

Open Science Grid: (19:37 , 06/01/2011)

This report contains data from 84 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket †‡
8839	4 -Normal	Resolved	02/18/2011	330 days, 7 hours, 26 minutes
9245	4 -Normal	Engineering	05/16/2011	257 days, 7 hours, 27 minutes
9505	4 -Normal	Resolved	11/12/2010	209 days, 6 hours, 14 minutes
9527	2 -High	Resolved	12/15/2010	205 days, 6 hours, 55 minutes
9686	4 -Normal	Resolved	12/14/2010	175 days, 6 hours, 24 minutes
9845	3 -Elevated	Engineering	05/23/2011	126 days, 5 hours, 39 minutes
9927	4 -Normal	Engineering	05/16/2011	113 days, 7 hours, 47 minutes
9966	3 -Elevated	Engineering	05/23/2011	106 days, 9 hours, 52 minutes
9967	3 -Elevated	Resolved	02/15/2011	106 days, 8 hours, 38 minutes
9977	4 -Normal	Resolved	02/28/2011	104 days, 11 hours, 50 minutes
10018	3 -Elevated	Resolved	03/14/2011	96 days, 16 hours, 31 minutes
10045	4 -Normal	Resolved	03/07/2011	86 days, 10 hours, 21 minutes
10083	3 -Elevated	Resolved	03/25/2011	79 days, 2 hours, 20 minutes
10128	4 -Normal	Engineering	05/20/2011	69 days, 14 hours, 37 minutes
10129	4 -Normal	Engineering	05/17/2011	69 days, 14 hours, 18 minutes
10131	4 -Normal	Engineering	05/17/2011	69 days, 7 hours, 35 minutes
10157	4 -Normal	Engineering	05/23/2011	63 days, 17 hours, 56 minutes
10160	4 -Normal	Engineering	05/17/2011	63 days, 3 hours, 10 minutes
10169	4 -Normal	Engineering	06/01/2011	62 days, 18 hours, 57 minutes
10237	2 -High	Resolved	04/18/2011	48 days, 16 hours, 55 minutes
10251	4 -Normal	Engineering	05/23/2011	44 days, 3 hours, 38 minutes
10257	4 -Normal	Engineering	05/25/2011	44 days, 2 hours, 30 minutes
10275	4 -Normal	Engineering	05/24/2011	42 days, 0 hours, 16 minutes
10295	4 -Normal	Engineering	05/24/2011	35 days, 23 hours, 37 minutes
10308	4 -Normal	Engineering	05/31/2011	35 days, 1 hour, 15 minutes
10312	4 -Normal	Engineering	05/27/2011	34 days, 2 hours, 40 minutes

10330	4 -Normal	Engineering	05/25/2011	30 days, 2 hours, 15 minutes
10349	4 -Normal	Engineering	05/25/2011	28 days, 8 hours, 43 minutes
10361	4 -Normal	Engineering	05/16/2011	27 days, 4 hours, 23 minutes
10366	4 -Normal	Engineering	05/23/2011	26 days, 21 hours, 53 minutes
10368	4 -Normal	Engineering	05/25/2011	26 days, 19 hours, 30 minutes
10369	4 -Normal	Engineering	05/24/2011	26 days, 18 hours, 56 minutes
10379	4 -Normal	Engineering	05/31/2011	23 days, 3 hours, 12 minutes
10380	4 -Normal	Engineering	05/23/2011	22 days, 21 hours, 19 minutes
10389	4 -Normal	Engineering	05/27/2011	21 days, 20 hours, 22 minutes
10400	4 -Normal	Engineering	05/26/2011	19 days, 22 hours, 12 minutes
10401	4 -Normal	Engineering	05/23/2011	19 days, 22 hours, 12 minutes
10403	4 -Normal	Engineering	05/24/2011	19 days, 17 hours, 44 minutes
10406	4 -Normal	Engineering	05/31/2011	19 days, 4 hours, 25 minutes
10407	4 -Normal	Engineering	05/20/2011	19 days, 4 hours, 15 minutes
10411	4 -Normal	Engineering	06/01/2011	19 days, 1 hour, 49 minutes
10418	4 -Normal	Engineering	05/17/2011	18 days, 18 hours, 41 minutes
10421	4 -Normal	Engineering	05/27/2011	16 days, 16 hours, 55 minutes
10427	4 -Normal	Engineering	06/01/2011	15 days, 23 hours, 26 minutes
10431	4 -Normal	Engineering	05/18/2011	15 days, 6 hours, 29 minutes
10432	4 -Normal	Engineering	05/31/2011	15 days, 4 hours, 28 minutes
10446	4 -Normal	Engineering	06/01/2011	13 days, 1 hour, 14 minutes
10452	4 -Normal	Engineering	05/23/2011	12 days, 3 hours, 52 minutes
10453	4 -Normal	Engineering	05/25/2011	12 days, 2 hours, 44 minutes
10454	4 -Normal	Engineering	06/01/2011	11 days, 22 hours, 35 minutes
10455	4 -Normal	Engineering	05/25/2011	9 days, 5 hours, 43 minutes
10458	4 -Normal	Engineering	05/31/2011	9 days, 1 hour, 34 minutes
10460	4 -Normal	Engineering	05/26/2011	8 days, 21 hours, 38 minutes
10461	4 -Normal	Engineering	05/31/2011	8 days, 21 hours, 27 minutes

10462	4-Normal	Engineering	06/01/2011	8 days, 6 hours, 7 minutes
10463	4-Normal	Engineering	05/24/2011	8 days, 4 hours, 4 minutes
10464	4-Normal	Engineering	05/27/2011	8 days, 3 hours, 31 minutes
10468	4-Normal	Engineering	05/25/2011	7 days, 19 hours, 16 minutes
10470	4-Normal	Engineering	05/25/2011	7 days, 9 hours, 20 minutes
10471	4-Normal	Engineering	05/25/2011	7 days, 9 hours, 18 minutes
10473	4-Normal	Engineering	05/25/2011	7 days, 6 hours, 11 minutes
10474	4-Normal	Engineering	05/25/2011	7 days, 3 hours, 6 minutes
10475	4-Normal	Engineering	05/25/2011	7 days, 2 hours, 53 minutes
10476	4-Normal	Engineering	05/26/2011	6 days, 21 hours, 17 minutes
10477	4-Normal	Engineering	05/26/2011	6 days, 8 hours, 39 minutes
10478	4-Normal	Engineering	05/26/2011	6 days, 6 hours, 1 minute
10479	4-Normal	Engineering	05/26/2011	6 days, 2 hours, 50 minutes
10480	4-Normal	Engineering	05/26/2011	6 days, 2 hours, 11 minutes
10481	3-Elevated	Engineering	05/27/2011	6 days, 2 hours, 3 minutes
10482	3-Elevated	Engineering	05/26/2011	6 days, 2 hours, 2 minutes
10483	3-Elevated	Engineering	05/27/2011	6 days, 1 hour, 42 minutes
10484	3-Elevated	Engineering	06/01/2011	5 days, 19 hours, 46 minutes
10485	4-Normal	Engineering	05/27/2011	5 days, 13 hours, 8 minutes
10487	4-Normal	Engineering	05/31/2011	5 days, 5 hours, 37 minutes
10488	4-Normal	Engineering	05/27/2011	5 days, 2 hours, 57 minutes
10489	4-Normal	Engineering	05/31/2011	3 days, 19 hours, 9 minutes
10490	4-Normal	Engineering	05/31/2011	3 days, 18 hours, 46 minutes
10491	4-Normal	Engineering	05/29/2011	3 days, 9 hours, 17 minutes
10492	4-Normal	Engineering	05/29/2011	3 days, 8 hours, 34 minutes
10496	4-Normal	Engineering	05/31/2011	2 days, 5 hours, 57 minutes
10497	4-Normal	Engineering	05/30/2011	2 days, 1 hour, 33 minutes
10500	4-Normal	Engineering	06/01/2011	0 days, 9 hours, 33 minutes
10501	4-Normal	Engineering	06/01/2011	0 days, 9 hours, 32 minutes

10502	3-Elevated	Engineering	06/01/2011	0 days, 0 hours, 58 minutes
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† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours