This report contains data from 53 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket†‡
12641	4-Normal	Engineering	10/24/2016	1508 days, 22 hours, 16 minutes
12688	4-Normal	Engineering	10/24/2016	1496 days, 18 hours, 35 minutes
13252	4-Normal	Engineering	10/24/2016	1402 days, 21 hours, 19 minutes
14597	4-Normal	Engineering	10/24/2016	1291 days, 22 hours, 10 minutes
15048	4-Normal	Engineering	10/20/2016	1266 days, 0 hours, 17 minutes
15194	4-Normal	Engineering	10/19/2016	1256 days, 16 hours, 57 minutes
16434	4-Normal	Engineering	10/24/2016	1167 days, 20 hours, 58 minutes
16764	4-Normal	Engineering	10/24/2016	1154 days, 18 hours, 36 minutes
16778	4-Normal	Engineering	09/26/2016	1154 days, 0 hours, 5 minutes
16832	4-Normal	Engineering	10/23/2016	1151 days, 21 hours, 14 minutes
16860	4-Normal	Engineering	10/24/2016	1150 days, 20 hours, 23 minutes
16880	4-Normal	Engineering	10/16/2016	1147 days, 21 hours, 8 minutes
16881	4-Normal	Engineering	10/16/2016	1147 days, 19 hours, 17 minutes
16926	4-Normal	Engineering	10/24/2016	1144 days, 21 hours, 37 minutes
16959	4-Normal	Engineering	10/23/2016	1143 days, 23 hours, 15 minutes
16998	4-Normal	Engineering	10/24/2016	1139 days, 22 hours, 4 minutes
17237	4-Normal	Engineering	10/24/2016	1119 days, 20 hours, 28 minutes
22217	4-Normal	Engineering	10/24/2016	789 days, 22 hours, 35 minutes
22471	4-Normal	Engineering	10/24/2016	765 days, 19 hours, 29 minutes
22518	4-Normal	Engineering	10/24/2016	759 days, 20 hours, 6 minutes
26720	4-Normal	Engineering	10/16/2016	411 days, 14 hours, 50 minutes
26763	4-Normal	Engineering	10/22/2016	408 days, 17 hours, 27 minutes
26766	4-Normal	Engineering	10/17/2016	408 days, 13 hours, 29 minutes
26769	4-Normal	Engineering	10/23/2016	407 days, 2 hours, 2 minutes
26791	4-Normal	Engineering	10/18/2016	403 days, 22 hours, 33 minutes
26795	4-Normal	Engineering	10/24/2016	403 days, 17 hours, 49 minutes
26881	4-Normal	Engineering	10/24/2016	394 days, 14 hours, 36 minutes
26900	4-Normal	Engineering	10/24/2016	391 days, 15 hours, 15 minutes

4-Normal

Engineering

08/31/2016

30756

86 days, 17 hours, 19 minutes

 $[\]ensuremath{^\dagger}$ Project Work Schedule was disabled for these time calculations.

^{‡ 1} Day = 24 Hours