

## NextGen® 5.5.27.12 Hot Fix 1 Shipment Report

**Important:** If you are currently on any version of NextGen® 5.4 or 5.5 and you use ICS Remote Scanning, you must stop the **NGISRemoteScanning.exe** service *before* you perform an upgrade to a new NextGen application Fix. (See your MS Windows® documentation for instructions on stopping and starting a Windows service.) Stopping the ICS remote scanning service prevents it from transferring images to the main storage location during the complete, restart the **NGICSRemotescanning.exe** service and the images will transfer to your main storage location.

## Defect ID (40177) - Quicknotes do not update in PAQ

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	40177	<b>Detected in Version:</b>	5.5.26.9
<b>Fixed In:</b>	5.5.28.4	<b>Module/Project:</b>	Provider Approval Queue
<b>Doc Location:</b>		<b>Miscellaneous:</b>	

## Description:

Quicknotes do not update in the PAQ.

## Resolution:

The application has been updated so that the image control that is used by the PAQ now closes the notes control when the image is closed. It reopens and loads relevant information when the next ICS image is viewed. this res

## Defect ID (42200) - DocAssign inserting "NULL" as string instead of NULL type into signoff\_status

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	42200	<b>Detected in Version:</b>	5.5.27
<b>Fixed In:</b>	5.5.28.1	<b>Module/Project:</b>	Doc Assign
<b>Doc Location:</b>		<b>Miscellaneous:</b>	

## Description:

When DocAssign is inserting documents into the patient\_documents table it is inserting the signoff\_status as a "NULL" string instead of an NULL type. SQL is truncating this value and putting "N" into the signoff\_status column documents to not appear in DocAssign.

## Resolution:

The application has been updated so that documents now appear properly in DocAssign.

## Defect ID (42437) - Oracle -Adding signature to ICS document causes error

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	42437	<b>Detected in Version:</b>	5.5
<b>Fixed In:</b>	5.5.28.1	<b>Module/Project:</b>	Image Module
<b>Doc Location:</b>		<b>Miscellaneous:</b>	

## Description:

This is an Oracle-only problem. When you add a signature to an ICS document, the unhandled exception "Constraint matches constraint named Constraint1 already in the collection" displays.

## Resolution:

The application has been updated so that, when using an Oracle database, when you add a signature to an ICS document, an exception error no longer occurs.

## Defect ID (42735) - Fit image to height/width of window

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	42735	<b>Detected in Version:</b>	5.5.27
<b>Fixed In:</b>	5.5.28.1	<b>Module/Project:</b>	Image Module
<b>Doc Location:</b>		<b>Miscellaneous:</b>	

## Description:

Image Module: Add the ability to fit the image to the height/width of the window.

## Resolution:

The EMR application has been updated to add "fit to width" and "fit to height" viewing options in the image module. This is in addition to the pre-existing "fit to window" and "actual size" viewing options. The affected areas are:  
1) The view toolbar has two new buttons.  
2) The right-click menu shows the new options in the "view" sub menu.  
3) The new options appear in the main menu.  
4) The "Initial" viewing options in the main menu now include the new options.

## Defect ID (42737) - Ability to scroll images by using the mouse wheel

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	42737	<b>Detected in Version:</b>	5.5.27
<b>Fixed In:</b>	5.5.28.1	<b>Module/Project:</b>	Image Module
<b>Doc Location:</b>		<b>Miscellaneous:</b>	

## Description:

Image Module - Add the ability to scroll images by using the mouse wheel.

## Resolution:

The EMR application has been updated to add mouse scrolling (vertical) support to the image module.

## Defect ID (42738) - Ability to scroll images by the "page up" and "page down" keys

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	42738	<b>Detected in Version:</b>	5.5.27
<b>Fixed In:</b>	5.5.28.1	<b>Module/Project:</b>	Image Module
<b>Doc Location:</b>		<b>Miscellaneous:</b>	

## Description:

Add the ability to scroll images by using the "page up" and "page down" keys.

## Resolution:

The EMR application has been updated to add support for scrolling (vertical) with the "page up" and "page down" buttons.

## Defect ID (42753) - Can add UDM when set to not allow

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	42753	<b>Detected in Version:</b>	5.5.27
<b>Fixed In:</b>	5.5.28.2	<b>Module/Project:</b>	Medications Module .NET
<b>Doc Location:</b>		<b>Miscellaneous:</b>	

## Description:

Medication Module: When you have the universal preferences set to allow UDM set to false, the application allows you to add them if you type a few letters in the search window.

## Resolution:

The application has been updated so that you can now add UDM only when the 'Add UDM' preference has been set to TRUE and the search length is > 0.

## Defect ID (42953) - PAQ flags not displaying in the Custom Print window

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	42953	<b>Detected in Version:</b>	5.4.29
<b>Fixed In:</b>	5.5.28.2	<b>Module/Project:</b>	Custom Print
<b>Doc Location:</b>		<b>Miscellaneous:</b>	

## Description:

PAQ flags do not display in the Custom Print window.

## Resolution:

The application has been updated so that the PAQ flags now display correctly.

## Defect ID (43095) - PAQ: Document not being selected in correct toolbar

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	43095	<b>Detected in Version:</b>	5.5 MR1
<b>Fixed In:</b>	5.5.28.2	<b>Module/Project:</b>	Provider Approval Queue
<b>Doc Location:</b>		<b>Miscellaneous:</b>	

## Description:

After clicking "Open" in the PAQ to open an existing document in EMR, the document should be selected in the right toolbar.

## Resolution:

The application has been updated so that it now select the document in the right toolbar.

## Defect ID (43256) - PAQ flag not getting set

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	43256	<b>Detected in Version:</b>	5.5.27
<b>Fixed In:</b>	5.5.28.2	<b>Module/Project:</b>	RTF Monitor
<b>Doc Location:</b>		<b>Miscellaneous:</b>	

## Description:

Document Monitor: When a document is pulled into NextGen via the new document monitor, it is not setting the PAQ flag.

## Resolution:

The application has been updated so that the PAQ flag gets set correctly when a document is pulled into NextGen via the new document monitor.

## Defect ID (43272) - Create Encounter Logic in GSM for a new patient

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	43272	<b>Detected in Version:</b>	5.5.27.12
<b>Fixed In:</b>	5.5.28.2	<b>Module/Project:</b>	Siemens - GSM
<b>Doc Location:</b>		<b>Miscellaneous:</b>	NXTGN00001007/5.5.27.12 HOTFIX

## Description:

When launching NextGen from SIGNATURE Patient Verification for a newly registered patient, NextGen is creating a new encounter, and then prompting the user to create a new encounter to display the template. If the launch encounters, but none for today, NextGen will add the new encounter and then open the template.

## Resolution:

The application has been updated to set GSM mode to child before loading patient data so it doesn't ask to create encounter. This resolves the issue.

## Defect ID (43275) - User security issues in GSM

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	43275	<b>Detected in Version:</b>	5.5.27.12
<b>Fixed In:</b>	5.5.28.2	<b>Module/Project:</b>	Siemens - GSM
<b>Doc Location:</b>		<b>Miscellaneous:</b>	NXTGN00000989/5.5.27.12 HOTFIX

## Description:

NextGen does not invoke user security when the user launches from SCA to the EMR.

## Resolution:

The application has been updated to check user permissions before asking to add a new patient on GSM flow.

## Defect ID (43276) - Problem with workflow logic when launching NextGen from Soarian

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	43276	<b>Detected in Version:</b>	5.5.27.12
<b>Fixed In:</b>	5.5.28.2	<b>Module/Project:</b>	Siemens - GSM
<b>Doc Location:</b>		<b>Miscellaneous:</b>	NXTGN00001003/5.5.27.12 HOTFIX

## Description:

In Soarian Admin Desktop, the default template is set to chart summary. However, when the user launches NG from SCA, they are still prompted with encounter logic - asking the user if they want to create an encounter in Ne

## Resolution:

The application has been updated to set GSM mode to child before loading patient data so it doesn't ask to create encounter.

## Defect ID (43432) - Med Module: Cannot add medications with a start date earlier than the current encounter date

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	43432	<b>Detected in Version:</b>	5.5.27
<b>Fixed In:</b>	5.5.28.2	<b>Module/Project:</b>	Medications Module .NET
<b>Doc Location:</b>		<b>Miscellaneous:</b>	

## Description:

Medication Module: You cannot add a medication with a start date earlier than the current encounter date - this is useful for med reconciliation and for chart extraction.

## Resolution:

The application has been updated so that you can now add medications with a start date that is earlier than the current date.

## Defect ID (43469) - Refresh of "change field style" trigger (within runtime EMR) not working correctly

<b>Product:</b>	5.x - EMR	<b>Type:</b>	Defect
<b>Defect ID:</b>	43469	<b>Detected in Version:</b>	5.4.29
<b>Fixed In:</b>	5.5.28.2	<b>Module/Project:</b>	Template Runtime
<b>Doc</b>			

Location:		Miscellaneous:	
Description:			
The refresh of a "change field style" trigger (within runtime EMR) is not working correctly. At times, it does not refresh to see that the style is really supposed to be "normal" rather than "read-only".			
Resolution:			
The application has been updated so that the refresh of a "change field style" trigger (within runtime EMR) is now working correctly.			
Defect ID (43566) - Web exchange triggers not working with single frame web pages			
Product:	5.x - EMR	Type:	Defect
Defect ID:	43566	Detected in Version:	5.4.29
Fixed In:	5.5.28.2	Module/Project:	Template Runtime
Doc Location:		Miscellaneous:	
Description:			
In the web pages with single frame, the web exchange triggers no longer function as it doesn't seem like the triggers are able to find the variables to assign to or get info from.			
Resolution:			
The application has been updated so that web exchange triggers now work properly with single frame web pages.			
Defect ID (43598) - Add / delete security permissions not checked			
Product:	5.x - EMR	Type:	Defect
Defect ID:	43598	Detected in Version:	5.5.27
Fixed In:	5.5.28.2	Module/Project:	Workflow Module
Doc Location:		Miscellaneous:	
Description:			
In the schedule / modify appointments dialog in the Work Flow, when you toggle between View By Provider and View By Resource, the add and delete permissions are not being checked.			
Resolution:			
The application has been updated to check the view, update, and delete permissions when toggling between View By Provider and View By. This resolves the issue.			
Defect ID (44928) - Templates taking too long to close			
Product:	5.x - EMR	Type:	Defect
Defect ID:	44928	Detected in Version:	5.5.27
Fixed In:	5.5.28.5	Module/Project:	Template Runtime
Doc Location:		Miscellaneous:	
Description:			
Template Runtime: Templates are taking about 5 seconds to close when going from template to template.			
Resolution:			
The application has been updated so that there is no longer a long delay when going from template to template.			
Defect ID (25948) - Refile PAQ doc type to different patient not updating in EMR PAQ			
Product:	5.x - ICS	Type:	Defect
Defect ID:	25948	Detected in Version:	5.4.29.13
Fixed In:	5.5.28.1	Module/Project:	Other
Doc Location:		Miscellaneous:	
Description:			
Re-filing a PAQ document type to different patient does not update to the new patient in EMR PAQ. This occurs if the user does not clear out the document type first during the re-file and then reselect the doc type and new pat			
Resolution:			
The application has been updated so that re-filing documents in ICS now updates the PAQ.			
Defect ID (37266) - Error when printing PDF files created in SCAN2PDF			
Product:	5.x - ICS	Type:	Defect
Defect ID:	37266	Detected in Version:	5.4.29.22
Fixed In:	5.5.28.1	Module/Project:	Printing

Doc  
Location: Miscellaneous:

## Description:

A global memory error occurs when printing PDF files that were created in the program, SCAN2PDF.

## Resolution:

The application has been updated so that no errors occur when you print PDF files that that were scanned to PDF.

## Defect ID (39410) - Unable to move image in ICS Viewer

Product:	5.x - ICS	Type:	Defect
Defect ID:	39410	Detected in Version:	5.5.26.6
Fixed In:	5.5.28.1	Module/Project:	Viewer
Doc Location:		Miscellaneous:	

## Description:

The Page Up and Page Down keys in the ICS Viewer do not move the viewable part of an image up and down.

## Resolution:

The application has been updated so that the Page Up and Page Down Keys are re-enabled in the ICS Viewer. This resolves the issue.

## Defect ID (39500) - Image validation fails when using Database Storage

Product:	5.x - ICS	Type:	Defect
Defect ID:	39500	Detected in Version:	5.5.25.7
Fixed In:	5.5.28.1	Module/Project:	Other
Doc Location:		Miscellaneous:	

## Description:

In ICS, Image Validation fails when using Database Storage.

## Resolution:

The ICS application has been updated so that image validation with DB storage now works correctly.

## Defect ID (39634) - Error when closing ICS

Product:	5.x - ICS	Type:	Defect
Defect ID:	39634	Detected in Version:	5.5.25.7
Fixed In:	5.5.28.1	Module/Project:	Other
Doc Location:		Miscellaneous:	

## Description:

When closing ICS, user receives 'inserting duplicate key in active stations' error 380 and 91.

## Resolution:

The ICS application has been updated so that an error no longer occurs when you close ICS.

## Defect ID (39687) - ConvertMultiPage file not splitting PDF files

Product:	5.x - ICS	Type:	Defect
Defect ID:	39687	Detected in Version:	5.5.26.9
Fixed In:	5.5.28.1	Module/Project:	Directory Import
Doc Location:		Miscellaneous:	

## Description:

When importing PDF files, the ConvertMultiPage file is not splitting PDF files.

## Resolution:

The application has been updated to correct the importing process for multi-page PDF's. PDFs are now split correctly into individual files and page records.

## Defect ID (40613) - ICS Viewer error

Product:	5.x - ICS	Type:	Defect
Defect ID:	40613	Detected in Version:	5.5.26.9

Fixed In: 5.5.28.1  
Doc  
Location:

Module/Project: Viewer  
Miscellaneous:

**Description:**

ICS Viewer –File Create Failed Error: -2147352567 Source: frmViewer.SaveArt Desc:

**Resolution:**

The application has been updated to correct the annotation error that was caused by running SetDB within a thin client session.

**Defect ID (40615) - Auto Directory Import will import invalid TIFF files**

Product: 5.x - ICS  
Defect ID: 40615  
Fixed In: 5.5.28.1  
Doc  
Location:

Type: Defect  
Detected in Version: 5.5.25.7  
Module/Project: Directory Import  
Miscellaneous:

**Description:**

Auto Directory Import will import invalid TIFF files.

**Resolution:**

The application has been updated so that the Auto Directory Import no longer imports invalid TIFF files.

**Defect ID (41240) - Converted color document displays as a red document when viewed in ICS**

Product: 5.x - ICS  
Defect ID: 41240  
Fixed In: 5.5.28.1  
Doc  
Location:

Type: Defect  
Detected in Version: 5.5.26.6  
Module/Project: Documents  
Miscellaneous:

**Description:**

Converted color document displays as a red document when viewed in ICS.

**Resolution:**

The ICs application has been updated so that conversion documents with the overlaid red tint now display properly.

**Defect ID (41269) - Conversion documents cannot be annotated**

Product: 5.x - ICS  
Defect ID: 41269  
Fixed In: 5.5.28.1  
Doc  
Location:

Type: Defect  
Detected in Version: 5.5.26.9  
Module/Project: Viewer  
Miscellaneous:

**Description:**

Conversion documents cannot be annotated.

**Resolution:**

The application has been updated so that images with file names that do not contain their page identifiers can now be annotated.

**Defect ID (41317) - Performance issues when scanning and opening large images**

Product: 5.x - ICS  
Defect ID: 41317  
Fixed In: 5.5.28.1  
Doc  
Location:

Type: Defect  
Detected in Version: 5.5.26.9  
Module/Project: Performance  
Miscellaneous:

**Description:**

Need to address performance issues that occur in ICS when you scan and open images with large file sizes.

**Resolution:**

The ICs application has been updated so that images with large file sizes now scan and open efficiently.

**Defect ID (41584) - Error when using network impersonation**

Product: 5.x - ICS

Type: Defect  
Detected in Version: 5.5.26.9

Defect ID: 41584  
Fixed In: 5.5.28.1  
Doc  
Location:

Version:  
Module/Project: Other  
Miscellaneous:

**Description:**

Image integrity checking not wrapped with Enterprise Impersonation settings. This causes errors on opening and scanning images, as well as during the auto directory import functions.

**Resolution:**

The ICS application has been updated so that file access calls no longer cause an error with network impersonation.

**Defect ID (42535) - Adding a signature annotation causes problem**

Product: 5.x - ICS  
Defect ID: 42535  
Fixed In: 5.5.28.1  
Doc  
Location:

Type: Defect  
Detected in Version: 5.5.27.1  
Module/Project: Viewer  
Miscellaneous:

**Description:**

ICS Viewer: After adding a signature annotation to an image all additional annotations added during that session are added to the signature group and cannot be deleted.

**Resolution:**

The ICs application has been updated so that adding a signature annotation no longer causes a problem with additional annotations.

**Defect ID (43877) - Problem when deleting last page in a document or sending last page to the lost page batch**

Product: 5.x - ICS  
Defect ID: 43877  
Fixed In: 5.5.28.5  
Doc  
Location:

Type: Defect  
Detected in Version: 5.5.27.12  
Module/Project: Documents  
Miscellaneous:

**Description:**

When deleting the last page in a document or sending the last page in a document to the lost page batch, the indexing form does not update to the appropriate values when it cycles back to the previous document.

**Resolution:**

The ICS application has been updated so that it always updates the index form as it is loaded to ensure that the viewer and the index form are always synched on the same document. This resolves the issue.

**Defect ID (44760) - Person lookup from index form behaving incorrectly**

Product: 5.x - ICS  
Defect ID: 44760  
Fixed In: 5.5.28.5  
Doc  
Location:

Type: Defect  
Detected in Version: 5.5.26.9  
Module/Project: Other  
Miscellaneous:

**Description:**

Person lookup from index form is behaving incorrectly, sometimes resulting in error 5 or 50000.

**Resolution:**

The ICS application hs been updated so that person lookup always properly returns the person information for the patient selected.

**Defect ID (44845) - Syntax error when trying to attach a scanned document to patient**

Product: 5.x - ICS  
Defect ID: 44845  
Fixed In: 5.5.28.5  
Doc  
Location:

Type: Defect  
Detected in Version: 5.5.27.12  
Module/Project: Documents  
Miscellaneous:

**Description:**

Syntax Error, Error 5 frmIndex.GotFocus and Error 50000 frmIndex.DefaultEncounterNumber when trying to attach a scanned document to patient.

**Resolution:**

The ICS application has been updated to correct system value checks in the ICS indexing form that could lead to field values being set to null, causing errors or invalid data. This resolves the issue.

**Defect ID (44847) - Problem when scrolling forward in image viewer**

Product: 5.x -  
ICS  
Defect ID: 44847  
Fixed In: 5.5.28.5  
Doc  
Location:

Type: Defect  
Detected in  
Version: 5.5.27.12  
Module/Project: Documents  
Miscellaneous:

Description:

When scrolling forward in image viewer through a previously filed (but not posted) batch, the FILE caption bar clears the name entirely when a new doc type w/new patient is selected.

Resolution:

The ICS application has been updated to correct the system value checks in the indexing form which could lead to the caption and other system values being set to null and causing errors. This resolves the issue.