This report contains data from 86 Tickets.

Ticket Number	Customer Impact	*Status*	Last Edit Date	Age of Ticket†‡
16166	4-Normal	Engineering	01/09/2017	1262 days, 23 hours, 29 minutes
17478	4-Normal	Engineering	01/09/2017	1183 days, 1 hour, 45 minutes
17597	4-Normal	Engineering	01/09/2017	1173 days, 17 hours, 47 minutes
17674	4-Normal	Engineering	01/09/2017	1162 days, 0 hours, 21 minutes
17780	4-Normal	Engineering	01/09/2017	1159 days, 20 hours, 26 minutes
17821	4-Normal	Engineering	01/09/2017	1157 days, 0 hours, 42 minutes
18375	4-Normal	Engineering	01/09/2017	1122 days, 19 hours, 19 minutes
22217	4-Normal	Engineering	01/03/2017	866 days, 23 hours, 1 minute
23335	4-Normal	Engineering	01/09/2017	775 days, 12 hours, 41 minutes
23447	4-Normal	Engineering	01/09/2017	763 days, 2 hours, 36 minutes
23452	4-Normal	Engineering	01/09/2017	762 days, 17 hours, 35 minutes
23458	4-Normal	Engineering	01/09/2017	762 days, 14 hours, 34 minutes
23467	4-Normal	Engineering	01/09/2017	761 days, 0 hours, 23 minutes
23491	4-Normal	Engineering	01/09/2017	758 days, 18 hours, 47 minutes
27458	4-Normal	Engineering	12/13/2016	418 days, 15 hours, 3 minutes
27678	4-Normal	Engineering	01/07/2017	402 days, 17 hours, 44 minutes
27689	4-Normal	Engineering	01/09/2017	399 days, 17 hours, 36 minutes
27986	4-Normal	Engineering	01/09/2017	389 days, 19 hours, 37 minutes
27998	4-Normal	Engineering	01/09/2017	388 days, 14 hours, 4 minutes
28001	4-Normal	Engineering	01/09/2017	388 days, 4 hours, 8 minutes
28003	4-Normal	Engineering	01/09/2017	387 days, 23 hours, 27 minutes
28031	4-Normal	Engineering	01/09/2017	381 days, 10 hours, 20 minutes
28090	4-Normal	Engineering	01/09/2017	369 days, 14 hours, 38 minutes
30138	4-Normal	Engineering	01/06/2017	216 days, 22 hours, 28 minutes
30155	4-Normal	Engineering	01/06/2017	216 days, 21 hours, 57 minutes
30756	4-Normal	Engineering	08/31/2016	163 days, 17 hours, 44 minutes
31212	4-Normal	Engineering	12/19/2016	118 days, 20 hours, 17 minutes
31257	4-Normal	Engineering	01/04/2017	114 days, 22 hours, 24 minutes

31359	4-Normal	Engineering	01/06/2017	104 days, 1 hour, 11 minutes
31438	4-Normal	Engineering	01/06/2017	94 days, 23 hours, 37 minutes
31479	4-Normal	Engineering	11/29/2016	88 days, 20 hours, 52 minutes
31488	4-Normal	Engineering	10/13/2016	87 days, 21 hours, 49 minutes
31584	4-Normal	Engineering	12/13/2016	80 days, 18 hours, 17 minutes
31759	4-Normal	Network Administration	01/04/2017	66 days, 22 hours, 33 minutes
31806	3-Elevated	Engineering	01/06/2017	62 days, 16 hours, 10 minutes
31831	4-Normal	Engineering	11/10/2016	60 days, 20 hours, 2 minutes
31876	4-Normal	Engineering	01/07/2017	55 days, 22 hours, 45 minutes
31879	4-Normal	Engineering	01/05/2017	55 days, 18 hours, 49 minutes
31946	4-Normal	Customer	01/06/2017	48 days, 12 hours, 14 minutes
32012	4-Normal	Engineering	01/06/2017	40 days, 15 hours, 49 minutes
32015	3-Elevated	Engineering	01/06/2017	39 days, 22 hours, 45 minutes
32020	4-Normal	Engineering	01/06/2017	39 days, 17 hours, 48 minutes
32030	4-Normal	Engineering	01/05/2017	38 days, 6 hours, 29 minutes
32059	2-High	Engineering	01/04/2017	35 days, 2 hours, 20 minutes
32074	4-Normal	Engineering	01/06/2017	34 days, 5 hours, 37 minutes
32083	4-Normal	Customer	01/06/2017	32 days, 22 hours, 37 minutes
32087	4-Normal	Engineering	01/03/2017	32 days, 3 hours, 53 minutes
32103	3-Elevated	Engineering	01/04/2017	29 days, 22 hours, 59 minutes
32106	3-Elevated	Engineering	12/19/2016	29 days, 5 hours, 55 minutes
32134	4-Normal	Engineering	12/29/2016	26 days, 17 hours, 25 minutes
32145	4-Normal	Engineering	01/06/2017	24 days, 19 hours, 39 minutes
32147	4-Normal	Support Agency	01/06/2017	24 days, 16 hours, 49 minutes
32159	3-Elevated	Engineering	12/27/2016	20 days, 23 hours, 27 minutes
32162	4-Normal	Engineering	01/05/2017	20 days, 19 hours, 18 minutes
32163	4-Normal	Engineering	12/23/2016	20 days, 18 hours, 43 minutes
32169	4-Normal	Engineering	01/04/2017	19 days, 17 hours, 28 minutes
32183	4-Normal	Engineering	01/06/2017	18 days, 14 hours, 15 minutes

32187	4-Normal	Engineering	01/06/2017	17 days, 15 hours, 19 minutes
32197	4-Normal	Engineering	01/05/2017	16 days, 22 hours, 28 minutes
32201	4-Normal	Engineering	01/05/2017	16 days, 17 hours, 19 minutes
32202	4-Normal	Engineering	01/06/2017	16 days, 10 hours, 13 minutes
32214	4-Normal	Engineering	01/03/2017	12 days, 8 hours, 13 minutes
32215	4-Normal	Engineering	01/03/2017	12 days, 7 hours, 20 minutes
32224	4-Normal	Engineering	01/03/2017	11 days, 17 hours, 1 minute
32225	4-Normal	Engineering	12/28/2016	11 days, 16 hours, 52 minutes
32233	4-Normal	Engineering	01/05/2017	9 days, 16 hours, 12 minutes
32234	4-Normal	Engineering	01/05/2017	9 days, 2 hours, 1 minute
32249	4-Normal	Network Administration	01/06/2017	4 days, 22 hours, 23 minutes
32250	4-Normal	Engineering	01/08/2017	4 days, 21 hours, 22 minutes
32260	4-Normal	Engineering	01/05/2017	4 days, 13 hours, 55 minutes
32261	3-Elevated	Engineering	01/05/2017	3 days, 23 hours, 24 minutes
32263	4-Normal	Engineering	01/05/2017	3 days, 19 hours, 43 minutes
32266	4-Normal	Engineering	01/07/2017	2 days, 23 hours, 54 minutes
32269	4-Normal	Engineering	01/07/2017	2 days, 17 hours, 35 minutes
32271	4-Normal	Engineering	01/06/2017	2 days, 16 hours, 50 minutes
32272	4-Normal	Engineering	01/07/2017	2 days, 13 hours, 22 minutes
32276	4-Normal	Engineering	01/07/2017	2 days, 1 hour, 3 minutes
32277	4-Normal	Engineering	01/07/2017	2 days, 1 hour, 2 minutes
32278	4-Normal	Engineering	01/09/2017	2 days, 1 hour, 1 minute
32279	4-Normal	Engineering	01/09/2017	2 days, 1 hour, 0 minutes
32280	4-Normal	Engineering	01/09/2017	2 days, 0 hours, 59 minutes
32281	4-Normal	Engineering	01/09/2017	2 days, 0 hours, 57 minutes
32282	4-Normal	Engineering	01/09/2017	2 days, 0 hours, 56 minutes
32283	4-Normal	Engineering	01/07/2017	2 days, 0 hours, 55 minutes
32290	4-Normal	Engineering	01/09/2017	0 days, 3 hours, 42 minutes
32291	4-Normal	Engineering	01/09/2017	0 days, 0 hours, 41 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours