OSG Area Coordinators

Network Monitoring Update: **February 22, 2017**Shawn McKee





- I. Maintain / update the OSG networking services / documentation.
- 2. Reach out to non-WLCG OSG sites; Integrate those interested:
 - Advertise that OSG is ready to help sites with networking issues via:
 - OSG web pages
 - Targeted email (Cyberinfrastructure list, perfSONAR user list, etc)
 - Via interactions with sites at conferences and meetings.
 - Encourage as many NSF CC*xxx sites as possible to integrate their perfSONAR instances into OSG networking; OSG will provide them a mesh-configuration and gather their data.
 - Provide Soichi's standalone mesh-configuration tool for use by campuses and VOs.
- 3. OSG will create a network alerting service to find "obvious" network problems
 - This will involve the creation of a suitable analysis pipeline such that perfSONAR data can be analyzed on a timescale of every 1-2 hours.
 - Obvious problems include significant decrease in bandwidth between a source and destination or continuing significant packet loss along a path or correlated with a specific site.
 - Actual alerts will be issued by GOC staff based upon alarms they receive.
- 4. Enable automated alerting (email, SMS) on well identified alarms.
 - This is a "reach" goal for the year but I think it should be feasible
 - Requires accurate, synchronized mapping of sites to contacts
 - Tunable pattern of alerts (e.g., I alert, wait I day and alert if problem continues, then every 3 days until fixed)



Review: The Slipped Milestones

- Recruiting of 10 new sites for OSG networking -- October 31, 2016 (slipped)
 - Side tracked still waiting for MCA and pS v4.0
- Initial release of Soichi's standalone mesh-configuration utility packaged and available --- September 30, 2016 (Moved)
 - More details on status later
- Initial Alarming system into production --December 1, 2016 (partial) more later



Recruiting non-WLCG Sites

- One passed set of milestones was to recruit 10 (or more) non-WLCG sites who have perfSONAR instances to "join" OSG
 - This means they use the OSG mesh-configuration to define tests
 - OSG will gather metrics from their instances
 - Our dashboard and check_mk will display their metrics and monitor their perfSONAR services
- Delayed: still waiting for the standalone meshconfig and perfSONAR v4.0
 - Makes sense to recruit when those are ready
- Plan a target email campaign soon.
 - Operations + User Support help?
 - Suggestions needed and welcome.



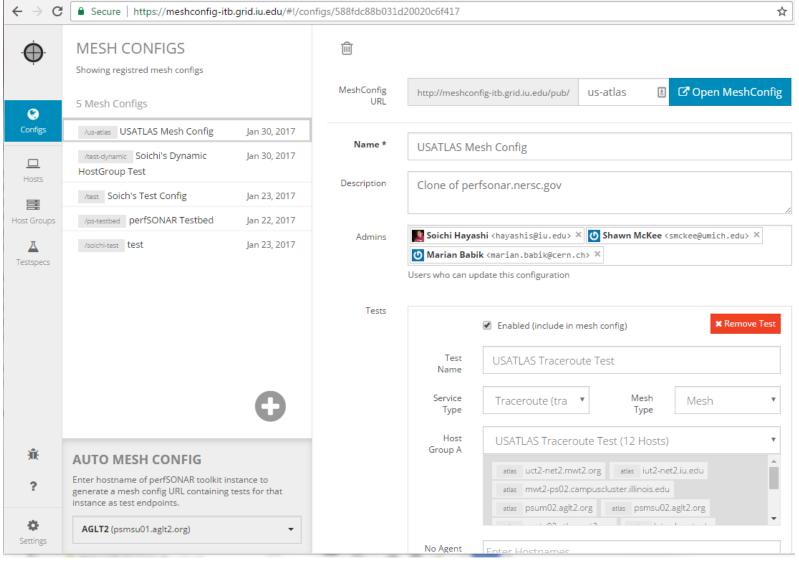
Standalone Mesh-config (MCA)

- Soichi was approved Nov 16 to work 20% on this for 4 months followed by 10% for 2 months
 - Started in January
 - Great progress since then
- Documentation at http://docs.perfsonar.net/mca and at https://github.com/soichih/meshconfig-admin
- Issues tracked at <u>https://github.com/soichih/meshconfig-admin/issues</u> (14 open, 7 closed)
- OSG instance running at https://meshconfig-itb.grid.iu.edu/ (create an account to play with this)
 - Now 257 hosts imported from OIM/GOCDB
 - New API available https://meshconfig-itb.grid.iu.edu/apidoc/
 - Close to being ready to use for production



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MCA Screenshot

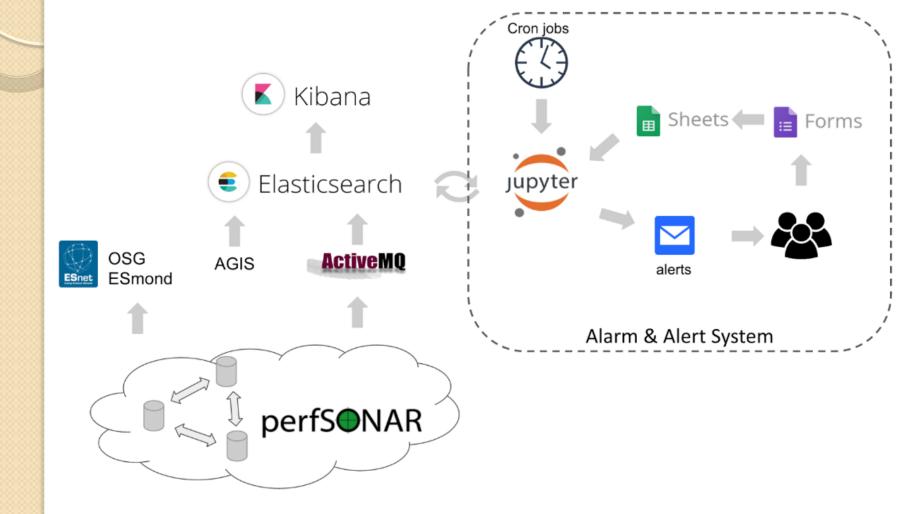


Enabling Alarming

- We have a longer term goal of alerting and alarming on network issues.
- Milestone completed: technical design of a suitable analysis system based upon existing time-series technologies
- Current operating implementation gathers all perfSONAR data OSG sends to CERN and puts it in ElasticSearch.
- Jupyter instance regularly runs cron tasks to analyze data
 - Anyone can subscribe to simple alert-emails.
 - http://tiny.cc/RegATLASAlarm
 - Not "production" yet. Will need lots of packaging for enduser use.



Logical Diagram: Alarm/Alert System

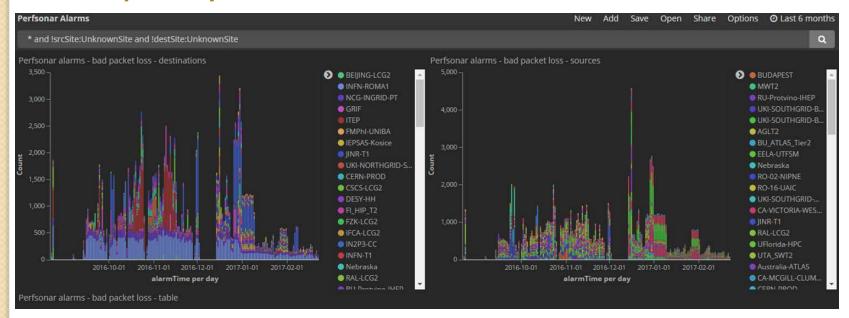




Examples of Network Analytics

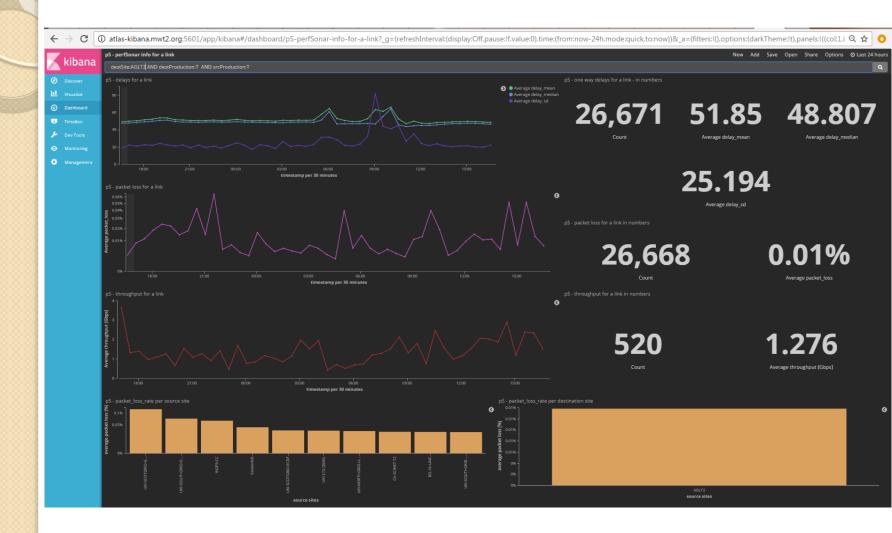
- Using the ELK setup from Ilija Vukotic/UC we can look at some of the network data results
- This link shows the last 6 months of packet loss results by source/destination:

http://tiny.cc/PktLossNoUnknown





We can analyze in the context of a specific site or link. Example http://tiny.cc/pSLink





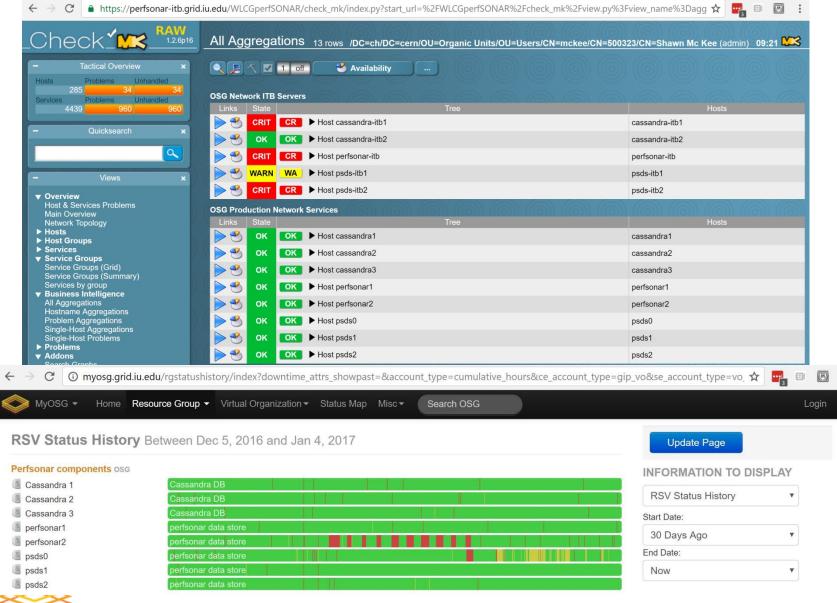
This example shows measurements being made and captured by OSG http://tiny.cc/pSDash



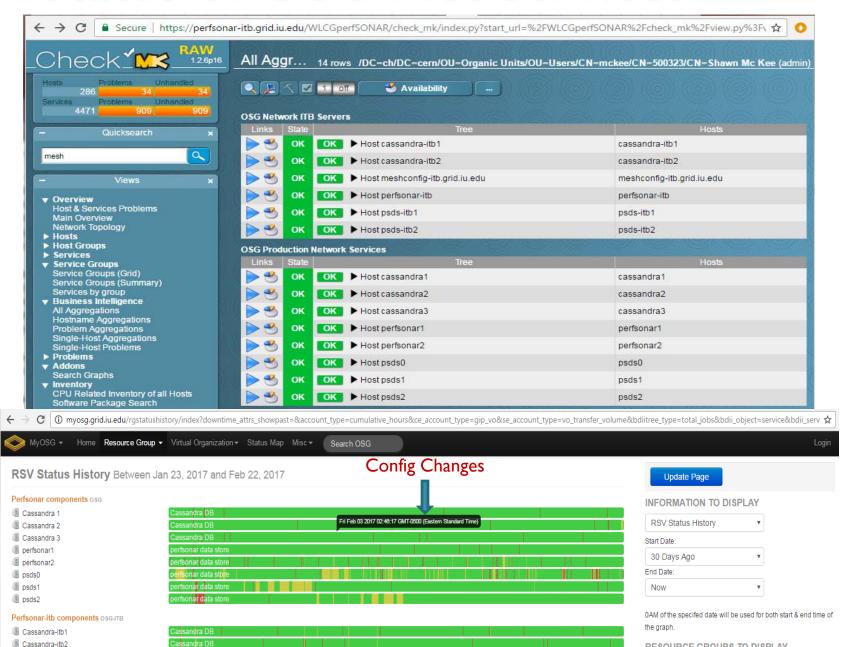


Open Science Grid

Status of OSG Net Services(last)



Status of OSG Net Services



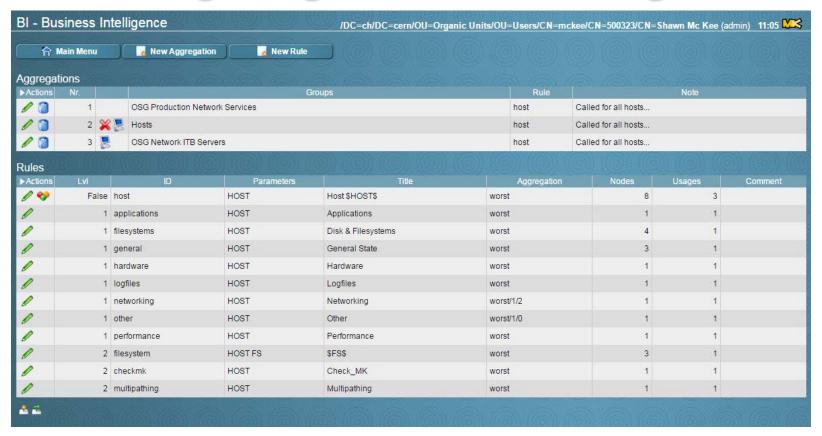
RESOURCE CROUPS TO DISPLAY

Service "Challenges"

- As you can see on the previous 30 day RSV status we have had some occasional problems with some services
 - MaDDash mitigation with cron restart script from Scott working
 - New issues with publishing data to CERN ActiveMQ.
 - Two events where publishing stopped: around 10:25 PM on Saturday Feb 11 and Feb 18. Investigation pointed out some problems with lack of <u>needed log access</u>
 - See ongoing ticket https://ticket.opensciencegrid.org/32653
- Scott noted the Business Intelligence summary was indicating too many problems...should only go critical when a response is needed
 - Next few slides show remediation/configuration changes
- The ITB instances have had problems. Full /var, MaDDash up/down, intermittent load issues. Not critical because it's ITB. Mostly working
- Would still like to get check_mk monitoring on the virtualization hosts.
 - Useful to understand resource use and possible conflicts
 - Is opening a ticket the best way to get this?



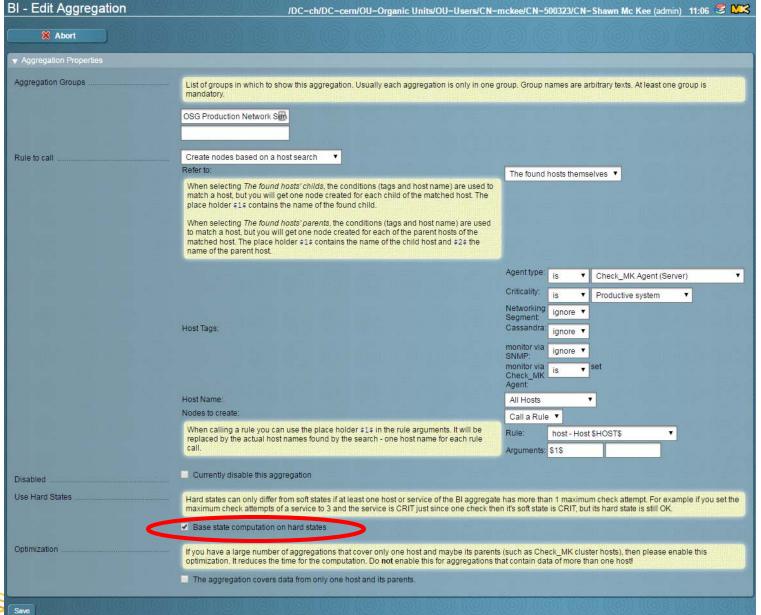
Reconfiguring Business Intelligence



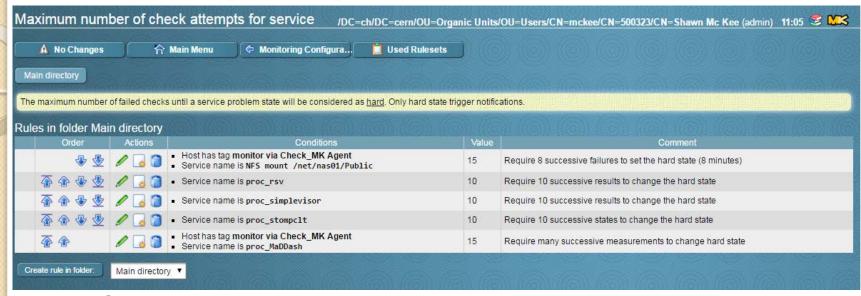
- The check_mk BI rolls-up the summary state of a number of groups of checks
- For OSG we track Production and ITB groups
- Within each group we summarize the state of each host



Reconfiguring Business Intelligence(2) BI - Edit Aggregation | DC=ch/DC=cern/OU=Organic Units/OU=Users/CN=mckee/CN=500323/CN=Shawn Mc Kee (admin) 11:06 | \$\frac{8}{2}\$



Reconfiguring Rules for Hard State

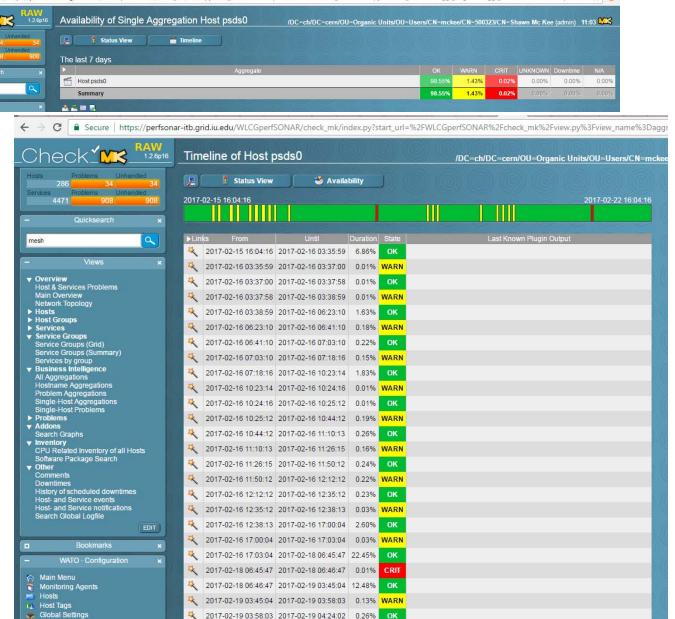


- Some services have transitions or intermittent glitches we don't want to signal on.
- Check_mk supports both hard and soft service states.
 - Hard states only change after the soft state has changed and stayed changed for N measurements
- Set limits to match typical observed glitch-level



🗲 🗦 🖰 🕯 Secure | https://perfsonar-itb.grid.iu-edu/WLCGperfSONAR/check_mk/index.py?start_url=%2FWLCGperfSONAR%2Fcheck_mk%2Fview.py%3Fview_name%3Daggr_single%26aggr_name%3DHost%2520psds0%2 🛣 ዐ Availability of Single Aggregation Host psds0 Status View Timeline The last 7 days

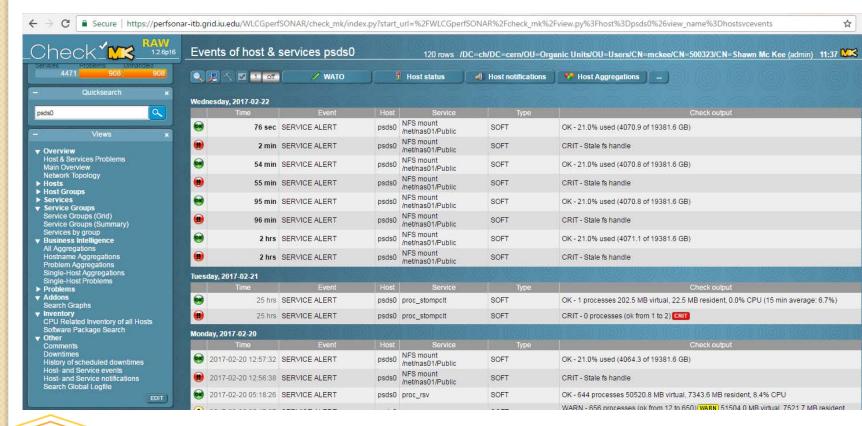








- We can provide a "service history" view
- Useful to understand behavior in time
- Need to iterate with Ops to track RSV status and tweak sensitivity





perfSONAR v4.0 / MaDDash 2.0

- The perfSONAR v4.0 release was delayed from the nominal Dec 1 2016 date
 - Needed an RC3 release to follow-up on more issues found in RC2...still not out yet ☺
 - Targeting ~March, 2017 for RC3
 - Release in April?!?
- MaDDash 2.0 is close to ready.
- Once these are released we will want to update ITB and then Production
 - Will need a global campaign to get sites updated
 - Details on upcoming OSG "upgrades" on next slide



Needed Updates

- Once perfSONAR v4.0 and MaDDash v2.0 are released we will need to do some updates:
 - MaDDash 2.0 to perfsonar-itb, then psmad
 - Deploy MCA to production (currently on meshconfig-itb => meshconfig.grid.iu.edu)
 - Replace existing OIM version and cut-over (DNS alias), e.g., https://myosg.grid.iu.edu/pfmesh/mine/hostname/ to refer to http://meshconfig.grid.iu.edu/pub/auto/
 - Update check_mk agents to use 1.2.8p17 (all OSG service hosts)
 - Update check_mk server to use 1.2.8p17
 - Updates to Esmond (Cassandra/Postgresql)?



Supporting ALL perfSONAR Metrics

- When we initial setup the perfSONAR RSV probes and ActiveMQ message queue at CERN we only supported part of all the possible data metrics perfSONAR can measure.
 - Both the RSV probes and Stompctl/ActiveMQ systems need to support all possible perfSONAR metric types
 - Required changes to the RSV probes and ActiveMQ configurations
- Since the last report on January 4th this has been successfully completed.
 - Edgar enabled support and corresponding configuration options in the software.
 - Thanks to Edgar, OSG Operations and the CERN AMQ team!



