

This report contains data from 126 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket † ‡
14604	4 -Normal	Engineering	06/02/2014	420 days, 0 hours, 58 minutes
14623	4 -Normal	Engineering	06/05/2014	417 days, 2 hours, 10 minutes
14648	4 -Normal	Engineering	06/03/2014	415 days, 18 hours, 13 minutes
14681	4 -Normal	Engineering	06/02/2014	414 days, 14 hours, 54 minutes
14708	4 -Normal	Engineering	06/02/2014	412 days, 20 hours, 24 minutes
14732	4 -Normal	Engineering	06/04/2014	409 days, 13 hours, 24 minutes
14766	4 -Normal	Engineering	06/02/2014	408 days, 20 hours, 45 minutes
14818	4 -Normal	Engineering	06/02/2014	406 days, 6 hours, 36 minutes
14929	4 -Normal	Engineering	06/05/2014	402 days, 3 hours, 2 minutes
14939	4 -Normal	Engineering	06/02/2014	401 days, 13 hours, 5 minutes
14985	4 -Normal	Engineering	06/02/2014	399 days, 5 hours, 9 minutes
14988	4 -Normal	Engineering	06/03/2014	399 days, 0 hours, 39 minutes
15011	4 -Normal	Engineering	06/02/2014	397 days, 22 hours, 12 minutes
15014	4 -Normal	Engineering	06/02/2014	397 days, 3 hours, 19 minutes
15017	4 -Normal	Engineering	06/02/2014	396 days, 1 hour, 47 minutes
15027	4 -Normal	Engineering	06/02/2014	395 days, 6 hours, 47 minutes
15030	4 -Normal	Engineering	06/02/2014	395 days, 5 hours, 38 minutes
15033	4 -Normal	Engineering	06/02/2014	395 days, 4 hours, 14 minutes
15048	4 -Normal	Engineering	06/02/2014	394 days, 6 hours, 54 minutes
15053	4 -Normal	Engineering	06/02/2014	394 days, 3 hours, 30 minutes
15073	4 -Normal	Engineering	06/02/2014	393 days, 23 hours, 48 minutes
15092	4 -Normal	Engineering	06/02/2014	393 days, 1 hour, 28 minutes
15094	4 -Normal	Engineering	06/02/2014	393 days, 0 hours, 39 minutes
15096	4 -Normal	Engineering	06/05/2014	393 days, 0 hours, 18 minutes
15098	4 -Normal	Engineering	06/02/2014	392 days, 23 hours, 55 minutes
15101	4 -Normal	Engineering	06/03/2014	392 days, 21 hours, 29 minutes

15114	4 -Normal	Engineering	06/02/2014	392 days, 0 hours, 9 minutes
15119	4 -Normal	Engineering	06/02/2014	391 days, 19 hours, 21 minutes
15131	4 -Normal	Engineering	06/02/2014	390 days, 22 hours, 39 minutes
15137	4 -Normal	Engineering	06/02/2014	388 days, 11 hours, 56 minutes
15147	4 -Normal	Engineering	06/03/2014	388 days, 0 hours, 24 minutes
15149	4 -Normal	Engineering	06/02/2014	388 days, 0 hours, 14 minutes
15151	4 -Normal	Engineering	06/02/2014	387 days, 23 hours, 53 minutes
15175	4 -Normal	Engineering	06/02/2014	386 days, 4 hours, 38 minutes
15183	4 -Normal	Engineering	06/02/2014	385 days, 10 hours, 59 minutes
15188	4 -Normal	Engineering	06/02/2014	385 days, 4 hours, 46 minutes
15189	4 -Normal	Engineering	06/03/2014	385 days, 3 hours, 55 minutes
15190	4 -Normal	Engineering	06/02/2014	385 days, 3 hours, 15 minutes
15193	4 -Normal	Engineering	06/02/2014	385 days, 0 hours, 17 minutes
15194	4 -Normal	Engineering	06/02/2014	384 days, 23 hours, 34 minutes
15207	4 -Normal	Engineering	06/02/2014	384 days, 4 hours, 38 minutes
15209	4 -Normal	Engineering	06/02/2014	383 days, 22 hours, 9 minutes
15214	4 -Normal	Engineering	06/02/2014	381 days, 22 hours, 30 minutes
15223	4 -Normal	Engineering	06/02/2014	381 days, 4 hours, 43 minutes
15224	4 -Normal	Engineering	06/02/2014	381 days, 4 hours, 33 minutes
15226	4 -Normal	Engineering	06/03/2014	381 days, 4 hours, 12 minutes
15228	4 -Normal	Engineering	06/02/2014	381 days, 0 hours, 47 minutes
15231	4 -Normal	Engineering	06/03/2014	380 days, 23 hours, 46 minutes
15247	4 -Normal	Engineering	06/02/2014	379 days, 23 hours, 37 minutes
15264	4 -Normal	Engineering	06/02/2014	378 days, 4 hours, 46 minutes
15269	4 -Normal	Engineering	06/03/2014	378 days, 2 hours, 36 minutes
15273	4 -Normal	Engineering	06/02/2014	378 days, 0 hours, 46 minutes
15286	4 -Normal	Engineering	06/02/2014	377 days, 17 hours, 43 minutes
15292	4 -Normal	Engineering	06/03/2014	377 days, 2 hours, 10 minutes
15293	4 -Normal	Engineering	06/03/2014	377 days, 2 hours, 7 minutes

15294	4 -Normal	Engineering	06/03/2014	377 days, 2 hours, 2 minutes
15311	4 -Normal	Engineering	06/03/2014	374 days, 7 hours, 12 minutes
15312	4 -Normal	Engineering	06/03/2014	374 days, 6 hours, 4 minutes
15315	4 -Normal	Engineering	06/03/2014	374 days, 4 hours, 45 minutes
15334	4 -Normal	Engineering	06/03/2014	372 days, 11 hours, 32 minutes
15363	4 -Normal	Engineering	06/03/2014	371 days, 4 hours, 47 minutes
15373	4 -Normal	Engineering	06/03/2014	370 days, 6 hours, 28 minutes
18865	4 -Normal	Engineering	02/03/2014	134 days, 5 hours, 36 minutes
19550	4 -Normal	Engineering	02/25/2014	114 days, 5 hours, 50 minutes
19577	4 -Normal	Engineering	06/05/2014	112 days, 16 hours, 29 minutes
19578	4 -Normal	Engineering	06/03/2014	112 days, 16 hours, 25 minutes
19651	4 -Normal	Engineering	04/10/2014	107 days, 3 hours, 33 minutes
19987	4 -Normal	Engineering	06/03/2014	90 days, 23 hours, 10 minutes
20099	4 -Normal	Engineering	03/17/2014	86 days, 2 hours, 3 minutes
20201	3 -Elevated	Customer	06/03/2014	79 days, 21 hours, 57 minutes
20229	4 -Normal	Engineering	06/05/2014	77 days, 23 hours, 50 minutes
20318	3 -Elevated	Engineering	03/26/2014	71 days, 21 hours, 8 minutes
20398	4 -Normal	Engineering	04/07/2014	64 days, 21 hours, 31 minutes
20477	4 -Normal	Engineering	06/03/2014	58 days, 4 hours, 53 minutes
20573	4 -Normal	Engineering	05/29/2014	57 days, 1 hour, 17 minutes
20576	4 -Normal	Engineering	06/05/2014	57 days, 0 hours, 51 minutes
20583	3 -Elevated	Engineering	06/05/2014	56 days, 23 hours, 24 minutes
20616	4 -Normal	Engineering	06/02/2014	56 days, 5 hours, 30 minutes
20775	4 -Normal	Engineering	06/05/2014	49 days, 0 hours, 52 minutes
20819	4 -Normal	Engineering	06/05/2014	44 days, 22 hours, 9 minutes
20827	4 -Normal	Engineering	05/20/2014	44 days, 0 hours, 46 minutes
20973	3 -Elevated	Engineering	06/03/2014	34 days, 7 hours, 27 minutes
21014	4 -Normal	Engineering	05/21/2014	29 days, 12 hours, 39 minutes

21034	4 -Normal	Engineering	05/12/2014	28 days, 8 hours, 22 minutes
21044	4 -Normal	Engineering	06/05/2014	28 days, 1 hour, 13 minutes
21048	4 -Normal	Engineering	06/05/2014	27 days, 21 hours, 43 minutes
21064	4 -Normal	Engineering	06/03/2014	27 days, 1 hour, 45 minutes
21081	4 -Normal	Engineering	06/03/2014	24 days, 4 hours, 38 minutes
21088	4 -Normal	Engineering	06/04/2014	23 days, 20 hours, 1 minute
21103	4 -Normal	Engineering	06/05/2014	23 days, 0 hours, 23 minutes
21104	4 -Normal	Engineering	06/05/2014	23 days, 0 hours, 19 minutes
21121	4 -Normal	Engineering	06/03/2014	21 days, 3 hours, 35 minutes
21125	4 -Normal	Engineering	06/05/2014	21 days, 2 hours, 11 minutes
21129	4 -Normal	Engineering	06/03/2014	20 days, 22 hours, 31 minutes
21136	4 -Normal	Engineering	05/29/2014	18 days, 23 hours, 18 minutes
21138	4 -Normal	Engineering	06/05/2014	17 days, 7 hours, 44 minutes
21150	4 -Normal	Engineering	05/20/2014	17 days, 3 hours, 44 minutes
21158	4 -Normal	Engineering	06/05/2014	16 days, 19 hours, 33 minutes
21168	4 -Normal	Engineering	06/05/2014	16 days, 0 hours, 58 minutes
21191	4 -Normal	Engineering	06/04/2014	15 days, 1 hour, 23 minutes
21209	4 -Normal	Engineering	05/30/2014	13 days, 22 hours, 0 minutes
21214	4 -Normal	Customer	06/05/2014	13 days, 19 hours, 16 minutes
21221	4 -Normal	Engineering	06/03/2014	10 days, 0 hours, 24 minutes
21242	4 -Normal	Engineering	06/05/2014	8 days, 23 hours, 17 minutes
21250	3 -Elevated	Engineering	06/04/2014	8 days, 19 hours, 0 minutes
21255	4 -Normal	Engineering	06/05/2014	8 days, 5 hours, 26 minutes
21264	4 -Normal	Engineering	06/02/2014	7 days, 23 hours, 59 minutes
21266	4 -Normal	Engineering	06/05/2014	7 days, 22 hours, 8 minutes
21269	4 -Normal	Engineering	06/03/2014	7 days, 3 hours, 46 minutes
21270	4 -Normal	Engineering	06/03/2014	7 days, 1 hour, 7 minutes
21271	4 -Normal	Engineering	06/03/2014	7 days, 1 hour, 1 minute
21276	4 -Normal	Engineering	06/03/2014	6 days, 22 hours, 17 minutes

21288	4 -Normal	Engineering	06/05/2014	5 days, 23 hours, 29 minutes
21293	4 -Normal	Engineering	06/05/2014	3 days, 5 hours, 5 minutes
21299	4 -Normal	Engineering	06/03/2014	3 days, 4 hours, 16 minutes
21306	4 -Normal	Engineering	06/04/2014	2 days, 22 hours, 41 minutes
21309	4 -Normal	Engineering	06/04/2014	2 days, 20 hours, 55 minutes
21313	4 -Normal	Engineering	06/03/2014	2 days, 2 hours, 24 minutes
21314	4 -Normal	Engineering	06/04/2014	2 days, 0 hours, 52 minutes
21322	4 -Normal	Engineering	06/05/2014	1 day, 22 hours, 26 minutes
21324	3 -Elevated	Engineering	06/05/2014	1 day, 9 hours, 44 minutes
21329	4 -Normal	Engineering	06/04/2014	1 day, 3 hours, 18 minutes
21331	4 -Normal	Engineering	06/04/2014	1 day, 2 hours, 29 minutes
21338	4 -Normal	Engineering	06/05/2014	1 day, 0 hours, 48 minutes
21339	4 -Normal	Engineering	06/05/2014	1 day, 0 hours, 38 minutes
21343	3 -Elevated	Engineering	06/05/2014	0 days, 11 hours, 58 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours