What venue were you assig	ned?	
Answer	Response	%
Chick-Fil-A	0	0%
Delicious	0	0%
Einstein's Bros Bagels	0	0%
Garden Gourmet	0	0%
Jamba Juice/ Starbucks Union	0	0%
Jazzman's	1	100%
Mein Bowl	0	0%
Pizza Hut	0	0%
Quiznos	0	0%
Starbucks (Chemistry and Computer Science Building)	0	0%
Total	1	100%
Answered Question	1	
Skipped Question	0	

Are you:		
Answer	Response	%
Male	0	0%
Female	1	100%
Total	1	100%
Answered Question	1	
Skipped Question	0	

Are you a:		
Answer	Response	%
Freshman	0	0%
Sophomore	1	100%
Junior	0	0%
Senior	0	0%
Graduate	0	0%
Total	1	100%
Answered Question	1	
Skipped Question	0	

Please answer the following:						
Question	Yes	%	No	%	Responses	
The associate made eye contact when I approached him/her	1	100%	0	0%	1	
The associate smiled when I approached him/her	1	100%	0	0%	1	
I was greeted by the associate	1	100%	0	0%	1	
The associate wore a name tag	1	100%	0	0%	1	
The associate asked follow up questions (ex. What else can I help you with?)	1	100%	0	0%	1	
The associate thanked me after completing the transaction.	1	100%	0	0%	1	
	Answered Question 1					
	Skipped Question 0					

	V						V					B !!
Please rate the following:	Very Dissatisfied	%	Dissatisfied	%	Satisfied	%	Very Satisfied	%	I don't know	%	Response Count	Rating Average
Thinking about your experience with UTEP Food Services, please rate your overall satisfaction.	0	0%	0	0%	0	0%	1	100%	0	0%	1	4.00
								Answe	red Que	stion		
								Skipp	oed Que	stion	0	
								Ove	erall Aver	age		4.00

Thinking about your experience at this location, please rate University Food Services												
Question	Very Poor	%	Poor	%	Good		Very Good	%	l don't know	%	Response Count	Rating Average
Meeting your needs.	0	0%	0	0%	0	0%	1	100%	0	0%	1	4.00
The value for the price you pay.	0	0%	0	0%	1	100%	0	0%	0	0%	1	3.00
Variety.	0	0%	0	0%	1	100%	0	0%	0	0%	1	3.00
								Answe	ered Ques	stion		
								Skip	ped Ques	tion	0	
								Ove	erall Aver	age		3.33

Based on your most recent experience, how likely would you be to:												
Question	Unlikely	%	Somewhat Unlikely	%	Somewhat Likely	%	Likely	%	I don't know	%	Response Count	Rating Average
Recommend this dining location to a new student.	0	0%	0	0%	0	0%	1	100%	0	0%	1	4.00
Continue to purchase food from the location you visited.	0	0%	0	0%	0	0%	1	100%	0	0%	1	4.00
								Answe	red Que	stion		
								Skipp	oed Que	stion	0	
								Ove	erall Avei	age		4.00

Please rate the following:												
Question	Very Poor	%	Poor	%	Good	%	Very Good	%	I don't know	%	Response Count	Rating Average
Based on your experience with this location, how would you rate the overall dining area atmosphere?	0	0%	0	0%	1	100%	0	0%	0	0%	1	3.00
								Answe	red Que	stion		
								Skip	ped Que	stion	0	
								Ove	erall Ave	rage		3.00

Again, thinking about your experience with this location, please rate the dining area atmosphere in terms of the following:												
Question	Very Poor	%	Poor	%	Good	%	Very Good	%	l don't know	%	Response Count	Rating Average
Having convenient hours of operation.	0	0%	0	0%	1	100%	0	0%	0	0%	1	3.00
Maintaining a clean service area.	0	0%	0	0%	0	0%	1	100%	0	0%	1	4.00
Maintaining a clean seating area.	0	0%	0	0%	0	0%	1	100%	0	0%	1	4.00
Easily finding the food/beverages that I want.	0	0%	0	0%	0	0%	1	100%	0	0%	1	4.00
								Answer	ed Ques	stion		
	Skipped Question											
								Ove	rall Aver	age		3.75

## Please share any additional comments on your experience at this location.

It was a ery nice experience...but the wait time to get to the counter was a little longer than is necessary to either get my food and have enough time to enjoy it before the next class!

Please rate the following:												
Question	Very Poor	%	Poor	%	Good	%	Very Good	%	I don't know	%	Response Count	Rating Average
Based on your experience with the dining venue you visited, how would you rate the overall customer service?	0	0%	0	0%	0	0%	0	0%	0	0%	0	N/A
							ļ	Answe	red Que	stion	0	
								Skip	oed Que	stion	1	
								Ove	erall Avei	age		N/A

Were you thanked after you paid?												
Answer	Response	%										
Yes	0	0%										
No	0	0%										
Total	0	0%										
Answered Question	0											
Skipped Question	1											

Thinking about your experience at this	Thinking about your experience at this location, please rate the customer service in terms of the following:											
Question	Very Poor	%	Poor	%	Good	%	Very Good	%	I don't know	%	Response Count	Rating Average
Being served in a timely manner.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
Friendly and helpful staff.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
Professional appearance of the staff.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
Being responsive to my questions and concerns.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
Being receptive to my suggestions.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
Offering or recommending something on the menu to complete my meal.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
								Answe	ered Que	stion	0	
	Skipped Question											
								Ov	erall Ave	rage		N/A

What was the time it took you to receive your selection from the time you ordered?										
Answer	Response	%								
Less than 30 seconds	0	0%								
30 seconds to 1 minute	0	0%								
1-2 minutes	0	0%								
2-4 minutes	0	0%								
4-6 minutes	0	0%								
more than 6 minutes	0	0%								
Total	0	0%								
Answered Question	0									
Skipped Question	1									

What was the time of you	ur visit?	
Answer	Response	%
5:00-6:00 AM	0	0%
6:00-7:00 AM	0	0%
7:00-8:00 AM	0	0%
8:00-9:00 AM	0	0%
9:00-10:00 AM	0	0%
10:00-11:00 AM	0	0%
11:00 AM-12:00 PM	0	0%
12:00-1:00 PM	0	0%
1:00-2:00 PM	0	0%
2:00-3:00 PM	0	0%
3:00-4:00 PM	0	0%
4:00-5:00 PM	0	0%
5:00-6:00 PM	0	0%
6:00-7:00 PM	0	0%
7:00-8:00 PM	0	0%
8:00-9:00 PM	0	0%
9:00-10:00 PM	0	0%
After 10:00 PM	0	0%
Total	0	100%
Answered Question	0	
Skipped Question	1	

Please rate the following:												
Question	Very Poor	%	Poor	%	Good	%	Very Good	%	I don't know	%	Response Count	Rating Average
Based on your experience at the location you visited, how would you rate the overall quality of the food?	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
							ı	Answe	red Que	ition	0	
								Skip	ped Que	stion	0	
								Ove	erall Aver	age		N/A

Thinking about your experience at this location, rate the quality of the food in terms of the following:												
Question	Very Poor	%	Poor	%	Good	%	Very Good	%	l don't know	%	Response Count	Rating Average
Having an appealing presentation.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
Being prepared with high quality fresh ingredients.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
Being served at the right temperature.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
Taste.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
Portion size.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
	Answered Question 0											
		, and the second		, and the second		·		Ski	pped Que	stion	1	
								0	verall Ave	rage		N/A

Please rate the following:												
Question	Very Poor	%	Poor	%	Good	%	Very Good	%	I don't know	%	Response Count	Rating Average
Based on your experience at the location you visited, how would you rate the menu overall?	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
								Answe	ered Que	stion	0	
								Skip	ped Que	stion	1	
								Ov	erall Ave	rage		N/A

Based on your experience at the	Based on your experience at the location you visited , how would you rate the menu in terms of the following:											
Question	Very Poor	%	Poor	%	Good	%	Very Good	%	I don't know	%	Response Count	Rating Average
Offering a variety of menu choices.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
Attractiveness of merchandising display.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
Merchandising is clearly identified.	0	0%	0	0%	0	0%	0	0%	0	0%	0	0.00
								Ans۱	wered Que	stion	0	
								Sk	ipped Que	stion	1	
								C	overall Ave	rage		N/A

Overall Average

N/A

Again, base following:	ed on your e	xperie	nce at	the loc	ation yo	u visite	ed , how would	d you ı	rate the menu	in term	ns of healthy food o	ptions via the
Question	Very Poor	%	Poor	%	Good	%	Very Good	%	I don't know	%	Response Count	Rating Average
Availability	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
Variety	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
Appeal	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
Value	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
									Answered Qu	estion	0	
									Skipped Qu	estion	1	

Did you experienced any issues paying with you Miner Gold Card?										
Answer	Response	%								
Yes	0	0%								
No	0	0%								
Total	0	0%								
Answered Question 0										
Skipped Question	1									

Did you received the 10% discount when you used the Miner Gold Card to pay for your meal?												
Answer	Response	%										
Yes	0	0%										
No	0	0%										
Total	0	0%										
Answered Question												
Skipped Question	1											