

Open Science Grid: (20:44 , 02/05/2013)

This report contains data from 156 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket††
10727	4-Normal	Customer	01/31/2013	560 days, 6 hours, 21 minutes
11695	4-Normal	Engineering	01/29/2013	348 days, 5 hours, 4 minutes
12067	4-Normal	Engineering	01/30/2013	280 days, 2 hours, 30 minutes
12335	4-Normal	Engineering	12/18/2012	215 days, 7 hours, 4 minutes
12385	4-Normal	Engineering	01/30/2013	201 days, 4 hours, 52 minutes
12386	4-Normal	Engineering	01/08/2013	200 days, 19 hours, 25 minutes
12401	4-Normal	Engineering	01/29/2013	197 days, 0 hours, 23 minutes
12466	4-Normal	Support Agency	09/04/2012	186 days, 18 hours, 21 minutes
12501	4-Normal	Engineering	12/13/2012	176 days, 1 hour, 28 minutes
12515	4-Normal	Engineering	01/29/2013	172 days, 4 hours, 25 minutes
12569	4-Normal	Engineering	10/18/2012	160 days, 5 hours, 4 minutes
12570	4-Normal	Engineering	10/18/2012	160 days, 5 hours, 4 minutes
12719	4-Normal	Engineering	01/29/2013	132 days, 5 hours, 42 minutes
12732	4-Normal	Engineering	01/08/2013	131 days, 7 hours, 7 minutes
12809	4-Normal	Support Agency	02/01/2013	115 days, 6 hours, 14 minutes
12831	4-Normal	Engineering	12/19/2012	112 days, 0 hours, 56 minutes
12870	4-Normal	Engineering	01/30/2013	105 days, 1 hour, 5 minutes
12911	4-Normal	Engineering	01/08/2013	99 days, 19 hours, 7 minutes
12946	4-Normal	Engineering	02/04/2013	92 days, 9 hours, 45 minutes
12947	4-Normal	Engineering	01/07/2013	92 days, 1 hour, 13 minutes
12951	4-Normal	Engineering	01/15/2013	91 days, 18 hours, 31 minutes
12953	4-Normal	Engineering	01/29/2013	91 days, 5 hours, 36 minutes
12954	4-Normal	Engineering	02/01/2013	91 days, 5 hours, 21 minutes
12960	4-Normal	Engineering	01/09/2013	89 days, 20 hours, 47 minutes
12971	4-Normal	Engineering	02/01/2013	85 days, 15 hours, 46 minutes
13016	4-Normal	Engineering	12/20/2012	78 days, 4 hours, 56 minutes

13021	4 -Normal	Engineering	01/30/2013	77 days, 14 hours, 15 minutes
13024	4 -Normal	Engineering	12/19/2012	77 days, 2 hours, 53 minutes
13030	4 -Normal	Engineering	01/31/2013	76 days, 2 hours, 7 minutes
13091	4 -Normal	Engineering	12/11/2012	64 days, 3 hours, 55 minutes
13116	4 -Normal	Engineering	01/09/2013	61 days, 23 hours, 2 minutes
13118	4 -Normal	Engineering	01/15/2013	61 days, 22 hours, 0 minutes
13123	4 -Normal	Engineering	02/05/2013	61 days, 5 hours, 31 minutes
13130	4 -Normal	Engineering	12/13/2012	60 days, 22 hours, 46 minutes
13132	4 -Normal	Engineering	01/14/2013	60 days, 5 hours, 42 minutes
13139	4 -Normal	Engineering	02/05/2013	58 days, 17 hours, 23 minutes
13160	4 -Normal	Engineering	01/14/2013	56 days, 22 hours, 41 minutes
13161	4 -Normal	Engineering	01/14/2013	56 days, 22 hours, 40 minutes
13167	4 -Normal	Engineering	01/28/2013	55 days, 11 hours, 30 minutes
13189	4 -Normal	Engineering	01/29/2013	53 days, 4 hours, 29 minutes
13191	4 -Normal	Engineering	01/07/2013	53 days, 1 hour, 44 minutes
13213	4 -Normal	Engineering	01/14/2013	49 days, 21 hours, 49 minutes
13216	4 -Normal	Engineering	12/19/2012	49 days, 4 hours, 19 minutes
13228	4 -Normal	Engineering	01/23/2013	48 days, 5 hours, 24 minutes
13250	4 -Normal	Engineering	01/23/2013	46 days, 4 hours, 54 minutes
13253	4 -Normal	Engineering	02/05/2013	46 days, 4 hours, 27 minutes
13254	4 -Normal	Engineering	01/08/2013	46 days, 4 hours, 12 minutes
13261	4 -Normal	Engineering	01/31/2013	40 days, 5 hours, 18 minutes
13264	4 -Normal	Engineering	01/23/2013	40 days, 4 hours, 51 minutes
13270	4 -Normal	Engineering	02/01/2013	39 days, 4 hours, 22 minutes
13277	4 -Normal	Engineering	01/24/2013	34 days, 3 hours, 30 minutes
13289	4 -Normal	Engineering	01/23/2013	33 days, 4 hours, 13 minutes
13300	4 -Normal	Engineering	02/04/2013	31 days, 1 hour, 7 minutes
13302	4 -Normal	Engineering	01/31/2013	29 days, 5 hours, 23 minutes

13305	4-Normal	Engineering	02/01/2013	29 days, 5 hours, 18 minutes
13306	4-Normal	Engineering	02/01/2013	29 days, 5 hours, 17 minutes
13319	4-Normal	Engineering	01/08/2013	28 days, 19 hours, 9 minutes
13320	4-Normal	Engineering	02/01/2013	28 days, 18 hours, 43 minutes
13321	2-High	Engineering	01/08/2013	28 days, 18 hours, 8 minutes
13322	4-Normal	Engineering	01/08/2013	28 days, 0 hours, 43 minutes
13331	3-Elevated	Engineering	01/10/2013	27 days, 1 hour, 18 minutes
13342	4-Normal	Engineering	01/10/2013	26 days, 4 hours, 23 minutes
13345	4-Normal	Engineering	02/04/2013	26 days, 4 hours, 17 minutes
13348	4-Normal	Engineering	02/05/2013	26 days, 1 hour, 18 minutes
13350	4-Normal	Engineering	02/05/2013	25 days, 4 hours, 13 minutes
13351	4-Normal	Engineering	02/04/2013	25 days, 4 hours, 12 minutes
13355	4-Normal	Engineering	01/31/2013	24 days, 23 hours, 12 minutes
13362	4-Normal	Engineering	01/14/2013	22 days, 2 hours, 58 minutes
13363	4-Normal	Engineering	02/01/2013	22 days, 1 hour, 18 minutes
13364	4-Normal	Engineering	01/29/2013	22 days, 1 hour, 1 minute
13366	4-Normal	Engineering	01/18/2013	22 days, 0 hours, 33 minutes
13368	4-Normal	Engineering	02/01/2013	22 days, 0 hours, 25 minutes
13369	4-Normal	Engineering	02/01/2013	22 days, 0 hours, 22 minutes
13380	4-Normal	Engineering	01/25/2013	21 days, 2 hours, 2 minutes
13386	4-Normal	Engineering	01/15/2013	21 days, 0 hours, 21 minutes
13387	4-Normal	Engineering	01/29/2013	20 days, 23 hours, 8 minutes
13404	4-Normal	Engineering	02/04/2013	19 days, 4 hours, 53 minutes
13423	4-Normal	Engineering	01/24/2013	18 days, 0 hours, 48 minutes
13429	4-Normal	Engineering	01/21/2013	17 days, 3 hours, 29 minutes
13434	4-Normal	Engineering	02/05/2013	15 days, 0 hours, 15 minutes
13435	4-Normal	Engineering	01/21/2013	14 days, 21 hours, 31 minutes
13439	4-Normal	Engineering	01/22/2013	14 days, 3 hours, 28 minutes
13441	4-Normal	Engineering	02/04/2013	14 days, 0 hours, 32 minutes

13455	4 -Normal	Engineering	01/25/2013	13 days, 2 hours, 20 minutes
13462	4 -Normal	Engineering	01/29/2013	12 days, 19 hours, 56 minutes
13466	4 -Normal	Engineering	02/01/2013	12 days, 0 hours, 35 minutes
13467	4 -Normal	Engineering	01/24/2013	11 days, 23 hours, 52 minutes
13480	4 -Normal	Engineering	01/25/2013	11 days, 3 hours, 41 minutes
13482	4 -Normal	Engineering	02/01/2013	11 days, 0 hours, 33 minutes
13486	4 -Normal	Engineering	02/04/2013	10 days, 23 hours, 30 minutes
13489	4 -Normal	Engineering	02/01/2013	10 days, 4 hours, 3 minutes
13492	4 -Normal	Engineering	01/28/2013	8 days, 20 hours, 58 minutes
13494	3 -Elevated	Engineering	02/04/2013	8 days, 8 hours, 28 minutes
13495	4 -Normal	Engineering	01/31/2013	8 days, 4 hours, 34 minutes
13497	4 -Normal	Engineering	02/02/2013	8 days, 3 hours, 2 minutes
13500	4 -Normal	Engineering	01/28/2013	8 days, 1 hour, 14 minutes
13501	4 -Normal	Engineering	01/28/2013	8 days, 0 hours, 14 minutes
13503	4 -Normal	Engineering	01/29/2013	7 days, 8 hours, 6 minutes
13505	4 -Normal	Engineering	01/30/2013	7 days, 7 hours, 9 minutes
13506	3 -Elevated	Engineering	01/30/2013	7 days, 6 hours, 32 minutes
13508	4 -Normal	Engineering	01/29/2013	7 days, 6 hours, 4 minutes
13516	4 -Normal	Engineering	01/30/2013	6 days, 21 hours, 50 minutes
13517	4 -Normal	Engineering	02/04/2013	6 days, 21 hours, 46 minutes
13518	4 -Normal	Engineering	01/29/2013	6 days, 21 hours, 44 minutes
13519	4 -Normal	Engineering	01/30/2013	6 days, 21 hours, 36 minutes
13521	4 -Normal	Engineering	01/30/2013	6 days, 20 hours, 12 minutes
13522	4 -Normal	Engineering	01/30/2013	6 days, 17 hours, 31 minutes
13523	4 -Normal	Engineering	01/30/2013	6 days, 9 hours, 3 minutes
13527	4 -Normal	Engineering	02/05/2013	6 days, 3 hours, 42 minutes
13529	4 -Normal	Engineering	01/30/2013	6 days, 3 hours, 11 minutes
13530	4 -Normal	Engineering	02/05/2013	5 days, 21 hours, 11 minutes

13531	4 -Normal	Engineering	01/31/2013	5 days, 19 hours, 52 minutes
13532	4 -Normal	Engineering	01/31/2013	5 days, 19 hours, 48 minutes
13533	4 -Normal	Engineering	01/31/2013	5 days, 11 hours, 52 minutes
13536	4 -Normal	Engineering	01/31/2013	5 days, 5 hours, 39 minutes
13537	4 -Normal	Engineering	01/31/2013	5 days, 4 hours, 58 minutes
13539	4 -Normal	Engineering	02/01/2013	5 days, 4 hours, 3 minutes
13545	4 -Normal	Engineering	01/31/2013	4 days, 23 hours, 36 minutes
13546	4 -Normal	Engineering	01/31/2013	4 days, 22 hours, 57 minutes
13547	4 -Normal	Engineering	01/31/2013	4 days, 22 hours, 54 minutes
13549	4 -Normal	Engineering	02/01/2013	4 days, 19 hours, 18 minutes
13550	4 -Normal	Engineering	02/01/2013	4 days, 18 hours, 53 minutes
13551	4 -Normal	Engineering	02/01/2013	4 days, 10 hours, 50 minutes
13554	4 -Normal	Engineering	02/01/2013	4 days, 3 hours, 59 minutes
13557	4 -Normal	Engineering	02/05/2013	4 days, 2 hours, 47 minutes
13558	4 -Normal	Engineering	02/04/2013	4 days, 2 hours, 46 minutes
13559	4 -Normal	Engineering	02/01/2013	4 days, 2 hours, 28 minutes
13560	4 -Normal	Engineering	02/01/2013	4 days, 2 hours, 14 minutes
13563	4 -Normal	Engineering	02/04/2013	4 days, 1 hour, 39 minutes
13565	4 -Normal	Engineering	02/05/2013	4 days, 1 hour, 17 minutes
13567	4 -Normal	Engineering	02/01/2013	4 days, 1 hour, 5 minutes
13568	4 -Normal	Engineering	02/01/2013	4 days, 0 hours, 49 minutes
13569	4 -Normal	Engineering	02/01/2013	4 days, 0 hours, 47 minutes
13573	4 -Normal	Engineering	02/01/2013	3 days, 21 hours, 33 minutes
13576	4 -Normal	Engineering	02/04/2013	1 day, 18 hours, 18 minutes
13577	4 -Normal	Engineering	02/04/2013	1 day, 6 hours, 39 minutes
13578	4 -Normal	Engineering	02/04/2013	1 day, 5 hours, 20 minutes
13583	4 -Normal	Engineering	02/04/2013	1 day, 4 hours, 1 minute
13585	4 -Normal	Engineering	02/04/2013	1 day, 2 hours, 47 minutes
13586	4 -Normal	Engineering	02/04/2013	1 day, 2 hours, 37 minutes

13587	4 - Normal	Engineering	02/04/2013	1 day, 2 hours, 27 minutes
13588	4 - Normal	Engineering	02/04/2013	1 day, 2 hours, 24 minutes
13589	4 - Normal	Engineering	02/05/2013	1 day, 1 hour, 58 minutes
13590	4 - Normal	Engineering	02/04/2013	1 day, 1 hour, 25 minutes
13593	4 - Normal	Engineering	02/04/2013	1 day, 1 hour, 12 minutes
13595	4 - Normal	Engineering	02/04/2013	1 day, 0 hours, 59 minutes
13597	4 - Normal	Engineering	02/05/2013	1 day, 0 hours, 48 minutes
13600	4 - Normal	Engineering	02/05/2013	0 days, 19 hours, 7 minutes
13601	4 - Normal	Engineering	02/05/2013	0 days, 9 hours, 13 minutes
13602	4 - Normal	Engineering	02/05/2013	0 days, 5 hours, 1 minute
13603	4 - Normal	Engineering	02/05/2013	0 days, 4 hours, 38 minutes
13604	4 - Normal	Engineering	02/05/2013	0 days, 4 hours, 38 minutes
13606	4 - Normal	Engineering	02/05/2013	0 days, 3 hours, 44 minutes
13607	4 - Normal	Engineering	02/05/2013	0 days, 3 hours, 30 minutes
13608	4 - Normal	Engineering	02/05/2013	0 days, 2 hours, 34 minutes
13613	4 - Normal	Engineering	02/05/2013	0 days, 0 hours, 14 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours