

Open Science Grid: (23:01 , 09/05/2012)

This report contains data from 109 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket †‡
10727	4 -Normal	Customer	08/24/2012	407 days, 8 hours, 38 minutes
11683	4 -Normal	Engineering	08/24/2012	195 days, 7 hours, 21 minutes
11695	4 -Normal	Engineering	08/29/2012	195 days, 7 hours, 21 minutes
11861	4 -Normal	Engineering	08/29/2012	168 days, 4 hours, 31 minutes
11983	4 -Normal	Engineering	08/29/2012	143 days, 5 hours, 41 minutes
12067	4 -Normal	Engineering	09/04/2012	127 days, 4 hours, 47 minutes
12295	4 -Normal	Engineering	09/05/2012	76 days, 5 hours, 32 minutes
12306	3 -Elevated	Engineering	09/02/2012	71 days, 11 hours, 44 minutes
12316	4 -Normal	Resolved	08/15/2012	69 days, 12 hours, 54 minutes
12335	4 -Normal	Engineering	07/09/2012	62 days, 9 hours, 21 minutes
12353	4 -Normal	Engineering	09/05/2012	57 days, 4 hours, 26 minutes
12358	4 -Normal	Engineering	09/04/2012	55 days, 2 hours, 42 minutes
12365	4 -Normal	Engineering	08/29/2012	51 days, 7 hours, 41 minutes
12378	4 -Normal	Engineering	08/24/2012	50 days, 0 hours, 22 minutes
12385	4 -Normal	Engineering	08/28/2012	48 days, 7 hours, 9 minutes
12386	4 -Normal	Engineering	09/05/2012	47 days, 21 hours, 42 minutes
12401	4 -Normal	Engineering	08/30/2012	44 days, 2 hours, 40 minutes
12411	4 -Normal	Engineering	08/01/2012	43 days, 1 hour, 41 minutes
12423	4 -Normal	Engineering	08/29/2012	42 days, 4 hours, 32 minutes
12424	3 -Elevated	Engineering	09/05/2012	41 days, 15 hours, 15 minutes
12425	2 -High	Engineering	09/04/2012	41 days, 15 hours, 8 minutes
12426	2 -High	Engineering	09/05/2012	41 days, 15 hours, 7 minutes
12427	2 -High	Engineering	08/24/2012	41 days, 15 hours, 7 minutes
12431	4 -Normal	Engineering	08/24/2012	41 days, 4 hours, 43 minutes
12441	4 -Normal	Engineering	08/20/2012	37 days, 5 hours, 20 minutes
12446	4 -Normal	Engineering	09/04/2012	36 days, 10 hours, 35 minutes

12452	4 -Normal	Engineering	08/27/2012	36 days, 1 hour, 2 minutes
12457	4 -Normal	Engineering	08/30/2012	35 days, 4 hours, 10 minutes
12459	4 -Normal	Engineering	08/29/2012	35 days, 2 hours, 10 minutes
12461	4 -Normal	Engineering	09/04/2012	35 days, 1 hour, 34 minutes
12464	4 -Normal	Engineering	09/05/2012	34 days, 0 hours, 5 minutes
12466	4 -Normal	Support Agency	09/04/2012	33 days, 20 hours, 38 minutes
12470	4 -Normal	Engineering	09/05/2012	32 days, 23 hours, 50 minutes
12472	4 -Normal	Support Agency	08/24/2012	32 days, 19 hours, 45 minutes
12486	4 -Normal	Engineering	09/05/2012	28 days, 6 hours, 47 minutes
12493	4 -Normal	Engineering	09/05/2012	26 days, 5 hours, 32 minutes
12497	4 -Normal	Engineering	08/22/2012	23 days, 6 hours, 3 minutes
12501	4 -Normal	Engineering	08/27/2012	23 days, 3 hours, 45 minutes
12504	4 -Normal	Resolved	08/16/2012	22 days, 9 hours, 44 minutes
12508	4 -Normal	Engineering	08/24/2012	21 days, 23 hours, 58 minutes
12512	4 -Normal	Engineering	08/30/2012	20 days, 4 hours, 17 minutes
12515	4 -Normal	Engineering	08/24/2012	19 days, 6 hours, 42 minutes
12525	4 -Normal	Engineering	09/04/2012	16 days, 3 hours, 34 minutes
12527	4 -Normal	Engineering	09/04/2012	16 days, 3 hours, 32 minutes
12528	4 -Normal	Engineering	09/05/2012	16 days, 2 hours, 39 minutes
12529	4 -Normal	Engineering	08/29/2012	16 days, 2 hours, 11 minutes
12531	4 -Normal	Engineering	08/21/2012	15 days, 8 hours, 16 minutes
12533	4 -Normal	Engineering	08/21/2012	15 days, 7 hours, 22 minutes
12536	4 -Normal	Engineering	09/05/2012	15 days, 6 hours, 54 minutes
12542	4 -Normal	Engineering	09/04/2012	14 days, 7 hours, 27 minutes
12552	4 -Normal	Engineering	09/04/2012	12 days, 5 hours, 31 minutes
12556	4 -Normal	Engineering	09/05/2012	10 days, 8 hours, 24 minutes
12557	4 -Normal	Engineering	09/05/2012	9 days, 1 hour, 37 minutes
12561	4 -Normal	Engineering	09/05/2012	7 days, 23 hours, 7 minutes

12563	4 - Normal	Engineering	09/04/2012	7 days, 8 hours, 13 minutes
12565	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 22 minutes
12566	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 22 minutes
12567	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 22 minutes
12569	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 22 minutes
12570	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 21 minutes
12571	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 21 minutes
12572	4 - Normal	Engineering	08/29/2012	7 days, 7 hours, 21 minutes
12573	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 21 minutes
12574	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 21 minutes
12576	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 7 minutes
12578	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 7 minutes
12579	4 - Normal	Engineering	08/30/2012	7 days, 7 hours, 7 minutes
12580	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 7 minutes
12581	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 7 minutes
12583	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 7 minutes
12586	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 7 minutes
12587	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 4 minutes
12588	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 4 minutes
12589	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 4 minutes
12592	4 - Normal	Engineering	08/29/2012	7 days, 7 hours, 4 minutes
12593	4 - Normal	Engineering	08/29/2012	7 days, 7 hours, 4 minutes
12594	4 - Normal	Engineering	08/29/2012	7 days, 7 hours, 4 minutes
12596	4 - Normal	Engineering	09/05/2012	7 days, 7 hours, 4 minutes
12599	4 - Normal	Engineering	09/05/2012	7 days, 3 hours, 37 minutes
12600	4 - Normal	Engineering	09/04/2012	7 days, 2 hours, 9 minutes
12601	4 - Normal	Engineering	08/30/2012	6 days, 21 hours, 53 minutes
12603	2 - High	Engineering	08/31/2012	6 days, 7 hours, 5 minutes
12607	4 - Normal	Engineering	08/30/2012	6 days, 6 hours, 3 minutes

12608	4 -Normal	Engineering	08/30/2012	6 days, 6 hours, 2 minutes
12609	4 -Normal	Engineering	09/04/2012	6 days, 6 hours, 0 minutes
12610	4 -Normal	Engineering	09/05/2012	6 days, 5 hours, 58 minutes
12611	4 -Normal	Resolved	09/04/2012	6 days, 3 hours, 42 minutes
12612	4 -Normal	Engineering	08/31/2012	5 days, 9 hours, 4 minutes
12614	4 -Normal	Engineering	08/31/2012	5 days, 4 hours, 42 minutes
12615	4 -Normal	Engineering	09/05/2012	5 days, 2 hours, 46 minutes
12619	4 -Normal	Engineering	08/31/2012	4 days, 23 hours, 40 minutes
12620	3 -Elevated	Engineering	09/04/2012	4 days, 4 hours, 18 minutes
12621	3 -Elevated	Resolved	09/04/2012	2 days, 13 hours, 23 minutes
12622	4 -Normal	Engineering	09/04/2012	2 days, 7 hours, 5 minutes
12623	3 -Elevated	Engineering	09/05/2012	1 day, 9 hours, 49 minutes
12624	4 -Normal	Engineering	09/04/2012	1 day, 8 hours, 49 minutes
12625	4 -Normal	Engineering	09/04/2012	1 day, 8 hours, 36 minutes
12626	4 -Normal	Engineering	09/04/2012	1 day, 8 hours, 28 minutes
12627	1 -Critical	Engineering	09/05/2012	1 day, 8 hours, 2 minutes
12628	4 -Normal	Engineering	09/04/2012	1 day, 7 hours, 3 minutes
12629	4 -Normal	Engineering	09/04/2012	1 day, 6 hours, 59 minutes
12630	4 -Normal	Engineering	09/04/2012	1 day, 6 hours, 52 minutes
12631	4 -Normal	Engineering	09/04/2012	1 day, 6 hours, 6 minutes
12632	4 -Normal	Engineering	09/04/2012	1 day, 5 hours, 42 minutes
12633	4 -Normal	Engineering	09/04/2012	1 day, 5 hours, 33 minutes
12635	4 -Normal	Engineering	09/05/2012	1 day, 5 hours, 0 minutes
12636	4 -Normal	Engineering	09/04/2012	1 day, 3 hours, 7 minutes
12637	4 -Normal	Engineering	09/05/2012	0 days, 8 hours, 7 minutes
12638	4 -Normal	Engineering	09/05/2012	0 days, 3 hours, 45 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours