

Date	Received	0 - 30 Days		30 - 60 Day		60 - 90 Day		> 90 Days	
		Resolved	% of Total	Resolved	% of Total	Resolved	% of Total	Resolved	% of Total
10-Jul	178	163	91.6	9	5.1	3	1.7	2	1.1
10-Aug	159	140	88.1	9	5.7	4	2.5	6	3.8
10-Sep	145	121	83.4	15	10.3	5	3.4	3	2.1
10-Oct	156	136	87.2	14	9	1	0.6	4	2.6
10-Nov	179	147	82.1	16	8.9	10	5.6	4	2.2
10-Dec	114	89	78.1	14	12.3	7	6.1	2	1.8
11-Jan	129	114	88.4	11	8.5	1	0.8	2	1.6
11-Feb	138	111	80.4	14	10.1	6	4.3	0	0
11-Mar	155	133	85.8	5	3.2	0	0	0	0
11-Apr	141	94	66.7	0	0	0	0	0	0
TOTALS	1494	1248	83.5	107	7.2	37	2.5	23	1.5

Not Resolved

#	% of Total
1	0.6
0	0
1	0.7
1	0.6
2	1.1
2	1.8
1	0.8
7	5.1
17	11
47	33.3
79	5.3