

Open Science Grid: (16:39 , 02/14/2014)

This report contains data from 132 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket ††
12385	4-Normal	Engineering	01/30/2013	575 days, 0 hours, 48 minutes
12466	4-Normal	Support Agency	09/04/2012	560 days, 14 hours, 16 minutes
13352	4-Normal	Engineering	02/14/2014	399 days, 0 hours, 1 minute
13407	4-Normal	Engineering	02/14/2014	393 days, 0 hours, 22 minutes
13447	4-Normal	Engineering	02/14/2014	387 days, 15 hours, 29 minutes
13459	4-Normal	Engineering	02/14/2014	386 days, 18 hours, 25 minutes
13464	4-Normal	Engineering	02/14/2014	386 days, 0 hours, 55 minutes
13481	4-Normal	Engineering	02/14/2014	384 days, 21 hours, 30 minutes
13487	4-Normal	Engineering	02/14/2014	384 days, 16 hours, 38 minutes
13511	4-Normal	Engineering	02/14/2014	381 days, 0 hours, 43 minutes
13515	4-Normal	Engineering	02/14/2014	380 days, 19 hours, 28 minutes
13525	4-Normal	Engineering	02/14/2014	380 days, 0 hours, 24 minutes
13526	4-Normal	Engineering	02/14/2014	380 days, 0 hours, 23 minutes
13541	4-Normal	Engineering	02/14/2014	378 days, 23 hours, 42 minutes
13552	4-Normal	Engineering	02/14/2014	378 days, 2 hours, 41 minutes
13557	4-Normal	Engineering	02/14/2014	377 days, 22 hours, 42 minutes
13564	4-Normal	Engineering	02/14/2014	377 days, 21 hours, 16 minutes
13571	4-Normal	Engineering	02/14/2014	377 days, 19 hours, 19 minutes
13596	4-Normal	Engineering	02/14/2014	374 days, 20 hours, 47 minutes
13598	4-Normal	Engineering	02/14/2014	374 days, 19 hours, 54 minutes
13599	4-Normal	Engineering	02/14/2014	374 days, 18 hours, 24 minutes
13605	4-Normal	Engineering	02/14/2014	374 days, 0 hours, 22 minutes
13622	4-Normal	Engineering	02/14/2014	373 days, 16 hours, 21 minutes
13648	4-Normal	Engineering	02/14/2014	372 days, 1 hour, 41 minutes
13659	4-Normal	Engineering	02/14/2014	371 days, 19 hours, 58 minutes
13672	4-Normal	Engineering	02/14/2014	370 days, 18 hours, 50 minutes

14284	4 -Normal	Engineering	05/17/2013	331 days, 0 hours, 17 minutes
14332	3 -Elevated	Engineering	12/24/2013	328 days, 22 hours, 36 minutes
15818	2 -High	Engineering	07/08/2013	227 days, 0 hours, 15 minutes
16091	4 -Normal	Engineering	07/24/2013	207 days, 2 hours, 5 minutes
16594	4 -Normal	Engineering	02/11/2014	178 days, 22 hours, 24 minutes
16691	4 -Normal	Engineering	02/13/2014	175 days, 16 hours, 56 minutes
17121	3 -Elevated	Engineering	09/18/2013	148 days, 19 hours, 48 minutes
17440	4 -Normal	Engineering	02/12/2014	128 days, 19 hours, 47 minutes
17793	4 -Normal	Engineering	02/07/2014	98 days, 22 hours, 17 minutes
17939	4 -Normal	Engineering	02/07/2014	91 days, 0 hours, 20 minutes
18000	4 -Normal	Engineering	02/14/2014	86 days, 16 hours, 25 minutes
18031	4 -Normal	Engineering	02/05/2014	83 days, 21 hours, 15 minutes
18119	4 -Normal	Engineering	02/12/2014	73 days, 1 hour, 33 minutes
18194	4 -Normal	Engineering	02/14/2014	71 days, 0 hours, 52 minutes
18445	4 -Normal	Engineering	02/10/2014	56 days, 19 hours, 41 minutes
18625	4 -Normal	Support Agency	02/10/2014	39 days, 0 hours, 25 minutes
18652	4 -Normal	Support Agency	02/11/2014	37 days, 21 hours, 59 minutes
18654	4 -Normal	Support Agency	02/10/2014	37 days, 21 hours, 56 minutes
18655	4 -Normal	Support Agency	02/10/2014	37 days, 21 hours, 55 minutes
18656	4 -Normal	Support Agency	02/10/2014	37 days, 21 hours, 54 minutes
18657	4 -Normal	Support Agency	02/04/2014	37 days, 21 hours, 53 minutes
18725	4 -Normal	Engineering	01/22/2014	34 days, 19 hours, 18 minutes
18726	4 -Normal	Support Agency	02/13/2014	34 days, 17 hours, 17 minutes
18846	4 -Normal	Engineering	01/22/2014	23 days, 23 hours, 18 minutes
18855	4 -Normal	Engineering	01/26/2014	23 days, 20 hours, 0 minutes
18865	4 -Normal	Engineering	02/03/2014	23 days, 2 hours, 4 minutes
18872	4 -Normal	Engineering	01/22/2014	22 days, 19 hours, 54 minutes
18885	2 -High	Engineering	02/12/2014	22 days, 5 hours, 0 minutes

18912	4 -Normal	Engineering	01/28/2014	21 days, 20 hours, 50 minutes
18914	4 -Normal	Engineering	01/28/2014	21 days, 20 hours, 19 minutes
18915	4 -Normal	Engineering	01/28/2014	21 days, 20 hours, 2 minutes
18920	4 -Normal	Engineering	01/28/2014	21 days, 19 hours, 49 minutes
18930	4 -Normal	Engineering	02/04/2014	21 days, 17 hours, 4 minutes
19011	4 -Normal	Engineering	02/04/2014	20 days, 21 hours, 51 minutes
19013	4 -Normal	Engineering	02/04/2014	20 days, 21 hours, 51 minutes
19019	4 -Normal	Engineering	02/10/2014	20 days, 21 hours, 51 minutes
19022	4 -Normal	Engineering	02/10/2014	20 days, 21 hours, 51 minutes
19023	3 -Elevated	Engineering	02/11/2014	20 days, 21 hours, 51 minutes
19035	4 -Normal	Engineering	02/05/2014	20 days, 17 hours, 41 minutes
19193	4 -Normal	Engineering	02/10/2014	18 days, 0 hours, 1 minute
19194	4 -Normal	Engineering	02/05/2014	18 days, 0 hours, 1 minute
19196	4 -Normal	Engineering	02/10/2014	18 days, 0 hours, 1 minute
19201	4 -Normal	Engineering	02/11/2014	17 days, 22 hours, 8 minutes
19204	4 -Normal	Engineering	02/13/2014	17 days, 21 hours, 13 minutes
19362	4 -Normal	Engineering	02/14/2014	15 days, 2 hours, 13 minutes
19386	4 -Normal	Engineering	02/10/2014	14 days, 17 hours, 25 minutes
19387	4 -Normal	Engineering	02/11/2014	14 days, 12 hours, 23 minutes
19392	4 -Normal	Engineering	02/07/2014	14 days, 2 hours, 27 minutes
19402	4 -Normal	Engineering	02/07/2014	13 days, 22 hours, 27 minutes
19414	4 -Normal	Engineering	02/13/2014	10 days, 23 hours, 31 minutes
19415	4 -Normal	Engineering	02/14/2014	10 days, 23 hours, 29 minutes
19418	4 -Normal	Engineering	02/14/2014	10 days, 21 hours, 8 minutes
19428	4 -Normal	Engineering	02/13/2014	10 days, 18 hours, 36 minutes
19434	4 -Normal	Engineering	02/14/2014	10 days, 0 hours, 47 minutes
19450	4 -Normal	Engineering	02/14/2014	9 days, 1 hour, 38 minutes
19464	4 -Normal	Engineering	02/11/2014	8 days, 18 hours, 42 minutes
19466	4 -Normal	Engineering	02/14/2014	8 days, 18 hours, 13 minutes

19468	4 -Normal	Engineering	02/13/2014	8 days, 17 hours, 2 minutes
19472	4 -Normal	Engineering	02/12/2014	8 days, 9 hours, 4 minutes
19479	4 -Normal	Engineering	02/13/2014	7 days, 20 hours, 47 minutes
19480	4 -Normal	Engineering	02/13/2014	7 days, 20 hours, 42 minutes
19494	4 -Normal	Engineering	02/13/2014	7 days, 1 hour, 9 minutes
19499	4 -Normal	Engineering	02/07/2014	7 days, 0 hours, 18 minutes
19500	4 -Normal	Engineering	02/11/2014	6 days, 23 hours, 55 minutes
19501	4 -Normal	Engineering	02/12/2014	6 days, 23 hours, 6 minutes
19508	4 -Normal	Engineering	02/13/2014	6 days, 15 hours, 58 minutes
19512	4 -Normal	Engineering	02/13/2014	4 days, 5 hours, 31 minutes
19513	4 -Normal	Engineering	02/13/2014	4 days, 2 hours, 52 minutes
19517	4 -Normal	Engineering	02/13/2014	4 days, 1 hour, 52 minutes
19521	4 -Normal	Engineering	02/11/2014	4 days, 0 hours, 3 minutes
19523	4 -Normal	Engineering	02/11/2014	3 days, 23 hours, 36 minutes
19524	4 -Normal	Engineering	02/13/2014	3 days, 23 hours, 29 minutes
19526	4 -Normal	Engineering	02/12/2014	3 days, 22 hours, 45 minutes
19527	4 -Normal	Engineering	02/13/2014	3 days, 22 hours, 39 minutes
19529	4 -Normal	Engineering	02/14/2014	3 days, 21 hours, 47 minutes
19534	4 -Normal	Engineering	02/10/2014	3 days, 19 hours, 42 minutes
19546	4 -Normal	Engineering	02/13/2014	3 days, 13 hours, 55 minutes
19547	4 -Normal	Engineering	02/14/2014	3 days, 5 hours, 34 minutes
19550	4 -Normal	Engineering	02/11/2014	3 days, 2 hours, 19 minutes
19551	4 -Normal	Engineering	02/11/2014	3 days, 0 hours, 11 minutes
19552	4 -Normal	Engineering	02/12/2014	2 days, 23 hours, 33 minutes
19557	4 -Normal	Engineering	02/13/2014	2 days, 18 hours, 36 minutes
19558	4 -Normal	Engineering	02/14/2014	2 days, 18 hours, 19 minutes
19559	4 -Normal	Engineering	02/14/2014	2 days, 17 hours, 34 minutes
19561	4 -Normal	Engineering	02/14/2014	2 days, 17 hours, 3 minutes

19563	4 -Normal	Engineering	02/14/2014	2 days, 15 hours, 6 minutes
19564	4 -Normal	Engineering	02/13/2014	2 days, 12 hours, 38 minutes
19566	4 -Normal	Engineering	02/13/2014	2 days, 0 hours, 30 minutes
19567	4 -Normal	Engineering	02/12/2014	2 days, 0 hours, 19 minutes
19570	4 -Normal	Engineering	02/12/2014	1 day, 23 hours, 2 minutes
19571	4 -Normal	Engineering	02/12/2014	1 day, 22 hours, 59 minutes
19572	4 -Normal	Engineering	02/12/2014	1 day, 20 hours, 41 minutes
19577	4 -Normal	Engineering	02/14/2014	1 day, 12 hours, 58 minutes
19578	4 -Normal	Engineering	02/14/2014	1 day, 12 hours, 53 minutes
19579	4 -Normal	Engineering	02/13/2014	1 day, 12 hours, 50 minutes
19580	4 -Normal	Engineering	02/13/2014	1 day, 12 hours, 46 minutes
19581	4 -Normal	Engineering	02/14/2014	1 day, 7 hours, 17 minutes
19587	4 -Normal	Engineering	02/13/2014	1 day, 0 hours, 24 minutes
19592	4 -Normal	Engineering	02/13/2014	0 days, 21 hours, 0 minutes
19593	4 -Normal	Engineering	02/13/2014	0 days, 20 hours, 59 minutes
19594	4 -Normal	Engineering	02/13/2014	0 days, 20 hours, 33 minutes
19597	4 -Normal	Engineering	02/13/2014	0 days, 18 hours, 38 minutes
19598	4 -Normal	Engineering	02/13/2014	0 days, 18 hours, 17 minutes
19601	2 -High	Engineering	02/14/2014	0 days, 8 hours, 8 minutes
19602	4 -Normal	Engineering	02/14/2014	0 days, 3 hours, 14 minutes
19603	4 -Normal	Engineering	02/14/2014	0 days, 0 hours, 23 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours