Yaxin Hu

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Research Interests I design, build and study robots that create leisure, social and personal experiences in public spaces, especially for people with accessibility needs, and understand how they can be meaningfully integrated into the environments.

Education

2020 - Present University of Wisconsin-Madison - Madison, United States

Ph.D. Candidate in Computer Sciences

Advisor: Prof. Bilge Mutlu. People and Robots Lab.

2018 – 2020 **Carnegie Mellon University** – Pittsburgh, United States

MSc. in Computational Design

Advisor: Prof. Henny Admoni. Human and Robots Partners Lab.

2012 – 2017 The Chinese University of Hong Kong (CUHK) – Hong Kong

BSc. in Computer Science, minor in Fine Arts

Undergraduate Thesis Advisor: Prof. Tien-tsin Wong

2014 Fall **Dartmouth College** – Hanover, United States

Exchange student in Thayer School of Engineering

Full Conference Proceedings

2026 In situ Bodystorming of Robot Co-Design for Botanical Gardens.

Yaxin Hu, Hui-Ru Ho, Chenming Ye, Bilge Mutlu. *ACM/IEEE International Conference on Human Robot Interaction 2026.* [Under Review]

2026 Robot-Assisted Group Tours for Blind People.

Yaxin Hu, Masaki Kuribayashi, Allan Wang, Seita Kayukawa, Daisuke Sato, Bilge Mutlu, Hironobu Takagi, Chieko Asakawa. *CHI Conference on Human Factors in Computing Systems* 2026. [Under Review]

2025 Designing Telepresence Robots to Support Place Attachment.

Yaxin Hu, Anjun Zhu, Catalina Toma, Bilge Mutlu. *In Proceedings of ACM/IEEE International Conference on Human Robot Interaction 2025.* [HRI 2025, acceptance rate: 25%]

2025 NarraGuide: an LLM-based Narrative Mobile Robot for Remote Place Explo-

UIST ration

Yaxin Hu*, Arissa J. Sato*, Jingxin Du, Chenming Ye, Anjun Zhu, Pragathi Praveena, Bilge Mutlu. *In Proceedings of the 38th Annual ACM Symposium on User Interface Software and Technology*. [UIST 2025, acceptance rate: **22**%]

2024 "This really let's us see the entire world:' Designing a conversational Telepresence Robots for Homebound Older Adults.

Yaxin Hu, Laura Stegner, Yasmine Kotturi, Yi-hao Peng, Faria Fuq, Yuhang Zhao, Jeffrey P. Bigham, Bilge Mutlu. *In proceedings of ACM Designing Interactive Systems* 2024. [DIS 2024, acceptance rate: 27.4%]

SMART-TBI: Design and Evaluation of the Social Media Accessibility and Rehabilitation Toolkit for Users with Traumatic Brain Injury.

Yaxin Hu*, Hajin Lim*, Lisa Kakonge, Jade T. Mitchell, Hailey L. Johnson, Lyn S. Turkstra, Melissa C. Duff, Catalina L. Toma, Bilge Mutlu. *In proceedings of the 25th International ACM SIGACCESS Conference on Computers and Accessibility.* [ASSETS 2024, acceptance rate: 30%]

2023 Investigating Day-to-day Experiences with Conversational Agents by Users with Traumatic Brain Injury.

Yaxin Hu, Hajin Lim, Hailey L. Johnson, Josephine M. O'Shaughnessy, Lisa Kakonge, Lyn S. Turkstra, Melissa C. Duff, Catalina L. Toma, Bilge Mutlu. *In proceedings of the 25th International ACM SIGACCESS Conference on Computers and Accessibility*. [ASSETS 2023, acceptance rate: 30%]

So, I Can Feel Normal: Participatory Design for Accessible Social Media Sites for Individuals with Traumatic Brain Injury.

Hajin Lim, Lisa Kakonge, Yaxin Hu, Lyn S. Turkstra, Melissa C. Duff, Catalina L. Toma, and Bilge Mutlu. *In Proceedings of CHI Conference on Human Factors in Computing Systems 2023.* [CHI 2023, acceptance rate: **27.6**%]

Polite or Direct? Conversation Design of a Smart Display for Older Adults Based on Politeness Theory.

Yaxin Hu, Yuxiao Qu, Adam Maus, Bilge Mutlu. In Proceedings of CHI Conference on Human Factors in Computing Systems 2022. [CHI 2022, acceptance rate: 24.7%]

2021 Exploring the Role of Social Robot Behaviors in a Creative Activity.

Yaxin Hu, Lingjie Feng, Bilge Mutlu, Henny Admoni. *In Proceedings of Designing Interactive Systems Conference* 2021. [DIS 2021, acceptance rate: **26.8%**]

Journals

2025 Robot Primals: Exploring World Beliefs as a Source for Robot Behavior De-THRI sign.

Dakota Sullivan, Nathan White, Yaxin Hu, Jeremy DW Clifton, Bilge Mutlu. *ACM Transactions on Human-Robot Interaction* (2025).

Using Smart Displays to Implement an eHealth System for Older Adults with Multiple Chronic Conditions: A Randomized Controlled Trial.

Gina Landucci, David H. Gustafson Sr, Marie-Louise Mares, Klaren Pe-Romashko, John J. Curtin, Yaxin Hu, Adam Maus, Kasey Thompson, Sydney Saunders, Kaitlyn Brown, Judith Woodburn, Bilge Mutlu. *JMIR Aging* (2025).

Workshops & Short Papers

2024 RoboCare Design Workshop: Understanding, Translating, Operationalizing, and Scaling up Design Knowledge Regarding Robotic Systems for Care Assistance.

Laura Stegner, Richard Paluch, Long-Jing Hsu, Sawyer Collins, Yaxin Hu, Marius Greuèl, Naonori Kodate, Claudia Müller, Bilge Mutlu, Selma Šabanović. *Companion Publication of the 2024 ACM Designing Interactive Systems Conference*.

2023 A Preliminary Interview: Understanding XR Developers' Needs towards VRW Open-Source Accessibility Support.

Tiger F. Ji, Yaxin Hu, Yu Huang, Ruofei Du, and Yuhang Zhao. *In 2023 IEEE Conference on Virtual Reality and 3D User Interfaces Abstracts and Workshops (VRW), pp. 493-496. IEEE, 2023.*

[Extended Abstract] A Pilot Study of Patients' Self-disclosure and Privacy Concerns to a Conversational Social Robot in Hospitals.

Jingyoung Choi, Yaxin Hu. Presented at International Communication Association Conference, 2022, Paris, France. (ICA 2022).

Work & Research Experience

Sep 2020 – **Research Assistant**, People and Robots Lab, University of Wisconsin–Madison Advisor: Prof. Bilge Mutlu.

Led research projects on smart display development for older adults, social media accessibility tool kits for people with traumatic brain injury, and remote robots for leisure and social activities in public spaces.

Jul 2025 – Sep **Research Internship**, Miraikan - Tokyo, Japan

2025 Advisors: Dr. Hironobu Takagi, Dr. Chieko Asakawa. Led research paper on *Robot-Assisted Group Tours for Blind People*.

Jun 2023 – Nov Visiting Research Student, HCII, Carnegie Mellon University - Pittsburgh 2023 Advisor: Prof. Jeffrey P. Bigham. Led research paper on Telepresence Robots for Homebound Older Adults.

May 2019 – Aug 2020	Research Assistant, Human and Robot Partners Lab, Carnegie Mellon University Advisor: Prof. Henny Admoni. Led research paper on non-verbal behaviors of social robots for creativity activities. Let OurCS workshop on social robots for undergraduate women engineers.
Summer 2026 & Jul 2017 – Jul 2018	Analyst in Technology, Global Markets, Deutsche Bank - Hong Kong Production support and software development for global equity derivatives trading. Integrated global trading data feeding pipeline in Java and migrated Oracle database.
	Teaching experience
Spring 2025 UW-Madison	Co-Instructor for CS 571 - Building User Interfaces [Course Website] Conducted weekly lectures for an undergraduate course <i>Building User Interfaces</i> (CS major selective course at UW-Madison with 300+ enrollment) on human computer interaction concepts and user-centered methods.
Summer 2022 UW-Madison	Instructor for Social Robotics Sessions - Grandparent University (GPU) Hosted two sessions with social robot introduction lectures and hands-on robot programming activities with 30+ UW-Madison alumni grandparents and grandchildren.
	Academic Services
Conference Reviewer	CHI (2023 – 2026), HRI (2022, 2026), DIS (2025), UIST (2024), RO-MAN (2024 – 2025), CASA (2025), AAAI Symposium (2024 Fall)
Journal Reviewer	ACM Transactions on Human Robot Interaction (THRI 2025), ACM Transactions on Computer-Human Interaction (TOCHI 2023), Computers in Human Behavior (2022)
HCC Meetups	Organized UW-Madison human-centered computing (HCC) reading groups, writing groups and discussion panels (Summer 2022).
	Mentoring Experience
2024 – 2025	Chenming Ye (Honors Thesis at UW-Madison; Undergraduate RA) Anjun Zhu (Undergraduate RA; Next: PhD student at Simon Fraser University)
2023 – 2024	Caroline Zhang (Undergraduate RA; Next: Master student at UCSD) Mrigya Kumar (Undergraduate RA)
2022 – 2023	Deepansh Jagga (Graduate RA) Weiyu Kong (Undergraduate RA; Next: Master student at USC)

Honors and scholarships

2018 - 2020Merit Scholarship, Carnegie Mellon University Master List, Morningside College, The Chinese University of Hong Kong 2017 Dean's List, The Chinese University of Hong Kong 2017 GEF Scholarship, The Chinese University of Hong Kong 2014 Awarded to attend summer program at Oxford University

References

Bilge Mutlu, Professor Department of Computer Sciences University of Wisconsin-Madison 1210 W Dayton St, Madison, WI 53706, United States bilge@cs.wisc.edu

Yuhang Zhao, Assistant Professor Department of Computer Sciences University of Wisconsin-Madison 1210 W Dayton St, Madison, WI 53706, United States yuhang.zhao@cs.wisc.edu

Catalina L. Toma, Professor Department of Communication Arts University of Wisconsin-Madison 6144 Vilas Hall, 821 University Ave, Madison, WI 53706, United States ctoma@wisc.edu

Henny Admoni, Associate Professor Robotics Institute Carnegie Mellon University 5000 Forbes Avenue, Pittsburgh, PA 15213, United States henny@cmu.edu

Jeffrey P. Bigham, Professor Human-Computer Interaction Institute Language Technologies Institute School of Computer Science Carnegie Mellon University 407 S. Craig St., 220, Pittsburgh, PA 15213, United States jbigham@cs.cmu.edu