

Open Science Grid: (23:53 , 09/09/2013)

This report contains data from 123 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket††
12335	4-Normal	Engineering	07/19/2013	431 days, 10 hours, 13 minutes
12385	4-Normal	Engineering	01/30/2013	417 days, 8 hours, 2 minutes
12466	4-Normal	Support Agency	09/04/2012	402 days, 21 hours, 30 minutes
12870	4-Normal	Engineering	01/30/2013	321 days, 4 hours, 15 minutes
13024	4-Normal	Engineering	12/19/2012	293 days, 6 hours, 2 minutes
13516	4-Normal	Engineering	09/09/2013	223 days, 1 hour, 0 minutes
13799	3-Elevated	Engineering	09/06/2013	205 days, 1 hour, 24 minutes
14284	4-Normal	Engineering	05/17/2013	173 days, 7 hours, 31 minutes
14332	4-Normal	Engineering	09/09/2013	171 days, 5 hours, 50 minutes
14554	4-Normal	Engineering	09/09/2013	154 days, 0 hours, 20 minutes
14697	4-Normal	Engineering	09/05/2013	145 days, 3 hours, 52 minutes
14864	4-Normal	Engineering	05/03/2013	137 days, 2 hours, 33 minutes
14877	4-Normal	Engineering	08/16/2013	136 days, 6 hours, 49 minutes
14889	4-Normal	Engineering	08/21/2013	136 days, 6 hours, 49 minutes
14894	4-Normal	Engineering	07/25/2013	136 days, 6 hours, 49 minutes
14901	4-Normal	Engineering	08/20/2013	136 days, 6 hours, 49 minutes
14904	4-Normal	Engineering	08/28/2013	136 days, 6 hours, 48 minutes
14907	4-Normal	Engineering	07/31/2013	136 days, 6 hours, 48 minutes
14908	4-Normal	Engineering	07/31/2013	136 days, 6 hours, 48 minutes
14909	4-Normal	Engineering	08/20/2013	136 days, 6 hours, 48 minutes
14910	4-Normal	Engineering	08/20/2013	136 days, 6 hours, 48 minutes
14940	4-Normal	Engineering	09/09/2013	132 days, 16 hours, 42 minutes
15433	4-Normal	Engineering	09/06/2013	95 days, 15 hours, 56 minutes
15546	4-Normal	Engineering	08/20/2013	87 days, 6 hours, 18 minutes
15553	4-Normal	Engineering	09/09/2013	87 days, 1 hour, 28 minutes
15607	4-Normal	Engineering	09/09/2013	81 days, 4 hours, 54 minutes

15713	4 -Normal	Engineering	08/16/2013	76 days, 5 hours, 28 minutes
15719	4 -Normal	Engineering	08/05/2013	76 days, 4 hours, 1 minute
15781	4 -Normal	Engineering	09/09/2013	71 days, 22 hours, 33 minutes
15794	4 -Normal	Engineering	08/30/2013	70 days, 7 hours, 57 minutes
15818	2 -High	Engineering	07/08/2013	69 days, 7 hours, 29 minutes
15831	4 -Normal	Engineering	09/03/2013	69 days, 0 hours, 56 minutes
15832	4 -Normal	Engineering	09/09/2013	68 days, 23 hours, 52 minutes
15854	4 -Normal	Engineering	09/06/2013	66 days, 4 hours, 3 minutes
15925	4 -Normal	Engineering	08/20/2013	61 days, 8 hours, 56 minutes
15953	4 -Normal	Engineering	09/03/2013	60 days, 20 hours, 42 minutes
16008	4 -Normal	Engineering	09/09/2013	56 days, 3 hours, 5 minutes
16061	4 -Normal	Support Agency	09/03/2013	53 days, 8 hours, 31 minutes
16091	4 -Normal	Engineering	07/24/2013	49 days, 9 hours, 19 minutes
16139	4 -Normal	Engineering	09/05/2013	47 days, 6 hours, 45 minutes
16173	4 -Normal	Engineering	07/31/2013	45 days, 4 hours, 25 minutes
16207	4 -Normal	Engineering	09/03/2013	41 days, 23 hours, 57 minutes
16222	4 -Normal	Engineering	09/09/2013	41 days, 4 hours, 41 minutes
16228	4 -Normal	Engineering	09/09/2013	41 days, 4 hours, 8 minutes
16229	4 -Normal	Customer	09/09/2013	41 days, 4 hours, 8 minutes
16230	4 -Normal	Customer	09/09/2013	41 days, 4 hours, 7 minutes
16236	4 -Normal	Engineering	09/09/2013	41 days, 4 hours, 1 minute
16239	4 -Normal	Engineering	09/09/2013	41 days, 3 hours, 59 minutes
16246	4 -Normal	Engineering	08/30/2013	40 days, 14 hours, 45 minutes
16260	4 -Normal	Engineering	08/30/2013	40 days, 4 hours, 22 minutes
16322	4 -Normal	Engineering	09/05/2013	35 days, 4 hours, 43 minutes
16342	4 -Normal	Engineering	09/09/2013	34 days, 5 hours, 9 minutes
16356	4 -Normal	Engineering	09/09/2013	33 days, 11 hours, 59 minutes
16375	4 -Normal	Engineering	09/05/2013	32 days, 9 hours, 50 minutes

16381	4-Normal	Engineering	09/09/2013	32 days, 4 hours, 3 minutes
16384	4-Normal	Engineering	08/19/2013	32 days, 1 hour, 55 minutes
16391	4-Normal	Engineering	09/06/2013	31 days, 8 hours, 32 minutes
16411	4-Normal	Engineering	09/03/2013	28 days, 10 hours, 8 minutes
16423	4-Normal	Engineering	09/03/2013	28 days, 2 hours, 55 minutes
16451	4-Normal	Engineering	08/13/2013	27 days, 2 hours, 38 minutes
16453	4-Normal	Engineering	09/06/2013	26 days, 23 hours, 23 minutes
16462	4-Normal	Engineering	09/09/2013	26 days, 5 hours, 12 minutes
16475	4-Normal	Engineering	09/09/2013	25 days, 6 hours, 29 minutes
16480	4-Normal	Engineering	09/03/2013	25 days, 4 hours, 32 minutes
16504	4-Normal	Engineering	09/06/2013	25 days, 0 hours, 51 minutes
16505	4-Normal	Engineering	09/06/2013	25 days, 0 hours, 49 minutes
16594	4-Normal	Engineering	09/09/2013	21 days, 5 hours, 38 minutes
16609	4-Normal	Engineering	09/09/2013	21 days, 2 hours, 26 minutes
16627	4-Normal	Engineering	09/06/2013	20 days, 2 hours, 27 minutes
16691	4-Normal	Engineering	09/05/2013	18 days, 0 hours, 10 minutes
16751	4-Normal	Engineering	08/24/2013	16 days, 1 hour, 23 minutes
16776	4-Normal	Engineering	09/04/2013	13 days, 22 hours, 15 minutes
16780	4-Normal	Engineering	09/06/2013	13 days, 6 hours, 2 minutes
16783	3-Elevated	Engineering	08/29/2013	13 days, 4 hours, 53 minutes
16784	4-Normal	Engineering	08/27/2013	13 days, 4 hours, 23 minutes
16793	4-Normal	Engineering	09/09/2013	13 days, 1 hour, 20 minutes
16798	4-Normal	Engineering	09/06/2013	12 days, 18 hours, 55 minutes
16817	4-Normal	Engineering	08/28/2013	12 days, 2 hours, 13 minutes
16831	4-Normal	Engineering	09/05/2013	11 days, 7 hours, 36 minutes
16836	4-Normal	Engineering	09/09/2013	11 days, 5 hours, 38 minutes
16848	4-Normal	Engineering	09/09/2013	11 days, 4 hours, 33 minutes
16859	4-Normal	Engineering	09/09/2013	10 days, 6 hours, 50 minutes
16861	4-Normal	Engineering	08/30/2013	10 days, 6 hours, 1 minute

16865	4 -Normal	Engineering	09/06/2013	10 days, 3 hours, 31 minutes
16867	4 -Normal	Engineering	08/30/2013	10 days, 1 hour, 38 minutes
16870	4 -Normal	Engineering	09/09/2013	9 days, 23 hours, 21 minutes
16872	4 -Normal	Engineering	09/03/2013	8 days, 9 hours, 58 minutes
16873	4 -Normal	Engineering	09/09/2013	8 days, 2 hours, 1 minute
16874	2 -High	Engineering	09/09/2013	8 days, 1 hour, 36 minutes
16877	4 -Normal	Engineering	09/03/2013	7 days, 11 hours, 53 minutes
16879	4 -Normal	Engineering	09/06/2013	7 days, 7 hours, 36 minutes
16883	4 -Normal	Engineering	09/09/2013	7 days, 3 hours, 19 minutes
16886	4 -Normal	Engineering	09/04/2013	6 days, 15 hours, 4 minutes
16898	4 -Normal	Engineering	09/09/2013	6 days, 8 hours, 21 minutes
16900	4 -Normal	Engineering	09/06/2013	6 days, 7 hours, 55 minutes
16903	4 -Normal	Engineering	09/06/2013	6 days, 6 hours, 51 minutes
16905	4 -Normal	Engineering	09/09/2013	6 days, 5 hours, 2 minutes
16906	4 -Normal	Engineering	09/05/2013	6 days, 4 hours, 46 minutes
16907	4 -Normal	Engineering	09/05/2013	6 days, 4 hours, 40 minutes
16910	4 -Normal	Engineering	09/05/2013	6 days, 0 hours, 9 minutes
16914	4 -Normal	Engineering	09/09/2013	5 days, 8 hours, 56 minutes
16916	4 -Normal	Engineering	09/09/2013	5 days, 8 hours, 28 minutes
16922	4 -Normal	Engineering	09/06/2013	4 days, 22 hours, 50 minutes
16923	3 -Elevated	Engineering	09/09/2013	4 days, 17 hours, 6 minutes
16925	4 -Normal	Engineering	09/06/2013	4 days, 8 hours, 11 minutes
16927	4 -Normal	Engineering	09/05/2013	4 days, 7 hours, 37 minutes
16928	4 -Normal	Engineering	09/09/2013	4 days, 7 hours, 24 minutes
16929	4 -Normal	Engineering	09/06/2013	4 days, 6 hours, 42 minutes
16930	4 -Normal	Engineering	09/08/2013	4 days, 6 hours, 12 minutes
16935	4 -Normal	Engineering	09/06/2013	4 days, 0 hours, 41 minutes
16965	4 -Normal	Engineering	09/09/2013	1 day, 3 hours, 15 minutes

16966	3-Elevated	Engineering	09/09/2013	0 days, 19 hours, 6 minutes
16967	4-Normal	Engineering	09/09/2013	0 days, 11 hours, 30 minutes
16969	4-Normal	Engineering	09/09/2013	0 days, 10 hours, 25 minutes
16970	4-Normal	Engineering	09/09/2013	0 days, 10 hours, 10 minutes
16979	4-Normal	Engineering	09/09/2013	0 days, 8 hours, 43 minutes
16980	4-Normal	Engineering	09/09/2013	0 days, 8 hours, 25 minutes
16981	4-Normal	Engineering	09/09/2013	0 days, 7 hours, 42 minutes
16982	4-Normal	Engineering	09/09/2013	0 days, 7 hours, 40 minutes
16983	4-Normal	Engineering	09/09/2013	0 days, 7 hours, 29 minutes
16985	4-Normal	Engineering	09/09/2013	0 days, 6 hours, 9 minutes
16989	4-Normal	Engineering	09/09/2013	0 days, 4 hours, 9 minutes
16991	4-Normal	Engineering	09/09/2013	0 days, 1 hour, 26 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours