EDISTER NDAMERA

eddiendamera1@gmail.com | +265 888 030 809

https://dribbble.com/Edister | linkedIn.com/in/EDDIENDAMERA

SKILLS

Skills: VoIP Systems: Asterisk PBX, FreePBX, SIP, RTP, Networking: DHCP, DNS, TCP/IP, VLAN Command-line interface (CLI) proficiency, Network Administration, Data Security, Backup and Recovery, Microsoft Azure and cloud-based PBX systems, Python, Bash

Software & Tools: Asterisk, WireShark, Microsoft Azure, Firewalls, Nagios, MikroTik

EXPERIENCE

FIBRE OPTICS NETWORKING SOLUTIONS   Jan 2020 – Jun 2022

Fibre Technician

- Installed and maintained fiber optic cables for diverse applications, including residential and commercial networks.
- Collaborated on VoIP system deployments, integrating fibre-optic infrastructure to support SIP and RTP protocols for high-quality voice communications.
- Troubleshot and resolved network and telecommunication issues, improving service reliability for enterprise clients.
- Supported the setup of office telecommunication systems, such as IP-based phone systems, enhancing organizational communication.
- Worked with Linux-based systems to monitor network performance and manage telecommunication hardware.
- Performed splicing, termination, and testing using OTDR and other advanced tools.
- Conducted site surveys to determine installation requirements and ensured adherence to industry standards.
- Assisted in training users on updated systems and technologies.
- Diagnosed and resolved network issues, minimizing downtime and optimizing performance.
- Maintained up-to-date documentation for installations, testing, and troubleshooting activities.

EJ PIXELS   Jul 2019 –Present

Freelance Graphic Designer and Web Developer

- Supported the development of student graphic designers by providing design prompts and critiques.
- Designed graphics and visual assets including posters and digital event promos for DMI-St John the Baptist University(Blantyre).
- Designed a custom logo for the Fashion Rockers brand product.
- Designed Social Media Post and Banners for TILINA schools
- Created a range of social media graphics, including informative posts, infographics and user interactive content
- Provide photo and video editing services for digital and print media, focusing on high-quality, visually engaging results.
-

TEACHERS COUNCIL OF MALAWI   Jan 2025 – Present

IT Officer (Internship)

- Conduct regular system backups and maintain robust data security protocols.
- Troubleshoot and resolve technical issues, providing timely support to users.
- Install, configure, and maintain hardware, software, and networks to ensure seamless operations.
- Develop and enforce IT policies and procedures, ensuring compliance with industry standards.
- Collaborate with management to identify and implement innovative technology solutions.
- Designed the soon-to-be-launched teacher license card, demonstrating technical and creative expertise.

EDUCATION-1

DMI-St John the Baptist University   Oct 2021 – May-2024

Bachelors of Science in Computer Science   **GPA: 4.3/5.0**

Relevant Coursework: Computer Networks, Digital Electronics, Computer Hardware & Software Troubleshooting, Information Security and Management,

EDUCATION-2

Malawi University of Business and Applied Sciences

Advanced Diploma in Telecommunications Engineering

Relevant Coursework: Advanced Telecommunications, PBX, Digital Electronics, Telecommunications System Software's (Asterisk), IVR systems.

CERTIFICATES

Cybersecurity(Cybfun)   *International Business Machines Corporation(**IBM**)-Aug 2023*

Cloud Computing(CC0101EN)   *International Business Machines Corporation(**IBM**)-Sep 2023*

PC Hardware Workshop(PHW)   *DMI St. John The Baptist University – June 2023*

REFERENCES

MR L Namangale

Fibre Optics Networking Solution

CELL: +265(0) 888 879 740

Email : lnamangale77@gmail.com

Mr J. Mchingula

Teachers Council of Malawi (Head of ICT)

CELL: +265 888 996 100

Email: jonesmchungula@gmail.com

Mr S. Cassim

Tech Media Networking Solutions

CELL: +265 888 180 977

Email : symoncassim7@gmail.com