

EDWARD J HAHN 10842 243RD AVE. NE REDMOND, WA 98053

# **Snapshot of your bill**

(details on page 3)

Balance from last bill \$0.00

This month's charges \$184.93

Total due on Jun 4 \$184.93

You have Auto Pay scheduled for Jun 4, 2023.

You'll be charged up to 1.5% per month (18% per year) on the unpaid balance, or a flat \$5 per month, whichever is greater, if allowed by law in the state of your billing address.

**Account:** 770531471-00001

**Invoice**: 9583911808

Billing period: Apr 13 - May 12, 2023

#### Questions about your bill?

verizon.com/support 800-922-0204

### Ways to pay



You can check your bill easily with the My Verizon app available in App Store or Google Play.

### ☐ Online

Go to go.vzw.com/bill and sign in to review your bill.



Simply dial #PMT (#768) on your phone and follow the instructions to pay.



Go to www.verizon.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment.

### We updated the design of your bill.

Learn more about these updates at verizon.com/billupdates



EDWARD J HAHN 10842 243RD AVE. NE REDMOND, WA 98053 Bill date Account number Invoice number May 12, 2023 770531471-00001 9583911808

### **Total Amount Due**

Deducted from bank account on 06/04/23 DO NOT MAIL PAYMENT

\$184.93

Please see back for instructions on writing to us.

PO BOX 660108 DALLAS, TX 75266-0108

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## Questions about paying your bill?

Go to go.vzw.com/support/pay-bill-faqs to learn more.

## Address change:

Change your address at go.vzw.com/changeaddress.

## **Important Information:**

Many billing questions can be resolved easily online or with the My Verizon App. Customer service can also assist you by phone, chat or in a retail store for billing questions or disputes.

All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to this below address:

Verizon Attn: Correspondence Team PO Box 15069 Albany, NY 12212

Select a checkbox that describes how we can help you along with any additional information and include it with your written correspondence. Account: 770531471-00001

**Invoice:** 9583911808

800-922-0204

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Questions about your bill? verizon.com/support

Automatic Pay	yment Enrollment fo	or Account	770531471	-00001 FDW	ARD JHAHN
Automanc ray	yment Emoninent ic	n Account	110331411	-00001 EDW	AND J HAHN

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.

Please select a	checkbox tha	t best describ	oeshowwe ca	n help you and i	l include details in the box below with any written correspondence.
Pavment	Address	Name	Billing	Service	
Payment Verification	Address Change	Name Change	Billing Dispute	Service Change	Other
Verification	Change	Change	-	Change	Other



# Your May bill is \$184.93

Due Jun 4

## Since your last bill

Your bill decreased by \$55.68.



You saved \$83.33.

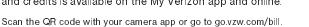
## **Bill summary**

Plans	\$165.00
Surcharges	\$12.97
Taxes & gov fees	\$6.96

Total: \$184.93

## Review your bill

An itemized bill with a line-by-line breakdown of all charges and credits is available on the My Verizon app and online.





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#### Questions about your bill?

verizon.com/support 800-922-0204

### Review bill details



## My Verizon app

You can check your bill easily with the My Verizon app available in Apple App store or Google Play.



### ☐ Online

Go to go.vzw.com/bill and sign in to review your bill.

#### Surcharges, taxes and gov fees

The total amount due for this month includes surcharges of \$12.97 and taxes and gov fees of \$6.96. For an itemized list of taxes, fees and surcharges visit go.vzw.com/bill.



Total:

## **Charges by line summary**

**Edward Hahn** \$25.00 Router 206-247-9103 **Edward Hahn** \$50.76 Smartphone 206-665-6827 **Edward Hahn** \$21.42 Laptop 425-287-7152 **Edward Hahn** \$61.99 Smartphone 801-698-9271 **Edward Hahn** \$50.76 Smartphone 909-532-2655 Shared account charges -\$25.00

\$184.93

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#### Service Plan Features & Services

If your plan has optional features or services that are included as part of your monthly subscription, activating the subscription may affect your surcharges, taxes and governmental fees, even though your monthly service price doesn't change. Examples of features are Apple Music and Disney Bundle.



## **Charges by line details**

**Account:** 770531471-00001

Invoice: 9583911808

Billing period: Apr 13 - May 12, 2023

Edward Hahn \$25.00

Router

206-247-9103

Plan \$25.00

LTE Home \$60.00

May 13 - Jun 12

Auto Pay and paper-free billing discount -\$10.00

May 13 - Jun 12

Unlimited plan discount -\$25.00

May 13 - Jun 12

Edward Hahn \$50.76

Smartphone

206-665-6827

Plan \$45.00

5G Start \$55.00

May 13 - Jun 12

Auto Pay and paper-free billing discount -\$10.00

May 13 - Jun 12

Devices \$0.00

GALAXY S21 5G 128 GB PINK \$33.33

Payment 24 of 24 (\$.00 remaining) Agreement 1999479768

Trade-In Device Promo Credit -\$33.33

Surcharges \$3.86

Fed Universal Service Charge \$0.47

Regulatory Charge \$0.09

Admin & Telco Recovery Charge \$3.30

Taxes & gov fees \$1.90

WA State 911 Fee \$0.25

WA State 988 Tax \$0.40

\$0.70

King Cnty 911 Surchg

Includes the \$10/month discount on your LTE HOME plan for being enrolled in Auto Pay and paper-free billing.

Includes the \$10/month discount on your 5G START plan for being enrolled in Auto Pay and paper-free billing.



**Charges by line details (continued)** 

WA State Sales Tax-Telecom \$0.41
King Cnty Sales Tax-Telecom \$0.14

Edward Hahn \$21.42

Laptop 425-287-7152

Plan \$20.00

Unlimited plan May 13 - Jun 12

Surcharges \$1.42

Regulatory Charge \$0.02 Admin & Telco Recovery Charge \$1.40

Edward Hahn \$61.99

Smartphone 801-698-9271

Plan \$55.00

5G Play More \$65.00 May 13 - Jun 12

Auto Pay and paper-free billing discount

Auto Pay and paper-free billing discount

-\$10.00

Surcharges \$3.83

Fed Universal Service Charge \$0.44

Regulatory Charge \$0.09

Admin & Telco Recovery Charge \$3.30

Taxes & gov fees \$3.16

 WA State 911 Fee
 \$0.25

 WA State 988 Tax
 \$0.40

 King Cnty 911 Surchg
 \$0.70

 WA State Sales Tax-Telecom
 \$0.38

WA State Sales Tax \$0.97
King Cnty Sales Tax-Telecom \$0.13
King Cnty Sales Tax \$0.33

Account: 770531471-00001

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\$20.00

Billing period: Apr 13 - May 12, 2023

Includes the \$10/month discount on your 5G PLAY MORE plan for being enrolled in Auto Pay and paper-free billing.



# Charges by line details (continued)

Account: 770531471-00001

Invoice: 9583911808

Billing period: Apr 13 - May 12, 2023

**Edward Hahn** \$50.76 Smartphone

909-532-2655

\$45.00 Plan 5G Start \$55.00 May 13 - Jun 12 -\$10.00 Auto Pay and paper-free billing discount May 13 - Jun 12

Surcharges \$3.86 Fed Universal Service Charge \$0.47 Regulatory Charge \$0.09 Admin & Telco Recovery Charge \$3.30

Taxes & gov fees \$1.90 WA State 911 Fee \$0.25 WA State 988 Tax \$0.40 King Cnty 911 Surchg \$0.70 WA State Sales Tax-Telecom \$0.41 King Cnty Sales Tax-Telecom \$0.14

-\$25.00

**Shared account charges** 

Plan -\$25.00 55+ LOYALTY \$25 DISC 3 PHONES -\$25.00 May 13 - Jun 12

Apps & add-ons \$0.00

Disney Bundle Included 14.99 Included with your plan Apr 21 - May 19

Includes the \$10/month discount on your 5G START plan for being enrolled in Auto Pay and paper-free billing.



**Invoice**: 9583911808

Billing period: Apr 13 - May 12, 2023

# Talk activity

**Edward Hahn** 206-665-6827 GALAXY S21 5G

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
\pr 13	10:51 AM	801-907-0524	Kirkland, WA	Salt Lake, UT	1			
pr 14	9:23 AM	801-623-9780	WiFi CL	Provo, UT	77			
pr 14	2:11 PM	425-823-4224	WiFi CL	Kirkland, WA	12			
pr 14	3:46 PM	000-000-0086	WiFi CL	Voice Mail, CL	1			
pr 14	3:48 PM	208-351-8737	WiFi CL	Rexburg, ID	10			
pr 14	6:39 PM	305-299-2246	Redmond, WA	Miami, FL	2			
pr 14	6:46 PM	385-321-2288	WiFi CL	Salt Lake, UT	1			
pr 14	7:29 PM	208-351-8737	WiFi CL	Rexburg, ID	34			
Apr 14	8:08 PM	208-351-8737	Redmond, WA	Rexburg, ID	82			
pr 15	7:49 AM	909-532-2655	Redmond, WA	Upland, CA	1			
pr 15	8:31 AM	305-299-2246	Redmond, WA	Incoming, CL	1			
pr 15	11:13 AM	909-532-2655	Redmond, WA	Upland, CA	54			
pr 15	12:49 PM	360-286-5672	WiFi CL	Silverdale, WA	1			
pr 15	12:52 PM	360-286-5672	Redmond, WA	Incoming, CL	26			
pr 16	12:19 PM	801-808-6258	Redmond, WA	Salt Lake, UT	32			
pr 16	12:50 PM	801-824-1989	Redmond, WA	Incoming, CL	18			
pr 16	8:45 PM	425-892-2257	Redmond, WA	Bothell, WA	15			
pr 17	8:38 AM	208-351-8737	Redmond, WA	Incoming, CL	26			
pr 17	11:38 AM	626-689-6027	Redmond, WA	Psdn Psdn, CA	3			
pr 17	1:09 PM	801-698-9271	Redmond, WA	Kaysville, UT	1			
pr 17	1:09 PM	801-698-9271	Redmond, WA	Kaysville, UT	1			
pr 17	2:40 PM	425-868-5324	Redmond, WA	Sammamish, WA	27			
Apr 17	3:14 PM	801-698-9271	Redmond, WA	Incoming, CL	3			
Apr 17	3:17 PM	801-698-9271	Redmond, WA	Kaysville, UT	2			
pr 17	3:21 PM	000-000-0086	Redmond, WA	Voice Mail, CL	2			
pr 17	6:54 PM	425-892-2257	Redmond, WA	Bothell, WA	24			
Apr 18	12:01 PM	208-351-8737	Redmond, WA	Rexburg, ID	19			
Apr 18	3:44 PM	425-818-5007	Redmond, WA	Bellevue, WA	2			
Apr 18	4:20 PM	425-435-6561	Redmond, WA	Bellevue, WA	7			
pr 19	9:58 AM	425-941-7543	WiFi CL	Bellevue, WA	2			
pr 19	1:22 PM	909-532-2655	WiFi CL	Upland, CA	1			
pr 19	1:23 PM	909-532-2655	WiFi CL	Upland, CA	60			
pr 20	9:17 AM	425-892-2257	Redmond, WA	Bothell, WA	1			
pr 20	9:17 AM	801-471-1007	Redmond, WA	Provo, UT	1			
pr 20	2:40 PM	425-892-2257	Redmond, WA	Bothell, WA	5			
pr 20	6:22 PM	801-471-1007	WiFi CL	Provo, UT	7			
pr 21			WiFi CL	*				
	9:52 AM	909-532-2655		Upland, CA	67			
pr 21	12:18 PM	425-890-9274	WiFi CL	Bellevue, WA	14			
pr 22	1:53 PM	909-532-2655	WiFi CL	Upland, CA	1			
pr 22	1:54 PM	208-351-8737	WiFi CL	Rexburg ID	1			
pr 22	1:59 PM	909-532-2655	Redmond, WA	Incoming, CL	69			
pr 22	3:10 PM	208-351-8737	WiFi CL	Rexburg, ID	14			
pr 22	5:59 PM	909-532-2655	WiFi CL	Upland, CA	7			
pr 23	2:49 PM	425-868-5324	WiFi CL	Sammamish, WA	5			
pr 23	7:16 PM	801-824-1989	Redmond, WA	Incoming, CL	17			
pr 24	12:18 PM	425-409-7492	Redmond, WA	Halls Lake, WA	8			
pr 24	3:21 PM	801-698-9271	WiFi CL	Kaysville, UT	1			
pr 25	1:37 PM	949-351-1275	Carnation, WA	Irvine, CA	1			



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# Talk activity (cont.)

### **Edward Hahn** 206-665-6827 GALAXY S21 5G

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 25	7:26 PM	206-226-3509	Redmond, WA	Seattle, WA	3			
Apr 25	7:33 PM	425-868-5324	Redmond, WA	Sammamish, WA	8			
Apr 25	7:42 PM	425-518-4113	Redmond, WA	Bellevue, WA	6			
Apr 26	8:41 AM	208-351-8737	WiFi CL	Rexburg, ID	39			
Apr 26	10:35 AM	801-698-9271	Redmond, WA	Kaysville, UT	1			
Apr 26	1:44 PM	626-689-6027	WiFi CL	Psdn Psdn, CA	1			
Apr 26	1:45 PM	425-333-4152	WiFi CL	Carnation, WA	1			
Apr 26	1:47 PM	425-333-4152	Redmond, WA	Incoming, CL	1			
Apr 26	2:40 PM	801-698-9271	Redmond, WA	Kaysville, UT	1			
Apr 26	4:16 PM	626-689-6027	Duvall, WA	Psdn Psdn, CA	22			
Apr 26	4:44 PM	801-808-6258	WiFi CL	Salt Lake, UT	23			
Apr 27	1:31 PM	425-868-5324	WiFi CL	Sammamish, WA	9	==		
Apr 27	6:16 PM	425-892-2257	WiFi CL	Bothell, WA	3			
Apr 28	9:06 AM	000-000-0086	WiFi CL	Voice Mail, CL	2			
Apr 28	9:07 AM	909-532-2655	Redmond, WA	Incoming, CL	128			
Apr 28	11:15 AM	949-351-1275	WiFi CL	Irvine, CA	1			
Apr 29	8:25 PM	000-000-0086	Redmond, WA	Voice Mail, CL	5			
Apr 30	1:24 PM	801-471-1007	Redmond, WA	Provo, UT	12			
Apr 30	5:45 PM	425-892-2257	Redmond, WA	Bothell, WA	1			
May 1	1:32 PM	425-333-4152	WiFi CL	Carnation, WA	1			
May 1	10:44 PM	000-000-0086	WiFi CL	Voice Mail, CL	1			
May 2	3:41 PM	425-868-5324	WiFi CL	Sammamish, WA	1			
May 2	8:21 PM	000-000-0086	WiFi CL	Voice Mail, CL	1			
May 2	8:22 PM	425-868-5324	WiFi CL	Sammamish, WA	33			
Мау З	9:07 AM	909-532-2655	Redmond, WA	Incoming, CL	63			
Мау З	10:10 AM	626-689-6027	WiFi CL	Psdn Psdn, CA	11			
Мау З	2:10 PM	208-351-8737	WiFi CL	Rexburg, ID	1			
Мау З	2:10 PM	801-623-9780	WiFi CL	VM Deposit, CL	1			
May 4	8.38 AM	801-623-9780	WiFi CL	VM Deposit, CL	1			
May 4	8:39 AM	208-351-8737	WiFi CL	Rexburg, ID	32			
May 4	1:07 PM	000-000-0086	Redmond, WA	Voice Mail, CL	2			
May 4	1:09 PM	425-868-5324	Redmond, WA	Sammamish, WA	2			
May 4	5:36 PM	801-623-9780	WiFi CL	VM Deposit, CL	1			
May 5	7:11 AM	801-623-9780	WiFi CL	Provo, UT	168			
May 6	10:39 AM	425-868-5324	WiFi CL	Sammamish, WA	3			
May 6	1:29 PM	801-824-1989	Redmond, WA	Incoming, CL	18			
May 6	1:46 PM	801-824-1989	Redmond, WA	Incoming, CL	68			
May 7	12:32 PM	801-318-8625	WiFi CL	Provo, UT	1			
May 7	2:59 PM	801-698-9271	Redmond, WA	Kaysville, UT	3			
Мау 7	3:32 PM	425-435-6561	Redmond, WA	Bellevue, WA	2			
May 9	6:14 PM	801-471-1007	WiFi CL	Provo, UT	1			
May 9	6:20 PM	801-471-1007	Redmond, WA	Incoming, CL	4			
May 11	1:10 PM	000-000-0086	Redmond, WA	Voice Mail, CL	3			
May 11	1:14 PM	801-318-8625	Redmond, WA	Provo, UT	34			
May 11	1:49 PM	801-623-9780	Redmond, WA	VM Deposit, CL	2			



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Billing period: Apr 13 - May 12, 2023

# Talk activity (cont.)

**Edward Hahn** 206-665-6827 GALAXY S21 5G

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
May 11	1:50 PM	801-623-9780	Redmond, WA	Incoming, CL	33			
May 11	2:44 PM	208-351-8737	Redmond, WA	Rexburg, ID	1			
May 11	3:49 PM	208-351-8737	Redmond, WA	Rexburg, ID	1			
May 11	3:50 PM	909-532-2655	Redmond, WA	Upland, CA	39			
May 12	9:11 AM	801-623-9780	Redmond, WA	Provo, UT	40			
May 12	9:39 AM	801-698-9271	Redmond, WA	Incoming, CL	1			
May 12	10:07 AM	208-351-8737	Redmond, WA	Rexburg, ID	23			
May 12	10:30 AM	425-868-5324	Redmond, WA	Sammamish, WA	26			
May 12	8:12 PM	801-824-1989	Redmond, WA	Incoming, CL	13			
May 12	8:32 PM	801-824-1989	Redmond, WA	Incoming, CL	26			

# Talk activity

**Edward Hahn** 801-698-9271 IPHONE 12 PRO

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 13	9:48 AM	425-480-8748	WiFi CL	Halls Lake, WA	1			
Apr 13	10:07 AM	425-480-8748	WiFi CL	Halls Lake, WA	2			
Apr 13	11:16 AM	425-480-8748	Salt Lake, UT	Incoming, CL	1			
Apr 13	2:03 PM	317-910-4470	Redmond, WA	Indianapls, IN	1			
Apr 13	2:30 PM	317-910-4470	Salt Lake, UT	Incoming, CL	48			
Apr 14	12:09 PM	973-476-1326	WiFi CL	Morristown, NJ	1			
Apr 14	1:35 PM	425-480-8748	WiFi CL	Halls Lake, WA	1			
Apr 14	1:36 PM	412-952-4881	WiFi CL	Pttsbgzon1, PA	24			
Apr 14	2:00 PM	973-476-1326	WiFi CL	Morristown, NJ	34			
Apr 14	2:33 PM	425-480-8748	Redmond, WA	Halls Lake, WA	1			
Apr 14	3:05 PM	425-480-8748	WiFi CL	Halls Lake, WA	1			
Apr 14	3:07 PM	425-435-6561	WiFi CL	Bellevue, WA	1		==	
Apr 14	3:27 PM	425-480-8748	WiFi CL	Halls Lake, WA	1			
Apr 15	9:29 AM	412-952-4881	WiFi CL	Pttsbgzon1, PA	1			
Apr 15	10:50 AM	206-661-5544	Salt Lake, UT	Incoming, CL	8			
Apr 17	9:45 AM	412-580-4338	WiFi CL	Pittsburgh, PA	2			
Apr 17	9:47 AM	412-952-4881	WiFi CL	Pttsbgzon1, PA	1			
Apr 17	9:54 AM	317-910-4470	WiFi CL	Indianapls, IN	1			
Apr 17	10:03 AM	317-910-4470	Salt Lake, UT	Incoming, CL	24			
Apr 17	10:29 AM	412-952-4881	WiFi CL	Pttsbgzon1, PA	4			
Apr 17	1:09 PM	206-665-6827	Redmond, WA	Incoming, CL	1			
Apr 17	1:09 PM	206-665-6827	Redmond, WA	Incoming, CL	1			
Apr 17	3:14 PM	206-665-6827	Redmond, WA	Seattle, WA	3			
Apr 17	3:17 PM	206-665-6827	Redmond, WA	Incoming, CL	2			
Apr 18	1:13 PM	412-952-4881	WiFi CL	Pttsbgzon1, PA	69			
Apr 19	7:33 AM	412-952-4881	Salt Lake, UT	Incoming, CL	18			



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# Talk activity (cont.)

### Edward Hahn 801-698-9271 IPHONE 12 PRO

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 19	8.14 AM	412-952-4881	WiFi CL	Pttsbgzon1, PA	1			
Apr 19	8:15 AM	412-952-4881	Salt Lake, UT	Incoming, CL	5			
Apr 19	10:48 AM	317-910-4470	WiFi CL	Indianapis, IN	2			
Apr 19	11:08 AM	317-910-4470	Salt Lake, UT	Incoming, CL	1			
Apr 19	11:09 AM	317-910-4470	WiFi CL	Indianapls, IN	33			
Apr 19	1:40 PM	801-452-5295	WiFi CL	Ogden, UT	35			
Apr 20	11:14 AM	412-952-4881	Carnation, WA	Incoming, CL	16			
Apr 20	6:10 PM	662-772-5926	WiFi CL	Memphis, MS	2			
Apr 21	9:54 AM	662-772-5926	WiFi CL	Memphis, MS	4			
Apr 21	11:56 AM	800-425-9373	WiFi CL	Toll-Free, CL	1			
Apr 21	12:38 PM	425-480-8748	Redmond, WA	Halls Lake, WA	1			
Apr 22	2:06 PM	207-712-7988	WiFi CL	Portland, ME	1			
Apr 22	2:26 PM	207-712-7988	Salt Lake, UT	Incoming, CL	21			
Apr 24	9:46 AM	412-952-4881	Salt Lake, UT	Incoming, CL	15			
Apr 24	11:02 AM	412-952-4881	Salt Lake, UT	Incoming, CL	70			
Apr 24	12:15 PM	412-952-4881	WiFi CL	Pttsbgzon1, PA	2			
Apr 24	3:19 PM	206-665-6827	WiFi CL	Seattle, WA	1			
Apr 24	3:21 PM	206-665-6827	Salt Lake, UT	Incoming, CL	1			
Apr 24	3:23 PM	425-333-4152	WiFi CL	Carnation, WA	<b>1</b> 0			
Apr 26	8:55 AM	317-910-4470	WiFi CL	Indianapls, IN	14			
Apr 26	10:35 AM	206-665-6827	Redmond, WA	Incoming, CL	1			
Apr 26	2:40 PM	206-665-6827	Redmond, WA	Incoming, CL	1			
Apr 27	11:16 AM	240-217-5729	WiFi CL	Hagerstown, MD	39			
Apr 27	11:55 AM	240-217-5729	WiFi CL	Hagerstown, MD	10			
Apr 27	12:06 PM	317-910-4470	WiFi CL	Indianapls, IN	33			
Apr 28	9:01 AM	240-217-5729	Salt Lake, UT	Incoming, CL	38			
Apr 28	10:53 AM	973-476-1326	WiFi CL	Morristown, NJ	23			
Apr 29	9:35 AM	412-580-4338	WiFi CL	Pittsburgh, PA	1			
Apr 30	9:43 AM	412-580-4338	WiFi CL	Pittsburgh, PA	36			
May 1	9:46 AM	412-952-4881	Redmond, WA	Pttsbgzon1, PA	1			
May 1	9:50 AM	317-910-4470	Redmond, WA	Indianapls, IN	36			
May 1	10:25 AM	317-910-4470	Redmond, WA	Indianapls, IN	1			
May 2	8.23 AM	412-952-4881	WiFi CL	Pttsbgzon1, PA	16			
May 2	2:25 PM	317-910-4470	Redmond, WA	Incoming, CL	23			
May 2	2:49 PM	317-910-4470	WiFi CL	Indianapls, IN	43			
May 4	8.33 AM	425-883-9571	Kirkland, WA	Redmond, WA	2			
May 4	8:51 AM	425-480-8748	Kirkland, WA	Halls Lake, WA	1			
May 4	11:59 AM	425-480-8748	Redmond, WA	Halls Lake, WA	1			
May 5	7:30 AM	412-952-4881	Salt Lake, UT	Incoming, CL	9			
May 5	9:43 AM	425-480-8748	Salt Lake, UT	Incoming, CL	6			
May 6	9:02 AM	207-712-7988	Redmond, WA	Portland, ME	1			
May 6	1:07 PM	425-480-8748	WiFi CL	Halls Lake, WA	5			
May 7	11:55 AM	425-480-8748	WiFi CL	Halls Lake, WA	6			
May 7	12:00 PM	240-460-2560	WiFi CL	Silver Spg, MD	7			
May 7	40 44 DM	425-480-8748	Salt Lake, UT	Incoming, CL	1			



Invoice: 9583911808

Billing period: Apr 13 - May 12, 2023

# Talk activity (cont.)

Edward Hahn 801-698-9271 IPHONE 12 PRO

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
May 9	6:32 PM	317-910-4470	WiFi CL	Indianapls, IN	1			
May 9	6:33 PM	317-910-4470	Salt Lake, UT	Incoming, CL	11			
May 10	9:18 AM	240-217-5729	Redmond, WA	Hagerstown, MD	21			
May 10	7:59 PM	425-754-6965	WiFi CL	Everett, WA	29			
May 11	6:31 PM	317-910-4470	Kirkland, WA	Incoming, CL	27			
May 12	9:39 AM	206-665-6827	Redmond, WA	Seattle, WA	1			
May 12	11:03 AM	862-260-0536	Kirkland, WA	Morristown, NJ	1			
May 12	11:07 AM	862-260-0536	Kirkland, WA	Incoming, CL	21			

# Talk activity

**Edward Hahn** 909-532-2655 IPHONE SE 2020

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 15	7:44 AM	206-665-6827	Rancho Cuc, CA	Seattle, WA	1			
Apr 15	11:13 AM	206-665-6827	Rancho Cuc, CA	Incoming, CL	54			
Apr 16	12:26 PM	801-824-1989	Rancho Cuc, CA	Incoming, CL	1			
Apr 16	12:51 PM	801-824-1989	Rancho Cuc, CA	Salt Lake, UT	1			
Apr 16	1:07 PM	801-824-1989	Rancho Cuc, CA	Incoming, CL	23			
Apr 17	12:21 PM	909-982-8836	Rancho Cuc, CA	Incoming, CL	1			
Apr 17	7:28 PM	971-282-5655	Rancho Cuc, CA	Portland, OR	56			
Apr 18	11:41 AM	909-214-8411	Upland, CA	Ontario, CA	1			
Apr 18	11:56 AM	909-214-8411	Upland, CA	Incoming, CL	1			
Apr 19	9:54 AM	866-406-1830	Rancho Cuc, CA	Toll-Free, CL	5			
Apr 19	10:28 AM	801-808-6258	Rancho Cuc, CA	Salt Lake, UT	1			
Apr 19	10:29 AM	909-466-5032	Rancho Cuc, CA	Upland, CA	8			
Apr 19	10:54 AM	801-808-6258	Rancho Cuc, CA	Incoming, CL	13			
Apr 19	1:22 PM	206-665-6827	Rancho Cuc, CA	Incoming, CL	1			
Apr 19	1:23 PM	206-665-6827	Rancho Cuc, CA	Incoming, CL	60			
Apr 21	9:52 AM	206-665-6827	Rancho Cuc, CA	Incoming, CL	67			
Apr 22	1:59 PM	206-665-6827	Rancho Cuc, CA	Seattle, WA	69			
Apr 22	3:20 PM	909-820-1640	Rancho Cuc, CA	Rialto, CA	1			
Apr 22	5:59 PM	206-665-6827	Rancho Cuc, CA	Incoming, CL	7			
Apr 23	12:26 PM	909-714-8105	Rancho Cuc, CA	Fontana, CA	7			
Apr 23	12:40 PM	801-824-1989	Rancho Cuc, CA	Salt Lake, UT	1			
Apr 23	12:48 PM	801-824-1989	Rancho Cuc, CA	Incoming, CL	55			
Apr 24	5:50 PM	208-351-8737	Rancho Cuc, CA	Incoming, CL	10			
Apr 25	8:59 AM	866-406-1830	Rancho Cuc, CA	Toll-Free, CL	14			
Apr 26	9:19 AM	855-485-7043	Rancho Cuc, CA	Toll-Free, CL	3			
Apr 26	10:03 AM	855-485-7043	Rancho Cuc, CA	Toll-Free, CL	3			
Apr 28	9:07 AM	206-665-6827	Rancho Cuc, CA	Seattle, WA	128			
Apr 28	1:01 PM	951-660-6245	Rancho Cuc, CA	Incoming, CL	1			



**Invoice**: 9583911808

Billing period: Apr 13 - May 12, 2023

# Talk activity (cont.)

**Edward Hahn** 909-532-2655 IPHONE SE 2020

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 29	3:15 PM	951-660-6245	Rancho Cuc, CA	Incoming, CL	1			
Apr 29	5:22 PM	909-908-2439	Rancho Cuc, CA	Upland, CA	2			
Apr 29	5:27 PM	909-820-1640	Rancho Cuc, CA	Rialto, CA	1			
Apr 30	10:06 AM	909-908-2439	Rancho Cuc, CA	Incoming, CL	1			
Apr 30	1:41 PM	801-824-1989	Rancho Cuc, CA	Incoming, CL	78			
May 1	11:19 AM	909-982-8836	Rancho Cuc, CA	Incoming, CL	1			
vlay 1	7:08 PM	208-351-8737	Rancho Cuc, CA	Incoming, CL	65			
May 2	8:39 AM	800-633-2848	Rancho Cuc, CA	Toll-Free, CL	4			
May 2	1:24 PM	801-808-6258	Rancho Cuc, CA	Salt Lake, UT	24			
/lay 2	2:46 PM	909-214-8411	Upland, CA	Ontario, CA	1			
May 2	2:51 PM	801-808-6258	Upland, CA	Salt Lake, UT	3			
May 2	3:18 PM	909-214-8411	Upland, CA	Incoming, CL	1			
May 3	9:07 AM	206-665-6827	Rancho Cuc, CA	Seattle, WA	63			
Лау З	10:10 AM	909-214-8411	Rancho Cuc, CA	Ontario, CA	1			
∕lay 4	10:24 AM	909-920-0444	Rancho Cuc, CA	Upland, CA	2			
∕lay 5	5:30 PM	909-820-1640	Rancho Cuc, CA	Incoming, CL	12			
∕lay 5	5:45 PM	909-820-1640	Rancho Cuc, CA	Rialto, CA	1			
∕lay 6	7:51 AM	800-633-2848	Rancho Cuc, CA	Toll-Free, CL	3			
/lay 6	7:46 PM	909-261-2515	Rancho Cuc, CA	Ontario, CA	2			
∕lay 7	1:13 PM	801-824-1989	Rancho Cuc, CA	Incoming, CL	51			
/lay 9	9:29 AM	909-261-2515	Rancho Cuc, CA	Incoming, CL	3			
v1ay 10	10:16 AM	801-808-6258	Rancho Cuc, CA	Salt Lake, UT	52			
/lay 11	8:59 AM	909-820-1640	Rancho Cuc, CA	Incoming, CL	5			
v1ay 11	11:13 AM	800-457-6649	Rancho Cuc, CA	Toll-Free, CL	2			
/lay 11	11:18 AM	800-633-2848	Rancho Cuc, CA	Toll-Free, CL	1			
/lay 11	11:19 AM	800-633-2848	Rancho Cuc, CA	Toll-Free, CL	1			
/1 ay 11	11:19 AM	800-633-2848	Rancho Cuc, CA	Toll-Free, CL	1			
/1 ay 11	11:19 AM	800-633-2848	Rancho Cuc, CA	Toll-Free, CL	2			
/lay 11	11:21 AM	800-633-2848	Rancho Cuc, CA	Toll-Free, CL	7			
/1 ay 11	2:58 PM	909-608-7546	Rancho Cuc, CA	Upland, CA	10			
/1 ay 11	3:19 PM	909-608-7546	Rancho Cuc, CA	Upland, CA	5			
/lay 11	3:50 PM	206-665-6827	Rancho Cuc, CA	Incoming, CL	39			
VI ay 12	9:21 AM	760-471-2524	Rancho Cuc, CA	San Marcos, CA	1			
/1 ay 12	12:55 PM	909-820-1640	Rancho Cuc, CA	Incoming, CL	4			
VI ay 12	1:29 PM	909-820-1640	Rancho Cuc, CA	Incoming, CL	1			



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### **Additional information**

# Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

### **Explanation of Surcharges**

Verizon wireless surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative and Telco Recovery Charge, which helps defray and recover certain direct and indirect costs we or our agents incur, including:

- (a) costs of complying with regulatory and industry obligations and programs, such as E911, wireless local number portability and wireless tower mandate costs;
- (b) property taxes; and
- (c) costs associated with our network, including facilities (e.g. leases), operations, maintenance and protection, and costs paid to other companies for network services.

Please note that these are Verizon wireless charges, not taxes or government imposed fees. These charges, and what's included, are subject to change from time to time.

### Service Plan Features & Services

If your service plan has optional features or services that are included as part of your monthly subscription, electing to activate these subscriptions may affect your surcharges, taxes and governmental fees, even though your plan monthly service price does not change. Examples of these features are Apple Music or the Disney bundle.

### **Taxes and Other Governmental Charges**

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

### More On Wireless Taxes And Surcharges

Your total charges for this month's bill cycle are \$184.93.

This includes charges for one or more bundled Verizon service plans that include voice, messaging, data, or other services for which you pay a monthly plan charge.

This bill cycle, your fixed monthly plan charges were \$215.00 (before applying any discounts or credits, and excluding other charges such as overage, late payment, taxes, Verizon surcharges, and equipment).

To accurately bill taxes and Verizon surcharges, we regularly look at past network usage by you and other customers with similar plans to allocate this fixed monthly plan charge among the services included in the bundle.

In this bill cycle, we have allocated this amount as follows: \$6.96 for voice, \$1.46 for messaging, \$141.59 for data, and \$64.99 for other services.

For more information, please go to vzw.com/taxesandsurcharges.

### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

#### California - Questions About Your Bill?

Call Customer Service at 800.922.0204. Send written disputes to: Verizon, PO Box 409, Newark, NJ 07101-0409. If you are disputing a charge because you contend it was not authorized, and we need time to investigate the complaint, you are not required to pay the disputed amount while our investigation is pending. If you have a complaint you cannot resolve with us, submit a complaint to the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave. Rm. 2003, San Francisco, CA 94102, or at http://www.cpuc.ca.gov/complaints, or call 800.649.7570. If you have hearing or speaking limitations and need California Relay Service, dial 711(visit http://ddtp.cpuc.ca.gov/ for further information). If you need to contact your wireless phone insurance provider, call 888.8812622

### Washington Relay

Important information regarding Washington Relay.



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### Additional information continued

What is Washington Relay?

Washington Relay is a public service providing access to prompt, professional and precise communication through a telephone. Consumers of these specialized services, specifically individuals who are deaf, DeafBlind, hard of hearing or who are speech disabled, can communicate on the telephone via TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone. This helps ensure the ability to connect with family, friends or businesses with ease.

#### How does relay work?

Simply dial 711 to connect with Washington Relay. A qualified Operator (OPR) will ask for the area code and the number of the person you wish to contact before beginning to relay the call. Generally, the OPR will voice the typed message from the text telephone (TTY) user to you. The OPR will then relay your voiced response by typing it to the TTY user.

#### Captioned Telephone

Captioned Telephone is ideal for individuals that have experienced loss of hearing but are still able to speak for themselves. A captioned telephone works like any other telephone with one essential difference: it allows users to listen to their phone conversations while reading captions on the screen. To call a Captioned Telephone user, dial 877.243.2823.

How do I apply for specialized equipment? The Washington Telecommunication Equipment Device program offers specialized equipment to eligible individuals in Washington who are deaf, DeafBlind or who are speech-disabled. For more information you can visit: www.dshs.wa.gov/altsa/odhh/telecommunication-equipment-distribution or call 800.422.7930 (voice/TTY) or 360.339.7755 (VP).

Dial 711 to access Washington Relay

Customer Care: WARelay@HamiltonRelay.com

Outreach Services: AskWashingtonRelay@dshs.wa.gov hamiltonrelay.com/washington/services.html

Washington State
Department of Social & Health Services
Transforming lives

Office of the Deaf and Hard of Hearing Serving the Deaf, DeafBlind, DeafPlus, Hard of Hearing and Late Deafened Community Aging and Long-Term Support Administration

### 411 Search Price Change

Beginning July 1st, 2023, Verizon will increase the price for 411 Search from \$1.99 per call to \$2.99 per call. If you make a 411 Search call from your wireless line, you will see this new price on the Verizon bill you receive after July 1st, 2023.

If you do not make a 411 Search call, this change will not have any impact on your wireless bill. For more information about 411 Search, visit, verizon.com/support/411-connect-faqs. This price increase does not apply to wireless lines that receive Free 411 services under Verizon's Courtesy 411 Program for customers with disabilities.