

Open Science Grid: (17:17 , 08/06/2012)

This report contains data from 84 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket††
10727	4-Normal	Customer	08/02/2012	377 days, 2 hours, 55 minutes
11479	4-Normal	Resolved	04/30/2012	201 days, 10 hours, 48 minutes
11568	2-High	Resolved	04/24/2012	186 days, 3 hours, 32 minutes
11584	4-Normal	Engineering	08/02/2012	184 days, 22 hours, 26 minutes
11683	4-Normal	Engineering	08/02/2012	165 days, 1 hour, 38 minutes
11695	4-Normal	Engineering	07/13/2012	165 days, 1 hour, 37 minutes
11720	4-Normal	Engineering	07/27/2012	160 days, 20 hours, 52 minutes
11820	4-Normal	Resolved	06/25/2012	146 days, 5 hours, 52 minutes
11861	4-Normal	Engineering	07/13/2012	137 days, 22 hours, 47 minutes
11874	4-Normal	Resolved	06/08/2012	133 days, 7 hours, 0 minutes
11895	4-Normal	Engineering	07/27/2012	130 days, 2 hours, 38 minutes
11931	4-Normal	Resolved	05/02/2012	123 days, 18 hours, 33 minutes
11983	4-Normal	Engineering	07/26/2012	112 days, 23 hours, 57 minutes
12057	4-Normal	Resolved	06/19/2012	99 days, 20 hours, 57 minutes
12062	4-Normal	Resolved	05/04/2012	98 days, 3 hours, 28 minutes
12067	4-Normal	Engineering	08/01/2012	96 days, 23 hours, 3 minutes
12082	4-Normal	Engineering	07/30/2012	94 days, 2 hours, 22 minutes
12094	4-Normal	Resolved	05/09/2012	90 days, 3 hours, 45 minutes
12155	3-Elevated	Resolved	06/01/2012	73 days, 3 hours, 31 minutes
12215	4-Normal	Engineering	07/19/2012	63 days, 5 hours, 18 minutes
12235	4-Normal	Resolved	06/18/2012	62 days, 2 hours, 21 minutes
12257	4-Normal	Engineering	07/25/2012	54 days, 21 hours, 8 minutes
12267	4-Normal	Engineering	07/30/2012	53 days, 18 hours, 32 minutes
12295	4-Normal	Engineering	07/30/2012	45 days, 23 hours, 48 minutes
12306	3-Elevated	Engineering	08/03/2012	41 days, 6 hours, 0 minutes
12316	4-Normal	Engineering	08/03/2012	39 days, 7 hours, 10 minutes

12335	4 -Normal	Engineering	07/09/2012	32 days, 3 hours, 37 minutes
12353	4 -Normal	Engineering	07/30/2012	26 days, 22 hours, 43 minutes
12354	4 -Normal	Engineering	07/31/2012	26 days, 21 hours, 54 minutes
12358	4 -Normal	Engineering	08/01/2012	24 days, 20 hours, 58 minutes
12364	4 -Normal	Engineering	07/31/2012	21 days, 2 hours, 28 minutes
12365	4 -Normal	Engineering	07/26/2012	21 days, 1 hour, 58 minutes
12374	4 -Normal	Engineering	08/02/2012	20 days, 4 hours, 42 minutes
12378	4 -Normal	Engineering	08/02/2012	19 days, 18 hours, 38 minutes
12381	4 -Normal	Engineering	08/06/2012	18 days, 21 hours, 12 minutes
12385	4 -Normal	Engineering	08/03/2012	18 days, 1 hour, 26 minutes
12386	4 -Normal	Engineering	08/02/2012	17 days, 15 hours, 58 minutes
12387	4 -Normal	Engineering	07/31/2012	17 days, 5 hours, 27 minutes
12401	4 -Normal	Engineering	08/02/2012	13 days, 20 hours, 56 minutes
12403	2 -High	Engineering	08/02/2012	13 days, 17 hours, 45 minutes
12406	4 -Normal	Engineering	07/31/2012	13 days, 1 hour, 51 minutes
12408	4 -Normal	Engineering	07/30/2012	12 days, 20 hours, 2 minutes
12409	4 -Normal	Engineering	07/30/2012	12 days, 20 hours, 2 minutes
12410	4 -Normal	Engineering	07/30/2012	12 days, 20 hours, 1 minute
12411	4 -Normal	Engineering	08/01/2012	12 days, 19 hours, 58 minutes
12418	4 -Normal	Engineering	08/06/2012	12 days, 18 hours, 46 minutes
12419	4 -Normal	Engineering	08/03/2012	12 days, 18 hours, 32 minutes
12423	4 -Normal	Engineering	07/25/2012	11 days, 22 hours, 48 minutes
12424	3 -Elevated	Engineering	07/30/2012	11 days, 9 hours, 32 minutes
12425	2 -High	Engineering	08/02/2012	11 days, 9 hours, 25 minutes
12426	2 -High	Engineering	08/03/2012	11 days, 9 hours, 24 minutes
12427	2 -High	Engineering	08/03/2012	11 days, 9 hours, 23 minutes
12431	4 -Normal	Engineering	08/02/2012	10 days, 22 hours, 59 minutes
12432	4 -Normal	Engineering	08/01/2012	10 days, 19 hours, 58 minutes

12433	4 -Normal	Engineering	07/31/2012	10 days, 4 hours, 4 minutes
12434	4 -Normal	Engineering	07/30/2012	9 days, 22 hours, 11 minutes
12435	4 -Normal	Engineering	07/30/2012	9 days, 21 hours, 56 minutes
12438	4 -Normal	Engineering	08/03/2012	9 days, 19 hours, 4 minutes
12441	4 -Normal	Engineering	08/03/2012	6 days, 23 hours, 36 minutes
12442	4 -Normal	Engineering	07/31/2012	6 days, 20 hours, 40 minutes
12446	4 -Normal	Engineering	08/01/2012	6 days, 4 hours, 52 minutes
12447	4 -Normal	Engineering	07/31/2012	6 days, 1 hour, 48 minutes
12448	4 -Normal	Engineering	07/31/2012	6 days, 1 hour, 8 minutes
12451	4 -Normal	Engineering	08/03/2012	5 days, 20 hours, 31 minutes
12452	4 -Normal	Engineering	08/02/2012	5 days, 19 hours, 18 minutes
12457	4 -Normal	Engineering	08/01/2012	4 days, 22 hours, 27 minutes
12459	4 -Normal	Engineering	08/03/2012	4 days, 20 hours, 26 minutes
12461	4 -Normal	Engineering	08/02/2012	4 days, 19 hours, 50 minutes
12463	4 -Normal	Engineering	08/02/2012	3 days, 22 hours, 21 minutes
12464	4 -Normal	Engineering	08/03/2012	3 days, 18 hours, 22 minutes
12465	4 -Normal	Engineering	08/06/2012	3 days, 18 hours, 4 minutes
12466	4 -Normal	Support Agency	08/03/2012	3 days, 14 hours, 54 minutes
12467	4 -Normal	Engineering	08/06/2012	3 days, 2 hours, 32 minutes
12468	4 -Normal	Engineering	08/03/2012	3 days, 1 hour, 20 minutes
12469	4 -Normal	Engineering	08/06/2012	2 days, 20 hours, 44 minutes
12470	4 -Normal	Engineering	08/03/2012	2 days, 18 hours, 6 minutes
12471	4 -Normal	Engineering	08/03/2012	2 days, 17 hours, 41 minutes
12472	4 -Normal	Support Agency	08/04/2012	2 days, 14 hours, 1 minute
12473	4 -Normal	Engineering	08/04/2012	2 days, 5 hours, 49 minutes
12474	4 -Normal	Engineering	08/04/2012	2 days, 3 hours, 17 minutes
12475	4 -Normal	Engineering	08/06/2012	2 days, 1 hour, 38 minutes
12476	4 -Normal	Engineering	08/06/2012	0 days, 4 hours, 26 minutes
12477	4 -Normal	Engineering	08/06/2012	0 days, 2 hours, 2 minutes

12478	4-Normal	Engineering	08/06/2012	0 days, 0 hours, 9 minutes
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† Project Work Schedule was disabled for these time calculations.  
‡ 1 Day = 24 Hours