

# Yaxin Hu

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## EDUCATION

- **Ph.D. Candidate in Computer Sciences | University of Wisconsin–Madison** Aug 2020 - Jun 2026 (Expected)  
*Advisor: Bilge Mutlu*  
◦ Affiliated with People and Robots Lab  
Madison, United States
- **MSc. in Computational Design | Carnegie Mellon University** Aug 2018 - Jun 2020  
*Advisor: Henny Admoni*  
◦ Affiliated with Human and Robots Partners Lab  
Pittsburgh, United States
- **BSc. in Computer Science | The Chinese University of Hong Kong (CUHK)** Aug 2012 - Jun 2017  
*Undergraduate Thesis Advisor: Tien-Tsin Wong*  
◦ Minor in Fine Arts  
◦ Undergraduate Student Exchange at **Dartmouth College, Fall 2014**  
Hong Kong

## EXPERIENCE

- **Summer Internship - Miraikan: The National Museum of Emerging Science and Technology** Jul 2025 - Sep 2025  
*Accessibility Lab; Advisors: Hironobu Takagi, Chieko Asakawa*  
◦ Project: Robot-Assisted Group Tours for Blind People  
Tokyo, Japan
- **Research Visiting - Human Computer Interaction Institutes, Carnegie Mellon University** Jun 2023 - Nov 2023  
*Big Lab; Advisor: Jeffrey P. Bigham*  
◦ Project: Conversational Telepresence Robots for Homebound Older Adults  
Pittsburgh, United States

## SELECTED CONFERENCE PROCEEDINGS

C=CONFERENCE

- [C.10] **Yaxin Hu**, Hui-Ru Ho, Chenming Ye, Bilge Mutlu. “Co-designing Robots through in-situ Bodystorming to Support Cultural Institution Volunteers” *In Submission ACM/IEEE International Conference on Human Robot Interaction 2026*. (**HRI 2026**, under review)
- [C.9] **Yaxin Hu**, Masaki Kuribayashi, Allan Wang, Seita Kayukawa, Daisuke Sato, Bilge Mutlu, Hironobu Takagi, Chieko Asakawa. “Robot-Assisted Group Tours for Blind People” *In Submission to CHI Conference on Human Factors in Computing Systems 2026*. (**CHI 2026**, under review)
- [C.8] **Yaxin Hu**, Anjun Zhu, Catalina Toma, Bilge Mutlu. “Designing Telepresence Robots to Support Place Attachment” *In Proceedings of ACM/IEEE International Conference on Human Robot Interaction 2025*. (**HRI 2025**, acceptance rate: 25%)
- [C.7] **Yaxin Hu**<sup>\*</sup>, Arissa J. Sato<sup>\*</sup>, Jingxin Du, Chenming Ye, Anjun Zhu, Pragathi Praveena, Bilge Mutlu. “NarraGuide: an LLM-based Narrative Mobile Robot for Remote Place Exploration” *In Proceedings of the 38th Annual ACM Symposium on User Interface Software and Technology*. (**UIST 2025**, acceptance rate: 22%)
- [C.6] **Yaxin Hu**, Laura Stegner, Yasmine Kotturi, Yi-hao Peng, Faria Fuq, Yuhang Zhao, Jeffrey P. Bigham, Bilge Mutlu. “This really let’s us see the entire world:’ Designing a conversational Telepresence Robots for Homebound Older Adults” *In proceedings of ACM Designing Interactive Systems 2024*. (**DIS 2024**, acceptance rate: 27.4%)
- [C.5] **Yaxin Hu**<sup>\*</sup>, Hajin Lim<sup>\*</sup>, Lisa Kakonge, Jade T. Mitchell, Hailey L. Johnson, Lyn S. Turkstra, Melissa C. Duff, Catalina L. Toma, Bilge Mutlu. “SMART-TBI: Design and Evaluation of the Social Media Accessibility and Rehabilitation Toolkit for Users with Traumatic Brain Injury.” *In proceedings of the 25th International ACM SIGACCESS Conference on Computers and Accessibility*. (**ASSETS 2024**, acceptance rate: 30%)
- [C.3] **Yaxin Hu**, Hajin Lim, Hailey L. Johnson, Josephine M. O’Shaughnessy, Lisa Kakonge, Lyn S. Turkstra, Melissa C. Duff, Catalina L. Toma, Bilge Mutlu. “Investigating day-to-day experiences with conversational agents by users with traumatic brain injury.” *In proceedings of the 25th International ACM SIGACCESS Conference on Computers and Accessibility*. (**ASSETS 2023**, acceptance rate: 30%)
- [C.3] Hajin Lim, Lisa Kakonge, **Yaxin Hu**, Lyn S. Turkstra, Melissa C. Duff, Catalina L. Toma, and Bilge Mutlu. “So, I Can Feel Normal: Participatory Design for Accessible Social Media Sites for Individuals with Traumatic Brain Injury.” *In Proceedings of CHI Conference on Human Factors in Computing Systems 2023*. (**CHI 2023**, acceptance rate: 27.6%)
- [C.2] **Yaxin Hu**, Yuxiao Qu, Adam Maus, Bilge Mutlu. “Polite or Direct? Conversation Design of a Smart Display for Older Adults Based on Politeness Theory.” *In Proceedings of CHI Conference on Human Factors in Computing Systems 2022*. (**CHI 2022**, acceptance rate: 24.7%)
- [C.1] **Yaxin Hu**, Lingjie Feng, Bilge Mutlu, Henny Admoni. “Exploring the Role of Social Robot Behaviors in a Creative Activity.” *In Proceedings of Designing Interactive Systems Conference 2021*. (**DIS 2021**, acceptance rate: 26.8%)

- [J.3] Gina Landucci, David H. Gustafson Sr, Marie-Louise Mares, Klaren Pe-Romashko, John J. Curtin, **Yaxin Hu**, Adam Maus, Kasey Thompson, Sydney Saunders, Kaitlyn Brown, Judith Woodburn, Bilge Mutlu. "Using Smart Displays to Implement an eHealth System for Older Adults with Multiple Chronic Conditions: A Randomized Controlled Trial" *JMIR Aging* (2025).
- [J.2] Dakota Sullivan, Nathan White, **Yaxin Hu**, Jeremy DW Clifton, Bilge Mutlu. "Robot Primals: Exploring World Beliefs as a Source for Robot Behavior Design." *ACM Transactions on Human-Robot Interaction* (2025).
- [J.1] Gustafson, David H., Marie-Louise Mares, Darcie C. Johnston, Gina Landucci, Klaren Pe-Romashko, Olivia J. Vjorn, **Yaxin Hu**, Adam Maus, Jane E. Mahoney, and Bilge Mutlu. "Using Smart Displays to Implement an eHealth System for Older Adults With Multiple Chronic Conditions: Protocol for a Randomized Controlled Trial." *JMIR Research Protocols* 11, no. 5 (2022): e37522.
- [W.3] Laura Stegner, Richard Paluch, Long-Jing Hsu, Sawyer Collins, **Yaxin Hu**, Marius Greuël, Naonori Kodate, Claudia Müller, Bilge Mutlu, Selma Šabanović. "RoboCare Design Workshop: Understanding, Translating, Operationalizing, and Scaling up Design Knowledge Regarding Robotic Systems for Care Assistance" *Companion Publication of the 2024 ACM Designing Interactive Systems Conference*.
- [W.2] W2. Tiger F. Ji, **Yaxin Hu**, Yu Huang, Ruofei Du, and Yuhang Zhao. "A Preliminary Interview: Understanding XR Developers' Needs towards Open-Source Accessibility Support." In 2023 IEEE Conference on Virtual Reality and 3D User Interfaces Abstracts and Workshops (VRW), pp. 493-496. IEEE, 2023.
- [W.1] Jinyoung Choi, **Yaxin Hu**. "[Extended Abstract] A Pilot Study of Patients' Self-disclosure and Privacy Concerns to a Conversational Social Robot in Hospitals." *Presented at International Communication Association Conference, 2022, Paris, France. (ICA 2022)*.

## TEACHING EXPERIENCE

- **Co-Instructor: CS 571 - Building User Interfaces (300+ enrollment)** Jan 2025 - May 2025  
Undergraduate CS major selective course (HCI) at UW-Madison [\[571 Course Website\]](#)
  - Conduct weekly lectures for human computer interaction concepts and user-centered methods
- **Instructor: Social Robotics - Grandparent University (GPU)** Summer 2022  
GPU summer sessions on social robots with 30+ alumni grandparents and grandchildren

## WORK EXPERIENCE

- **Deutsche Bank, Hong Kong** Summer 2026 & July 2017 - July 2018  
*Analyst in Technology*
  - Production support for global equity derivatives trading.
  - Integrated global trading data feeding pipeline in Java and migrated Oracle database with PL/SQL.
  - Analyzed trading activities with Python scripts and automated report generation for GED teams globally.

## SERVICES

resumeHeadingSkillStart

**Conference Review:** CHI 2025, DIS 2025, RO-MAN 2025, UIST 2024, CHI 2024, RO-MAN2024, CHI 2023, CSCW 2023, HRI 2022

**Journal Review:** ACM Transactions on Human Robot Interaction (THRI 2025), ACM Transactions on Computer-Human Interaction (TOCHI 2023), Computers in Human Behavior (2022)

## AWARDS

- Merit Scholarship, Carnegie Mellon University, 2018-2020
- Master List, Morningside College, The Chinese University of Hong Kong, 2017
- Dean's List, The Chinese University of Hong Kong, 2017
- GEF Scholarship (awarded to attend summer program at Oxford University), The Chinese University of Hong Kong, 2014

## SKILLS

- **Engineering Skills:** ROS (Robot Operating System), C++, Python, PyTorch, Java, Javascript
- **Design Tools:** Adobe Creative Suites, Figma, OpenFrameworks