

Claim intake notes 2026-02-28

Claim ID: CLM-574354 Policy: POL-786963

Insured says: water leak in kitchen; damp smell since last week.

pipe? under sink... he heard drip then 'pop'.

Photos unclear: stain on ceiling. neighbor above? unsure.

Loss time ~02:30. report time 10:12. story changes a bit.

Asked: plumber invoice + landlord statement + bank IBAN.

Coverage: building vs contents. contents list incomplete.

Estimate rough: € 3999 (needs assessor).

Next: send forms, book site visit, check prior claims.

call back



Claim intake notes 2026-02-06

Claim ID: CLM-715917 ~~Policy: POL-399126~~

Insured says: water leak in kitchen; damp smell since last week.

pipe? under sink.. he heard drip then 'pop'.

Photos ~~unclear~~ stain on ceiling. neighbor above? unsure.

Loss time ~02:30. report time 10:12. ~~story changes~~ a bit.

URGENT

**Asked:** plumber invoice + landlord statement + bank IBAN.

**Coverage:** building vs contents. contents list incomplete.

Estimate rough: € 4092 (needs assessor).

**Next:** send forms, book site visit, check prior claims.

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Claim intake notes 2026-02-04

Claim ID: CLM-931496 Policy: POL-395217

Insured says: water leak in kitchen; damp smell since last week.

pipe? under sink... he heard drip then 'pop'.

Photos unclear: stain on ceiling. neighbor above? unsure.

Loss time ~02:30. report time 10:12. story changes a bit.

Asked: plumber invoice + landlord statement + bank IBAN.

Coverage: building vs contents. ~~contents list~~ incomplete.

Estimate rough: € 2629 (needs assessor).

Next: send forms, book site visit, check prior claims. call back

Possible exclusion: gradual seepage? verify.



Claim intake notes ~~2026-02-21~~

Claim ID: CLM-948973 Policy: POL-927122

Insured says: water leak in kitchen; damp smell since last week.

pipe? under sink... he heard drip then 'pop'.

Photos unclear: stain on ceiling. neighbor above? unsure.

Loss time ~02:30. report time 10:12. story changes a bit.

Asked: plumber invoice + landlord statement + bank IBAN.

Coverage: building vs contents. contents list incomplete.

Estimate rough: € 971 (needs assessor).

Next: send forms, book site visit, check prior claims.

Possible exclusion: ~~gradual seepage? verify.~~

check policy



Claim intake notes 2026-02-24

Claim ID: CLM-574999 Policy: POL-885687

Insured ~~says: water leak in kitchen;~~ damp smell since last week.

pipe? under sink... he heard drip then 'pop'.

Photos unclear: stain on ceiling. neighbor above? unsure.

Loss time ~02:30. report time 10:12. story changes a bit.

Asked: plumber invoice + landlord statement + bank IBAN.

Coverage: building vs contents. contents list incomplete.

Estimate rough: € 3321 (needs assessor).

Next: send forms, book site visit, check prior claims.

need ID