Bellabeat Case Study Notebook

1. ASK

Purpose

The purpose of this is to hypothetically assist Bellabeat in adjusting their marketing strategy through the use of Fitbit data. My job was to look for trends in the data.

Fitbit data retrieved from here

Business Question

- 1. What are some trends in smart device usage?
- 2. How could these trends apply to Bellabeat customers?
- 3. How could these trends help influence Bellabeat marketing strategy?

Stakeholders

- Urška Sršen: Bellabeat's cofounder and Chief Creative Officer.
- Sando Mur: Mathematician and Bellabeat's cofounder; key member of the Bellabeat executive team.
- Bellabeat marketing analytics team: A team of data analysts responsible for collecting, analyzing, and reporting data that helps guide Bellabeat's marketing strategy.

2. PREPARE

Installing Packages

```
library(tidyverse)
                                                             ----- tidyverse 2.0.0 --
## -- Attaching core tidyverse packages ---
## v dplyr
                1.1.4
                          v readr
                                       2.1.5
## v forcats
                1.0.0
                                       1.5.1
                          v stringr
## v ggplot2
                3.5.2
                          v tibble
                                       3.3.0
## v lubridate 1.9.4
                          v tidyr
                                       1.3.1
                1.1.0
## v purrr
## -- Conflicts -----
                                           ------tidyverse_conflicts() --
## x dplyr::filter() masks stats::filter()
## x dplyr::lag()
                      masks stats::lag()
## i Use the conflicted package (<a href="http://conflicted.r-lib.org/">http://conflicted.r-lib.org/</a>) to force all conflicts to become error
library(ggplot2)
```

Now that I have my packages installed and loaded, I need to upload the data and begin to explore it.

First, I explored each of the data through Kaggle and picked Daily Activity as the best option for a few reasons.

- 1. Not all of the data sets started at the same time which meant it would be better to dive into one deeply and then suppliment with other data if the need arose.
- 2. Not all of the data sets would be useful given what Bellabeat is already doing and not all of the data sets could be helpful given their names.
- 3. Daily Activity gave a more comprehensive amount of data that could make for a better analysis and for finding trends.

Though I picked Daily Activity, other data sets could be briefly analyzed later on, especially sleep.

Importing Data and Deeper Exploration

```
act1<-data.frame(read csv("dailyActivity merged1.csv"))</pre>
## Rows: 457 Columns: 15
## -- Column specification -----
## Delimiter: ","
## chr (1): ActivityDate
## dbl (14): Id, TotalSteps, TotalDistance, TrackerDistance, LoggedActivitiesDi...
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
act2<-data.frame(read_csv('dailyActivity_merged2.csv'))</pre>
## Rows: 940 Columns: 15
## -- Column specification ----
## Delimiter: ","
## chr (1): ActivityDate
## dbl (14): Id, TotalSteps, TotalDistance, TrackerDistance, LoggedActivitiesDi...
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
colnames(act1)
   [1] "Id"
                                   "ActivityDate"
##
##
    [3] "TotalSteps"
                                   "TotalDistance"
   [5] "TrackerDistance"
                                   "LoggedActivitiesDistance"
##
  [7] "VeryActiveDistance"
                                   "ModeratelyActiveDistance"
## [9] "LightActiveDistance"
                                   "SedentaryActiveDistance"
## [11] "VeryActiveMinutes"
                                   "FairlyActiveMinutes"
## [13] "LightlyActiveMinutes"
                                   "SedentaryMinutes"
## [15] "Calories"
colnames(act2) #Double checking that column names match
##
   [1] "Id"
                                   "ActivityDate"
   [3] "TotalSteps"
                                   "TotalDistance"
##
## [5] "TrackerDistance"
                                   "LoggedActivitiesDistance"
  [7] "VeryActiveDistance"
                                   "ModeratelyActiveDistance"
                                   "SedentaryActiveDistance"
   [9] "LightActiveDistance"
## [11] "VeryActiveMinutes"
                                   "FairlyActiveMinutes"
## [13] "LightlyActiveMinutes"
                                   "SedentaryMinutes"
## [15] "Calories"
```

```
ID1<-unique(act1$"Id")</pre>
list(ID1)
## [[1]]
  [1] 1503960366 1624580081 1644430081 1844505072 1927972279 2022484408
   [7] 2026352035 2320127002 2347167796 2873212765 2891001357 3372868164
## [13] 3977333714 4020332650 4057192912 4319703577 4388161847 4445114986
## [19] 4558609924 4702921684 5553957443 5577150313 6117666160 6290855005
## [25] 6391747486 6775888955 6962181067 7007744171 7086361926 8053475328
## [31] 8253242879 8378563200 8583815059 8792009665 8877689391
ID2 <- unique (act2 $"Id") #creating a new name for the unique IDs
list(ID2)
## [[1]]
##
  [1] 1503960366 1624580081 1644430081 1844505072 1927972279 2022484408
   [7] 2026352035 2320127002 2347167796 2873212765 3372868164 3977333714
## [13] 4020332650 4057192912 4319703577 4388161847 4445114986 4558609924
## [19] 4702921684 5553957443 5577150313 6117666160 6290855005 6775888955
## [25] 6962181067 7007744171 7086361926 8053475328 8253242879 8378563200
## [31] 8583815059 8792009665 8877689391
```

During my deeper exploration, I noted that two of the ID numbers were not included in the second dataset (2891001357 and 6391747486) meaning that there were 33 instead of 35 unique identification numbers.

I left this alone and continued working while understanding that 2 people did not use their fitbit for the entire period.

```
act_bind <- rbind(act1, act2)
act_merged <- act_bind %>%
   arrange(Id, ActivityDate)
head(act_merged) #Viewing the headings to ensure it merged right
```

```
##
             Id ActivityDate TotalSteps TotalDistance TrackerDistance
## 1 1503960366
                    3/25/2016
                                    11004
                                                    7.11
                                                                     7.11
## 2 1503960366
                    3/26/2016
                                    17609
                                                   11.55
                                                                    11.55
## 3 1503960366
                    3/27/2016
                                    12736
                                                    8.53
                                                                     8.53
## 4 1503960366
                    3/28/2016
                                    13231
                                                    8.93
                                                                     8.93
## 5 1503960366
                    3/29/2016
                                    12041
                                                    7.85
                                                                     7.85
## 6 1503960366
                    3/30/2016
                                    10970
                                                    7.16
                                                                     7.16
     LoggedActivitiesDistance VeryActiveDistance ModeratelyActiveDistance
## 1
                              0
                                               2.57
                                                                         0.46
## 2
                             0
                                               6.92
                                                                         0.73
                             0
## 3
                                               4.66
                                                                         0.16
## 4
                              0
                                               3.19
                                                                         0.79
                              0
## 5
                                               2.16
                                                                         1.09
## 6
                              0
                                               2.36
                                                                         0.51
     LightActiveDistance SedentaryActiveDistance VeryActiveMinutes
## 1
                     4.07
                                                  0
                                                                    33
## 2
                     3.91
                                                  0
                                                                    89
## 3
                                                  0
                                                                    56
                     3.71
## 4
                     4.95
                                                  0
                                                                    39
## 5
                                                  0
                                                                    28
                     4.61
## 6
                     4.29
                                                  0
                                                                    30
```

```
FairlyActiveMinutes LightlyActiveMinutes SedentaryMinutes Calories
## 1
                     12
                                        205
                                                        804
                                                                1819
## 2
                     17
                                        274
                                                        588
                                                                2154
## 3
                     5
                                        268
                                                        605
                                                                1944
## 4
                     20
                                        224
                                                       1080
                                                                1932
## 5
                     28
                                        243
                                                        763
                                                                1886
## 6
                     13
                                        223
                                                       1174
                                                                1820
str(act merged) #Viewing the structure to make sure data types are correct
  'data.frame':
                   1397 obs. of
                               15 variables:
##
   $ Td
                            : num
                                   1.5e+09 1.5e+09 1.5e+09 1.5e+09 1.5e+09 ...
##
  $ ActivityDate
                                   "3/25/2016" "3/26/2016" "3/27/2016" "3/28/2016" ...
## $ TotalSteps
                                   11004 17609 12736 13231 12041 ...
                            : num
## $ TotalDistance
                                   7.11 11.55 8.53 8.93 7.85 ...
                            : num
## $ TrackerDistance
                                  7.11 11.55 8.53 8.93 7.85 ...
                            : num
  $ LoggedActivitiesDistance: num
                                  0 0 0 0 0 0 0 0 0 0 ...
## $ VeryActiveDistance
                                   2.57 6.92 4.66 3.19 2.16 ...
                            : num
   $ ModeratelyActiveDistance: num
##
                                  0.46 0.73 0.16 0.79 1.09 ...
## $ LightActiveDistance
                                  4.07 3.91 3.71 4.95 4.61 ...
                            : num
## $ SedentaryActiveDistance : num
                                   0 0 0 0 0 0 0 0 0 0 ...
##
   $ VervActiveMinutes
                            : num
                                   33 89 56 39 28 30 33 47 44 26 ...
##
   $ FairlyActiveMinutes
                            : num
                                   12 17 5 20 28 13 12 21 13 14 ...
## $ LightlyActiveMinutes
                                   205 274 268 224 243 223 239 200 168 216 ...
                            : num
   $ SedentaryMinutes
                                  804 588 605 1080 763 ...
                            : num
                                   1819 2154 1944 1932 1886 ...
##
   $ Calories
                             : num
glimpse(act_merged)
## Rows: 1,397
## Columns: 15
## $ Id
                            <dbl> 1503960366, 1503960366, 1503960366, 150396036~
## $ ActivityDate
                            <chr> "3/25/2016", "3/26/2016", "3/27/2016", "3/28/~
## $ TotalSteps
                            <dbl> 11004, 17609, 12736, 13231, 12041, 10970, 122~
## $ TotalDistance
                            <dbl> 7.11, 11.55, 8.53, 8.93, 7.85, 7.16, 7.86, 7.~
## $ TrackerDistance
                            <dbl> 7.11, 11.55, 8.53, 8.93, 7.85, 7.16, 7.86, 7.~
## $ VeryActiveDistance
                            <dbl> 2.57, 6.92, 4.66, 3.19, 2.16, 2.36, 2.29, 3.3~
## $ ModeratelyActiveDistance <dbl> 0.46, 0.73, 0.16, 0.79, 1.09, 0.51, 0.49, 0.8~
                            <dbl> 4.07, 3.91, 3.71, 4.95, 4.61, 4.29, 5.04, 3.6~
## $ LightActiveDistance
## $ SedentaryActiveDistance
                            ## $ VeryActiveMinutes
                            <dbl> 33, 89, 56, 39, 28, 30, 33, 47, 44, 26, 0, 25~
                            <dbl> 12, 17, 5, 20, 28, 13, 12, 21, 13, 14, 0, 13,~
## $ FairlyActiveMinutes
                            <dbl> 205, 274, 268, 224, 243, 223, 239, 200, 168, ~
## $ LightlyActiveMinutes
## $ SedentaryMinutes
                            <dbl> 804, 588, 605, 1080, 763, 1174, 820, 866, 737~
## $ Calories
                            <dbl> 1819, 2154, 1944, 1932, 1886, 1820, 1889, 186~
```

Data Cleaning

Through glimpse and str, I was able to determine that "ActivityDate" was set to "character" rather than date/time, so I needed to fix that through data cleaning and manipulation. I started there and went through the rest of my cleaning process.

```
act_merged$ActivityDate <- as.Date(act_merged$ActivityDate, format = "%m/%d/%Y")
str(act_merged)</pre>
```

```
1397 obs. of 15 variables:
## 'data.frame':
##
   $ Td
                              : num 1.5e+09 1.5e+09 1.5e+09 1.5e+09 1.5e+09 ...
   $ ActivityDate
##
                              : Date, format: "2016-03-25" "2016-03-26" ...
                              : num 11004 17609 12736 13231 12041 ...
##
  $ TotalSteps
##
   $ TotalDistance
                              : num
                                     7.11 11.55 8.53 8.93 7.85 ...
## $ TrackerDistance
                                    7.11 11.55 8.53 8.93 7.85 ...
                              : num
   $ LoggedActivitiesDistance: num
                                    0000000000...
   $ VeryActiveDistance
                                     2.57 6.92 4.66 3.19 2.16 ...
##
                              : num
##
   $ ModeratelyActiveDistance: num   0.46   0.73   0.16   0.79   1.09   ...
## $ LightActiveDistance
                              : num
                                     4.07 3.91 3.71 4.95 4.61 ...
## $ SedentaryActiveDistance : num
                                     0 0 0 0 0 0 0 0 0 0 ...
                                     33 89 56 39 28 30 33 47 44 26 ...
## $ VeryActiveMinutes
                              : num
                                     12 17 5 20 28 13 12 21 13 14 ...
## $ FairlyActiveMinutes
                              : num
                                    205 274 268 224 243 223 239 200 168 216 ...
## $ LightlyActiveMinutes
                              : num
## $ SedentaryMinutes
                                     804 588 605 1080 763 ...
                              : num
## $ Calories
                              : num
                                     1819 2154 1944 1932 1886 ...
#to double check that it was changed appropriately and to see if there is anything else mistaken
# Count missing values in each column
colSums(is.na(act_merged)) # gave me 0
##
                         Τd
                                        ActivityDate
                                                                    TotalSteps
##
                          0
##
              TotalDistance
                                     TrackerDistance LoggedActivitiesDistance
##
##
         VeryActiveDistance ModeratelyActiveDistance
                                                          LightActiveDistance
##
   SedentaryActiveDistance
##
                                   VeryActiveMinutes
                                                          FairlyActiveMinutes
##
##
       LightlyActiveMinutes
                                    {\tt Sedentary Minutes}
                                                                      Calories
##
                                                                             0
sum(duplicated(act_merged)) # gave me 0
## [1] 0
summary(act_merged$TotalSteps) # no one had any wild amount of steps
##
      Min. 1st Qu.
                    Median
                              Mean 3rd Qu.
                                              Max.
##
         0
              3146
                      6999
                              7281
                                     10544
                                             36019
act_merged %>%
  group_by(Id) %>%
  summarise(zero_days = sum(TotalSteps == 0)) # checking for 0 step days by Id
## # A tibble: 35 x 2
##
              Id zero days
           <dbl>
                     <int>
##
  1 1503960366
##
                         1
   2 1624580081
   3 1644430081
                         0
##
##
   4 1844505072
                        13
                        14
## 5 1927972279
## 6 2022484408
                         0
##
   7 2026352035
                         0
## 8 2320127002
```

```
## 9 2347167796 1
## 10 2873212765 1
## # i 25 more rows
```

Through the cleaning process, I noted that the data set was mostly clean. Earlier I noted that there were some people who did not participate for the full time, but that was fine as it related to trends. Additionally, there were no repeats and no empty columns which was good. Lastly, the maximum steps were not a crazy discrepency. Yes, there was an outlier of over 36,000, but it isn't outside the realm of possibility that someone hit that count. I noted that as an area to explore later.

Lastly, some users noted 0 step days. I believed those were days they didn't use the device, or the device was dead, rather than being fully sedentary. However, I kept them in because they reflect real-life usage of smart devices.

Though I already noted inconsistencies in the data in terms of unique user IDs, I wanted to check, just to be sure, now that the data was merged.

```
act_merged %>%
  group_by(Id) %>%
  summarise(days_recorded = n())
## # A tibble: 35 x 2
##
               Id days_recorded
##
            <dbl>
                           <int>
    1 1503960366
##
                              50
##
    2 1624580081
                              50
##
    3 1644430081
                              40
    4 1844505072
                              43
##
                              43
##
    5 1927972279
                              43
    6 2022484408
##
    7 2026352035
                              43
    8 2320127002
                              43
##
    9 2347167796
                              33
## 10 2873212765
                              43
## # i 25 more rows
```

This further proved that there were usage inconsistencies. Just like the 0 days, I kept it in becuase it could show real-life usage patterns.

3. PROCESS

Determining What I Will Focus On

Now with all of that out of the way, it was time for me to determine the columns I will be specifically focusing on. However, upon re-looking, I noticed that Total Distance and Tracker Distance were (nearly) identical. With a quick glance and head() it all looked the same, but I did not understand why the device would repeat information without reason. So, I needed to explore that.

```
sum((act_merged$TotalDistance==act_merged$TrackerDistance)==FALSE
)
## [1] 31
#This will count the instances of FALSE that appear
```

The result was 31. Now I knew that 31 of the instances within Tracker Distance and Total Distance did not match. This told me that the information was different and potentially relevant. So, since the first few rows

were exactly the same, I assumed that it had to either be Logged Activities or Sedentary Activities. If it was neither, then it was a calculation I would need to ask about.

```
sum((act_merged$TrackerDistance==(act_merged$TotalDistance+act_merged$LoggedActivitiesDistance))==FALSE
## [1] 56
sum((act_merged$TrackerDistance==(act_merged$TotalDistance+act_merged$SedentaryActiveDistance))==FALSE)
## [1] 145
```

The exploration didn't prove anything that I could concretely use, so I didn't probe any further.

Instead, I decided to get a sense of when people were most active

```
act_merged$day_of_week<-weekdays(act_merged$ActivityDate)
head(act_merged) # To make sure that the column is there</pre>
```

##		Id	ActivityDate T	CotalSteps	TotalDist	ance T	rackerDi	stance	
##	1	1503960366	2016-03-25	11004		7.11		7.11	
##	2	1503960366	2016-03-26	17609	1	1.55		11.55	
##	3	1503960366	2016-03-27	12736		8.53		8.53	
		1503960366	2016-03-28	13231		8.93		8.93	
		1503960366	2016-03-29	12041		7.85		7.85	
		1503960366	2016-03-30	10970		7.16		7.16	
##		LoggedActivitiesDistance VeryActiveDistance ModeratelyActiveDistance							
##	1	00	0	J	2.57		J	0.46	
##	2		0		6.92			0.73	
##	3		0		4.66			0.16	
##	4		0		3.19			0.79	
##	5		0		2.16			1.09	
##	6		0		2.36			0.51	
##		LightActive	eDistance Seden	ntaryActive	Distance	VeryAc-	tiveMinu	ites	
##	1	_	4.07	-	0			33	
##	2		3.91		0			89	
##	3		3.71		0			56	
##	4		4.95		0			39	
##	5		4.61		0			28	
##	6		4.29		0			30	
##		FairlyActiv	veMinutes Light	lyActiveMi	nutes Sec	lentary	Minutes	Calories	
##	1		12		205		804	1819	
##	2		17		274		588	2154	
##	3		5		268		605	1944	
##	4		20		224		1080	1932	
##	5		28		243		763	1886	
##	6		13		223		1174	1820	
##		day_of_weel	Σ.						
##	1	Friday	y						
##	2	Saturday	y						
##	3	Sunday	y						
##	4	Monday							
##	5	Tuesday	y						
##	6	Wednesday	y						

This created a new column for days of the week because I was curious if people were more active on certain days than others. I had assumptions, but the data would be able to provide some clarity despite the sample size being small (and likely biased).

4. ANALYZE

Now I had a better idea of where to explore to get a better understanding of user trends and behaviors. * User habits and meeting baseline steps counts * Sedentary time * And most active days of the week

```
min(act_merged$TotalSteps) #gave me 0 (not surprising)

## [1] 0

max(act_merged$TotalSteps) #gave me 36019

## [1] 36019

mean(act_merged$TotalSteps, na.rm = TRUE) #7280.898 is the average amount of steps

## [1] 7280.898

median(act_merged$TotalSteps, na.rm = TRUE) #6999 is the median, which is pretty close to the mean

## [1] 6999
```

Since I had some specific pieces of information, I wanted to see a visualization to give me a better idea of what I was seeing. Additionally, I assumed that weekends were more popular for "gaining steps" and a visualization would allow me to see that.

Based on this box plot, the outlier that exceeded 36,000 happened on a Sunday. However, since it is one outlier among many others, it would need a deeper dive. Ignoring that specific data point, I could still see that Saturday generally had more steps. Friday, Saturday, and Sunday also have more incidents of outliers.

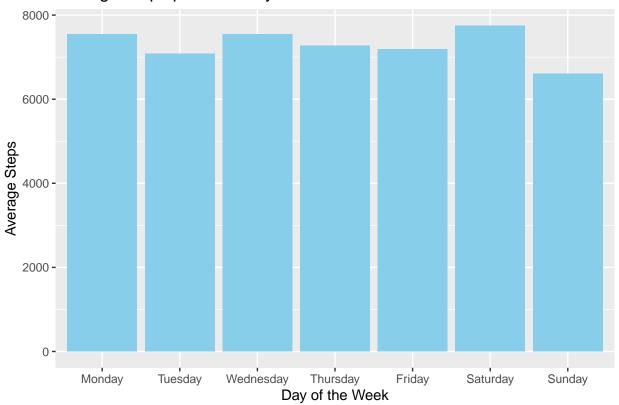
But, we need to dive closer to be sure.

```
library(dplyr)
library(lubridate)
avg_steps_by_day <- act_merged %>%
    group_by(day_of_week) %>%
    summarise(avg_steps = mean(TotalSteps, na.rm = TRUE)) %>%
    ungroup()

avg_steps_by_day$day_of_week<-factor(avg_steps_by_day$day_of_week, levels
    = c("Monday", "Tuesday", "Wednesday", "Thursday", "Friday", "Saturday", "Sunday"))

ggplot(avg_steps_by_day, aes(x = day_of_week, y = avg_steps)) +
    geom_col(fill = "skyblue") +
    labs(title = "Average Steps per Weekday", x = "Day of the Week", y = "Average Steps")</pre>
```

Average Steps per Weekday



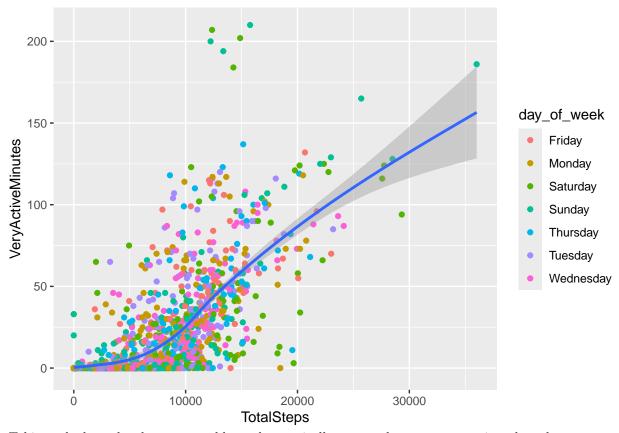
This allowed me to see the average steps per day of the week through columns. Unlike the total number, it instead shows that on average, Mondays, Wednesdays, and Saturdays have more steps with Sunday having the least on average.

It was an interesting distinction when looking at the outliers.

While I was processing that information, I decided to dive deeper into activity level and steps using the raw information.

```
ggplot(data=act_merged)+
  geom_point(mapping=aes(x=TotalSteps, y=VeryActiveMinutes, color=day_of_week))+
  geom_smooth(mapping=aes(x=TotalSteps, y=VeryActiveMinutes))
```

`geom_smooth()` using method = 'gam' and formula = 'y ~ s(x, bs = "cs")'



Taking a look at the chart, we could see that typically, as people were more active, then they were more likely to take a lot of steps. Again, this was an assumption I already had, but the visualization helped.

Next I needed to categorize the users into Above Average, Average, and Below Average to better understand the average user habits for this small sample size.

- Above Average was over 10,000 on average.
- Average was 7,000 to 10,000 (7000 being 1 above the median) on average and this article said, "Approximately 7000 steps per day was associated with risk reductions for all outcomes examined and might serve as a practical quantitative public health target."
- Below Average was below 7,000 steps on average.

```
user_steps <- act_merged %>% #pipe designed to create user_steps
group_by(Id) %>% #which I then group by Id
summarise(avg_steps = mean(TotalSteps, na.rm = TRUE)) #and then find the average
user_steps #checking to make sure it worked
```

```
# A tibble: 35 x 2
##
               Id avg_steps
##
            <dbl>
                      <dbl>
##
    1 1503960366
                      11936.
##
    2 1624580081
                      5167.
##
    3 1644430081
                      7781.
    4 1844505072
##
                      2876.
##
    5 1927972279
                      1269.
    6 2022484408
                     11595.
##
      2026352035
                      4960.
    8 2320127002
                      4276.
```

```
## 9 2347167796 9647.
## 10 2873212765 7299.
## # i 25 more rows

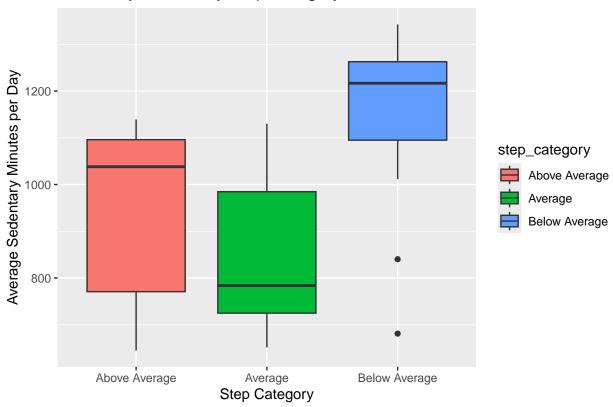
user_steps <- user_steps %>%
    mutate(step_category = case_when(
        avg_steps < 7000 ~ "Below Average",
        # insufficient according to data and at the median or below
        avg_steps >= 7000 & avg_steps <= 10000 ~ "Average",
        # meets minimum set by 1 above the median
        avg_steps > 10000 ~ "Above Average"))
# exceeds recommended minimum
```

This allowed me to set things up to continue working. I wanted to see how many minutes per user were spent sedatary next.

```
user_sedentary <- act_merged %>%
  # Average sedentary minutes per user
  group_by(Id) %>%
  summarise(avg_sedentary = mean(SedentaryMinutes, na.rm = TRUE))
# Merge with step categories to better compare the two
user_analysis <- user_steps %>%
 left_join(user_sedentary, by = "Id")
# Compare sedentary time across groups to see how they compare
sed summary <- user analysis %>%
  group by(step category) %>%
  summarise(mean_sedentary = mean(avg_sedentary, na.rm = TRUE),
            sd_sedentary = sd(avg_sedentary, na.rm = TRUE),
           n = n()
print(sed_summary)
## # A tibble: 3 x 4
     step_category mean_sedentary sd_sedentary
##
```

The summary showed me that some strayed from the mean in each of the categories.

Sedentary Minutes by Step Category



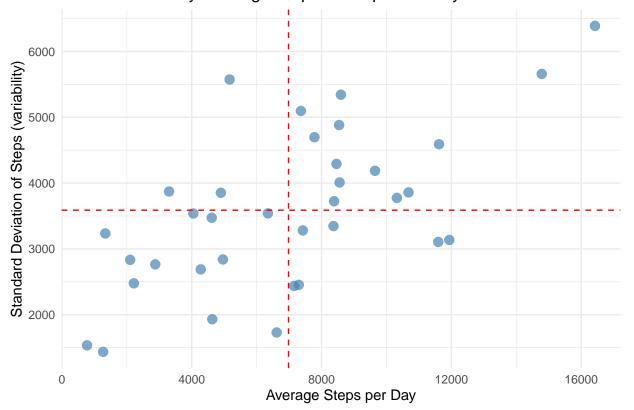
The boxplot shows the distribution of sedentary minutes by step category for the users. The line in each box indicates the median sedentary time, while the box itself represents the middle 50% of values. Longer boxes or wider spread indicate more variation in sedentary behavior among users while shorter boxes mean less variation in sedentary behavior.

Now to check the Standard Deviation.

```
consistency <- act_merged %>%
  group_by(Id) %>%
  summarise(step_sd = sd(TotalSteps, na.rm = TRUE),
            avg_steps = mean(TotalSteps, na.rm = TRUE))
tibble(consistency) #to check if it worked.
## # A tibble: 35 x 3
##
               Id step_sd avg_steps
##
            <dbl>
                    <dbl>
                               <dbl>
##
    1 1503960366
                    3136.
                              11936.
    2 1624580081
                    5574.
                              5167.
##
    3 1644430081
                    4697.
                               7781.
##
##
    4 1844505072
                    2765.
                               2876.
##
    5 1927972279
                    1435.
                               1269.
    6 2022484408
                    3106.
                              11595.
##
##
    7 2026352035
                    2840.
                               4960.
##
    8 2320127002
                    2689.
                               4276.
    9 2347167796
                    4187.
                               9647.
   10 2873212765
                    2454.
                               7299.
   # i 25 more rows
```

```
ggplot(consistency, aes(x = avg_steps, y = step_sd)) +
  geom_point(color = "steelblue", size = 3, alpha = 0.7) +
  geom_hline(yintercept = mean(consistency$step_sd), linetype = "dashed", color = "red") +
  geom_vline(xintercept = mean(consistency$avg_steps), linetype = "dashed", color = "red") +
  labs(
    title = "User Consistency: Average Steps vs Step Variability",
    x = "Average Steps per Day",
    y = "Standard Deviation of Steps (variability)"
  ) +
  theme_minimal()
```

User Consistency: Average Steps vs Step Variability



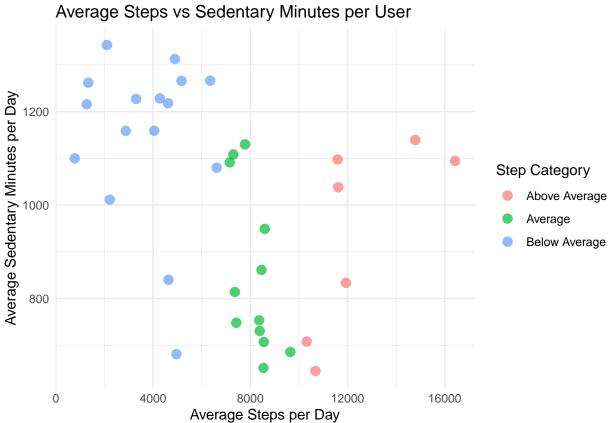
This visual gave me an understanding out how many users were consistent v who was inconsistent. The bottom showed consistency while the top showed inconsistency and the left showed low step count while the right showed high step count. Combined, the bottom-right showed high step count users and low standard deviation meaning they were consistently getting high steps, but they were not the majority.

Most of the people in the data set were either consistently low step takers or were inconsistent in being a high stepper.

Note that there were people who did not have the full set of data, but given the time they did not wear the Fitbit it would add to them being an inconsistent user of the watch, not just someone who takes fewer steps.

```
ggplot(data=user_analysis, aes(x = avg_steps, y = avg_sedentary, color = step_category)) +
  geom_point(size = 3, alpha = 0.7) +
  labs(
    title = "Average Steps vs Sedentary Minutes per User",
    x = "Average Steps per Day",
    y = "Average Sedentary Minutes per Day",
```





cor(user_analysis\$avg_steps, user_analysis\$avg_sedentary, use = "complete.obs")

[1] -0.4142664

The scatterplot showed that as people took more steps, their amount of sedetary minutes went down. When I looked into the corelation, I got -0.4142664. The negative sign means that they have a negative relationship (one going up means the other goes down) which was what I suspected from the scatterplot.

However, the correlation being closer to 0 than -1 meant that they have a weak linear relationship (or one that doesn't exist). The data was limited, but with this sample, that is the information we have.

So, we cannot concretely say that more steps meant less sedentary time, but it seemed to indicate a downward trend. With more data, it could have been possible.

5.RECOMMENDATIONS

Given everything, my suggestions are

- 1. Consistency Rewards: Focus on rewarding consistency of using the product, not just attaining their goal. If there are rewards or badges that are provided, then that would make it easier for people who are inconsistent with using their products to strive for something. This can look like a "wear-streak" similar to those seen in phone app games and other applications.
- 2. Weekend Warriors or Weekend Winners: Rewards for people who use them on the weekend. Weekends are the best times for people to strive for higher counts, shown by the larger incidence of

outliers.

3. Time-Sensistive Collaborative and Personal Events: Promoting competition-like events, collaborative events, and competitions. This could look like an event where people connect with friends and make a "team" for a global competition. Individual competitions and badges or time-limited rewards (similar to those of video games) would increase motivation to at least use the product. This method would promote socialization, community, and competition. These events could happen on the weekend or during popular vacation weeks.

Additional Thoughts Social Impact Potential in Marketing: Though the data did not include demographic information, upon looking at the Bellabeat site, I noticed that they frequently used the word "women" as that is their target audience. However, if they expanded it to be more inclusive with language like "people who have periods" or "people seeking wholistic wellness," it would open up the potential of a larger audience. Not all women have periods, so they may not be interested in those features. Specifically, women who have gone through menopause, women who have other health conditions that stopped their periods, and trans women do not have periods. But, there are trans men and non binary people who do still have periods. With the small change to inclusive language, it has the potential to increase the potential customer base while also appealing to inclusivity and visibility.