

Open Science Grid: (20:29 , 04/01/2011)



This report contains data from 86 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket †‡
7737	4 -Normal	Resolved	01/07/2011	504 days, 4 hours, 17 minutes
8839	4 -Normal	Resolved	02/18/2011	269 days, 8 hours, 18 minutes
9245	4 -Normal	Engineering	02/24/2011	196 days, 8 hours, 19 minutes
9411	4 -Normal	Resolved	01/20/2011	161 days, 22 hours, 17 minutes
9505	4 -Normal	Resolved	11/12/2010	148 days, 7 hours, 5 minutes
9527	2 -High	Resolved	12/15/2010	144 days, 7 hours, 47 minutes
9650	4 -Normal	Engineering	04/01/2011	121 days, 2 hours, 20 minutes
9656	2 -High	Resolved	12/06/2010	119 days, 21 hours, 1 minute
9686	4 -Normal	Resolved	12/14/2010	114 days, 7 hours, 16 minutes
9716	4 -Normal	Engineering	03/01/2011	108 days, 0 hours, 26 minutes
9812	3 -Elevated	Engineering	03/30/2011	73 days, 4 hours, 57 minutes
9818	4 -Normal	Engineering	03/28/2011	72 days, 5 hours, 18 minutes
9845	3 -Elevated	Engineering	03/22/2011	65 days, 6 hours, 31 minutes
9891	3 -Elevated	Engineering	03/25/2011	58 days, 12 hours, 55 minutes
9897	4 -Normal	Engineering	03/25/2011	57 days, 20 hours, 29 minutes
9914	4 -Normal	Engineering	03/31/2011	56 days, 0 hours, 59 minutes
9924	4 -Normal	Engineering	04/01/2011	53 days, 2 hours, 14 minutes
9927	4 -Normal	Engineering	03/03/2011	52 days, 8 hours, 39 minutes
9945	4 -Normal	Engineering	03/04/2011	49 days, 15 hours, 54 minutes
9960	3 -Elevated	Engineering	03/29/2011	46 days, 6 hours, 23 minutes
9966	3 -Elevated	Engineering	03/30/2011	45 days, 10 hours, 44 minutes
9967	3 -Elevated	Resolved	02/15/2011	45 days, 9 hours, 30 minutes
9974	3 -Elevated	Engineering	03/30/2011	44 days, 9 hours, 35 minutes
9977	4 -Normal	Resolved	02/28/2011	43 days, 12 hours, 42 minutes
9988	4 -Normal	Engineering	04/01/2011	38 days, 19 hours, 19 minutes
9990	4 -Normal	Engineering	04/01/2011	38 days, 19 hours, 11 minutes

10005	4 -Normal	Engineering	03/28/2011	37 days, 8 hours, 53 minutes
10018	3-Elevated	Resolved	03/14/2011	35 days, 17 hours, 23 minutes
10040	4 -Normal	Engineering	04/01/2011	30 days, 2 hours, 33 minutes
10045	4 -Normal	Resolved	03/07/2011	25 days, 11 hours, 13 minutes
10056	4 -Normal	Engineering	03/28/2011	23 days, 10 hours, 31 minutes
10058	4 -Normal	Engineering	03/31/2011	22 days, 22 hours, 22 minutes
10060	4 -Normal	Engineering	04/01/2011	22 days, 20 hours, 17 minutes
10066	3-Elevated	Engineering	04/01/2011	21 days, 17 hours, 40 minutes
10071	4 -Normal	Engineering	03/29/2011	21 days, 3 hours, 56 minutes
10077	4 -Normal	Engineering	03/29/2011	19 days, 0 hours, 51 minutes
10078	4 -Normal	Engineering	03/31/2011	18 days, 19 hours, 57 minutes
10083	3-Elevated	Resolved	03/25/2011	18 days, 3 hours, 12 minutes
10087	3-Elevated	Resolved	03/25/2011	16 days, 23 hours, 24 minutes
10099	4 -Normal	Engineering	03/31/2011	15 days, 1 hour, 17 minutes
10109	4 -Normal	Engineering	03/21/2011	11 days, 9 hours, 44 minutes
10110	4 -Normal	Engineering	03/23/2011	11 days, 4 hours, 49 minutes
10111	4 -Normal	Engineering	03/21/2011	11 days, 4 hours, 29 minutes
10118	3-Elevated	Engineering	03/28/2011	9 days, 15 hours, 39 minutes
10119	3-Elevated	Engineering	03/30/2011	9 days, 14 hours, 20 minutes
10120	4 -Normal	Engineering	03/23/2011	9 days, 10 hours, 1 minute
10125	4 -Normal	Engineering	04/01/2011	8 days, 22 hours, 48 minutes
10127	4 -Normal	Engineering	03/30/2011	8 days, 16 hours, 11 minutes
10128	4 -Normal	Engineering	03/25/2011	8 days, 15 hours, 29 minutes
10129	4 -Normal	Engineering	03/30/2011	8 days, 15 hours, 10 minutes
10130	4 -Normal	Engineering	03/29/2011	8 days, 12 hours, 12 minutes
10131	4 -Normal	Engineering	04/01/2011	8 days, 8 hours, 26 minutes
10132	4 -Normal	Engineering	03/30/2011	8 days, 5 hours, 26 minutes
10135	4 -Normal	Engineering	04/01/2011	8 days, 2 hours, 48 minutes

10136	4 -Normal	Engineering	03/31/2011	8 days, 1 hour, 2 minutes
10137	4 -Normal	Engineering	03/31/2011	7 days, 23 hours, 52 minutes
10142	4 -Normal	Engineering	03/28/2011	6 days, 22 hours, 43 minutes
10143	4 -Normal	Engineering	04/01/2011	6 days, 10 hours, 24 minutes
10144	3 -Elevated	Engineering	03/27/2011	5 days, 15 hours, 55 minutes
10148	4 -Normal	Engineering	03/28/2011	4 days, 9 hours, 30 minutes
10150	4 -Normal	Engineering	03/28/2011	4 days, 9 hours, 27 minutes
10151	4 -Normal	Engineering	03/28/2011	4 days, 5 hours, 20 minutes
10153	4 -Normal	Engineering	03/29/2011	3 days, 9 hours, 34 minutes
10154	4 -Normal	Engineering	03/29/2011	3 days, 9 hours, 33 minutes
10156	4 -Normal	Engineering	03/29/2011	2 days, 22 hours, 5 minutes
10157	4 -Normal	Engineering	03/30/2011	2 days, 18 hours, 48 minutes
10159	4 -Normal	Engineering	03/30/2011	2 days, 9 hours, 30 minutes
10160	4 -Normal	Engineering	03/30/2011	2 days, 4 hours, 2 minutes
10162	4 -Normal	Engineering	03/30/2011	2 days, 2 hours, 36 minutes
10167	4 -Normal	Engineering	04/01/2011	2 days, 1 hour, 8 minutes
10168	4 -Normal	Engineering	03/30/2011	2 days, 0 hours, 35 minutes
10169	4 -Normal	Engineering	03/31/2011	1 day, 19 hours, 49 minutes
10171	4 -Normal	Engineering	03/31/2011	1 day, 19 hours, 29 minutes
10172	4 -Normal	Engineering	03/31/2011	1 day, 17 hours, 42 minutes
10173	4 -Normal	Engineering	03/31/2011	1 day, 9 hours, 59 minutes
10176	4 -Normal	Engineering	03/31/2011	1 day, 2 hours, 21 minutes
10177	4 -Normal	Engineering	03/31/2011	1 day, 1 hour, 50 minutes
10178	4 -Normal	Engineering	03/31/2011	1 day, 1 hour, 39 minutes
10180	4 -Normal	Engineering	03/31/2011	0 days, 21 hours, 52 minutes
10181	4 -Normal	Engineering	04/01/2011	0 days, 21 hours, 43 minutes
10182	4 -Normal	Engineering	04/01/2011	0 days, 19 hours, 33 minutes
10183	2 -High	Engineering	04/01/2011	0 days, 16 hours, 21 minutes
10184	4 -Normal	Engineering	04/01/2011	0 days, 3 hours, 30 minutes

10185	4 - Normal	Engineering	04/01/2011	0 days, 3 hours, 21 minutes
10186	4 - Normal	Engineering	04/01/2011	0 days, 2 hours, 19 minutes
10187	4 - Normal	Engineering	04/01/2011	0 days, 1 hour, 23 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours