

Edgar Martinez

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<https://github.com/edgarmartinez1212>

Introduction

Aspiring Full Stack Developer with experience building fully functional and dynamic websites. Experience working with MongoDB, Express.js, React, Node.js, Restful APIs, relational databases, Test Driven Development, and Object-Oriented Programming.

Work Experience

Northwestern University - Library

March 2022 - Present

IT User Support Specialist

- Recommend and implement corrective solutions after performing onsite analysis and diagnosis for complex desktop problems.
- Offer printer support for printing including deploying printers, updates, print drivers and coordinating repair work with vendors.
- Build, maintain, configure, test, and deploy images for end-user workstations, and related hardware and software.
- Maintain and handle shared laptops by updating software, patching, and imaging new devices.
- Support desktop computing environments running Windows and macOS including installing, diagnosing, repairing, maintaining, and upgrading workstations, to ensure optimal workstation performance.
- Provide daily triage for video production studio to ensure space and technology are functioning.

Northwestern University - Kellogg School of Management

June 2021 - March 2022

Audio/Video Support Technician

- Provided front-line technical support to faculty, staff, and students.
- Provided support and maintenance of windows and iOS machines, web-conferencing video solutions, web cameras, microphones, and Crestron equipment.
- Provided support for in-class video recordings and web-conferencing sessions.
- Conducted AV consultations with staff looking to host in-person, hybrid, or high-profile events.
- Conducted training for AV equipment.
- Managed AV calendar by updating with new consultations, lectures, and events.
- Approved and denied requested AV services via Kellogg's Room and Events reservation system.
- Conducted asset management for university-owned devices.

Certifications

Northwestern University - College of Professional Studies

April 2023

Full Stack Coding Bootcamp

DePaul University - College of Computing and Digital Media

May 2022

Advanced SQL - Final Grade: A+

DePaul University - College of Computing and Digital Media

April 2022

Introduction to SQL - Final Grade: A+

Education

Northeastern Illinois University - Chicago, IL

May 2020

Bachelors of Science - Computer Science in Information Technology

Technology Summary

Programming languages: HTML, CSS, JavaScript, SQL, C#, Java, Python

Other: MongoDB, Express.js, React, Node.js