

*This report contains data from 91 Tickets.*

<b>Ticket Number</b>	<b>Customer Impact</b>	<b>Status</b>	<b>Last Edit Date</b>	<b>Age of Ticket†‡</b>
13177	4-Normal	Engineering	02/13/2017	1526 days, 21 hours, 8 minutes
17870	4-Normal	Engineering	02/13/2017	1190 days, 22 hours, 43 minutes
18374	4-Normal	Engineering	02/13/2017	1160 days, 22 hours, 23 minutes
18401	4-Normal	Engineering	02/13/2017	1158 days, 0 hours, 27 minutes
18662	4-Normal	Engineering	02/13/2017	1135 days, 19 hours, 8 minutes
18739	4-Normal	Engineering	02/13/2017	1130 days, 0 hours, 11 minutes
23530	4-Normal	Engineering	02/13/2017	792 days, 18 hours, 22 minutes
23658	4-Normal	Engineering	02/13/2017	772 days, 20 hours, 29 minutes
23682	4-Normal	Engineering	02/13/2017	770 days, 19 hours, 8 minutes
27458	4-Normal	Engineering	01/25/2017	456 days, 18 hours, 2 minutes
28050	4-Normal	Engineering	02/13/2017	409 days, 10 hours, 56 minutes
28196	4-Normal	Engineering	02/13/2017	399 days, 19 hours, 0 minutes
28231	4-Normal	Engineering	02/13/2017	395 days, 19 hours, 23 minutes
28232	4-Normal	Engineering	02/13/2017	395 days, 19 hours, 3 minutes
28257	4-Normal	Engineering	02/13/2017	392 days, 18 hours, 20 minutes
28347	4-Normal	Engineering	02/13/2017	384 days, 6 hours, 32 minutes
28359	4-Normal	Engineering	02/13/2017	383 days, 21 hours, 43 minutes
28362	4-Normal	Engineering	02/13/2017	383 days, 19 hours, 1 minute
28371	4-Normal	Engineering	02/13/2017	380 days, 19 hours, 43 minutes
28402	4-Normal	Engineering	02/13/2017	380 days, 0 hours, 3 minutes
28462	4-Normal	Engineering	02/13/2017	371 days, 22 hours, 2 minutes
30138	4-Normal	Engineering	01/13/2017	255 days, 1 hour, 27 minutes

30155	4-Normal	Engineering	01/13/2017	255 days, 0 hours, 56 minutes
30756	4-Normal	Engineering	08/31/2016	201 days, 20 hours, 44 minutes
31212	4-Normal	Engineering	12/19/2016	156 days, 23 hours, 17 minutes
31257	4-Normal	Engineering	02/14/2017	153 days, 1 hour, 23 minutes
31438	4-Normal	Engineering	02/15/2017	133 days, 2 hours, 37 minutes
31488	4-Normal	Engineering	10/13/2016	126 days, 0 hours, 48 minutes
31584	4-Normal	Engineering	02/06/2017	118 days, 21 hours, 17 minutes
31831	4-Normal	Engineering	11/10/2016	98 days, 23 hours, 1 minute
32030	4-Normal	Engineering	02/10/2017	76 days, 9 hours, 29 minutes
32059	2-High	Engineering	02/15/2017	73 days, 5 hours, 19 minutes
32134	4-Normal	Engineering	02/15/2017	64 days, 20 hours, 24 minutes
32147	4-Normal	Support Agency	02/15/2017	62 days, 19 hours, 49 minutes
32162	4-Normal	Engineering	02/14/2017	58 days, 22 hours, 18 minutes
32197	4-Normal	Engineering	02/16/2017	55 days, 1 hour, 27 minutes
32225	4-Normal	Engineering	12/28/2016	49 days, 19 hours, 51 minutes
32233	4-Normal	Engineering	02/10/2017	47 days, 19 hours, 11 minutes
32263	4-Normal	Engineering	02/10/2017	41 days, 22 hours, 42 minutes
32317	4-Normal	Engineering	02/15/2017	36 days, 22 hours, 20 minutes
32327	4-Normal	Engineering	02/15/2017	35 days, 18 hours, 25 minutes
32330	3-Elevated	Engineering	02/16/2017	35 days, 5 hours, 26 minutes
32331	4-Normal	Support Agency	02/14/2017	35 days, 1 hour, 8 minutes
32342	4-Normal	Engineering	02/06/2017	33 days, 17 hours, 38 minutes
32406	3-Elevated	Engineering	02/15/2017	23 days, 2 hours, 32 minutes
32463	4-Normal	Engineering	01/24/2017	22 days, 22 hours, 27 minutes
32470	3-Elevated	Engineering	02/16/2017	22 days, 8 hours, 8 minutes

32480	4-Normal	Engineering	02/10/2017	21 days, 8 hours, 4 minutes
32488	4-Normal	Engineering	02/10/2017	20 days, 20 hours, 10 minutes
32493	4-Normal	Engineering	02/13/2017	20 days, 18 hours, 47 minutes
32513	4-Normal	Engineering	02/10/2017	16 days, 23 hours, 46 minutes
32520	4-Normal	Engineering	02/15/2017	16 days, 19 hours, 33 minutes
32521	4-Normal	Support Agency	02/15/2017	16 days, 19 hours, 16 minutes
32523	4-Normal	Network Administration	02/15/2017	16 days, 19 hours, 9 minutes
32524	4-Normal	Engineering	02/10/2017	16 days, 19 hours, 8 minutes
32525	4-Normal	Engineering	02/15/2017	16 days, 19 hours, 7 minutes
32545	4-Normal	Engineering	02/14/2017	14 days, 20 hours, 58 minutes
32575	4-Normal	Engineering	02/10/2017	13 days, 23 hours, 52 minutes
32591	3-Elevated	Engineering	02/15/2017	13 days, 23 hours, 15 minutes
32599	4-Normal	Engineering	02/15/2017	12 days, 20 hours, 19 minutes
32600	4-Normal	Engineering	02/06/2017	12 days, 19 hours, 34 minutes
32605	3-Elevated	Engineering	02/15/2017	10 days, 8 hours, 2 minutes
32606	4-Normal	Engineering	02/13/2017	10 days, 2 hours, 23 minutes
32611	4-Normal	Engineering	02/13/2017	9 days, 20 hours, 52 minutes
32613	4-Normal	Engineering	02/09/2017	9 days, 17 hours, 42 minutes
32618	4-Normal	Engineering	02/13/2017	8 days, 23 hours, 59 minutes
32620	1-Critical	Engineering	02/07/2017	8 days, 21 hours, 42 minutes
32621	4-Normal	Engineering	02/15/2017	8 days, 21 hours, 30 minutes
32625	3-Elevated	Engineering	02/15/2017	8 days, 6 hours, 49 minutes
32628	4-Normal	Engineering	02/15/2017	8 days, 1 hour, 37 minutes
32632	4-Normal	Engineering	02/15/2017	7 days, 17 hours, 2 minutes
32639	4-Normal	Engineering	02/10/2017	6 days, 20 hours, 15 minutes

32640	4-Normal	Engineering	02/15/2017	6 days, 17 hours, 15 minutes
32641	4-Normal	Engineering	02/10/2017	6 days, 14 hours, 48 minutes
32642	3-Elevated	Engineering	02/16/2017	6 days, 6 hours, 37 minutes
32643	4-Normal	Engineering	02/13/2017	6 days, 1 hour, 49 minutes
32645	3-Elevated	Engineering	02/15/2017	5 days, 19 hours, 38 minutes
32647	4-Normal	Engineering	02/15/2017	5 days, 3 hours, 56 minutes
32653	4-Normal	Engineering	02/16/2017	3 days, 2 hours, 15 minutes
32654	4-Normal	Engineering	02/13/2017	3 days, 1 hour, 11 minutes
32655	2-High	Engineering	02/15/2017	2 days, 23 hours, 45 minutes
32656	3-Elevated	Engineering	02/16/2017	2 days, 23 hours, 19 minutes
32657	4-Normal	Engineering	02/13/2017	2 days, 21 hours, 45 minutes
32665	4-Normal	Engineering	02/15/2017	2 days, 1 hour, 5 minutes
32676	4-Normal	Customer	02/15/2017	1 day, 18 hours, 9 minutes
32681	3-Elevated	Engineering	02/16/2017	0 days, 22 hours, 25 minutes
32684	4-Normal	Engineering	02/16/2017	0 days, 17 hours, 48 minutes
32685	4-Normal	Engineering	02/16/2017	0 days, 14 hours, 36 minutes
32686	3-Elevated	Engineering	02/16/2017	0 days, 9 hours, 32 minutes
32687	4-Normal	Engineering	02/16/2017	0 days, 3 hours, 33 minutes
32689	4-Normal	Engineering	02/16/2017	0 days, 1 hour, 20 minutes