

Open Science Grid: (18:22 , 05/08/2013)



This report contains data from 177 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket ††
12335	4-Normal	Engineering	05/01/2013	307 days, 4 hours, 42 minutes
12385	4-Normal	Engineering	01/30/2013	293 days, 2 hours, 31 minutes
12401	4-Normal	Engineering	05/02/2013	288 days, 22 hours, 1 minute
12466	4-Normal	Support Agency	09/04/2012	278 days, 15 hours, 59 minutes
12498	4-Normal	Engineering	05/06/2013	267 days, 23 hours, 47 minutes
12831	4-Normal	Engineering	03/22/2013	203 days, 22 hours, 35 minutes
12870	4-Normal	Engineering	01/30/2013	196 days, 22 hours, 44 minutes
12911	4-Normal	Engineering	05/02/2013	191 days, 16 hours, 45 minutes
12951	4-Normal	Engineering	03/22/2013	183 days, 16 hours, 9 minutes
13024	4-Normal	Engineering	12/19/2012	169 days, 0 hours, 31 minutes
13096	4-Normal	Engineering	05/07/2013	155 days, 21 hours, 50 minutes
13216	4-Normal	Engineering	12/19/2012	141 days, 1 hour, 57 minutes
13320	4-Normal	Engineering	02/01/2013	120 days, 16 hours, 21 minutes
13322	4-Normal	Engineering	05/03/2013	119 days, 22 hours, 22 minutes
13329	4-Normal	Resolved	05/02/2013	119 days, 0 hours, 26 minutes
13516	4-Normal	Engineering	05/03/2013	98 days, 19 hours, 29 minutes
13681	4-Normal	Engineering	05/02/2013	86 days, 2 hours, 28 minutes
13694	4-Normal	Engineering	05/06/2013	86 days, 1 hour, 6 minutes
13727	4-Normal	Engineering	05/03/2013	84 days, 21 hours, 43 minutes
13799	3-Elevated	Engineering	05/02/2013	80 days, 19 hours, 53 minutes
13893	4-Normal	Engineering	05/03/2013	74 days, 17 hours, 2 minutes
13919	4-Normal	Customer	03/22/2013	71 days, 21 hours, 12 minutes
13933	4-Normal	Support Agency	04/27/2013	71 days, 18 hours, 5 minutes
14020	4-Normal	Engineering	05/01/2013	65 days, 1 hour, 6 minutes
14024	4-Normal	Engineering	05/03/2013	64 days, 23 hours, 10 minutes
14099	4-Normal	Engineering	05/06/2013	63 days, 20 hours, 39 minutes

14116	4 -Normal	Customer	05/06/2013	63 days, 0 hours, 42 minutes
14158	4 -Normal	Customer	05/06/2013	59 days, 17 hours, 35 minutes
14171	4 -Normal	Support Agency	05/06/2013	57 days, 22 hours, 46 minutes
14185	4 -Normal	Support Agency	05/06/2013	56 days, 23 hours, 1 minute
14196	3 -Elevated	Engineering	05/03/2013	56 days, 5 hours, 43 minutes
14222	4 -Normal	Engineering	05/02/2013	54 days, 4 hours, 36 minutes
14284	4 -Normal	Engineering	05/03/2013	49 days, 1 hour, 59 minutes
14321	4 -Normal	Engineering	05/07/2013	47 days, 3 hours, 35 minutes
14332	4 -Normal	Engineering	05/06/2013	47 days, 0 hours, 19 minutes
14422	4 -Normal	Engineering	05/03/2013	40 days, 18 hours, 40 minutes
14428	4 -Normal	Engineering	05/02/2013	39 days, 15 hours, 44 minutes
14474	4 -Normal	Engineering	05/03/2013	35 days, 23 hours, 52 minutes
14493	4 -Normal	Engineering	05/03/2013	35 days, 0 hours, 47 minutes
14494	4 -Normal	Engineering	05/03/2013	35 days, 0 hours, 30 minutes
14497	4 -Normal	Engineering	05/03/2013	34 days, 22 hours, 32 minutes
14527	3 -Elevated	Engineering	05/03/2013	31 days, 0 hours, 49 minutes
14553	4 -Normal	Engineering	05/03/2013	29 days, 21 hours, 9 minutes
14554	4 -Normal	Engineering	05/02/2013	29 days, 18 hours, 49 minutes
14566	4 -Normal	Engineering	05/03/2013	29 days, 2 hours, 41 minutes
14578	4 -Normal	Engineering	05/03/2013	28 days, 22 hours, 12 minutes
14588	4 -Normal	Engineering	05/01/2013	27 days, 22 hours, 38 minutes
14603	4 -Normal	Engineering	05/02/2013	26 days, 23 hours, 50 minutes
14604	4 -Normal	Engineering	05/03/2013	26 days, 23 hours, 10 minutes
14610	4 -Normal	Engineering	05/06/2013	26 days, 4 hours, 4 minutes
14613	4 -Normal	Engineering	05/03/2013	26 days, 1 hour, 58 minutes
14616	4 -Normal	Engineering	04/12/2013	26 days, 0 hours, 2 minutes
14629	4 -Normal	Engineering	05/01/2013	23 days, 2 hours, 47 minutes
14631	4 -Normal	Engineering	05/03/2013	23 days, 1 hour, 23 minutes

14677	4 -Normal	Engineering	04/27/2013	21 days, 22 hours, 44 minutes
14681	4 -Normal	Engineering	05/03/2013	21 days, 13 hours, 5 minutes
14692	4 -Normal	Engineering	05/01/2013	20 days, 23 hours, 40 minutes
14697	4 -Normal	Engineering	05/07/2013	20 days, 22 hours, 20 minutes
14702	4 -Normal	Engineering	04/18/2013	20 days, 6 hours, 49 minutes
14703	4 -Normal	Resolved	05/07/2013	20 days, 4 hours, 41 minutes
14708	4 -Normal	Engineering	05/06/2013	19 days, 18 hours, 36 minutes
14752	4 -Normal	Engineering	05/07/2013	16 days, 2 hours, 41 minutes
14758	4 -Normal	Engineering	05/07/2013	15 days, 22 hours, 51 minutes
14763	4 -Normal	Engineering	05/06/2013	15 days, 21 hours, 52 minutes
14770	4 -Normal	Engineering	05/07/2013	15 days, 4 hours, 43 minutes
14773	4 -Normal	Engineering	05/03/2013	14 days, 23 hours, 52 minutes
14789	4 -Normal	Engineering	05/07/2013	14 days, 3 hours, 46 minutes
14803	4 -Normal	Engineering	05/03/2013	13 days, 23 hours, 12 minutes
14809	4 -Normal	Engineering	05/02/2013	13 days, 21 hours, 31 minutes
14810	4 -Normal	Engineering	04/27/2013	13 days, 20 hours, 50 minutes
14811	4 -Normal	Engineering	05/03/2013	13 days, 17 hours, 59 minutes
14813	4 -Normal	Engineering	04/27/2013	13 days, 17 hours, 20 minutes
14818	4 -Normal	Engineering	05/03/2013	13 days, 4 hours, 47 minutes
14842	4 -Normal	Engineering	05/03/2013	13 days, 3 hours, 38 minutes
14857	4 -Normal	Engineering	05/03/2013	13 days, 2 hours, 0 minutes
14862	4 -Normal	Engineering	04/27/2013	12 days, 22 hours, 1 minute
14864	4 -Normal	Engineering	05/03/2013	12 days, 21 hours, 1 minute
14870	4 -Normal	Engineering	05/06/2013	12 days, 7 hours, 39 minutes
14872	4 -Normal	Engineering	05/02/2013	12 days, 5 hours, 55 minutes
14876	4 -Normal	Engineering	05/03/2013	12 days, 1 hour, 24 minutes
14877	4 -Normal	Engineering	04/26/2013	12 days, 1 hour, 18 minutes
14878	4 -Normal	Engineering	05/06/2013	12 days, 1 hour, 18 minutes
14879	4 -Normal	Engineering	05/06/2013	12 days, 1 hour, 18 minutes

14880	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 18 minutes
14881	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 18 minutes
14882	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 18 minutes
14883	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 18 minutes
14884	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 18 minutes
14885	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 18 minutes
14886	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 18 minutes
14887	4 - Normal	Engineering	04/26/2013	12 days, 1 hour, 18 minutes
14888	4 - Normal	Engineering	04/26/2013	12 days, 1 hour, 18 minutes
14889	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 18 minutes
14890	4 - Normal	Engineering	04/26/2013	12 days, 1 hour, 18 minutes
14891	4 - Normal	Engineering	04/26/2013	12 days, 1 hour, 17 minutes
14892	4 - Normal	Engineering	04/26/2013	12 days, 1 hour, 17 minutes
14893	4 - Normal	Engineering	04/26/2013	12 days, 1 hour, 17 minutes
14894	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 17 minutes
14895	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 17 minutes
14896	4 - Normal	Engineering	04/26/2013	12 days, 1 hour, 17 minutes
14897	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 17 minutes
14901	4 - Normal	Engineering	04/26/2013	12 days, 1 hour, 17 minutes
14902	4 - Normal	Engineering	04/26/2013	12 days, 1 hour, 17 minutes
14903	4 - Normal	Engineering	04/26/2013	12 days, 1 hour, 17 minutes
14904	4 - Normal	Engineering	05/07/2013	12 days, 1 hour, 17 minutes
14905	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 17 minutes
14906	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 17 minutes
14907	4 - Normal	Engineering	04/26/2013	12 days, 1 hour, 17 minutes
14908	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 17 minutes
14909	4 - Normal	Engineering	05/06/2013	12 days, 1 hour, 17 minutes
14910	4 - Normal	Engineering	04/26/2013	12 days, 1 hour, 17 minutes

14917	4-Normal	Engineering	05/06/2013	10 days, 0 hours, 18 minutes
14920	4-Normal	Engineering	05/08/2013	9 days, 4 hours, 26 minutes
14921	4-Normal	Engineering	05/07/2013	9 days, 4 hours, 23 minutes
14939	4-Normal	Engineering	05/01/2013	8 days, 11 hours, 16 minutes
14940	4-Normal	Engineering	05/07/2013	8 days, 11 hours, 10 minutes
14942	4-Normal	Engineering	05/01/2013	8 days, 9 hours, 49 minutes
14944	3-Elevated	Engineering	05/07/2013	8 days, 4 hours, 20 minutes
14947	4-Normal	Engineering	05/07/2013	8 days, 0 hours, 46 minutes
14948	4-Normal	Engineering	05/07/2013	8 days, 0 hours, 36 minutes
14955	4-Normal	Engineering	05/07/2013	7 days, 22 hours, 13 minutes
14961	3-Elevated	Engineering	04/30/2013	7 days, 21 hours, 38 minutes
14962	4-Normal	Engineering	04/30/2013	7 days, 21 hours, 12 minutes
14963	4-Normal	Engineering	05/01/2013	7 days, 21 hours, 9 minutes
14965	4-Normal	Engineering	05/07/2013	7 days, 20 hours, 38 minutes
14972	4-Normal	Engineering	05/03/2013	6 days, 23 hours, 4 minutes
14973	4-Normal	Engineering	05/06/2013	6 days, 22 hours, 58 minutes
14974	4-Normal	Engineering	05/06/2013	6 days, 22 hours, 42 minutes
14976	4-Normal	Engineering	05/03/2013	6 days, 22 hours, 12 minutes
14986	4-Normal	Engineering	05/07/2013	6 days, 0 hours, 22 minutes
14987	4-Normal	Engineering	05/06/2013	5 days, 23 hours, 23 minutes
14988	4-Normal	Engineering	05/03/2013	5 days, 22 hours, 51 minutes
14989	4-Normal	Engineering	05/08/2013	5 days, 21 hours, 11 minutes
14995	4-Normal	Engineering	05/03/2013	5 days, 16 hours, 12 minutes
14996	4-Normal	Engineering	05/08/2013	5 days, 7 hours, 56 minutes
14997	4-Normal	Engineering	05/03/2013	5 days, 5 hours, 55 minutes
14998	4-Normal	Engineering	05/03/2013	5 days, 4 hours, 42 minutes
15004	4-Normal	Engineering	05/03/2013	5 days, 0 hours, 16 minutes
15006	4-Normal	Engineering	05/03/2013	4 days, 23 hours, 6 minutes
15007	4-Normal	Engineering	05/06/2013	4 days, 22 hours, 48 minutes

15009	4 - Normal	Engineering	05/06/2013	4 days, 22 hours, 48 minutes
15012	4 - Normal	Engineering	05/07/2013	4 days, 10 hours, 27 minutes
15014	4 - Normal	Engineering	05/07/2013	4 days, 1 hour, 30 minutes
15021	4 - Normal	Engineering	05/07/2013	2 days, 14 hours, 18 minutes
15024	4 - Normal	Engineering	05/08/2013	2 days, 6 hours, 24 minutes
15025	4 - Normal	Engineering	05/06/2013	2 days, 5 hours, 47 minutes
15026	4 - Normal	Engineering	05/06/2013	2 days, 5 hours, 42 minutes
15028	4 - Normal	Engineering	05/07/2013	2 days, 4 hours, 56 minutes
15031	4 - Normal	Engineering	05/07/2013	2 days, 2 hours, 55 minutes
15034	4 - Normal	Engineering	05/06/2013	2 days, 0 hours, 25 minutes
15035	4 - Normal	Engineering	05/06/2013	2 days, 0 hours, 23 minutes
15037	4 - Normal	Engineering	05/07/2013	1 day, 23 hours, 24 minutes
15040	4 - Normal	Engineering	05/07/2013	1 day, 20 hours, 59 minutes
15041	4 - Normal	Engineering	05/07/2013	1 day, 20 hours, 45 minutes
15042	4 - Normal	Engineering	05/07/2013	1 day, 20 hours, 41 minutes
15046	4 - Normal	Engineering	05/08/2013	1 day, 7 hours, 55 minutes
15047	4 - Normal	Engineering	05/07/2013	1 day, 7 hours, 30 minutes
15048	4 - Normal	Engineering	05/07/2013	1 day, 5 hours, 6 minutes
15049	4 - Normal	Engineering	05/07/2013	1 day, 4 hours, 4 minutes
15051	4 - Normal	Engineering	05/07/2013	1 day, 3 hours, 0 minutes
15052	4 - Normal	Engineering	05/07/2013	1 day, 2 hours, 50 minutes
15053	4 - Normal	Engineering	05/07/2013	1 day, 1 hour, 42 minutes
15056	4 - Normal	Resolved	05/07/2013	1 day, 0 hours, 24 minutes
15057	4 - Normal	Resolved	05/07/2013	1 day, 0 hours, 23 minutes
15061	4 - Normal	Engineering	05/07/2013	0 days, 23 hours, 26 minutes
15072	4 - Normal	Engineering	05/08/2013	0 days, 22 hours, 2 minutes
15073	4 - Normal	Engineering	05/07/2013	0 days, 21 hours, 59 minutes
15076	4 - Normal	Engineering	05/07/2013	0 days, 21 hours, 36 minutes

15078	4 -Normal	Engineering	05/07/2013	0 days, 20 hours, 13 minutes
15079	4 -Normal	Engineering	05/08/2013	0 days, 19 hours, 22 minutes
15080	4 -Normal	Engineering	05/08/2013	0 days, 18 hours, 4 minutes
15081	4 -Normal	Engineering	05/08/2013	0 days, 18 hours, 4 minutes
15083	4 -Normal	Support Agency	05/08/2013	0 days, 12 hours, 58 minutes
15085	4 -Normal	Engineering	05/08/2013	0 days, 5 hours, 55 minutes
15087	4 -Normal	Engineering	05/08/2013	0 days, 1 hour, 30 minutes
15088	4 -Normal	Engineering	05/08/2013	0 days, 1 hour, 30 minutes
15089	4 -Normal	Engineering	05/08/2013	0 days, 1 hour, 29 minutes

† Project Work Schedule was disabled for these time calculations.  
‡ 1 Day = 24 Hours