1. Please explain your motivations for this position.

I applied for the role for a number of reasons

1. I wanted to explore a new area of the retail business (customer service)
2. I have a strong background in retail (merchandising, store operations, supply chain) and understand it from different perspectives
3. Have a strong analytics background which would be key to diving into the data and finding the right insights
4. Looking to move to a new vertical in the retail space (fashion)
5. Why do you think you would be good in this role? What are some of your strongest skills that would allow you to excel in this role?

I would be great at the role because I have a strong technical and business skill-set. I can also dive deep into the data, analyse processes and speak on them to different stakeholders.

My strongest skill would be that I am action oriented. I love to get down to brass tacks even though I may not have all the information I need. I can put together a prototype and then get feedback on it so that it moves the project forward.

1. What are your passions and projects outside of work?

I enjoy doing puzzles, soccer, ping pong, reading non-fiction

1. Draw the business process from Order Received (online checkout on SSENSE.com) to Order Delivered for a customer based in the United States.

URL used were

<https://www.ssense.com/en-us/men/product/saint-laurent/black-sl24-sneakers/4775691>

<https://www.ssense.com/en-us/shopping-bag>

<https://www.ssense.com/en-us/checkout>

Check the SSENSE\_checkout.pdf for the workflow