Status: Plan to Address Storage Space

- Discussed in detail last time including hardware upgrade plan
- The long term solution for data life-cycle mgmt depends upon the choice of measurement archive (MA), the creation of suitable tools for that MA and identification of long-term storage
 - Won't happen in time for OSG needs
- The near-term plan is to buy ~8 disks and incrementally swap them for smaller disks, minimizing downtime.
 - Rob Quick can summarize current status



Talks and Papers (Outreach)

- There are at least 5 CHEP 2016 submitted referencing OSG Networking
 - The OSG Network Service
 - Scaling the PuNDIT project for wide area deployments
 - Networks in ATLAS
 - Networking the view from HEP (Plenary)
 - Big Data Analytics Tools as Applied to ATLAS Event Data
- January 10th was the <u>Pre-GDB</u> on Networking at CERN
 - OSG's role in gathering network metrics and alerting and alarming are central items for near-term work
- The 2017 ICFA-SCIC Network Monitoring report was submitted <u>http://icfa-scic.web.cern.ch/ICFA-SCIC/meetings.html</u>
- Upcoming presentation on Networking
 - OSG AHM March 8
 - ATLAS Software and Computing week March 13-17th



Concerns (Much as last time)

- Operation of services
 - OSG production network service still seeing issues
 - Monitoring was significantly tweaked to be less noisy
 - MaDDash vI has had issues. Maybe v2 will fix things?
 - Challenging to identify root cause/fixes with indirect access
 - Significant set of updates coming in 30-45 days...need to prep
- Identifying suitable non-WLCG sites to benefit from OSG networking services (need ~5 sites identified to recruit)
 - In limbo because we want new release, new meshconfig and some level of alarming available to use to recruit with
- Long-term data lifecycle management
 - Must implement additional storage
- Convergence ongoing on "alarming" system.
 - Needed components are in place and being played with
 - Need to harden this and move to broader testing
 - Build the user-facing interface and verify continuous operation



Questions or Comments?

Thanks!





- OSG Network Datastore Documents
 - Operations https://docs.google.com/document/d/11144BSo-88M0cLMMjKcKMIE-Q5s21X-w3lYI-0Pn 08/edit#
 - SLA https://twiki.grid.iu.edu/bin/view/Operations/PSServiceLevelAgreement
 - Data lifecycle https://docs.google.com/document/d/ImJ1kf43nZf6gvKoNtiTOc0g0MYDv_wSfSm7YdiMs3Lo/edit#
- Current OSG network documentation <u>https://www.opensciencegrid.org/bin/view/Documentation/NetworkingInOSG</u>
- OSG networking year-5 goals and milestones: https://docs.google.com/document/d/IFzmXZinO4Pb8NAfd5SWUzaAFYOL23dt66hQsDmaP-Wl/edit
- perfSONAR adoption tracking: http://grid-monitoring.cern.ch/perfsonar_coverage.txt
- Deployment documentation for both OSG and WLCG hosted in OSG (migrated from CERN)
 https://twiki.opensciencegrid.org/bin/view/Documentation/DeployperfSONAR
- ATLAS Analytics:
 - Packet-loss: http://tiny.cc/PktLossNoUnknown (6 month view)
 - perfSONAR dashboard: http://tiny.cc/pSDash
 - perfSONAR link details: http://tiny.cc/pSLink
- Mesh-config in OSG https://oim.grid.iu.edu/oim/meshconfig
- Pre-Production Meshconfig https://meshconfig-itb.grid.iu.edu/meshconfig/
- MadAlert: http://madalert.aglt2.org/madalert/diff.html
- perfSONAR homepage: http://www.perfsonar.net/

