# Car Rental System — Maintenance & Support

## **Versioning & Releases**

Use Semantic Versioning (MAJOR.MINOR.PATCH). Tag releases and package a clean 'release\_build' zip with only runtime files (no tests).

#### **Data & Backward Compatibility**

SQLite migrations handled via repository upgrade scripts. Avoid breaking schema changes; add new columns with defaults. Maintain readers for old data, with one-version-back support.

### Testing & CI

Unit tests for services & pricing; integration tests for repository. Add GitHub Actions to run tests on PR. Use pre-commit for linting and type checks.

### **Logging & Monitoring**

Use Python logging with rotating file handler. Log auth events, booking approvals/rejections, and errors. Keep PII out of logs.

### **Support Playbook**

Backup DB nightly; restore drills monthly. Incident severity matrix (SEV1: data loss; SEV2: booking outage). SLA: P0 fix within 4 hours. Provide CLI '--debug' and '--db' flags for diagnostics.