



Feature at a glance

Override default order routing based on extrinsic Transaction Category Type

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Feature at a Glance

Introducing: Override default order routing based on extrinsic Transaction Category Type

Ease of implementation



Low touch/Simple

Geographic relevance



Global

Customer challenge

The available order routing configuration does not provide all the flexibility some suppliers may require for all their use scenarios.

For example, it is not possible to differentiate a routing configuration for some specific order types – like goods orders vs services orders. A supplier may want to receive goods order via an cXML integration channel and services orders via email.

Meet that challenge with **SAP Ariba**

This feature allows Ariba Network suppliers to override their default routing method for orders that match extrinsic values for Transaction Category Type (transactionCategoryOrType).

Suppliers can use this feature, for example, to prevent types of orders from being routed to a supplier's external integration channel. An order that matches the condition specified for the Transaction Category Type extrinsic is routed to up to five email addresses instead.

Experience key benefits

Suppliers will have the flexibility to setup specific routing method for specific order types, according to their internal processes and information systems.

This will allow suppliers to better process Purchase Orders, providing more accurate and prompt order confirmation information.

Solution area

Operational Procurement / Network Transactions

Implementation information

This feature is “on” by default

Customer configurable :

- Define customer group with one or more buyers
- Define conditions to override default routing for orders that match specified values for Transaction Category Type extrinsic

Prerequisites and Limitations

Suppliers must be subscribed to Bronze subscription or higher.

Email is only available override routing method

Buyer and supplier must agree on value for extrinsic *Transaction Category Type*

Feature at a Glance

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1. A supplier administrator defines a customer group with one or more customers

Test Supplier
ANID: AN01052284658
Bronze

Company Profile

Service Subscriptions

Account Settings

Customer Relationships

Notifications

Account Hierarchy

View All

Network Settings

Electronic Order Routing

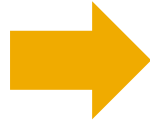
Electronic Invoice Routing

Accelerated Payments

Remittances

Network Notifications

View All



My Groups

Name ↑	Description	Routing Type
No items		

↳ [Delete](#) [Create](#)



Customer Group 2 [Submit](#) [Cancel](#)

Name:*

Description:*

Members

Name
No items

↳ [Remove](#)

Select members

<input checked="" type="checkbox"/>	Name
<input checked="" type="checkbox"/>	Cirrus Atlantic Suite
<input checked="" type="checkbox"/>	Stratus Pacific

↳ [Add](#) 1

[Submit](#) [Cancel](#)

Feature at a Glance

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2. A supplier administrator defines conditions to override the default routing orders (1/2)

a) My Groups

Name ↑	Description	Routing Type	Actions
<input type="checkbox"/> Override routing group	Override routing group	Default	<div>Override Routing</div> <div>cXML/EDI Transformation</div>

Delete Create



b) Override Default Routing

Select the document routing for this customer group

☐ Use the default routing preferences specified in the Configuration section.

☒ Customize routing preferences.

OK Cancel



c) Order Routing

Non-Catalog Orders with Part Numbers

☐ Process non-catalog orders as catalog orders if part numbers are entered manually

New Orders

Document Type	Routing Method	Options
Catalog Orders without Attachments	Online	Save in my online inbox
Catalog Orders with Attachments	Same as new catalog orders without attachments	Current Routing method for new orders: Online
Non-Catalog Orders without Attachments	Same as new catalog orders without attachments	Current Routing method for new orders: Online
Non-Catalog Orders with Attachments	Same as new catalog orders without attachments	Current Routing method for new orders: Online

Change/Cancel Orders

Document Type	Routing Method	Options
Catalog Orders without Attachments	Same as new catalog orders without attachments	Current Routing method for new orders: Online
Catalog Orders with Attachments	Same as new catalog orders without attachments	Current Routing method for new orders: Online
Non-Catalog Orders without Attachments	Same as new catalog orders without attachments	Current Routing method for new orders: Online
Non-Catalog Orders with Attachments	Same as new catalog orders without attachments	Current Routing method for new orders: Online

New/Change/Cancel Orders Routing Exception

Add Exception

Other Document Types

Document Type	Routing Method	Options
Blanket Purchase	Same as new catalog orders without attachments	Current Routing method for new orders: Online



Feature at a Glance

Introducing: Override Default Order Routing based on extrinsic Transaction Category Type

2. A supplier administrator defines conditions to override the default routing orders (2/2)

d) New/Change/Cancel Orders Routing Exception

Add Exception

Document Type	Routing Method	Options
Purchase Order	Conditions	Email Email address: <input type="text" value="admin@supplier.com"/> <input type="checkbox"/> Attach cXML document in the email message <input type="checkbox"/> Include document in the email message ⚠ Attachments are left online.

Remove

f) Order Routing

Expose these routing details to the customer?

1 Order Routing

2 Routing Method Visibility

3 Order Routing Summary

Previous Next Exit

e) Routing conditions for orders

Specify one or more conditions for orders to override the supplier's routing method.

Type	Condition	Value	Enable
Extrinsic Transaction Category Type	is	ServicesOrder	<input checked="" type="checkbox"/>

OK Cancel

g) Order Routing

Non-Catalog Orders with Part Numbers

Process as non-catalog orders if part numbers are entered manually

New Catalog Orders

Preferred method: Online

New Catalog Orders with Attachments

Preferred method: Use the current routing method for new orders: Online

Change/Cancel Catalog Orders

Preferred method: Use the current routing method for new orders: Online

Change/Cancel Catalog Orders with Attachments

Preferred method: Use the current routing method for new orders: Online

New/Change/Cancel Orders Routing Exception

Preferred method: Email

Routing conditions for orders:

Type	Condition	Value
Extrinsic Transaction Category Type	is	ServicesOrder

Email address: admin@supplier.com

Attach cXML document in the email message: No

Include document in the email message: No

New Non-Catalog Orders

Previous Submit Exit

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Introducing: **Override Default Order Routing based on extrinsic Transaction Category Type**

3. A customer sends an order with the matching Transaction Category Type to the supplier.

```
<Extrinsic name="transactionCategoryOrType">ServicesOrder</Extrinsic>
```

4. Ariba Network overrides the supplier's default routing method and instead routes the order to the specified email address(es).

5. A supplier user opens the order from the email message. On the Order History tab, Ariba Network logged the following comment: "Email order was sent to EmailAddress," where EmailAddress is the email address of the supplier user.

History			
Status	Comments	Changed By	Date and Time
	The order was queued.	PropagationProcessor-101028079	28 Feb 2018 4:15:54 PM
	Email order was sent to admin@supplier.com	ANPODispatcher-101028036	28 Feb 2018 4:16:01 PM
Sent	Email order was sent to admin@supplier.com	OrderDispatcher - Email	28 Feb 2018 4:16:08 PM