My-An Pham

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EDUCATION

University of Washington   **Expected Graduation Date: December 2023**
Geography Data Science Major, Informatics Minor   *Seattle, WA*

Related Coursework: GIS and Mapping (QGIS), Geographic Information and Spatial Analysis (ArcGIS, R), U.S. Internal Migration (R), Web GIS (HTML, CSS, Javascript), Advanced Digital Geographies (HTML, CSS, Javascript), Introduction to Machine Learning (Python), GIS Database and Programming (SQL)

PROJECTS

Policing Geodashboard   **January 2023 – March 2023**
Advanced Digital Geographies Project using HTML, CSS, Javascript

- Worked in a team of three students to clean and visualize data, creating an interactive web map describing instances of police violence in the United States

Texas Internal Migration   **March 2023**
U.S. Internal Migration using R

- Knitted HTML file using RStudio to code, map, and analyze migration patterns in Texas

Seattle Building Permits   **September 2022 - December 2022**
Geographic Information and Spatial Analysis Project using ArcGIS

- Created a hot spot and choropleth map to display where residential construction has taken place in the past decade, using data on Residential Permits from Seattle GeoData

EXPERIENCE

Office Assistant   **June 2022 – Present**
University of Washington College of Education   *Seattle, WA*

- Reformatted data for over 200 types of keys on Excel and Sharepoint, improving logic and readability to expedite key issuing process
- Reorganized shared files on Microsoft Teams by creating new folder structures and consistent naming conventions to improve efficiency and accessibility
- Provided excellent customer service by greeting visitors, answering inquiries, and directing them to their desired destinations

Client Associate   **August 2022 – Present**
Merrill Lynch   *Seattle, WA*

- Created and updated client portfolios, expediting retirement plan generation and resulting in a 39% increase in retirement plans for clients
- Recorded comprehensive meeting notes during client meetings for the financial advisor, providing context for portfolio decision making
- Strengthened client relationships for over 60 clients through writing newsletters, purchasing and shipping gifts, and planning meetings with their financial advisor

Programming Languages: HTML, CSS, JavaScript, R, Python, Java, SQL

Tools: Adobe Creative Cloud, Microsoft 365, Mapbox, ArcGIS, QGIS, Figma, Canva, Procreate, VS Code, RStudio, JupyterLabs

Skills: Visual Storytelling, Team Leadership, Communication, Organization, Creativity, Problem Solving, Visual Design, Teamwork, Critical Thinking, Data Cleaning, Data Analysis, Data Visualization