# EWAN CRICHTON

# **WORK EXPERIENCE**

# Valley Feeds in Store Expert | Grand Valley Fortifiers

#### **NOVEMBER 2024 - PRESENT**

As a member of the Valley Feeds team, I work in store to help customers with their pet & wildlife needs. We specialize in farm feeds, large and small breed animal and other wildlife feeds and products. From birdseed & dogfood all the way to specialized poultry, cattle and swine feeds, we are able to support customers in their needs. I am responsible for customer experience from the moment they enter to the moment they leave. While customer experience is a big part of my role, I also have general operation responsibilities such as store cleanliness, restocking and operation of POS Terminals and other in store technology.

# **Adventure Camp Summer Staff | Wellspring Church**

#### JULY & AUGUST | 2022 - PRESENT

Working as a camp counsellor for the last 3 summers with kids age JK – Grade 8. Acting as a role model and group leader as we play sports, do arts & crafts and teach kids about the love of Jesus! I worked in roles as both a team leader and as a regular staff member and was responsible for a group of kids on the daily as we completed activities. Additionally, I was responsible for a number of housekeeping tasks daily such as cleaning bathrooms, cleaning classrooms, organizing sports equipment, etc.

# **General Assembly IT Support | The Alliance Canada**

#### **JULY 2024**

General assembly is a weeklong conference held by The Alliance Canada with over 600 in person and 100 virtual attendees from across Canada. During this week I provided support to the committee's meeting to ensure online members could participate. I also worked with the production team to livestream the daily services and business sessions, so the online attendees were able to have an immersive experience. I additionally provided support to members of The Alliance Canada staff in the onsite office with general technology needs.

## **VOLUNTEER EXPERICENCE**

# **Tech Team Volunteer | Wellspring Church**

#### FEBRUARY 2022 - PRESENT

In this role I am responsible for a number of different technical roles during Sunday morning services ranging from operating equipment such as cameras and sound boards down to preparation of media elements and troubleshooting when necessary.

# Worship Team Member | Wellspring Church

## SEPTEMBER 2023 - PRESENT

As a member of the worship team playing the bass guitar, I am gaining a number of interpersonal skills when it comes to working as part of a team, practicing beforehand in order to fulfill my responsibilities and supporting other members of the worship team where needed.

## **EDUCATION**

# Iroquois Ridge High School | Oakville, ON

2020-2024

Completed four years of high school and successfully obtained my OSSD as a member of the class of 2024.

# Conestoga College | Cambridge, ON

2024 - PRESENT

Currently attending the Bachelor of Engineering – Electronic Systems Engineering Program, on track to graduate in 2028.

# **SKILLS & ABILITIES**

#### Problem Solving

I am a very good thinker when it comes to troubleshooting and devising solutions.
I will work to solve a problem until it can be resolved or until a solution can be reached that is agreeable to everyone involved.

### Responsibility

o I take pride in the work that I do, meaning I will always strive to do my best and make sure I play my role not only when working in a team but also when working individually.

#### Collaboration

o Having worked in teams for many years now, I have developed to be comfortable both as a leader and a follower. I am careful in making sure that everybody on the team has their voice heard and see the value in many minds working together.

#### • Technical Abilities

 I have a vast amount of experience with computer hardware and software and other electronic devices. This includes specialized software for presenting (ProPresenter), Interfacing with sound equipment (ProTools) and other more common office software's such as Microsoft Office, Google Workspace and more.

#### Customer Services

A number of roles I have done have allowed me to work with "customers" when it comes to delivering a job or services. I am very respectful and kind when addressing customers and very understanding when it comes to listening to their request. This allows me to tie together all of my other skills to be able to problem solve and collaborate in order to devise a solution that leaves everyone feeling confident.

#### **References Available Upon Request**