

Elevator Pitch

45 Second Speech

Good morning, Dr. Malesh. My name's Eddy and I work here at VAMCo. I've recently been looking into how Miami-Dade Animal Services hands out instructions for adopting a pet and signing up to volunteer. I noticed that I'm seeing different steps depending on whether you check the website, a flyer, or what is said at events. This is leading to re-done forms, wrong forms of identification being used, and some people giving up the process altogether. I'd like to do a quick, evidence-based review by pulling together everything they publish and comparing it for discrepancies. The goal would be one clear set of steps, so residents have a straightforward set of instructions and so that staff spend less time repeating answers. I'd like to draft a short proposal for you if you're interested.