

Open Science Grid: (18:05 , 04/02/2012)

This report contains data from 78 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket††
10727	4-Normal	Customer	03/28/2012	251 days, 3 hours, 43 minutes
11105	4-Normal	Engineering	03/05/2012	178 days, 2 hours, 6 minutes
11125	4-Normal	Engineering	03/21/2012	173 days, 22 hours, 53 minutes
11194	4-Normal	Engineering	03/29/2012	157 days, 6 hours, 14 minutes
11315	4-Normal	Engineering	03/16/2012	122 days, 21 hours, 39 minutes
11459	4-Normal	Engineering	03/30/2012	80 days, 1 hour, 6 minutes
11476	4-Normal	Resolved	02/08/2012	75 days, 17 hours, 37 minutes
11479	4-Normal	Engineering	03/30/2012	75 days, 11 hours, 36 minutes
11482	4-Normal	Engineering	03/26/2012	75 days, 11 hours, 22 minutes
11509	4-Normal	Engineering	03/29/2012	70 days, 22 hours, 23 minutes
11567	4-Normal	Resolved	02/17/2012	60 days, 5 hours, 50 minutes
11568	2-High	Engineering	03/16/2012	60 days, 4 hours, 20 minutes
11570	4-Normal	Engineering	03/30/2012	59 days, 23 hours, 40 minutes
11584	4-Normal	Engineering	03/30/2012	58 days, 23 hours, 14 minutes
11676	4-Normal	Engineering	02/22/2012	40 days, 20 hours, 23 minutes
11683	4-Normal	Engineering	03/30/2012	39 days, 2 hours, 26 minutes
11685	4-Normal	Engineering	03/27/2012	39 days, 2 hours, 26 minutes
11686	4-Normal	Engineering	03/30/2012	39 days, 2 hours, 26 minutes
11690	4-Normal	Engineering	03/30/2012	39 days, 2 hours, 26 minutes
11691	4-Normal	Engineering	03/30/2012	39 days, 2 hours, 26 minutes
11693	4-Normal	Engineering	03/22/2012	39 days, 2 hours, 25 minutes
11694	4-Normal	Engineering	03/30/2012	39 days, 2 hours, 25 minutes
11695	4-Normal	Engineering	03/30/2012	39 days, 2 hours, 25 minutes
11696	4-Normal	Customer	03/30/2012	39 days, 2 hours, 25 minutes
11697	4-Normal	Engineering	03/30/2012	39 days, 2 hours, 25 minutes
11698	4-Normal	Engineering	03/30/2012	39 days, 2 hours, 25 minutes

11703	4-Normal	Engineering	04/02/2012	39 days, 2 hours, 25 minutes
11705	4-Normal	Engineering	03/16/2012	38 days, 14 hours, 45 minutes
11720	4-Normal	Engineering	03/05/2012	34 days, 21 hours, 41 minutes
11723	4-Normal	Engineering	03/27/2012	34 days, 19 hours, 13 minutes
11734	4-Normal	Engineering	03/31/2012	33 days, 21 hours, 58 minutes
11736	4-Normal	Engineering	04/02/2012	33 days, 8 hours, 3 minutes
11741	4-Normal	Engineering	03/29/2012	33 days, 2 hours, 10 minutes
11743	4-Normal	Engineering	03/29/2012	33 days, 0 hours, 8 minutes
11750	4-Normal	Support Agency	03/27/2012	31 days, 21 hours, 37 minutes
11772	4-Normal	Customer	03/27/2012	29 days, 2 hours, 48 minutes
11778	4-Normal	Engineering	03/26/2012	27 days, 23 hours, 52 minutes
11791	4-Normal	Resolved	03/07/2012	27 days, 9 hours, 35 minutes
11798	4-Normal	Engineering	03/29/2012	27 days, 4 hours, 7 minutes
11810	4-Normal	Engineering	03/29/2012	24 days, 0 hours, 3 minutes
11812	3-Elevated	Engineering	03/30/2012	22 days, 16 hours, 59 minutes
11819	2-High	Engineering	03/29/2012	20 days, 7 hours, 57 minutes
11820	2-High	Engineering	04/02/2012	20 days, 6 hours, 41 minutes
11823	4-Normal	Engineering	04/01/2012	19 days, 23 hours, 18 minutes
11825	4-Normal	Resolved	03/29/2012	19 days, 20 hours, 13 minutes
11827	4-Normal	Engineering	03/30/2012	19 days, 1 hour, 7 minutes
11830	4-Normal	Engineering	03/30/2012	18 days, 18 hours, 28 minutes
11834	4-Normal	Engineering	03/29/2012	18 days, 2 hours, 57 minutes
11838	4-Normal	Engineering	03/29/2012	17 days, 4 hours, 7 minutes
11841	3-Elevated	Engineering	04/02/2012	14 days, 7 hours, 18 minutes
11854	4-Normal	Engineering	04/02/2012	12 days, 5 hours, 28 minutes
11858	4-Normal	Engineering	03/23/2012	12 days, 1 hour, 4 minutes
11861	4-Normal	Engineering	03/30/2012	11 days, 23 hours, 35 minutes
11863	4-Normal	Engineering	03/27/2012	11 days, 23 hours, 32 minutes

11864	4-Normal	Engineering	03/29/2012	11 days, 23 hours, 31 minutes
11867	4-Normal	Engineering	03/30/2012	10 days, 19 hours, 14 minutes
11872	4-Normal	Engineering	03/28/2012	9 days, 23 hours, 29 minutes
11873	4-Normal	Engineering	03/29/2012	7 days, 8 hours, 1 minute
11874	4-Normal	Engineering	03/29/2012	7 days, 7 hours, 48 minutes
11875	4-Normal	Engineering	04/02/2012	7 days, 3 hours, 51 minutes
11877	4-Normal	Engineering	03/28/2012	7 days, 0 hours, 20 minutes
11879	4-Normal	Engineering	03/29/2012	6 days, 3 hours, 9 minutes
11883	4-Normal	Engineering	04/02/2012	5 days, 20 hours, 25 minutes
11886	4-Normal	Engineering	03/28/2012	5 days, 7 hours, 12 minutes
11887	4-Normal	Engineering	03/28/2012	5 days, 4 hours, 58 minutes
11888	2-High	Engineering	04/02/2012	5 days, 4 hours, 16 minutes
11891	4-Normal	Engineering	04/02/2012	5 days, 0 hours, 22 minutes
11893	4-Normal	Engineering	03/29/2012	4 days, 7 hours, 21 minutes
11894	4-Normal	Engineering	03/29/2012	4 days, 7 hours, 9 minutes
11895	4-Normal	Engineering	03/29/2012	4 days, 3 hours, 26 minutes
11897	4-Normal	Engineering	03/29/2012	4 days, 0 hours, 58 minutes
11899	4-Normal	Engineering	04/02/2012	3 days, 20 hours, 43 minutes
11902	4-Normal	Engineering	04/02/2012	2 days, 22 hours, 38 minutes
11903	4-Normal	Engineering	03/30/2012	2 days, 21 hours, 28 minutes
11905	4-Normal	Engineering	04/02/2012	2 days, 2 hours, 29 minutes
11906	3-Elevated	Engineering	04/01/2012	0 days, 21 hours, 8 minutes
11907	4-Normal	Engineering	04/02/2012	0 days, 14 hours, 53 minutes
11908	4-Normal	Engineering	04/02/2012	0 days, 0 hours, 12 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours