



## Angie's Doggie Spa – Requirements

### Group 1 Findings

- Search customer records to pull their records – 63, 76, 85, 55, 26, 75?
- Create new customer records - 60
- Update existing customer details
- Schedule appointments - 39
- See if customer has service waiver signed - 28
- Ability to have customer sign service waiver and it to show in the system – 67, 40
- View list of available grooming services - 49
- See upcoming appointments with requested services, special instructions, anticipated total cost, and the scheduled date and time – 47
- Appointments should be tied to customer records
- Update appointments that are already set
- Informing of time when pet will be ready - 66
- Alerted to appointments past their scheduled date and time that have not been started
- View appointment details including requested services, special instructions, and scheduled date and time - 41
- Update appointments to document grooming services completed - 42
- View customer details needed to contact them once grooming services are complete - 16
- Charge customer credit card for services rendered – 77, 45
- Reporting to pull number of services and revenue generated from each service per month - 32, 90
- Reporting to see highest to lowest list of customers based on most total spend, most spend during a period of time, and most spend per visit
- Add grooming services and their cost
- Update grooming services and their cost
- Import customer records from paper into the system - 37

#### **NOTES:**

75 was confusing, not sure if meant to search for customer or provide details to customer for pickup  
84 is more of an epic as it encompasses the pretty much the full project