Eddy Guerra
4.6

Participants

Michelle Ryan
Age Range: 18-25
Location: Saint Lucia
Work: Student that works Part time
Looking for Career Guidance

Mudit Kapoor
Age Range: 18-25
Location: Tokyo Japan
Work: College Student
Looking for industry connections in tech

Tessa Guerra
Age Range: 40-50
Location: Madrid Spain
Work: School Counselor
Looking to relocate her career to Madrid

Jonathan Vo
Age Range: 18-25
Location: Houston Texas
Work: College Student of UH
Looking for different careers he can join

Positive Comments
• I like the previw options on the home page
• I like the previw options on the home page
• He likes the filter button, the more filter options the better
• likes the idea of a platform community and things are being sold
• Instead of going out of the app to do research you can do it in the app
• likes how fast the payment process is

Suggestions
• Thinks "Experts" tab should be changed to "Mentors"
• Add blogs and videos
• Change profile page to the page that other people would see and add the current page as a drop down menu
• Add availably of mentors
• doesn't mind recommended scholarship programs to fund studies and public institutions
• Book session button should be bigger and bolder to catch attention
• Categorize the profile info as a menu and page should be what the community sees like Instagram
• Add more info for each specific fields and recommended minors maybe, More pictures and videos (Make it interactive)
• Add a feature where person can view the mentors connection with other people and connections so that people will be more trusting of the mentor
• Remove Post link because can already be done in text and rearrange the post hierarchy
• Make it so that you can imbed link in post

Oservations
• Posting was easy
• Make one post section and give options like Facebook
• He didn't realize sessions cost money
• Had Difficulty Going back to the Homepage

Negative comments
• Post button which is a pen may confuse users
• Doesnt like the profile Page

Errors
• Pressed mentor button on home page and nothing happend

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Mobile Usability Test	P1	P2	P3	P4	Total
Errors- Record and Prioritize most critical errors based on your error classification					
[Error Rating] Pressed mentor button on home page and nothing happened			▨		1
Suggestions					
Thinks "Experts" tab should be changed to "Mentors"	▨	▨	▨	▨	4
Add blogs and videos	▨		▨	▨	3
Change profile page to social page and add the current page as a drop down menu		▨			2
Add availably of mentors				▨	1
Doesn't mind recommended scholarship programs to fund studies and public institutions			▨		1
Book session button should be bigger and bolder to catch attention				▨	1
Add more info for each specific fields and recommended minors maybe, More pictures and videos (Make it interactive)				▨	1
Add a feature where person can view the mentors connection with other people and connections so that people will be more trusting of the mentor				▨	1
Remove Post link because it can already be done in text and rearrange the post hierarchy		▨		▨	2
Make it so that you can imbed link in post				▨	
Observations					
Posting was easy	▨	▨	▨	▨	4
Make one post section and give options like Facebook		▨			1
He didn't realize sessions cost money				▨	1
Had Difficulty Going back to the Homepage	▨		▨		2
Negative Comments			▨		1
Post button which is a pen may confuse users				▨	1
Doesnt like the profile Page					
Positive Comments					
I like the preview options on the home	▨		▨		2
He likes the filter button, the more filter options the better		▨			1
likes the idea of a platform community and things are being sold	▨	▨	▨		3

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Instead of going out of the app to do research you can do it in the app					1
likes how fast the payment process is					1