

Open Science Grid: (18:44 , 04/01/2013)

This report contains data from 169 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket ††
10727	4-Normal	Customer	03/25/2013	615 days, 4 hours, 21 minutes
12335	4-Normal	Engineering	12/18/2012	270 days, 5 hours, 4 minutes
12385	4-Normal	Engineering	01/30/2013	256 days, 2 hours, 52 minutes
12401	4-Normal	Engineering	03/30/2013	251 days, 22 hours, 23 minutes
12466	4-Normal	Support Agency	09/04/2012	241 days, 16 hours, 21 minutes
12501	4-Normal	Engineering	12/13/2012	230 days, 23 hours, 28 minutes
12515	4-Normal	Engineering	03/26/2013	227 days, 2 hours, 25 minutes
12569	4-Normal	Engineering	10/18/2012	215 days, 3 hours, 5 minutes
12570	4-Normal	Engineering	10/18/2012	215 days, 3 hours, 4 minutes
12732	4-Normal	Engineering	04/01/2013	186 days, 5 hours, 7 minutes
12809	4-Normal	Support Agency	03/19/2013	170 days, 4 hours, 14 minutes
12831	4-Normal	Engineering	03/22/2013	166 days, 22 hours, 56 minutes
12870	4-Normal	Engineering	01/30/2013	159 days, 23 hours, 5 minutes
12911	4-Normal	Engineering	04/01/2013	154 days, 17 hours, 7 minutes
12951	4-Normal	Engineering	03/22/2013	146 days, 16 hours, 31 minutes
12971	4-Normal	Engineering	03/27/2013	140 days, 13 hours, 46 minutes
13021	4-Normal	Customer	03/26/2013	132 days, 12 hours, 15 minutes
13024	4-Normal	Engineering	12/19/2012	132 days, 0 hours, 53 minutes
13091	4-Normal	Engineering	12/11/2012	119 days, 1 hour, 55 minutes
13096	4-Normal	Engineering	03/28/2013	118 days, 22 hours, 12 minutes
13118	4-Normal	Engineering	03/29/2013	116 days, 20 hours, 0 minutes
13216	4-Normal	Engineering	12/19/2012	104 days, 2 hours, 19 minutes
13254	4-Normal	Resolved	04/01/2013	101 days, 2 hours, 13 minutes
13257	4-Normal	Resolved	03/28/2013	98 days, 1 hour, 13 minutes
13300	4-Normal	Engineering	04/01/2013	85 days, 23 hours, 7 minutes
13320	4-Normal	Engineering	02/01/2013	83 days, 16 hours, 43 minutes

13321	2-High	Engineering	01/08/2013	83 days, 16 hours, 8 minutes
13322	4-Normal	Engineering	03/30/2013	82 days, 22 hours, 43 minutes
13329	4-Normal	Engineering	03/27/2013	82 days, 0 hours, 48 minutes
13351	4-Normal	Resolved	03/28/2013	80 days, 2 hours, 12 minutes
13387	4-Normal	Customer	03/28/2013	75 days, 21 hours, 8 minutes
13516	4-Normal	Engineering	03/27/2013	61 days, 19 hours, 50 minutes
13560	4-Normal	Resolved	03/08/2013	59 days, 0 hours, 14 minutes
13567	4-Normal	Resolved	03/11/2013	58 days, 23 hours, 5 minutes
13573	4-Normal	Engineering	03/29/2013	58 days, 19 hours, 33 minutes
13575	3-Elevated	Resolved	03/30/2013	56 days, 19 hours, 43 minutes
13641	4-Normal	Customer	03/26/2013	53 days, 17 hours, 16 minutes
13681	4-Normal	Engineering	03/25/2013	49 days, 2 hours, 50 minutes
13694	4-Normal	Engineering	03/25/2013	49 days, 1 hour, 28 minutes
13714	4-Normal	Engineering	03/27/2013	48 days, 1 hour, 8 minutes
13715	4-Normal	Engineering	03/27/2013	48 days, 1 hour, 3 minutes
13716	4-Normal	Engineering	03/27/2013	48 days, 1 hour, 2 minutes
13717	4-Normal	Engineering	03/27/2013	48 days, 0 hours, 58 minutes
13719	4-Normal	Engineering	03/27/2013	48 days, 0 hours, 56 minutes
13720	4-Normal	Engineering	03/27/2013	48 days, 0 hours, 55 minutes
13721	4-Normal	Engineering	03/27/2013	48 days, 0 hours, 55 minutes
13722	4-Normal	Engineering	03/19/2013	48 days, 0 hours, 35 minutes
13723	4-Normal	Engineering	04/01/2013	48 days, 0 hours, 31 minutes
13727	4-Normal	Engineering	03/27/2013	47 days, 22 hours, 5 minutes
13799	3-Elevated	Engineering	03/29/2013	43 days, 20 hours, 15 minutes
13840	4-Normal	Engineering	04/01/2013	40 days, 4 hours, 41 minutes
13886	4-Normal	Engineering	03/27/2013	38 days, 0 hours, 46 minutes
13893	4-Normal	Engineering	03/27/2013	37 days, 17 hours, 23 minutes
13919	4-Normal	Customer	03/22/2013	34 days, 21 hours, 33 minutes

13926	4-Normal	Engineering	03/27/2013	34 days, 19 hours, 49 minutes
13933	4-Normal	Support Agency	03/18/2013	34 days, 18 hours, 26 minutes
13945	4-Normal	Customer	03/27/2013	33 days, 23 hours, 58 minutes
13948	4-Normal	Resolved	03/07/2013	33 days, 18 hours, 20 minutes
13968	4-Normal	Engineering	03/27/2013	32 days, 4 hours, 13 minutes
13980	4-Normal	Resolved	03/04/2013	31 days, 22 hours, 23 minutes
13985	4-Normal	Engineering	03/27/2013	31 days, 20 hours, 4 minutes
13989	4-Normal	Engineering	04/01/2013	31 days, 4 hours, 0 minutes
13991	4-Normal	Engineering	03/28/2013	31 days, 2 hours, 54 minutes
14015	3-Elevated	Resolved	03/13/2013	28 days, 10 hours, 35 minutes
14018	4-Normal	Engineering	03/27/2013	28 days, 3 hours, 54 minutes
14020	4-Normal	Engineering	03/30/2013	28 days, 1 hour, 28 minutes
14024	4-Normal	Engineering	03/21/2013	27 days, 23 hours, 31 minutes
14026	4-Normal	Engineering	03/27/2013	27 days, 23 hours, 14 minutes
14099	4-Normal	Engineering	03/29/2013	26 days, 21 hours, 0 minutes
14113	4-Normal	Engineering	03/26/2013	26 days, 1 hour, 39 minutes
14116	4-Normal	Customer	04/01/2013	26 days, 1 hour, 4 minutes
14117	4-Normal	Engineering	03/19/2013	26 days, 0 hours, 0 minutes
14122	4-Normal	Engineering	04/01/2013	25 days, 21 hours, 7 minutes
14125	4-Normal	Customer	03/30/2013	25 days, 14 hours, 22 minutes
14141	4-Normal	Engineering	03/28/2013	24 days, 19 hours, 55 minutes
14156	4-Normal	Engineering	03/21/2013	23 days, 19 hours, 2 minutes
14158	4-Normal	Customer	04/01/2013	22 days, 17 hours, 57 minutes
14161	4-Normal	Engineering	03/27/2013	21 days, 7 hours, 51 minutes
14169	4-Normal	Resolved	03/13/2013	21 days, 0 hours, 24 minutes
14171	4-Normal	Support Agency	03/29/2013	20 days, 23 hours, 8 minutes
14185	4-Normal	Customer	03/29/2013	19 days, 23 hours, 22 minutes
14190	4-Normal	Engineering	03/30/2013	19 days, 22 hours, 51 minutes
14196	3-Elevated	Engineering	03/29/2013	19 days, 6 hours, 5 minutes

14204	4 - Normal	Engineering	03/27/2013	18 days, 23 hours, 14 minutes
14205	4 - Normal	Engineering	03/26/2013	18 days, 22 hours, 49 minutes
14212	4 - Normal	Engineering	03/14/2013	18 days, 3 hours, 16 minutes
14214	4 - Normal	Resolved	03/14/2013	18 days, 2 hours, 44 minutes
14216	4 - Normal	Engineering	03/25/2013	18 days, 1 hour, 18 minutes
14217	4 - Normal	Engineering	03/29/2013	18 days, 1 hour, 14 minutes
14222	4 - Normal	Engineering	04/01/2013	17 days, 4 hours, 58 minutes
14227	4 - Normal	Engineering	03/29/2013	16 days, 23 hours, 7 minutes
14228	4 - Normal	Engineering	03/27/2013	16 days, 23 hours, 0 minutes
14237	4 - Normal	Engineering	03/27/2013	16 days, 5 hours, 40 minutes
14241	4 - Normal	Resolved	03/21/2013	14 days, 7 hours, 18 minutes
14245	4 - Normal	Engineering	03/26/2013	14 days, 3 hours, 19 minutes
14246	4 - Normal	Engineering	03/26/2013	14 days, 2 hours, 17 minutes
14248	4 - Normal	Engineering	03/26/2013	14 days, 1 hour, 3 minutes
14255	4 - Normal	Resolved	03/21/2013	13 days, 22 hours, 56 minutes
14257	4 - Normal	Engineering	03/21/2013	13 days, 22 hours, 8 minutes
14260	4 - Normal	Engineering	03/26/2013	13 days, 3 hours, 50 minutes
14266	4 - Normal	Engineering	03/21/2013	13 days, 0 hours, 56 minutes
14273	4 - Normal	Engineering	03/28/2013	12 days, 20 hours, 26 minutes
14275	4 - Normal	Engineering	04/01/2013	12 days, 19 hours, 57 minutes
14276	4 - Normal	Engineering	03/27/2013	12 days, 16 hours, 25 minutes
14277	4 - Normal	Engineering	03/28/2013	12 days, 13 hours, 57 minutes
14278	4 - Normal	Engineering	03/31/2013	12 days, 8 hours, 37 minutes
14283	4 - Normal	Engineering	03/26/2013	12 days, 2 hours, 33 minutes
14284	4 - Normal	Engineering	03/25/2013	12 days, 2 hours, 21 minutes
14289	4 - Normal	Resolved	03/20/2013	11 days, 22 hours, 28 minutes
14297	4 - Normal	Engineering	03/21/2013	11 days, 2 hours, 19 minutes
14301	4 - Normal	Engineering	03/21/2013	11 days, 0 hours, 56 minutes

14305	4-Normal	Engineering	03/21/2013	10 days, 23 hours, 28 minutes
14306	4-Normal	Engineering	03/21/2013	10 days, 23 hours, 26 minutes
14307	4-Normal	Engineering	03/21/2013	10 days, 23 hours, 25 minutes
14308	4-Normal	Engineering	03/21/2013	10 days, 23 hours, 25 minutes
14309	4-Normal	Engineering	03/21/2013	10 days, 23 hours, 24 minutes
14311	4-Normal	Engineering	03/25/2013	10 days, 20 hours, 53 minutes
14312	4-Normal	Engineering	03/22/2013	10 days, 16 hours, 49 minutes
14315	3-Elevated	Engineering	03/30/2013	10 days, 9 hours, 29 minutes
14319	4-Normal	Engineering	03/22/2013	10 days, 6 hours, 35 minutes
14320	4-Normal	Resolved	03/28/2013	10 days, 4 hours, 4 minutes
14321	4-Normal	Engineering	03/29/2013	10 days, 3 hours, 56 minutes
14325	4-Normal	Engineering	03/29/2013	10 days, 2 hours, 59 minutes
14326	4-Normal	Engineering	03/27/2013	10 days, 2 hours, 50 minutes
14327	4-Normal	Engineering	03/27/2013	10 days, 2 hours, 19 minutes
14328	4-Normal	Engineering	03/27/2013	10 days, 1 hour, 37 minutes
14332	4-Normal	Engineering	03/30/2013	10 days, 0 hours, 41 minutes
14333	4-Normal	Resolved	03/28/2013	10 days, 0 hours, 32 minutes
14335	4-Normal	Engineering	03/30/2013	10 days, 0 hours, 8 minutes
14336	4-Normal	Engineering	03/30/2013	10 days, 0 hours, 3 minutes
14337	4-Normal	Engineering	03/22/2013	9 days, 22 hours, 43 minutes
14341	4-Normal	Engineering	03/23/2013	9 days, 21 hours, 28 minutes
14342	4-Normal	Engineering	03/27/2013	9 days, 16 hours, 34 minutes
14355	3-Elevated	Engineering	03/28/2013	7 days, 3 hours, 17 minutes
14363	4-Normal	Engineering	03/27/2013	6 days, 20 hours, 47 minutes
14378	4-Normal	Engineering	04/01/2013	6 days, 1 hour, 46 minutes
14380	4-Normal	Engineering	03/29/2013	6 days, 1 hour, 33 minutes
14381	4-Normal	Engineering	03/26/2013	6 days, 1 hour, 22 minutes
14386	4-Normal	Engineering	03/26/2013	5 days, 22 hours, 28 minutes
14395	4-Normal	Engineering	03/27/2013	5 days, 0 hours, 46 minutes

14398	4 -Normal	Engineering	03/28/2013	4 days, 21 hours, 20 minutes
14402	4 -Normal	Engineering	03/30/2013	4 days, 20 hours, 58 minutes
14403	4 -Normal	Engineering	03/28/2013	4 days, 20 hours, 16 minutes
14406	4 -Normal	Engineering	03/29/2013	4 days, 7 hours, 43 minutes
14407	4 -Normal	Engineering	03/28/2013	4 days, 4 hours, 55 minutes
14408	4 -Normal	Engineering	03/28/2013	4 days, 4 hours, 41 minutes
14409	4 -Normal	Engineering	03/28/2013	4 days, 4 hours, 35 minutes
14412	4 -Normal	Engineering	03/28/2013	4 days, 3 hours, 52 minutes
14416	4 -Normal	Engineering	03/28/2013	3 days, 21 hours, 47 minutes
14418	4 -Normal	Engineering	03/30/2013	3 days, 21 hours, 23 minutes
14422	4 -Normal	Engineering	03/28/2013	3 days, 19 hours, 1 minute
14424	2 -High	Engineering	03/29/2013	3 days, 9 hours, 4 minutes
14426	4 -Normal	Engineering	03/29/2013	2 days, 23 hours, 34 minutes
14427	4 -Normal	Engineering	03/29/2013	2 days, 21 hours, 58 minutes
14428	4 -Normal	Engineering	03/31/2013	2 days, 16 hours, 5 minutes
14429	4 -Normal	Engineering	04/01/2013	1 day, 18 hours, 12 minutes
14430	4 -Normal	Engineering	04/01/2013	0 days, 16 hours, 41 minutes
14431	4 -Normal	Engineering	04/01/2013	0 days, 14 hours, 43 minutes
14432	4 -Normal	Engineering	04/01/2013	0 days, 7 hours, 8 minutes
14433	4 -Normal	Engineering	04/01/2013	0 days, 6 hours, 24 minutes
14434	4 -Normal	Engineering	04/01/2013	0 days, 4 hours, 35 minutes
14435	4 -Normal	Engineering	04/01/2013	0 days, 4 hours, 26 minutes
14436	4 -Normal	Engineering	04/01/2013	0 days, 4 hours, 0 minutes
14440	4 -Normal	Engineering	04/01/2013	0 days, 2 hours, 28 minutes
14441	4 -Normal	Engineering	04/01/2013	0 days, 1 hour, 51 minutes
14442	4 -Normal	Engineering	04/01/2013	0 days, 1 hour, 42 minutes
14443	4 -Normal	Engineering	04/01/2013	0 days, 1 hour, 26 minutes
14444	4 -Normal	Engineering	04/01/2013	0 days, 1 hour, 18 minutes

14445	4-Normal	Engineering	04/01/2013	0 days, 0 hours, 28 minutes
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† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours