

Open Science Grid: (18:45 , 06/03/2013)



This report contains data from 152 Tickets.

Ticket Number	Customer Impact	Status	Last Edit Date	Age of Ticket ††
12335	4-Normal	Engineering	05/01/2013	333 days, 5 hours, 5 minutes
12385	4-Normal	Engineering	01/30/2013	319 days, 2 hours, 54 minutes
12466	4-Normal	Support Agency	09/04/2012	304 days, 16 hours, 22 minutes
12498	4-Normal	Engineering	06/03/2013	294 days, 0 hours, 10 minutes
12831	4-Normal	Engineering	03/22/2013	229 days, 22 hours, 57 minutes
12870	4-Normal	Engineering	01/30/2013	222 days, 23 hours, 6 minutes
12951	4-Normal	Engineering	03/22/2013	209 days, 16 hours, 32 minutes
13024	4-Normal	Engineering	12/19/2012	195 days, 0 hours, 54 minutes
13216	4-Normal	Engineering	12/19/2012	167 days, 2 hours, 20 minutes
13320	4-Normal	Engineering	02/01/2013	146 days, 16 hours, 44 minutes
13322	4-Normal	Engineering	06/03/2013	145 days, 22 hours, 45 minutes
13516	4-Normal	Engineering	06/03/2013	124 days, 19 hours, 52 minutes
13681	4-Normal	Engineering	05/02/2013	112 days, 2 hours, 51 minutes
13694	4-Normal	Engineering	05/06/2013	112 days, 1 hour, 29 minutes
13799	3-Elevated	Engineering	05/28/2013	106 days, 20 hours, 16 minutes
13919	4-Normal	Customer	03/22/2013	97 days, 21 hours, 35 minutes
13933	4-Normal	Support Agency	04/27/2013	97 days, 18 hours, 28 minutes
14020	4-Normal	Engineering	05/31/2013	91 days, 1 hour, 29 minutes
14099	4-Normal	Engineering	05/31/2013	89 days, 21 hours, 2 minutes
14158	4-Normal	Customer	05/30/2013	85 days, 17 hours, 58 minutes
14171	4-Normal	Support Agency	05/31/2013	83 days, 23 hours, 9 minutes
14185	4-Normal	Support Agency	05/31/2013	82 days, 23 hours, 24 minutes
14196	3-Elevated	Engineering	06/03/2013	82 days, 6 hours, 6 minutes
14222	4-Normal	Engineering	06/03/2013	80 days, 4 hours, 59 minutes
14284	4-Normal	Engineering	05/17/2013	75 days, 2 hours, 22 minutes
14321	4-Normal	Engineering	06/03/2013	73 days, 3 hours, 57 minutes

14332	4 -Normal	Engineering	05/21/2013	73 days, 0 hours, 42 minutes
14428	4 -Normal	Engineering	05/28/2013	65 days, 16 hours, 7 minutes
14527	3 -Elevated	Engineering	06/03/2013	57 days, 1 hour, 12 minutes
14554	4 -Normal	Engineering	05/29/2013	55 days, 19 hours, 12 minutes
14588	4 -Normal	Engineering	06/03/2013	53 days, 23 hours, 1 minute
14610	4 -Normal	Engineering	05/06/2013	52 days, 4 hours, 27 minutes
14616	4 -Normal	Engineering	04/12/2013	52 days, 0 hours, 25 minutes
14629	4 -Normal	Engineering	05/27/2013	49 days, 3 hours, 10 minutes
14697	4 -Normal	Engineering	06/03/2013	46 days, 22 hours, 43 minutes
14702	4 -Normal	Engineering	04/18/2013	46 days, 7 hours, 12 minutes
14758	4 -Normal	Engineering	05/27/2013	41 days, 23 hours, 14 minutes
14789	4 -Normal	Engineering	06/03/2013	40 days, 4 hours, 9 minutes
14803	4 -Normal	Engineering	05/30/2013	39 days, 23 hours, 35 minutes
14810	4 -Normal	Engineering	05/31/2013	39 days, 21 hours, 13 minutes
14862	4 -Normal	Engineering	05/31/2013	38 days, 22 hours, 24 minutes
14864	4 -Normal	Engineering	05/03/2013	38 days, 21 hours, 24 minutes
14877	4 -Normal	Engineering	05/29/2013	38 days, 1 hour, 41 minutes
14878	4 -Normal	Engineering	05/29/2013	38 days, 1 hour, 41 minutes
14879	4 -Normal	Engineering	05/29/2013	38 days, 1 hour, 41 minutes
14880	4 -Normal	Engineering	05/29/2013	38 days, 1 hour, 41 minutes
14881	4 -Normal	Engineering	05/29/2013	38 days, 1 hour, 41 minutes
14882	4 -Normal	Engineering	05/29/2013	38 days, 1 hour, 41 minutes
14883	4 -Normal	Engineering	05/29/2013	38 days, 1 hour, 41 minutes
14884	4 -Normal	Engineering	05/29/2013	38 days, 1 hour, 41 minutes
14885	4 -Normal	Engineering	05/23/2013	38 days, 1 hour, 40 minutes
14888	4 -Normal	Engineering	05/28/2013	38 days, 1 hour, 40 minutes
14889	4 -Normal	Engineering	05/23/2013	38 days, 1 hour, 40 minutes
14892	4 -Normal	Engineering	05/28/2013	38 days, 1 hour, 40 minutes

14893	4 -Normal	Engineering	05/28/2013	38 days, 1 hour, 40 minutes
14894	4 -Normal	Engineering	05/21/2013	38 days, 1 hour, 40 minutes
14895	4 -Normal	Engineering	05/28/2013	38 days, 1 hour, 40 minutes
14896	4 -Normal	Engineering	05/31/2013	38 days, 1 hour, 40 minutes
14901	4 -Normal	Engineering	05/14/2013	38 days, 1 hour, 40 minutes
14902	4 -Normal	Engineering	05/28/2013	38 days, 1 hour, 40 minutes
14903	4 -Normal	Engineering	05/14/2013	38 days, 1 hour, 40 minutes
14904	4 -Normal	Engineering	05/14/2013	38 days, 1 hour, 40 minutes
14905	4 -Normal	Engineering	05/23/2013	38 days, 1 hour, 40 minutes
14906	4 -Normal	Engineering	05/06/2013	38 days, 1 hour, 40 minutes
14907	4 -Normal	Engineering	05/23/2013	38 days, 1 hour, 40 minutes
14908	4 -Normal	Engineering	05/21/2013	38 days, 1 hour, 40 minutes
14909	4 -Normal	Engineering	05/21/2013	38 days, 1 hour, 40 minutes
14910	4 -Normal	Engineering	05/14/2013	38 days, 1 hour, 40 minutes
14917	4 -Normal	Engineering	06/03/2013	36 days, 0 hours, 41 minutes
14940	4 -Normal	Engineering	05/29/2013	34 days, 11 hours, 33 minutes
14944	3 -Elevated	Engineering	05/30/2013	34 days, 4 hours, 42 minutes
14955	4 -Normal	Engineering	05/28/2013	33 days, 22 hours, 36 minutes
14963	4 -Normal	Engineering	05/28/2013	33 days, 21 hours, 31 minutes
14965	4 -Normal	Engineering	05/27/2013	33 days, 21 hours, 1 minute
14997	4 -Normal	Engineering	05/28/2013	31 days, 6 hours, 17 minutes
15007	4 -Normal	Engineering	06/03/2013	30 days, 23 hours, 11 minutes
15009	4 -Normal	Engineering	06/03/2013	30 days, 23 hours, 11 minutes
15031	4 -Normal	Engineering	05/28/2013	28 days, 3 hours, 18 minutes
15035	4 -Normal	Engineering	06/03/2013	28 days, 0 hours, 46 minutes
15041	4 -Normal	Engineering	05/27/2013	27 days, 21 hours, 8 minutes
15046	4 -Normal	Engineering	06/03/2013	27 days, 8 hours, 18 minutes
15049	4 -Normal	Engineering	05/29/2013	27 days, 4 hours, 27 minutes
15078	3 -Elevated	Engineering	05/23/2013	26 days, 20 hours, 36 minutes

15087	4 -Normal	Engineering	05/28/2013	26 days, 1 hour, 53 minutes
15118	4 -Normal	Engineering	05/31/2013	24 days, 20 hours, 32 minutes
15124	4 -Normal	Engineering	05/27/2013	24 days, 6 hours, 57 minutes
15125	3 -Elevated	Engineering	05/27/2013	24 days, 5 hours, 48 minutes
15162	4 -Normal	Engineering	05/29/2013	20 days, 5 hours, 21 minutes
15165	4 -Normal	Engineering	05/20/2013	20 days, 2 hours, 22 minutes
15167	4 -Normal	Engineering	05/31/2013	20 days, 0 hours, 38 minutes
15170	4 -Normal	Engineering	06/03/2013	19 days, 21 hours, 31 minutes
15198	4 -Normal	Engineering	05/31/2013	17 days, 16 hours, 6 minutes
15199	4 -Normal	Engineering	05/31/2013	17 days, 16 hours, 0 minutes
15200	4 -Normal	Engineering	05/31/2013	17 days, 15 hours, 51 minutes
15205	4 -Normal	Engineering	05/17/2013	17 days, 3 hours, 51 minutes
15206	4 -Normal	Engineering	06/03/2013	17 days, 3 hours, 33 minutes
15213	4 -Normal	Engineering	05/25/2013	15 days, 0 hours, 41 minutes
15229	4 -Normal	Engineering	06/03/2013	13 days, 23 hours, 4 minutes
15232	4 -Normal	Engineering	05/28/2013	13 days, 22 hours, 3 minutes
15236	4 -Normal	Engineering	05/28/2013	13 days, 18 hours, 54 minutes
15240	4 -Normal	Engineering	06/03/2013	13 days, 6 hours, 13 minutes
15241	4 -Normal	Engineering	05/29/2013	13 days, 5 hours, 34 minutes
15249	4 -Normal	Engineering	05/24/2013	12 days, 20 hours, 49 minutes
15254	4 -Normal	Engineering	06/03/2013	12 days, 1 hour, 54 minutes
15259	4 -Normal	Engineering	06/03/2013	11 days, 21 hours, 6 minutes
15262	2 -High	Engineering	05/30/2013	11 days, 5 hours, 21 minutes
15267	4 -Normal	Engineering	05/30/2013	11 days, 2 hours, 14 minutes
15270	4 -Normal	Engineering	06/03/2013	11 days, 0 hours, 26 minutes
15274	4 -Normal	Engineering	05/24/2013	10 days, 23 hours, 19 minutes
15287	3 -Elevated	Engineering	05/30/2013	10 days, 10 hours, 49 minutes
15290	4 -Normal	Engineering	06/03/2013	10 days, 3 hours, 36 minutes

15300	4 -Normal	Engineering	05/31/2013	9 days, 21 hours, 59 minutes
15309	4 -Normal	Engineering	06/03/2013	7 days, 8 hours, 26 minutes
15314	4 -Normal	Engineering	06/03/2013	7 days, 3 hours, 39 minutes
15321	4 -Normal	Engineering	05/31/2013	6 days, 14 hours, 22 minutes
15323	4 -Normal	Engineering	05/28/2013	6 days, 5 hours, 8 minutes
15327	4 -Normal	Engineering	06/03/2013	6 days, 0 hours, 13 minutes
15328	4 -Normal	Engineering	06/03/2013	5 days, 23 hours, 56 minutes
15329	4 -Normal	Engineering	05/28/2013	5 days, 23 hours, 50 minutes
15337	4 -Normal	Engineering	05/29/2013	5 days, 8 hours, 53 minutes
15338	4 -Normal	Engineering	06/03/2013	5 days, 6 hours, 2 minutes
15340	4 -Normal	Engineering	05/29/2013	5 days, 5 hours, 3 minutes
15345	4 -Normal	Engineering	05/29/2013	5 days, 0 hours, 42 minutes
15349	4 -Normal	Engineering	06/03/2013	4 days, 23 hours, 6 minutes
15350	4 -Normal	Engineering	05/30/2013	4 days, 22 hours, 53 minutes
15351	4 -Normal	Engineering	06/03/2013	4 days, 22 hours, 51 minutes
15356	4 -Normal	Engineering	06/03/2013	4 days, 17 hours, 43 minutes
15357	4 -Normal	Engineering	06/03/2013	4 days, 14 hours, 51 minutes
15359	4 -Normal	Engineering	05/30/2013	4 days, 11 hours, 43 minutes
15360	4 -Normal	Engineering	05/30/2013	4 days, 11 hours, 43 minutes
15365	4 -Normal	Engineering	05/30/2013	4 days, 0 hours, 55 minutes
15366	4 -Normal	Engineering	05/31/2013	4 days, 0 hours, 20 minutes
15367	4 -Normal	Engineering	05/31/2013	4 days, 0 hours, 13 minutes
15369	4 -Normal	Engineering	05/30/2013	3 days, 22 hours, 34 minutes
15371	4 -Normal	Engineering	05/31/2013	3 days, 12 hours, 0 minutes
15372	4 -Normal	Engineering	06/03/2013	3 days, 10 hours, 41 minutes
15374	4 -Normal	Engineering	05/31/2013	3 days, 4 hours, 21 minutes
15376	4 -Normal	Engineering	05/31/2013	3 days, 3 hours, 36 minutes
15379	4 -Normal	Engineering	06/03/2013	2 days, 21 hours, 38 minutes
15380	4 -Normal	Engineering	06/03/2013	2 days, 21 hours, 37 minutes

15382	4-Normal	Engineering	06/01/2013	2 days, 16 hours, 14 minutes
15383	4-Normal	Engineering	06/01/2013	2 days, 16 hours, 14 minutes
15384	4-Normal	Engineering	06/01/2013	2 days, 14 hours, 44 minutes
15385	4-Normal	Engineering	06/01/2013	2 days, 10 hours, 36 minutes
15386	4-Normal	Engineering	06/03/2013	1 day, 12 hours, 41 minutes
15387	4-Normal	Engineering	06/02/2013	1 day, 7 hours, 20 minutes
15390	2-High	Engineering	06/03/2013	0 days, 11 hours, 46 minutes
15393	4-Normal	Engineering	06/03/2013	0 days, 5 hours, 41 minutes
15396	4-Normal	Engineering	06/03/2013	0 days, 4 hours, 41 minutes
15397	4-Normal	Engineering	06/03/2013	0 days, 2 hours, 21 minutes
15398	4-Normal	Engineering	06/03/2013	0 days, 1 hour, 28 minutes
15399	4-Normal	Engineering	06/03/2013	0 days, 0 hours, 44 minutes

† Project Work Schedule was disabled for these time calculations.
‡ 1 Day = 24 Hours