

### INGI2145: CLOUD COMPUTING (Fall 2015)

Cloud Basics & Storage

1 October 2015

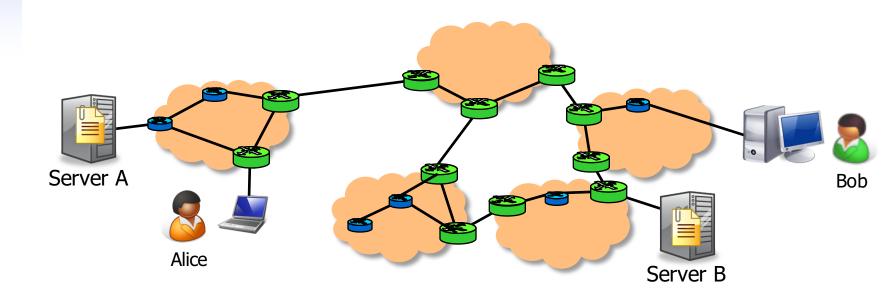
#### **Announcements**

- First homework assignment will be announced next week
  - You will need to be setup with AWS
  - Next week's lab (9 Oct) will cover important background for this assignment
- Tomorrow's lab session is about Amazon Storage Services
  - Bring your own laptop
  - Lab will be in BARB 91

# Plan for today

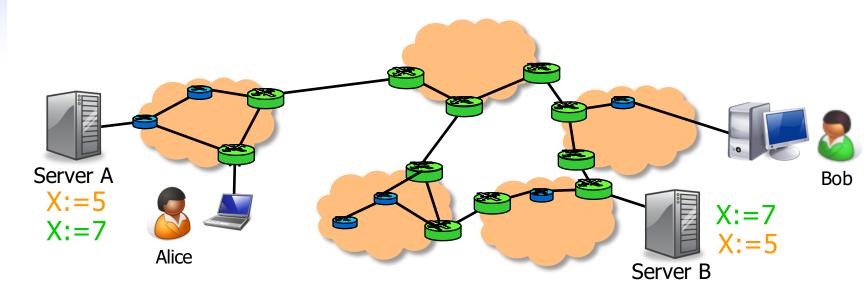
- Distributed programming and its challenges
  - Faults, failures, and what we can do about them
  - Network partitions, CAP theorem, relaxed consistency
- Cloud basics
  - Anatomy of Cloud applications
  - Scaling: stateless, caching, and sharding
- Cloud storage
  - Overview
  - KVS and current systems
- Amazon Dynamo

## Masking faults with replication



- Alice can store her data on both servers
- Bob can get the data from either server
  - A single crash fault on a server does not lead to a failure
  - Availability is maintained
  - What about other types of faults, or multiple faults?

## Problem: Maintaining consistency



- What if multiple clients are accessing the same set of replicas?
  - Requests may be ordered differently by different replicas
  - Result: Inconsistency! (remember race conditions?)
  - For what types of requests can this happen?
  - What do we need to do to maintain consistency?

# Types of consistency

#### Strong consistency

 After an update completes, any subsequent access will return the updated value

### Weak consistency

 Updated value not guaranteed to be returned immediately, only after some conditions are met (inconsistency window)

#### Eventual consistency

- A specific type of weak consistency
- If no new updates are made to the object, eventually all accesses will return the last updated value

## Eventual consistency variations

### Causal consistency

If client A has communicated to client B that it has updated a data item, a subsequent access by B will return the updated value, and a write is guaranteed to supersede the earlier write. Client C that has no causal relationship to client A is subject to the normal eventual consistency rules

### Read-your-writes consistency

 Client A, after it has updated a data item, always accesses the updated value and will never see an older value

### Session consistency

 Like previous case but in the context of a session, for as long as the sessions remains alive

### Eventual consistency variations

#### Monotonic read consistency

 If client A has has seen a particular value for the object, any subsequent accesses will never return any previous values

#### Monotonic write consistency

- In this case the system guarantees to serialize the writes by the same process
- Systems that do not guarantee this level of consistency are notoriously hard to program

### Few consistency properties can be combined

monotonic reads + read-your-writes most desirable for eventual consistency. Why?

# Example: Storage system

### Scenario: Replicated storage

- We have N nodes that can store data
- Data contains a monotonically increasing timestamp







Replica







#### To write a value:

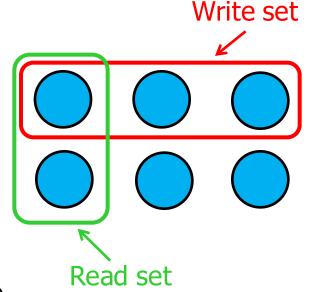
 Pick W replicas and write the value to each, using a fresh timestamp (say, the current wallclock time)

#### To read a value:

- Pick R replicas and read the value from each
- Return the value with the highest timestamp
- If any replicas had a lower timestamp, send them the newer value

# How to set N, R, and W

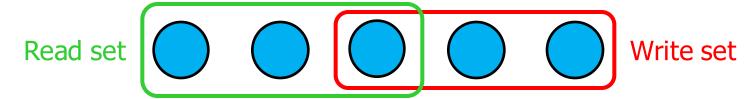
- For strong consistency?
  - What happens otherwise?
  - Will the data ever become consistent again?
- To avoid conflicting writes?
- To make reads fast? Writes?
- To minimize the risk of data loss?
- Let's do some examples!
  - N=2, W=2, R=1
  - N=2, W=1, R=1



# Strong consistency: Quorum principle

### Majority quorum

- Always write to and read from a majority of nodes
  - At least one node knows the most recent value
- Pro: tolerate up to [N/2] 1 crashes
- Con: have to read/write |N/2| + 1 values



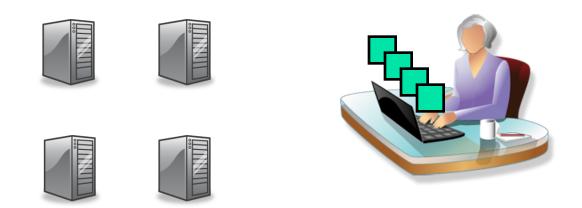
### Read/write quorums

- Read R nodes, write W nodes, s.t. R + W > N
- Pro: adjust performance of reads/writes
- Con: availability can suffer

#### Consensus

- Replicas need to agree on a single order in which to execute client requests
  - How can we do this?
  - Does the specific order matter?
- Problem: What if some replicas are faulty?
  - Crash fault: Replica does not respond; no progress (bad)
  - Byzantine fault: Replica might tell lies, corrupt order (worse)
- Solution: Consensus protocol
  - Paxos (for crash faults), PBFT (for Byzantine faults)
  - Works as long as no more than a certain fraction of the replicas are faulty (PBFT: one third)

