

Claim intake notes 2026-02-28

Claim ID: CLM-574354 Policy: POL-786963

Insured says: water leak in kitchen; damp smell since last week.

pipe? under sink.. he heard drip then 'pop'.

Photos unclear. stain on ceiling. neighbor above? unsure.

Loss time ~02:30. report time 10:12. story changes a bit.

Asked plumber invoice + landlord statement + bank IBAN.

Coverage: building vs contents. contents list incomplete.

Estimate rough: € 3999 (needs assessor).

Next: send forms, book site visit, check prior claims.

*call back*

Claim intake notes 2026-02-06

Claim ID: CLM-715917 Policy: POL-399126

Insured says: water leak in kitchen; damp smell since last week.

pipe? under sink.. he heard drip then 'pop'.

Photos unclear stain on ceiling. neighbor above? unsure.

Loss time ~02:30. report time 10:12. story changes a bit.

Asked: plumber invoice + landlord statement + bank IBAN.

Coverage: building vs contents. contents list incomplete.

Estimate rough: € 4092 (needs assessor).

Next: send forms, book site visit, check prior claims.

URGENT

Claim intake notes 2026-02-04

Claim ID: CLM-931496 Policy: POL-395217  
Insured says: water leak in kitchen; damp smell since last week.

pipe? under sink... he heard drip then 'pop'.

Photos unclear. stain on ceiling. neighbor above? unsure.

Loss time ~02:30. report time 10:12. story changes a bit.

Asked: plumber invoice + landlord statement + bank IBAN.

Coverage: building vs contents. contents list incomplete.

Estimate rough: € 2629 (needs assessor)

Next: send forms, book site visit, check prior claims. call back

Possible exclusion: gradual seepage? verify.

Claim intake notes 2026-02-21

Claim ID: CLM-948973 Policy: POL-927122

Insured says: water leak in kitchen; damp smell since last week.

pipe? under sink... he heard drip then 'pop'.

Photos unclear. stain on ceiling. neighbor above? unsure.

Loss time ~02:30. report time 10:12. story changes a bit.

Asked: plumber invoice + landlord statement + bank IBAN.

Coverage: building vs contents. contents list incomplete.

Estimate rough: € 971 (needs assessor).

Next: send forms, book site visit, check prior claims.

Possible exclusion: gradual ~~seepage?~~ verify.

check policy

Claim intake notes 2026-02-24

Claim ID: CLM-574999 Policy: POL-885687

Insured says: water leak in kitchen; damp smell since last week.  
pipe? under sink... he heard drip then 'pop'. 

Photos unclear. stain on ceiling. neighbor above? unsure.

Loss time ~02:30. report time 10:12. story changes a bit.

Asked: plumber invoice + landlord statement + bank IBAN.

Coverage: building vs contents. contents list incomplete.

Estimate rough: € 3321 (needs assessor).

Next: send forms, book site visit, check prior claims.

