# LPI 109.1 - Fundamentals of internet protocols

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ASIX M01-ISO 109 Networking Fundamentals

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# Fundamentals of internet protocols

# Description

#### **Key concepts:**

- ☐ Demonstrate an understanding of network masks and CIDR notation.
- ☐ Knowledge of the differences between private and public "dotted quad" IP addresses.
- ☐ Knowledge about common TCP and UDP ports and services (20, 21, 22, 23, 25, 53, 80, 110, 123, 139, 143, 161, 162, 389, 443, 465, 514, 636, 993, 995).
- ☐ Knowledge about the differences and major features of UDP, TCP and ICMP.
- ☐ Knowledge of the major differences between IPv4 and IPv6.
- ☐ Knowledge of the basic features of IPv6.

#### Commands and files:

- ☐ /etc/services
- ☐ IPv4, IPv6
- Subnetting
- ☐ TCP, UDP, ICMP

# Fundamentals of internet protocols

In almost all cases, a computer will be connected to a network in order to provide the access that users need. Providing access to the network is the responsibility of the root user on the system.

- TCP/IP Protocol
- IP address (static, dynamic fixed/range)
- Routing table
- LAN / WAN
- IPv4 / IPv6
- OSI Model (layers and PDUs)

Most networks today, including all computers on the internet, use the TCP/IP protocol developed by the Internet Engineering Task Force (IEFT) as the standard for how to communicate on the network.

In the TCP/IP model, the unique identifier for a computer is its IP address. An IP address can be either static, which is assigned manually, or dynamic, which is assigned by the Dynamic Host Configuration Protocol (DHCP) running as a service on the network.

A routing table is a small in-memory database used to calculate the optimal journey through other routers in the same or other networks for messages it is responsible for forwarding to a destination address.

TCP/IP is a combination of the two most popular protocols. The TCP (Transmission Control Protocol) protocol is used for reliable delivery of data between computers connected through a LAN (Local Area Network) or the internet, and the IP (Internet Protocol) protocol is mainly responsible for the routing of data packets to the destination address.

There are two versions of the IP protocol used across the internet, IP version 4 (IPv4) and the more current IP version 6 (IPv6), with IPv4 being in use on the majority of the systems today.

The OSI Model is comprised of seven different conceptual layers, each responsible for a different function within the network and each with its own protocol data unit (PDU), which represents the unit of data handled at that layer. The following is a summary of the layers in the OSI model:

7. Application

User interface, Application Programming Interface (API)

6. Presentation

Data representation, encryption

5. Session

Controls connections between hosts, maintains ports and sessions

4. Transport

Uses transmission protocols to transmit data (TCP, UDP)

3. Network

Determines path of data, IP

2. Data Link

Physical addressing (MAC), delivery of frames (Protocol Data Units (PDU))

1. Physical

Transmits raw data between physical media

#### IPv4 Addresses

The IP address is used to identify the network interface of a device (i.e., phone, computer, etc.) on the network. The IP address is a numerical identifier in decimal dotted quad format since there are four values in an IPv4 address (for example, 192.224.10.8).

he IP address is made up of 4 octets, which are sets of 8-bit values. The value of each of these octets can range from decimal values 0 - 255 (or in binary, 00000000-111111111).

## **Network IP Classes**

An IPv4 network addressing scheme has been designed on the basis of the octets. It classifies networks into 5 classes: A, B, C, D, and E.

#### Class A

The network is denoted by the first octet, and the remaining three octets are used to create subnets (to be discussed) or identify hosts on the network. The first bit of the first octet is always 0, so the range of values permissible is 00000001 - 01111111, i.e., 1 - 127 in decimal value (the first number of an IP address cannot be 0 by the definition of IP addresses). The network ID cannot have all bits set to either 1s or 0s, which means the total number of class A networks available is only 127. However, the 127 network is a special network referred to as a loopback (127.0.0.1) network, not a real class A network that is used on the internet. An example of a class A address would be 65.16.45.126. [1-127.h.h.h.]

#### Class B

The network is denoted by the 1st and 2nd octets, and the remaining 2 octets are used to create subnets or identify hosts. The 1st and 2nd bits of the 1st octet are set to 1 and 0 respectively, so the range of values permissible is 10000000 – 10111111, i.e., decimals 128 - 191. An example of a Class B address would be 165.16.45.126. [128-192.n.h.h.]

#### Class C

The network is denoted by the 1st, 2nd, and 3rd octets, and the last octet is used to create subnets or identify hosts. The 1st, 2nd, and 3rd bits of the 1st octet are set to 1, 1, and 0 respectively, so the range of values permissible is 11000000 – 11011111, i.e., decimals 192 – 223. An example of a Class C address would be 205.16.45.126. [ 192-223.n.n.h ]

#### Class D

These addresses are not assigned to network interfaces and are used for multicast operations such as audio-video streaming. The 1st, 2nd, 3rd, and 4th bits of the first octet are set to 1, 1, 1, and 0 respectively, so the range of values permissible is 11100000 - 11101111, i.e., decimals 224 - 239. An example of a Class D address would be 224.0.0.6. [ 224-239.m.m.m ]

#### Class E

These addresses are reserved for future use.

## **Network Masks & Subnetting**

In order for computers to communicate directly on the same network, all of the computers must be on the same subnet. A subnet is either an entire class A, B, or C network or a portion of one of these networks. To take a large class network and create a smaller portion, use a subnet mask.

The subnet mask is used to differentiate the network and subnet components of the IP address. The subnet mask is not an IP address in itself; it is a numeric pattern used to indicate the portion of the IP address that contains the network identifier and the host address part.

In the subnet mask, the octets where the mask bits are 1 represent the network ID, whereas the octets where the mask bits are 0 represent the host ID.

The addresses for Class A, B, and C have default masks as follows:

```
Class A 255.0.0.0 /8
Class B 255.255.0.0 /16
Class C 255.255.255.0 /24
```

#### Network IP/mask example

#### Subnetting

In an organization the ISP provider assigns an IP, the organization can create subnets using bits of the host part, this is called <u>subnetting</u>.

#### Example organization using the Class C address assigned by the ISP: 202.16.8.0

```
IP Address provided by the ISP: 202.16.8.0
Subnets needed: 2 bits to create 4 subnets

Default Mask 11111111. 11111111. 11111111. 00000000 /24 255.255.255.0
New Subnet Mask: 11111111. 11111111. 11111111. 11000000 /26 255.255.255.192

Using the two bits will give 4 (22) subnets, the remaining 6 bits will give 64 (26) host addresses for each subnet. The address range will be as follows:

Subnet1 202.16.8.0 - 202.16.8.64
Subnet2 202.16.8.65 - 202.16.8.128
Subnet3 202.16.8.129 - 202.16.8.192
Subnet4 202.16.8.193 - 202.16.8.224
```

## Public and private IPv4 addresses

There are two types of IP addresses used on a network:

- public
- private

The InterNIC (Network Information Center) is the global body responsible for assigning public addresses. They assign class-based network IPs, which are always unique. The public addresses are available with internet routers so that data can be delivered correctly. Public addresses are now exhausted.

According to RFC 1918, a portion of the IP address space has been designated as "private addresses". This range of addresses does not overlap with the public addresses. The private addresses can be reused. The private address space is not directly reachable through the internet. To access devices utilizing the private address space, a router using NAT (Network Address Translation) will need to be configured.

There are three blocks of private addresses:

#### Class A

10.0.0.0/8

Allows the range of addresses from 10.0.0.1 to 10.255.255.254. The 24 bits from the host ID are available for subnetting.

#### Class B

172.16.0.0/12

Allows the range of addresses from 172.16.0.1 to 172.31.255.254. The 20 bits from the host ID are available for subnetting.

#### Class C

192.168.0.0/16

Allows the range of addresses from 192.168.0.1 to 192.168.255.254. The 16 bits from the host ID are available for subnetting.

## IPv4 and IPv6 addresses

The IPv4 addresses are made up of four 8-bit octets for a total of 32-bits. This means the maximum number of possible addresses is 2<sup>32</sup>, which is less than 4,294,967,296. Uses broadcasting to send data to all hosts on a subnet.

The IPv6 addresses are based on 128-bits. Using similar calculations, as shown above, the maximum number of possible addresses is 2<sup>128</sup>. The IPv6 addresses consist of eight 16-bit segments. IPv6 addresses are usually expressed in hexadecimal format. No broadcast addresses, uses multicast scoped addresses as a way to selectively broadcast

- IPv4 32 bits, 2<sup>16</sup> addresses, representation in 4 octets, example: 192.168.20.8.
- IPV6 128 bits, 2<sup>128</sup> addresses, representation in 8 hex blocks, example: 4AAE:F200:0342:AA00:0135:4680:7901:ABCD

The differences between the two include many other aspects, including security, package contents, and speed of transport.

## Default route

The function of routing is to send an IP packet, consisting of a header (source and destination address) and encapsulated data, from one point to another.

- routing
- IP packet
- routing table
- default gateway (default route)

All devices have routing tables, which contain routes used to calculate the optimal journey of the messages that it is responsible for forwarding through other routers in the same or other networks.

- When a computer sends packets to another computer, it consults its routing table.
- If a packet is being sent to a destination on the same subnet, no routing is needed, and the packet is sent directly to the computer
- If a packet is being sent to another network then the routing table is consulted and the packed is send to the next hop.
- If a packet is being sent to the internet (or no destination network is found in the routing table) then is send to the default gateway.

The routing table is a list of other routers that are connected to the current router. If the router receives a packet for a network destination that it has in its routing table (typically, this will be another local network), it simply forwards it. Otherwise, the router will send the packet to its default route (typically, this will be the way to get to the internet).

```
[root@localhost cups]# route
Kernel IP routing table
Destination
            Gateway
                                Genmask
                                                Flags Metric Ref
                                                                    Use Iface
                                                                    0 ens3
default
                gateway
                                0.0.0.0
                                                UG 100 0
                               255.255.255.0 U
255.255.255.0 U
               0.0.0.0
172.16.5.0
                                                      100
                                                            0
                                                                      0 ens3
192.168.124.0 0.0.0.0
                                                            0
                                                                      0 virbr0
[root@localhost cups]# ip route
default via 172.16.5.254 dev ens3 proto dhcp metric 100
172.16.5.0/24 dev ens3 proto kernel scope link src 172.16.5.1 metric 100
192.168.124.0/24 dev virbr0 proto kernel scope link src 192.168.124.1 linkdown
```

#### Field description:

- The first column contains the Destination network address. The word default signifies the default route.
- The second column contains the defined Gateway for the specified destination. In the event that an asterisk \* is shown, it means that a gateway is not needed to access the destination network.
- The Genmask column shows the netmask for the destination network.

- In the Flags column, a U means the route is up and available, whereas the G means that the specified gateway should be used for this route.
- The Metric column defines the distance to the destination. This is typically listed in the number of hops (the number of routers between source and destination).
- The Ref column is not used by the Linux kernel.
- The Use column is used to define the number of lookups for the route.
- The Iface column is used to define the exit interface for this route.

#### Example description:

• The default route or gateway is set to interface ens3 (via IP address 172.16.5.254 the IP address of the router). This is the way to connect to internet an external routes.

```
default _gateway 0.0.0.0 UG 100 0 0 ens3 default via 172.16.5.254 dev ens3 proto dhcp metric 100
```

• The network 172.16.5.0/24 is attached to the interface ens2 with IP address 172.16.5.1.

```
172.16.5.0 0.0.0.0 255.255.255.0 U 100 0 0 ens3 172.16.5.0/24 dev ens3 proto kernel scope link src 172.16.5.1 metric 100
```

• The network 192.168.124.0/24 is attached to the interface virbr0 via IP address 192.168.124.1.

```
192.168.124.0 0.0.0.0 255.255.255.0 U 0 0 0 virbr0 192.168.124.0/24 dev virbr0 proto kernel scope link src 192.168.124.1 linkdown
```

# Understanding TCP / UDP / ICMP

The Transmission Control Protocol (TCP) provides connection-oriented service between two applications exchanging data. The protocol guarantees delivery of data.

- connection (3 ways exchange) [ establiment de connexió / connexió de 3 vies ]
- reliable [ confiable ]
- sequence number & acknowledgements [ números de seqüència i acús de rebut ]
- PDU: segment

For example, consider accessing a server via a web browser. The user's computer will resolve the IP address for the web server and connect to the web server via the standard HTTP port 80. After establishing the connection, the client and server processes exchange information about the socket size used to buffer data and the initial sequence number of packets.

The sequence number mechanism in the header ensures ordered delivery of data. The web server will then service GET requests sent on the HTTP port for web pages. For error control, TCP uses the acknowledgment number in the header. The client sends the acknowledgment number to the server. If the server sends 2000 bytes of data to the client and the client acknowledges only 1000 bytes, then it indicates loss of data. The web server will then retransmit the data.

User Datagram Protocol (UDP) provides connectionless service between two applications exchanging data. Unlike TCP, UDP has no error control and does not guarantee the transfer of data. UDP sends data without notifying the receiver prior to sending. As a result, it does not offer either ordered or reliable delivery. UDP is like the traditional postal system; you are not notified that a letter will be delivered to your mailbox.

- no connection established
- no prior notifying
- no reliable
- no sequence number and not Acknowledgement.
- PDU: datagram

The header of UDP packets is lightweight as compared to TCP packets since it does not contain sequence or acknowledgment numbers. It uses a simple, optional checksum mechanism for error-checking. UDP is faster than TCP and is used in services such as VoIP, streaming video (Netflix), and DNS (Domain Name Service).

The Internet Control Message Protocol (ICMP) is a diagnostic protocol used to notify about network problems that are causing delivery failures. This protocol is considered as a part of the IP protocol, though it is processed differently than normal IP packets. Some of the common types of ICMP messages are:

- Destination Unreachable
- Redirect (i.e., use an alternative router instead of this one)
- Time exceeded (i.e., IP TTL exceeded)
- Source Quench (i.e., host or router is congested)
- Echo Reply/Request (i.e., the ping command)

## Services: /etc/services

In order to make it easy to distinguish between packets destined for different services, each service is assigned one or more port numbers.

- service
- port number
- well-known ports (0-1023)
- dynamic ports
- /etc/services

The /etc/services file is used for mapping application service names to port numbers. Most services in modern Linux use separate configuration files to specify the ports that they communicate through. However, the /etc/services file is useful as most default service configuration files will initially have the same port numbers as found by the /etc/services file.

```
echo
                7/tcp
echo
                7/udp
                9/tcp
discard
                                sink null
discard
                9/udp
                                sink null
                11/tcp
systat
                                users
systat
                11/udp
                                users
daytime
               13/tcp
daytime
                13/udp
qotd
               17/tcp
                                quote
qotd
                17/udp
                                quote
               19/tcp
                                ttytst source
chargen
chargen
               19/udp
                                ttytst source
ftp-data
                20/tcp
               20/udp
ftp-data
# 21 is registered to ftp, but also used by fsp ftp 21/tcp
ftp
               21/udp
                                 fsp fspd
                22/tcp
                                                 # The Secure Shell (SSH) Protocol
ssh
                                                 # The Secure Shell (SSH) Protocol
               22/udp
ssh
               23/tcp
telnet
telnet
                23/udp
# 24 - private mail system
                                                 # LMTP Mail Delivery
lmtp
                24/tcp
                                                 # LMTP Mail Delivery
                24/udp
lmtp
smtp
                25/tcp
                                mail
smtp
                25/udp
                                mail
```

## LPI common ports to know:

```
20/tcp
         ftp-data
21/tcp
         ftp
21/udp
         ftp
22/tcp
         ssh
22/udp
         ssh
23/tcp
        telnet
25/tcp
        smtp
        domain (dns)
53/tcp
53/udp
        domain (dns)
80/tcp
        http
80/udp http
110/tcp pop3
110/udp pop3
119/tcp nntp
139/tcp netbios-ssn
139/udp netbios-ssn
143/tcp imap2
143/udp imap2
161/tcp snmp
161/udp snmp
443/tcp https
443/udp https
465/tcp ssmtp
993/tcp imaps
993/udp imaps
995/tcp pop3s
995/udp pop3s
```

# Commands & services

# Service ftp

FTP is a protocol that uses TCP for transport and reliable delivery. The ftp command provides the user interface to the standard File Transfer Protocol (FTP). Using the ftp utility, a user can transfer files to and from remote machines.

- \$ ftp ftp server host name [or IP address]
- ftp> ls
- ftp> get file
- ftp> mget wildcard-file
- ftp> put file
- ftp> pwd
- ftp> lcd
- ftp> ascii / bin mode transfer
- ftp> quit
- Ports: 20, 21

The default file transfer mode for the ftp utility is ASCII, which is used for ordinary text files. To transfer other types of files (i.e. program files, zip files, or tar files, etc.), it is recommended that the server is in binary transfer mode.

## Service Telnet

The Telnet Protocol is used for interactive communication with host machines using TCP/IP. The client's machine becomes a virtual terminal for the remote host. The telnet command provides the user interface to the standard Telnet protocol.

- telnet host name [or IP address]
- exit
- logout ctrl+]
- Port: 23

The telnet protocol suffers the same defect as ftp; the packets that are sent are not encrypted. This means that your user name, your password, and any data sent during a telnet session can easily be captured, so your credentials may become compromised. ssh is a safer alternative for telnet.

## Querying DNS servers

The host and dig commands are used for DNS (Domain Name System) lookups, as is the nslookup command (deprecated but...).

The host command is used to resolve hostnames to IP addresses and IP addresses to hostnames. The utility uses UDP for transport of queries to the servers listed in the /etc/resolv.conf file.

```
$ host www.pue.es
www.pue.es is an alias for pue-app-srv.pue.es.
pue-app-srv.pue.es has address 176.34.150.171
$ host pue.es
pue.es has address 176.34.150.171
pue.es mail is handled by 10 aspmx2.googlemail.com.
pue.es mail is handled by 10 aspmx3.googlemail.com.
pue.es mail is handled by 5 alt1.aspmx.l.google.com.
pue.es mail is handled by 5 alt2.aspmx.l.google.com.
pue.es mail is handled by 1 aspmx.l.google.com.
$ host www.escoladeltreball.org
www.escoladeltreball.org is an alias for fol.escoladeltreball.org.
fol.escoladeltreball.org is an alias for fibral-tel.dynalias.org.
fibral-tel.dynalias.org has address 81.40.3.148
$ host 176.34.150.171
171.150.34.176.in-addr.arpa domain name pointer
ec2-176-34-150-171.eu-west-1.compute.amazonaws.com.
$ host -t MX gencat.cat
gencat.cat mail is handled by 5 mx1.hc489-80.eu.iphmx.com.
gencat.cat mail is handled by 20 smtp2.gencat.cat.
gencat.cat mail is handled by 10 smtpl.gencat.cat.
gencat.cat mail is handled by 5 mx2.hc489-80.eu.iphmx.com.
gencat.cat mail is handled by 30 smtp3.gencat.cat.
$ host -t NS .
. name server f.root-servers.net.
. name server b.root-servers.net.
. name server e.root-servers.net.
. name server c.root-servers.net.
. name server d.root-servers.net.
. name server i.root-servers.net.
. name server j.root-servers.net.
. name server g.root-servers.net.
. name server a.root-servers.net.
. name server h.root-servers.net.
. name server m.root-servers.net.
. name server k.root-servers.net.
. name server l.root-servers.net.
```

The dig (Domain Information Groper) command is used for troubleshooting the configuration of DNS servers. DNS server administrators like the output of the dig command because it is in the same format that the information is entered into a DNS server configuration file.

```
$ dig pue.es
; <<>> DiG 9.11.28-RedHat-9.11.28-1.fc32 <<>> pue.es
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 7626
;; flags: qr rd ra; QUERY: 1, ANSWER: 1, AUTHORITY: 4, ADDITIONAL: 1
;; OPT PSEUDOSECTION:
; EDNS: version: 0, flags:; udp: 1460
;; QUESTION SECTION:
;pue.es.
;; ANSWER SECTION:
pue.es.
                     3600 IN
                                   A
                                          176.34.150.171
;; AUTHORITY SECTION:
                     172800 TN
                                          ns-224.awsdns-28.com.
                                   NS
pue.es.
pue.es.
                     172800 IN
                                   NS
                                           ns-769.awsdns-32.net.
pue.es.
                     172800 IN
                                   NS
                                           ns-1113.awsdns-11.org.
                     172800 IN
                                          ns-1988.awsdns-56.co.uk.
pue.es.
                                   NS
```

```
;; Query time: 274 msec
;; SERVER: 80.58.61.250#53(80.58.61.250)
;; WHEN: Wed Nov 10 21:05:27 CET 2021
;; MSG SIZE rcvd: 191
```

```
$ dig -t NS .
; <<>> DiG 9.11.28-RedHat-9.11.28-1.fc32 <<>> -t NS .
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 60595
;; flags: qr rd ra; QUERY: 1, ANSWER: 13, AUTHORITY: 0, ADDITIONAL: 27
;; OPT PSEUDOSECTION:
; EDNS: version: 0, flags:; udp: 1460
;; QUESTION SECTION:
                              ΤN
                                     NS
; .
;; ANSWER SECTION:
                      479194 IN
                                     NS
                                             j.root-servers.net.
                      479194 IN
                                             e.root-servers.net.
                                     NS
                      479194 TN
                                     NS
                                             d.root-servers.net.
                      479194 IN
                                     NS
                                             c.root-servers.net.
                      479194 IN
                                     NS
                                             m.root-servers.net.
                      479194 IN
                                     NS
                                             f.root-servers.net.
                      479194 TN
                                     NS
                                             k.root-servers.net.
                      479194 IN
                                     NS
                                             a.root-servers.net.
                      479194 IN
                                     NS
                                             1.root-servers.net.
                      479194 IN
                                     NS
                                            h.root-servers.net.
                      479194 IN
                                     NS
                                             g.root-servers.net.
                      479194 TN
                                     NS
                                             b.root-servers.net.
                      479194 IN
                                     NS
                                            i.root-servers.net.
;; ADDITIONAL SECTION:
a.root-servers.net.
                      3560794 TN
                                     Α
                                            198.41.0.4
b.root-servers.net.
                      3560794 IN
                                     Α
                                             199.9.14.201
                      3560794 IN
c.root-servers.net.
                                     Α
                                             192.33.4.12
                      3560794 IN
                                             199.7.91.13
d.root-servers.net.
                                     Α
                      3560794 TN
                                             192,203,230,10
e.root-servers.net.
                                     Α
f.root-servers.net.
                      3560794 IN
                                     Α
                                            192.5.5.241
g.root-servers.net.
                      3560794 IN
                                     Α
                                             192.112.36.4
h.root-servers.net.
                      3560794 IN
                                             198.97.190.53
                                     Α
                      3560794 IN
                                             192.36.148.17
i.root-servers.net.
                                     Α
j.root-servers.net.
                      3560794 IN
                                     Α
                                             192.58.128.30
k.root-servers.net.
                      3560794 IN
                                     Α
                                            193.0.14.129
l.root-servers.net.
                      3560794 IN
                                     Α
                                             199.7.83.42
                                             202.12.27.33
m.root-servers.net.
                      3560794 TN
                                     Α
                      3560794 IN
a.root-servers.net.
                                     AAAA
                                             2001:503:ba3e::2:30
b.root-servers.net.
                      3560794 IN
                                     AAAA
                                             2001:500:200::b
                      3560794 IN
                                             2001:500:2::c
c.root-servers.net.
                                     AAAA
                      3560794 IN
                                     AAAA
                                             2001:500:2d::d
d.root-servers.net.
                                             2001:500:a8::e
e.root-servers.net.
                      3560794 TN
                                     AAAA
f.root-servers.net.
                      3560794 TN
                                     AAAA
                                             2001:500:2f::f
g.root-servers.net.
                      3560794 IN
                                     AAAA
                                             2001:500:12::d0d
                                             2001:500:1::53
h.root-servers.net.
                      3560794 IN
                                     AAAA
                      3560794 IN
                                     AAAA
                                             2001:7fe::53
i.root-servers.net.
                                             2001:503:c27::2:30
j.root-servers.net.
                      3560794 TN
                                     AAAA
                      3560794 IN
                                     AAAA
                                             2001:7fd::1
k.root-servers.net.
                                             2001:500:9f::42
1.root-servers.net.
                      3560794 IN
                                     AAAA
                                             2001:dc3::35
m.root-servers.net.
                      3560794 TN
                                     AAAA
;; Query time: 7 msec
;; SERVER: 80.58.61.250#53(80.58.61.250)
;; WHEN: Wed Nov 10 21:04:35 CET 2021
;; MSG SIZE rcvd: 811
```

```
$ dig +trace lms.pue.es
```

# **Example Exercises**

- 1. xx
- 2. xx
- 3. Realitza els exercicis indicats a: 108.4 Manage printers and printing
- 4. Realitza els exercicis del Question-Topics 108.4