Edson Costa

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in linkedin.com/in/criptoinvestidor85

Summary

Bachelor in Business Administration with a degree in Foreign Trade. During the course I did internships in some sectors such as logistics, administrative and financial.

At the end of 2021 I decided to start my career transition from financial to the Tech area.

From that moment on, I started studying at Alura with Logic, HTML, CSS, JavaScript and currently PHP. I recently started the Harvard CS50x course - Introduction to Computer Science, especially to improve my technical english.

I am currently working as a Technical Support Analyst L2 at Lit Onlearning - Saint Paul Educacional.

During college I did a 2 year exchange to New Zealand where I reached fluency in the English language. Advanced Spanish. Previous job as a Bilingual Compliance Ombudsman (English and Spanish).

Investor in the traditional financial market(stock markets) since 2015. Investor and enthusiast in the crypto market since 2016.

Soft Skills:
Great interpersonal relationship; Team work; Fast learning; Ease with logic and numbers; Multitasking; Communication; Proactivity; Desire to learn; Autonomy; Owner thought; Focus on quality; Flexibility and ability to adapt to change

Hard Skills:
Blockchain, Excel, HTML, CSS, JavaScript, PHP, SQL and MongoDB

Experience

Technical Support Analyst
LIT Onlearning
Jan 2022 - Present (1 year 2 months)
Answering tickets via HelpDesk system with SLA, performing tests, creation of spreadsheets and reports, make corrective and preventive maintenance, queries and updates in database (SQL and MongoDB), charging customers via Postman, writing manuals of procedures for knowledge base/FAQ and analysis and handling of tickets through the JIRA.

Compliance Ombudsman - Bilingual
Contato Seguro | Canal de Ética
Nov 2015 - Jun 2019 (3 years 8 months)
Bilingual Compliance Ombudsman (English and Spanish). Compliance service to customers, suppliers and employees of the contracting companies.

Manager
Costa & Marchiori
Jun 2013 - Jun 2015 (2 years 1 month)
General administration, negotiation with suppliers, accounts payable and receivable, bank
reconciliation, purchases, sales, etc.

Billing Analyst
Lommez Assessoria Contabil Fiscal
Aug 2014 - Jan 2015 (6 months)
Credit analysis, refunds, returns and exchanges. Release of data of legal processes.

Service provided within the company headquarters of Dell Technologies Brazil.

Fleet Assistant
Hertz
Mar 2011 - Mar 2012 (1 year 1 month)
Logistics, data entry system, maintenance logistics, contact with workshops, financial support, accounts
payable and receivable, bank reconciliation, management support, fines entry, operational support,
delivery and inspection of vehicles.

Construction Assistant
0800 Labour
Jan 2007 - Jan 2008 (1 year 1 month)
General services in construction.

Customer Service Attendant
McDonald's
May 2007 - Jul 2007 (3 months)
Clerk / Cashier / Runner

Education

Estácio
Bachelor of Business Administration - BBA, International Business/Trade/Commerce
Mar 2003 - Dec 2012

Harvard University
Bachelor's degree, CS50X - Introduction to Computer Science
Oct 2022 - Dec 2022
Introduction to the intellectual enterprises of computer science and the art of programming. This course
teaches students how to think algorithmically and solve problems efficiently. Topics include abstraction,
algorithms, data structures, encapsulation, resource management, security, software engineering,
and web programming. Languages include C, Python, and SQL plus HTML, CSS, and JavaScript.
Problem sets inspired by the arts, humanities, social sciences, and sciences. Course culminates in a

final project. Designed for concentrators and non-concentrators alike, with or without prior programming experience. Two thirds of CS50 students have never taken CS before. Among the overarching goals of this course are to inspire students to explore unfamiliar waters, without fear of failure, create an intensive, shared experience, accessible to all students, and build community among students.

Licenses & Certifications

JavaScript: primeiros passos com a linguagem - Alura
f8412c7d-b007-414e-9e8a-b87b1342d2e3

JavaScript: Programando a Orientação a Objetos - Alura
a96ce0d8-1f45-4ed6-98a9-20d3e9e89a07

HTTP: Entendendo a web por baixo dos panos - Alura

Algoritmos e Lógica de Programação 2022 - O Curso COMPLETO - Udemy
UC-b394332f-cf8e-49c2-852f-0f8776c62703/

SQL SERVER: Introdução ao SQL com Microsoft SQL Server 2019 - Alura
511fc40a-7109-4c63-a1d8-c5bf8297db87

AULA ON-LINE SOBRE O QUE É A TECNOLOGIA BLOCKCHAIN? - LIT Onlearning
a94200b8c0239853f53129f9053fa402

Pensamento Computacional - DIO
CC40A289

Hour of Code - Basics concepts of Computer Science - Code.org
_1_99a2f530fad601e86d8bf768ccb4e130

Lógica de Programação Essencial - DIO
C0E95A50

Introdução ao Git e ao GitHub - DIO
299A18D0

Projetos ágeis com SCRUM - DIO
A309239A

Criando seu Primeiro Repositório no GitHub Para Compartilhar Seu Progresso - DIO

DB181DB9

Primeiros passos para desenvolvimento web - DIO
4B57C59E

Introdução a criação de websites com HTML5 e CSS3 - DIO
6495FA50

Construindo páginas para internet com Bootstrap - DIO
1641FCD2

Recriando a Interface do Netflix - DIO
91175948

Coleções - DIO
82AFFCB9

Debugging e Error Handling - DIO
5D994B00

Javascript Assíncrono - DIO
6CE368E8

JS - Orientação a Objetos - DIO
2793D4DB

Introdução ao ReactJS - DIO
D79D0079

Manipulando a D.O.M. com JavaScript - DIO
A9D790BE

Desenvolvimento de aplicações para internet com ReactJS - DIO
6AEACDC5

HTML5 E CSS3 PARTE 2: POSICIONAMENTO, LISTAS E NAVEGAÇÃO - Alura
46d36d71-4654-40fd-a6fa-502d4b49d85c

HTML5 E CSS3 PARTE 3: TRABALHANDO COM FORMULÁRIOS E TABELAS -
Alura

7b0e672e-1a7f-437a-83f0-42bac1c81e33

LÓGICA DE PROGRAMAÇÃO II PRATIQUE COM DESENHOS, ANIMAÇÕES E UM JOGO - Alura
e37c1b3a-3c07-40db-b93b-f0ae0482f4bf

HTML5 E CSS3 PARTE 4: AVANÇANDO NO CSS - Alura
894f391d-286a-4a14-adb1-42c5cec6fb04

JAVASCRIPT: OBJETOS - Alura
35791079-5828-4796-b52b-00a96bd8e603

JAVASCRIPT: PROGRAMAÇÃO ORIENTADA A OBJETOS - Alura
86c2e880-b0a8-43e4-bee8-b43ded4b5e20

JAVASCRIPT: TIPOS, VARIÁVEIS E FUNÇÕES - Alura
09bca8c8-f43b-4c00-a1e4-83ce346525e5

EF SET Certificate - EF Standard English Test (EF SET)
uom12W

ARQUITETURA DE COMPUTADORES: POR TRÁS DE COMO SEU PROGRAMA FUNCIONA - Alura
c669034c-6322-43b1-9f4e-cc88acb23c7f

JAVASCRIPT E HTML: DESENVOLVA UM JOGO E PRATIQUE LÓGICA DE PROGRAMAÇÃO - Alura
ed800a70-8fea-400e-8391-faa546aa7e62

LINUX I: CONHECENDO E UTILIZANDO O TERMINAL - Alura
9717d248-f696-4387-bf0c-eab276ffff91

JAVASCRIPT: ARRAYS - Alura
8fe17f03-8591-4b60-8e65-5400d914b2ad

JAVASCRIPT: OBJETOS - Alura
c312a66c-6035-42b0-a448-d44b813878ef

AVANÇANDO COM PHP: ARRAYS, STRINGS - Alura
f7f00b13-66dc-492c-95e0-20098d898080

PHP - Conceitos, lidando com dados, loops e mais - Alura
4abe1b1d-df3e-40b6-b826-71188a18d16a

Curso Microsoft SQL Server 2022 - Conhecendo o SQL - Alura
322bc667-a832-46f0-b0e8-bf0f620890be

ORM COM NODEJS: API COM SEQUELIZE E MYSQL - Alura

REACT: DESENVOLVENDO COM JAVASCRIPT - Alura

React - Crie sua primeira página web - Alura
589b00d0-e59e-4801-adc9-ebea2226f077

Microsoft SQL Server 2022 - Consultas avançadas - Alura
a0eae7b3-367e-43d9-98dc-97edaf1b5b5d

REACT: LIDANDO COM ARQUIVOS ESTÁTICOS - Alura
6d62e11a-6644-4ead-b751-28e41bd23790

EF SET Certificate - EF Standard English Test (EF SET)
uom12W

React - Conhecendo a biblioteca React Router - Alura
4bd3f124-e7a2-4e7b-97d4-3ee95c169286

Skills

React.js • Google Sheets • Technical Analysis • PHP • Account Reconciliation • Databases •
Teamwork • Microsoft Office • Customer Service • Technical Support