



# An information search approach to discrete choice analysis

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## **The search for information - the search for alternatives**

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# The role that information and search plays in choice has a long history in economics

- Search models – Simon (1955), Stiegler (1961), Weitzman (1979), Gabaix et al. (2006)
- Consideration set models – Richardson (1982), Roberts and Lattin (1991)
- Information acquisition models – Hausmann and Lage (2008), Chorus et al. (2013)

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People search as long as the expected gain from search exceeds the marginal cost

In many (if not most) choice situations, options are evaluated sequentially



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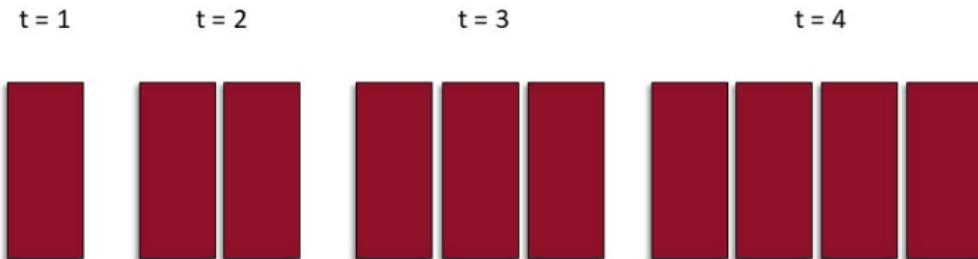
oneworld (none)

SkyTeam (none)

Star Alliance (none)

Value Alliance (none)

This means that consideration sets grow sequentially with each period of search



## Econometric model

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# Utility can be described by a separable and additive utility function

$$u_{nis} = \beta x_{nis} + \varepsilon_{nis}$$

$U_{nis}$  Utility

$\beta$  Vector of parameters to be estimated

$X_{nis}$  Levels of the attributes

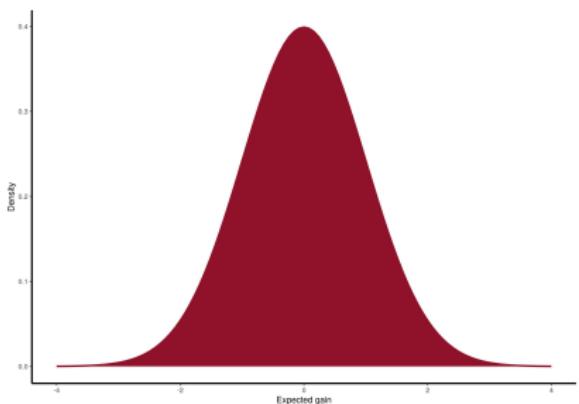
$\varepsilon$  Type I Extreme value distributed error term with variance  $\pi^2/6$

The possible gain from search is the difference between any alternative and the current best

$$g = u - u_{\max}$$

The value of all possible gains is the area under the  
“gain” curve

$$\bar{g} = \int_{-\infty}^{+\infty} g P(g) dg,$$



With recall you cannot lose utility by searching for another alternative

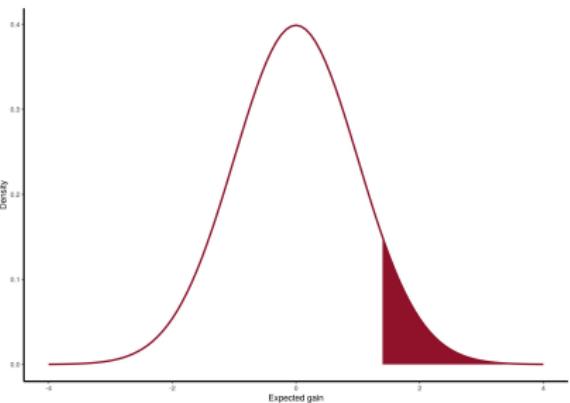
$$g = \begin{cases} u - u_{\max} & \text{if } u \geq u_{\max} \\ 0 & \text{if } u \leq u_{\max} \end{cases}$$

The gain from searching is the area under the “gain” curve above the current best

$$\begin{aligned}\bar{g} &= \int_{u_{\max}}^{+\infty} (u - u_{\max}) \phi(u) du \\ &= \int_{u_{\max}}^{+\infty} u \phi(u) du - \int_{u_{\max}}^{+\infty} u_{\max} \phi(u) du \\ &= \phi(u_{\max}) - u_{\max} \int_{u_{\max}}^{+\infty} \phi(u) du\end{aligned}$$

where

$$u_{\max} = (U_{\max} - \mu_t) / \sigma_t$$



## An individual will search as long as expected gains are higher than the marginal cost of searching

$$\bar{G} - \bar{c} > 0$$

where

$$\bar{G} = \bar{g}\sigma$$

i.e. the non-standardized gain to be compared with the marginal cost of search  $\bar{c}$ , e.g. time, money, cognitive cost of maintaining a consideration set

$$P(i_s | C_{ns}) = \prod_{t=1}^{T=J} \left[ \frac{\exp(\beta x_{nis})}{\sum_{j \in C_{ns}^t} \exp(\beta x_{njs})} \right]^{I_t}$$

where

$$I_t = \begin{cases} 1 & \text{if } \bar{G}_t - \bar{c}_t < 0 \quad t = t^* \\ 0 & \text{if } \bar{G}_t - \bar{c}_t \geq 0 \quad \forall \quad t \neq t^* \end{cases}$$

and  $t^*$  is the first time the condition is TRUE.

- Often the indicator  $I_t$  is not observed
- The parameters  $\beta$  enter both the search model and the choice model.
- The sequential nature of the search means the probability of the chosen alternative will always be higher with less search and the conditional probability of search is always decreasing.

## An IAL approach

$$\Pr(C_t) = \int \frac{\exp(\alpha_t)}{\sum_{t=1}^T \exp(\alpha_t)} d\alpha_t, \alpha_t \sim N(\beta, \sigma)$$

and the joint log-likelihood

$$\Pr(i) = \sum_{t=1}^T \Pr(C_t) \Pr(i, C_t)$$

Evaluating the log-likelihood means evaluating a  $T$ -dimensional integral. Note that this is at the observation level

## Simulating the indicator

- 1 Take  $n$  draws per choice observation from the type I Extreme value distribution
- 2 For each draw calculate  $I_t$
- 3 Use the average shares of  $I_t$  as observation specific weights in the log-likelihood function

## Monte-Carlo simulations

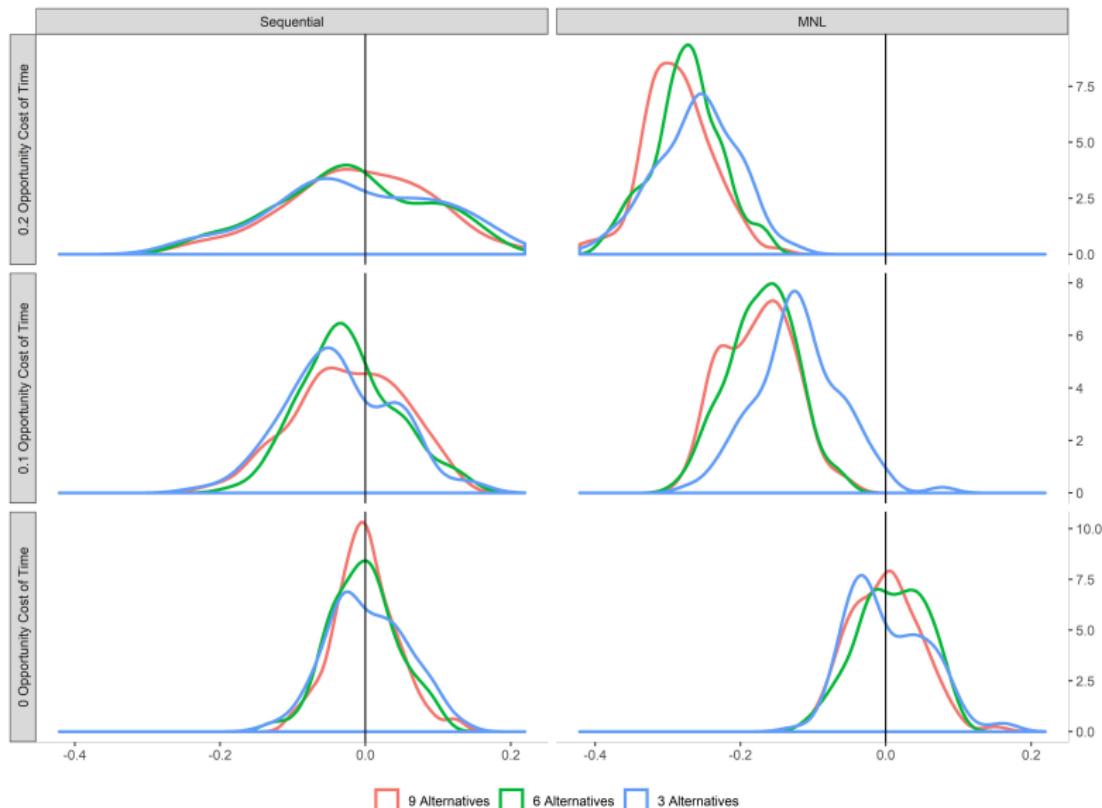
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- 2000 individuals making 1 choice
- 3, 6, 9 alternatives
- Parameter values and attributes
  - ▶ Attribute 1 - 0.4 - (0, 1)
  - ▶ Attribute 2 - 0.6 - (0, 1)
  - ▶ Attribute 3 - 0.1 - (1, 2, 3, 4)
  - ▶ Attribute 4 - -0.7 - (0, 0.2, 0.4, 0.6, 0.8, 1)
- Opportunity cost of time - 0, 0.1, 0.2 - (0, 0.5, 1, 1.5, 2, 2.5, 3, 3.5, 4)

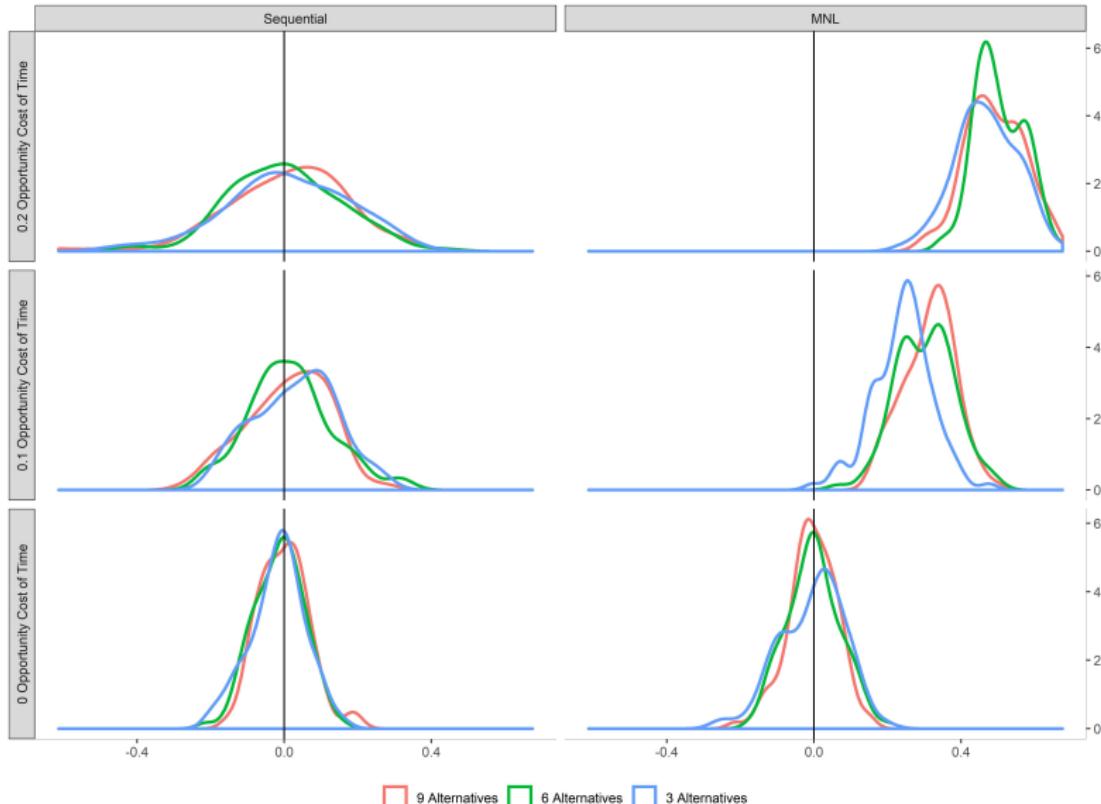
## **Monte-Carlo simulations - IAL approximation**

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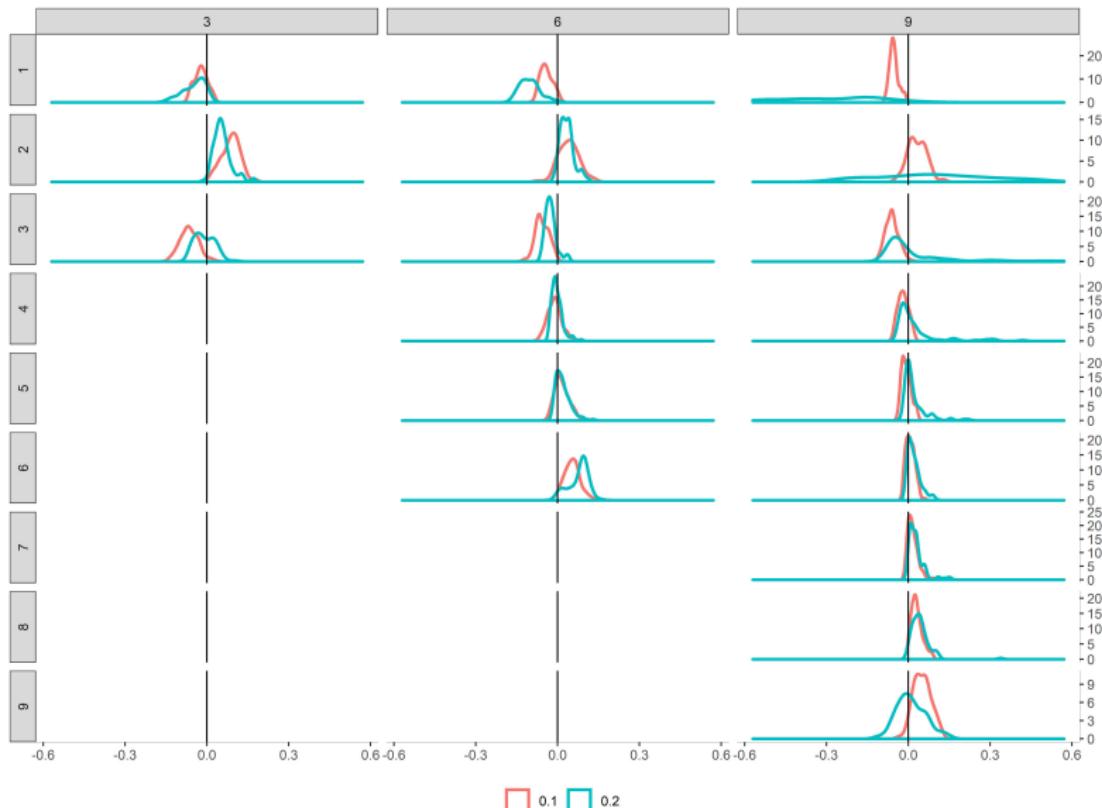
# Failing to consider the sequential nature of the data leads to bias towards zero - a positive parameter



# Failing to consider the sequential nature of the data leads to bias towards zero - a negative parameter



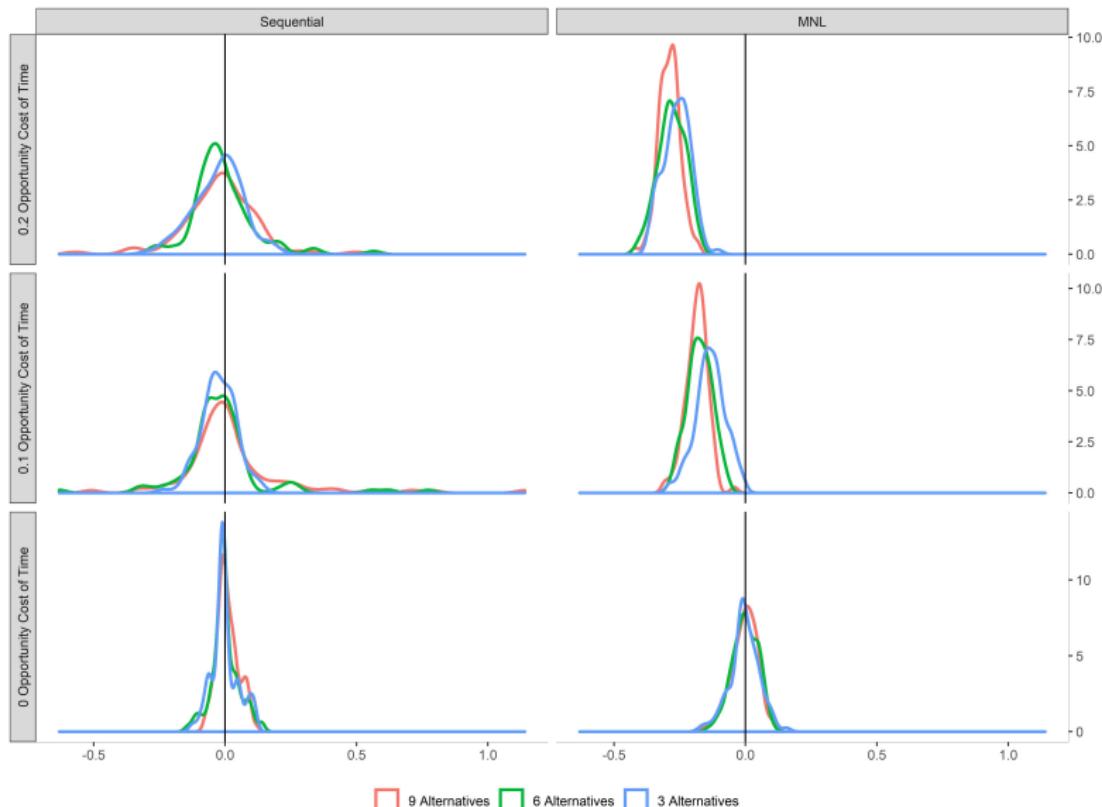
# We tend to under-predict earlier consideration sets and over-predict later ones



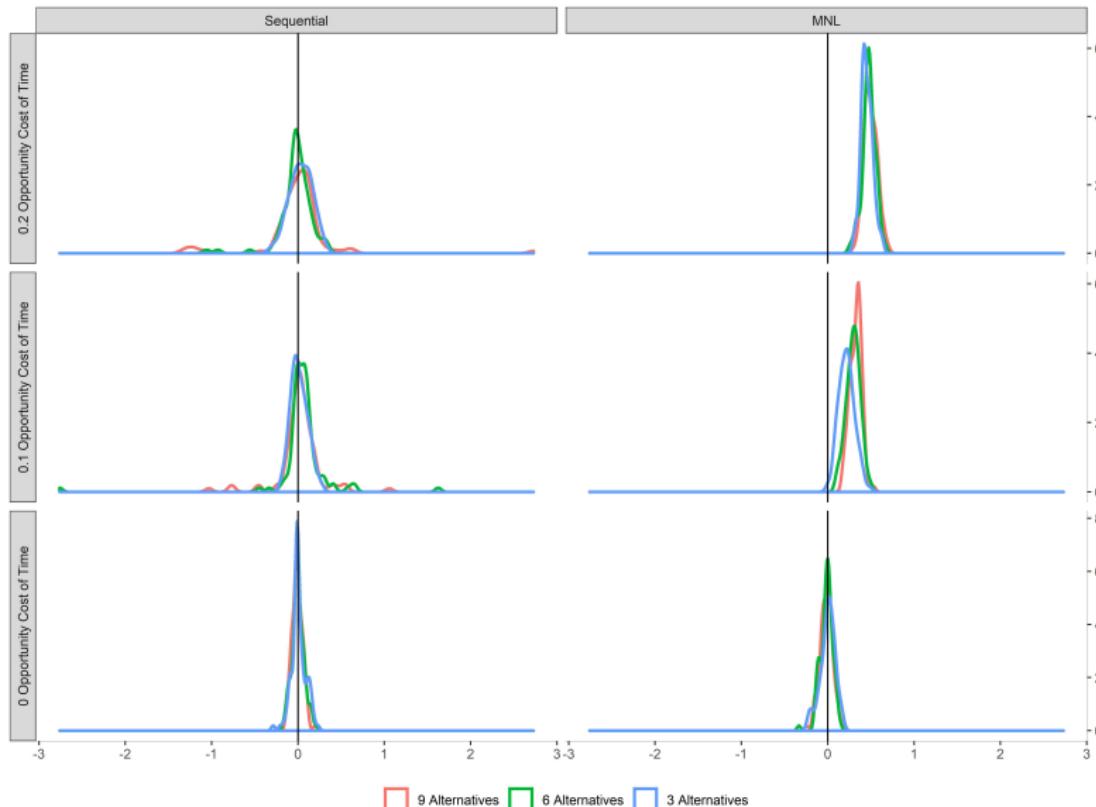
## **Monte-Carlo simulations - simulating the indicator**

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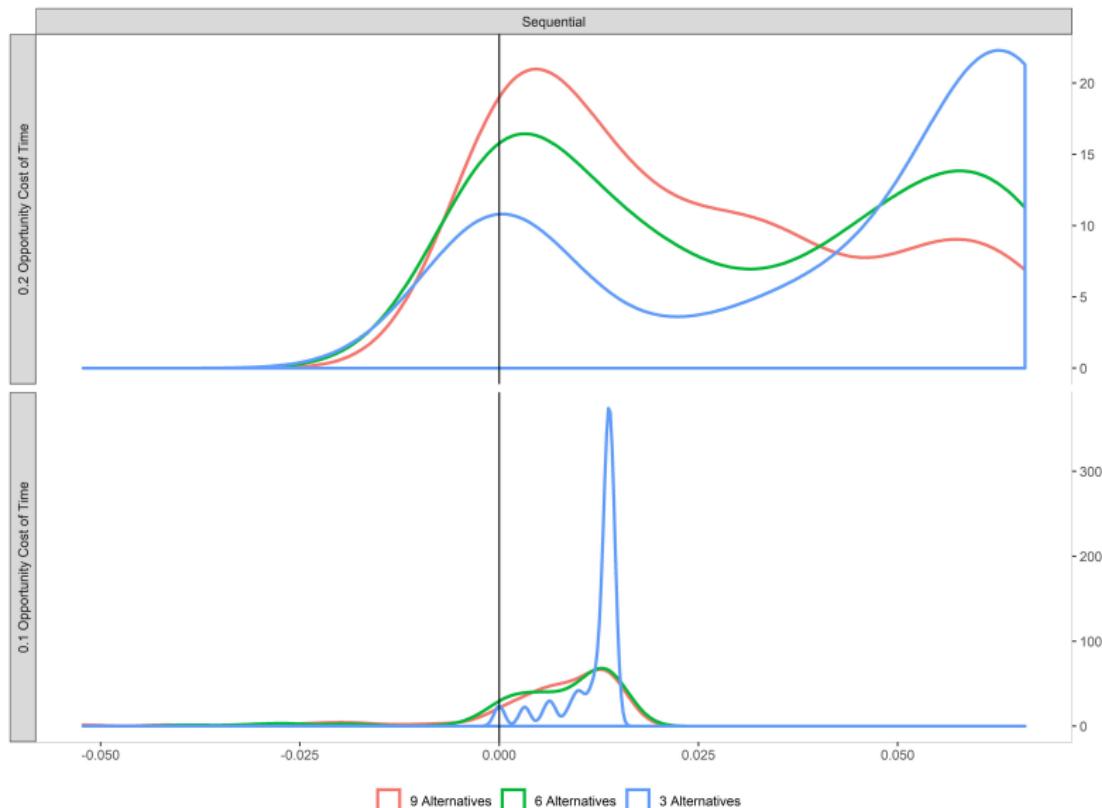
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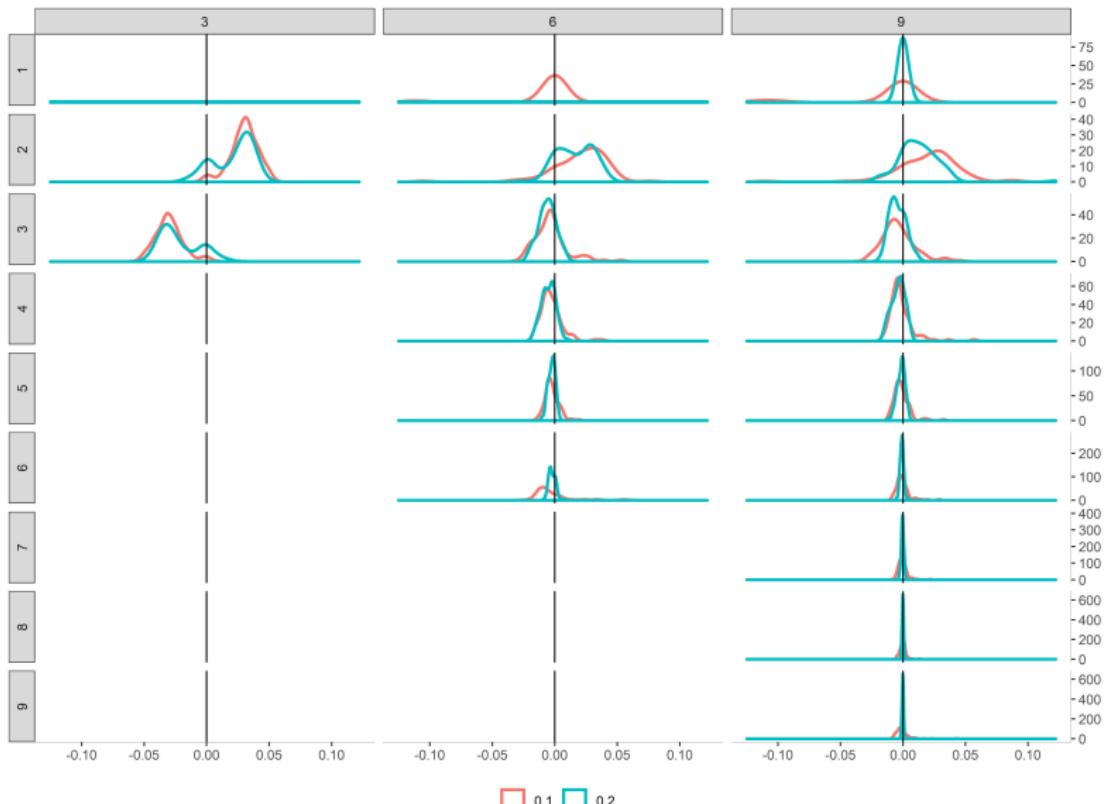
# Failing to consider the sequential nature of the data leads to bias towards zero



# The marginal cost of search appears to be identified with small bias



It appears that the consideration sets are predicted fairly well



## Concluding remarks

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- Failing to consider search may lead to underestimation of the choice probabilities
- Failing to consider search may lead to biased estimates
- The IAL model is a good approximation when we cannot observe when people stop search
- Simulating the indicator appears to work well and is a more parsimonious approach compared to the IAL



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