

EDERSON ISRAEL DE MORAES

SWORD HEALTH

Application for IT Support Position | Porto | Portugal

CONTACT

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Dear Hiring Manager,

I am excited to apply for the IT Support position at Sword Health. With a strong background in IT infrastructure, network management, and customer support, I am eager to contribute my technical expertise to a company whose mission is improving health and well-being through innovation.

Throughout my career, I have gained extensive experience in managing Linux servers, configuring networks (including Mikrotik and VPN solutions), VoIP telephony, backend development, and working with APIs. My proficiency in SQL, virtualization, and business intelligence tools such as Metabase BI has allowed me to provide seamless IT solutions that optimize operations. Additionally, my hands-on experience in troubleshooting and proactive problem identification has ensured reliable system performance and efficiency.

What draws me to Sword Health is not only its impactful vision but also the critical role that IT plays in ensuring seamless integration between hardware and software. I understand the importance of maintaining these connections with agility, quickly identifying issues while also implementing proactive solutions to prevent disruptions. My ability to configure, monitor, and secure network systems between servers and clients would make me a valuable asset to your team.

I would welcome the opportunity to further discuss how my skills and experience align with Sword Health's needs. Please feel free to contact me via email or phone at your earliest convenience. Thank you for your time and consideration—I look forward to the possibility of contributing to your team.

Best regards,

Ederson Israel de Moraes