



Angie's Doggie Spa – Requirements

Group 2 Findings

- Search customer records to pull their records – 6
- Create new customer records - 1
- Update existing customer records - 2
- Schedule appointments – 3, 23
- See if customer has service waiver signed - 8
- Ability to have customer sign service waiver and it to show in the system - 27
- View list of available grooming services - 16
- See upcoming appointments with requested services, special instructions, anticipated total cost, and the scheduled date and time – 4, 26
- Appointments should be tied to customer records
- Update appointments that are already set - 23
- Informing of time when pet will be ready
- Alerted to appointments past their scheduled date and time that have not been started
- View appointment details including requested services, special instructions, and scheduled date and time - 53
- Update appointments to document grooming services completed – 52, 11
- View customer details needed to contact them once grooming services are complete
- Charge customer credit card for services rendered - 28
- Reporting to pull number of services and revenue generated from each service per month - 13
- Reporting to see highest to lowest list of customers based on most total spend, most spend during a period of time, and most spend per visit - 7
- Add grooming services and their cost - 33
- Update grooming services and their cost - 33
- Import customer records from paper into the system

NOTES:

25 just doesn't really apply to any major requirements