Quarterly Admissions Funnel Summary for Advertising

Office of Marketing and Brand Management

10/13/2020

Brief Description:

The following report provides 2 summaries. First, I show a succinct version of the Weekly Admission's Reports put together by John Tabor, Associate Director of Communications & Analytics at the University of Southern Maine. This report is condensed to include only the number of inquiries and applications Admissions has seen to date for the FA21 and FA20 cycles. The second table is a summary of the number of completed inquiry forms as an initial referral source. Forms are completed by digital ad viewers who have navigated to **request more information**.

Findings
Admissions Funnel Summary through September 21, 2020 (most current)

| | Inquiries | | Applicants | | YoY Change | |
|----------|-----------|----------|------------|----------|------------|---------|
| Audience | Inq.FA21 | Inq.FA20 | App.FA21 | App_FA20 | Chg.Inq | Chg.App |
| HS_IS | 1,184 | 3,420 | 36 | 44 | -65% | -18% |
| HS_OOS | 4,214 | 7,717 | 81 | 65 | -45% | 25% |
| TR | 4,989 | 11,558 | 66 | 64 | -57% | 3% |
| WA | 386 | 697 | 120 | 98 | -45% | 22% |
| GR_WA | 102 | 362 | 96 | 81 | -72% | 19% |
| GR_CU | 119 | 277 | 36 | 42 | -57% | -14% |
| Online | - | - | 7 | 1 | | 600% |

Marketing Forms as an Initial Inquiry Source (July 1 - September 30)

| | Inqu | | |
|----------|------|------|--------|
| Audience | FA21 | FA20 | Change |
| HS-IS | 40 | 16 | -60% |
| HS-OOS | 20 | 21 | -80% |
| HS-UNKN | 16 | 28 | -84% |
| TR | 42 | 25 | -58% |
| WA | 2 | 3 | -98% |
| GR | 78 | 27 | -22% |
| OL | 34 | 12 | -66% |

Conclusions

- Overall inquiries are down for all audiences, as are Marketing inquiries.
- Applications are slightly up for most audiences.