Open Science Grid: (18:03 , 10/03/2011)

This report contains data from 99 Tickets.

Ticket Number	Customer Impact	*Status*	Last Edit Date	Age of Ticket†‡
8839	4-Normal	Resolved	02/18/2011	454 days, 5 hours, 52 minutes
9505	4-Normal	Resolved	11/12/2010	333 days, 4 hours, 39 minutes
9527	2-High	Resolved	12/15/2010	329 days, 5 hours, 21 minutes
9686	4-Normal	Resolved	12/14/2010	299 days, 4 hours, 50 minutes
9967	3-Elevated	Resolved	02/15/2011	230 days, 7 hours, 4 minutes
9977	4-Normal	Resolved	02/28/2011	228 days, 10 hours, 16 minutes
10018	3-Elevated	Resolved	03/14/2011	220 days, 14 hours, 57 minutes
10045	4-Normal	Resolved	03/07/2011	210 days, 8 hours, 47 minutes
10083	3-Elevated	Resolved	03/25/2011	203 days, 0 hours, 46 minutes
10129	4-Normal	Engineering	09/29/2011	193 days, 12 hours, 44 minutes
10131	4-Normal	Engineering	09/29/2011	193 days, 6 hours, 0 minutes
10237	2-High	Resolved	04/18/2011	172 days, 15 hours, 21 minutes
10312	4-Normal	Engineering	09/20/2011	158 days, 1 hour, 6 minutes
10427	4-Normal	Engineering	09/21/2011	139 days, 21 hours, 52 minutes
10455	4-Normal	Resolved	06/10/2011	133 days, 4 hours, 9 minutes
10490	4-Normal	Engineering	07/26/2011	127 days, 17 hours, 11 minutes
10506	4-Normal	Resolved	06/11/2011	123 days, 7 hours, 51 minutes
10519	4-Normal	Engineering	09/21/2011	122 days, 14 hours, 56 minutes
10552	4-Normal	Resolved	06/15/2011	114 days, 3 hours, 20 minutes
10568	2-High	Resolved	06/24/2011	111 days, 6 hours, 14 minutes
10570	4-Normal	Engineering	09/15/2011	111 days, 1 hour, 58 minutes
10615	4-Normal	Resolved	06/27/2011	100 days, 1 hour, 59 minutes
10639	4-Normal	Engineering	07/05/2011	92 days, 12 hours, 6 minutes
10664	4-Normal	Engineering	09/21/2011	87 days, 23 hours, 8 minutes
10705	3-Elevated	Engineering	09/28/2011	76 days, 4 hours, 50 minutes
10706	3-Elevated	Resolved	07/20/2011	76 days, 3 hours, 42 minutes

10725	4 - Normal	Engineering	09/28/2011	69 days, 3 hours, 58 minutes
10726	4 - Normal	Engineering	09/07/2011	69 days, 3 hours, 45 minutes
10727	4 - Normal	Engineering	10/03/2011	69 days, 3 hours, 41 minutes
10738	4 - Normal	Engineering	09/06/2011	68 days, 0 hours, 53 minutes
10739	4 - Normal	Engineering	09/06/2011	67 days, 19 hours, 45 minutes
10776	4 - Normal	Engineering	09/28/2011	60 days, 5 hours, 15 minutes
10789	4 - Normal	Resolved	08/31/2011	55 days, 22 hours, 53 minutes
10797	4 - Normal	Engineering	09/26/2011	55 days, 21 hours, 7 minutes
10815	4 - Normal	Engineering	09/29/2011	54 days, 21 hours, 13 minutes
10817	4 - Normal	Engineering	09/29/2011	54 days, 20 hours, 31 minutes
10849	4 - Normal	Engineering	09/29/2011	52 days, 2 hours, 1 minute
10877	4 - Normal	Engineering	09/22/2011	47 days, 3 hours, 20 minutes
10898	4 - Normal	Engineering	09/26/2011	41 days, 18 hours, 16 minutes
10908	4 - Normal	Engineering	09/29/2011	40 days, 2 hours, 20 minutes
10909	4 - Normal	Engineering	09/27/2011	40 days, 1 hour, 7 minutes
10920	4 - Normal	Engineering	09/26/2011	38 days, 20 hours, 40 minutes
10925	4 - Normal	Engineering	09/29/2011	38 days, 3 hours, 41 minutes
10929	4 - Normal	Engineering	09/22/2011	38 days, 1 hour, 12 minutes
10931	4 - Normal	Engineering	09/14/2011	37 days, 22 hours, 44 minutes
10935	4 - Normal	Resolved	09/01/2011	36 days, 22 hours, 23 minutes
10951	4 - Normal	Engineering	09/29/2011	31 days, 1 hour, 50 minutes
10952	4 - Normal	Engineering	09/29/2011	31 days, 1 hour, 50 minutes
10961	4 - Normal	Engineering	09/22/2011	27 days, 7 hours, 21 minutes
10962	4 - Normal	Engineering	09/22/2011	27 days, 6 hours, 44 minutes
10963	4 - Normal	Engineering	09/22/2011	27 days, 4 hours, 55 minutes
10966	4 - Normal	Engineering	09/29/2011	27 days, 0 hours, 54 minutes
10968	4 - Normal	Engineering	09/29/2011	26 days, 23 hours, 27 minutes
10972	4 - Normal	Engineering	09/22/2011	26 days, 14 hours, 53 minutes

10977	4-Normal	Engineering	09/29/2011	25 days, 7 hours, 19 minutes
10984	4-Normal	Engineering	09/15/2011	24 days, 6 hours, 40 minutes
10987	4-Normal	Engineering	10/03/2011	21 days, 7 hours, 45 minutes
10989	4-Normal	Engineering	09/15/2011	20 days, 22 hours, 8 minutes
10990	4-Normal	Engineering	09/16/2011	20 days, 21 hours, 48 minutes
11001	4-Normal	Engineering	09/22/2011	19 days, 23 hours, 26 minutes
11003	4-Normal	Engineering	09/19/2011	19 days, 20 hours, 13 minutes
11004	4-Normal	Engineering	09/19/2011	19 days, 19 hours, 15 minutes
11014	4-Normal	Engineering	09/22/2011	17 days, 12 hours, 45 minutes
11016	4-Normal	Engineering	09/30/2011	17 days, 7 hours, 33 minutes
11019	4-Normal	Engineering	09/16/2011	17 days, 7 hours, 22 minutes
11021	4-Normal	Engineering	09/20/2011	15 days, 5 hours, 11 minutes
11025	4-Normal	Engineering	09/20/2011	14 days, 2 hours, 56 minutes
11028	4-Normal	Engineering	09/22/2011	13 days, 20 hours, 1 minute
11029	3-Elevated	Resolved	09/19/2011	13 days, 19 hours, 33 minutes
11030	4-Normal	Engineering	09/28/2011	13 days, 19 hours, 12 minutes
11033	4-Normal	Engineering	09/29/2011	12 days, 2 hours, 40 minutes
11036	4-Normal	Engineering	10/03/2011	11 days, 15 hours, 54 minutes
11037	4-Normal	Engineering	09/26/2011	11 days, 4 hours, 44 minutes
11038	4-Normal	Engineering	09/22/2011	10 days, 19 hours, 51 minutes
11039	4-Normal	Engineering	09/22/2011	10 days, 19 hours, 15 minutes
11041	4-Normal	Engineering	09/27/2011	10 days, 13 hours, 38 minutes
11042	4-Normal	Engineering	09/30/2011	10 days, 4 hours, 27 minutes
11044	4-Normal	Engineering	09/28/2011	7 days, 3 hours, 43 minutes
11045	4-Normal	Engineering	09/27/2011	7 days, 1 hour, 19 minutes
11047	4-Normal	Engineering	09/27/2011	6 days, 23 hours, 45 minutes
11049	4-Normal	Engineering	10/03/2011	6 days, 9 hours, 32 minutes
11050	4-Normal	Engineering	10/03/2011	6 days, 9 hours, 28 minutes
11053	4-Normal	Engineering	09/27/2011	6 days, 6 hours, 31 minutes

11054	4-Normal	Engineering	09/27/2011	6 days, 6 hours, 28 minutes
11055	4-Normal	Engineering	09/27/2011	6 days, 4 hours, 3 minutes
11062	4-Normal	Engineering	09/28/2011	4 days, 22 hours, 49 minutes
11064	4-Normal	Engineering	09/28/2011	4 days, 20 hours, 56 minutes
11065	4-Normal	Engineering	09/30/2011	4 days, 8 hours, 12 minutes
11068	4-Normal	Engineering	09/29/2011	4 days, 4 hours, 44 minutes
11069	4-Normal	Engineering	09/30/2011	3 days, 16 hours, 22 minutes
11070	4-Normal	Engineering	10/01/2011	3 days, 0 hours, 27 minutes
11071	4-Normal	Engineering	09/30/2011	2 days, 21 hours, 46 minutes
11072	4-Normal	Engineering	09/30/2011	2 days, 19 hours, 10 minutes
11077	4-Normal	Engineering	10/03/2011	0 days, 7 hours, 12 minutes
11078	4-Normal	Engineering	10/03/2011	0 days, 7 hours, 11 minutes
11079	4-Normal	Engineering	10/03/2011	0 days, 0 hours, 39 minutes
11080	4-Normal	Engineering	10/03/2011	0 days, 0 hours, 36 minutes
11081	4-Normal	Engineering	10/03/2011	0 days, 0 hours, 31 minutes
11082	4-Normal	Engineering	10/03/2011	0 days, 0 hours, 26 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours