

# Eddie Rice

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## Experience

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### NASCAR

Charlotte, NC

#### Senior Coordinator, Digital Operations

February 2022 - Present

- Facilitated the migration of an existing on-premises Atlassian product suite to the cloud, start-to-finish.
- Oversaw data feeds and engaged with track side personnel when technical difficulties arise during races.
- Monitored and rectified AWS issues. (EC2, ELB, VPC, S3, CloudFront, IAM, Route 53, CloudWatch)
- Managed all NASCAR media, tracks, and teams WordPress websites (Updates, plugins, users).
- Administered all Atlassian products. (Jira, Confluence, Bamboo, Bitbucket)
- Teamed up with developers to keep third party code up to date.
- Created and maintained documentation on all aspects of cloud computing, including security protocols and disaster recovery plans.

### Washington Commanders (NFL)

Ashburn, VA

#### Desktop Support

March 2018 - February 2022

- Delivered round the clock support to football and business staff.
- Directed the IT department internship program (Interviewing, Hiring, Training, Management).
- Orchestrated a desktop to laptop hardware refresh to ensure business continuity during Covid.
- Deployed full workstations to the homes of football staff for the remote 2020 NFL Draft.
- Modernized the FedExField Ticket Office by replacing obsolete hardware (Terminals, Ticket Printers, Software) resulting in vastly improved transaction speeds and efficiency.
- Expedited the migration of all users to a new hybrid domain in response to organizational name change.
- Launched a new SaaS help desk ticket system, reducing solution time by 50%.

### DirectMail.com

Prince Frederick, MD

#### Frontend Web Developer

January 2017 - March 2018

- Developed and maintained websites using HTML, CSS, and JavaScript.
- Collaborated with designers and copywriters to create compelling and user-friendly websites.
- Performed regular website maintenance, including updates and security patches, to ensure optimal website performance.
- Built a responsive email template that was compatible with all devices and improved open rates.

## Education

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### University of Maryland Global Campus

Spring 2018

Bachelor of Science, Digital Media and Web Technology

## Certification

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### AWS Certified Cloud Practitioner

February 2022

Validation Number FD84QSBEN44Q1C8

## Projects

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### The Cloud Resume Challenge - AWS

Project Link: [eddiejrce.com](https://eddiejrce.com)

- Developed a resume website and deployed to AWS using S3 Storage, Cloudfront CDN, Route53 DNS, DynamoDB, API Gateway, and Lambda.