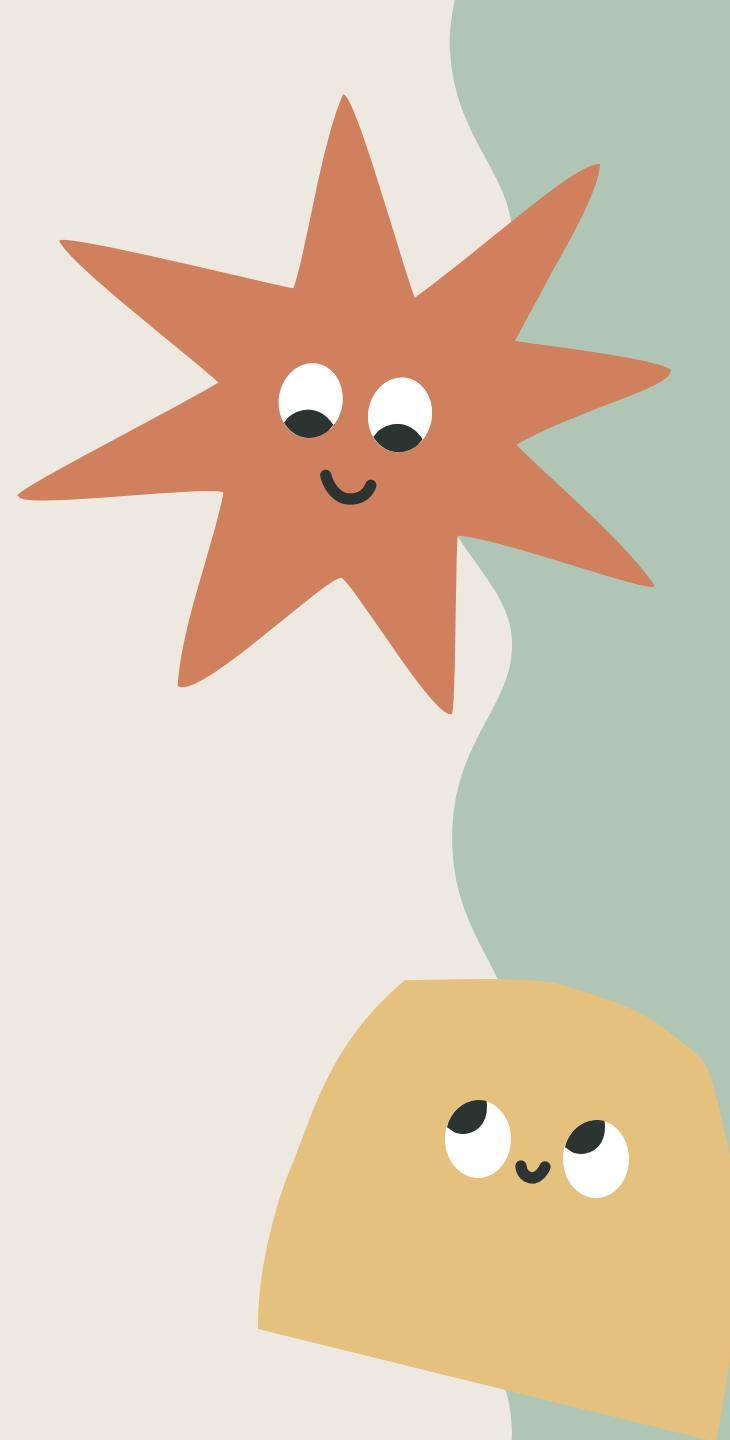


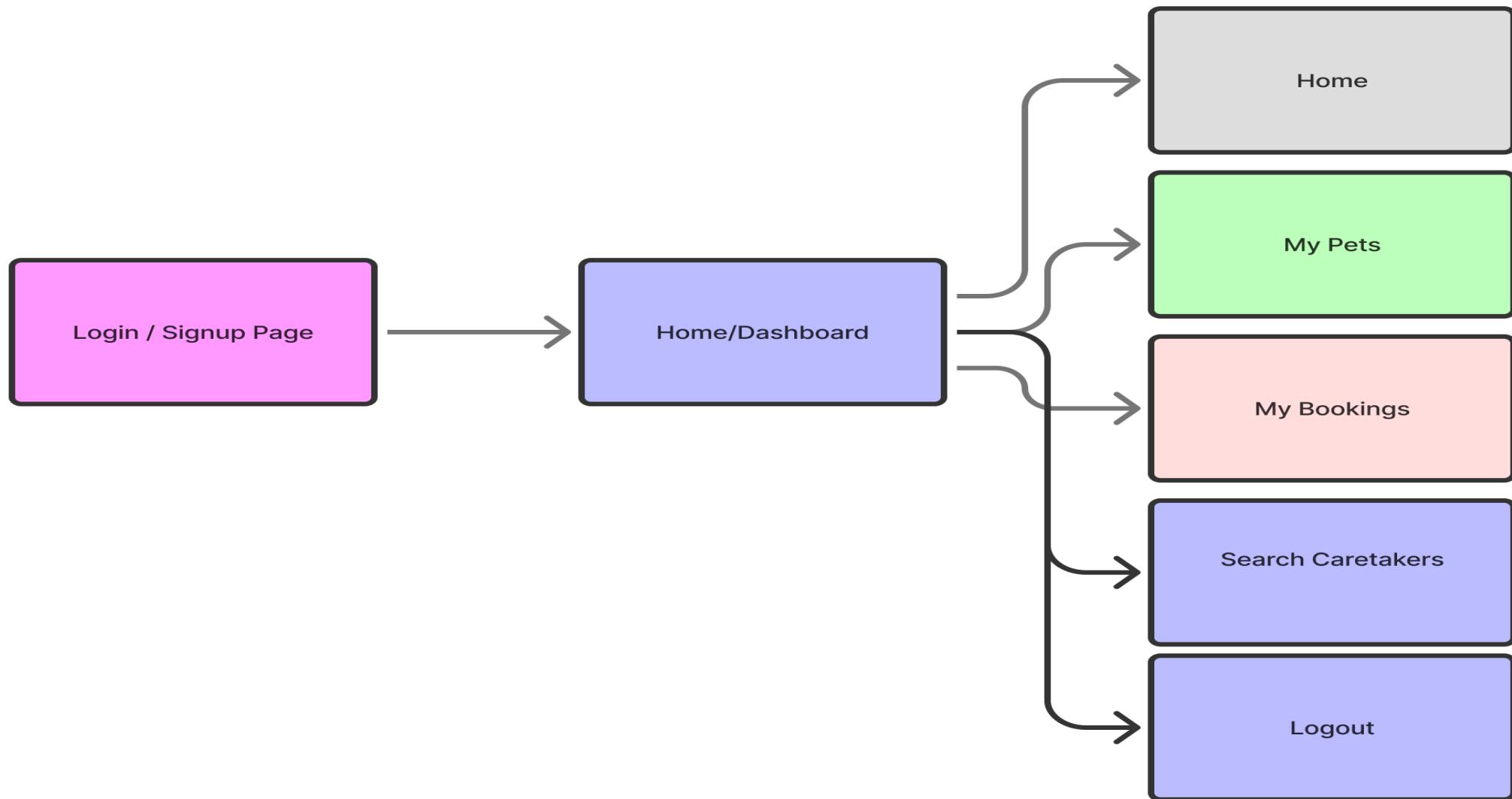
PRESENTED BY JALEN HIGGINS AND EVAN
BRAMBLETT

PetPals



Introduction and Customer Use-Cases

- **Actor: Customer(Jalen)**
- **Goal: Provide a high-fidelity interface for pet owners to find and manage care**
- **US-CUST-001-Search for Service Providers**
- **US-CUST-002-Manage Pet Profiles**
- **US-CUST-003-Book a Service**
- **US-CUST-004-Leave a Provider Review Story**



Service Provider Overview

- Actor: Provider(Evan)
- Goal: To manage requests, document pet care, and maintain a professional pet profile
- US-PROV-001-Accept/Decline Booking
- US-PROV-002-Create Incident Reports
- US-PROV-003-Respond to Reviews
- US-PROV-004-View Booking Details
- US-PROV-005-Manage Availability

