

EDDWAN HALLEN DA SILVA

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Profile

Experienced Software Developer adept in bringing forth expertise in design, installation, testing and maintenance of software systems. Equipped with a diverse and promising skill-set. Proficient in various platforms, languages, and embedded systems. Experienced with the latest cutting edge development tools and procedures. Able to effectively self-manage during independent projects, as well as collaborate as part of a productive team.

Qualification

CCIE Collaboration #58006

SSCA #1442872842317-17847

Technology in Internet and Computer Networking, 2007 - Salgado de Oliveira University (UNIVERSO) , Juiz de Fora, MG

This degree is very focused in Network project and implementation of hardware and software, including the specific credits for programming languages and computer architectures.

MBA in Project Management, 2013 - Federal University of Juiz de Fora (UFJF), Juiz de Fora, MG

Focused in Project Management in general, this post degree improved my ability to work and conduct a project as a leader.

Skills and Proficiency

English	★★★★★★	Spanish	★★★★★★
Python & Django	★★★★★★	Javascript & Node.js	★★★★★★
Angular	★★★★★	HTML & CSS	★★★★★
Java	★★★★	PHP	★★★★★
SQL Databases	★★★★★	NoSQL Databases	★★★★
Cisco Routers	★★★★★	Cisco Switches	★★★★★
Cisco Broadworks	★★★★★★★	Cisco Collaboration Products	★★★★★★★
Firewalls and Security	★★★★	DNS and CND	★★★★★
AWS	★★★★★	Virtualization and Containers	★★★★★

Experiences

Cisco Systems

Consulting Engineer Collaboration Solutions | Nov/2018 - Present

Advocating solutions and services to customers on Collaboration products for service providers and larger enterprises. I'm positioned to become a trusted advisory to customers, building a solid relationship, responsible to understand the whole network scenario and provide very well documented reports and procedures.

Customer Support Engineer | Nov/2014 – Nov/2018

Worked at the level 3 supporting their main product for the Collaboration sector which is CUCM. As a CSE I was responsible to identify, analyze and provide an action plan and solution to customers who was facing any kind of malfunction on that Cisco's product.

MRS Logística

Network Support Analyst | Feb/2008 - Nov/2014

Worked as a second level engineer responsible by the network, telephony infrastructure and collaboration servers and endpoints, datacenter network and interconnections. Also had to research, plan and implement new technologies, manage and coordinate the field team during its implementation.

SOL Informática

CO-Owner | May/2004 - Feb/2008

Worked in the business of computer maintenance and small projects for data and voice networks, desktop software, websites and small web-based systems for residential and small enterprises in the cities.