## How do consensus protocols work?



### Idea: Correct replicas 'outvote' faulty ones

- Clients send requests to each of the replicas
- Replicas coordinate and each return a result
- Client chooses one of the results, e.g., the one that is returned by the largest number of replicas
- If a small fraction of the replicas returns the wrong result, or no result at all, they are 'outvoted' by the other replicas

# Plan for today

- Distributed programming and its challenges
  - Faults, failures, and what we can do about them



■ Network partitions, CAP theorem, relaxed consistency

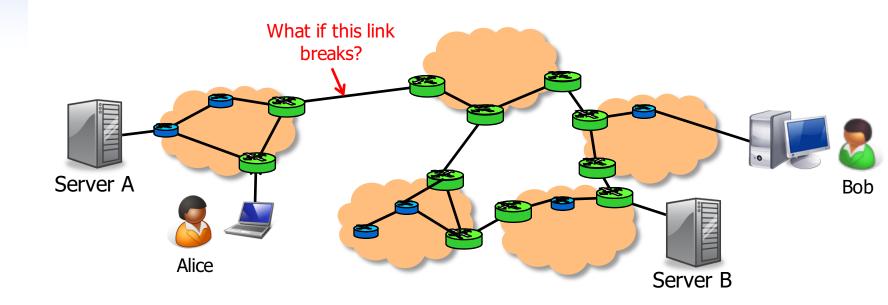
#### Cloud basics

- Anatomy of Cloud applications
- Scaling: stateless, caching, and sharding

### Cloud storage

- Overview
- KVS and current systems
- Amazon Dynamo

### Network partitions



### Network can partition

- Hardware fault, router misconfigured, undersea cable cut, ...
- Result: Gobal connectivity is lost
- What does this mean for the properties of our system?

### The CAP theorem

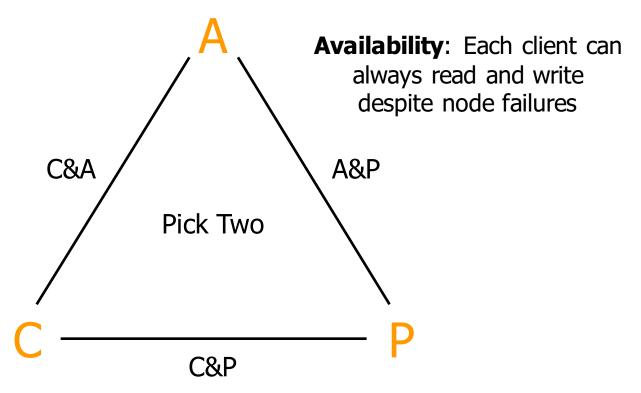
#### What we want from a web system:

- Consistency: All clients single up-to-data copy of the data, even in the presence of concurrent updates
- Availability: Every request (including updates) received by a non-failing node in the system must result in a response, even when faults occur
- Partition-tolerance: Consistency and availability hold even when the network partitions

### Can we get all three?

- CAP theorem: We can get <u>at most two</u> out of the three
  - Which ones should we choose for a given system?
- Conjecture by Brewer; proven by Gilbert and Lynch

### Visual CAP



**Consistency**: All clients always have the same view of the data at the same time

**Partition-tolerance**: The system continues to operate despite arbitrary message loss

### Common CAP choices

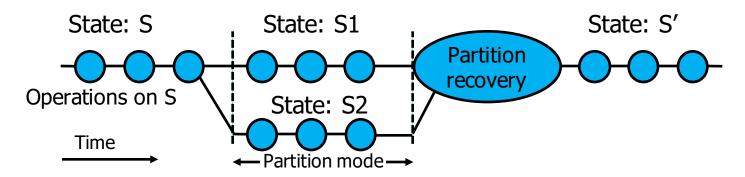
- Example #1: Consistency & Partition tolerance
  - Many replicas + consensus protocol
  - Do not accept new write requests during partitions
  - Certain functions may become unavailable
- Example #2: Availability & Partition tolerance
  - Many replicas + relaxed consistency
  - Continue accepting write requests
  - Clients may see inconsistent state during partitions

# "2 of 3" view is misleading

- Meaning of C&A over P is unclear
  - If a partition occurs, the choice must be reverted to C or A
  - No reason to forfeit C or A when system is not partitioned
- Choice of C and A can occur many times within the same system at fine granularity
- Three properties are more of a continuous
  - Availability is 0 to 100
  - Many levels of consistency
  - Disagreement within the system whether a partition exists
- The modern CAP goal should be to maximize application-specific combinations of C and A

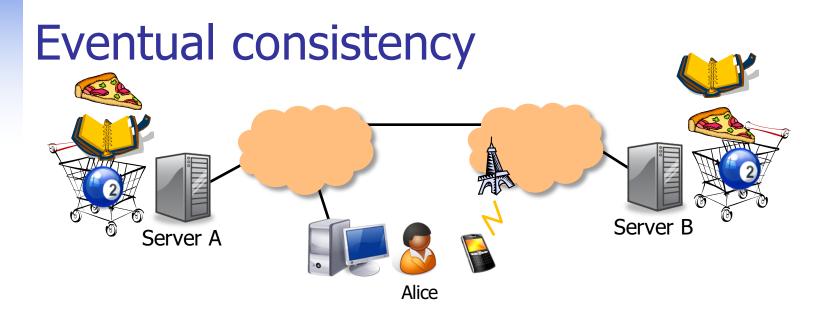
# Dealing with partitions

- Detect partition
- Enter an explicit partition mode that can limit some operations
- Initiate partition recovery when communication is restored
  - Restore consistency and compensate for mistakes made while the system was partitioned



# Which operations should proceed?

- Depends primarily on the invariants that the system intends to maintain
- If an operation is allowed and turns out to violate an invariant, the system must restore the invariant during recovery
  - Example: 2 objects are added with the same (unique) key;
     to restore, we check for duplicate keys and merge objects
- If invariant cannot be violated, system must prohibit or modify the operation (e.g. record the intent and execute it after)
  - Example: delay charging the credit card; user does not see system is not available



### Idea: Optimistically allow updates

- Don't coordinate with ALL replicas before returning response
- But ensure that updates reach all replicas eventually
  - What do we do if conflicting updates were made to different replicas?
- Good: Decouples replicas. Better performance, availability under partitions
- (Potentially) bad: Clients can see inconsistent state

## Partition recovery

- State on both sides must become consistent
- Compensation for mistakes during partition
- Start from state at the time of the partition and roll forward both sets of operations in some way, maintaining consistency
- The system must also merge conflicts
  - constraint certain operations during partition mode so that conflicts can always be merged automatically
  - detect conflicts and report them to a human
  - use commutative operations as a general framework for automatic state convergence
    - commutative replicated data types (CRDTs)

### Compensate for mistakes

- Tracking and limitation of partition-mode operations ensures the knowledge of which invariants could have been violated
  - trivial ways such as "last writer wins", smarter approaches that merge operations, and human escalation
- For externalized mistakes typically requires some history about externalized outputs
- System could execute orders twice
  - If the system can distinguish two intentional orders from two duplicate orders, it can cancel one of the duplicates
  - If externalized, send an e-mail explaining the order was accidentally executed twice but that the mistake has been fixed and to attach a coupon for a discount

# Relaxed consistency: ACID vs. BASE

- Classical database systems: ACID semantics
  - Atomicity
  - Consistency
  - Isolation
  - Durability
- Modern Internet systems: BASE semantics
  - Basically Available
  - Soft-state
  - Eventually consistent

## Recap: Consistency and partitions

- Use replication to mask limited # of faults
  - Can achieve strong consistency by having replicas agree on a common request ordering
  - Even non-crash faults can be handled, as long as there are not too many of them (typical limit: 1/3)
- Partition tolerance, availability, consistency?
  - Can't have all three (CAP theorem)
  - Typically trade-off between C and A
  - If service works with weaker consistency guarantees, such as eventual consistency, can get a compromise (BASE)

## Plan for today

Distributed programming and its challenges



Faults, failures, and what we can do about them



Network partitions, CAP theorem, relaxed consistency



#### Cloud basics

■ Anatomy of Cloud applications NEXT



Scaling: stateless, caching, and sharding

### Cloud storage

- Overview
- KVS and current systems
- Amazon Dynamo

# Recap: Cloud benefits

- Elastic, just-in-time infrastructure
- More efficient resource utilization
- Pay for what you use
- Potential to reduce processing time
  - Parallelization
- Leverage multiple data centers
  - High availability, lower response times
- How do applications exploit these benefits?

# Today's Cloud applications

### Web applications

- Client/server paradigm
- Request/response messaging pattern
- Interactive communication

#### Processing pipelines

 Examples: Indexing, data mining, image processing, video transcoding, document processing

### Batch processing systems

 Example: report generation, fraud detection, analytics, backups, automated testing

## Many styles of system

- Near the edge of the application focus is on vast numbers of clients and rapid response
- Inside we find data-intensive services that operate in a pipelined manner, asynchronously
- Deep inside the application we see a world of virtual computer clusters that are scheduled to share resources and on which applications like MapReduce (Hadoop) are very popular

# **Example: Obama for America AWS**



# How are Cloud apps structured?

- Clients talk to application using Web browsers or the Web services standards
  - But this only gets us to the outer "skin" of the data center, not the interior
  - Consider Amazon: it can host entire company web sites (like Netflix.com), data (S3), servers (EC2), databases (RDS) and even virtual desktops!

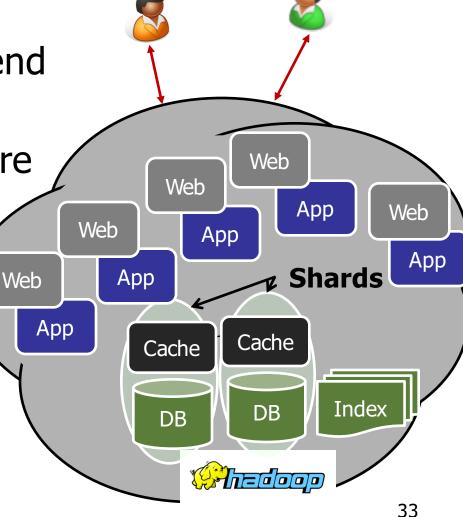
# Big picture overview

Client requests are handled in by front-end Web servers

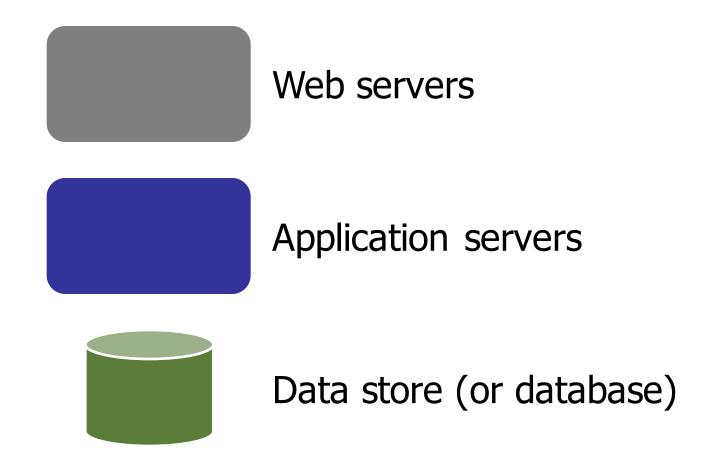
Application servers are invoked for dynamic content generation and run app logic

PHP, Java, Python, ...

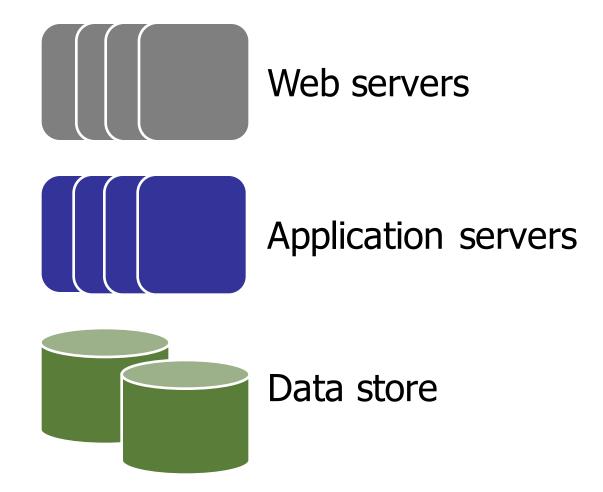
Back-end databases manage and provide access to data



## Applications with multiple tiers



# Redundancy at each tier



### Load balancer



# Plan for today

Distributed programming and its challenges



Faults, failures, and what we can do about them



Network partitions, CAP theorem, relaxed consistency



#### Cloud basics

Anatomy of Cloud applications



■ Scaling: stateless, caching, and sharding NEXT



## Cloud storage

- Overview
- KVS and current systems
- Amazon Dynamo

## Stateless servers are easiest to scale

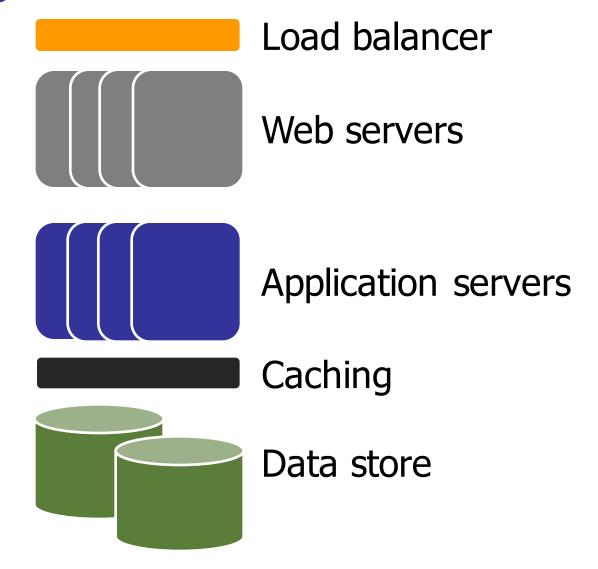
- Views a client request as an independent transaction and responds to it
- Advantages:
  - Simpler and easier to scale: does not maintain state
  - More robust: tolerating instance failures does not require overheads restoring state





