Chi Hong Edmund Chan

Junior Web Application Developer - https://edmundchan8.github.io/

Washington State

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SKILLS
Languages: C#, SQL, HTML, CSS, JavaScript, jQuery, Java, Bootstrap
Software: Visual Studios, GitHub, Brackets, GIMP, WINSCP, Adobe Photoshop

SUMMARY
Junior Web Developer with programming experience. Familiar with creating web applications using Visual Studios and ASP.NET Core as well as Databases with SQL. A team player who strives to achieve the best for colleagues and service users. Takes pride and ownership of their work and always learning more to face and tackle new challenges ahead.

WORK EXPERIENCE
Member Support Representative at Crystalcommerce - Mountlake Terrace, WA
May 2017 to Present

- Providing training to members with our inventory and e-commerce management software through adding quantity and pricing of products
- Teaching members to layout and set up features of their e-commerce website
- Delivering technical support to members whilst working with our IT team to identify and resolve these problems.
- Organizing and taking on projects to create product merchandise within release date deadlines through csv creation software for our members.
- Working as a team with my colleagues and other departments to discuss ideas and improvements to help our members run their business more efficiently.
- Created help articles for our members, in one instance, on how to change the background color of websites. With the correct CSS code, I created an article explaining where the CSS code went and how to choose the color of the website.

EDUCATION
Associate of Applied Science
Web Application Programming - Programming emphasis (Expected June 2020)
Cascadia Community College - Seattle, WA

UWB Hacks the Internet event 2019 Hackathon
- Worked in a team of 5 to design a website called Sugar Shield that helped users calculate their blood glucose levels.
- Helped others with HTML and CSS, whilst learning how APIs worked for our website