

Open Science Grid: (19:30 , 07/05/2012)

This report contains data from 70 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket †‡
10727	4-Normal	Customer	06/28/2012	345 days, 5 hours, 8 minutes
11315	4-Normal	Engineering	06/19/2012	216 days, 23 hours, 4 minutes
11459	4-Normal	Engineering	05/04/2012	174 days, 2 hours, 31 minutes
11479	4-Normal	Resolved	04/30/2012	169 days, 13 hours, 2 minutes
11568	2-High	Resolved	04/24/2012	154 days, 5 hours, 46 minutes
11584	4-Normal	Engineering	06/29/2012	153 days, 0 hours, 39 minutes
11676	4-Normal	Engineering	02/22/2012	134 days, 21 hours, 48 minutes
11683	4-Normal	Engineering	06/28/2012	133 days, 3 hours, 51 minutes
11686	4-Normal	Engineering	07/05/2012	133 days, 3 hours, 51 minutes
11691	4-Normal	Engineering	06/15/2012	133 days, 3 hours, 51 minutes
11693	4-Normal	Engineering	06/28/2012	133 days, 3 hours, 51 minutes
11694	4-Normal	Engineering	06/15/2012	133 days, 3 hours, 51 minutes
11695	4-Normal	Engineering	06/28/2012	133 days, 3 hours, 51 minutes
11705	4-Normal	Engineering	03/16/2012	132 days, 16 hours, 10 minutes
11720	4-Normal	Engineering	06/01/2012	128 days, 23 hours, 6 minutes
11820	4-Normal	Resolved	06/25/2012	114 days, 8 hours, 6 minutes
11823	4-Normal	Engineering	07/02/2012	114 days, 0 hours, 44 minutes
11854	4-Normal	Customer	07/02/2012	106 days, 6 hours, 54 minutes
11861	4-Normal	Engineering	06/28/2012	106 days, 1 hour, 1 minute
11874	4-Normal	Resolved	06/08/2012	101 days, 9 hours, 13 minutes
11894	4-Normal	Engineering	07/03/2012	98 days, 8 hours, 34 minutes
11895	4-Normal	Engineering	07/03/2012	98 days, 4 hours, 51 minutes
11931	4-Normal	Resolved	05/02/2012	91 days, 20 hours, 47 minutes
11945	3-Elevated	Engineering	07/02/2012	89 days, 10 hours, 42 minutes
11983	4-Normal	Engineering	06/15/2012	81 days, 2 hours, 11 minutes
12000	2-High	Engineering	05/30/2012	77 days, 23 hours, 59 minutes

12057	4 -Normal	Resolved	06/19/2012	67 days, 23 hours, 10 minutes
12062	4 -Normal	Resolved	05/04/2012	66 days, 5 hours, 42 minutes
12067	4 -Normal	Engineering	06/12/2012	65 days, 1 hour, 16 minutes
12082	4 -Normal	Engineering	07/05/2012	62 days, 4 hours, 35 minutes
12094	4 -Normal	Resolved	05/09/2012	58 days, 5 hours, 58 minutes
12129	4 -Normal	Engineering	06/06/2012	49 days, 19 hours, 53 minutes
12134	4 -Normal	Engineering	06/29/2012	48 days, 3 hours, 18 minutes
12147	4 -Normal	Engineering	06/29/2012	43 days, 22 hours, 33 minutes
12155	3 -Elevated	Resolved	06/01/2012	41 days, 5 hours, 45 minutes
12156	2 -High	Engineering	06/29/2012	41 days, 4 hours, 45 minutes
12215	4 -Normal	Engineering	06/11/2012	31 days, 7 hours, 32 minutes
12235	4 -Normal	Resolved	06/18/2012	30 days, 4 hours, 35 minutes
12247	4 -Normal	Engineering	07/02/2012	27 days, 22 hours, 43 minutes
12249	4 -Normal	Engineering	07/05/2012	27 days, 7 hours, 7 minutes
12257	4 -Normal	Engineering	06/26/2012	22 days, 23 hours, 21 minutes
12258	2 -High	Engineering	06/26/2012	22 days, 22 hours, 57 minutes
12259	4 -Normal	Engineering	07/05/2012	22 days, 4 hours, 27 minutes
12267	4 -Normal	Engineering	07/03/2012	21 days, 20 hours, 46 minutes
12271	4 -Normal	Engineering	06/27/2012	21 days, 6 hours, 5 minutes
12284	4 -Normal	Engineering	06/27/2012	16 days, 21 hours, 44 minutes
12288	4 -Normal	Engineering	06/29/2012	16 days, 0 hours, 13 minutes
12290	4 -Normal	Engineering	06/28/2012	15 days, 2 hours, 3 minutes
12292	4 -Normal	Engineering	06/29/2012	14 days, 4 hours, 36 minutes
12294	4 -Normal	Engineering	07/02/2012	14 days, 2 hours, 18 minutes
12295	4 -Normal	Engineering	06/29/2012	14 days, 2 hours, 1 minute
12298	4 -Normal	Engineering	07/02/2012	13 days, 3 hours, 17 minutes
12300	4 -Normal	Engineering	06/29/2012	13 days, 0 hours, 3 minutes
12301	4 -Normal	Engineering	06/29/2012	11 days, 23 hours, 55 minutes

12304	4 -Normal	Engineering	06/26/2012	9 days, 23 hours, 18 minutes
12306	3 -Elevated	Engineering	07/03/2012	9 days, 8 hours, 13 minutes
12315	4 -Normal	Engineering	06/29/2012	7 days, 12 hours, 39 minutes
12316	4 -Normal	Engineering	07/05/2012	7 days, 9 hours, 24 minutes
12321	3 -Elevated	Engineering	07/05/2012	5 days, 21 hours, 25 minutes
12323	4 -Normal	Engineering	06/29/2012	5 days, 20 hours, 40 minutes
12324	4 -Normal	Customer	07/01/2012	5 days, 16 hours, 14 minutes
12326	4 -Normal	Engineering	07/03/2012	3 days, 2 hours, 32 minutes
12327	4 -Normal	Engineering	07/02/2012	3 days, 2 hours, 10 minutes
12328	4 -Normal	Engineering	07/03/2012	3 days, 1 hour, 25 minutes
12331	4 -Normal	Engineering	07/03/2012	2 days, 17 hours, 29 minutes
12332	4 -Normal	Engineering	07/03/2012	2 days, 3 hours, 36 minutes
12333	4 -Normal	Engineering	07/03/2012	2 days, 3 hours, 34 minutes
12334	4 -Normal	Engineering	07/05/2012	1 day, 13 hours, 36 minutes
12335	4 -Normal	Engineering	07/05/2012	0 days, 5 hours, 50 minutes
12336	4 -Normal	Engineering	07/05/2012	0 days, 4 hours, 16 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours