

Open Science Grid: (16:22 , 07/08/2013)

This report contains data from 133 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket ††
12335	4-Normal	Engineering	06/21/2013	368 days, 2 hours, 42 minutes
12385	4-Normal	Engineering	01/30/2013	354 days, 0 hours, 31 minutes
12466	4-Normal	Support Agency	09/04/2012	339 days, 13 hours, 59 minutes
12831	4-Normal	Engineering	03/22/2013	264 days, 20 hours, 35 minutes
12870	4-Normal	Engineering	01/30/2013	257 days, 20 hours, 44 minutes
12951	4-Normal	Engineering	03/22/2013	244 days, 14 hours, 10 minutes
13024	4-Normal	Engineering	12/19/2012	229 days, 22 hours, 31 minutes
13216	4-Normal	Engineering	12/19/2012	201 days, 23 hours, 57 minutes
13320	4-Normal	Engineering	02/01/2013	181 days, 14 hours, 22 minutes
13322	4-Normal	Engineering	06/27/2013	180 days, 20 hours, 22 minutes
13516	4-Normal	Engineering	07/05/2013	159 days, 17 hours, 29 minutes
13681	4-Normal	Engineering	05/02/2013	147 days, 0 hours, 29 minutes
13799	3-Elevated	Engineering	07/08/2013	141 days, 17 hours, 53 minutes
13919	4-Normal	Customer	03/22/2013	132 days, 19 hours, 12 minutes
13933	4-Normal	Support Agency	04/27/2013	132 days, 16 hours, 5 minutes
14020	4-Normal	Engineering	07/03/2013	125 days, 23 hours, 6 minutes
14161	4-Normal	Engineering	06/17/2013	119 days, 5 hours, 30 minutes
14171	4-Normal	Support Agency	06/17/2013	118 days, 20 hours, 47 minutes
14185	4-Normal	Support Agency	07/01/2013	117 days, 21 hours, 1 minute
14196	3-Elevated	Engineering	07/04/2013	117 days, 3 hours, 43 minutes
14222	4-Normal	Engineering	06/03/2013	115 days, 2 hours, 36 minutes
14284	4-Normal	Engineering	05/17/2013	110 days, 0 hours, 0 minutes
14332	4-Normal	Engineering	06/17/2013	107 days, 22 hours, 20 minutes
14428	4-Normal	Engineering	06/11/2013	100 days, 13 hours, 44 minutes
14554	4-Normal	Engineering	07/08/2013	90 days, 16 hours, 49 minutes
14610	4-Normal	Engineering	07/08/2013	87 days, 2 hours, 4 minutes

14616	4 -Normal	Engineering	04/12/2013	86 days, 22 hours, 2 minutes
14629	4 -Normal	Engineering	06/27/2013	84 days, 0 hours, 48 minutes
14697	4 -Normal	Engineering	06/27/2013	81 days, 20 hours, 21 minutes
14702	4 -Normal	Engineering	06/11/2013	81 days, 4 hours, 50 minutes
14864	4 -Normal	Engineering	05/03/2013	73 days, 19 hours, 2 minutes
14877	4 -Normal	Engineering	06/17/2013	72 days, 23 hours, 18 minutes
14879	4 -Normal	Engineering	06/11/2013	72 days, 23 hours, 18 minutes
14884	4 -Normal	Engineering	06/11/2013	72 days, 23 hours, 18 minutes
14889	4 -Normal	Engineering	07/08/2013	72 days, 23 hours, 18 minutes
14894	4 -Normal	Engineering	07/08/2013	72 days, 23 hours, 18 minutes
14895	4 -Normal	Engineering	07/08/2013	72 days, 23 hours, 18 minutes
14901	4 -Normal	Engineering	06/25/2013	72 days, 23 hours, 18 minutes
14904	4 -Normal	Engineering	06/25/2013	72 days, 23 hours, 18 minutes
14907	4 -Normal	Engineering	07/08/2013	72 days, 23 hours, 18 minutes
14908	4 -Normal	Engineering	07/08/2013	72 days, 23 hours, 18 minutes
14909	4 -Normal	Engineering	06/25/2013	72 days, 23 hours, 18 minutes
14910	4 -Normal	Engineering	07/08/2013	72 days, 23 hours, 18 minutes
14940	4 -Normal	Engineering	07/03/2013	69 days, 9 hours, 11 minutes
14944	3 -Elevated	Engineering	07/08/2013	69 days, 2 hours, 20 minutes
14997	4 -Normal	Engineering	06/11/2013	66 days, 3 hours, 55 minutes
15041	4 -Normal	Engineering	07/01/2013	62 days, 18 hours, 45 minutes
15165	4 -Normal	Engineering	06/11/2013	54 days, 23 hours, 59 minutes
15167	4 -Normal	Engineering	06/17/2013	54 days, 22 hours, 16 minutes
15198	4 -Normal	Engineering	06/19/2013	52 days, 13 hours, 44 minutes
15199	4 -Normal	Engineering	06/17/2013	52 days, 13 hours, 38 minutes
15206	4 -Normal	Engineering	07/03/2013	52 days, 1 hour, 11 minutes
15213	4 -Normal	Engineering	07/08/2013	49 days, 22 hours, 19 minutes
15249	4 -Normal	Engineering	07/08/2013	47 days, 18 hours, 27 minutes

15254	4 -Normal	Engineering	07/08/2013	46 days, 23 hours, 32 minutes
15287	3 -Elevated	Engineering	07/01/2013	45 days, 8 hours, 27 minutes
15401	4 -Normal	Engineering	06/27/2013	34 days, 18 hours, 36 minutes
15413	4 -Normal	Engineering	06/28/2013	33 days, 19 hours, 24 minutes
15433	4 -Normal	Engineering	07/06/2013	32 days, 8 hours, 25 minutes
15514	4 -Normal	Engineering	07/08/2013	25 days, 19 hours, 30 minutes
15538	4 -Normal	Engineering	07/08/2013	24 days, 8 hours, 9 minutes
15546	4 -Normal	Engineering	07/08/2013	23 days, 22 hours, 47 minutes
15551	4 -Normal	Engineering	07/08/2013	23 days, 18 hours, 45 minutes
15553	4 -Normal	Engineering	06/14/2013	23 days, 17 hours, 57 minutes
15563	4 -Normal	Engineering	07/08/2013	21 days, 1 hour, 46 minutes
15567	4 -Normal	Engineering	07/05/2013	21 days, 1 hour, 10 minutes
15570	3 -Elevated	Engineering	07/02/2013	20 days, 23 hours, 5 minutes
15578	4 -Normal	Engineering	07/01/2013	20 days, 1 hour, 7 minutes
15595	4 -Normal	Resolved	07/02/2013	19 days, 3 hours, 5 minutes
15603	4 -Normal	Engineering	06/19/2013	18 days, 22 hours, 43 minutes
15604	4 -Normal	Engineering	07/08/2013	18 days, 19 hours, 34 minutes
15607	4 -Normal	Engineering	07/02/2013	17 days, 21 hours, 23 minutes
15611	4 -Normal	Engineering	07/08/2013	17 days, 19 hours, 47 minutes
15612	4 -Normal	Engineering	07/08/2013	17 days, 19 hours, 46 minutes
15614	4 -Normal	Engineering	07/08/2013	17 days, 18 hours, 53 minutes
15621	4 -Normal	Engineering	06/28/2013	17 days, 2 hours, 23 minutes
15640	4 -Normal	Engineering	07/08/2013	16 days, 0 hours, 31 minutes
15641	4 -Normal	Engineering	07/08/2013	16 days, 0 hours, 27 minutes
15647	4 -Normal	Engineering	07/08/2013	14 days, 4 hours, 42 minutes
15648	4 -Normal	Engineering	07/08/2013	14 days, 3 hours, 45 minutes
15650	4 -Normal	Engineering	07/03/2013	14 days, 2 hours, 56 minutes
15689	4 -Normal	Engineering	07/08/2013	13 days, 19 hours, 58 minutes
15695	4 -Normal	Resolved	06/25/2013	13 days, 14 hours, 38 minutes

15697	4 -Normal	Engineering	07/08/2013	13 days, 9 hours, 19 minutes
15704	4 -Normal	Engineering	06/28/2013	13 days, 2 hours, 55 minutes
15710	3 -Elevated	Engineering	07/08/2013	12 days, 23 hours, 45 minutes
15713	4 -Normal	Engineering	07/02/2013	12 days, 21 hours, 57 minutes
15717	4 -Normal	Engineering	06/26/2013	12 days, 20 hours, 53 minutes
15719	4 -Normal	Engineering	06/25/2013	12 days, 20 hours, 30 minutes
15742	4 -Normal	Engineering	07/08/2013	11 days, 18 hours, 43 minutes
15751	4 -Normal	Engineering	06/27/2013	10 days, 23 hours, 48 minutes
15755	4 -Normal	Engineering	07/06/2013	10 days, 20 hours, 43 minutes
15756	4 -Normal	Engineering	06/27/2013	10 days, 19 hours, 26 minutes
15765	4 -Normal	Engineering	06/28/2013	10 days, 2 hours, 55 minutes
15767	4 -Normal	Engineering	06/28/2013	10 days, 1 hour, 27 minutes
15770	4 -Normal	Engineering	06/28/2013	9 days, 23 hours, 44 minutes
15771	4 -Normal	Engineering	06/28/2013	9 days, 23 hours, 15 minutes
15775	4 -Normal	Engineering	07/03/2013	9 days, 20 hours, 59 minutes
15776	4 -Normal	Engineering	07/08/2013	9 days, 20 hours, 55 minutes
15777	4 -Normal	Engineering	07/08/2013	9 days, 20 hours, 1 minute
15778	4 -Normal	Engineering	07/02/2013	9 days, 18 hours, 59 minutes
15779	4 -Normal	Support Agency	07/08/2013	9 days, 16 hours, 43 minutes
15780	4 -Normal	Engineering	07/03/2013	9 days, 10 hours, 14 minutes
15781	4 -Normal	Engineering	07/08/2013	8 days, 15 hours, 2 minutes
15783	4 -Normal	Engineering	07/08/2013	7 days, 22 hours, 18 minutes
15784	4 -Normal	Engineering	07/08/2013	7 days, 20 hours, 1 minute
15793	4 -Normal	Engineering	07/01/2013	7 days, 0 hours, 54 minutes
15794	4 -Normal	Engineering	07/01/2013	7 days, 0 hours, 26 minutes
15797	4 -Normal	Engineering	07/08/2013	6 days, 23 hours, 38 minutes
15802	4 -Normal	Engineering	07/02/2013	6 days, 21 hours, 7 minutes
15805	4 -Normal	Engineering	07/08/2013	6 days, 20 hours, 10 minutes

15806	4 -Normal	Engineering	07/01/2013	6 days, 18 hours, 57 minutes
15807	4 -Normal	Engineering	07/03/2013	6 days, 18 hours, 46 minutes
15815	4 -Normal	Engineering	07/02/2013	6 days, 3 hours, 45 minutes
15818	2 -High	Engineering	07/03/2013	5 days, 23 hours, 58 minutes
15820	4 -Normal	Engineering	07/08/2013	5 days, 22 hours, 37 minutes
15830	4 -Normal	Engineering	07/05/2013	5 days, 17 hours, 57 minutes
15831	4 -Normal	Engineering	07/02/2013	5 days, 17 hours, 26 minutes
15832	4 -Normal	Engineering	07/03/2013	5 days, 16 hours, 21 minutes
15833	4 -Normal	Engineering	07/03/2013	5 days, 14 hours, 29 minutes
15834	4 -Normal	Engineering	07/03/2013	5 days, 14 hours, 16 minutes
15835	4 -Normal	Engineering	07/03/2013	5 days, 4 hours, 43 minutes
15836	4 -Normal	Engineering	07/03/2013	4 days, 23 hours, 56 minutes
15848	4 -Normal	Engineering	07/03/2013	4 days, 19 hours, 18 minutes
15850	4 -Normal	Engineering	07/08/2013	4 days, 16 hours, 19 minutes
15851	4 -Normal	Engineering	07/04/2013	4 days, 4 hours, 7 minutes
15854	4 -Normal	Engineering	07/05/2013	2 days, 20 hours, 33 minutes
15856	4 -Normal	Engineering	07/05/2013	2 days, 17 hours, 52 minutes
15858	4 -Normal	Engineering	07/06/2013	2 days, 5 hours, 29 minutes
15861	3 -Elevated	Engineering	07/07/2013	1 day, 3 hours, 6 minutes
15862	4 -Normal	Engineering	07/08/2013	0 days, 6 hours, 17 minutes
15863	3 -Elevated	Engineering	07/08/2013	0 days, 5 hours, 30 minutes
15868	4 -Normal	Engineering	07/08/2013	0 days, 0 hours, 15 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours