



Online Surveys  
Data Collection  
and Integration

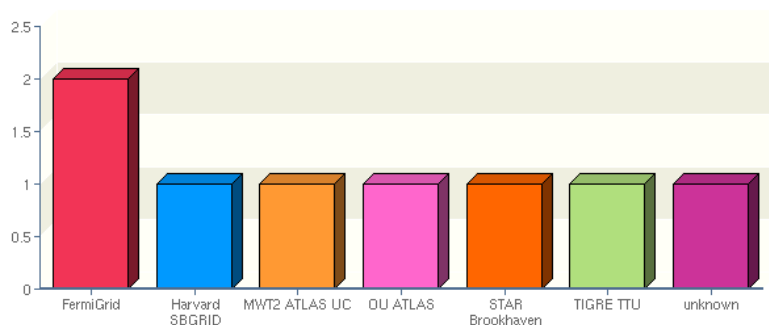
www.surveygizmo.c

## Report: Response Summary Report

Survey: Follow-up on CA certificates distribution transition.

Compiled: 10/07/2008

1. Please select the site for which you are answering these questions. For more than one site please fill out the survey again. If you are unsure, you can see the Site names shown at <https://oim.grid.iu.edu/pub/resource/show.php>.



### STATISTICS

Choices Selected: 8

Total Responses: 8

### SUMMARY

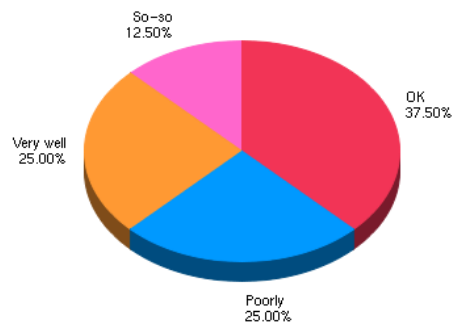
VALUE	COUNT	PERCENT %
FermiGrid	2	25.00%
Harvard SBGRID	1	12.50%
MWT2 ATLAS UC	1	12.50%
OU ATLAS	1	12.50%
STAR Brookhaven	1	12.50%
TIGRE TTU	1	12.50%
unknown	1	12.50%

Report from www.SurveyGizmo.com

**2. When will you complete, or have you already completed this CA distribution transition for the types of services listed below. ()**

ITEM	Completed	1 Oct. 2008	1 Nov. 2008	1 Dec. 2008	1 Jan. 2009 or later	Not Applicable	I don't know	Total
Compute elements	50.0% 4	25.0% 2	12.5% 1	-	-	12.5% 1	-	8
Storage Elements	37.5% 3	-	-	-	-	37.5% 3	25.0% 2	8
VOMS servers	12.5% 1	25.0% 2	12.5% 1	-	-	37.5% 3	12.5% 1	8
GUMS servers	25.0% 2	25.0% 2	12.5% 1	-	-	25.0% 2	12.5% 1	8
Client installations	50.0% 4	-	-	-	-	12.5% 1	37.5% 3	8
<b>Average %:</b>	<b>35.0%</b>	<b>15.0%</b>	<b>7.5%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>25.0%</b>	<b>17.5%</b>	

**Total Responses: 8**

**3. Please rate OSG in how well this transition is being handled.****STATISTICS**

Choices Selected: 8

Total Responses: 8

**SUMMARY**

VALUE	COUNT	PERCENT %
OK	3	37.50%
Poorly	2	25.00%
Very well	2	25.00%
So-so	1	12.50%

Report from [www.SurveyGizmo.com](http://www.SurveyGizmo.com)

**4. Please provide your name and email address.**

NAME ( 0.00 ON AVERAGE)			
	Values	Count	Percent
	Alan Sill	1	12.50%
	Doug Olson	1	12.50%
	Horst Severini	1	12.50%
	Ian Stokes-Rees	1	12.50%
	Keith Chadwick	1	12.50%
	Sarah Williams	1	12.50%
	Steve Timm	1	12.50%
	Wayne Betts	1	12.50%

EMAIL ADDRESS ( 0.00 ON AVERAGE)			
	Values	Count	Percent
	Alan.Sill@ttu.edu	1	12.50%
	chadwick@fnal.gov	1	12.50%
	dloolson@lbl.gov	1	12.50%
	hs@nhn.ou.edu	1	12.50%
	ijstokes@crystal.harvard.edu	1	12.50%
	saewill@iupui.edu	1	12.50%
	timmm@fnal.gov	1	12.50%
	wbetts@bnl.gov	1	12.50%

**Total Responses: 8**

**Appendix: 5.****Additional comments and feedback you would like to provide for OSG regarding this transition.**

## DATA

CODE	VALUE
13597155	additional comments
13665021	Neither the announcement nor follow up notes: <a href="http://www.grid.iu.edu/news/news.php?id=430">http://www.grid.iu.edu/news/news.php?id=430</a> <a href="http://vdt.cs.wisc.edu/releases/1.8.1/certificate_authorities.html#distribution">http://vdt.cs.wisc.edu/releases/1.8.1/certificate_authorities.html#distribution</a> made it clear which of the following configuration options we should be using for the source of our CA certs: cacerts_url = <a href="http://vdt.cs.wisc.edu/software/certificates/vdt-igtf-ca-certs-version">http://vdt.cs.wisc.edu/software/certificates/vdt-igtf-ca-certs-version</a> cacerts_url = <a href="http://software.grid.iu.edu/pacman/cadist/ca-certs-version">http://software.grid.iu.edu/pacman/cadist/ca-certs-version</a>
13668212	This transition has already resulted in a near miss on the eve of the LHC turnon. We have 2000+ systems to upgrade, and we have to negotiate for time to perform these changes with the system stakeholders. Transitions of this sort need to be well publicized and allow for a significant transition period.
13683407	Need further attention to simplifying process.
13687095	Pacman mechanism worked fine. But the command and control on the way to announcing it was very very bad. But for our early detection of the planned changes in the default CA package, four VO's would have been out of business.
14011326	All went smoothly following the instructions (for OSG 0.8.0), except "vdt-control --off" did not stop the RSV probes, so I wound up with two sets of them running at the end. Easy enough to fix and no problems noted since. The email threads and discussions at meetings had me concerned that this was going to be a hassle that wasn't initially well thought out. In the end though, it seems to have worked out, so perhaps all that discussion was useful and resulted in a satisfactory process after all. Still, I'm glad I waited until the smoke had cleared a bit.

**Appendix: 6.****Please provide your name and email address.****DATA**

NAME	EMAIL ADDRESS
Doug Olson	dloolson@lbl.gov
Ian Stokes-Rees	ijstokes@crystal.harvard.edu
Keith Chadwick	chadwick@fnal.gov
Sarah Williams	saewill@iupui.edu
Alan Sill	Alan.Sill@ttu.edu
Steve Timm	timmm@fnal.gov
Horst Severini	hs@nhn.ou.edu
Wayne Betts	wbetts@bnl.gov