

Open Science Grid: (17:59 , 09/01/2011)

This report contains data from 94 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket †‡
8839	4 -Normal	Resolved	02/18/2011	422 days, 5 hours, 47 minutes
9505	4 -Normal	Resolved	11/12/2010	301 days, 4 hours, 35 minutes
9527	2 -High	Resolved	12/15/2010	297 days, 5 hours, 17 minutes
9686	4 -Normal	Resolved	12/14/2010	267 days, 4 hours, 45 minutes
9967	3 -Elevated	Resolved	02/15/2011	198 days, 6 hours, 59 minutes
9977	4 -Normal	Resolved	02/28/2011	196 days, 10 hours, 11 minutes
10018	3 -Elevated	Resolved	03/14/2011	188 days, 14 hours, 52 minutes
10045	4 -Normal	Resolved	03/07/2011	178 days, 8 hours, 43 minutes
10083	3 -Elevated	Resolved	03/25/2011	171 days, 0 hours, 41 minutes
10129	4 -Normal	Engineering	08/15/2011	161 days, 12 hours, 39 minutes
10131	4 -Normal	Engineering	08/22/2011	161 days, 5 hours, 56 minutes
10237	2 -High	Resolved	04/18/2011	140 days, 15 hours, 17 minutes
10312	4 -Normal	Engineering	08/25/2011	126 days, 1 hour, 2 minutes
10427	4 -Normal	Engineering	08/31/2011	107 days, 21 hours, 48 minutes
10455	4 -Normal	Resolved	06/10/2011	101 days, 4 hours, 4 minutes
10463	4 -Normal	Engineering	08/25/2011	100 days, 2 hours, 26 minutes
10490	4 -Normal	Engineering	07/26/2011	95 days, 17 hours, 7 minutes
10506	4 -Normal	Resolved	06/11/2011	91 days, 7 hours, 46 minutes
10509	4 -Normal	Engineering	08/25/2011	91 days, 2 hours, 11 minutes
10519	4 -Normal	Engineering	08/25/2011	90 days, 14 hours, 52 minutes
10552	4 -Normal	Resolved	06/15/2011	82 days, 3 hours, 16 minutes
10560	4 -Normal	Engineering	07/14/2011	80 days, 3 hours, 5 minutes
10568	2 -High	Resolved	06/24/2011	79 days, 6 hours, 9 minutes
10570	4 -Normal	Engineering	07/26/2011	79 days, 1 hour, 54 minutes
10579	4 -Normal	Engineering	07/05/2011	76 days, 23 hours, 5 minutes
10615	4 -Normal	Resolved	06/27/2011	68 days, 1 hour, 54 minutes

10639	4 -Normal	Engineering	07/05/2011	60 days, 12 hours, 2 minutes
10646	4 -Normal	Engineering	07/26/2011	57 days, 22 hours, 3 minutes
10664	4 -Normal	Engineering	08/31/2011	55 days, 23 hours, 4 minutes
10665	4 -Normal	Engineering	08/29/2011	55 days, 22 hours, 58 minutes
10678	4 -Normal	Engineering	08/25/2011	51 days, 19 hours, 30 minutes
10705	3 -Elevated	Engineering	08/23/2011	44 days, 4 hours, 46 minutes
10706	3 -Elevated	Resolved	07/20/2011	44 days, 3 hours, 38 minutes
10725	4 -Normal	Engineering	08/26/2011	37 days, 3 hours, 54 minutes
10726	4 -Normal	Engineering	08/15/2011	37 days, 3 hours, 41 minutes
10727	4 -Normal	Engineering	08/25/2011	37 days, 3 hours, 36 minutes
10738	4 -Normal	Engineering	08/02/2011	36 days, 0 hours, 48 minutes
10739	4 -Normal	Engineering	08/22/2011	35 days, 19 hours, 40 minutes
10763	4 -Normal	Engineering	08/29/2011	29 days, 23 hours, 14 minutes
10768	4 -Normal	Engineering	08/26/2011	29 days, 11 hours, 2 minutes
10773	4 -Normal	Engineering	08/26/2011	29 days, 2 hours, 33 minutes
10774	4 -Normal	Engineering	08/26/2011	29 days, 2 hours, 30 minutes
10776	4 -Normal	Engineering	08/26/2011	28 days, 5 hours, 11 minutes
10780	4 -Normal	Engineering	08/25/2011	27 days, 4 hours, 15 minutes
10787	4 -Normal	Engineering	08/31/2011	24 days, 3 hours, 1 minute
10789	4 -Normal	Resolved	08/31/2011	23 days, 22 hours, 48 minutes
10795	4 -Normal	Engineering	08/29/2011	23 days, 21 hours, 2 minutes
10797	4 -Normal	Engineering	08/31/2011	23 days, 21 hours, 2 minutes
10804	4 -Normal	Engineering	08/29/2011	23 days, 21 hours, 2 minutes
10807	4 -Normal	Engineering	08/31/2011	23 days, 19 hours, 52 minutes
10808	4 -Normal	Engineering	08/31/2011	23 days, 13 hours, 2 minutes
10815	4 -Normal	Engineering	08/29/2011	22 days, 21 hours, 9 minutes
10817	4 -Normal	Engineering	08/31/2011	22 days, 20 hours, 27 minutes
10818	4 -Normal	Engineering	08/31/2011	22 days, 10 hours, 59 minutes

10825	4 -Normal	Engineering	08/26/2011	22 days, 5 hours, 25 minutes
10849	4 -Normal	Engineering	08/31/2011	20 days, 1 hour, 56 minutes
10850	4 -Normal	Engineering	08/29/2011	20 days, 0 hours, 52 minutes
10856	3 -Elevated	Engineering	08/25/2011	18 days, 0 hours, 42 minutes
10877	4 -Normal	Engineering	08/31/2011	15 days, 3 hours, 16 minutes
10883	4 -Normal	Engineering	08/19/2011	12 days, 20 hours, 54 minutes
10887	4 -Normal	Engineering	08/31/2011	10 days, 11 hours, 21 minutes
10889	4 -Normal	Engineering	08/31/2011	10 days, 7 hours, 35 minutes
10891	4 -Normal	Engineering	08/31/2011	10 days, 7 hours, 33 minutes
10892	4 -Normal	Engineering	08/29/2011	10 days, 5 hours, 23 minutes
10895	4 -Normal	Engineering	08/25/2011	10 days, 1 hour, 58 minutes
10897	4 -Normal	Engineering	08/22/2011	9 days, 23 hours, 35 minutes
10898	4 -Normal	Engineering	08/29/2011	9 days, 18 hours, 12 minutes
10902	4 -Normal	Engineering	08/31/2011	9 days, 3 hours, 20 minutes
10903	4 -Normal	Engineering	08/31/2011	9 days, 2 hours, 59 minutes
10908	4 -Normal	Engineering	08/26/2011	8 days, 2 hours, 16 minutes
10909	4 -Normal	Engineering	08/31/2011	8 days, 1 hour, 2 minutes
10911	4 -Normal	Engineering	08/31/2011	7 days, 22 hours, 50 minutes
10912	4 -Normal	Engineering	08/30/2011	7 days, 20 hours, 24 minutes
10915	4 -Normal	Engineering	08/26/2011	7 days, 3 hours, 13 minutes
10917	4 -Normal	Engineering	08/25/2011	6 days, 23 hours, 3 minutes
10918	4 -Normal	Engineering	08/25/2011	6 days, 22 hours, 42 minutes
10920	4 -Normal	Engineering	08/31/2011	6 days, 20 hours, 35 minutes
10921	4 -Normal	Engineering	08/30/2011	6 days, 18 hours, 33 minutes
10923	4 -Normal	Engineering	08/26/2011	6 days, 4 hours, 19 minutes
10924	4 -Normal	Engineering	08/29/2011	6 days, 3 hours, 38 minutes
10925	4 -Normal	Engineering	09/01/2011	6 days, 3 hours, 37 minutes
10926	4 -Normal	Engineering	08/29/2011	6 days, 1 hour, 50 minutes
10927	4 -Normal	Engineering	08/26/2011	6 days, 1 hour, 35 minutes

10929	4 -Normal	Engineering	08/30/2011	6 days, 1 hour, 7 minutes
10931	4 -Normal	Engineering	08/31/2011	5 days, 22 hours, 40 minutes
10932	4 -Normal	Engineering	08/31/2011	4 days, 22 hours, 48 minutes
10933	4 -Normal	Engineering	08/29/2011	4 days, 22 hours, 40 minutes
10935	4 -Normal	Resolved	09/01/2011	4 days, 22 hours, 19 minutes
10939	4 -Normal	Engineering	08/29/2011	2 days, 23 hours, 7 minutes
10940	4 -Normal	Engineering	08/30/2011	2 days, 22 hours, 10 minutes
10941	4 -Normal	Engineering	08/31/2011	1 day, 23 hours, 20 minutes
10943	4 -Normal	Engineering	08/31/2011	0 days, 23 hours, 22 minutes
10946	4 -Normal	Engineering	09/01/2011	0 days, 7 hours, 37 minutes
10948	4 -Normal	Engineering	09/01/2011	0 days, 2 hours, 15 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours