

Open Science Grid: (21:07 , 03/04/2013)

This report contains data from 163 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket ††
10727	4-Normal	Customer	02/25/2013	587 days, 6 hours, 45 minutes
11695	4-Normal	Engineering	02/07/2013	375 days, 5 hours, 28 minutes
12335	4-Normal	Engineering	12/18/2012	242 days, 7 hours, 27 minutes
12385	4-Normal	Engineering	01/30/2013	228 days, 5 hours, 16 minutes
12401	4-Normal	Engineering	02/07/2013	224 days, 0 hours, 47 minutes
12466	4-Normal	Support Agency	09/04/2012	213 days, 18 hours, 44 minutes
12501	4-Normal	Engineering	12/13/2012	203 days, 1 hour, 52 minutes
12515	4-Normal	Engineering	03/01/2013	199 days, 4 hours, 49 minutes
12569	4-Normal	Engineering	10/18/2012	187 days, 5 hours, 28 minutes
12570	4-Normal	Engineering	10/18/2012	187 days, 5 hours, 28 minutes
12732	4-Normal	Engineering	02/22/2013	158 days, 7 hours, 31 minutes
12809	4-Normal	Support Agency	02/20/2013	142 days, 6 hours, 38 minutes
12831	4-Normal	Engineering	02/28/2013	139 days, 1 hour, 20 minutes
12870	4-Normal	Engineering	01/30/2013	132 days, 1 hour, 29 minutes
12911	4-Normal	Engineering	01/08/2013	126 days, 19 hours, 31 minutes
12951	4-Normal	Engineering	02/28/2013	118 days, 18 hours, 55 minutes
12953	4-Normal	Engineering	02/28/2013	118 days, 6 hours, 0 minutes
12954	4-Normal	Engineering	02/01/2013	118 days, 5 hours, 45 minutes
12960	4-Normal	Engineering	03/04/2013	116 days, 21 hours, 10 minutes
12971	4-Normal	Engineering	02/20/2013	112 days, 16 hours, 10 minutes
13021	4-Normal	Engineering	02/22/2013	104 days, 14 hours, 39 minutes
13024	4-Normal	Engineering	12/19/2012	104 days, 3 hours, 16 minutes
13030	4-Normal	Engineering	01/31/2013	103 days, 2 hours, 30 minutes
13091	4-Normal	Engineering	12/11/2012	91 days, 4 hours, 19 minutes
13116	4-Normal	Engineering	02/23/2013	88 days, 23 hours, 25 minutes
13118	4-Normal	Engineering	03/04/2013	88 days, 22 hours, 23 minutes

13123	4 -Normal	Engineering	02/26/2013	88 days, 5 hours, 55 minutes
13130	4 -Normal	Engineering	12/13/2012	87 days, 23 hours, 10 minutes
13139	4 -Normal	Engineering	02/26/2013	85 days, 17 hours, 46 minutes
13160	4 -Normal	Engineering	03/04/2013	83 days, 23 hours, 5 minutes
13167	4 -Normal	Engineering	02/14/2013	82 days, 11 hours, 54 minutes
13216	4 -Normal	Engineering	12/19/2012	76 days, 4 hours, 42 minutes
13228	4 -Normal	Engineering	02/14/2013	75 days, 5 hours, 48 minutes
13254	4 -Normal	Engineering	02/25/2013	73 days, 4 hours, 36 minutes
13277	4 -Normal	Engineering	02/25/2013	61 days, 3 hours, 54 minutes
13289	4 -Normal	Engineering	02/15/2013	60 days, 4 hours, 37 minutes
13300	4 -Normal	Engineering	02/04/2013	58 days, 1 hour, 30 minutes
13320	4 -Normal	Engineering	02/01/2013	55 days, 19 hours, 7 minutes
13321	2 -High	Engineering	01/08/2013	55 days, 18 hours, 32 minutes
13322	4 -Normal	Engineering	03/04/2013	55 days, 1 hour, 7 minutes
13329	4 -Normal	Engineering	02/28/2013	54 days, 3 hours, 11 minutes
13342	4 -Normal	Engineering	02/22/2013	53 days, 4 hours, 47 minutes
13348	4 -Normal	Engineering	02/18/2013	53 days, 1 hour, 42 minutes
13387	4 -Normal	Engineering	03/04/2013	47 days, 23 hours, 32 minutes
13494	3 -Elevated	Engineering	03/01/2013	35 days, 8 hours, 51 minutes
13501	4 -Normal	Engineering	02/20/2013	35 days, 0 hours, 38 minutes
13506	3 -Elevated	Engineering	02/28/2013	34 days, 6 hours, 55 minutes
13516	4 -Normal	Engineering	03/04/2013	33 days, 22 hours, 14 minutes
13546	4 -Normal	Engineering	02/25/2013	31 days, 23 hours, 20 minutes
13549	4 -Normal	Engineering	02/07/2013	31 days, 19 hours, 42 minutes
13559	4 -Normal	Engineering	03/04/2013	31 days, 2 hours, 52 minutes
13567	4 -Normal	Engineering	02/20/2013	31 days, 1 hour, 29 minutes
13573	4 -Normal	Engineering	02/22/2013	30 days, 21 hours, 57 minutes
13575	3 -Elevated	Engineering	03/04/2013	28 days, 22 hours, 7 minutes

13587	4 -Normal	Engineering	03/04/2013	28 days, 2 hours, 51 minutes
13603	4 -Normal	Engineering	02/22/2013	27 days, 5 hours, 2 minutes
13608	4 -Normal	Engineering	02/20/2013	27 days, 2 hours, 57 minutes
13619	4 -Normal	Engineering	02/21/2013	26 days, 22 hours, 59 minutes
13626	4 -Normal	Engineering	02/12/2013	26 days, 6 hours, 58 minutes
13627	4 -Normal	Engineering	02/06/2013	26 days, 5 hours, 8 minutes
13641	4 -Normal	Engineering	02/22/2013	25 days, 19 hours, 40 minutes
13660	4 -Normal	Engineering	02/21/2013	25 days, 0 hours, 1 minute
13667	4 -Normal	Engineering	02/26/2013	24 days, 1 hour, 3 minutes
13681	4 -Normal	Engineering	02/22/2013	21 days, 5 hours, 14 minutes
13683	4 -Normal	Engineering	02/20/2013	21 days, 4 hours, 36 minutes
13687	4 -Normal	Engineering	02/20/2013	21 days, 4 hours, 27 minutes
13688	4 -Normal	Engineering	02/20/2013	21 days, 4 hours, 8 minutes
13694	4 -Normal	Engineering	02/27/2013	21 days, 3 hours, 51 minutes
13695	4 -Normal	Engineering	02/20/2013	21 days, 3 hours, 35 minutes
13698	4 -Normal	Engineering	02/21/2013	21 days, 1 hour, 13 minutes
13709	4 -Normal	Engineering	02/20/2013	20 days, 4 hours, 28 minutes
13714	4 -Normal	Engineering	02/20/2013	20 days, 3 hours, 31 minutes
13715	4 -Normal	Engineering	02/20/2013	20 days, 3 hours, 27 minutes
13716	4 -Normal	Engineering	02/20/2013	20 days, 3 hours, 25 minutes
13717	4 -Normal	Engineering	02/20/2013	20 days, 3 hours, 22 minutes
13719	4 -Normal	Engineering	02/20/2013	20 days, 3 hours, 20 minutes
13720	4 -Normal	Engineering	02/20/2013	20 days, 3 hours, 19 minutes
13721	4 -Normal	Engineering	02/20/2013	20 days, 3 hours, 18 minutes
13722	4 -Normal	Engineering	02/20/2013	20 days, 2 hours, 59 minutes
13723	4 -Normal	Engineering	02/12/2013	20 days, 2 hours, 54 minutes
13727	4 -Normal	Engineering	02/20/2013	20 days, 0 hours, 29 minutes
13747	4 -Normal	Engineering	02/26/2013	18 days, 7 hours, 38 minutes
13759	4 -Normal	Engineering	02/18/2013	18 days, 4 hours, 17 minutes

13771	4-Normal	Engineering	02/26/2013	18 days, 2 hours, 0 minutes
13779	4-Normal	Engineering	02/27/2013	17 days, 22 hours, 11 minutes
13795	4-Normal	Engineering	02/22/2013	17 days, 2 hours, 19 minutes
13796	4-Normal	Engineering	03/01/2013	17 days, 2 hours, 18 minutes
13799	3-Elevated	Engineering	02/26/2013	15 days, 22 hours, 38 minutes
13807	4-Normal	Engineering	03/01/2013	14 days, 3 hours, 28 minutes
13809	4-Normal	Engineering	02/18/2013	14 days, 2 hours, 22 minutes
13816	4-Normal	Customer	03/04/2013	13 days, 23 hours, 40 minutes
13820	4-Normal	Engineering	02/26/2013	13 days, 7 hours, 24 minutes
13831	4-Normal	Engineering	02/19/2013	13 days, 1 hour, 28 minutes
13837	4-Normal	Engineering	03/01/2013	12 days, 19 hours, 41 minutes
13840	4-Normal	Engineering	02/20/2013	12 days, 7 hours, 4 minutes
13851	4-Normal	Engineering	02/20/2013	12 days, 0 hours, 4 minutes
13855	4-Normal	Engineering	03/01/2013	11 days, 23 hours, 22 minutes
13856	4-Normal	Engineering	03/04/2013	11 days, 16 hours, 59 minutes
13858	4-Normal	Engineering	02/26/2013	11 days, 5 hours, 52 minutes
13862	4-Normal	Engineering	02/26/2013	11 days, 3 hours, 11 minutes
13864	4-Normal	Engineering	02/25/2013	11 days, 2 hours, 41 minutes
13865	4-Normal	Engineering	02/28/2013	11 days, 2 hours, 39 minutes
13867	4-Normal	Engineering	02/21/2013	11 days, 1 hour, 22 minutes
13868	4-Normal	Engineering	02/28/2013	11 days, 1 hour, 5 minutes
13869	4-Normal	Engineering	02/22/2013	11 days, 0 hours, 37 minutes
13875	4-Normal	Engineering	02/27/2013	10 days, 21 hours, 18 minutes
13878	4-Normal	Engineering	02/25/2013	10 days, 6 hours, 34 minutes
13886	4-Normal	Engineering	02/27/2013	10 days, 3 hours, 9 minutes
13888	4-Normal	Engineering	02/22/2013	10 days, 1 hour, 52 minutes
13893	4-Normal	Engineering	02/25/2013	9 days, 19 hours, 47 minutes
13895	4-Normal	Engineering	03/01/2013	9 days, 10 hours, 8 minutes

13896	4-Normal	Engineering	03/04/2013	7 days, 19 hours, 37 minutes
13897	4-Normal	Engineering	02/25/2013	7 days, 16 hours, 57 minutes
13901	4-Normal	Engineering	02/25/2013	7 days, 6 hours, 45 minutes
13914	4-Normal	Engineering	03/04/2013	7 days, 0 hours, 10 minutes
13915	4-Normal	Engineering	03/04/2013	7 days, 0 hours, 9 minutes
13916	4-Normal	Engineering	03/04/2013	7 days, 0 hours, 7 minutes
13918	4-Normal	Customer	03/04/2013	7 days, 0 hours, 4 minutes
13919	4-Normal	Customer	03/04/2013	6 days, 23 hours, 57 minutes
13925	4-Normal	Engineering	03/04/2013	6 days, 22 hours, 21 minutes
13926	4-Normal	Engineering	03/01/2013	6 days, 22 hours, 12 minutes
13933	4-Normal	Support Agency	03/04/2013	6 days, 20 hours, 50 minutes
13937	4-Normal	Customer	03/04/2013	6 days, 20 hours, 37 minutes
13941	4-Normal	Engineering	03/04/2013	6 days, 20 hours, 25 minutes
13942	4-Normal	Engineering	02/26/2013	6 days, 9 hours, 29 minutes
13943	4-Normal	Engineering	02/26/2013	6 days, 6 hours, 4 minutes
13944	4-Normal	Engineering	02/26/2013	6 days, 5 hours, 12 minutes
13945	4-Normal	Engineering	02/26/2013	6 days, 2 hours, 22 minutes
13950	2-High	Engineering	02/28/2013	5 days, 11 hours, 58 minutes
13952	2-High	Engineering	03/04/2013	5 days, 7 hours, 8 minutes
13954	4-Normal	Engineering	02/27/2013	5 days, 6 hours, 15 minutes
13961	4-Normal	Engineering	02/27/2013	5 days, 2 hours, 25 minutes
13964	4-Normal	Engineering	02/27/2013	4 days, 23 hours, 33 minutes
13967	4-Normal	Engineering	02/28/2013	4 days, 7 hours, 18 minutes
13968	4-Normal	Engineering	02/28/2013	4 days, 6 hours, 37 minutes
13969	4-Normal	Engineering	03/04/2013	4 days, 6 hours, 32 minutes
13974	4-Normal	Engineering	02/28/2013	4 days, 5 hours, 4 minutes
13975	4-Normal	Engineering	02/28/2013	4 days, 3 hours, 37 minutes
13980	4-Normal	Engineering	03/04/2013	4 days, 0 hours, 47 minutes
13984	4-Normal	Engineering	03/01/2013	3 days, 22 hours, 35 minutes

13985	4 - Normal	Engineering	02/28/2013	3 days, 22 hours, 28 minutes
13989	4 - Normal	Engineering	03/01/2013	3 days, 6 hours, 24 minutes
13991	4 - Normal	Engineering	03/04/2013	3 days, 5 hours, 18 minutes
13996	4 - Normal	Engineering	03/01/2013	3 days, 0 hours, 16 minutes
13998	4 - Normal	Engineering	03/04/2013	2 days, 23 hours, 54 minutes
14001	4 - Normal	Engineering	03/04/2013	2 days, 22 hours, 26 minutes
14003	4 - Normal	Engineering	03/04/2013	1 day, 15 hours, 0 minutes
14005	4 - Normal	Engineering	03/03/2013	1 day, 6 hours, 32 minutes
14006	4 - Normal	Engineering	03/04/2013	1 day, 6 hours, 29 minutes
14010	4 - Normal	Engineering	03/03/2013	1 day, 5 hours, 55 minutes
14015	4 - Normal	Engineering	03/04/2013	0 days, 12 hours, 59 minutes
14017	4 - Normal	Engineering	03/04/2013	0 days, 6 hours, 31 minutes
14018	4 - Normal	Engineering	03/04/2013	0 days, 6 hours, 17 minutes
14020	4 - Normal	Engineering	03/04/2013	0 days, 3 hours, 51 minutes
14023	4 - Normal	Engineering	03/04/2013	0 days, 3 hours, 8 minutes
14024	4 - Normal	Engineering	03/04/2013	0 days, 1 hour, 55 minutes
14026	4 - Normal	Engineering	03/04/2013	0 days, 1 hour, 38 minutes
14027	4 - Normal	Engineering	03/04/2013	0 days, 1 hour, 29 minutes
14029	4 - Normal	Engineering	03/04/2013	0 days, 0 hours, 34 minutes
14030	4 - Normal	Engineering	03/04/2013	0 days, 0 hours, 27 minutes
14031	4 - Normal	Engineering	03/04/2013	0 days, 0 hours, 26 minutes
14032	4 - Normal	Engineering	03/04/2013	0 days, 0 hours, 12 minutes
14033	4 - Normal	Engineering	03/04/2013	0 days, 0 hours, 5 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours