

Open Science Grid: (01:08 , 12/22/2012)

This report contains data from 137 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket††
10727	4-Normal	Customer	12/14/2012	514 days, 10 hours, 46 minutes
11695	4-Normal	Engineering	12/13/2012	302 days, 9 hours, 29 minutes
12067	4-Normal	Engineering	12/17/2012	234 days, 6 hours, 54 minutes
12295	4-Normal	Engineering	12/19/2012	183 days, 7 hours, 39 minutes
12335	4-Normal	Engineering	12/18/2012	169 days, 11 hours, 28 minutes
12353	4-Normal	Engineering	12/19/2012	164 days, 6 hours, 34 minutes
12358	4-Normal	Resolved	10/31/2012	162 days, 4 hours, 49 minutes
12385	4-Normal	Engineering	12/17/2012	155 days, 9 hours, 17 minutes
12386	4-Normal	Engineering	12/19/2012	154 days, 23 hours, 49 minutes
12401	4-Normal	Engineering	12/13/2012	151 days, 4 hours, 48 minutes
12466	4-Normal	Support Agency	09/04/2012	140 days, 22 hours, 45 minutes
12501	4-Normal	Engineering	12/13/2012	130 days, 5 hours, 53 minutes
12515	4-Normal	Engineering	12/13/2012	126 days, 8 hours, 50 minutes
12569	4-Normal	Engineering	10/18/2012	114 days, 9 hours, 29 minutes
12570	4-Normal	Engineering	10/18/2012	114 days, 9 hours, 29 minutes
12586	4-Normal	Engineering	12/13/2012	114 days, 9 hours, 14 minutes
12658	4-Normal	Support Agency	12/19/2012	102 days, 7 hours, 40 minutes
12719	4-Normal	Engineering	12/19/2012	86 days, 10 hours, 7 minutes
12732	4-Normal	Engineering	12/03/2012	85 days, 11 hours, 32 minutes
12738	4-Normal	Engineering	12/17/2012	84 days, 12 hours, 7 minutes
12809	4-Normal	Support Agency	10/26/2012	69 days, 10 hours, 39 minutes
12821	4-Normal	Engineering	12/07/2012	66 days, 5 hours, 41 minutes
12831	4-Normal	Engineering	12/19/2012	66 days, 5 hours, 21 minutes
12842	4-Normal	Resolved	10/23/2012	64 days, 19 hours, 40 minutes
12844	4-Normal	Engineering	12/20/2012	64 days, 10 hours, 1 minute
12864	4-Normal	Resolved	10/26/2012	60 days, 4 hours, 20 minutes

12866	4 -Normal	Resolved	10/26/2012	60 days, 4 hours, 3 minutes
12870	4 -Normal	Engineering	12/17/2012	59 days, 5 hours, 30 minutes
12872	4 -Normal	Engineering	11/19/2012	59 days, 4 hours, 41 minutes
12903	4 -Normal	Engineering	11/19/2012	56 days, 5 hours, 59 minutes
12911	4 -Normal	Engineering	12/05/2012	53 days, 23 hours, 32 minutes
12937	4 -Normal	Engineering	12/19/2012	50 days, 1 hour, 4 minutes
12946	3 -Elevated	Engineering	12/19/2012	46 days, 14 hours, 10 minutes
12947	4 -Normal	Engineering	12/19/2012	46 days, 5 hours, 38 minutes
12951	4 -Normal	Engineering	12/19/2012	45 days, 22 hours, 55 minutes
12953	4 -Normal	Engineering	12/18/2012	45 days, 10 hours, 0 minutes
12954	4 -Normal	Engineering	12/17/2012	45 days, 9 hours, 45 minutes
12956	4 -Normal	Engineering	12/19/2012	45 days, 4 hours, 51 minutes
12960	4 -Normal	Engineering	12/19/2012	44 days, 1 hour, 11 minutes
12963	4 -Normal	Engineering	12/21/2012	43 days, 5 hours, 37 minutes
12971	4 -Normal	Engineering	12/17/2012	39 days, 20 hours, 11 minutes
12972	4 -Normal	Resolved	11/27/2012	39 days, 11 hours, 23 minutes
12980	4 -Normal	Engineering	12/17/2012	38 days, 8 hours, 25 minutes
12996	3 -Elevated	Engineering	12/19/2012	36 days, 23 hours, 9 minutes
13013	4 -Normal	Engineering	11/30/2012	33 days, 22 hours, 18 minutes
13014	4 -Normal	Engineering	11/30/2012	33 days, 22 hours, 16 minutes
13016	4 -Normal	Engineering	12/20/2012	32 days, 9 hours, 20 minutes
13018	4 -Normal	Engineering	11/30/2012	32 days, 6 hours, 10 minutes
13021	4 -Normal	Engineering	12/21/2012	31 days, 18 hours, 40 minutes
13024	4 -Normal	Engineering	12/19/2012	31 days, 7 hours, 17 minutes
13026	4 -Normal	Engineering	11/27/2012	31 days, 3 hours, 34 minutes
13029	4 -Normal	Engineering	11/30/2012	30 days, 8 hours, 50 minutes
13030	4 -Normal	Engineering	12/18/2012	30 days, 6 hours, 31 minutes
13031	4 -Normal	Engineering	12/13/2012	30 days, 2 hours, 24 minutes

13033	4 -Normal	Engineering	12/21/2012	28 days, 7 hours, 17 minutes
13036	4 -Normal	Resolved	11/28/2012	25 days, 9 hours, 20 minutes
13042	4 -Normal	Engineering	12/12/2012	24 days, 23 hours, 40 minutes
13043	4 -Normal	Engineering	12/19/2012	24 days, 11 hours, 22 minutes
13053	4 -Normal	Engineering	12/19/2012	24 days, 3 hours, 0 minutes
13062	1 -Critical	Resolved	11/28/2012	23 days, 7 hours, 7 minutes
13063	4 -Normal	Engineering	11/28/2012	23 days, 6 hours, 38 minutes
13074	4 -Normal	Engineering	12/20/2012	21 days, 7 hours, 54 minutes
13078	4 -Normal	Resolved	12/11/2012	21 days, 6 hours, 51 minutes
13082	4 -Normal	Resolved	12/04/2012	21 days, 5 hours, 33 minutes
13091	4 -Normal	Engineering	12/11/2012	18 days, 8 hours, 20 minutes
13093	4 -Normal	Engineering	12/18/2012	18 days, 6 hours, 37 minutes
13096	4 -Normal	Resolved	12/17/2012	18 days, 4 hours, 36 minutes
13103	4 -Normal	Engineering	12/19/2012	17 days, 6 hours, 38 minutes
13115	4 -Normal	Engineering	12/19/2012	16 days, 6 hours, 44 minutes
13116	4 -Normal	Engineering	12/19/2012	16 days, 3 hours, 26 minutes
13118	4 -Normal	Engineering	12/11/2012	16 days, 2 hours, 24 minutes
13120	4 -Normal	Engineering	12/14/2012	15 days, 21 hours, 29 minutes
13121	4 -Normal	Engineering	12/06/2012	15 days, 16 hours, 37 minutes
13123	4 -Normal	Engineering	12/21/2012	15 days, 9 hours, 55 minutes
13124	4 -Normal	Engineering	12/06/2012	15 days, 7 hours, 46 minutes
13126	4 -Normal	Engineering	12/19/2012	15 days, 5 hours, 54 minutes
13130	4 -Normal	Engineering	12/13/2012	15 days, 3 hours, 11 minutes
13132	4 -Normal	Engineering	12/15/2012	14 days, 10 hours, 7 minutes
13133	4 -Normal	Engineering	12/07/2012	14 days, 7 hours, 43 minutes
13139	4 -Normal	Engineering	12/20/2012	12 days, 21 hours, 47 minutes
13140	4 -Normal	Engineering	12/18/2012	11 days, 18 hours, 22 minutes
13142	4 -Normal	Engineering	12/19/2012	11 days, 9 hours, 13 minutes
13143	4 -Normal	Engineering	12/10/2012	11 days, 8 hours, 34 minutes

13148	4-Normal	Engineering	12/19/2012	11 days, 4 hours, 17 minutes
13151	4-Normal	Engineering	12/19/2012	11 days, 3 hours, 59 minutes
13152	4-Normal	Engineering	12/19/2012	11 days, 3 hours, 46 minutes
13154	4-Normal	Engineering	12/19/2012	11 days, 3 hours, 28 minutes
13156	4-Normal	Engineering	12/13/2012	11 days, 3 hours, 21 minutes
13158	4-Normal	Engineering	12/19/2012	11 days, 3 hours, 14 minutes
13160	4-Normal	Engineering	12/19/2012	11 days, 3 hours, 6 minutes
13161	4-Normal	Engineering	12/19/2012	11 days, 3 hours, 5 minutes
13164	4-Normal	Engineering	12/20/2012	10 days, 3 hours, 40 minutes
13167	4-Normal	Engineering	12/19/2012	9 days, 15 hours, 55 minutes
13168	4-Normal	Engineering	12/19/2012	9 days, 14 hours, 31 minutes
13169	4-Normal	Engineering	12/19/2012	9 days, 14 hours, 25 minutes
13170	4-Normal	Engineering	12/12/2012	9 days, 11 hours, 15 minutes
13171	4-Normal	Engineering	12/17/2012	9 days, 11 hours, 7 minutes
13174	4-Normal	Engineering	12/12/2012	9 days, 7 hours, 12 minutes
13178	4-Normal	Engineering	12/13/2012	9 days, 3 hours, 33 minutes
13188	4-Normal	Engineering	12/14/2012	7 days, 9 hours, 10 minutes
13189	4-Normal	Engineering	12/14/2012	7 days, 8 hours, 53 minutes
13191	4-Normal	Engineering	12/17/2012	7 days, 6 hours, 8 minutes
13192	4-Normal	Engineering	12/17/2012	7 days, 4 hours, 18 minutes
13193	4-Normal	Engineering	12/18/2012	7 days, 2 hours, 55 minutes
13195	4-Normal	Engineering	12/14/2012	7 days, 1 hour, 26 minutes
13202	4-Normal	Engineering	12/20/2012	4 days, 7 hours, 27 minutes
13204	4-Normal	Engineering	12/20/2012	4 days, 7 hours, 16 minutes
13206	4-Normal	Engineering	12/20/2012	4 days, 4 hours, 48 minutes
13209	4-Normal	Engineering	12/20/2012	4 days, 3 hours, 42 minutes
13211	4-Normal	Engineering	12/19/2012	4 days, 2 hours, 36 minutes
13212	4-Normal	Engineering	12/19/2012	4 days, 2 hours, 26 minutes

13213	4-Normal	Engineering	12/19/2012	4 days, 2 hours, 13 minutes
13214	4-Normal	Engineering	12/18/2012	3 days, 22 hours, 24 minutes
13215	4-Normal	Engineering	12/20/2012	3 days, 9 hours, 0 minutes
13216	4-Normal	Engineering	12/19/2012	3 days, 8 hours, 43 minutes
13220	4-Normal	Engineering	12/19/2012	3 days, 5 hours, 7 minutes
13222	4-Normal	Engineering	12/21/2012	3 days, 3 hours, 23 minutes
13223	4-Normal	Engineering	12/19/2012	3 days, 3 hours, 4 minutes
13227	4-Normal	Engineering	12/19/2012	2 days, 9 hours, 50 minutes
13228	4-Normal	Engineering	12/20/2012	2 days, 9 hours, 49 minutes
13230	4-Normal	Engineering	12/19/2012	2 days, 5 hours, 45 minutes
13231	4-Normal	Engineering	12/19/2012	2 days, 5 hours, 42 minutes
13232	3-Elevated	Engineering	12/20/2012	2 days, 5 hours, 23 minutes
13234	4-Normal	Engineering	12/20/2012	2 days, 2 hours, 55 minutes
13238	4-Normal	Engineering	12/20/2012	1 day, 9 hours, 58 minutes
13239	4-Normal	Engineering	12/20/2012	1 day, 9 hours, 36 minutes
13240	4-Normal	Engineering	12/20/2012	1 day, 9 hours, 5 minutes
13241	4-Normal	Engineering	12/20/2012	1 day, 4 hours, 40 minutes
13243	4-Normal	Engineering	12/20/2012	1 day, 3 hours, 24 minutes
13244	4-Normal	Engineering	12/20/2012	1 day, 3 hours, 12 minutes
13245	4-Normal	Engineering	12/20/2012	1 day, 3 hours, 12 minutes
13247	4-Normal	Engineering	12/21/2012	0 days, 15 hours, 54 minutes
13248	4-Normal	Engineering	12/21/2012	0 days, 15 hours, 34 minutes
13250	4-Normal	Engineering	12/21/2012	0 days, 9 hours, 19 minutes
13252	4-Normal	Engineering	12/21/2012	0 days, 8 hours, 54 minutes
13253	4-Normal	Engineering	12/21/2012	0 days, 8 hours, 51 minutes
13254	4-Normal	Engineering	12/21/2012	0 days, 8 hours, 37 minutes

† Project Work Schedule was disabled for these time calculations.  
‡ 1 Day = 24 Hours