APPENDIX D: DEFECT INDICATORS, DETECTION METHODS AND FIX RECOMMENDATIONS

In this section, we describe the verification heuristics implemented in the C&L tool. For each *quality property* and its *verification heuristics*, we define the *defect indicators*, detection methods and fix recommendations.

The *input* of the following heuristics are the *sentences* to be analyzed and the NLP *annotated information* (*tokens*, *subjects*, *direct-objects*, *indirect-objects*, *action-verbs*, *complement-action-verbs*, *modifier-action-verbs*, *modifier-subjects* and *complement-subjects*) extracted from them. *subjects*, *objects* and *action-verbs* are set of tokens. *tokeni* = {*index*, *word*, *POS*, *lemma*}

Vagueness

Verification Heuristic: Check that a sentence does not contain vague terms (e.g. adaptability, additionally).

<u>Indicator</u>: The *sentence* (Title, Goal, Episode Sentence or Alternative Solution Step) contains *vague* words or phrases (e.g. adequate, also, unless, unnecessary, useful, varying, ...). We use the list of *vague-terms* provided by the SREE tool [70].

- **Detection Method**: Check whether a *token* (or two consecutive tokens) in an *episode sentence* (or alternative solution step or title or goal) is included in *weak-dictionary* (token_i.word ∈ vague-dictionary | token_i.word + token_{i+1}.word + token_{i+2}.word ∈ vague-dictionary | token_i.word + token_{i+1}.word + token_{i+2}.word ∈ vague-dictionary | token_i.word + token_{i+1}.word + token_{i+2}.word + token_{i+3}.word ∈ vague-dictionary). Extraction of tokens is done by the *Stanford Parser*.
- Fix Recommendation: Re-describe the sentence by removing vague terms.
- Example: "System contact with dLibra server to obtain all necessary data."

Subjectiveness

Verification Heuristic: Check that a sentence does not contain compara-tive/superlative adverbs/adjectives (e.g. similar, better).

<u>Indicator</u>: The *sentence* (Title, Goal, Episode Sentence or Alternative Solution Step) contain words like *comparative/superlative adverbs/adjectives* (e.g. similar, better, similarly, best, as possible).

- **Detection Method**: Check whether a *token* in an *episode sentence* (or alternative solution step or title or goal) is a *comparative/superlative adverb or adjectives* (token.POS == JJR | JJS | RBR | RBS). Extraction of tokens and POS tags from the sentence is done with the help of the *Stanford Parser*.
- **Fix Recommendation**: Re-describe the sentence by removing subjective terms
- Example: "Allow customers to find the best supplier for a given order"

Optionality

Verification Heuristic: Check that a sentence does not contain optional words (e.g. as desired, at last).

<u>Indicator</u>: The *sentence* (Title, Goal, Episode Sentence or Alternative Solution Step) contain words that express *optionality* (e.g. as desired, at last, probably, whether, ...). We use the list of optional-terms provided by the SREE tool [70].

- **Detection Method**: Check whether a *token* (or two consecutive tokens) in an *episode sentence* (or alternative solution step or title or goal) is included in *optional-dictionary* (token_i.word ∈ optional-dictionary | token_i.word + token_{i+1}.word ∈ optional-dictionary). Extraction of tokens is done by the *Stanford Parser*.
- **Fix Recommendation**: Re-describe the sentence by removing optional terms.
- **Example**: "The MCSS shall be capable of operating on <u>either</u> one or both of its independent power supplies at any one time"

Weakness

Verification Heuristic: Check that a sentence does not contain weak terms (e.g. can, preferred).

<u>Indicator</u>: The *sentence* (Title, Goal, Episode Sentence and Alternative Solution Step) contains clauses that are apt to cause *uncertainty* (e.g. can, could, may, might, ...). We use the list of weak-terms provided by the SREE tool [70].

- **Detection Method**: Check whether a *token* (or two consecutive tokens) in an *episode sentence* (or alternative solution step or title or goal) is included in *weak-dictionary* (tokeni.word ∈ weak-dictionary | tokeni.word + tokeni+1.word ∈ weak-dictionary). Extraction of tokens is done by the *Stanford Parser*.
- **Fix Recommendation**: Re-describe the sentence by removing weak terms.
- Example: "User select a client for whom new contract will be added"

Multiplicity

Verification Heuristic: Check that a sentence does not contain conjunction or disjunction of verbs or subjects (e.g. and, or, and/or).

<u>Indicator</u>: The *title* contains *conjunction* or *disjunction* of verbs or subjects (e.g. and, or, and/or).

- **Detection Method**: Check whether a *token* in the *title* is included in *multiple-dictionary* (token.word ∈ multiple-dictionary). Extraction of tokens is done by the *Stanford Parser*.
- Fix Recommendation: Split the sentence into multiple sentences
- Example: "Scenario ends when users logs out or select a different option"

Indicator: The *Episode Sentence* or *Alternative Solution Step* has more than one *subject*.

- **Detection Method**: Check whether *episode sentence* (or alternative solution step) has more than one *subject*. Extraction of subjects from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Split the sentence into multiple sentences
- Example: "Guest and administrator upload files"

<u>Indicator</u>: The *Episode Sentence* or *Alternative Solution Step* has more than one *action-verb*.

- **Detection Method**: Check whether *episode sentence* (or alternative solution step) has more than one *action-verb*. Extraction of action-verbs from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Split the sentence into multiple sentences
- Example: "The customer enters her login information and selects the password reminder option"

Implicitly

Verification Heuristic: Check that a sentence does not contain implicit words (e.g. anyone, he, her).

<u>Indicator</u>: The *sentence* (Title, Goal, Episode Sentence or Alternative Solution Step) do not specify the subject or object by means of its specific name but uses *pronoun* or indirect reference (e.g. anyone, anybody, anything, everyone, he, her, hers, herself).

- **Detection Method**: Check whether a *subject* or *direct-object* or *indirect-object* of an *episode sentence* (or alternative solution step or title or goal) is included in *implicit-dictionary* (e.g. subject.word ∈ implicit-dictionary). Extraction of subjects and objects is done by the *Stanford parser*.
- Fix Recommendation: Re-describe the sentence by specifying subjects/objects by means of its specific name.
- Example: "Administrator types the message and posts it".

Quantifiability

Verification Heuristic: Check that a sentence uses quantification words in a clear way (e.g. all, any, few).

<u>Indicator</u>: The *sentence* (Title, Goal) contain words that express *quantification* (e.g. all, any, few, little, many, much, several, some). We use the list of quantity-terms provided by the SREE tool [70].

• **Detection Method**: Check whether a *token* in the *title* (or goal) is included in *quantity-dictionary* (token.word ∈ quantity-dictionary). Extraction of tokens is done by the *Stanford parser*.

Fix Recommendation: Re-describe the sentence by removing quantifiable terms.

• Example: "User informs some product"

<u>Indicator</u>: The *sentence* (Episode Sentence or Alternative Solution Step) contain words that express *quantification* (e.g. all, any, few, little, many, much, several, some) followed by *vague* words. We use the list of quantity-terms and vague-terms provided by the SREE tool [70].

- **Detection Method**: Check whether a *token* in an *episode sentence* (or alternative solution step) is included in *quantity-dictionary* (tokeni.word ∈ quantity-dictionary + tokeni+1.word ∈ vague-dictionary). Extraction of tokens and POS tags is done by the *Stanford parser*.
- **Fix Recommendation**: Re-describe the sentence by removing quantifiable terms.
- Example: "User provides all required data"

Minimality

Verification Heuristic: Check that a sentence does not contain additional information (Text after a dot, hyphen,

semicolon or otherpunctuation mark).

<u>Indicator</u>: The *sentence* (Title, Goal, Episode Sentence or Alternative Solution Step) contain a *text after* a dot, hyphen, semicolon or other punctuation mark (e.g. : . ; :!?).

• **Detection Method**: Check whether a *token* in an *episode sentence* (or alternative solution step or title or goal) is included in *non-minimal-dictionary* (token.word ∈ non-minimal-dictionary). Extraction of tokens is done by the *Stanford parser*.

Fix Recommendation: Split the sentence into multiple sentence **Example**: "Administrator adds more channels." Proceed to step 7"

Atomicity

Verification Heuristic: Check that Title defines exactly one situation [24]

<u>Indicator</u>: The *title* contains *conjunction* or *disjunction* of *verbs* or *subjects* (e.g. and, or, and/or).

- **Detection Method**: Check whether a *token* in the *title* is included in *multiple-dictionary* (token.word ∈ multiple-dictionary). Extraction of tokens is done by the *Stanford parser*.
- Fix Recommendation: Split the scenario into multiple scenarios or remove one action-verbs or objects
- Example: "Submit and print order"

Verification Heuristic: Check that Goal satisfies exactly one purpose [24]

Indicator: The *goal* contains more than one action-verb.

- **Detection Method**: Check whether *goal* has more than one *action-verb*. Extraction of action-verbs from the sentence is done with the help of the *Stanford parser*.
- Fix recommendation: Split the scenario into multiple scenari-os or remove one action-verb
- Example: "The customer enters her login information and selects the password reminder option"

Verification Heuristic: Check that Title contains a verb in infinitive form and an object [9][24]

Indicator: Unnecessary *subjects* in the *Title*

- **Detection Method**: Check whether *title* has at least one *subject*. Extraction of subjects from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: It is not necessary subjects in Title
- Example: "User submit order"

<u>Indicator</u>: Missing *object* in the *Title*

- **Detection Method**: Check whether *title* is described without a *direct-object* (or indirect-object). Extraction of objects from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Inform an Object after the Action-Verb
- Example: "Search"

Indicator: Missing action-verb in the Title

- **Detection Method**: Check whether *title* is described without an *action-verb*. Extraction of verbs from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Inform an Action-Verb in infinitive form
- Example: "Order"

Indicator: The *Title* contains more than one *action-verb*

- **Detection Method**: Check whether *title* has more than one *action-verb*. Extraction of action-verbs from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Split the scenario into multiple scenarios or remove one action-verb
- Example: "Submit and register order"

<u>Indicator</u>: Action-Verb in the Title is not in INFINITIVE (base) FORM

- **Detection Method**: Check whether the *action-verb* of the *title* is not in infinitive form (token.POS != VB | VBP). Extraction of action-verbs and POS tags from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Inform an Action-Verb in infinitive form
- Example: "User <u>submits</u> order"

Simplicity

Verification Heuristic: Check that Episode-Sentence is described from user point of view (Subject + present simple tense and active form of verb + Object), or by another scenario (infinitive verb – base form + Object) [8][9][24][42]

<u>Indicator</u>: Missing *subject* in the *Episode Sentence*

- **Detection Method**: Check whether *episode sentence* is described without a *subject*. Extraction of subjects from the sentence is done with the help of the *Stanford parser*.
- **Fix Recommendation**: IF sentence do not reference another scenario THEN Inform who (Subject) performs the Action-Verb
- Example: "register order"

Indicator: Missing object in the Episode Sentence

- **Detection Method**: Check whether *episode sentence* is described without a *direct-object* (or indirect-object). Extraction of objects from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Inform who (Object) is impacted by the Action-Verb
- Example: "The system prints"

Indicator: Missing action-verb in the *Episode Sentence*

- **Detection Method**: Check whether *episode sentence* is described without an *action-verb*. Extraction of verbs from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Inform an Action-Verb an action-verb in the present simple tense and active form
- **Example**: "The system is online"

Indicator: The *Episode Sentence* contains more than one *subject*

- **Detection Method**: Check whether *episode sentence* has more than one *subject*. Extraction of subjects from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Split the sentence into multiple sentences
- Example: "Guest and administrator upload files"

<u>Indicator</u>: The *Episode Sentence* contains more than one *sentence*

- **Detection Method**: Check whether *episode sentence* is described by more than one *sentence*. Extraction of sentences from the episode sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Split the sentence into multiple sentences
- Example: "User sends the order. The system ends"

<u>Indicator</u>: The *Episode Sentence* contains more than one *action-verb*

- **Detection Method**: Check whether *episode sentence* has more than one *action-verb*. Extraction of action-verbs from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Split the sentence into multiple sentences
- Example: "The customer enters her login information and selects the password reminder option"

Indicator: The *Episode Sentence* contains an *action-verb* not in the third form

- **Detection Method**: Check whether *action-verb* of a *episode sentence* is not in third form (token.POS!= VBZ). Extraction of action-verbs and POS tags from the sentence is done with the help of the *Stanford parser*.
- **Fix Recommendation**: IF sentence do not reference another scenario THEN Use an action-verb in the present simple tense and active form
- **Example**: "The system <u>broadcast</u> the order to the supplers"

<u>Indicator</u>: The *Episode Sentence* contains more than one *complement-action-verb*

- **Detection Method**: Check whether *episode sentence* is described by complement verbs and, the number of *complement-action-verbs* is more than one. Extraction of complement-action-verbs from the sentence is done with the help of the *Stanford parser*.
- **Fix Recommendation**: Split the sentence into multiple sentences
- Example: "User wants to change and save his pin"

<u>Indicator</u>: The *Episode Sentence* contains more than one *modifier-action-verb*

- **Detection Method**: Check whether *episode sentence* is described by modifier verbs and, the number of *modifier-action-verbs* is more than one. Extraction of modifier-action-verbs from the sentence is done with the help of the *Stanford parser*.
- **Fix Recommendation**: Split the sentence into multiple sentences
- Example: "User signals the system to proceed and save the transaction"

Verification Heuristic: Check that Alternative-Solution-Step-Sentence is described from user point of view (present simple tense and active form of verb + Object), or by another scenario (infinitive base form of verb + Object). Optionally, it contains a Subject [8][9][24][42]

<u>Indicator</u>: Missing object in the *Alternative Solution Step*

- **Detection Method**: Check whether *alternative solution step sentence* is described without a *direct-object* (or indirect-object). Exception ocurrs when the *subject* is the "system" or "scenario" or "use case" (e.g. use case ends). Extraction of subjects, objects from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Inform who (Object) is impacted by the Action-Verb
- Example: "User informs"

Indicator: Missing action-verb in the Alternative Solution Step

- **Detection Method**: Check whether *alternative solution step sentence* is described without an *action-verb*. Extraction of verbs from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Inform an Action-Verb an action-verb in the present simple tense and active form
- Example: "System is offline"

<u>Indicator</u>: The *Alternative Solution Step* contains more than one *subject*

- **Detection Method**: Check whether *alternative solution step sentence* has more than one *subject*. Extraction of subjects from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Split the solution into multiple solution steps
- Example: "<u>User</u> or <u>System</u> restart the sensor"

<u>Indicator</u>: The *Alternative Solution Step* contains more than one *sentence*

- **Detection Method**: Check whether *alternative solution step* is described by more than one *sentence*. Extraction of sentences from the episode sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Split the solution into multiple solution steps
- **Example**: "User re-describe the order. System saves the order"

<u>Indicator</u>: The *Alternative Solution Step* contains more than one *action-verb*

- **Detection Method**: Check whether *alternative solution step sentence* has more than one *action-verb*. Extraction of action-verbs from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Split the solution into multiple solution steps
- Example: "User describes and saves the order"

<u>Indicator</u>: The *Alternative Solution Step* contains an *action-verb* not in the third or infinitive form

- **Detection Method**: Check whether *action-verb* of an *alternative solution step sentence* is not in third or infinitive form (*token*.POS != VB | VBZ). Extraction of action-verbs and POS tags from the sentence is done with the help of the *Stanford parser*.
- **Fix Recommendation**: IF sentence do not reference another scenario THEN Use an action-verb in the present simple tense and active form (or infinitive form)
- Example: "System is returning to step 1"

<u>Indicator</u>: The *Alternative Solution Step* contains more than one *complement-action-verb*

- **Detection Method**: Check whether *alternative solution step sentence* is described by complement verbs and, the number of *complement-action-verbs* is more than one. Extraction of complement-action-verbs from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Split the solution into multiple solution steps
- Example: "User wants to change his pin and register a new order"

Indicator: The *Alternative Solution Step* contains more than one *modifier-action-verb*

- **Detection Method**: Check whether *alternative solution step sentence* is described by modifier verbs and, the number of *modifier-action-verbs* is more than one. Extraction of modifier-action-verbs from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Split the solution into multiple solution steps
- Example: "User signals the system to restart the sensor and rollback the transaction"

Verification Heuristic: Check that Title does not contain extra unnecessary information [29]

Indicator: The *Title* contains unnecessary information

- **Detection Method**: Check whether *title* contains *text between parentheses* or *text representing an URI*. Extraction of parentheses and URIs is done by *Regular Expressions*.
- **Fix Recommendation**: Remove unnecessary information

• Example: "Create order (see http://.....)"

Verification Heuristic: Check that Episode coincidence only takes place in different situations [24]

Indicator: Duplicated *Episode Sentence*

• **Detection Method**: Check whether several *episodes* have similar *sentences* (subject + predicate). Extraction of sentence is done by *Regular Expressions*. Comparison between any two sentences is done by measuring the *Levenshtein's distance*.

- **Fix Recommendation**: Remove or re-write one episode
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. Supplier submits a Bid
3. Supplier submit a Bid
ALTERNATES/EXCEPTIONS:
```

<u>Indicator</u>: Duplicated *Episode Id/Step*

- **Detection Method**: Check whether several *episodes* have the same *step* (Id). Extraction of step/id is done by *Regular Expressions*.
- **Fix Recommendation**: Remove or re-write one episode
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. Supplier submits a Bid
2. Supplier submit a Bid
ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Check that episodes involving validation are described using the verbs verify/validate/ensure/establish and followed by that; i.e., avoid verbs like check/see followed by If/Whether. Complicated validation steps can confuse the user and be difficult to understand [8][9][24]

<u>Indicator</u>: The *Episode Sentence* involves a validation action and it is hard to understand and follow (contain structures like checks if / see whether)

- **Detection Method**: Search for specific keywords in an *episode sentence*, such as "check" | "see" followed by "if" | "whether". Extraction of keywords is done by Regular Expressions.
- **Fix Recommendation**: Instead, re-write using the optimistic scenario, use one of the other validation verbs (verify / validate / ensure / establish followed by that) or relocate conditions and their actions to alternate/exception flow section
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:

1. Supplier receives the Order and examines it
2. System checks whether
3. Supplier submit a Bid
ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Check that nested IF statement is not used in a Conditional Episode, i.e., it can confuse the user and be difficult to read [8][11]

<u>Indicator</u>: More than one *Episode-Sentence* inside a nested IF structure

- **Detection Method**: Check whether two consecutive episodes have similar steps/Ids, i.e., second episode step = first episode step + "." + (digit)*. Extraction of step/Id is done by Regular Expressions.
- **Fix Recommendation**: Create a new scenario and extract the sequence to it, or It should be in a separate Alternate/Exception flow section

• Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. If user is valid:
2.1. System process the Bid
2.2. System broadcasts the Bid
ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Check that alternative is handled by a simple action [24], i.e, if the interruption is treated by a sequence of steps (>3), this sequence should be extracted to a separate scenario [8]

Indicator: The *Alternative Solution* has too many steps (> 3)

- **Detection Method**: Check whether the number of *steps* in an *alternative solution* is more than 3 (alternative.solution.lenght > 3). Extraction of steps is done by *String Searching* and *Regular Expressions*.
- Fix Recommendation: Extract the sequence to a separated scenario
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
ALTERNATES/EXCEPTIONS:
1.a. Order is not valid:
1.a.1. System process the Bid
1.a.2. System cancels the Bid
1.a.3. ...
1.a.4. System exits
```

Verification Heuristic: Check that every alternative flow returns to a specific episode of the main flow or finishes the scenario [40]

<u>Indicator</u>: The *Alternative* does not return to the main flow in the *last solution step*

- **Detection Method**: Search for specific keywords in an *alternative solution step*, such as "(GO | BACK | RETURN | RESUME) + TO + (STEP | EPISODE)? + <Step>", where <Step> is an episode step/Id and the *alternative solution step* is not the last element in the alternative solution collection. Extraction of keywords is done by *Regular Expressions*.
- **Fix Recommendation**: Move the solution step with GO TO to the last position
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. ...
3. ...
ALTERNATES/EXCEPTIONS:
2.a. Order is not valid:
2.a.1. System process the Bid
2.a.2. System goto step 1
2.a.3. System cancels the Bid
```

<u>Indicator</u>: The *Alternative* returns to the main flow using an invalid episode *Id/Step*

- **Detection Method**: Search for specific keywords in an *alternative solution step*, such as "(GO | BACK | RETURN | RESUME) + TO + (STEP | EPISODE)? + <Step>", where <Step> is an invalid (not exist) episode step/Id. Extraction of keywords is done by *Regular Expressions*.
- Fix Recommendation: Inform a valid episode Id/Step
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:

1. Supplier receives the Order and examines it
2. ...
3. ...
ALTERNATES/EXCEPTIONS:
2.a. Order is not valid:
2.a.1. System process the Bid
2.a.2. System goto step 4
```

<u>Indicator</u>: The *Alternative* does not finish the scenario in the *last solution step*

• **Detection Method**: Search for specific keywords in an *alternative solution step*, such as ((SYSTEM | USE CASE | SCENARIO) + (ENDS | TER-MINATES | FINISHES))", and the *alternative solution step* is not the last element in the alternative solution collection. Extraction of keywords is done by *Regular Expressions*.

• Fix Recommendation: Move the solution step which "ends or finishes" the scenario to the last position

Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. ...
3. ...
ALTERNATES/EXCEPTIONS:
2.a. Order is not valid:
2.a.1. System process the Bid
2.a.2. Use case ends
2.a.3. System cancels the Bid
```

Uniformity

Verification Heuristic: Ensure that Title is present [24]

Indicator: Missing *Title*

• **Detection Method**: Check whether the sentence describing a *title* is empty. Extraction of sentence is done by *String Searching*.

• Fix Recommendation: Inform the Title

Example:

Verification Heuristic: Ensure that Goal is present [24]

Indicator: Missing Goal

• **Detection Method**: Check whether the sentence describing a *goal* is empty. Extraction of sentence is done by *String Searching*.

• Fix Recommendation: Inform the Goal

• Example:

Verification Heuristic: Check the existence of more than one Actor per Scenario [24]

Indicator: Missing Actors

- **Detection Method**: Check whether *actors* is empty (actors.lenght == 0). Extraction of actors is done by *String Searching* and *Regular Expressions*.
- Fix Recommendation: Inform at least one Actor
- Example:

Verification Heuristic: Ensure that Context contains its relevant sub-components [24]

<u>Indicator</u>: Context does not contain its relevant subcomponents

• **Detection Method**: Check whether scenario pre-condition is empty (and *post-condition* is empty and *temporal-location* is empty and *geographical-location* is empty). Extraction of context subcomponents is done by *String Searching*

and Regular Expressions.

• **Fix Recommendation**: Inform at least one Pre-condition, Postcondition, Temporal Location or Geographical Location

• Example:

```
TITLE: Submit order
CONTEXT:
    Pre-condition:
    Post-condition:

ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. System ...
ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Check the existence of more than one Episode per Scenario [24];

Indicator: Missing Episodes

- **Detection Method**: Check whether *episodes* is empty (episodes.lenght == 0). Extraction of episodes is done by *String Searching* and *Regular Expressions*.
- Fix Recommendation: Inform at least one Episode
- Example:

Verification Heuristic: Ensure that Episode contains its relevant parts [24]

Indicator: The *Episode* does not contain an Id/Step

- **Detection Method**: Check whether the *step/Id* of an *episode* is empty. Extraction of step/id is done by *Regular Expressions*.
- Fix Recommendation: Inform at least: Id/Step and Sentence
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
Supplier receives the Order and examines it
System ...
ALTERNATES/EXCEPTIONS:
```

Indicator: The *Episode* does not contain a Sentence

- **Detection Method**: Check whether the *sentence* of an *episode* is empty. Extraction of sentence is done by *Regular Expressions*.
- Fix Recommendation: Inform at least: Id/Step and Sentence
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. IF user is valid
ALTERNATES/EXCEPTIONS:
```

<u>Indicator</u>: The *Conditional* or *Loop Episode* does not contain its Conditions

- **Detection Method**: Check whether an *episode* is "conditional" or "loop", and its *condition* is empty. Extraction of episode type and condition is done by *String Searching* and *Regular Expressions*.
- Fix Recommendation: IF episode is Conditional or Loop THEN inform at least: Id, Condition and Sentence
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. System searches the database, when
ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Ensure that non-sequential episodes construct have a begin and an end keywords (e.g. #)

<u>Indicator</u>: Missing *end* instruction in *Non-sequential Construct* (episodes delimited by # ... #)

- **Detection Method**: Given an *episode* e_i that begins (starts with the keyword "#") a non-sequential group, check there exist an *episode* e_j that ends (ends with the keyword "#") the group (i < j). If there not exist e_j , the non-sequential group of episodes is incomplete. Identification of keywords ("#") is done by *String Searching*.
- Fix Recommendation: Complete the non-sequential construct: begin and end keywords # ... #
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and #it
2. ...
3. #Local supplier ...
4. International supplier ...
ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Ensure that Alternative contains its relevant parts [24]

Indicator: The *Alternate/Exception* does not contain an Id/StepRef

- **Detection Method**: Check whether the *stepRef/Id* of an *alternative* is empty. Extraction of stepRef/id is done by *Regular Expressions*.
- Fix Recommendation: Inform at least: Id/StepRef, cause and Sentence
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. ...
3. ...
ALTERNATES/EXCEPTIONS:
Order is not valid:
System process the Bid
```

<u>Indicator</u>: The *Alternate/Exception* does not contain a Solution

- **Detection Method**: Check whether the *solution* of an *alternative* is empty. Extraction of solutions steps is done by *Regular Expressions*.
- **Fix Recommendation**: Inform at least: Id/StepRef, cause and Sentence
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. ...
3. ...
ALTERNATES/EXCEPTIONS:
2.a. Order is not valid
```

Indicator: The *Alternate/Exception* does not contain its *Causes*

• Detection Method: Check whether the cause of an alternative is empty. Extraction of cause is done by String Searching

and Regular Expressions.

• Fix Recommendation: Inform at least: Id/StepRef, cause and Sentence

• Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. ...
3. ...
ALTERNATES/EXCEPTIONS:
2.a. System cancels the order
```

Usefulness

Verification Heuristic: Check that every Actor participates in at least one episode [24]

<u>Indicator</u>: *Actor* does not participate in the *situation* – episodes

- **Detection Method**: Check that every *actor* in actors is mentioned in at least one *episode sentence* (subject or direct-object or indirect-object of the sentence). Extraction of subject, direct-object and indirect-object from the sentence is done with the help of the *Stanford parser*.
- **Fix Recommendation**: Mention the actor in at least one episode
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: User
RESOURCE:
EPISODES:
1. System receives the Order
2. System prints the order
3. System submit a Bid
ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Check that every Resource is used in at least one episode [24]

<u>Indicator</u>: Resource does not participate in the situation - episodes

- **Detection Method**: Check that every *resource* in resources is mentioned in at least one *episode sentence* (subject or direct-object or indirect-object of the sentence). Extraction of subject, direct-object and indirect-object from the sentence is done with the help of the *Stanford parser*.
- Fix Recommendation: Mention the resource in at least one episode
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE: GPS
EPISODES:
1. System receives the Order
2. System prints the order
3. System submit a Bid
ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Check that every Actor mentioned in episodes is included in the Actor section [24] or is the System [42] or, it is included in Resources

<u>Indicator</u>: The *Episode Sentence* contains an undeclared *Actor*

- **Detection Method**: Check whether the *subject* of an *episode sentence* is defined as an *actor* (or resource or is the "system"). Extraction of subject is done with the help of the *Stanford parser*.
- Fix Recommendation: Include the Subject in Actors or use the "System" word
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: User
RESOURCE:
EPISODES:
1. System receives the Order
2. System prints the order
3. Supplier submits a Bid
ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Check that every Resource mentioned in episodes is included in the Resource [24] section or, it is included in Actors;

<u>Indicator</u>: The *Episode Sentence* contains undeclared *Resource*

- **Detection Method**: Resources are preferentially *Objects*. Check whether an *indirect*-object of an *episode sentence* is defined as a *resource* (or actor or is the "system"). Extraction of object is done with the help of the *Stanford parser*.
- Fix Recommendation: Include the Indirect-Object in Resources or Actors
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: User
RESOURCE:
EPISODES:
1. System receives the Order
2. The Broker System sends the Bid to the Customer
3. System prints on the screen
ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Check that every Actor mentioned in alternatives is included in the Actor section [24] or is the System [42] or, it is included in Resources

<u>Indicator</u>: The *Alternative Solution Step* contains undeclared Actor

- **Detection Method**: Check whether the *subject* of an *alternative solution step sentence* is defined as an *actor* (or resource or is the "system"). Extraction of subject is done with the help of the *Stanford parser*.
- Fix Recommendation: Include the Subject in Actors or use the "System" word
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. System receives the Order
2. System prints the order
3. System submit a Bid
ALTERNATES/EXCEPTIONS:
2.1 Supplier is offline
```

Verification Heuristic: Ensure that step numbering between the main flow and alternative flow are consistent [25]

Indicator: Branching Episode of an Alternative is missing

- **Detection Method**: Check that the *step* (<step> from <step> + <Ref>) part of an *alternative* is equal to an *episode step* in episodes Extraction of step is done by *Regular Expressions*.
- Fix Recommendation: Update the alternative Id/StepRef to appoint the correct episode
- Example:

```
TITLE: Submit order
GOAL: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. System receives the Order
2. System prints the order
3. System submit a Bid
ALTERNATES/EXCEPTIONS:
5.1 Supplier is offline
```

Verification Heuristic: Check the existence of more than 2 and less to 10 episodes per scenario [8][9][23]

<u>Indicator</u>: Number of *episodes* in current scenario is less than 3 or more than 9

• **Detection Method**: Check whether the number of *episodes* is between 3 and 9. Extraction of episodes is done by *String Searching* and *Regular Expressions*.

• **Fix Recommendation**: Re-write the scenario to keep between 3 and 9 episodes

• Example:

```
TITLE: Submit order
GOAL: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:

1. System receives the Order
2. System prints the order
ALTERNATES/EXCEPTIONS:
```

Conceptually Soundness

Verification Heuristic: Check that the Title describes the Goal

Indicator: The *Title* and the *Goal* does not *share action-verbs and direct-objects*

- **Detection Method**: Check whether *title* and *goal* have *common action-verbs* and *direct-objects*. When direct-objects is empty, use indirect-objects; when action-verbs is empty, use complement-action-verbs or modifier-action-verbs. Extraction of verbs and objects from the sentences is done with the help of the *Stanford parser*. Comparison of sentences is done by *Syntactic Similarity*.
- **Fix Recommendation**: Re-write the Title to satisfy the Goal

• Example:

```
TITLE: Submit order
GOAL: Print order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. System receives the Order
2. System prints the order
ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Ensure that Episodes contain only actions to be performed [24]

<u>Indicator</u>: Missing Action-Verb in the *Episode Sentence*

- **Detection Method**: Check whether *episode sentence* has at least one *action-verb*. Extraction of verbs from the sentences is done with the help of the *Stanford parser*.
- Fix Recommendation: Inform an action-verb in the present simple tense and active form

• Example:

```
TITLE: Submit order
GOAL: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. System receives the Order
2. System is online
ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Ensure that solutions in Alternatives contain only actions to be performed [24]

<u>Indicator</u>: Missing Action-Verb in the *Alternative Solution Step*

- **Detection Method**: Check whether *alternative solution step* has at least one *action-verb*. Extraction of verbs from the sentences is done with the help of the *Stanford parser*.
- Fix Recommendation: Inform an Action-Verb an action-verb in the present simple tense and active form
- Example:

```
TITLE: Submit order
GOAL: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. System receives the Order
2. System prints the order
3. System submit a Bid
ALTERNATES/EXCEPTIONS:
2.1 Supplier is offline
2.1.1 System is online
```

Integrity

Verification Heuristic: Check that every included scenario (Pre-condition, Post-condition, Episode sentence, Alternative solution) exists within the set of scenarios [24]

<u>Indicator</u>: *Pre-condition* references to a scenario that does not exist within the set of scenarios

- **Detection Method**: Check whether a *sentence* describing a *pre-condition* is *uppercase* (capital letters) and, that this *sentence* does not exist in the set of *scenarios* (compare to titles). Extraction of sentences in uppercase from a precondition is done by *Regular Expressions*.
- Fix Recommendation: Include the related scenario to the set of scenarios
- Example:

```
TITLE: Register Customer
                                                  TITLE: Process Bid
GOAL:
                                                  GOAL:
CONTEXT:
                                                  CONTEXT:
ACTOR:
                                                  ACTOR:
RESOURCE:
                                                  RESOURCE:
EPISODES:
                                                  EPISODES:
ALTERNATES/EXCEPTIONS:
                                                  ALTERNATES/EXCEPTIONS:
TITLE: Submit order
GOAL: Submit order
CONTEXT:
   PRE-CONDITION: FILL ORDER
ACTOR: System
RESOURCE:
EPISODES:
1. System receives the Order
2. System prints the order
3. System submit a Bid
ALTERNATES/EXCEPTIONS:
 2.1 Supplier is offline
   2.1.1 System exits
```

Indicator: Post-condition references to a scenario that does not exist within the set of scenarios

- **Detection Method**: Check whether a *sentence* describing a *post-condition* is *uppercase* (capital letters) and, that this *sentence* does not exist in the set of *scenarios* (compare to titles). Extraction of sentences in uppercase from a post-condition is done by *Regular Expressions*.
- Fix Recommendation: Include the related scenario to the set of scenarios
- Example:

```
TITLE: Register Customer

GOAL:
CONTEXT:
ACTOR:
RESOURCE:
EPISODES:
1. ...
ALTERNATES/EXCEPTIONS:

TITLE: Process Bid
GOAL:
CONTEXT:
ACTOR:
RESOURCE:
EPISODES:
1. ...
ALTERNATES/EXCEPTIONS:
```

```
TITLE: Submit order
GOAL: Submit order
CONTEXT:
    POST-CONDITION: PAY ORDER
ACTOR: System
RESOURCE:
EPISODES:
    1. System receives the Order
    2. System prints the order
    3. System submit a Bid
ALTERNATES/EXCEPTIONS:
2.1 Supplier is offline
    2.1.1 System exits
```

<u>Indicator</u>: Episode sentence references to a scenario that does not exist within the set of scenarios

• **Detection Method**: Check whether a *sentence* describing an *episode* is *uppercase* (capital letters) and, that this *sentence* does not exist in the set of *scenarios* (compare to titles). Extraction of sentences in uppercase from an episode is done by *Regular Expressions*.

• Fix Recommendation: Include the related scenario to the set of scenarios

• Example:

```
TITLE: Register Customer
                                                   TITLE: Process Bid
GOAL:
                                                   GOAL:
CONTEXT:
                                                   CONTEXT:
ACTOR:
                                                   ACTOR:
RESOURCE:
                                                   RESOURCE:
EPISODES:
                                                   EPISODES:
ALTERNATES/EXCEPTIONS:
                                                   ALTERNATES/EXCEPTIONS:
TITLE: Submit order
GOAL: Submit order
CONTEXT:
   PRE-CONDITION:
ACTOR: System
RESOURCE:
EPISODES:
 1. System receives the Order
 2. System prints the order
ALTERNATES/EXCEPTIONS:
 2.1 Supplier is offline
   2.1.1 System exits
```

Indicator: Alternative solution step references to a scenario that does not exist within the set of scenarios

• **Detection Method**: Check whether a *sentence* describing an *alternative solution step* is *uppercase* (capital letters) and, that this *sentence* does not exist in the set of *scenarios* (compare to titles). Extraction of sentences in uppercase from an alternative solution is done by *Regular Expressions*.

• Fix Recommendation: Include the related scenario to the set of scenarios

Example:

```
TITLE: Register Customer
                                                       TITLE: Process Bid
GOAL:
                                                       GOAL:
CONTEXT:
                                                       CONTEXT:
ACTOR:
                                                       ACTOR:
RESOURCE:
                                                       RESOURCE:
EPISODES:
                                                       EPISODES:
                                                       1.
ALTERNATES/EXCEPTIONS:
                                                       ALTERNATES/EXCEPTIONS:
TITLE: Submit order
GOAL: Submit order
CONTEXT:
   PRE-CONDITION:
ACTOR: System
RESOURCE:
FPTSODES:
 1. System receives the Order
 2. System prints the order % \left\{ 1,2,\ldots ,n\right\} =0
 3. System submit a Bid
ALTERNATES/EXCEPTIONS:
 2.1 Supplier is offline
    2.1.1 FILL ORDER
```

Verification Heuristic: Ensure that actions present in the Pre-conditions are already performed [24]

Indicator: Missing scenario Post-condition (of another scenario) that satisfies the current Pre-condition

- **Detection Method**: Check whether a scenario *pre-condition* is not described as *post-condition* in another scenario. Comparison of sentences is done by *String Matching*.
- **Fix Recommendation**: IF the pre-condition is not an uncontrollable fact THEN describe it as post-condition of another scenario
- Example:

Verification Heuristic: Check that Episode coincidence only takes place in different scenarios [24]

Indicator: Duplicated *Episode Sentence*

- **Detection Method**: Check whether several *episodes* have similar *sentences* (subject + predicate). Extraction of sentence is done by *Regular Expressions*. Comparison between any two sentences is done by measuring the *Levenshtein's distance*..
- **Fix Recommendation**: Remove or re-write one episode
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. Supplier submits a Bid
3. Supplier submit a Bid
ALTERNATES/EXCEPTIONS:
```

Indicator: Duplicated Episode Id/Step

- **Detection Method**: Check whether several *episodes* have the same *step* (Id). Extraction of step/id is done by *Regular Expressions*.
- Fix Recommendation: Remove or re-write one episode
- Example:

```
TITLE: Submit order
CONTEXT:
ACTOR: System
RESOURCE:
EPISODES:
1. Supplier receives the Order and examines it
2. Supplier submits a Bid
2. Supplier submit a Bid
ALTERNATES/EXCEPTIONS:
```

Coherency

Verification Heuristic: Check coherence between Pre-conditions in related scenarios [24]

<u>Indicator</u>: Pre-conditions of a related scenario are not coherent with the Pre-conditions of the main scenario

- Detection Method: Difficult to be automated.
- Fix Recommendation: Re-write the pre-conditions of related or main scenario
- Example:

Verification Heuristic: Check that Geographical and Temporal location of the related scenarios are equal or more restricted than those of the main scenario [24]

<u>Indicator</u>: Geographical location of a related scenario is not in the set of Geographical locations of the main scenario

- **Detection Method**: Check whether the *geographical location* of a sequentially related scenario is not described as *geographical location* in the main scenario. Comparison of sentences is done by *Levenshtein's distance*.
- **Fix Recommendation**: Re-write the Geographical locations of related scenario to be more restrict to the main scenario
- Example:

```
TITLE: Submit order
GOAL: Submit order
                                                       TITLE: Process Bid
CONTEXT:
                                                       GOAL:
 GEOGRAPHICAL LOCATION: Location 1
ACTOR: System
                                                       CONTEXT:
RESOURCE:
                                                         GEOGRAPHICAL LOCATION: Location 2
EPISODES:
                                                       ACTOR:
                                                       RESOURCE:
1. System receives the Order
                                                       EPISODES:
2. System prints the order
3. PROCESS BID
                                                        1. Customer examines the bid
ALTERNATES/EXCEPTIONS:
                                                        2. Customer signals the system to proceed with bid
 2.1 Supplier is offline
                                                        3. HANDLE PAYMENT
   2.1.1 System exits
                                                       ALTERNATES/EXCEPTIONS:
```

<u>Indicator</u>: Temporal location of a related scenario is not in the set of Temporal locations of the main scenario

• **Detection Method**: Check whether the *temporal location* of a sequentially related scenario is not described as *temporal location* in the main scenario. Comparison of sentences is done by *Levenshtein's distance*.

• Fix Recommendation: Re-write the Temporal locations of related scenario to be more restrict to the main scenario

Example:

```
TITLE: Submit order
GOAL: Submit order
                                                          TITLE: Process Bid
CONTEXT:
TEMPORAL LOCATION: Location 1
                                                          GOAL:
                                                          CONTEXT:
ACTOR: System
RESOURCE:
                                                           TEMPORAL LOCATION: Location 2
                                                          ACTOR:
EPISODES:
1. System receives the Order
                                                          RESOURCE:
                                                          EPISODES:
 2. System prints the order
                                                           1. Customer examines the bid
3. PROCESS BID
                                                           2. Customer signals the system to proceed with \operatorname{\textsc{bid}}
ALTERNATES/EXCEPTIONS:
 2.1 Supplier is offline
                                                           3. HANDLE PAYMENT
   2.1.1 System exits
                                                          ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Check that referenced scenarios do not reference the main scenario [31] (adapted from [25])

<u>Indicator</u>: Circular inclusion (The related scenario reference in its description to the main scenario)

- Detection Method: Check whether a related scenario references in its description (episodes, alternatives, context precondition or context post-condition) the title of the main scenario. Comparison of sentences is done by String Matching.
- Fix Recommendation: Remove the reference to the main scenario (in referenced scenario)
- Example:

```
TITLE: Submit order
GOAL: Submit order
CONTEXT:
   PRE-CONDITION:
ACTOR: System
                                          TITLE: Process Bid
RESOURCE:
                                           GOAL:
EPISODES:
                                           CONTEXT:
 1. System receives the Order
                                           ACTOR:
                                          RESOURCE:
 System prints the order
                                          EPISODES:
ALTERNATES/EXCEPTIONS:
                                           2. SUBMIT ORDER
 2.1 Supplier is offline
                                          ALTERNATES/EXCEPTIONS:
   2.1.1 System exits
```

Uniqueness

Verification Heuristic: Check that the Title of a scenario is not already included in another scenario

Indicator: Two scenarios have similar *Titles*

- **Detection Method**: Check whether the *title* of a scenario is equal to the *title* of another scenario. Comparison of sentences is done by *Levenshtein's distance*.
- **Fix Recommendation**: IF the sets of episodes are the same THEN remove one scenario; IF the sets of episodes are not the same THEN rename the Title of one scenario.
- Example:

```
TITLE: Submit order
GOAL: Submit order
CONTEXT:
   PRE-CONDITION:
                                           TITLE: Submit Orders
ACTOR: System
RESOURCE:
                                           GOAL:
                                           CONTEXT:
EPISODES:
                                           ACTOR:
1. System receives the Order
                                           RESOURCE:
2. System prints the order
                                           EPISODES:
                                           1. ...
ALTERNATES/EXCEPTIONS:
 2.1 Supplier is offline
                                           2.
                                           ALTERNATES/EXCEPTIONS:
   2.1.1 System exits
```

Verification Heuristic: Check that the Goal of a scenario is not already included in another scenario

Indicator: Two scenarios have similar *Goals*

- **Detection Method**: Check whether the *goal* of a scenario is equal to the *goal* of another scenario. Comparison of sentences is done by *Levenshtein's distance*.
- **Fix Recommendation**: IF the sets of episodes are the same THEN remove one scenario; IF the sets of episodes are not the same THEN rename the Goal of one scenario.
- Example:

```
TITLE: Submit order
GOAL: The broker Submit order to suppliers
CONTEXT:
   PRE-CONDITION:
ACTOR: System
                                               TITLE: Submit Orders
RESOURCE:
                                                        ne broker Submits order to suppliers
EPISODES:
                                               CONTEXT:
1. System receives the Order
                                               ACTOR:
                                               RESOURCE:
 2. System prints the order
                                               FPTSODES:
ALTERNATES/EXCEPTIONS:
                                                1. ...
 2.1 Supplier is offline
                                                2
   2.1.1 System exits
                                               ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Check that the Pre-condition of a scenario is not already included in another scenario

<u>Indicator</u>: Two scenarios have similar *Pre-conditions*

- **Detection Method**: Check whether the *pre-conditions* of a scenario are equal to a subset of the *pre-conditions* of another scenario. Comparison of sentences is done by *Levenshtein's distance*.
- Fix Recommendation: IF the sets of episodes are the same THEN remove one scenario
- Example:

```
TITLE: Submit order
GOAL: Submit order
                                                        TITLE: Process Bid
CONTEXT:
  PRE-CONDITION: Local Supplier has submitted a bid
                                                       GOAL:
                                                        CONTEXT:
ACTOR: System
                                                         PRE-CONDITION: Local Supplier has submitted a bid
RESOURCE:
EPISODES:
                                                        ACTOR:
1. System receives the Order
                                                        RESOURCE:
2. System prints the order
                                                        EPISODES:
 3. PROCESS BID
                                                        1. Customer examines the bid
                                                        2. Customer signals the system to proceed with bid
ALTERNATES/EXCEPTIONS:
                                                        3. HANDLE PAYMENT
 2.1 Supplier is offline
                                                       ALTERNATES/EXCEPTIONS:
   2.1.1 System exits
```

Verification Heuristic: Check that the set of Episodes of a scenario is not already included in another scenario **Indicator**: Two scenarios have similar *Episodes*

- **Detection Method**: Check whether the *episodes* of a scenario are equal to a subset of the *episodes* of another scenario. Comparison of sentences is done by *Levenshtein's distance*.
- **Fix Recommendation**: IF the set of episodes of scenario_2 is a subset of scenario_1 THEN remove the duplicated episodes in scenario_1 and reference to scenario_2; IF the sets of episodes are the same THEN remove one scenario
- Example:

```
TITLE: Submit order
GOAL: Submit order
CONTEXT:
 PRE-CONDITION: System is online
ACTOR: System
                                                            TITLE: Process Bid
RESOURCE:
                                                           GOAL:
                                                           CONTEXT:
EPISODES:
                                                             \label{eq:pre-condition:local} \textit{PRE-CONDITION: Local Supplier has submitted a bid}
1. System receives the Order
                                                           ACTOR:
2. System prints the order
                                                           RESOURCE:
3. Customer examines the bid
4. Customer signals the system to proceed with bid
                                                           EPISODES:
                                                            1. Customer examines the bid
ALTERNATES/EXCEPTIONS:
                                                             2. Customer signals the system to proceed with bid
 2.1 Supplier is offline
   2.1.1 System exits
                                                           ALTERNATES/EXCEPTIONS:
```

Verification Heuristic: Check that two scenarios do not have similar Titles

Indicator: Two scenarios share action-verbs and direct-objects in their *Titles*

• **Detection Method**: Check whether two *titles* have *common action-verbs* and *direct-objects*. When direct-objects is empty, use indirect-objects. Extraction of verbs and objects from the sentences is done with the help of the *Stanford parser*. Comparison of titles is done by *Syntactic Similarity*.

• **Fix Recommendation**: IF the sets of episodes are the same THEN remove one scenario; IF the sets of episodes are not the same THEN rename the Title of one scenario

Example:

```
TITLE: Submit order
GOAL: Submit order
                                                       TITLE: Customer Submits Order
CONTEXT:
 PRE-CONDITION:
                                                       GOAL:
ACTOR: System
                                                       CONTEXT:
                                                         PRE-CONDITION:
RESOURCE:
EPISODES:
                                                       ACTOR:
                                                       RESOURCE:
1. System receives the Order
 2. System prints the order
                                                       EPISODES:
                                                        1. Customer examines the bid
3. PROCESS BID
                                                         2. Customer signals the system to proceed with bid
ALTERNATES/EXCEPTIONS:
                                                        3. HANDLE PAYMENT
 2.1 Supplier is offline
                                                       ALTERNATES/EXCEPTIONS:
   2.1.1 System exits
```

Indicator: Two scenarios share action-verbs and the direct-objects (in synonymous forms) in their Titles

- **Detection Method**: Check whether two *titles* have *common action-verbs* and a *direct-objects*. When direct-objects is empty, use indirect-objects. When *action-verbs* or *objects* are not equal, use their *synonymous* forms. Extraction of verbs and objects from the sentences is done with the help of the *Stanford parser*. We can get the synonymous forms of the objects with the help of WordNet [72] database. Comparison of sentences is done by *Semantic Similarity*.
- **Fix Recommendation**: IF the sets of episodes are the same THEN remove one scenario; IF the sets of episodes are not the same THEN rename the Title of one scenario
- Example:

```
TITLE: Withdraw Cash
GOAL: Submit order
CONTEXT:
                                                         TITLE: Withdraw money
 PRE-CONDITION:
ACTOR: System
                                                         CONTEXT:
                                                           PRE-CONDITION:
RESOURCE:
EPISODES:
                                                         ACTOR:
                                                         RESOURCE:
1. ...
                                                         EPISODES:
2. ...
                                                          1. ...
                                                          2. ...
ALTERNATES/EXCEPTIONS:
 2.1 Supplier is offline
                                                         ALTERNATES/EXCEPTIONS:
   2.1.1 System exits
```

Feasibility

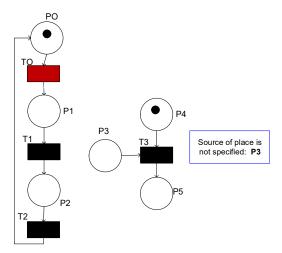
Verification Heuristic: Check that is possible to derive an initial system design from related scenarios [13] **Indicator**: Source or destination of events is not specified

• **Detection Method**: Every *place* (transformed from epiodes and alternatives) in the *Petri-Net* must have at least one input arc (that is not a pre-condition) and an output arc (that is not a post-condition). If they are missing, the tokens

in the Petri-Net cannot pass correctly.

• Fix Recommendation: Inform the relevant parts of Episodes and Alternatives

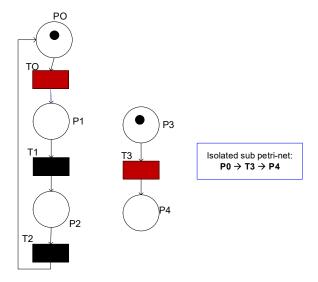
Example:



Verification Heuristic: Check that initial system design does not contain isolated sub-systems

Indicator: *Isolated* events – unreachable operations

- **Detection Method**: The *transitions* (transformed from epiodes and alternatives) in the *Petri-Net* should interact with each other to exchange information (tokens). If there are transitions that do not interact with others, it will cause *isolated sub Petri-Nets*.
- Fix Recommendation: Inform the relevant parts of Episodes and Alternatives
- Example:

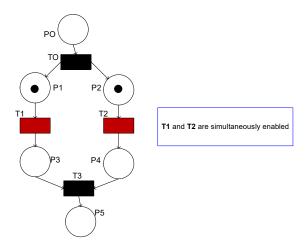


Non-interferential

Verification Heuristic: Check the absence of non-determinism, i.e., a set of operations are simultaneously enabled by common pre-conditions [22]

Indicator: Simultaneously enabled operations

- **Detection Method**: Check whether the Petri-net contains *non-deterministic execution paths*, i.e., a set of *transitions* that are simultaneously enabled due to presence of tokens in their input places. *Reachability analysis* can reveal simultaneously enabled *transitions*.
- **Fix Recommendation**: Check that all pre-conditions or constraints associated to the episode/alternative corresponding to the transition are fulfilled; Notify to the next software development activities
- Example:

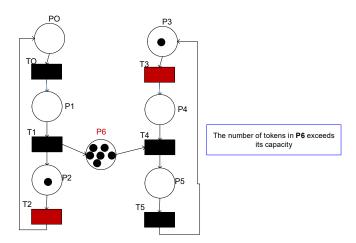


Boundedness

Verification Heuristic: Check the absence of overflow, i.e., the number of elements in some communication channel or resource exceeds a finite capacity [22]

<u>Indicator</u>: Overflowed resources

- **Detection Method**: An *overflow* exists in a Petri-Net when the number of *tokens* in some place exceeds a finite number k for any marking reachable from initial marking M_0 . If the Petri-Net is not *bounded*, overflow exists in some place [6][28]. *Reachability analysis* can reveal unbounded *places*.
- **Fix Recommendation**: Check that the overflowed resource is a critical shared resource modified by several operations or scenarios; Check that the overflowed resource capacity; Notify to the next software development activities
- Example:

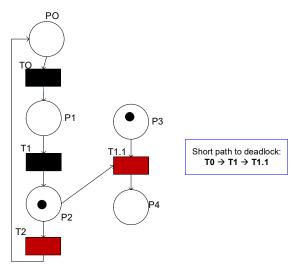


Liveness

Verification Heuristic: Check the absence of paths to deadlocks [22], e.g., it could occur when an alternative flow does not return to the main flow or finish the scenario

Indicator: Path to deadlock

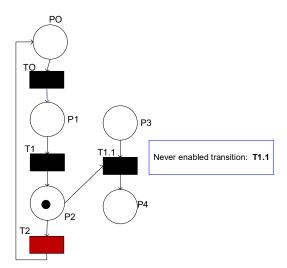
- **Detection Method**: Check whether the Petri-net contains a *short path* (consecutive transitions) that blocks the execution of the Petri-Net, i.e., the Petri-Net is not *deadlock free*. *Reachability analysis* can reveal short *paths* to *deadlock*.
- **Fix Recommendation**: Check whether there are shared resources modified by the scenarios and their relationships; Check that every alternative flow returns to a specific episode of the main flow or finishes the scenario; Notify to the next software development activities
- Example:



Verification Heuristic: Check the absence of never enabled operations, e.g., when the pre-conditions of an operation are never fulfilled

Indicator: Never enabled operations

- **Detection Method**: Check whether the Petri-net contains a set of *transitions* that are never enabled (unreachable code in programs). *Reachability analysis* can reveal short *never enabled transitions*.
- **Fix Recommendation**: Check that all pre-conditions, constraints, conditions or causes of the episode/alternative corresponding to the transition are fulfilled; Notify to the next software development activities
- Example:



Reversibility

Verification Heuristic: Check that automatic error recovery is possible [6]

<u>Indicator</u>: Automatic *error recovery* is not possible.

- **Detection Method**: If the reachability analysis reveals that the *Petri-Net* is not *bounded*, not *safe* (1-bounded) and not *live*, then, the Petri-Net is not reversible [6][28].
- **Fix Recommendation**: Check that the performed scenarios are releasing resources, pre-conditions and constraints after completion; Check that every alternative flow returns to a specific episode of the main flow or finishes the scenario; Check the absence of deadlocks or never enabled operations
- Example: