

Open Science Grid: (18:50 , 02/04/2011)



This report contains data from 83 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket ††
7737	4-Normal	Resolved	01/07/2011	448 days, 2 hours, 38 minutes
8754	4-Normal	Engineering	01/25/2011	231 days, 0 hours, 57 minutes
8785	4-Normal	Support Agency	08/12/2010	225 days, 23 hours, 57 minutes
8839	4-Normal	Engineering	07/06/2010	213 days, 6 hours, 39 minutes
8844	4-Normal	Engineering	01/10/2011	212 days, 23 hours, 42 minutes
9049	4-Normal	Support Agency	08/12/2010	181 days, 22 hours, 23 minutes
9073	4-Normal	Customer	02/04/2011	175 days, 21 hours, 27 minutes
9075	4-Normal	Support Agency	10/13/2010	175 days, 21 hours, 18 minutes
9171	4-Normal	Engineering	10/28/2010	155 days, 23 hours, 0 minutes
9245	4-Normal	Engineering	02/04/2011	140 days, 6 hours, 40 minutes
9347	4-Normal	Engineering	01/25/2011	118 days, 22 hours, 47 minutes
9359	4-Normal	Engineering	01/28/2011	116 days, 3 hours, 0 minutes
9375	4-Normal	Support Agency	10/13/2010	113 days, 22 hours, 55 minutes
9411	4-Normal	Resolved	01/20/2011	105 days, 20 hours, 39 minutes
9505	4-Normal	Resolved	11/12/2010	92 days, 5 hours, 27 minutes
9513	4-Normal	Engineering	01/25/2011	91 days, 2 hours, 20 minutes
9517	4-Normal	Engineering	12/22/2010	90 days, 23 hours, 41 minutes
9527	2-High	Resolved	12/15/2010	88 days, 6 hours, 9 minutes
9542	4-Normal	Engineering	01/31/2011	87 days, 0 hours, 22 minutes
9563	4-Normal	Engineering	12/15/2010	85 days, 22 hours, 26 minutes
9617	4-Normal	Engineering	02/02/2011	74 days, 0 hours, 35 minutes
9623	4-Normal	Engineering	02/01/2011	73 days, 4 hours, 37 minutes
9650	4-Normal	Engineering	01/21/2011	65 days, 0 hours, 41 minutes
9652	4-Normal	Engineering	02/04/2011	64 days, 22 hours, 54 minutes
9656	2-High	Resolved	12/06/2010	63 days, 19 hours, 22 minutes
9662	4-Normal	Engineering	01/25/2011	62 days, 23 hours, 54 minutes

9671	4 -Normal	Engineering	01/25/2011	60 days, 7 hours, 24 minutes
9673	4 -Normal	Engineering	02/04/2011	60 days, 4 hours, 33 minutes
9681	4 -Normal	Engineering	01/31/2011	58 days, 20 hours, 33 minutes
9686	4 -Normal	Resolved	12/14/2010	58 days, 5 hours, 37 minutes
9716	4 -Normal	Engineering	01/24/2011	51 days, 22 hours, 48 minutes
9717	4 -Normal	Engineering	02/03/2011	51 days, 21 hours, 41 minutes
9721	4 -Normal	Engineering	01/26/2011	49 days, 3 hours, 10 minutes
9735	4 -Normal	Engineering	01/26/2011	45 days, 1 hour, 47 minutes
9736	4 -Normal	Engineering	01/27/2011	45 days, 1 hour, 36 minutes
9737	4 -Normal	Engineering	01/26/2011	45 days, 1 hour, 31 minutes
9771	4 -Normal	Engineering	01/25/2011	28 days, 20 hours, 18 minutes
9791	3 -Elevated	Engineering	01/29/2011	23 days, 5 hours, 32 minutes
9798	4 -Normal	Engineering	02/03/2011	21 days, 19 hours, 46 minutes
9803	4 -Normal	Engineering	01/30/2011	21 days, 12 hours, 44 minutes
9806	4 -Normal	Engineering	01/21/2011	20 days, 23 hours, 52 minutes
9807	4 -Normal	Engineering	02/03/2011	20 days, 23 hours, 43 minutes
9809	4 -Normal	Engineering	02/04/2011	19 days, 1 hour, 51 minutes
9811	4 -Normal	Engineering	01/27/2011	17 days, 7 hours, 22 minutes
9812	3 -Elevated	Engineering	01/25/2011	17 days, 3 hours, 18 minutes
9814	4 -Normal	Engineering	02/01/2011	16 days, 22 hours, 1 minute
9818	4 -Normal	Engineering	01/27/2011	16 days, 3 hours, 40 minutes
9830	4 -Normal	Engineering	01/27/2011	13 days, 3 hours, 44 minutes
9833	3 -Elevated	Engineering	01/30/2011	11 days, 9 hours, 48 minutes
9839	4 -Normal	Engineering	01/26/2011	10 days, 1 hour, 32 minutes
9840	4 -Normal	Engineering	01/25/2011	9 days, 23 hours, 26 minutes
9842	4 -Normal	Engineering	01/26/2011	9 days, 18 hours, 17 minutes
9845	3 -Elevated	Engineering	01/26/2011	9 days, 4 hours, 52 minutes
9846	4 -Normal	Engineering	02/04/2011	8 days, 22 hours, 31 minutes

9871	3-Elevated	Engineering	02/04/2011	8 days, 9 hours, 39 minutes
9873	3-Elevated	Engineering	01/27/2011	8 days, 2 hours, 57 minutes
9876	4-Normal	Engineering	02/04/2011	8 days, 0 hours, 3 minutes
9879	4-Normal	Engineering	01/28/2011	7 days, 10 hours, 34 minutes
9881	4-Normal	Engineering	01/30/2011	6 days, 1 hour, 58 minutes
9882	4-Normal	Engineering	02/02/2011	5 days, 13 hours, 29 minutes
9884	4-Normal	Engineering	02/04/2011	4 days, 9 hours, 44 minutes
9886	4-Normal	Engineering	01/31/2011	3 days, 22 hours, 28 minutes
9887	4-Normal	Engineering	01/31/2011	3 days, 21 hours, 42 minutes
9889	3-Elevated	Engineering	02/01/2011	3 days, 13 hours, 12 minutes
9890	4-Normal	Engineering	02/01/2011	3 days, 4 hours, 2 minutes
9891	3-Elevated	Engineering	02/02/2011	2 days, 11 hours, 16 minutes
9893	3-Elevated	Engineering	02/02/2011	2 days, 11 hours, 15 minutes
9895	4-Normal	Engineering	02/02/2011	2 days, 7 hours, 5 minutes
9896	4-Normal	Engineering	02/02/2011	2 days, 2 hours, 49 minutes
9897	4-Normal	Engineering	02/03/2011	1 day, 18 hours, 51 minutes
9898	4-Normal	Engineering	02/03/2011	1 day, 14 hours, 2 minutes
9899	4-Normal	Engineering	02/04/2011	1 day, 0 hours, 0 minutes
9900	4-Normal	Engineering	02/03/2011	0 days, 23 hours, 3 minutes
9901	4-Normal	Engineering	02/03/2011	0 days, 22 hours, 55 minutes
9903	4-Normal	Engineering	02/04/2011	0 days, 13 hours, 59 minutes
9904	4-Normal	Engineering	02/04/2011	0 days, 13 hours, 50 minutes
9905	4-Normal	Engineering	02/04/2011	0 days, 13 hours, 44 minutes
9907	3-Elevated	Engineering	02/04/2011	0 days, 9 hours, 4 minutes
9909	4-Normal	Engineering	02/04/2011	0 days, 7 hours, 15 minutes
9910	4-Normal	Engineering	02/04/2011	0 days, 7 hours, 13 minutes
9911	4-Normal	Engineering	02/04/2011	0 days, 7 hours, 12 minutes
9912	4-Normal	Engineering	02/04/2011	0 days, 1 hour, 50 minutes
9913	4-Normal	Engineering	02/04/2011	0 days, 1 hour, 2 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours