Eddie Borja

Norwalk, CA

Phone: (562)-441-2561 | **Email:** eddiebor@yahoo.com | My Portfolio | Github | LinkedIn

A proactive Web Developer with focus on front-end and user experience development desires to work with a company as a Web Developer to contribute in creating extraordinary experience

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SKILLS

Front-End	Back End	Source Control	FrameWorks	Web Tools
Javascript ES6	MySQL	Git	React	Wireframing
HTML	MongoDB	Github	Bootstrap	Heroku
CSS	API's		jQuery	Visual Studio Code
	NodeJS			

PROJECTS

Who's Down   FULL STACK PROJECT | View Website | View Code

Environment Technologies: HTML, CSS, Javascript (ES6), React, Express.JS, NodeJS, JSON, Google Maps, Bootstrap, MomentJS, Heroku, MongoDB

- Assisted - Provide prompt IT support services to hospital end-users in person or remotely via remote control software and telephone and/or email. Expedite reported issues based on priority level
- Dedicated- Follow-up on open issues, escalating when necessary, and provide feedback to end-users to maintain excellent customer satisfaction
- Sustained - Ensure proper recording, documentation and closure

Post It   FULL STACK PROJECT | View Website | View Code

Environment Technologies: HTML, CSS, Javascript, NodeJS, ExpressJS, Sequalize, PassportJS, Bcrypt, Heroku

- Answer incoming calls regarding member's physical information, prior authorizations, and payments
- Make outbound calls regarding member's satisfaction with Molina Healthcare, and doctors' appointments

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PROFESSIONAL EXPERIENCE

USC Keck Medical Center | Help Desk Support Technician

September 2016 – Current | Los Angeles, CA

- **Assisted** - Provide prompt IT support services to hospital end-users in person or remotely via remote control software and telephone and/or email. Expedite reported issues based on priority level
- **Dedicated**- Follow-up on open issues, escalating when necessary, and provide feedback to end-users to maintain excellent customer satisfaction
- **Sustained** - Ensure proper recording, documentation and closure

Molina Healthcare | Member Services Representative

May 2015 – September 2016 | Long Beach, CA

- Answer incoming calls regarding member's physical information, prior authorizations, and payments
- Make outbound calls regarding member's satisfaction with Molina Healthcare, and doctors' appointments

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EDUCATION

University of California, Irvine
Certificate in Web Development
Graduated October 2018

Cerritos College
Attending - Computer Science Major

CompTIA A+
Computer Technician Certificate
Completed February 2016