

Open Science Grid: (18:53 , 05/02/2011)



This report contains data from 88 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket ††
7737	4-Normal	Resolved	01/07/2011	535 days, 2 hours, 41 minutes
8839	4-Normal	Resolved	02/18/2011	300 days, 6 hours, 42 minutes
9245	4-Normal	Engineering	04/22/2011	227 days, 6 hours, 43 minutes
9411	4-Normal	Resolved	01/20/2011	192 days, 20 hours, 41 minutes
9505	4-Normal	Resolved	11/12/2010	179 days, 5 hours, 29 minutes
9527	2-High	Resolved	12/15/2010	175 days, 6 hours, 11 minutes
9656	2-High	Resolved	12/06/2010	150 days, 19 hours, 25 minutes
9686	4-Normal	Resolved	12/14/2010	145 days, 5 hours, 40 minutes
9845	3-Elevated	Engineering	04/11/2011	96 days, 4 hours, 55 minutes
9924	4-Normal	Engineering	04/01/2011	84 days, 0 hours, 38 minutes
9927	4-Normal	Engineering	05/02/2011	83 days, 7 hours, 3 minutes
9966	3-Elevated	Engineering	05/02/2011	76 days, 9 hours, 8 minutes
9967	3-Elevated	Resolved	02/15/2011	76 days, 7 hours, 54 minutes
9971	4-Normal	Engineering	05/02/2011	76 days, 6 hours, 7 minutes
9977	4-Normal	Resolved	02/28/2011	74 days, 11 hours, 6 minutes
10018	3-Elevated	Resolved	03/14/2011	66 days, 15 hours, 47 minutes
10040	4-Normal	Engineering	05/02/2011	61 days, 0 hours, 57 minutes
10045	4-Normal	Resolved	03/07/2011	56 days, 9 hours, 37 minutes
10056	4-Normal	Engineering	05/02/2011	54 days, 8 hours, 55 minutes
10077	4-Normal	Engineering	04/12/2011	49 days, 23 hours, 15 minutes
10078	4-Normal	Engineering	04/28/2011	49 days, 18 hours, 21 minutes
10083	3-Elevated	Resolved	03/25/2011	49 days, 1 hour, 36 minutes
10087	3-Elevated	Resolved	03/25/2011	47 days, 21 hours, 48 minutes
10099	4-Normal	Engineering	05/02/2011	45 days, 23 hours, 41 minutes
10127	4-Normal	Engineering	04/20/2011	39 days, 14 hours, 35 minutes
10128	4-Normal	Engineering	05/02/2011	39 days, 13 hours, 53 minutes

10129	4 -Normal	Engineering	04/19/2011	39 days, 13 hours, 34 minutes
10131	4 -Normal	Engineering	05/02/2011	39 days, 6 hours, 51 minutes
10144	3 -Elevated	Engineering	03/27/2011	36 days, 14 hours, 19 minutes
10157	4 -Normal	Engineering	04/22/2011	33 days, 17 hours, 12 minutes
10160	4 -Normal	Engineering	04/28/2011	33 days, 2 hours, 26 minutes
10162	4 -Normal	Engineering	05/02/2011	33 days, 1 hour, 0 minutes
10169	4 -Normal	Engineering	05/02/2011	32 days, 18 hours, 13 minutes
10193	4 -Normal	Engineering	05/02/2011	26 days, 2 hours, 9 minutes
10202	4 -Normal	Engineering	05/02/2011	24 days, 8 hours, 30 minutes
10206	4 -Normal	Engineering	04/26/2011	23 days, 22 hours, 19 minutes
10208	3 -Elevated	Engineering	04/30/2011	21 days, 19 hours, 0 minutes
10225	4 -Normal	Engineering	04/13/2011	20 days, 3 hours, 59 minutes
10233	4 -Normal	Support Agency	04/27/2011	19 days, 9 hours, 30 minutes
10237	2 -High	Resolved	04/18/2011	18 days, 16 hours, 11 minutes
10240	4 -Normal	Engineering	05/02/2011	18 days, 7 hours, 59 minutes
10241	4 -Normal	Engineering	04/25/2011	18 days, 6 hours, 20 minutes
10242	4 -Normal	Engineering	04/29/2011	18 days, 5 hours, 58 minutes
10243	4 -Normal	Engineering	05/02/2011	18 days, 0 hours, 3 minutes
10245	4 -Normal	Engineering	04/25/2011	16 days, 15 hours, 47 minutes
10250	4 -Normal	Engineering	04/25/2011	14 days, 3 hours, 4 minutes
10251	4 -Normal	Engineering	04/25/2011	14 days, 2 hours, 54 minutes
10253	4 -Normal	Engineering	05/02/2011	14 days, 2 hours, 35 minutes
10256	4 -Normal	Engineering	05/02/2011	14 days, 1 hour, 50 minutes
10257	4 -Normal	Engineering	05/02/2011	14 days, 1 hour, 46 minutes
10259	4 -Normal	Engineering	04/18/2011	14 days, 1 hour, 33 minutes
10260	4 -Normal	Engineering	05/02/2011	13 days, 20 hours, 10 minutes
10261	4 -Normal	Engineering	05/02/2011	13 days, 15 hours, 46 minutes
10262	4 -Normal	Engineering	04/26/2011	13 days, 15 hours, 15 minutes

10266	4 -Normal	Engineering	05/02/2011	12 days, 22 hours, 0 minutes
10271	4 -Normal	Engineering	04/29/2011	12 days, 3 hours, 49 minutes
10272	4 -Normal	Engineering	05/02/2011	12 days, 0 hours, 58 minutes
10273	4 -Normal	Engineering	04/29/2011	12 days, 0 hours, 49 minutes
10274	4 -Normal	Engineering	05/02/2011	11 days, 23 hours, 58 minutes
10275	4 -Normal	Engineering	05/02/2011	11 days, 23 hours, 32 minutes
10277	4 -Normal	Engineering	05/02/2011	11 days, 16 hours, 28 minutes
10279	4 -Normal	Engineering	05/01/2011	11 days, 5 hours, 0 minutes
10282	4 -Normal	Engineering	04/30/2011	10 days, 4 hours, 55 minutes
10283	4 -Normal	Engineering	04/22/2011	10 days, 0 hours, 9 minutes
10284	4 -Normal	Engineering	04/29/2011	9 days, 22 hours, 8 minutes
10288	4 -Normal	Engineering	04/25/2011	6 days, 22 hours, 3 minutes
10289	4 -Normal	Engineering	04/28/2011	6 days, 3 hours, 52 minutes
10291	4 -Normal	Engineering	04/26/2011	6 days, 2 hours, 25 minutes
10294	4 -Normal	Engineering	04/26/2011	6 days, 0 hours, 34 minutes
10295	4 -Normal	Engineering	04/27/2011	5 days, 22 hours, 53 minutes
10300	4 -Normal	Engineering	04/28/2011	5 days, 5 hours, 12 minutes
10303	4 -Normal	Engineering	04/28/2011	5 days, 2 hours, 45 minutes
10305	4 -Normal	Engineering	05/02/2011	5 days, 1 hour, 14 minutes
10306	4 -Normal	Engineering	04/29/2011	5 days, 0 hours, 41 minutes
10307	4 -Normal	Engineering	04/27/2011	5 days, 0 hours, 35 minutes
10308	4 -Normal	Engineering	04/29/2011	5 days, 0 hours, 30 minutes
10312	4 -Normal	Engineering	05/01/2011	4 days, 1 hour, 56 minutes
10314	4 -Normal	Engineering	04/28/2011	3 days, 22 hours, 48 minutes
10318	4 -Normal	Engineering	04/29/2011	3 days, 1 hour, 26 minutes
10321	4 -Normal	Engineering	04/30/2011	2 days, 23 hours, 29 minutes
10327	3 -Elevated	Engineering	05/02/2011	0 days, 3 hours, 35 minutes
10328	4 -Normal	Engineering	05/02/2011	0 days, 3 hours, 18 minutes
10329	4 -Normal	Engineering	05/02/2011	0 days, 3 hours, 2 minutes

10330	4-Normal	Engineering	05/02/2011	0 days, 1 hour, 31 minutes
10331	4-Normal	Engineering	05/02/2011	0 days, 1 hour, 3 minutes
10332	4-Normal	Engineering	05/02/2011	0 days, 1 hour, 0 minutes
10333	4-Normal	Engineering	05/02/2011	0 days, 0 hours, 59 minutes
10334	4-Normal	Engineering	05/02/2011	0 days, 0 hours, 2 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours