

Open Science Grid: (17:57 , 06/04/2012)

This report contains data from 98 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket ††
10727	4-Normal	Customer	06/04/2012	314 days, 3 hours, 34 minutes
11315	4-Normal	Engineering	05/09/2012	185 days, 21 hours, 31 minutes
11459	4-Normal	Engineering	05/04/2012	143 days, 0 hours, 57 minutes
11479	4-Normal	Resolved	04/30/2012	138 days, 11 hours, 28 minutes
11509	4-Normal	Engineering	05/29/2012	133 days, 22 hours, 14 minutes
11568	2-High	Resolved	04/24/2012	123 days, 4 hours, 12 minutes
11584	4-Normal	Engineering	05/30/2012	121 days, 23 hours, 6 minutes
11676	4-Normal	Engineering	02/22/2012	103 days, 20 hours, 15 minutes
11683	4-Normal	Engineering	06/04/2012	102 days, 2 hours, 17 minutes
11686	4-Normal	Engineering	05/29/2012	102 days, 2 hours, 17 minutes
11691	4-Normal	Engineering	06/04/2012	102 days, 2 hours, 17 minutes
11693	4-Normal	Engineering	06/04/2012	102 days, 2 hours, 17 minutes
11694	4-Normal	Engineering	06/04/2012	102 days, 2 hours, 17 minutes
11695	4-Normal	Engineering	06/04/2012	102 days, 2 hours, 17 minutes
11698	4-Normal	Engineering	05/22/2012	102 days, 2 hours, 17 minutes
11703	4-Normal	Engineering	06/04/2012	102 days, 2 hours, 17 minutes
11705	4-Normal	Engineering	03/16/2012	101 days, 14 hours, 36 minutes
11720	4-Normal	Engineering	06/01/2012	97 days, 21 hours, 32 minutes
11743	4-Normal	Engineering	05/29/2012	95 days, 23 hours, 59 minutes
11820	3-Elevated	Engineering	05/31/2012	83 days, 6 hours, 32 minutes
11823	4-Normal	Engineering	06/04/2012	82 days, 23 hours, 10 minutes
11854	4-Normal	Customer	05/29/2012	75 days, 5 hours, 20 minutes
11861	4-Normal	Engineering	06/04/2012	74 days, 23 hours, 27 minutes
11874	4-Normal	Engineering	05/29/2012	70 days, 7 hours, 40 minutes
11894	4-Normal	Engineering	05/31/2012	67 days, 7 hours, 0 minutes
11895	4-Normal	Support Agency	05/29/2012	67 days, 3 hours, 17 minutes

11920	4 -Normal	Engineering	06/04/2012	61 days, 18 hours, 39 minutes
11931	4 -Normal	Resolved	05/02/2012	60 days, 19 hours, 13 minutes
11945	3 -Elevated	Engineering	05/29/2012	58 days, 9 hours, 8 minutes
11983	4 -Normal	Engineering	05/02/2012	50 days, 0 hours, 37 minutes
12000	2 -High	Engineering	05/30/2012	46 days, 22 hours, 25 minutes
12008	4 -Normal	Engineering	05/02/2012	46 days, 15 hours, 4 minutes
12017	4 -Normal	Engineering	06/04/2012	44 days, 23 hours, 4 minutes
12023	4 -Normal	Engineering	05/29/2012	42 days, 9 hours, 2 minutes
12026	4 -Normal	Engineering	05/29/2012	42 days, 3 hours, 40 minutes
12057	4 -Normal	Engineering	05/29/2012	36 days, 21 hours, 37 minutes
12062	4 -Normal	Resolved	05/04/2012	35 days, 4 hours, 8 minutes
12067	4 -Normal	Engineering	05/31/2012	33 days, 23 hours, 43 minutes
12070	4 -Normal	Engineering	05/29/2012	33 days, 3 hours, 29 minutes
12073	4 -Normal	Engineering	05/29/2012	32 days, 23 hours, 37 minutes
12077	4 -Normal	Engineering	05/29/2012	32 days, 2 hours, 27 minutes
12082	4 -Normal	Engineering	05/29/2012	31 days, 3 hours, 2 minutes
12085	4 -Normal	Engineering	06/01/2012	30 days, 21 hours, 5 minutes
12086	4 -Normal	Engineering	06/02/2012	30 days, 15 hours, 22 minutes
12087	4 -Normal	Engineering	05/29/2012	28 days, 4 hours, 30 minutes
12088	4 -Normal	Engineering	05/07/2012	28 days, 1 hour, 16 minutes
12094	4 -Normal	Resolved	05/09/2012	27 days, 4 hours, 24 minutes
12101	4 -Normal	Engineering	05/29/2012	27 days, 1 hour, 4 minutes
12104	4 -Normal	Engineering	05/31/2012	26 days, 2 hours, 17 minutes
12112	4 -Normal	Engineering	05/29/2012	24 days, 4 hours, 45 minutes
12115	4 -Normal	Engineering	05/29/2012	20 days, 22 hours, 48 minutes
12117	4 -Normal	Engineering	05/29/2012	20 days, 17 hours, 4 minutes
12118	3 -Elevated	Engineering	05/30/2012	20 days, 15 hours, 41 minutes
12120	4 -Normal	Engineering	05/29/2012	19 days, 23 hours, 5 minutes

12123	4-Normal	Engineering	06/01/2012	19 days, 4 hours, 20 minutes
12124	4-Normal	Engineering	05/29/2012	19 days, 0 hours, 49 minutes
12125	3-Elevated	Engineering	05/29/2012	19 days, 0 hours, 35 minutes
12127	4-Normal	Engineering	06/01/2012	18 days, 20 hours, 7 minutes
12128	4-Normal	Engineering	05/29/2012	18 days, 18 hours, 51 minutes
12129	4-Normal	Engineering	06/01/2012	18 days, 18 hours, 19 minutes
12134	4-Normal	Engineering	05/25/2012	17 days, 1 hour, 44 minutes
12138	4-Normal	Engineering	06/01/2012	13 days, 19 hours, 52 minutes
12141	4-Normal	Engineering	05/29/2012	13 days, 11 hours, 47 minutes
12143	4-Normal	Engineering	05/29/2012	13 days, 5 hours, 44 minutes
12147	4-Normal	Engineering	05/22/2012	12 days, 20 hours, 59 minutes
12148	4-Normal	Engineering	05/29/2012	12 days, 4 hours, 33 minutes
12151	4-Normal	Engineering	06/01/2012	11 days, 4 hours, 1 minute
12152	4-Normal	Engineering	06/01/2012	11 days, 3 hours, 7 minutes
12154	4-Normal	Engineering	05/31/2012	10 days, 17 hours, 12 minutes
12155	3-Elevated	Resolved	06/01/2012	10 days, 4 hours, 11 minutes
12156	2-High	Engineering	06/01/2012	10 days, 3 hours, 11 minutes
12162	4-Normal	Engineering	06/04/2012	5 days, 20 hours, 50 minutes
12163	4-Normal	Engineering	05/31/2012	5 days, 11 hours, 17 minutes
12169	4-Normal	Engineering	05/31/2012	4 days, 3 hours, 33 minutes
12171	4-Normal	Engineering	05/31/2012	3 days, 21 hours, 49 minutes
12172	4-Normal	Engineering	05/31/2012	3 days, 21 hours, 4 minutes
12173	4-Normal	Engineering	06/01/2012	3 days, 2 hours, 19 minutes
12174	4-Normal	Engineering	06/04/2012	2 days, 22 hours, 9 minutes
12175	4-Normal	Engineering	06/01/2012	2 days, 22 hours, 3 minutes
12176	4-Normal	Engineering	06/01/2012	2 days, 21 hours, 55 minutes
12183	4-Normal	Engineering	06/03/2012	1 day, 16 hours, 45 minutes
12184	4-Normal	Engineering	06/03/2012	1 day, 16 hours, 19 minutes
12186	4-Normal	Engineering	06/03/2012	1 day, 13 hours, 11 minutes

12188	4 - Normal	Engineering	06/03/2012	1 day, 12 hours, 58 minutes
12189	3 - Elevated	Engineering	06/04/2012	1 day, 12 hours, 36 minutes
12190	4 - Normal	Engineering	06/03/2012	1 day, 12 hours, 11 minutes
12193	4 - Normal	Engineering	06/03/2012	1 day, 9 hours, 43 minutes
12201	4 - Normal	Engineering	06/03/2012	1 day, 5 hours, 25 minutes
12203	4 - Normal	Engineering	06/03/2012	1 day, 4 hours, 49 minutes
12205	4 - Normal	Engineering	06/03/2012	1 day, 4 hours, 17 minutes
12207	4 - Normal	Engineering	06/03/2012	1 day, 2 hours, 33 minutes
12209	4 - Normal	Engineering	06/03/2012	1 day, 1 hour, 58 minutes
12215	4 - Normal	Engineering	06/04/2012	0 days, 5 hours, 58 minutes
12216	4 - Normal	Engineering	06/04/2012	0 days, 5 hours, 25 minutes
12218	4 - Normal	Engineering	06/04/2012	0 days, 2 hours, 28 minutes
12219	4 - Normal	Engineering	06/04/2012	0 days, 1 hour, 14 minutes
12220	4 - Normal	Engineering	06/04/2012	0 days, 0 hours, 43 minutes
12222	4 - Normal	Engineering	06/04/2012	0 days, 0 hours, 0 minutes

† Project Work Schedule was disabled for these time calculations.  
‡ 1 Day = 24 Hours