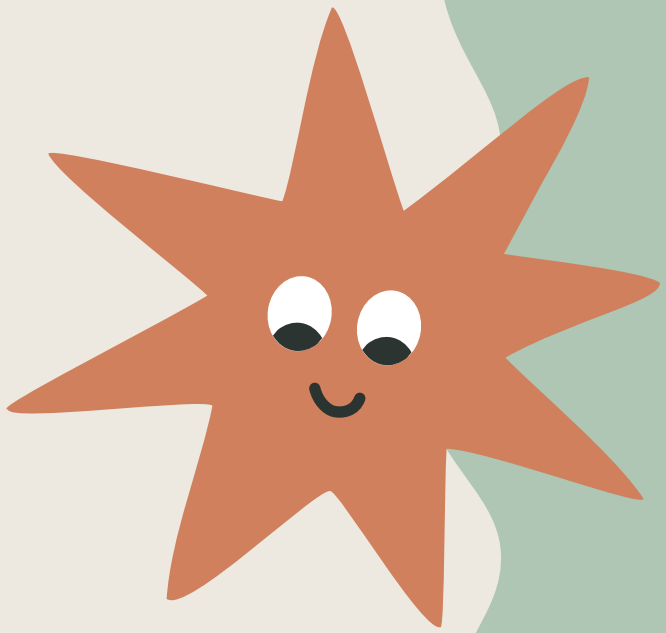
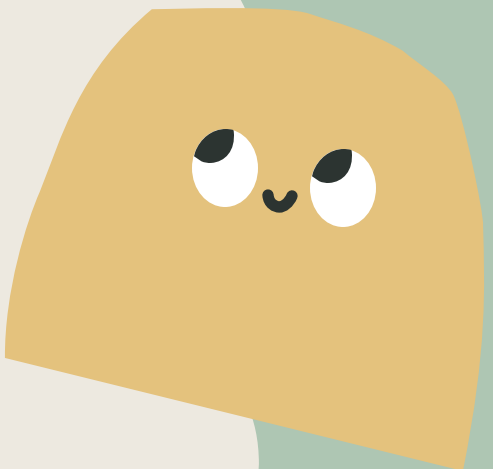
PRESENTED BY JALEN HIGGINS AND EVAN BRAMBLETT

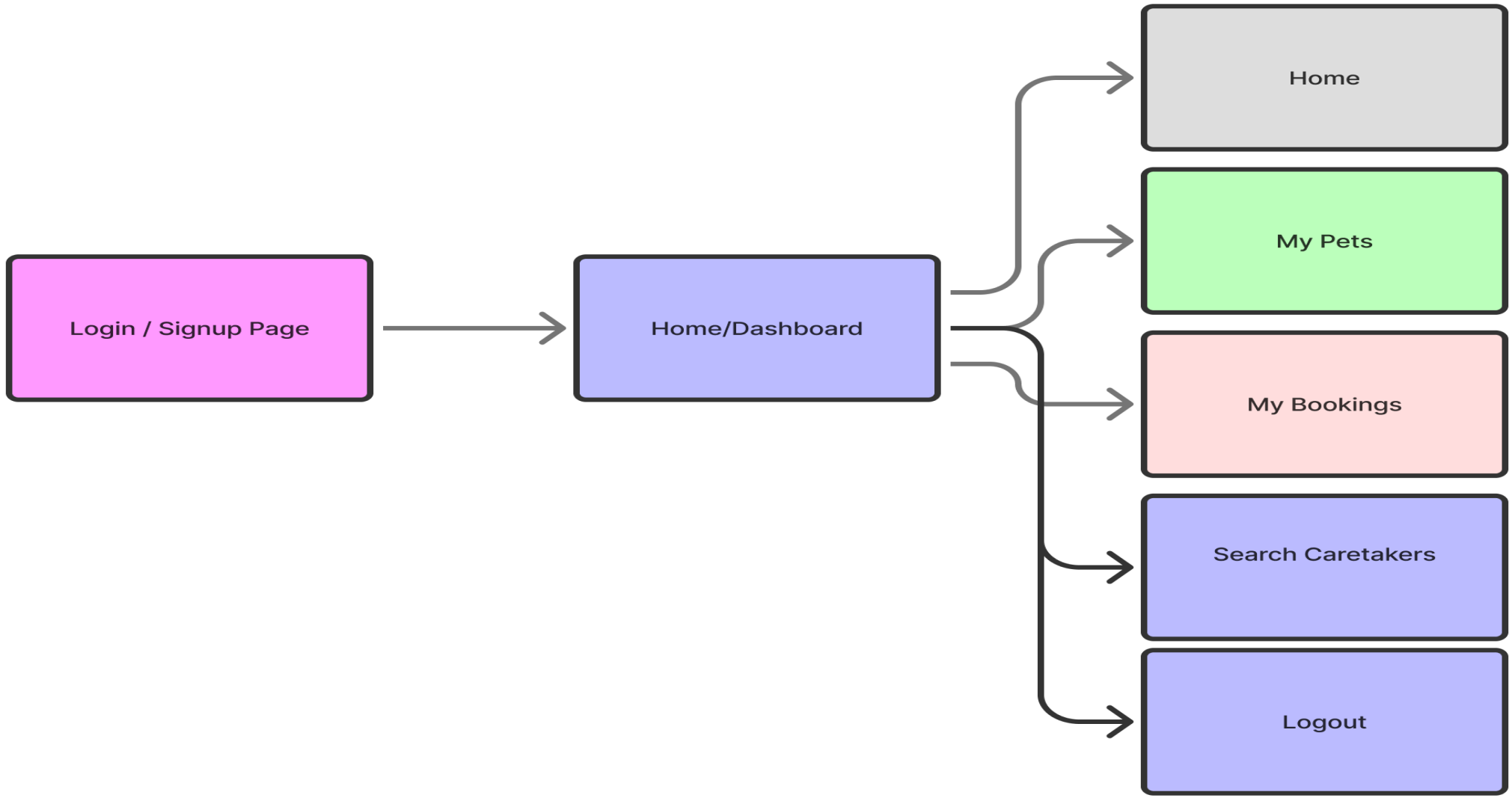
PetPals





Introduction and Customer Use-Cases

- Actor: Customer(Jalen)
- Goal: Provide a high-fidelity interface for pet owners to find and manage care
- US-CUST-001-Search for Service Providers
- US-CUST-002-Manage Pet Profiles
- US-CUST-003-Book a Service
- US-CUST-004-Leave a Provider Review Story


Login / Signup Page
Home/Dashboard
Home
My Pets
My Bookings
Search Caretakers
Logout

Service Provider Overview

- Actor: Provider(Evan)
- Goal: To manage requests, document pet care, and maintain a professional pet profile
- US-PROV-001-Accept/Decline Booking
- US-PROV-002-Create Incident Reports
- US-PROV-003-Respond to Reviews
- US-PROV-004-View Booking Details
- US-PROV-005-Manage Availability