

Anuli Edom

Houston, Texas, United States



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[edomanuli \(Anuli Edom\) · GitHub](#)

SUMMARY

Software Engineer focusing on Full-Stack development, database creation, and code debugging, eager to apply problem-solving skills in building reliable and secure software solutions.

EXPERIENCE

Data Annotator and Social Media Evaluator

October 2021 - September 2023

Appen (Independent Contractor)

Remote

- Utilized annotation tools/software to tag and categorize data accurately.
- Met quality assurance standards and deadlines in a fast-paced, independent work environment.
- Analyzed social media posts and classified them correctly according to pre-defined criteria.
- Reviewed social media ads and posts to ensure they meet predefined guidelines (not offensive).
- Assessed AI responses to user queries for completeness in response, natural language, and usefulness of response to the query.

Technical Support Representative

April 2021 - July 2021

Empereon Constar

Texas

- Effectively identified customer needs, communicated solutions, and provided customers with relevant and accurate product information.
- Utilized customer service principles and communication techniques to ensure customer satisfaction.
- Documented all support interactions, which improved the knowledge base and enhanced future troubleshooting efficiency.
- Logged equipment replacement or maintenance requests from customers.
- Resolved the majority of customers' network-related issues with a first-call resolution.

PROJECTS

Pharaohz Cart

August 2023 - September 2023

Hackbright Academy

<http://pharaohz.net>

- Led the development of an e-commerce cart system as a capstone project during my time at Hackbright Academy.
- Utilized Python, Flask, JavaScript, Jinja2, Bootstrap, and PostgreSQL in creating dynamic pages.
- Utilized Bootstrap and CSS3 to improve the User Interface.
- Introduced 'Bulk Delete' and 'Bulk Checkout', enabling flexibility in cart management.
- Integrated PostgreSQL for stable cart storage, reducing abandonment rates.

EDUCATION

Software Engineering Program

Hackbright Academy • Live-Online • 2023

Front-End Web Development Fundamentals

Udacity • Remote • 2023

Bachelor of Arts in Mass Communication

University of Nigeria, Nsukka • Enugu, Nigeria • 2016

SKILLS & CERTIFICATIONS

CompTIA Network+ ce Certification

CompTIA • 2021

CompTIA A+ ce Certification

CompTIA • 2021

CompTIA Security+ ce Certification

CompTIA • 2021

Languages: Python, JavaScript, SQL, HTML/CSS, Java

Databases: SQL, PostgreSQL

Technologies: ReactJS, Flask, Jinja2, Flask-SQLAlchemy, Bootstrap