

Metrics and Measurements

Brian Bockelman

Year 2 Wrap-up

- Year 2 metrics document is complete.
- We would like to get feedback from folks on that; will be focusing on this early next year.
- Year 2 SOW focused on very formal reports

Year 3

- Year 3 SOW is also formal-report based.
- We are discussing substituting reports for the “internal Area Coordinator metrics”.
 - Also on SOW, but currently no effort.
- This would focus Year 3 on more informal reports, assisting others in getting graphs, and adding some operational activity

Year 3

- By focusing on operational status, we can “own” measurements and “own” monitoring.
- Area coordinators would also be asked to participate in metrics activity more actively.
- We want to start doing “stars for sites”: able to monthly rate sites like you might do for restaurants.