**EVAN MILLER**

**Lake St. Louis, MO 63367**

[**evandelaymiller12@gmail.com**](mailto:evandelaymiller12@gmail.com)

**314 – 616 - 7922**

**SKILLS**

* Customer Service
* Strong Interpersonal Skills
* Team Leadership
* Microsoft Office Suite
* Strong Computer skills
* Strong Analytical Skills

**OBJECTIVE**

I am seeking a Finance position to build a long-term career with opportunities for growth.

**PROFESSIONAL EXPERIENCE**

**Lowes,** O’Fallon, MO **June 2017 - Present**

**Customer Service Associate**

* Assist an average of 40 customers per day in finding or selecting items, and providing recommendations
* Maintain accurate and attractive merchandise displays, ensuring strategic placement of products in order to maximize purchases
* Assist management when necessary in training new employees, inventory, setup and unloading

**Best Buy,** St. Peters, MO  **June** **2016 – January 2017**

**Sales Associate**

* Consistently exceeded monthly sales goals
* Identified and established best practices for sales and marketing campaigns
* Remained courteous and calm during moments of customer dissatisfaction
* Provided technical support for customers

**Sam’s Club**, Wentzville, MO  **April** **2015 – May 2016**

**Customer Service Associate**

* Became the highest seller of upgrades and new memberships after one month and consistently exceeded monthly sales goals
* Facilitated leadership while collaborating with other departments to best serve customer needs
* Created a more efficient tool that helped yield higher selling rates by allowing employees to easily see what the consumer could save on a monthly basis if they upgraded to a premium membership
* Commended for initiative, persuasiveness, intense customer focus and dependability in performance evaluations

**Firehouse Subs,** O’Fallon, MO  **May 2014 – April 2015**

**Line Member**

* Prepared sandwiches in an efficient and accurate manner at each station on the line
* Tended to customers’ needs in the dining area
* Assisted management in the training of new employees

**EDUCATION / TRAINING**

**B. A. Business Administration**

*A+ Scholarship Recipient* **–** Lindenwood University **May 2019**