

This report contains data from 149 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket ††
13329	4-Normal	Engineering	06/15/2015	890 days, 0 hours, 14 minutes
14617	4-Normal	Engineering	06/15/2015	796 days, 23 hours, 26 minutes
14623	4-Normal	Engineering	06/15/2015	795 days, 0 hours, 10 minutes
14675	4-Normal	Engineering	06/15/2015	792 days, 23 hours, 18 minutes
14732	4-Normal	Engineering	06/15/2015	787 days, 11 hours, 24 minutes
14754	4-Normal	Engineering	06/15/2015	787 days, 1 hour, 19 minutes
14761	4-Normal	Engineering	06/15/2015	786 days, 22 hours, 17 minutes
14764	4-Normal	Engineering	06/15/2015	786 days, 20 hours, 25 minutes
14771	4-Normal	Engineering	06/15/2015	786 days, 0 hours, 23 minutes
14774	4-Normal	Engineering	06/15/2015	785 days, 22 hours, 50 minutes
14918	4-Normal	Engineering	06/15/2015	780 days, 16 hours, 57 minutes
14927	4-Normal	Engineering	06/15/2015	780 days, 2 hours, 11 minutes
14928	4-Normal	Engineering	06/15/2015	780 days, 1 hour, 35 minutes
14969	4-Normal	Engineering	06/15/2015	778 days, 2 hours, 15 minutes
14972	4-Normal	Engineering	06/15/2015	777 days, 22 hours, 52 minutes
14988	4-Normal	Engineering	06/15/2015	776 days, 22 hours, 39 minutes
15008	4-Normal	Engineering	06/15/2015	775 days, 22 hours, 36 minutes
15011	4-Normal	Engineering	06/15/2015	775 days, 20 hours, 12 minutes
15021	4-Normal	Engineering	06/15/2015	773 days, 14 hours, 6 minutes
15023	4-Normal	Engineering	06/15/2015	773 days, 6 hours, 31 minutes
15032	4-Normal	Engineering	06/15/2015	773 days, 2 hours, 37 minutes
15042	4-Normal	Engineering	06/15/2015	772 days, 20 hours, 30 minutes
15051	4-Normal	Engineering	06/15/2015	772 days, 2 hours, 49 minutes
15052	4-Normal	Engineering	06/15/2015	772 days, 2 hours, 38 minutes
15053	4-Normal	Engineering	06/15/2015	772 days, 1 hour, 30 minutes
15093	4-Normal	Engineering	06/15/2015	770 days, 23 hours, 3 minutes

15112	4 -Normal	Engineering	06/15/2015	770 days, 1 hour, 6 minutes
15117	4 -Normal	Engineering	06/15/2015	769 days, 20 hours, 32 minutes
15132	4 -Normal	Engineering	06/15/2015	768 days, 19 hours, 36 minutes
15153	4 -Normal	Engineering	06/15/2015	765 days, 20 hours, 59 minutes
15157	4 -Normal	Engineering	06/15/2015	765 days, 7 hours, 49 minutes
15158	4 -Normal	Engineering	06/15/2015	765 days, 6 hours, 38 minutes
15168	4 -Normal	Engineering	06/15/2015	764 days, 23 hours, 21 minutes
15211	4 -Normal	Engineering	06/15/2015	761 days, 1 hour, 11 minutes
15273	4 -Normal	Engineering	06/15/2015	755 days, 22 hours, 46 minutes
15319	4 -Normal	Engineering	06/15/2015	752 days, 1 hour, 35 minutes
15320	4 -Normal	Engineering	06/15/2015	751 days, 20 hours, 12 minutes
15322	4 -Normal	Engineering	06/15/2015	751 days, 5 hours, 36 minutes
15325	4 -Normal	Engineering	06/15/2015	751 days, 1 hour, 46 minutes
15339	4 -Normal	Engineering	06/15/2015	750 days, 4 hours, 57 minutes
15352	4 -Normal	Engineering	06/15/2015	749 days, 22 hours, 2 minutes
15363	4 -Normal	Engineering	06/15/2015	749 days, 2 hours, 46 minutes
15370	4 -Normal	Engineering	06/15/2015	748 days, 21 hours, 42 minutes
15377	4 -Normal	Engineering	06/15/2015	748 days, 0 hours, 38 minutes
15430	4 -Normal	Engineering	06/15/2015	742 days, 13 hours, 40 minutes
19274	4 -Normal	Engineering	06/15/2015	506 days, 0 hours, 8 minutes
20409	4 -Normal	Engineering	06/15/2015	442 days, 0 hours, 45 minutes
20857	4 -Normal	Engineering	06/15/2015	420 days, 2 hours, 50 minutes
21012	4 -Normal	Engineering	06/15/2015	407 days, 11 hours, 12 minutes
21111	4 -Normal	Engineering	06/15/2015	399 days, 22 hours, 5 minutes
21141	4 -Normal	Engineering	06/15/2015	395 days, 4 hours, 51 minutes
21152	4 -Normal	Engineering	06/15/2015	394 days, 23 hours, 46 minutes
21153	4 -Normal	Engineering	06/15/2015	394 days, 23 hours, 42 minutes
21167	4 -Normal	Engineering	06/15/2015	393 days, 23 hours, 15 minutes
21169	4 -Normal	Engineering	06/15/2015	393 days, 22 hours, 45 minutes

21187	4 -Normal	Engineering	06/15/2015	393 days, 1 hour, 0 minutes
21189	4 -Normal	Engineering	06/15/2015	392 days, 23 hours, 40 minutes
21193	4 -Normal	Engineering	06/15/2015	392 days, 22 hours, 59 minutes
21197	4 -Normal	Engineering	06/15/2015	392 days, 21 hours, 55 minutes
21199	4 -Normal	Engineering	06/15/2015	392 days, 20 hours, 31 minutes
21204	4 -Normal	Engineering	06/15/2015	392 days, 14 hours, 0 minutes
21221	4 -Normal	Engineering	06/15/2015	387 days, 22 hours, 24 minutes
21259	4 -Normal	Engineering	06/15/2015	386 days, 0 hours, 59 minutes
21268	4 -Normal	Engineering	06/15/2015	385 days, 15 hours, 34 minutes
21273	4 -Normal	Engineering	06/15/2015	384 days, 22 hours, 1 minute
21301	4 -Normal	Engineering	06/15/2015	381 days, 0 hours, 48 minutes
21304	4 -Normal	Engineering	06/15/2015	380 days, 21 hours, 27 minutes
21305	4 -Normal	Engineering	06/15/2015	380 days, 21 hours, 1 minute
21308	4 -Normal	Engineering	06/15/2015	380 days, 18 hours, 58 minutes
21310	4 -Normal	Engineering	06/15/2015	380 days, 18 hours, 33 minutes
21325	4 -Normal	Engineering	06/15/2015	379 days, 5 hours, 19 minutes
21328	4 -Normal	Engineering	06/15/2015	379 days, 3 hours, 29 minutes
21332	4 -Normal	Engineering	06/15/2015	379 days, 0 hours, 19 minutes
21352	4 -Normal	Engineering	06/15/2015	377 days, 18 hours, 2 minutes
21353	4 -Normal	Engineering	06/15/2015	377 days, 13 hours, 59 minutes
21359	4 -Normal	Engineering	06/15/2015	377 days, 2 hours, 51 minutes
21363	4 -Normal	Engineering	06/15/2015	376 days, 21 hours, 32 minutes
21409	4 -Normal	Engineering	06/15/2015	371 days, 18 hours, 9 minutes
21411	4 -Normal	Engineering	06/15/2015	371 days, 9 hours, 36 minutes
21417	4 -Normal	Engineering	06/15/2015	371 days, 1 hour, 5 minutes
21435	4 -Normal	Engineering	06/15/2015	370 days, 1 hour, 3 minutes
21441	4 -Normal	Engineering	06/15/2015	369 days, 21 hours, 17 minutes
22049	4 -Normal	Support Agency	06/18/2015	314 days, 2 hours, 55 minutes

22469	3-Elevated	Engineering	06/17/2015	272 days, 0 hours, 33 minutes
23879	4-Normal	Engineering	06/15/2015	140 days, 22 hours, 23 minutes
24470	4-Normal	Engineering	06/15/2015	97 days, 3 hours, 42 minutes
24645	4-Normal	Support Agency	06/17/2015	85 days, 17 hours, 20 minutes
24707	4-Normal	Engineering	06/18/2015	80 days, 1 hour, 55 minutes
24806	4-Normal	Customer	06/17/2015	76 days, 20 hours, 26 minutes
24833	4-Normal	Engineering	06/17/2015	73 days, 4 hours, 8 minutes
25192	4-Normal	Engineering	06/16/2015	48 days, 19 hours, 6 minutes
25276	4-Normal	Engineering	06/16/2015	43 days, 23 hours, 29 minutes
25311	4-Normal	Support Agency	06/17/2015	41 days, 20 hours, 57 minutes
25388	4-Normal	Engineering	06/17/2015	37 days, 19 hours, 20 minutes
25389	4-Normal	Engineering	06/17/2015	37 days, 19 hours, 1 minute
25590	4-Normal	Engineering	06/17/2015	23 days, 1 hour, 58 minutes
25613	4-Normal	Engineering	05/28/2015	21 days, 19 hours, 27 minutes
25625	4-Normal	Customer	06/16/2015	21 days, 0 hours, 38 minutes
25627	4-Normal	Engineering	06/12/2015	20 days, 22 hours, 52 minutes
25633	3-Elevated	Engineering	06/16/2015	20 days, 14 hours, 5 minutes
25634	4-Normal	Engineering	06/15/2015	20 days, 7 hours, 26 minutes
25639	4-Normal	Engineering	06/15/2015	19 days, 21 hours, 30 minutes
25673	4-Normal	Engineering	06/16/2015	16 days, 22 hours, 57 minutes
25686	4-Normal	Engineering	06/15/2015	16 days, 20 hours, 56 minutes
25726	4-Normal	Engineering	06/17/2015	15 days, 9 hours, 41 minutes
25734	4-Normal	Engineering	06/03/2015	14 days, 22 hours, 35 minutes
25735	4-Normal	Engineering	06/03/2015	14 days, 22 hours, 25 minutes
25736	4-Normal	Engineering	06/03/2015	14 days, 22 hours, 11 minutes
25742	4-Normal	Engineering	06/18/2015	14 days, 18 hours, 13 minutes
25774	4-Normal	Customer	06/18/2015	13 days, 18 hours, 14 minutes
25775	4-Normal	Engineering	06/16/2015	13 days, 7 hours, 53 minutes
25786	4-Normal	Engineering	06/16/2015	12 days, 20 hours, 37 minutes

25791	4 -Normal	Engineering	06/18/2015	10 days, 8 hours, 26 minutes
25795	4 -Normal	Engineering	06/17/2015	10 days, 2 hours, 17 minutes
25800	4 -Normal	Engineering	06/12/2015	10 days, 0 hours, 10 minutes
25802	4 -Normal	Engineering	06/15/2015	9 days, 23 hours, 50 minutes
25803	4 -Normal	Engineering	06/18/2015	9 days, 23 hours, 42 minutes
25813	4 -Normal	Engineering	06/16/2015	9 days, 19 hours, 49 minutes
25817	4 -Normal	Engineering	06/16/2015	9 days, 8 hours, 14 minutes
25819	4 -Normal	Engineering	06/15/2015	9 days, 4 hours, 34 minutes
25828	4 -Normal	Engineering	06/18/2015	8 days, 20 hours, 15 minutes
25833	4 -Normal	Engineering	06/17/2015	8 days, 1 hour, 14 minutes
25834	4 -Normal	Engineering	06/17/2015	7 days, 23 hours, 25 minutes
25838	4 -Normal	Engineering	06/17/2015	7 days, 11 hours, 21 minutes
25842	4 -Normal	Engineering	06/18/2015	7 days, 4 hours, 53 minutes
25843	4 -Normal	Customer	06/17/2015	7 days, 4 hours, 37 minutes
25863	4 -Normal	Engineering	06/15/2015	7 days, 1 hour, 18 minutes
25869	4 -Normal	Engineering	06/18/2015	6 days, 19 hours, 41 minutes
25872	4 -Normal	Engineering	06/16/2015	6 days, 1 hour, 10 minutes
25882	4 -Normal	Engineering	06/18/2015	5 days, 10 hours, 59 minutes
25883	4 -Normal	Engineering	06/16/2015	4 days, 18 hours, 15 minutes
25887	3 -Elevated	Engineering	06/17/2015	3 days, 21 hours, 11 minutes
25898	4 -Normal	Customer	06/18/2015	3 days, 0 hours, 43 minutes
25899	4 -Normal	Engineering	06/18/2015	3 days, 0 hours, 26 minutes
25903	4 -Normal	Engineering	06/18/2015	2 days, 23 hours, 8 minutes
25904	4 -Normal	Engineering	06/17/2015	2 days, 21 hours, 59 minutes
25905	3 -Elevated	Engineering	06/18/2015	2 days, 21 hours, 41 minutes
25909	4 -Normal	Engineering	06/17/2015	2 days, 2 hours, 29 minutes
25911	4 -Normal	Support Agency	06/18/2015	1 day, 19 hours, 4 minutes
25912	4 -Normal	Engineering	06/18/2015	1 day, 18 hours, 43 minutes

25915	4 -Normal	Engineering	06/18/2015	1 day, 3 hours, 32 minutes
25916	4 -Normal	Engineering	06/17/2015	1 day, 0 hours, 51 minutes
25917	4 -Normal	Engineering	06/17/2015	1 day, 0 hours, 20 minutes
25918	4 -Normal	Engineering	06/18/2015	1 day, 0 hours, 11 minutes
25919	4 -Normal	Engineering	06/18/2015	0 days, 22 hours, 22 minutes
25922	3 -Elevated	Engineering	06/18/2015	0 days, 19 hours, 21 minutes
25923	4 -Normal	Engineering	06/18/2015	0 days, 18 hours, 23 minutes
25924	4 -Normal	Engineering	06/18/2015	0 days, 6 hours, 16 minutes
25925	4 -Normal	Engineering	06/18/2015	0 days, 5 hours, 22 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours