

Open Science Grid: (19:46 , 08/01/2011)

This report contains data from 77 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket ††
8839	4 -Normal	Resolved	02/18/2011	391 days, 7 hours, 35 minutes
9245	4 -Normal	Engineering	08/01/2011	318 days, 7 hours, 36 minutes
9505	4 -Normal	Resolved	11/12/2010	270 days, 6 hours, 22 minutes
9527	2 -High	Resolved	12/15/2010	266 days, 7 hours, 4 minutes
9686	4 -Normal	Resolved	12/14/2010	236 days, 6 hours, 33 minutes
9927	4 -Normal	Engineering	07/25/2011	174 days, 7 hours, 56 minutes
9967	3 -Elevated	Resolved	02/15/2011	167 days, 8 hours, 47 minutes
9977	4 -Normal	Resolved	02/28/2011	165 days, 11 hours, 59 minutes
10018	3 -Elevated	Resolved	03/14/2011	157 days, 16 hours, 40 minutes
10045	4 -Normal	Resolved	03/07/2011	147 days, 10 hours, 30 minutes
10083	3 -Elevated	Resolved	03/25/2011	140 days, 2 hours, 29 minutes
10129	4 -Normal	Engineering	07/22/2011	130 days, 14 hours, 27 minutes
10131	4 -Normal	Engineering	07/25/2011	130 days, 7 hours, 44 minutes
10237	2 -High	Resolved	04/18/2011	109 days, 17 hours, 4 minutes
10312	4 -Normal	Engineering	07/25/2011	95 days, 2 hours, 49 minutes
10361	4 -Normal	Engineering	06/20/2011	88 days, 4 hours, 32 minutes
10368	4 -Normal	Engineering	07/25/2011	87 days, 19 hours, 39 minutes
10427	4 -Normal	Engineering	07/07/2011	76 days, 23 hours, 35 minutes
10455	4 -Normal	Resolved	06/10/2011	70 days, 5 hours, 52 minutes
10463	4 -Normal	Engineering	07/14/2011	69 days, 4 hours, 13 minutes
10490	4 -Normal	Engineering	07/26/2011	64 days, 18 hours, 54 minutes
10506	4 -Normal	Resolved	06/11/2011	60 days, 9 hours, 34 minutes
10509	4 -Normal	Engineering	07/25/2011	60 days, 3 hours, 59 minutes
10519	4 -Normal	Engineering	07/25/2011	59 days, 16 hours, 39 minutes
10522	4 -Normal	Engineering	07/25/2011	59 days, 2 hours, 32 minutes
10529	4 -Normal	Engineering	07/25/2011	56 days, 5 hours, 3 minutes

10552	4 -Normal	Resolved	06/15/2011	51 days, 5 hours, 4 minutes
10560	4 -Normal	Engineering	07/14/2011	49 days, 4 hours, 53 minutes
10568	2 -High	Resolved	06/24/2011	48 days, 7 hours, 57 minutes
10570	4 -Normal	Engineering	07/26/2011	48 days, 3 hours, 42 minutes
10579	4 -Normal	Engineering	07/05/2011	46 days, 0 hours, 52 minutes
10600	4 -Normal	Engineering	07/22/2011	41 days, 1 hour, 54 minutes
10615	4 -Normal	Resolved	06/27/2011	37 days, 3 hours, 42 minutes
10633	4 -Normal	Engineering	07/25/2011	31 days, 23 hours, 47 minutes
10639	4 -Normal	Engineering	07/05/2011	29 days, 13 hours, 49 minutes
10646	4 -Normal	Engineering	07/26/2011	26 days, 23 hours, 51 minutes
10650	4 -Normal	Engineering	08/01/2011	26 days, 9 hours, 7 minutes
10652	4 -Normal	Engineering	07/22/2011	26 days, 9 hours, 4 minutes
10664	4 -Normal	Engineering	07/26/2011	25 days, 0 hours, 51 minutes
10665	4 -Normal	Engineering	07/26/2011	25 days, 0 hours, 46 minutes
10668	4 -Normal	Engineering	07/25/2011	24 days, 1 hour, 17 minutes
10669	4 -Normal	Engineering	07/25/2011	23 days, 18 hours, 25 minutes
10678	4 -Normal	Engineering	07/29/2011	20 days, 21 hours, 18 minutes
10693	4 -Normal	Engineering	07/29/2011	18 days, 9 hours, 8 minutes
10703	4 -Normal	Engineering	07/25/2011	14 days, 7 hours, 23 minutes
10705	3 -Elevated	Engineering	07/25/2011	13 days, 6 hours, 34 minutes
10706	3 -Elevated	Resolved	07/20/2011	13 days, 5 hours, 26 minutes
10707	4 -Normal	Engineering	07/19/2011	13 days, 1 hour, 1 minute
10712	4 -Normal	Engineering	07/26/2011	12 days, 4 hours, 36 minutes
10717	4 -Normal	Engineering	08/01/2011	10 days, 23 hours, 34 minutes
10720	4 -Normal	Engineering	07/25/2011	7 days, 9 hours, 17 minutes
10721	4 -Normal	Engineering	07/29/2011	7 days, 1 hour, 57 minutes
10722	4 -Normal	Engineering	07/28/2011	6 days, 20 hours, 39 minutes
10723	4 -Normal	Engineering	07/26/2011	6 days, 8 hours, 6 minutes

10724	4 -Normal	Engineering	07/28/2011	6 days, 5 hours, 49 minutes
10725	4 -Normal	Engineering	07/29/2011	6 days, 5 hours, 42 minutes
10726	4 -Normal	Engineering	07/28/2011	6 days, 5 hours, 28 minutes
10727	4 -Normal	Engineering	07/26/2011	6 days, 5 hours, 24 minutes
10728	4 -Normal	Engineering	07/27/2011	6 days, 5 hours, 16 minutes
10734	4 -Normal	Engineering	07/27/2011	5 days, 9 hours, 20 minutes
10738	4 -Normal	Engineering	07/27/2011	5 days, 2 hours, 36 minutes
10739	4 -Normal	Engineering	07/28/2011	4 days, 21 hours, 28 minutes
10740	4 -Normal	Engineering	07/28/2011	4 days, 4 hours, 36 minutes
10741	4 -Normal	Engineering	07/28/2011	4 days, 4 hours, 34 minutes
10742	4 -Normal	Engineering	07/29/2011	4 days, 0 hours, 18 minutes
10743	4 -Normal	Engineering	07/29/2011	3 days, 18 hours, 15 minutes
10744	4 -Normal	Engineering	07/29/2011	3 days, 9 hours, 12 minutes
10745	4 -Normal	Engineering	07/29/2011	3 days, 9 hours, 10 minutes
10746	4 -Normal	Engineering	07/29/2011	3 days, 9 hours, 9 minutes
10747	4 -Normal	Engineering	07/29/2011	2 days, 22 hours, 34 minutes
10750	4 -Normal	Engineering	08/01/2011	2 days, 0 hours, 50 minutes
10751	2 -High	Engineering	08/01/2011	1 day, 13 hours, 29 minutes
10752	4 -Normal	Engineering	08/01/2011	0 days, 5 hours, 24 minutes
10753	4 -Normal	Engineering	08/01/2011	0 days, 4 hours, 20 minutes
10755	4 -Normal	Engineering	08/01/2011	0 days, 1 hour, 32 minutes
10757	4 -Normal	Engineering	08/01/2011	0 days, 0 hours, 48 minutes
10758	4 -Normal	Engineering	08/01/2011	0 days, 0 hours, 9 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours