



API to Trigger Workflow in External System

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Ease of implementation Geographic relevance

Low touch / simple Global

Introducing: API to Trigger Workflow in External System

Customer challenge

While Ariba provides a sophisticated workflow management system, many a times customers might require approvals to be managed outside the SAP Ariba from a contract workspace in SAP Ariba Contracts to Contracts solution. Prior to this feature, the contracts approval flow did not have a way to configure and send approval status in the contract workspace based on the contracts information for an external system approval which can be a central workflow management system. As result, this process had to managed with in Ariba.

Meet that challenge with

SAP Ariba

This API allows users to configure and trigger the export of documents and header level information an external workflow system, as well as update updates from the external system.

Experience key benefits

Allows customer the flexibility to integrate external workflow approval system with SAP Ariba Contracts thus expediting the contract workflow lifecycle.

This is such a powerful capability which gives the customers the power of how to run their business and it is another example of Ariba being "Open"

Solution area

SAP Ariba Contracts

Implementation information

Toggle enabled for all customers on GA

Prerequisites and Limitations

None

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Feature information

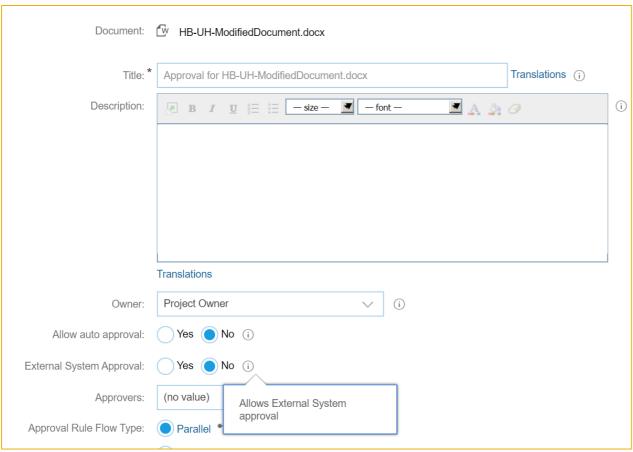
- While Ariba provides a sophisticated While preparing a contract with a Supplier, many organizations would like to run the approvals in a central workflow management system.
- This feature now allows an organization to configure approval tasks that can be used to send the approvals
 to the external system and get the approve deny response.

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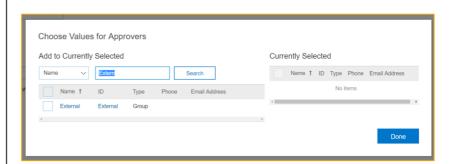
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Feature information

While Configuring a Task you get An option for External Approval.



Then you get an option to add external Group of Approvers.



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Feature information

- Once added on invoking the approval task the data will be sent to an Open API queue and external systems can pick the data.
- There are APIs which will allow the external system to ask for the actual document A Main Agreement or Line Items document etc....
- Once the Approval processes are done in the external system, Approve or Deny message will be sent back to Ariba and will be processed.

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5



Thank you.

