



Angie's Doggie Spa – User Stories

Group 2

Pre-Grooming

1. 3 - As a customer I want to schedule grooming so that I can have my dog groomed at time convenient for me
2. 23 - As employee I would like to the ability add and edit appointments so that I can create and update the appointment details as requested or needed
3. 4 - As an employee I want to see details about our scheduled appointments so I can be prepared and ready for the grooming
4. 27 - As an employee I would like the ability to have a customer sign a service waiver so that we ensure they are aware and agree to our terms
5. 26 - As an employee I would like to ability to view the total appointment cost based on the services chosen, so that I can inform the customer the anticipated amount they will owe
6. 16 - As an employee I would like to view all available services so that I can select one or more services when scheduling the grooming

Grooming

1. 53 - As an employee I want to see details about the scheduled appointment so I can perform the grooming services
2. 52 - As an employee I would like the ability to edit the grooming appointment details so that I can ensure the details are accurate with the services that were performed
3. 25 - As employee I would like to capture when a dog was dropped off at the spa so that we can use that for our record keeping

Post Grooming

1. 11 - As an employee I want to calculate the total cost of the appointment based on the services performed so I can tell the customer how much they owe
2. 29 - As an employee I would like to capture the time and date the dog was released back to the customer so we have those details in our records for questions or reporting
3. 28 - As employee I would like to capture the customer's cc payment details after the grooming so that I can charge them the amount they owe

Administrative Duties

1. 8 - As an employee I want to keep track of customers who have signed the service waiver so I can ensure every customer has signed it
2. 2 - As an employee I want to edit customer profiles so that I can keep the information accurate and up-to-date
3. 1 - As an employee I want to create customer profiles so if they are not in the system their details can be added



4. 6 - As an employee I want to access customers profiles as I want to know more about the customers I will service
5. 33 - As manager I would like the ability to add, update, and delete services and their costs so the service choices in the system reflect on the current offerings
6. 30 - As manager I would like to have facility to view all past appointment details so that I can use that information to make business decisions
7. 13 - As a manager I want access to a report of revenue with the information about the number of services completed by month so I can track how the business is doing and make business decisions
8. 7 - As a manager I want to have a list of all registered customers so I can keep track of who is my customer and what services they use