

Troubleshooting Your Jobs

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The grid is your oyster!





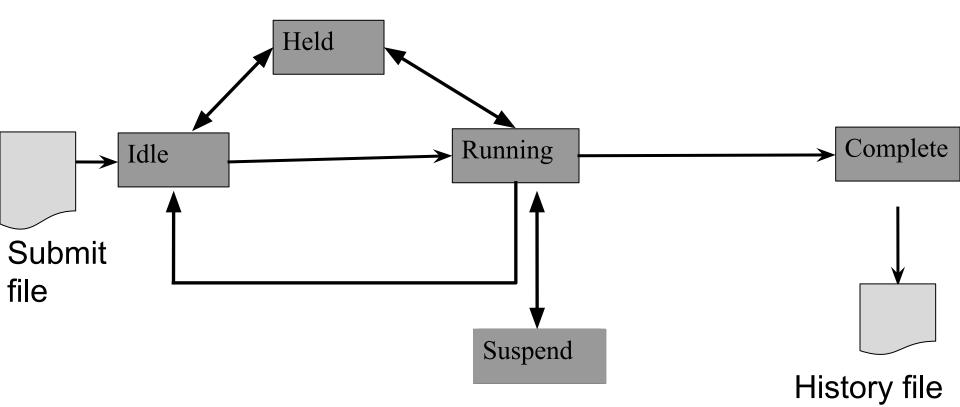
The grid is your oyster!

...if you can get it to work.





General Troubleshooting

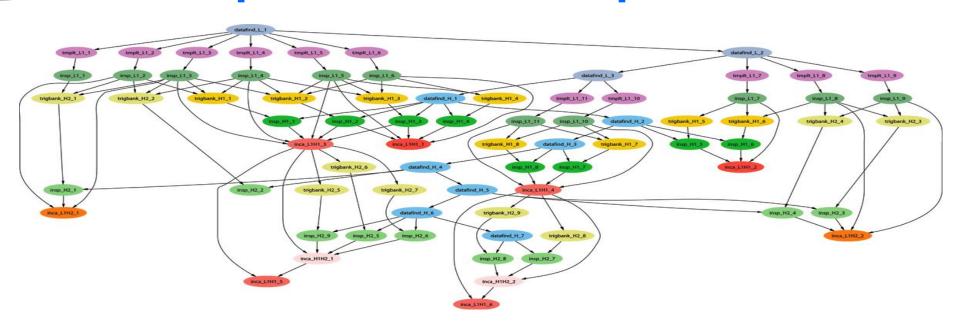




General Troubleshooting

Example of a LIGO Inspiral DAG LSC







Keys to Troubleshooting

- Identify the problem and break it into sub-problems
- Know where to find more information:
 - condor q and its options
 - Output, error, log, and rescue files
 - Google
 - Local support
 - htcondor-users@cs.wisc.edu



Common Issues



\$ condor_submit sleep.sh

Submitting job(s)

ERROR: on Line 2 of submit file:

ERROR: Failed to parse command file (line 2).



\$ condor_submit sleep.sh

Submitting job(s)

ERROR: on Line 2 of submit file:

ERROR: Failed to parse command file (line 2).

Huh? You've tried to submit something that wasn't your submit file.

Solution: Submit your .sub file!



\$ condor_submit sleep.sub

Submitting job(s)

- ERROR: Can't open "/cloud/login/blin/school/inptu_data" with flags 00 (No such file or directory)
- Submitting job(s)No 'executable' parameter was provided
- ERROR: I don't know about the 'vanila' universe.
- ERROR: Executable file /bin/slep does not exist



\$ condor_submit sleep.sub

Submitting job(s)

- ERROR: Can't open "/cloud/login/blin/school/inptu_data" with flags 00 (No such file or directory)
- Submitting job(s)No 'executable' parameter was provided
- ERROR: I don't know about the 'vanila' universe.
- ERROR: Executable file /bin/slep does not exist

Huh? There are typos in your submit file.

Solution: Fix your typos! Condor can only catch a select few of them.



Why can't I submit my DAG?

Errors appears in *dagman.out files instead of STDOUT or STDERR:

```
07/25/16 17:14:42 From submit: Submitting job(s)
```

07/25/16 17:14:42 From submit: ERROR: Invalid log file:

"/home/blin/sleep/sleep.log" (No such file or directory)

07/25/16 17:14:42 failed while reading from pipe.

07/25/16 17:14:42 Read so far: Submitting job(s)ERROR: Invalid log file:

"/home/blin/sleep/sleep.log" (No such file or directory)

07/25/16 17:14:42 ERROR: submit attempt failed



What are my jobs up to?

\$ condor_q -help status

JobStatus codes:

- 1 I IDLE
- 2 R RUNNING
- 3 X REMOVED
- 4 C COMPLETED
- 5 H HELD
- 6 > TRANSFERRING_OUTPUT
- 7 S SUSPENDED



Why are my jobs idle?

```
$ condor_q -better 29486
```

[...]

The Requirements expression for job 29486.000 reduces to these conditions:

```
Slots

Step Matched Condition

-----

[1] 8348 Target.OpSysMajorVer == 6

[7] 10841 TARGET.Disk >= RequestDisk

[9] 1 TARGET.Memory >= RequestMemory

[11] 10852 TARGET.HasFileTransfer
```



Why are my jobs still running?

\$ condor_q -nobatch

```
-- Schedd: learn.chtc.wisc.edu: <128.104.100.43:9618?...
```

```
ID OWNER SUBMITTED RUN_TIME ST PRI SIZE CMD
```

14665.0 blin 7/25 18:19 0+23:00:03 R 0 0.3 sleep.sh

Solution: Use `condor_ssh_to_job <job ID>` to open an SSH session to the worker node running your job.



\$ condor_q -held

```
-- Schedd: learn.chtc.wisc.edu : <128.104.100.43:9618?... @ 07/18/17 15:13:42
```

```
ID OWNER HELD_SINCE HOLD_REASON
```

19.0 blin 7/14 15:07 Error from fermicloud113.fnal.gov: Failed to execute

'/cloud/login/blin/school/sleep.sh': (errno=13: 'Permission denied')

```
14662.0 blin 7/25 18:05 Error from slot1_12@e163.chtc.wisc.edu: Failed to execute
```

'/var/lib/condor/execute/slot1/dir_3090825/condor_exec.exe': (errno=8: 'Exec format error')



\$ condor_q -held

```
-- Schedd: learn.chtc.wisc.edu : <128.104.100.43:9618?... @ 07/18/17 15:13:42
```

```
ID OWNER HELD_SINCE HOLD_REASON
```

19.0 blin 7/14 15:07 Error from fermicloud113.fnal.gov: Failed to execute

'/cloud/login/blin/school/sleep.sh': (errno=13: 'Permission denied')

14662.0 blin 7/25 18:05 Error from slot1_12@e163.chtc.wisc.edu: Failed to execute '/var/lib/condor/execute/slot1/dir_3090825/condor_exec.exe': (errno=8: 'Exec format error')

Huh? Condor couldn't run your executable.

Solution: Set the executable bit on your executable ('chmod +x <filename>') and/or add the missing shebang line at the top of the executable, e.g. '#!/bin/bash'.



\$ condor_q -held

-- Schedd: learn.chtc.wisc.edu: <128.104.100.43:9618?... @ 07/18/17 15:13:42

ID OWNER HELD_SINCE HOLD_REASON

29494.0 blin 7/16 17:31 Failed to initialize user log to /home/blin/foo/bar/test-000.log

or /home/blin/foo/./test.dag.nodes.log



\$ condor_q -held

-- Schedd: learn.chtc.wisc.edu: <128.104.100.43:9618?... @ 07/18/17 15:13:42

ID OWNER HELD_SINCE HOLD_REASON

29494.0 blin 7/16 17:31 Failed to initialize user log to /home/blin/foo/bar/test-000.log

or /home/blin/foo/./test.dag.nodes.log

Huh? Condor couldn't read job or DAG log files

Solution: Ensure existence/proper write permissions for each folder in the specified path or choose a new location for your files!



\$ condor_q -held

of script (errno=2: 'No such file or directory')

```
-- Schedd: learn.chtc.wisc.edu : <128.104.100.43:9618?... @ 07/18/17 15:13:42

ID OWNER HELD_SINCE HOLD_REASON

19.0 blin 7/14 15:07 Error from fermicloud113.fnal.gov: Failed to execute

'/cloud/login/blin/school/sleep.sh': invalid interpreter (/bin/bash) specified on first line
```



\$ condor_q -held

-- Schedd: learn.chtc.wisc.edu : <128.104.100.43:9618?... @ 07/18/17 15:13:42

ID OWNER HELD_SINCE HOLD_REASON

19.0 blin 7/14 15:07 Error from fermicloud113.fnal.gov: Failed to execute

'/cloud/login/blin/school/sleep.sh': invalid interpreter (/bin/bash) specified on first line
of script (errno=2: 'No such file or directory')

Huh? There are carriage returns (^M) in your executable.

Solution: Use `dos2unix` or `vi -b <filename>` to see and delete the carriage returns (use 'x' to delete).



\$ condor_q -held

-- Schedd: learn.chtc.wisc.edu : <128.104.100.43:9618?... @ 07/18/17 15:13:42 ID OWNER HELD_SINCE HOLD_REASON 19.0 blin 7/14 15:07 Error from slot1_1@e026.chtc.wisc.edu: Job has gone over memory limit of 1 megabytes. Peak usage: 1 megabytes.



\$ condor_q -held

```
-- Schedd: learn.chtc.wisc.edu: <128.104.100.43:9618?... @ 07/18/17 15:13:42 ID OWNER HELD_SINCE HOLD_REASON 19.0 blin 7/14 15:07 Error from slot1_1@e026.chtc.wisc.edu: Job has gone over memory limit of 1 megabytes. Peak usage: 1 megabytes.
```

Huh? You've used too many resources.

Solution: Request more!



Edit your jobs on the fly with `condor_qedit` and `condor_release`:

- 1. \$ condor qedit <job ID> <resource> <value>
 - a. \$ condor_qedit < job ID> RequestMemory < mem in MB>
 - b. \$ condor_qedit -const 'JobStatus =?= 5' RequestDisk <disk in KiB>
 - c. \$ condor qedit -const 'Owner =?= "blin" RequestCpus <CPUs>
- 2. \$ condor_release <job ID>

Or remove your jobs, fix the submit file, and resubmit:

- 1. \$ condor rm <job ID>
- 2. Add request_disk, request_mem, or request_cpus to your submit file
- 3. \$ condor submit <submit file>

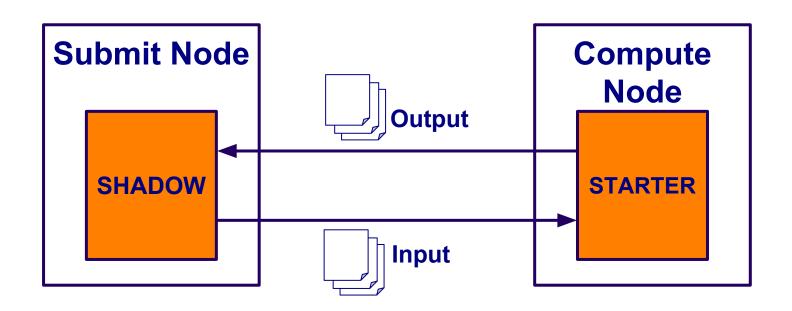


\$ condor_q -held

-- Schedd: learn.chtc.wisc.edu: <128.104.100.43:9618?... @ 07/18/17 15:13:42

24.0 blin 7/14 16:12 Error from fermicloud113.fnal.gov: STARTER at 128.104.100.52 failed to send file(s) to <128.104.100.43:64130>: error reading from /var/lib/condor/execute/dir_24823/bar: (errno 2) No such file or directory; SHADOW failed to receive file(s) from <128.104.100.52:10507>





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\$ condor_q -held

-- Schedd: learn.chtc.wisc.edu: <128.104.100.43:9618?... @ 07/18/17 15:13:42

24.0 blin 7/14 16:12 Error from fermicloud113.fnal.gov: STARTER at 128.104.100.52 failed to send file(s) to <128.104.100.43:64130>: error reading from /var/lib/condor/execute/dir_24823/bar: (errno 2) No such file or directory; SHADOW failed to receive file(s) from <128.104.100.52:10507>

Huh? Your job did not create the files that you specified in *transfer_output_files*.

Solution: Check for typos in *transfer_output_files*, job runtime, add debugging information to your code.



My jobs completed but...

The output is wrong:

- 1. Check *.log files for return codes or unexpected behavior: short runtimes, using too much or too few resources
- Check *.err and *.out for error messages.
- Submit an interactive job: `condor_submit -i <submit file>` and run the executable manually.
 - a. If it succeeds, does your submit file have the correct args? If yes, try adding 'GET_ENV=True' to your submit file.
 - b. If it fails, there is an issue with your code or your invocation!

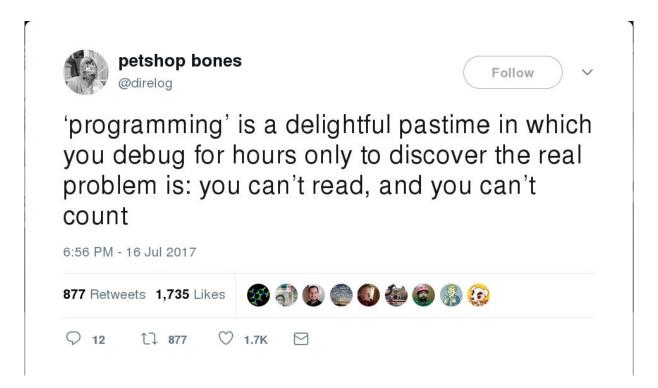


Troubleshooting DAGs

- 1. Check *.rescue* files (which DAG nodes failed)
- 2. Check *.dagman.out (errors with job submission)
- 3. Check *.nodes.log (return codes, PRE/POST script failures).
- 4. If PRE/POST scripts failed, run them manually to see where they failed.



Troubleshooting Exercise



Source: @direlog, https://twitter.com/direlog/status/886721271102410752



Thanks!

Questions?