

What venue were you assigned?		
Answer	Response	%
Chick-Fil-A	2	100%
Delicious	0	0%
Einstein's Bros Bagels	0	0%
Garden Gourmet	0	0%
Jamba Juice/ Starbucks Union	0	0%
Jazzman's	0	0%
Mein Bowl	0	0%
Pizza Hut	0	0%
Quiznos	0	0%
Starbucks (Chemistry and Computer Science Building)	0	0%
Total	2	100%
Answered Question	2	
Skipped Question	0	

Are you:		
Answer	Response	%
Male	0	0%
Female	2	100%
Total	2	100%
Answered Question	2	
Skipped Question	0	

Are you a:		
Answer	Response	%
Freshman	2	100%
Sophomore	0	0%
Junior	0	0%
Senior	0	0%
Graduate	0	0%
Total	2	100%
Answered Question		2
Skipped Question		0

Please answer the following:					
Question	Yes	%	No	%	Responses
The associate made eye contact when I approached him/her	2	100%	0	0%	2
The associate smiled when I approached him/her	1	50%	1	50%	2
I was greeted by the associate	1	50%	1	50%	2
The associate wore a name tag	2	100%	0	0%	2
The associate asked follow up questions (ex. What else can I help you with?)	1	50%	1	50%	2
The associate thanked me after completing the transaction.	0	0%	2	100%	2
Answered Question					2
Skipped Question					0

Please rate the following:	Very Dissatisfied	%	Dissatisfied	%	Satisfied	%	Very Satisfied	%	I don't know	%	Response Count	Rating Average
Thinking about your experience with UTEP Food Services, please rate your overall satisfaction.	0	0%	0	0%	2	100%	0	0%	0	0%	2	3.00
	Answered Question										2	
	Skipped Question										0	
	Overall Average											3.00

Thinking about your experience at this location, please rate University Food Services												
Question	Very Poor	%	Poor	%	Good		Very Good	%	I don't know	%	Response Count	Rating Average
Meeting your needs.	0	0%	0	0%	2	100%	0	0%	0	0%	2	3.00
The value for the price you pay.	0	0%	0	0%	2	100%	0	0%	0	0%	2	3.00
Variety.	0	0%	1	50%	1	50%	0	0%	0	0%	2	2.50
	Answered Question										2	
	Skipped Question										0	
	Overall Average											2.83

Were you thanked after you paid?		
Answer	Response	%
Yes	0	0%
No	2	100%
Total	2	100%
Answered Question	2	
Skipped Question	0	

Thinking about your experience at this location, please rate the customer service in terms of the following:												
Question	Very Poor	%	Poor	%	Good	%	Very Good	%	I don't know	%	Response Count	Rating Average
Being served in a timely manner.	0	0%	0	0%	1	50%	1	50%	0	0%	2	3.50
Friendly and helpful staff.	0	0%	0	0%	2	100%	0	0%	0	0%	2	3.00
Professional appearance of the staff.	0	0%	0	0%	1	50%	1	50%	0	0%	2	3.50
Being responsive to my questions and concerns.	0	0%	0	0%	2	100%	0	0%	0	0%	2	3.00
Being receptive to my suggestions.	0	0%	0	0%	1	50%	1	50%	0	0%	2	3.50
Offering or recommending something on the menu to complete my meal.	1	50%	1	50%	0	0%	0	0%	0	0%	2	1.50
	Answered Question										2	
	Skipped Question										0	
	Overall Average											3.00

What was the time of your visit?		
Answer	Response	%
5:00-6:00 AM	0	0%
6:00-7:00 AM	0	0%
7:00-8:00 AM	0	0%
8:00-9:00 AM	0	0%
9:00-10:00 AM	0	0%
10:00-11:00 AM	0	0%
11:00 AM-12:00 PM	0	0%
12:00-1:00 PM	0	0%
1:00-2:00 PM	0	0%
2:00-3:00 PM	0	0%
3:00-4:00 PM	0	0%
4:00-5:00 PM	0	0%
5:00-6:00 PM	0	0%
6:00-7:00 PM	0	0%
7:00-8:00 PM	0	0%
8:00-9:00 PM	0	0%
9:00-10:00 PM	0	0%
After 10:00 PM	0	0%
Total	0	100%
Answered Question	0	
Skipped Question	2	

What was the name of the Food Services employee who was at the cash register?

Luis

Please specify the food item you purchased at this location.

I purchased a 4 piece chicken strip combo

Did you experienced any issues paying with you Miner Gold Card?

Answer	Response	%
Yes	1	100%
No	0	0%
Total	1	100%
Answered Question	1	
Skipped Question	1	

Yes

Did you received the 10% discount when you used the Miner Gold Card to pay for your meal?

Answer	Response	%
Yes	1	100%
No	0	0%
Total	1	100%
Answered Question	1	
Skipped Question	1	

Please write any additional information you consider important in the space below:

The employers were okay, could have been nicer.