Stateless servers

# Caching



# Caching

### Caching is central to responsiveness

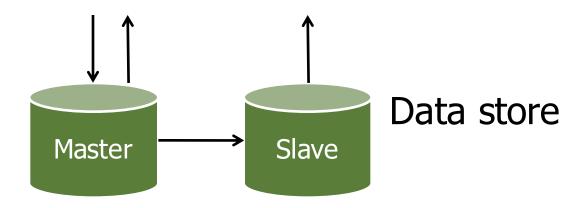
- Basic idea is to always used cached data if at all possible, so the inner services (data stores) are shielded from "online" load
- Caching is only temporary storage, hence it is stateless
- We can add multiple cache serves to spread loads

### Must think hard about patterns of data access

- Some data needs to be heavily replicated to offer very fast access on vast numbers of nodes
- In principle the level of replication should match level of load and the degree to which the data is needed

# Stateful servers require attention

- Scaling a relational database is challenging
- Traditional approach is replication
  - Data is written to a master server and then replicated to one or more slave servers (synchronously or asynchronously)
  - Read operations can be handled by the slaves
  - All writes happen on the master



# Stateful servers require attention

- Scaling a relational database is challenging
- Traditional approach is replication
  - Data is written to a master server and then replicated to one or more slave servers (synchronously or asynchronously)
  - Read operations can be handled by the slaves
  - All writes happen on the master

#### Cons:

- Master becomes the write bottleneck
- Master is a single point of failure
- As load increases, cost of replication increases
- Slaves may fall behind and serve stale data

# Sharding

- Data partitioning strategy
- Basic idea: split data between multiple machines and have a way to make sure you always access data from the right place
  - Typically define a sharding key and create a shard mapping (e.g., consistent hashing: shard\_idx = hash(key) mod N)
  - Other partitioning schemes exist: e.g., allocate whole tables on the same machine







# Benefits of sharding

- Increased read and write throughput
- High availability
- Possibility of doing more work in parallel within the application server

- Challenge: picking a good partitioning scheme
  - Otherwise risk of having hotspots in the system due to load imbalance

# Sharding used in many ways

- Sharding is not only for partitioning data within a database
- Applies essentially to every application tier
  - Notion of sharding is cross-cutting
- Example: partition data across caching servers
- Two popular in-memory caching systems:
  - memcached: distributed object caching system
  - redis: distributed data structure server (also works as store)

# And it isn't just about updates

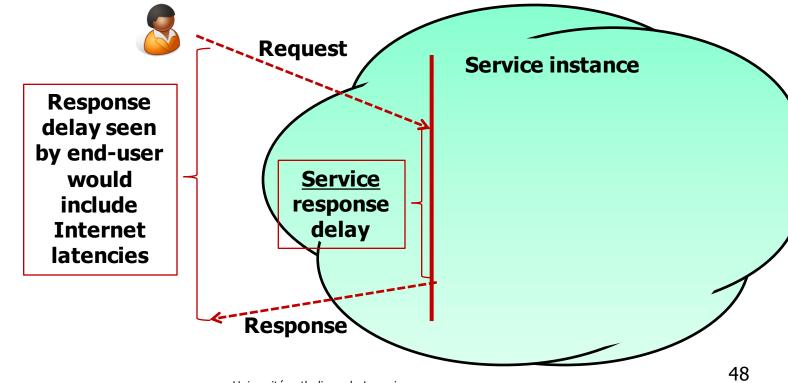
- Should also be thinking about patterns that arise when doing reads ("queries")
  - Some can just be performed by a single representative of a service
  - But others might need the parallelism of having several (or even a huge number) of machines do parts of the work concurrently
- The term sharding is used for data, but here we might talk about "parallel computation on a shard"

# First-tier parallelism

- Parallelism is vital for fast interactive services
- Key question:
  - Request has reached some service instance X
  - Will it be faster...
    - ... For X to just compute the response
    - ... Or for X to subdivide the work by asking subservices to do parts of the job?
- Glimpse of an answer
  - When you make a search on Bing, the query is processed in parallel by even 1000s of servers that run in real-time on your request!
- Parallel actions must focus on the critical path

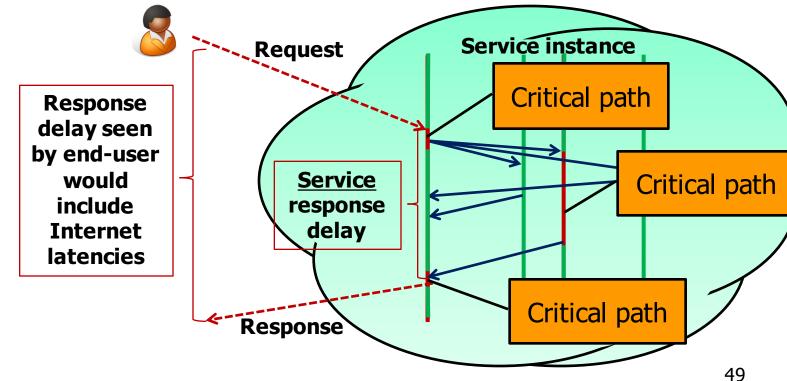
# What does "critical path" mean?

- Focus on delay until a client receives a reply
- Critical path are actions that contribute to this delay

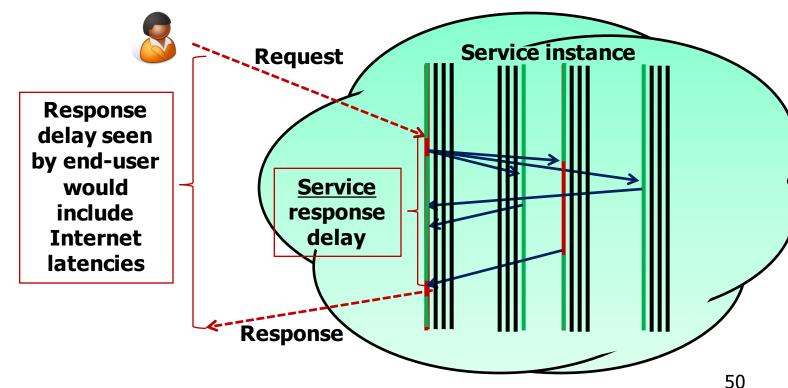


# Parallel speedup

In this example of a parallel read-only request, the critical path centers on the middle "subservice"



# With replicas we just load balance



# What if a request triggers updates?

- If updates are done "asynchronously" we might not experience much delay on the critical path
  - Cloud systems often work this way
  - Avoids waiting for slow services to process the updates but may force the tier-one service to "guess" the outcome
  - For example, store in the master database and replicate to the slave in the background
- Many cloud systems use these sorts of "tricks" to speed up response time

# What if we send updates without waiting?

- Several issues now arise
  - Are all the replicas applying updates in the same order?
    - Might not matter unless the same data item is being changed
    - But then clearly we do need some "agreement" on order
  - What if the leader replies to the end user but then crashes and it turns out that the updates were lost in the network?
    - Data center networks can be surprisingly lossy at times
    - Also, bursts of updates can queue up
- Such issues result in *inconsistency*

# Is inconsistency a bad thing?

- How much consistency is really needed in the first tier of the cloud?
  - Think about YouTube videos. Would consistency be an issue here?
  - What about the Amazon "number of units available" counters. Will people notice if those are a bit off?
- Puzzle: can you come up with a general policy for knowing how much consistency a given thing needs?

# eBay's Five Commandments



As described by Randy Shoup at LADIS 2008

#### Thou shalt...

- 1. Partition Everything
- 2. Use Asynchrony Everywhere
- 3. Automate Everything
- 4. Remember: Everything Fails
- 5. Embrace Inconsistency



# Recap

- Cloud applications are multi-tiered systems
- Caching can enable significant speedups for read-heavy workloads
- Sharding provides opportunities for parallelization and improve read/write throughputs
- Asynchronous operations decouple systems and enable quicker responses at the expense strong consistency

# Plan for today

Distributed programming and its challenges



- Faults, failures, and what we can do about them
- Network partitions, CAP theorem, relaxed consistency

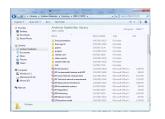


- Cloud basics
  - Anatomy of Cloud applications
  - Scaling: stateless, caching, and sharding



- Cloud storage
  - OverviewNEXT
  - KVS and current systems
- Amazon Dynamo

# Complex service, simple storage









Variable-size files

- read, write, append
- move, rename
- lock, unlock
- ...

#### Operating system



Fixed-size blocks

- read
- write
- PC users see a rich, powerful interface
  - Hierarchical namespace (directories); can move, rename, append to, truncate, (de)compress, view, delete files, ...
- But the actual storage device is very simple
  - HDD only knows how to read and write fixed-size data blocks
- Translation done by the operating system

# Analogy to cloud storage







Shopping carts Friend lists User accounts Profiles

..

#### Web service



Key/value store

- read, write
- delete
- Many cloud services have a similar structure
  - Users see a rich interface (shopping carts, product categories, searchable index, recommendations, ...)
- But the actual storage service is very simple
  - Read/write 'blocks', similar to a giant hard disk
- Translation done by the web service

# What's Wrong with Relational DBs?

- Most applications interact through a database
- Recall RDBMS:
  - Manage data access, enforce data integrity, control concurrency, support recovery after a failure
- Many applications push traditional RDBMS solutions to the limit by demanding:
  - High scalability
  - Very large amounts of data
  - Minimal latency
  - High availability
- Solution is far from ideal

## Ideal data stores on the Cloud

- Many situations need hosting of large data sets
  - Examples: Amazon catalog, eBay listings, Facebook pages, ...
- Ideal: Abstraction of a 'big disk in the clouds', which would have:
  - Perfect durability nothing would ever disappear in a crash
  - 100% availability we could always get to the service
  - Zero latency from anywhere on earth no delays!
  - Minimal bandwidth utilization we only send across the network what we absolutely need
  - Isolation under concurrent updates make sure data stays consistent

## The inconveniences of the real world

- Why isn't this feasible?
- The "cloud" exists over a physical network
  - Communication takes time, esp. across the globe
  - Bandwidth is limited, both on the backbone and endpoint
- The "cloud" has imperfect hardware
  - Hard disks crash
  - Servers crash
  - Software has bugs
- Can you map these to the previous desiderata?

# Finding the right tradeoff

- In practice, we can't have everything
  - but most applications don't really need 'everything'!
- Some observations:
  - 1. Read-only (or read-mostly) data is easiest to support
    - Replicate it everywhere! No concurrency issues!
    - But only some kinds of data fit this pattern examples?
  - 2. Granularity matters: "Few large-object" tasks generally tolerate longer latencies than "many small-object" tasks
    - Fewer requests, often more processing at the client
    - But it's much more expensive to replicate or to update!
  - Maybe it makes sense to develop separate solutions for large read-mostly objects vs. small read-write objects!
    - Different requirements → different technical solutions

# Many situations need hosting of large data sets

Examples: Amazon catalog, eBay listings, Facebook pages, ...

General trend:

From performance at any cost to ... reliability at the lowest possible cost

# Plan for today

Distributed programming and its challenges



Faults, failures, and what we can do about them



Network partitions, CAP theorem, relaxed consistency



Cloud basics





Scaling: stateless, caching, and sharding



Cloud storage

- Overview
- KVS and current systems NEXT



Amazon Dynamo

# Key-value stores



- The key-value store (KVS) is a simple abstraction for managing persistent state
  - Data is organized as (key,value) pairs
  - Only three basic operations:
    - PUT(key, value)
    - GET(key) → value
    - Delete(key)

# **Examples of KVS**

Where have you seen this concept before?

### Conventional examples outside the cloud:

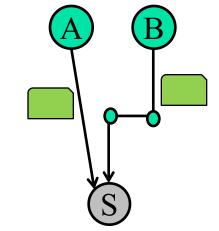
- In-memory associative arrays and hash tables limited to a single application, only persistent until program ends
- On-disk indices (like BerkeleyDB)
- "Inverted indices" behind search engines
- Database management systems multiple KVSs++
- Distributed hashtables
  - Decentralized distributed systems inspired by P2P (see LSINF2345)
  - Examples: Chord/Pastry

## Supporting an Internet service with a KVS

We'll do this through a central server, e.g., a
 Web or application server

#### Two main issues:

- There may be multiple concurrent requests from different clients
  - These might be GETs, PUTs, DELETEs, etc.



- 2. These requests may come from different parts of the network, with message propagation delays
  - It takes a while for a request to make it to the server!
  - We'll have to handle requests in the order received (why?)

# Managing concurrency in a KVS

- What happens if we do multiple GET operations in parallel?
  - ... over different keys?
  - ... over the same key?
- What if we do multiple PUT operations in parallel? or a GET and a PUT?
- What is the unit of protection (concurrency control) that is necessary here?

# Concurrency control

- Most systems use locks on individual items
  - Each requestor asks for the lock
  - A lock manager processes these requests (typically in FIFO order) as follows:
    - Lock manager grants the lock to a requestor
    - Requestor makes modifications
    - Then releases the lock when it's done

## Limitations of per-key concurrency control

- Suppose I want to transfer credits from my WoW account to my friend's?
  - ... while someone else is doing a GET on my (and her) credit amounts to see if they want to trade?
- This is where one needs a database management system (DBMS) or transaction processing manager (app server)
  - Allows for "locking" at a higher level, across keys and possibly even systems (see LINGI2172 for more details)
- Could you implement higher-level locks within the KVS? If so, how?



# Specialized data stores

- Example: Amazon's solutions
- Dynamo [SOSP'07]
  - Many services only store and retrieve data by primary key
    - Examples: user preferences, shopping cart, best seller lists
  - Don't require querying and management RDBMS functionality
- Simple Storage Service (S3)
  - Need to store large objects that change infrequently
    - Examples: virtual machines, pictures

# Specialized data stores

Example: Google's solutions

#### The Google File System [SOSP'03]

- Distributed file system for large data-intensive applications
- No POSIX API; focus on multi-GB files divided in fixed-size chunks (64 MB); mostly mutated by appending new data
- Single master node maintains all file metadata

#### Bigtable [OSDI'06]

- Distributed storage system for structured data
- Data model is a sparse multi-dimensional sorted map indexed by row and column keys and a timestamp
- Each value in the map is opaque to the storage system

# Specialized data stores

- Example: Facebook's solutions
- Cassandra [Ladis'09]
  - A distributed storage system for large sets of structured data
  - Optimized for very high write throughput; no master nodes
- Haystack [OSDI'10]
  - Object store system optimized for photos
  - In 2010, over 260 billion images; 20 PB of data; 60 TB/week
  - Data written once, read often, never modified, rarely deleted
- TAO [ATC'13]
  - A read-optimized graph data store to serve the social graph
  - Sustains 1 billion reads/s on a changing data set of many PBs
  - Explicitly favors availability over consistency

# Specialized data stores

Example: LinkedIn's solutions

#### Kafka [NetDB'11]

- A high-throughput distributed messaging system
- Pub/sub architecture designed for aggregating log data
- Messages are persisted on disk for durability and replicated for fault tolerance; guarantees at-least-once delivery

#### Voldemort

- A distributed key-value store supporting only get/put/delete
- Inspired by Amazon's Dynamo: tunable consistency, highly available

# Plan for today

Distributed programming and its challenges



- Faults, failures, and what we can do about them
- Network partitions, CAP theorem, relaxed consistency



- Anatomy of Cloud applications
- Scaling: stateless, caching, and sharding



- Overview
- KVS and current systems
- Amazon Dynamo

## Amazon Web Services (AWS)

- [Vogels09] At the foundation of Amazon's cloud computing are infrastructure services such as
  - Amazon's S3 (Simple Storage Service), SimpleDB, and EC2 (Elastic Compute Cloud)
  - These provide the resources for constructing Internet-scale computing platforms and a great variety of applications.
- The requirements placed on these infrastructure services are very strict; need to
  - Score high in security, scalability, availability, performance, and cost-effectiveness, and
  - Serve millions of customers worldwide, continuously.

#### **AWS**

- Observation
  - Vogels does not emphasize consistency
  - AWS is in AP, sacrificing consistency
- AWS follows BASE philosophy
- BASE (vs ACID)
  - Basically Available
  - Soft state
  - Eventually consistent

# Why Amazon favors availability over consistency?

"even the slightest outage has significant financial consequences and impacts customer trust"

- Surely, consistency violations may as well have financial consequences and impact customer trust
  - But not in (a majority of) Amazon's services
  - NB: Billing is a separate story

#### Amazon Dynamo

- Not exactly part of the AWS offering
  - however, Dynamo and similar Amazon technologies are used to power parts of AWS (e.g., S3)
- Dynamo powers internal Amazon services
- Hundreds of them!
  - Shopping cart, Customer session management, Product catalog, Recommendations, Order fullfillment, Bestseller lists, Sales rank, Fraud detection, etc.
- So what is Amazon Dynamo?
  - A highly available key-value storage system
  - Favors high availability over consistency under failures

#### Key-value store

- put(key, object)
- get(key)
  - We talk also about writes/reads (the same here as put/get)
- In Dynamo case, the put API is put(key, context, object)
  - where context holds some critical metadata (will discuss this in more details)
- Amazon services (see previous slide)
  - Predominantly do not need transactional capabilities of RDBMs
  - Only need primary-key access to data!
- Dynamo: stores relatively small objects (typically <1MB)</li>

81

#### Amazon Dynamo: Features

- High performance (low latency)
- Highly scalable (hundreds of server nodes)
- "Always-on" available (especially for writes)
- Partition/Fault-tolerant
- Eventually consistent
- Dynamo uses several techniques to achieve these features
  - Which also comprise a nice subset of a general distributed system toolbox

#### Amazon Dynamo: Key Techniques

- Consistent hashing [Karger97]
  - For data partitioning, replication and load balancing
- Sloppy Quorums
  - Boosts availability in presence of failures
  - might result in inconsistent versions of keys (data)
- Vector clocks [Fidge88/Mantern88]
  - For tracking causal dependencies among different versions of the same key (data)
- Gossip-based group membership protocol
  - For maintaining information about alive nodes
- Anti-entropy protocol using hash/Merkle trees
  - Background synchronization of divergent replicas

# Amazon SOA platform

#### Runs on commodity hardware

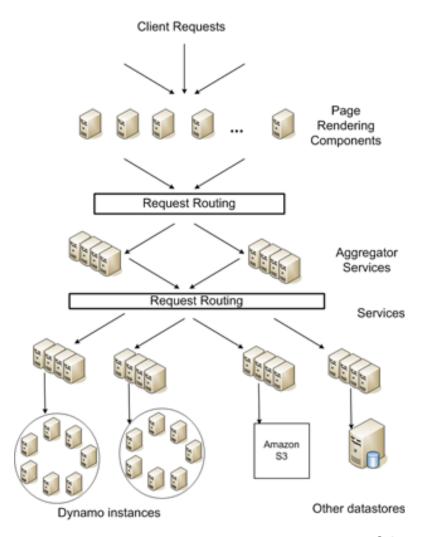
 This is low-end server class rather than low-end PC

# Stringent latency requirements

- Measured at 99.9%
  - Part of SLAs

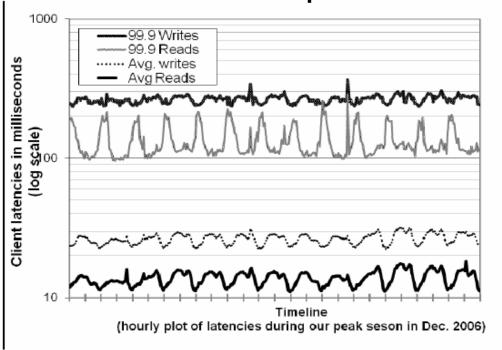
#### Every service runs its own Dynamo instance

- Only internal services use Dynamo
- No Byzantine nodes



#### SLAs and three nines

- Sample SLA
  - A service XYZ guarantees to provide a response within 300 ms for 99.9% of requests for a peak load of 500 req/s
- Amazon focuses on 99.9 percentile



# Dynamo design decisions

- "always-writable" data store
  - Think shopping cart: must be able to add/remove items
- If unable to replicate the changes?
  - Replication is needed for fault/disaster tolerance
  - Allow creations multiple versions of data (vector clocks)
  - Reconcile and resolve conflicts during reads
- How/who should reconcile
  - Application: depending on e.g., business logic
    - Complicates programmer's life, flexible
  - Dynamo: deterministically, e.g., "last-write" wins
    - Simpler, less flexible, might loose some value wrt. Business logic

## Dynamo architecture

#### Scalable and robust components for

 Load balancing, membership/fault detection, failure recovery, replica synchronization, overload handling, state transfer, concurrency, job scheduling, request marshalling, request routing, system monitoring and alarming, configuration management

#### We focus on techniques for

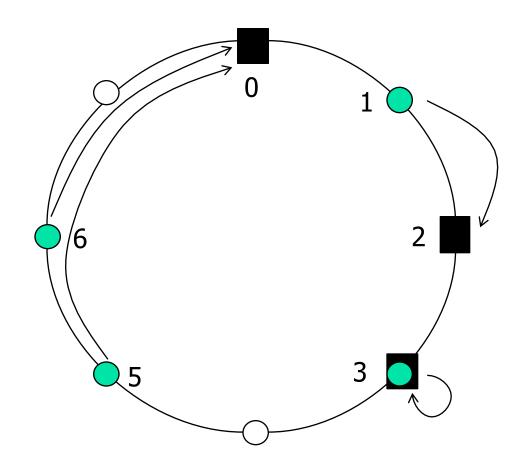
 Partitioning, replication, versioning, membership, failurehandling, scaling

## Partitioning using consistent hashing

- Dynamo dynamically partitions a set of keys over a set of storage nodes
  - Used also in many DHTs (e.g., Chord)
- Hashes of keys give key m-bit identifiers
  - (MD5, can use SHA-1, ...)
- Consistent hashing
  - Identifiers are ordered in an identifier circle
- Partitioning
  - A key is assigned to the closest successor node id
  - i.e., key k is assigned to the first node with  $id \ge k$ 
    - or if such a node does not exist to the node with smallest id (circle)

# Consistent hashing: Example

- m=3: 3-bit namespace
- 3 nodes (0,2,3)
- 4 keys (1,3,5,6)
- Node 0 stores keys 5,6
- Node 2 stores key 1
- Node 3 stores key 3



#### Consistent hashing

- Designed to let nodes enter and leave the network with minimal disruption
  - Key to incremental scalability

#### Maintainance

- When node *n* joins
  - certain keys previously assigned to n's successor now become assigned to n.
- When node n leaves
  - all of n's assigned keys are reassigned to n's successor.

## Consistent hashing: Properties

- Assume N nodes and K keys. Then (with high probability) [Karger97]
  - Each node is responsible for at most (1+ε)K/N keys
  - When N+1<sup>st</sup> node joins/leaves, O(K/N) keys change hands (optimal)
- ε=O(logN)
  - Can have  $\varepsilon \rightarrow 0$  with "virtual" nodes
- "Virtual" nodes
  - Each physical node mapped multiple times to the circle
    - Load balancing!
  - Dynamo employs virtual nodes also in order to leverage heterogeneity among physical nodes

## Replication

#### To achieve high availability and durability

- Each data item (key) replicated at N nodes
- N is configurable per Dynamo instance

#### Assume N=3

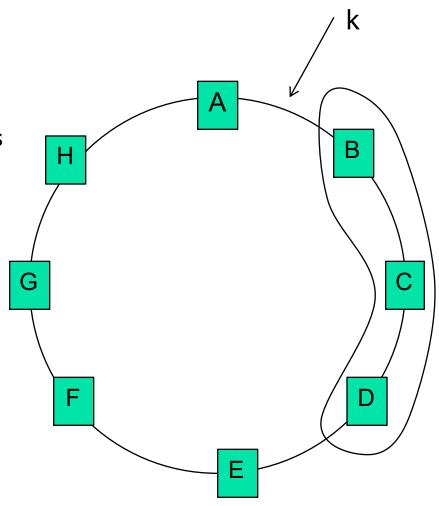
- For key k, B is the 1<sup>st</sup> successor node (coordinator)
- B replicates k to N-1 further successor nodes (C and D)

#### B, C and D

are *preference list* for k

#### Virtual nodes

Same physical nodes skipped in a preference list



#### Data versioning

- Replication performed after a response is sent to a client
  - This is called asynchronous replication
  - May result in inconsistencies under partitions
    - Read does not return the last value. Eventual consistency!
- But operations should not be lost
  - "add to cart" should not be rejected but also not forgotten
  - If "add to cart" is performed when latest version is not available it is performed on an older version
  - We may have different versions of a key/value pair

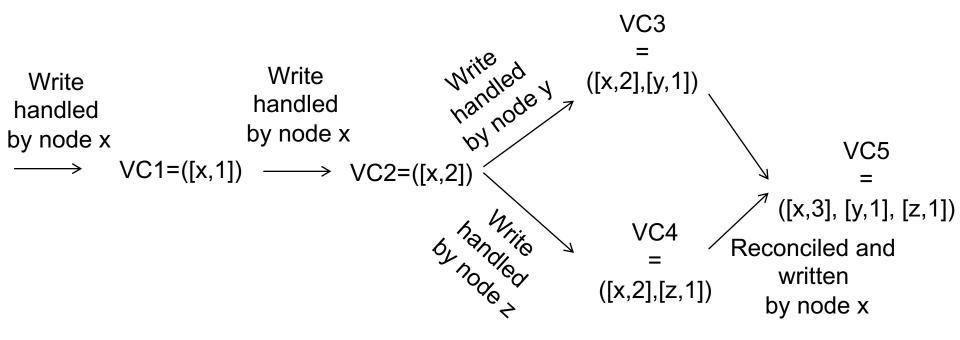
#### Data versioning

- Once a partition heals versions are merged
  - The goal is not to lose any "add to cart"
- Most of the time there will be no partitions and the system will be consistent
  - New versions subsume all previous ones
- It is vital to understand that the application must know that different versions might exist
  - This is the Achilles' heel of eventual consistency (more difficult to reason about, program with)
- Key data versioning technique: Vector clocks
  - Capture causality between different versions of an object

## Vector clocks in Dynamo

- Each write to a key k is associated with a vector clock VC(k)
- VC(k) is an array (map) of integers
  - In theory: one entry VC(k)[i] for each node i
- When node i handles a write of key k it increments VC(k)[i]
  - VCs are included in the context of the put call
- In practice:
  - VC(k) will not have many entries (only nodes from the preference list should normally have entries), and
  - Dynamo truncates entries if more than a threshold (say 10)

# Vector clocks in Dynamo



**NB:** one **VC** per key

#### Number of different versions (#DV)

- These are the evidence of consistency violations (#DV>1)
- 24h experiment on the shopping cart
  - #DV=1: 99.94% of requests (all but 1 in cca 1700 req)
  - #DV=2: 0.00057% of requests
  - #DV=3: 0.00047% of requests
  - ...
- Attributed to busy robots (automated client programs)
  - Rarely visible to humans

# Handling puts and gets (failure-free case)

- Any Dynamo storage node can receive get/put request for any key. This node is selected by
  - Generic load balancer
  - By a client library that immediately goes to coordinator nodes in a preference list
- If the request comes from the load balancer
  - Any node can coordinate a read request
  - For a write request, the node routes the request a node in the key's preference list
- Each node has routing info to all other nodes
  - 0-hop DHT
  - Not the most scalable, but latency is critical

# Handling puts and gets

#### Extended preference list

 N nodes from preference list + some additional nodes (following the circle) to account for failures

#### Failure-free case

Nodes from preference list are involved in get/put

#### Failures

 First N alive nodes from extended preference list are involved

## Dynamo's quorums

- Two configurable parameters
  - R number of nodes that need to participate in a get
  - W number of nodes that need to participate in a write
  - R + W > N (a quorum system)
- Handling put (by coordinator) // rough sketch
  Generate new VC, Write new version locally
  Send value, VC to N selected nodes from preference list
  Wait for W-1
- Handling get (by coordinator) // rough sketch
   Send READ to N selected nodes from preference list
   Wait for R
   Select highest versions per VC, return all such versions (causally unrelated)

Reconcile/merge different versions
Writeback reconciled version

## Of choices of R, W

- R, W smaller than N
  - To decrease latency
  - Slowest replica dictates the latency
- W=1
  - Always-available for writes
  - Yields R=N (reads pay the penalty)
- Most often in Dynamo (W,R,N)=(2,2,3)

# Handling failures

- N selected nodes are the first N healthy nodes
  - Might change from request to request
  - Hence these quorums are "Sloppy" quorums
- "Sloppy" vs. strict quorums
  - "sloppy" allow availability under a much wider range of partitions (failures) but sacrifice consistency
- Also, important to handle failures of an entire data center
  - Power outages, cooling failures, network failures, disasters
  - Preference list accounts for this (nodes spread across data centers)

# Handling temporary failures: hinted handoff

 If a replica in the preference list is down then another replica is created on a new node

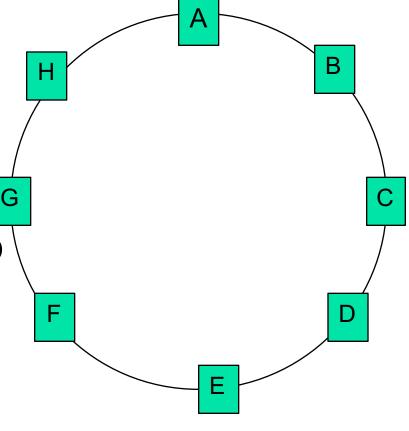
Assume again N=3

A replica A is down

Coordinator will involve D

 With a hint that this D substitutes A until A comes back again

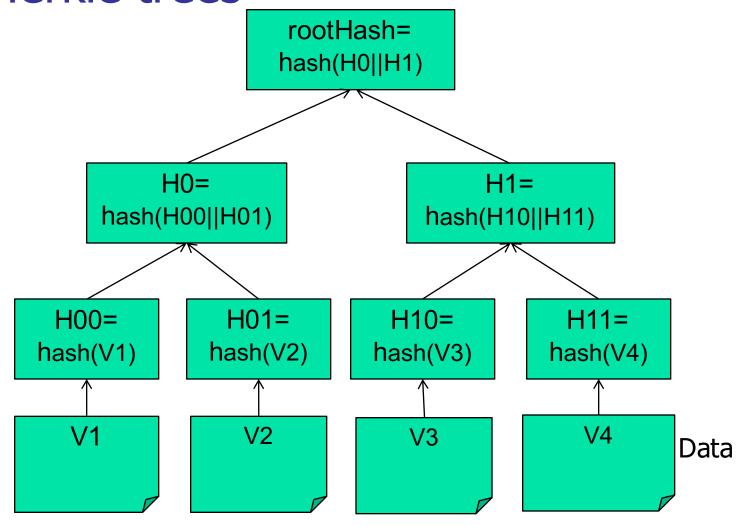
 When D gets info A is back up it hands back the data to A



# Anti-entropy synchronization using hash/Merkle trees

- Each Dynamo node keeps a Merkle tree for each of its key ranges
  - Remember, one key range per virtual node
- Compares the root of the tree with replicas
  - If equal, all keys in a range are equal (replicas in sync)
  - If not equal
    - Traverse the branches of the tree to pinpoint the children that differ
    - The process continues to all leaves
    - Synchronize on those keys that differ

#### Merkle trees



#### Membership

- Node outages temporary
  - Not considered as permanent leaves
- Dynamo relies on administrator explicitly declaring joins/leaves on any Dynamo node
  - This triggers membership changes (with the aid of seeds)
- Membership info are also eventually consistent — propagated by background gossip protocol
  - Node contacts a random node every 1s
  - 2 nodes reconcile the membership info
  - This gossip used also for exchanging partitioning/placement metadata

106

#### Failure detection

- Unreliable failure detection (FD)
  - Used, e.g., to refresh the healthy node info in the extended preference list
- With steady load node A will find out if node B is unavailable
  - E.g., if B does not respond to A's messages
  - But this is clearly unreliable, B might be partitioned not faulty
  - Then, A periodically checks on B to see if B recovers
- In the absence of traffic A might not find out B is unavailable
  - But this info anyway does not matter w/o traffic
  - Dynamo has in-band FD, rather than a dedicated component

107

#### Dynamo: Summary

- An eventually consistent highly available key value store
  - AP in the CAP space
- Focuses on low latency, SLAs
  - Very low latency writes, reconciliation in reads
- Key techniques used in many other distributed systems
  - Consistent hashing, (sloppy) quorum-based replication, vector clocks, gossip-based membership, Merkle-tree based synchronization

# Stay tuned



Next time you will learn about:

A programming model for the Cloud