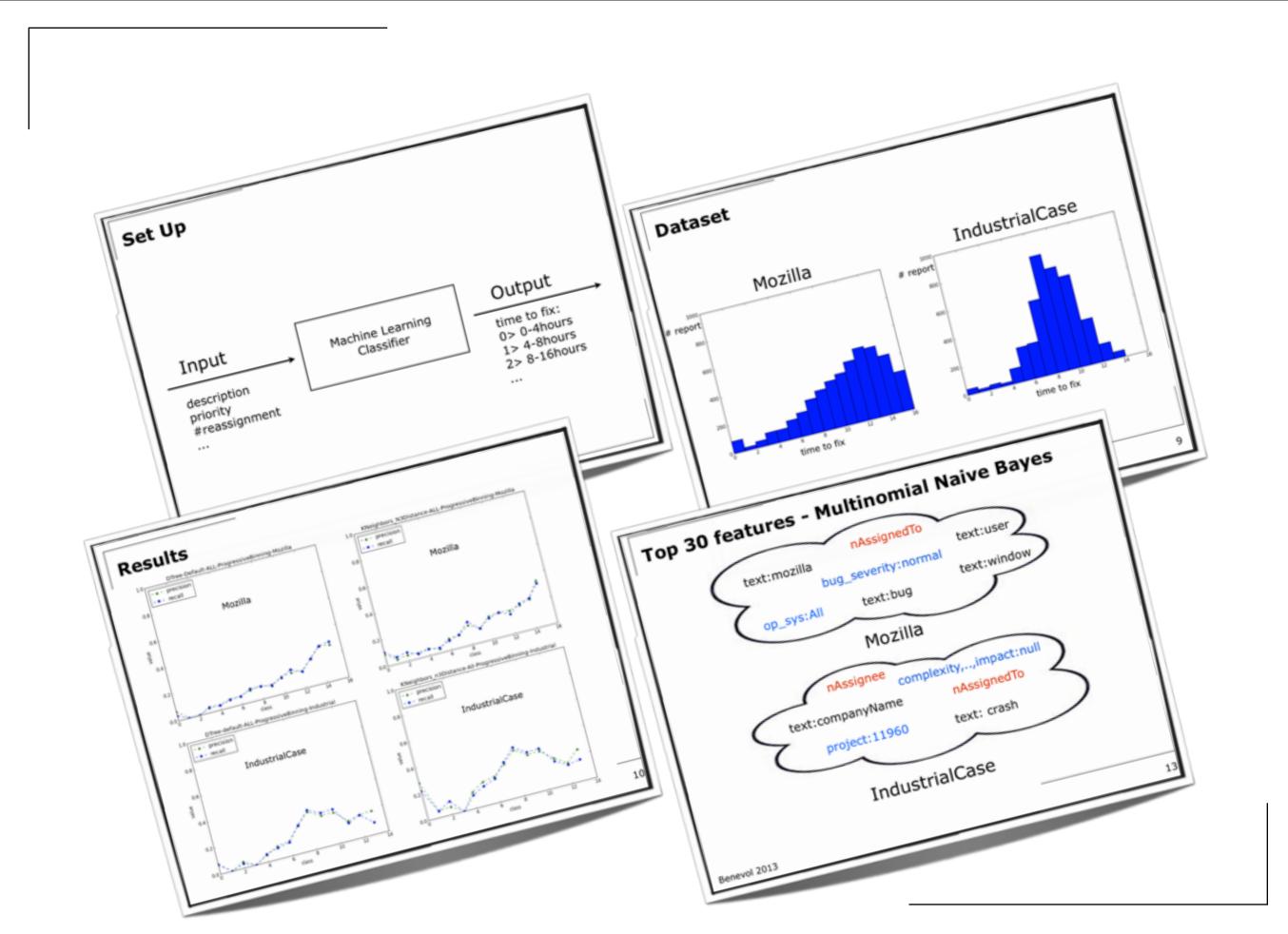
Bug Fixing time prediction:

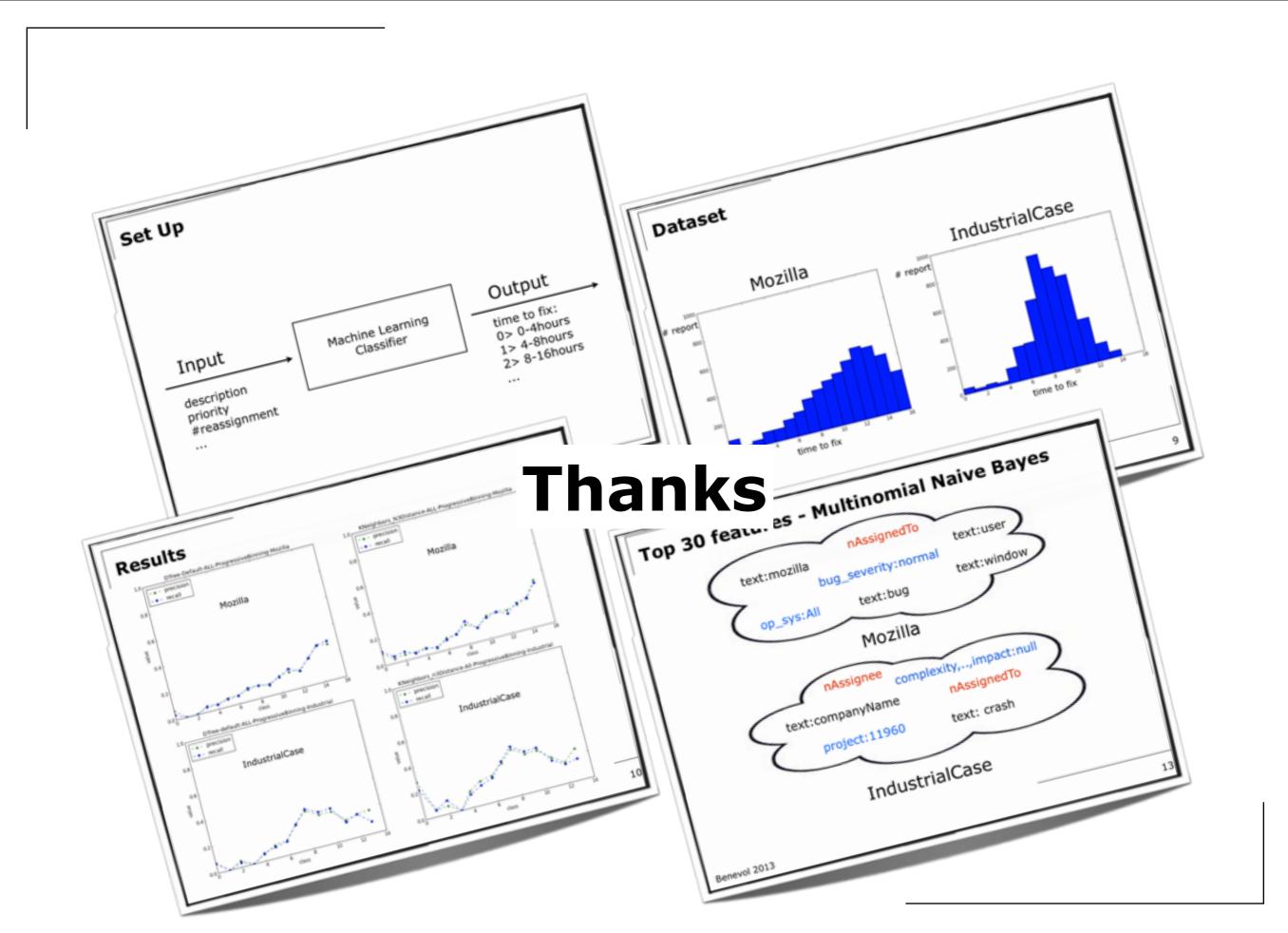
- Snapshot-based features (e.g. platform, title)
- Change-related features
 - + number of re-assignment

Industry requirements

- 4 hours time slots (fast bug fixing)
- incremental time window (long bug fixing)

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Any questions?

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The first joint meeting will promote discussion and interaction among researchers and practitioners about the development of maintainable systems, and the evolution, migration and reengineering of the existing ones. In addition explore innovative methods of extracting the many kinds of information that can be recovered from software, software engineering documents, and systems artifacts, and examines innovative ways of using this information in system renovation and program



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