

Open Science Grid: (00:45 , 05/02/2012)

This report contains data from 80 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket††
10727	4-Normal	Customer	04/20/2012	280 days, 10 hours, 23 minutes
11105	4-Normal	Engineering	04/24/2012	207 days, 8 hours, 46 minutes
11315	4-Normal	Engineering	04/10/2012	152 days, 4 hours, 19 minutes
11459	4-Normal	Engineering	04/23/2012	109 days, 7 hours, 46 minutes
11479	4-Normal	Resolved	04/30/2012	104 days, 18 hours, 17 minutes
11509	4-Normal	Engineering	04/26/2012	100 days, 5 hours, 3 minutes
11568	2-High	Resolved	04/24/2012	89 days, 11 hours, 0 minutes
11584	4-Normal	Engineering	04/20/2012	88 days, 5 hours, 54 minutes
11676	4-Normal	Engineering	02/22/2012	70 days, 3 hours, 3 minutes
11683	4-Normal	Engineering	04/12/2012	68 days, 9 hours, 6 minutes
11686	4-Normal	Engineering	04/30/2012	68 days, 9 hours, 6 minutes
11690	4-Normal	Engineering	04/05/2012	68 days, 9 hours, 6 minutes
11691	4-Normal	Engineering	04/05/2012	68 days, 9 hours, 6 minutes
11693	4-Normal	Engineering	04/12/2012	68 days, 9 hours, 6 minutes
11694	4-Normal	Engineering	04/05/2012	68 days, 9 hours, 6 minutes
11695	4-Normal	Engineering	04/12/2012	68 days, 9 hours, 6 minutes
11698	4-Normal	Engineering	04/19/2012	68 days, 9 hours, 6 minutes
11703	4-Normal	Engineering	04/17/2012	68 days, 9 hours, 5 minutes
11705	4-Normal	Engineering	03/16/2012	67 days, 21 hours, 25 minutes
11720	4-Normal	Engineering	04/03/2012	64 days, 4 hours, 21 minutes
11743	4-Normal	Engineering	04/19/2012	62 days, 6 hours, 48 minutes
11778	4-Normal	Engineering	04/12/2012	57 days, 6 hours, 32 minutes
11812	3-Elevated	Engineering	04/10/2012	51 days, 23 hours, 39 minutes
11820	2-High	Engineering	04/14/2012	49 days, 13 hours, 21 minutes
11823	4-Normal	Engineering	05/01/2012	49 days, 5 hours, 58 minutes
11854	4-Normal	Customer	04/30/2012	41 days, 12 hours, 9 minutes

11858	4 -Normal	Engineering	04/23/2012	41 days, 7 hours, 45 minutes
11861	4 -Normal	Engineering	04/06/2012	41 days, 6 hours, 15 minutes
11863	4 -Normal	Engineering	04/30/2012	41 days, 6 hours, 12 minutes
11864	4 -Normal	Engineering	04/30/2012	41 days, 6 hours, 11 minutes
11874	4 -Normal	Engineering	04/14/2012	36 days, 14 hours, 28 minutes
11879	4 -Normal	Engineering	04/20/2012	35 days, 9 hours, 49 minutes
11891	4 -Normal	Engineering	04/23/2012	34 days, 7 hours, 2 minutes
11894	4 -Normal	Engineering	04/19/2012	33 days, 13 hours, 49 minutes
11895	4 -Normal	Support Agency	04/19/2012	33 days, 10 hours, 6 minutes
11907	4 -Normal	Engineering	04/23/2012	29 days, 21 hours, 34 minutes
11920	4 -Normal	Engineering	04/19/2012	28 days, 1 hour, 27 minutes
11931	4 -Normal	Engineering	04/23/2012	27 days, 2 hours, 1 minute
11944	4 -Normal	Engineering	04/23/2012	25 days, 1 hour, 58 minutes
11945	3 -Elevated	Engineering	04/20/2012	24 days, 15 hours, 56 minutes
11951	4 -Normal	Engineering	04/23/2012	22 days, 4 hours, 33 minutes
11959	4 -Normal	Engineering	04/20/2012	21 days, 5 hours, 15 minutes
11963	4 -Normal	Engineering	04/20/2012	21 days, 1 hour, 32 minutes
11967	4 -Normal	Engineering	04/20/2012	20 days, 8 hours, 50 minutes
11975	4 -Normal	Engineering	04/27/2012	18 days, 6 hours, 59 minutes
11981	4 -Normal	Engineering	04/19/2012	17 days, 3 hours, 13 minutes
11983	4 -Normal	Engineering	04/17/2012	16 days, 7 hours, 25 minutes
11987	4 -Normal	Engineering	04/23/2012	15 days, 7 hours, 22 minutes
11995	4 -Normal	Engineering	04/20/2012	14 days, 3 hours, 47 minutes
11997	4 -Normal	Engineering	04/18/2012	13 days, 5 hours, 49 minutes
12001	4 -Normal	Engineering	04/30/2012	13 days, 5 hours, 4 minutes
12005	4 -Normal	Engineering	04/23/2012	12 days, 22 hours, 26 minutes
12007	4 -Normal	Engineering	04/20/2012	12 days, 22 hours, 17 minutes
12008	4 -Normal	Engineering	04/24/2012	12 days, 21 hours, 53 minutes

12011	4-Normal	Engineering	05/01/2012	12 days, 4 hours, 9 minutes
12017	4-Normal	Engineering	04/30/2012	11 days, 5 hours, 52 minutes
12019	4-Normal	Engineering	04/25/2012	10 days, 12 hours, 52 minutes
12023	4-Normal	Engineering	05/01/2012	8 days, 15 hours, 50 minutes
12024	4-Normal	Engineering	04/23/2012	8 days, 14 hours, 28 minutes
12026	4-Normal	Engineering	04/23/2012	8 days, 10 hours, 29 minutes
12027	4-Normal	Engineering	04/30/2012	8 days, 8 hours, 34 minutes
12029	4-Normal	Engineering	04/24/2012	8 days, 4 hours, 38 minutes
12031	4-Normal	Engineering	05/01/2012	8 days, 2 hours, 10 minutes
12033	4-Normal	Engineering	04/24/2012	7 days, 19 hours, 29 minutes
12037	4-Normal	Engineering	04/24/2012	7 days, 9 hours, 1 minute
12042	4-Normal	Engineering	04/25/2012	7 days, 1 hour, 18 minutes
12044	4-Normal	Engineering	04/26/2012	6 days, 12 hours, 47 minutes
12046	4-Normal	Engineering	04/26/2012	6 days, 10 hours, 52 minutes
12050	3-Elevated	Engineering	04/27/2012	5 days, 11 hours, 46 minutes
12051	4-Normal	Engineering	04/27/2012	4 days, 11 hours, 17 minutes
12052	4-Normal	Engineering	04/30/2012	4 days, 7 hours, 58 minutes
12056	4-Normal	Engineering	04/29/2012	4 days, 3 hours, 35 minutes
12060	4-Normal	Engineering	04/29/2012	2 days, 8 hours, 1 minute
12061	4-Normal	Engineering	05/01/2012	1 day, 11 hours, 46 minutes
12062	4-Normal	Engineering	05/01/2012	1 day, 10 hours, 56 minutes
12063	4-Normal	Engineering	04/30/2012	1 day, 7 hours, 27 minutes
12064	4-Normal	Engineering	05/01/2012	1 day, 6 hours, 17 minutes
12065	4-Normal	Engineering	04/30/2012	1 day, 5 hours, 15 minutes
12067	4-Normal	Engineering	05/01/2012	0 days, 6 hours, 31 minutes
12068	4-Normal	Engineering	05/01/2012	0 days, 1 hour, 51 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours