

This report contains data from 126 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket++
13659	4-Normal	Engineering	09/28/2015	962 days, 17 hours, 2 minutes
15183	4-Normal	Engineering	09/28/2015	865 days, 4 hours, 31 minutes
15240	4-Normal	Engineering	09/28/2015	860 days, 1 hour, 10 minutes
15369	4-Normal	Engineering	09/22/2015	850 days, 17 hours, 31 minutes
15576	4-Normal	Engineering	09/28/2015	831 days, 23 hours, 1 minute
15708	4-Normal	Engineering	09/25/2015	824 days, 22 hours, 3 minutes
15750	4-Normal	Engineering	09/28/2015	822 days, 21 hours, 38 minutes
15989	4-Normal	Engineering	09/28/2015	806 days, 17 hours, 32 minutes
16166	4-Normal	Engineering	09/28/2015	793 days, 23 hours, 13 minutes
16212	4-Normal	Engineering	09/28/2015	790 days, 3 hours, 35 minutes
16330	4-Normal	Engineering	09/28/2015	783 days, 15 hours, 22 minutes
16408	4-Normal	Engineering	09/28/2015	777 days, 2 hours, 16 minutes
16413	4-Normal	Engineering	09/28/2015	776 days, 22 hours, 19 minutes
16415	4-Normal	Engineering	09/28/2015	776 days, 21 hours, 38 minutes
16434	4-Normal	Engineering	09/28/2015	775 days, 21 hours, 8 minutes
16536	4-Normal	Engineering	09/21/2015	770 days, 0 hours, 12 minutes
16583	4-Normal	Engineering	09/28/2015	769 days, 20 hours, 11 minutes
16626	4-Normal	Engineering	09/28/2015	768 days, 21 hours, 50 minutes
16629	4-Normal	Engineering	09/28/2015	768 days, 11 hours, 50 minutes
16656	4-Normal	Engineering	09/28/2015	767 days, 19 hours, 29 minutes
16745	4-Normal	Engineering	09/28/2015	765 days, 17 hours, 30 minutes
16763	4-Normal	Engineering	09/28/2015	762 days, 18 hours, 49 minutes
16764	4-Normal	Engineering	09/28/2015	762 days, 18 hours, 45 minutes
16767	4-Normal	Engineering	09/28/2015	762 days, 18 hours, 2 minutes
16788	4-Normal	Engineering	09/28/2015	761 days, 17 hours, 31 minutes
16806	4-Normal	Engineering	09/28/2015	760 days, 20 hours, 19 minutes

16820	4-Normal	Engineering	09/28/2015	760 days, 13 hours, 36 minutes
16835	4-Normal	Engineering	09/28/2015	759 days, 20 hours, 31 minutes
16855	4-Normal	Engineering	09/28/2015	758 days, 22 hours, 54 minutes
16860	4-Normal	Engineering	09/28/2015	758 days, 20 hours, 33 minutes
16904	4-Normal	Engineering	09/28/2015	754 days, 20 hours, 23 minutes
16926	4-Normal	Engineering	09/28/2015	752 days, 21 hours, 46 minutes
16961	4-Normal	Engineering	09/28/2015	751 days, 20 hours, 9 minutes
16979	4-Normal	Engineering	09/28/2015	748 days, 22 hours, 32 minutes
16998	4-Normal	Engineering	09/28/2015	747 days, 22 hours, 13 minutes
17266	4-Normal	Engineering	09/28/2015	725 days, 19 hours, 14 minutes
17375	4-Normal	Engineering	09/28/2015	720 days, 12 hours, 4 minutes
22004	4-Normal	Engineering	09/28/2015	419 days, 18 hours, 0 minutes
22049	4-Normal	Support Agency	09/25/2015	415 days, 22 hours, 27 minutes
22137	4-Normal	Engineering	09/28/2015	406 days, 9 hours, 45 minutes
22187	4-Normal	Engineering	09/28/2015	401 days, 19 hours, 26 minutes
22217	4-Normal	Engineering	09/27/2015	397 days, 22 hours, 44 minutes
22239	4-Normal	Engineering	09/28/2015	396 days, 19 hours, 7 minutes
22240	4-Normal	Engineering	09/28/2015	396 days, 18 hours, 59 minutes
22259	4-Normal	Engineering	09/28/2015	395 days, 0 hours, 22 minutes
22285	4-Normal	Engineering	09/28/2015	390 days, 22 hours, 8 minutes
22289	4-Normal	Engineering	09/28/2015	390 days, 21 hours, 42 minutes
22314	4-Normal	Engineering	09/28/2015	389 days, 18 hours, 41 minutes
22324	4-Normal	Engineering	09/28/2015	388 days, 20 hours, 38 minutes
22334	4-Normal	Engineering	09/28/2015	387 days, 23 hours, 43 minutes
22357	4-Normal	Engineering	09/28/2015	386 days, 10 hours, 49 minutes
22365	4-Normal	Engineering	09/28/2015	384 days, 18 hours, 34 minutes
22368	4-Normal	Engineering	09/28/2015	384 days, 13 hours, 50 minutes
22389	4-Normal	Engineering	09/28/2015	382 days, 18 hours, 9 minutes

22390	4-Normal	Engineering	09/28/2015	382 days, 18 hours, 8 minutes
22398	4-Normal	Engineering	09/28/2015	382 days, 16 hours, 59 minutes
22399	4-Normal	Engineering	09/28/2015	382 days, 14 hours, 27 minutes
22400	4-Normal	Engineering	09/28/2015	382 days, 13 hours, 12 minutes
22411	4-Normal	Engineering	09/28/2015	381 days, 12 hours, 16 minutes
22414	4-Normal	Engineering	09/28/2015	380 days, 23 hours, 54 minutes
22427	4-Normal	Engineering	09/28/2015	377 days, 20 hours, 36 minutes
22445	4-Normal	Engineering	09/28/2015	375 days, 23 hours, 11 minutes
22458	4-Normal	Engineering	09/28/2015	375 days, 0 hours, 12 minutes
22471	4-Normal	Engineering	09/28/2015	373 days, 19 hours, 39 minutes
22493	4-Normal	Engineering	09/28/2015	369 days, 20 hours, 15 minutes
22514	4-Normal	Engineering	09/28/2015	368 days, 2 hours, 47 minutes
22515	4-Normal	Engineering	09/28/2015	367 days, 23 hours, 40 minutes
22518	4-Normal	Engineering	09/28/2015	367 days, 20 hours, 15 minutes
22522	4-Normal	Engineering	09/28/2015	367 days, 17 hours, 15 minutes
22529	4-Normal	Engineering	09/28/2015	366 days, 22 hours, 23 minutes
22533	4-Normal	Engineering	09/28/2015	366 days, 19 hours, 30 minutes
25193	4-Normal	Engineering	09/21/2015	150 days, 14 hours, 2 minutes
26295	4-Normal	Engineering	09/25/2015	63 days, 3 hours, 29 minutes
26298	4-Normal	Customer	09/25/2015	62 days, 22 hours, 43 minutes
26354	4-Normal	Network Administration	09/14/2015	59 days, 21 hours, 23 minutes
26445	3-Elevated	Engineering	09/25/2015	51 days, 21 hours, 5 minutes
26480	4-Normal	Engineering	09/21/2015	47 days, 18 hours, 58 minutes
26482	4-Normal	Engineering	09/22/2015	47 days, 18 hours, 55 minutes
26533	4-Normal	Engineering	09/23/2015	41 days, 9 hours, 53 minutes
26560	4-Normal	Engineering	09/24/2015	38 days, 17 hours, 50 minutes
26590	4-Normal	Support Agency	09/24/2015	34 days, 17 hours, 15 minutes

26592	4-Normal	Engineering	09/22/2015	34 days, 15 hours, 1 minute
26618	4-Normal	Customer	09/28/2015	32 days, 16 hours, 38 minutes
26624	4-Normal	Engineering	09/28/2015	31 days, 17 hours, 37 minutes
26655	4-Normal	Engineering	09/28/2015	26 days, 20 hours, 19 minutes
26661	4-Normal	Engineering	09/24/2015	26 days, 16 hours, 29 minutes
26667	4-Normal	Engineering	09/18/2015	25 days, 23 hours, 58 minutes
26679	4-Normal	Engineering	09/21/2015	25 days, 16 hours, 52 minutes
26737	4-Normal	Engineering	09/25/2015	18 days, 15 hours, 50 minutes
26739	4-Normal	Engineering	09/23/2015	18 days, 1 hour, 25 minutes
26742	4-Normal	Engineering	09/25/2015	17 days, 21 hours, 52 minutes
26743	4-Normal	Engineering	09/25/2015	17 days, 21 hours, 46 minutes
26745	4-Normal	Engineering	09/22/2015	17 days, 20 hours, 31 minutes
26750	4-Normal	Engineering	09/25/2015	17 days, 16 hours, 25 minutes
26777	4-Normal	Engineering	09/22/2015	13 days, 15 hours, 34 minutes
26778	4-Normal	Engineering	09/28/2015	13 days, 4 hours, 32 minutes
26779	4-Normal	Engineering	09/22/2015	12 days, 21 hours, 38 minutes
26786	4-Normal	Engineering	09/25/2015	12 days, 12 hours, 35 minutes
26793	4-Normal	Engineering	09/25/2015	11 days, 20 hours, 8 minutes
26794	4-Normal	Engineering	09/28/2015	11 days, 19 hours, 12 minutes
26795	4-Normal	Engineering	09/23/2015	11 days, 17 hours, 59 minutes
26797	4-Normal	Engineering	09/21/2015	11 days, 15 hours, 53 minutes
26799	4-Normal	Engineering	09/23/2015	11 days, 14 hours, 2 minutes
26812	4-Normal	Engineering	09/26/2015	10 days, 9 hours, 21 minutes
26813	3-Elevated	Engineering	09/28/2015	9 days, 23 hours, 42 minutes
26840	3-Elevated	Engineering	09/25/2015	5 days, 15 hours, 10 minutes
26841	3-Elevated	Engineering	09/25/2015	5 days, 6 hours, 44 minutes
26848	4-Normal	Engineering	09/23/2015	4 days, 22 hours, 47 minutes
26850	4-Normal	Engineering	09/25/2015	4 days, 21 hours, 27 minutes

26855	4-Normal	Engineering	09/28/2015	4 days, 18 hours, 59 minutes
26856	4-Normal	Engineering	09/25/2015	4 days, 18 hours, 30 minutes
26857	4-Normal	Engineering	09/24/2015	4 days, 16 hours, 34 minutes
26861	3-Elevated	Engineering	09/25/2015	4 days, 5 hours, 9 minutes
26863	4-Normal	Engineering	09/28/2015	3 days, 18 hours, 0 minutes
26864	4-Normal	Support Agency	09/25/2015	3 days, 16 hours, 38 minutes
26865	4-Normal	Engineering	09/25/2015	3 days, 11 hours, 57 minutes
26866	4-Normal	Engineering	09/25/2015	3 days, 6 hours, 28 minutes
26869	4-Normal	Engineering	09/25/2015	2 days, 22 hours, 49 minutes
26870	4-Normal	Engineering	09/25/2015	2 days, 22 hours, 48 minutes
26878	4-Normal	Engineering	09/28/2015	2 days, 18 hours, 47 minutes
26880	3-Elevated	Engineering	09/25/2015	2 days, 16 hours, 18 minutes
26881	4-Normal	Engineering	09/28/2015	2 days, 14 hours, 45 minutes
26882	3-Elevated	Engineering	09/25/2015	2 days, 14 hours, 5 minutes
26883	4-Normal	Engineering	09/26/2015	2 days, 12 hours, 9 minutes
26888	3-Elevated	Engineering	09/28/2015	0 days, 5 hours, 36 minutes
26889	3-Elevated	Engineering	09/28/2015	0 days, 5 hours, 21 minutes

† Project Work Schedule was disabled for these time calculations.

‡ 1 Day = 24 Hours