## Open Financial Exchange Specification 1.0.2

May 30, 1997

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**Appendix** 

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A. STATUS CODES.....

## A. Status Codes

The following table provides a complete list of the status codes that can be returned by a server. For each status code, the table includes the following information:

- Number of the status code
- Meaning of the status code
- Conditions under which a server must return the status code

| Code | Meaning                                    | Condition  |
|------|--|--|
| 0    | OK (INFO)                                  | The server successfully processed the request.   |
| 1    | Client is up-to-date (INFO)                | Based on the client timestamp, the client has the latest information. The response does not supply any additional information.                     |
| 2000 | General error (ERROR)                      | Error other than those specified by the remaining error codes.   |
| 2001 | Invalid account (ERROR)                    |  |
| 2002 | General account error (ERROR)              | Account error not specified by the remaining error codes.  |
| 2003 | Account not found (ERROR)                  | The specified account number does not correspond to one of the user's accounts.  |
| 2004 | Account closed (ERROR)                     | The specified account number corresponds to an account that has been closed.   |
| 2005 | Account not authorized (ERROR)             | The user is not authorized to perform this action on the account, or the server does not allow this type of action to be performed on the account. |
| 2006 | Source account not found (ERROR)           | The specified account number does not correspond to one of the user's accounts.  |
| 2007 | Source account closed (ERROR)              | The specified account number corresponds to an account that has been closed.   |
| 2008 | Source account not authorized (ERROR)      | The user is not authorized to perform this action on the account, or the server does not allow this type of action to be performed on the account. |
| 2009 | Destination account not found (ERROR)      | The specified account number does not correspond to one of the user's accounts.  |
| 2010 | Destination account closed (ERROR)         | The specified account number corresponds to an account that has been closed.   |
| 2011 | Destination account not authorized (ERROR) | The user is not authorized to perform this action on the account, or the server does not allow this type of action to be performed on the account. |

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| 2012  | Invalid amount (ERROR)                    | The specified amount is not valid for this action; for example, the user specified a negative payment amount.    |
| 2014  | Date too soon (ERROR)                     | The server cannot process the requested action by the date specified by the user.                                |
| 2015  | Date too far in future<br>(ERROR)         | The server cannot accept requests for an action that far in the future.  |
| 2016  | Already committed (ERROR)                 | The transaction cannot be canceled or modified because it has already been committed for processing.             |
| 2017  | Already canceled (ERROR)                  | The transaction cannot be canceled or modified because it has already been canceled.                             |
| 2018  | Unknown server ID<br>(ERROR)              | The specified server ID does not exist or no longer exists.  |
| 2019  | Duplicate request (ERROR)                 | A request with this <trnuid> has already been received and processed.</trnuid>                                   |
| 2020  | Invalid date (ERROR)                      | The specified datetime stamp cannot be parsed; for instance, the datetime stamp specifies 25:00 hours.           |
| 2021  | Unsupported version (ERROR)               | The server does not support the requested version.   |
| 2022  | Invalid TAN (ERROR)                       | The server was unable to validate the TAN sent in the request.   |
| 10000 | Stop check in process (INFO)              | Stop check is already in process.  |
| 10500 | Too many checks to process (ERROR)        | The stop-payment request <stpchkrq> specifies too many checks.</stpchkrq>  |
| 10501 | Invalid payee (ERROR)                     | Payee error not specified by the remaining error codes.  |
| 10502 | Invalid payee address<br>(ERROR)          | Some portion of the payee's address is incorrect or unknown.   |
| 10503 | Invalid payee account number (ERROR)      | The account number <payacct> of the requested payee is invalid.</payacct>  |
| 10504 | Insufficient funds (ERROR)                | The server cannot process the request because the specified account does not have enough funds.                  |
| 10505 | Cannot modify element (ERROR)             | The server does not allow modifications to one or more values in a modification request.                         |
| 10506 | Cannot modify source account (ERROR)      | Reserved for future use.   |
| 10507 | Cannot modify destination account (ERROR) | Reserved for future use.   |
| 10508 | Invalid frequency<br>(ERROR)              | The specified frequency <freq> does not match one of the accepted frequencies for recurring transactions.</freq> |
| 10509 | Model already canceled (ERROR)            | The server has already canceled the specified recurring model.   |
| 10510 | Invalid payee ID<br>(ERROR)               | The specified payee ID does not exist or no longer exists.   |
| 10511 | Invalid payee city<br>(ERROR)             | The specified city is incorrect or unknown.  |
| 10512 | Invalid payee state (ERROR)               | The specified state is incorrect or unknown.   |
| 10513 | Invalid payee postal code (ERROR)         | The specified postal code is incorrect or unknown.   |

| 10514 | Bank payment already processed (ERROR)                       | The server has already processed the bank payment.  |
|-------|--|---|
| 10515 | Payee not modifiable by client (ERROR)                       | The server does not allow clients to change payee information.  |
| 10516 | Wire beneficiary invalid (ERROR)                             | The specified wire beneficiary does not exist or no longer exists.  |
| 10517 | Invalid payee name<br>(ERROR)                                | The server does not recognize the specified payee name.   |
| 10518 | Unknown model ID<br>(ERROR)                                  | The specified model ID does not exist or no longer exists.  |
| 10519 | Invalid payee list ID<br>(ERROR)                             | The specified payee list ID does not exist or no longer exists.   |
| 12250 | Investment transaction download not supported (WARN)         | The server does not support investment transaction download.  |
| 12251 | Investment position download not supported (WARN)            | The server does not support investment position download.   |
| 12252 | Investment positions for specified date not available (WARN) | The server does not support investment positions for the specified date.  |
| 12253 | Investment open order download not supported (WARN)          | The server does not support open order download.  |
| 12254 | Investment balances<br>download not supported<br>(WARN)      | The server does not support investment balances download.   |
| 12500 | One or more securities not found (ERROR)                     | The server could not find the requested securities.   |
| 13000 | User ID & password will<br>be sent out-of-band<br>(INFO)     | The server will send the user ID and password via postal mail, e-mail, or another means. The accompanying message will provide details. |
| 13500 | Unable to enroll user (ERROR)                                | The server could not enroll the user.   |
| 13501 | User already enrolled (ERROR)                                | The server has already enrolled the user.   |
| 13502 | Invalid service (ERROR)                                      | The server does not support the service <svc> specified in the service-activation request.</svc>  |
| 13503 | Cannot change user information (ERROR)                       | The server does not support the<br><chguserinforq> request.</chguserinforq>   |
| 15000 | Must change USERPASS (INFO)                                  | The user must change his or her USERPASS number as part of the next OFX request.  |
| 15500 | Signon (for example, user ID or password) invalid (ERROR)    | The user cannot signon because he or she entered an invalid user ID or password.  |
| 15501 | Customer account already in use (ERROR)                      | The server allows only one connection at a time, and another user is already signed on. Please try again later.                         |
| 15502 | USERPASS lockout<br>(ERROR)                                  | The server has received too many failed signon attempts for this user. Please call the Fl's technical support number.                   |
| 15503 | Could not change<br>USERPASS (ERROR)                         | The server does not support the <pinchrq> request.</pinchrq>  |

| 15504 | Could not provide random data (ERROR) | The server could not generate random data as requested by the CHALLENGERQ.                             |
|-------|---------------------------------------|--|
| 16500 | HTML not allowed<br>(ERROR)           | The server does not accept HTML formatting in the request.   |
| 16501 | Unknown mail To:<br>(ERROR)           | The server was unable to send mail to the specified Internet address.                                  |
| 16502 | Invalid URL (ERROR)                   | The server could not parse the URL.  |
| 16503 | Unable to get URL<br>(ERROR)          | The server was unable to retrieve the information at this URL (e.g., an HTTP 400 or 500 series error). |