

This report contains data from 127 Tickets.

<b>Ticket Number</b>	<b>Customer Impact</b>	<b>Status</b>	<b>Last Edit Date</b>	<b>Age of Ticket††</b>
13541	4-Normal	Engineering	05/02/2016	1186 days, 22 hours, 8 minutes
13660	4-Normal	Engineering	05/02/2016	1179 days, 17 hours, 58 minutes
13988	4-Normal	Engineering	05/02/2016	1158 days, 0 hours, 29 minutes
14077	4-Normal	Engineering	05/02/2016	1153 days, 22 hours, 35 minutes
14094	4-Normal	Engineering	05/02/2016	1153 days, 18 hours, 14 minutes
14159	4-Normal	Engineering	04/28/2016	1149 days, 13 hours, 57 minutes
14172	4-Normal	Engineering	05/02/2016	1147 days, 19 hours, 21 minutes
14187	4-Normal	Engineering	05/02/2016	1146 days, 19 hours, 43 minutes
14364	4-Normal	Engineering	05/02/2016	1133 days, 17 hours, 6 minutes
14393	4-Normal	Engineering	05/02/2016	1131 days, 23 hours, 54 minutes
14475	4-Normal	Engineering	05/02/2016	1125 days, 20 hours, 34 minutes
14486	4-Normal	Engineering	05/02/2016	1125 days, 6 hours, 39 minutes
14557	4-Normal	Engineering	05/02/2016	1119 days, 5 hours, 7 minutes
14636	4-Normal	Engineering	05/02/2016	1112 days, 20 hours, 41 minutes
19825	4-Normal	Engineering	05/02/2016	794 days, 1 hour, 49 minutes
20057	4-Normal	Engineering	05/02/2016	786 days, 19 hours, 25 minutes
20081	4-Normal	Engineering	05/02/2016	783 days, 19 hours, 44 minutes
20131	4-Normal	Engineering	05/02/2016	780 days, 22 hours, 57 minutes
20412	4-Normal	Engineering	05/02/2016	760 days, 20 hours, 29 minutes
20417	4-Normal	Engineering	05/02/2016	760 days, 18 hours, 13 minutes
20470	4-Normal	Engineering	05/02/2016	755 days, 18 hours, 1 minute
20764	4-Normal	Engineering	05/02/2016	746 days, 16 hours, 2 minutes
24590	4-Normal	Engineering	05/02/2016	407 days, 17 hours, 41 minutes
24767	4-Normal	Engineering	05/02/2016	398 days, 2 hours, 25 minutes
24773	4-Normal	Engineering	05/02/2016	397 days, 22 hours, 10 minutes
24781	4-Normal	Engineering	05/02/2016	397 days, 16 hours, 5 minutes

24782	4-Normal	Engineering	05/02/2016	397 days, 15 hours, 29 minutes
24799	4-Normal	Engineering	05/02/2016	395 days, 22 hours, 34 minutes
24813	4-Normal	Engineering	05/02/2016	394 days, 20 hours, 5 minutes
24832	4-Normal	Engineering	05/02/2016	392 days, 1 hour, 22 minutes
24843	4-Normal	Engineering	05/02/2016	391 days, 22 hours, 27 minutes
24850	4-Normal	Engineering	05/02/2016	391 days, 19 hours, 12 minutes
24859	4-Normal	Engineering	05/02/2016	390 days, 23 hours, 20 minutes
24884	4-Normal	Engineering	05/02/2016	389 days, 17 hours, 41 minutes
24893	4-Normal	Engineering	05/02/2016	389 days, 0 hours, 16 minutes
24962	4-Normal	Engineering	05/02/2016	383 days, 19 hours, 5 minutes
24987	4-Normal	Engineering	05/02/2016	381 days, 20 hours, 16 minutes
25050	4-Normal	Engineering	05/02/2016	377 days, 0 hours, 1 minute
25059	4-Normal	Engineering	05/02/2016	376 days, 1 hour, 39 minutes
25060	4-Normal	Engineering	05/02/2016	376 days, 0 hours, 57 minutes
25108	4-Normal	Engineering	05/02/2016	371 days, 22 hours, 42 minutes
25142	4-Normal	Engineering	05/02/2016	369 days, 16 hours, 2 minutes
26739	4-Normal	Engineering	10/07/2015	235 days, 2 hours, 47 minutes
26925	4-Normal	Engineering	04/29/2016	215 days, 19 hours, 1 minute
27458	4-Normal	Engineering	04/26/2016	166 days, 16 hours, 9 minutes
28117	4-Normal	Engineering	01/20/2016	112 days, 6 hours, 9 minutes
28335	4-Normal	Engineering	04/29/2016	94 days, 23 hours, 13 minutes
28530	4-Normal	Engineering	05/02/2016	74 days, 19 hours, 53 minutes
28702	4-Normal	Network Administration	04/08/2016	61 days, 22 hours, 19 minutes
28735	4-Normal	Engineering	05/02/2016	59 days, 17 hours, 48 minutes
28741	4-Normal	Engineering	04/28/2016	59 days, 16 hours, 5 minutes
28799	4-Normal	Engineering	05/01/2016	54 days, 1 hour, 25 minutes
28822	3-Elevated	Engineering	05/02/2016	53 days, 21 hours, 13 minutes
28837	4-Normal	Engineering	04/26/2016	52 days, 20 hours, 52 minutes

29006	4-Normal	Engineering	04/29/2016	46 days, 3 hours, 8 minutes
29008	4-Normal	Engineering	04/27/2016	46 days, 2 hours, 35 minutes
29012	4-Normal	Engineering	04/29/2016	45 days, 19 hours, 14 minutes
29037	4-Normal	Engineering	04/29/2016	41 days, 3 hours, 41 minutes
29051	4-Normal	Engineering	05/02/2016	39 days, 22 hours, 10 minutes
29054	4-Normal	Engineering	04/28/2016	39 days, 16 hours, 58 minutes
29110	4-Normal	Network Administration	05/02/2016	33 days, 19 hours, 44 minutes
29111	4-Normal	Engineering	05/02/2016	33 days, 19 hours, 21 minutes
29112	4-Normal	Support Agency	04/27/2016	33 days, 19 hours, 7 minutes
29140	4-Normal	Engineering	04/28/2016	32 days, 20 hours, 29 minutes
29213	4-Normal	Engineering	04/28/2016	26 days, 4 hours, 34 minutes
29214	4-Normal	Engineering	04/28/2016	26 days, 2 hours, 37 minutes
29218	4-Normal	Engineering	04/29/2016	25 days, 20 hours, 53 minutes
29263	4-Normal	Engineering	04/27/2016	23 days, 20 hours, 8 minutes
29264	2-High	Engineering	04/30/2016	23 days, 18 hours, 27 minutes
29344	4-Normal	Engineering	04/29/2016	19 days, 17 hours, 19 minutes
29375	4-Normal	Engineering	04/29/2016	18 days, 12 hours, 43 minutes
29376	4-Normal	Engineering	04/28/2016	18 days, 12 hours, 5 minutes
29379	4-Normal	Engineering	04/28/2016	18 days, 0 hours, 44 minutes
29406	4-Normal	Engineering	04/29/2016	17 days, 17 hours, 31 minutes
29412	3-Elevated	Engineering	04/30/2016	17 days, 2 hours, 44 minutes
29452	4-Normal	Engineering	04/29/2016	13 days, 19 hours, 6 minutes
29458	3-Elevated	Engineering	04/28/2016	13 days, 3 hours, 10 minutes
29460	4-Normal	Engineering	04/26/2016	13 days, 1 hour, 41 minutes
29474	4-Normal	Engineering	04/26/2016	12 days, 21 hours, 39 minutes
29476	4-Normal	Engineering	04/29/2016	12 days, 19 hours, 2 minutes
29477	4-Normal	Engineering	04/29/2016	12 days, 18 hours, 52 minutes

29484	4-Normal	Engineering	05/02/2016	11 days, 20 hours, 13 minutes
29486	4-Normal	Engineering	04/26/2016	11 days, 17 hours, 13 minutes
29487	4-Normal	Engineering	05/02/2016	11 days, 14 hours, 57 minutes
29489	3-Elevated	Engineering	04/29/2016	11 days, 2 hours, 33 minutes
29495	4-Normal	Engineering	04/28/2016	10 days, 23 hours, 28 minutes
29506	3-Elevated	Engineering	04/26/2016	10 days, 7 hours, 8 minutes
29510	4-Normal	Engineering	04/28/2016	10 days, 1 hour, 25 minutes
29511	4-Normal	Engineering	04/29/2016	9 days, 23 hours, 17 minutes
29523	3-Elevated	Engineering	04/27/2016	7 days, 7 hours, 4 minutes
29524	3-Elevated	Engineering	04/28/2016	7 days, 6 hours, 26 minutes
29531	4-Normal	Engineering	04/29/2016	6 days, 21 hours, 0 minutes
29534	4-Normal	Engineering	04/26/2016	6 days, 19 hours, 15 minutes
29535	4-Normal	Engineering	04/26/2016	6 days, 19 hours, 2 minutes
29537	3-Elevated	Engineering	04/29/2016	6 days, 6 hours, 51 minutes
29547	4-Normal	Engineering	04/29/2016	6 days, 0 hours, 27 minutes
29549	4-Normal	Engineering	04/29/2016	5 days, 22 hours, 19 minutes
29550	4-Normal	Engineering	04/26/2016	5 days, 21 hours, 58 minutes
29554	4-Normal	Engineering	04/28/2016	5 days, 18 hours, 42 minutes
29555	4-Normal	Support Agency	05/02/2016	5 days, 17 hours, 49 minutes
29556	4-Normal	Engineering	04/29/2016	5 days, 17 hours, 12 minutes
29561	3-Elevated	Engineering	05/02/2016	5 days, 1 hour, 58 minutes
29563	4-Normal	Engineering	05/02/2016	5 days, 1 hour, 1 minute
29564	4-Normal	Engineering	04/29/2016	5 days, 0 hours, 48 minutes
29565	4-Normal	Engineering	05/02/2016	5 days, 0 hours, 31 minutes
29566	4-Normal	Engineering	04/29/2016	4 days, 23 hours, 25 minutes
29568	4-Normal	Engineering	04/27/2016	4 days, 23 hours, 20 minutes
29569	4-Normal	Engineering	04/29/2016	4 days, 22 hours, 44 minutes
29570	4-Normal	Engineering	04/28/2016	4 days, 22 hours, 26 minutes

29575	4-Normal	Engineering	04/29/2016	4 days, 17 hours, 21 minutes
29578	4-Normal	Engineering	04/29/2016	3 days, 21 hours, 11 minutes
29580	4-Normal	Engineering	04/29/2016	3 days, 18 hours, 17 minutes
29581	4-Normal	Customer	05/02/2016	3 days, 17 hours, 35 minutes
29582	4-Normal	Engineering	04/29/2016	3 days, 16 hours, 55 minutes
29584	2-High	Engineering	04/30/2016	3 days, 1 hour, 44 minutes
29585	3-Elevated	Engineering	04/29/2016	3 days, 1 hour, 18 minutes
29586	4-Normal	Engineering	04/29/2016	3 days, 0 hours, 44 minutes
29588	4-Normal	Engineering	05/02/2016	2 days, 22 hours, 51 minutes
29592	4-Normal	Engineering	05/02/2016	2 days, 18 hours, 56 minutes
29593	4-Normal	Engineering	04/30/2016	2 days, 13 hours, 2 minutes
29594	4-Normal	Engineering	04/30/2016	1 day, 23 hours, 2 minutes
29596	3-Elevated	Engineering	05/01/2016	1 day, 10 hours, 7 minutes
29597	2-High	Engineering	05/02/2016	0 days, 8 hours, 30 minutes
29598	4-Normal	Engineering	05/02/2016	0 days, 8 hours, 1 minute
29599	4-Normal	Engineering	05/02/2016	0 days, 5 hours, 40 minutes
29602	3-Elevated	Engineering	05/02/2016	0 days, 1 hour, 7 minutes
29603	3-Elevated	Engineering	05/02/2016	0 days, 0 hours, 44 minutes

† Project Work Schedule was disabled for these time calculations.

‡ 1 Day = 24 Hours