



# Feature at a Glance

## API to Trigger Workflow in External System

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CONFIDENTIAL



## Feature at a Glance

### Introducing: API to Trigger Workflow in External System

Ease of implementation



Low touch / simple

Geographic relevance



Global

#### Customer challenge

While Ariba provides a sophisticated workflow management system, many a times customers might require approvals to be managed outside the SAP Ariba Contracts solution. Prior to this feature, the contracts approval flow did not have a way to configure and send the contracts information for an external system approval which can be a central workflow management system. As result, this process had to managed with in Ariba.

#### Meet that challenge with SAP Ariba

This API allows users to configure and trigger the export of documents and header level information from a contract workspace in SAP Ariba Contracts to an external workflow system, as well as update approval status in the contract workspace based on updates from the external system.

#### Experience key benefits

Allows customer the flexibility to integrate external workflow approval system with SAP Ariba Contracts thus expediting the contract workflow lifecycle.

This is such a powerful capability which gives the customers the power of how to run their business and it is another example of Ariba being “Open”

#### Solution area

SAP Ariba Contracts

#### Implementation information

- Toggle enabled for all customers on GA

#### Prerequisites and Limitations

None

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#### Feature information


- While Ariba provides a sophisticated While preparing a contract with a Supplier, many organizations would like to run the approvals in a central workflow management system.
- This feature now allows an organization to configure approval tasks that can be used to send the approvals to the external system and get the approve deny response.

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### Feature information

While Configuring a Task you get An option for External Approval.

Document:  HB-UH-ModifiedDocument.docx

Title: \*  [Translations](#) ⓘ

Description:  ⓘ

[Translations](#)

Owner:  ⓘ

Allow auto approval: ☐ Yes ☒ No ⓘ

External System Approval: ☐ Yes ☒ No ⓘ

Approvers:  ⓘ

Approval Rule Flow Type: ☒ Parallel ⓘ

Allows External System approval

Then you get an option to add external Group of Approvers.

Choose Values for Approvers

Add to Currently Selected

Currently Selected

<input type="checkbox"/>	Name ↑	ID	Type	Phone	Email Address
<input type="checkbox"/>	External	External	Group		

No items

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#### Feature information

- Once added on invoking the approval task the data will be sent to an Open API queue and external systems can pick the data.
- There are APIs which will allow the external system to ask for the actual document – A Main Agreement or Line Items document etc....
- Once the Approval processes are done in the external system, Approve or Deny message will be sent back to Ariba and will be processed.

# Thank you.