

Open Science Grid: (20:37 , 12/01/2011)

This report contains data from 74 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket †‡
8839	4-Normal	Resolved	02/18/2011	513 days, 8 hours, 26 minutes
9505	4-Normal	Resolved	11/12/2010	392 days, 7 hours, 14 minutes
9527	2-High	Resolved	12/15/2010	388 days, 7 hours, 55 minutes
9686	4-Normal	Resolved	12/14/2010	358 days, 7 hours, 24 minutes
9967	3-Elevated	Resolved	02/15/2011	289 days, 9 hours, 38 minutes
9977	4-Normal	Resolved	02/28/2011	287 days, 12 hours, 50 minutes
10018	3-Elevated	Resolved	03/14/2011	279 days, 17 hours, 31 minutes
10045	4-Normal	Resolved	03/07/2011	269 days, 11 hours, 21 minutes
10083	3-Elevated	Resolved	03/25/2011	262 days, 3 hours, 20 minutes
10237	2-High	Resolved	04/18/2011	231 days, 17 hours, 55 minutes
10455	4-Normal	Resolved	06/10/2011	192 days, 6 hours, 43 minutes
10506	4-Normal	Resolved	06/11/2011	182 days, 10 hours, 25 minutes
10552	4-Normal	Resolved	06/15/2011	173 days, 5 hours, 55 minutes
10568	2-High	Resolved	06/24/2011	170 days, 8 hours, 48 minutes
10615	4-Normal	Resolved	06/27/2011	159 days, 4 hours, 33 minutes
10639	4-Normal	Engineering	12/01/2011	151 days, 14 hours, 40 minutes
10706	3-Elevated	Resolved	07/20/2011	135 days, 6 hours, 17 minutes
10725	4-Normal	Engineering	12/01/2011	128 days, 6 hours, 33 minutes
10727	4-Normal	Engineering	11/08/2011	128 days, 6 hours, 15 minutes
10738	4-Normal	Engineering	11/21/2011	127 days, 3 hours, 27 minutes
10789	4-Normal	Resolved	08/31/2011	115 days, 1 hour, 27 minutes
10797	4-Normal	Engineering	11/14/2011	114 days, 23 hours, 41 minutes
10815	4-Normal	Engineering	11/28/2011	113 days, 23 hours, 47 minutes
10920	4-Normal	Engineering	12/01/2011	97 days, 23 hours, 14 minutes
10935	4-Normal	Resolved	09/01/2011	96 days, 0 hours, 58 minutes
11003	4-Normal	Engineering	09/19/2011	78 days, 22 hours, 47 minutes

11014	4-Normal	Engineering	09/22/2011	76 days, 15 hours, 19 minutes
11029	3-Elevated	Resolved	09/19/2011	72 days, 22 hours, 7 minutes
11033	4-Normal	Engineering	12/01/2011	71 days, 5 hours, 14 minutes
11038	4-Normal	Engineering	11/30/2011	69 days, 22 hours, 25 minutes
11049	4-Normal	Engineering	11/28/2011	65 days, 12 hours, 6 minutes
11083	4-Normal	Engineering	11/30/2011	58 days, 23 hours, 54 minutes
11105	4-Normal	Engineering	10/28/2011	55 days, 4 hours, 38 minutes
11116	4-Normal	Engineering	11/28/2011	52 days, 10 hours, 21 minutes
11121	4-Normal	Engineering	11/28/2011	51 days, 18 hours, 44 minutes
11125	4-Normal	Engineering	11/18/2011	51 days, 1 hour, 26 minutes
11142	4-Normal	Resolved	10/25/2011	45 days, 3 hours, 1 minute
11146	4-Normal	Engineering	11/29/2011	44 days, 6 hours, 17 minutes
11151	4-Normal	Engineering	10/26/2011	43 days, 3 hours, 30 minutes
11174	4-Normal	Engineering	11/09/2011	37 days, 23 hours, 49 minutes
11176	4-Normal	Engineering	11/29/2011	37 days, 20 hours, 9 minutes
11180	4-Normal	Resolved	11/17/2011	36 days, 10 hours, 43 minutes
11181	2-High	Resolved	11/17/2011	36 days, 10 hours, 25 minutes
11182	2-High	Engineering	11/28/2011	36 days, 10 hours, 24 minutes
11184	4-Normal	Resolved	10/26/2011	36 days, 10 hours, 15 minutes
11194	4-Normal	Engineering	11/28/2011	34 days, 8 hours, 47 minutes
11196	4-Normal	Engineering	11/29/2011	34 days, 4 hours, 45 minutes
11197	4-Normal	Engineering	11/08/2011	33 days, 23 hours, 48 minutes
11203	4-Normal	Engineering	11/21/2011	30 days, 1 hour, 28 minutes
11228	1-Critical	Engineering	11/08/2011	24 days, 2 hours, 10 minutes
11248	4-Normal	Engineering	11/14/2011	20 days, 23 hours, 13 minutes
11261	4-Normal	Engineering	11/23/2011	18 days, 13 hours, 45 minutes
11263	4-Normal	Engineering	11/29/2011	18 days, 2 hours, 30 minutes
11267	4-Normal	Engineering	11/30/2011	16 days, 23 hours, 19 minutes

11270	2-High	Engineering	12/01/2011	16 days, 2 hours, 19 minutes
11272	4-Normal	Engineering	11/18/2011	15 days, 5 hours, 50 minutes
11276	4-Normal	Engineering	11/28/2011	14 days, 2 hours, 36 minutes
11280	4-Normal	Engineering	11/30/2011	13 days, 9 hours, 47 minutes
11282	3-Elevated	Engineering	11/28/2011	13 days, 3 hours, 39 minutes
11283	4-Normal	Engineering	11/30/2011	13 days, 2 hours, 51 minutes
11286	4-Normal	Engineering	12/01/2011	11 days, 21 hours, 51 minutes
11288	4-Normal	Engineering	11/27/2011	10 days, 8 hours, 46 minutes
11292	4-Normal	Engineering	11/30/2011	9 days, 22 hours, 7 minutes
11293	4-Normal	Engineering	12/01/2011	9 days, 21 hours, 17 minutes
11301	4-Normal	Engineering	12/01/2011	3 days, 1 hour, 59 minutes
11303	4-Normal	Engineering	11/29/2011	1 day, 23 hours, 9 minutes
11304	4-Normal	Engineering	11/30/2011	1 day, 20 hours, 14 minutes
11306	4-Normal	Engineering	12/01/2011	1 day, 1 hour, 28 minutes
11307	4-Normal	Engineering	11/30/2011	1 day, 1 hour, 26 minutes
11308	4-Normal	Engineering	12/01/2011	1 day, 0 hours, 44 minutes
11309	4-Normal	Engineering	12/01/2011	1 day, 0 hours, 36 minutes
11311	2-High	Engineering	12/01/2011	0 days, 14 hours, 14 minutes
11314	4-Normal	Engineering	12/01/2011	0 days, 1 hour, 37 minutes
11315	4-Normal	Engineering	12/01/2011	0 days, 0 hours, 11 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours