#### Contact

stephenshenk@gmail.com

www.linkedin.com/in/shenkstephen (LinkedIn)

# Top Skills

Scripting

**Customer Interaction** 

System Administration

# Languages

Dutch

English (Full Professional)

# Certifications

**ISEB Business Analysis** 

Prince 2

The Complete Agentic Al Engineering Course (2025)

ITIL v3

## Honors-Awards

**Best Business Award** 

#### **Publications**

Stay On Top Of Your Gmail Webmail Using Voice Command

# Stephen Shenk

DevSecOps Engineer | AWS | Kubernetes | Terraform | CI/CD | Cloud Automation | FinOps| Transforming Ideas into Scalable Solutions | Generative AI | Amazon Bedrock | Prompting Engineering | Agentic AI Engineering LLM

London, England, United Kingdom

# Summary

With over a decade of experience within the SDLC environment, Designed and implemented secure, scalable AWS multi-account architecture using Control Tower, SCPs, IAM, IAM Identity Centre, CloudTrail, AWS Organisations

Created Golden AMI Pipeline with lifecycle management using Packer and Terraform to Automate base image creation for EC2 deployment across environments

Built a fully automated infrastructure pipeline using Terraform and GitHub Actions

Implemented end-to-end DevSecOps CI Pipeline workflow using GitHub Actions, Docker, SonarQube, and Jfrog Artifactory Managed Kubernetes application deployments with GitOps workflow using Helm on AWS EKS and ArgoCD

Developed monitoring tool dashboards and alerting systems with Prometheus, Alert Manager, Grafana and AWS CloudWatch for continuous monitoring

Implemented scheduled start/stop automation for all EC2 instances using AWS Lambda, EventBridge and SNS to reduce costs during off-hours with least privilege IAM roles, automated notifications to emails via SNS

DevSecOps and Cloud Transition
GitHub, GitHub Actions CI
S3
Secured AMI Creation Using Packer
SonarQube and SonarCloud
JFrog Artifactory
Control Tower - SCPs, Permission Sets, IAM,
Lambda
Docker
ArgoCD

**EKS - Managed Kubernetes** 

Terraform

SDLC Leadership

Cybersecurity

Prometheus, Alert Manager, Grafana and AWS CloudWatch for continuous monitoring

CI/CD Pipelines

AWS Services: EC2, Elastic Beanstalk, RDS

Bash Scripting and Python Coding

Scalability and Reliability

Excited about contributing my diverse skill set to innovative projects. Open to opportunities aligned with my passion for driving innovation in DevSecOps and cloud computing. Let's connect and explore ways to collaborate on transformative initiatives.

# Experience

Sodaka Digital SEO Agency 9 years 1 month

**DevOps Consultant** 

October 2022 - Present (3 years)

London, England, United Kingdom

- Recommended and engineered a fully automated CI/CD pipeline GitHub Acton CI and ArgoCD with Kubernetes, decreasing application deployment times by 35% and shrinking infrastructure costs by 18% within six months.
- Strong experience in containerization of microservices architecture applications where I have containerized services of 3 development teams.
- Orchestrated the organisation-wide adoption of Kubernetes, leading to a verifiable 20% improvement of cost efficiency through streamline resources allocation and optimized container utilization.
- Implemented infrastructure as code for the microservices and the kubernetes infrastructure on AWS.
- Strong experience in AWS and AWS networking such as VPC, Load Balancing, EC2 Compute and IAM.
- Introduced version control best practices with Git, improving code collaboration and traceability.
- Organised training for the junior DevOps engineers or other development teams in on- boarding Kubernetes by performing proof of concept.

- Resolved critical production incidents promptly, maintaining system availability and minimizing business impact.
- Diagnosed and resolved critical AWS VPC issues, that enhanced the networking stability for the QA and development teams; implemented solutions that improved connectivity by 35%, facilitating se amless application deployment and reducing downtime incidents..
- Experience working Route53 and hosted zones where I have orchestrated the route 53 and ALB integration for custom domain implementation in Kubernetes.
- Mastered Kubernetes Ingress and Implementation of Kubernetes Ingress for multiple micro services.
- Setup a Terraform remote backend and locking mechanism for the organization using AWS S3 bucket and DynamoDB.
- Experience with Terraform remote state management for multiple development teams.
- I proposed FinOps initiative by collaborating with the Finance team for the Cloud Cost Optimisation. I developed a Python-based AWS Lambda function ......

# Senior Product Manager

September 2016 - September 2022 (6 years 1 month)

Kingston upon Thames, United Kingdom

I build tech products customer LOVES, I am the voice of the user/s. I build user engagement and habit-forming products.

#### Product Manager

September 2016 - January 2019 (2 years 5 months)

London, United Kingdom

- Identified and converted business challenges (such as scalability, cost, and deployment delays) into technical requirements through cross-functional teams collaboration with key stakeholders – marketing team and engineering team to deliver a product that meets business goals and customer needs
- Defined the product vision and strategies that establish a long term goals and directions for the products and the entire product lifecycle management
- Outlined and ranked the infrastructure requirements and modernization goals in order to optimize business value, accelerate deployment, and lower operating expenses.
- Pioneered the market & customer research to the pains and needs, market demand, market-size and the competitors.
- Translated markets needs into epics and user stories for the engineering team and created product roadmap and prioritise features

- Collaborated with the marketing team for Go-To-Market campaign and product launches and product promotion.
- Optimized development and enhanced user experience by implementing AWS IAM and creating user stories, which encouraged adoption and adherence to security guidelines.

#### Celesio UK

Test Manager- UAT (Contractor)
July 2015 - August 2016 (1 year 2 months)
Coventry, United Kingdom

GK EPoS project for celesio- Lloydspharmacy and John Bell & Croyden (http://www.johnbellcroyden.co.uk/)

- Created thorough test plans and coordinated quality standards as per stakeholder expectations and project objectives to manage and improve entire software testing life cycle.
- Coordinated testing efforts with product owners, developers, and designers to ascertain the timely delivery of high-performing, error-free software releases.
- Prepared the weekly report weekly task, Test Status Report-updated
   Test Status for management report, updated Quality Gate, opened filter
   and checked start date and end date, test execution progress and defects-improved traceability, and decreased configuration management problems by incorporating Git-version control systems into the testing process.

Cigniti Technologies Test Lead - Contractor August 2014 - July 2015 (1 year)

Dunfermline

Client Optos plc - www.optos.com

Retina Scanning Device with Optical coherence tomography and OCT Application

SDLC - Agile Scrum Methodology

**Product Backlog Estimation** 

Planned sprint backlog/meeting

Daily Stand up

Organised product presentation to project sponsor every sprint

Debenhams

Test Lead (Contractor)

January 2014 - July 2014 (7 months)

Project... Oracle Cloud HR and Payroll Replacement Project (Oracle Fusion HCM)

# spriteCloud

Functional Test Engineer- Consultant (Contractor) August 2013 - September 2013 (2 months)

Leiden

Project Name – Raw G-Star eCommerce Website. www.g-star.com
To enhance the entire website using eCommerce technologies also added
new locals to the website

#### Credit Suisse

Test Manager

March 2011 - July 2013 (2 years 5 months)

Zurich

Private Bank FX/MM Treasury Manager - EUROM Project

#### uTest

Test Analyst (Contractor)

2010 - 2011 (1 year)

London, United Kingdom

Achievement- Delivered multi Cloud based apps for clients, including Quickbase, Facebook and Mobile Gmail apps with testers and developers offshore

#### **DSB Bank**

**Test Analyst** 

2008 - 2010 (2 years)

Onze Lieve Vrouwe Gasthuis Test Analyst

2006 - 2008 (2 years)

## **MCFE**

IT Business Support

March 2002 - December 2003 (1 year 10 months)

## **IBM**

Test Analyst (UAT)

January 2000 - February 2002 (2 years 2 months)

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UAT

Test Paln

Test Strategy

Stakeholder Management

# Education

University of Oxford

Taking Software and Digital Ideas to Market · (2017 - 2017)

Kingston University

B.Sc (Hons), Cyber Security and Computer Forensic with Business Management · (2006 - 2009)

ISEB Foundation Certificate In Software Testing

ISEB Foundation Certificate In Software Testing, SOFTWARE TESTING QA · (2009 - 2010)

ICT College Amsterdam

ND, Computer Science · (1997 - 1999)

**Product School** 

**Product Management**