

This report contains data from 55 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket††
12641	4-Normal	Engineering	10/24/2016	1508 days, 22 hours, 37 minutes
12688	4-Normal	Engineering	10/24/2016	1496 days, 18 hours, 56 minutes
13252	4-Normal	Engineering	10/24/2016	1402 days, 21 hours, 40 minutes
14597	4-Normal	Engineering	10/24/2016	1291 days, 22 hours, 30 minutes
15048	4-Normal	Engineering	10/20/2016	1266 days, 0 hours, 38 minutes
15194	4-Normal	Engineering	10/19/2016	1256 days, 17 hours, 17 minutes
16434	4-Normal	Engineering	10/24/2016	1167 days, 21 hours, 19 minutes
16764	4-Normal	Engineering	10/24/2016	1154 days, 18 hours, 56 minutes
16778	4-Normal	Engineering	09/26/2016	1154 days, 0 hours, 26 minutes
16832	4-Normal	Engineering	10/23/2016	1151 days, 21 hours, 35 minutes
16860	4-Normal	Engineering	10/24/2016	1150 days, 20 hours, 44 minutes
16880	4-Normal	Engineering	10/16/2016	1147 days, 21 hours, 29 minutes
16881	4-Normal	Engineering	10/16/2016	1147 days, 19 hours, 38 minutes
16926	4-Normal	Engineering	10/24/2016	1144 days, 21 hours, 58 minutes
16959	4-Normal	Engineering	10/23/2016	1143 days, 23 hours, 36 minutes
16998	4-Normal	Engineering	10/24/2016	1139 days, 22 hours, 25 minutes
17237	4-Normal	Engineering	10/24/2016	1119 days, 20 hours, 49 minutes
22217	4-Normal	Engineering	10/24/2016	789 days, 22 hours, 56 minutes
22471	4-Normal	Engineering	10/24/2016	765 days, 19 hours, 50 minutes
22518	4-Normal	Engineering	10/24/2016	759 days, 20 hours, 26 minutes
26720	4-Normal	Engineering	10/16/2016	411 days, 15 hours, 11 minutes
26763	4-Normal	Engineering	10/22/2016	408 days, 17 hours, 48 minutes
26766	4-Normal	Engineering	10/17/2016	408 days, 13 hours, 50 minutes
26769	4-Normal	Engineering	10/23/2016	407 days, 2 hours, 23 minutes
26791	4-Normal	Engineering	10/18/2016	403 days, 22 hours, 54 minutes
26795	4-Normal	Engineering	10/24/2016	403 days, 18 hours, 10 minutes
26881	4-Normal	Engineering	10/24/2016	394 days, 14 hours, 56 minutes
26900	4-Normal	Engineering	10/24/2016	391 days, 15 hours, 36 minutes

26929	4-Normal	Engineering	10/24/2016	389 days, 22 hours, 9 minutes
26936	4-Normal	Engineering	10/24/2016	389 days, 2 hours, 47 minutes
26938	4-Normal	Engineering	10/24/2016	388 days, 22 hours, 49 minutes
26977	4-Normal	Engineering	10/24/2016	384 days, 16 hours, 13 minutes
27018	4-Normal	Engineering	10/24/2016	382 days, 4 hours, 1 minute
27019	4-Normal	Engineering	10/24/2016	381 days, 21 hours, 58 minutes
27022	4-Normal	Engineering	10/24/2016	381 days, 9 hours, 4 minutes
27026	4-Normal	Engineering	10/24/2016	380 days, 21 hours, 1 minute
27031	4-Normal	Engineering	10/24/2016	380 days, 13 hours, 11 minutes
27052	4-Normal	Engineering	10/24/2016	377 days, 0 hours, 4 minutes
27061	4-Normal	Engineering	10/24/2016	376 days, 0 hours, 41 minutes
27066	4-Normal	Engineering	10/24/2016	375 days, 21 hours, 29 minutes
27074	4-Normal	Engineering	10/24/2016	375 days, 14 hours, 31 minutes
27075	4-Normal	Engineering	10/24/2016	375 days, 2 hours, 54 minutes
27095	4-Normal	Engineering	10/24/2016	373 days, 18 hours, 34 minutes
27458	4-Normal	Engineering	10/13/2016	341 days, 14 hours, 58 minutes
28530	4-Normal	Engineering	08/10/2016	249 days, 18 hours, 42 minutes
28741	4-Normal	Engineering	10/24/2016	234 days, 14 hours, 54 minutes
29566	4-Normal	Engineering	10/20/2016	179 days, 22 hours, 14 minutes
30138	4-Normal	Engineering	10/21/2016	139 days, 22 hours, 23 minutes
30153	4-Normal	Support Agency	10/18/2016	139 days, 21 hours, 54 minutes
30155	4-Normal	Engineering	10/21/2016	139 days, 21 hours, 52 minutes
30430	4-Normal	Engineering	10/13/2016	116 days, 16 hours, 39 minutes
30516	4-Normal	Engineering	10/24/2016	108 days, 20 hours, 23 minutes
30756	4-Normal	Engineering	08/31/2016	86 days, 17 hours, 39 minutes
31053	2-High	Engineering	10/21/2016	59 days, 1 hour, 1 minute
31099	4-Normal	Support Agency	10/21/2016	53 days, 19 hours, 50 minutes

† Project Work Schedule was disabled for these time calculations.

‡ 1 Day = 24 Hours