

Open Science Grid: (05:19 PM, 09/01/2010)*This report contains data from 61 Tickets.*

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket††
8187	4-Normal	Engineering	08/30/2010	186 days, 19 hours, 35 minutes
8400	4-Normal	Engineering	08/26/2010	139 days, 22 hours, 8 minutes
8611	4-Normal	Engineering	08/30/2010	103 days, 3 hours, 1 minute
8754	4-Normal	Engineering	08/27/2010	74 days, 23 hours, 26 minutes
8785	4-Normal	Support Agency	08/12/2010	69 days, 22 hours, 26 minutes
8800	4-Normal	Engineering	08/26/2010	65 days, 14 hours, 43 minutes
8839	4-Normal	Engineering	07/06/2010	57 days, 5 hours, 8 minutes
8844	4-Normal	Engineering	08/25/2010	56 days, 22 hours, 11 minutes
8872	4-Normal	Engineering	08/31/2010	51 days, 3 hours, 37 minutes
8903	4-Normal	Engineering	09/01/2010	48 days, 7 hours, 25 minutes
8915	4-Normal	Engineering	08/24/2010	46 days, 22 hours, 7 minutes
8935	4-Normal	Engineering	08/30/2010	42 days, 19 hours, 29 minutes
8958	4-Normal	Engineering	08/30/2010	40 days, 0 hours, 51 minutes
8959	4-Normal	Engineering	08/27/2010	39 days, 20 hours, 50 minutes
8985	4-Normal	Engineering	08/18/2010	35 days, 12 hours, 54 minutes
9012	4-Normal	Engineering	08/19/2010	29 days, 23 hours, 49 minutes
9013	4-Normal	Engineering	08/16/2010	29 days, 23 hours, 47 minutes
9034	4-Normal	Engineering	08/04/2010	27 days, 22 hours, 33 minutes
9036	4-Normal	Engineering	08/30/2010	27 days, 21 hours, 49 minutes
9039	4-Normal	Engineering	08/30/2010	27 days, 6 hours, 56 minutes
9049	4-Normal	Support Agency	08/12/2010	25 days, 20 hours, 52 minutes
9062	4-Normal	Engineering	08/31/2010	21 days, 21 hours, 43 minutes
9067	4-Normal	Engineering	09/01/2010	21 days, 1 hour, 3 minutes

9068	4-Normal	Engineering	09/01/2010	20 days, 22 hours, 14 minutes
9069	4-Normal	Engineering	08/27/2010	20 days, 20 hours, 37 minutes
9070	4-Normal	Engineering	08/31/2010	20 days, 20 hours, 23 minutes
9073	4-Normal	Customer	08/12/2010	19 days, 19 hours, 56 minutes
9075	4-Normal	Support Agency	08/18/2010	19 days, 19 hours, 47 minutes
9078	4-Normal	Engineering	08/30/2010	19 days, 1 hour, 53 minutes
9098	4-Normal	Engineering	08/24/2010	14 days, 16 hours, 11 minutes
9108	4-Normal	Engineering	08/27/2010	13 days, 0 hours, 31 minutes
9109	2-High	Engineering	08/31/2010	12 days, 22 hours, 53 minutes
9110	4-Normal	Engineering	08/31/2010	12 days, 22 hours, 26 minutes
9112	4-Normal	Engineering	08/25/2010	12 days, 12 hours, 2 minutes
9116	2-High	Engineering	08/25/2010	10 days, 17 hours, 5 minutes
9118	3-Elevated	Engineering	08/25/2010	9 days, 20 hours, 47 minutes
9120	2-High	Engineering	08/27/2010	9 days, 8 hours, 40 minutes
9124	4-Normal	Engineering	08/24/2010	8 days, 2 hours, 35 minutes
9125	4-Normal	Engineering	08/31/2010	8 days, 2 hours, 15 minutes
9128	4-Normal	Engineering	08/25/2010	7 days, 23 hours, 29 minutes
9129	4-Normal	Engineering	08/31/2010	7 days, 23 hours, 21 minutes
9136	4-Normal	Engineering	09/01/2010	7 days, 2 hours, 53 minutes
9137	4-Normal	Engineering	08/31/2010	6 days, 23 hours, 0 minutes
9138	4-Normal	Engineering	08/31/2010	6 days, 22 hours, 52 minutes
9142	4-Normal	Engineering	08/27/2010	6 days, 20 hours, 34 minutes
9144	4-Normal	Engineering	08/30/2010	6 days, 18 hours, 53 minutes
9146	4-Normal	Engineering	09/01/2010	6 days, 3 hours, 44 minutes
9148	3-Elevated	Engineering	09/01/2010	5 days, 20 hours, 0 minutes

9149	4-Normal	Engineering	08/28/2010	5 days, 17 hours, 3 minutes
9153	4-Normal	Engineering	08/30/2010	4 days, 22 hours, 27 minutes
9154	4-Normal	Engineering	08/30/2010	4 days, 18 hours, 30 minutes
9157	4-Normal	Engineering	09/01/2010	2 days, 2 hours, 52 minutes
9158	4-Normal	Engineering	08/30/2010	2 days, 2 hours, 24 minutes
9159	4-Normal	Engineering	08/30/2010	2 days, 1 hour, 37 minutes
9161	4-Normal	Engineering	08/30/2010	1 day, 21 hours, 24 minutes
9162	4-Normal	Engineering	08/31/2010	1 day, 7 hours, 42 minutes
9163	4-Normal	Engineering	09/01/2010	1 day, 6 hours, 56 minutes
9164	4-Normal	Engineering	09/01/2010	1 day, 6 hours, 54 minutes
9165	4-Normal	Engineering	08/31/2010	0 days, 20 hours, 38 minutes
9166	4-Normal	Engineering	09/01/2010	0 days, 6 hours, 57 minutes
9167	4-Normal	Engineering	09/01/2010	0 days, 6 hours, 56 minutes

† Project Work Schedule was disabled for these time calculations.

‡ 1 Day = 24 Hours