

# 性能测试

--性能测试LoadRunner使用--Analysis

## 内容回顾



- Linux 资源监控
  - nmon工具的使用
  - nmon命令生成的文件导出到Windows系统进行分析
  - 资源占用情况sar命令的使用
    - sar [选项] 间隔时间 采集次数
    - 选项可以是 -u ,-r,-b,-n

# 内容回顾



- Linux 定时任务
  - 定义
  - 什么情况使用定时任务
  - 怎样使用定时任务: at,crontab,anacron
  - cron: 查看服务状态,启动,关闭等操作
  - 编辑定时任务: cron -e
  - 编辑格式: \* \* \* \* command (分 时 日 月 周 命令)

## 目录



- Analysis与分析概要简介
- Analysis图分析之虚拟用户图和错误图
- Analysis图分析之事务图
- Analysis图分析之Web资源图
- Analysis图分析之网页细分图
- Analysis之图的操作



## Analysis简介

- Analysis是压力结果分析工具,是性能测试结果分析的有效工具和 手段
  - 汇总了Controller收集的各类结果分析图
  - 可自动生成各类报告
  - 支持图的合并、自动关联等常用操作与配置





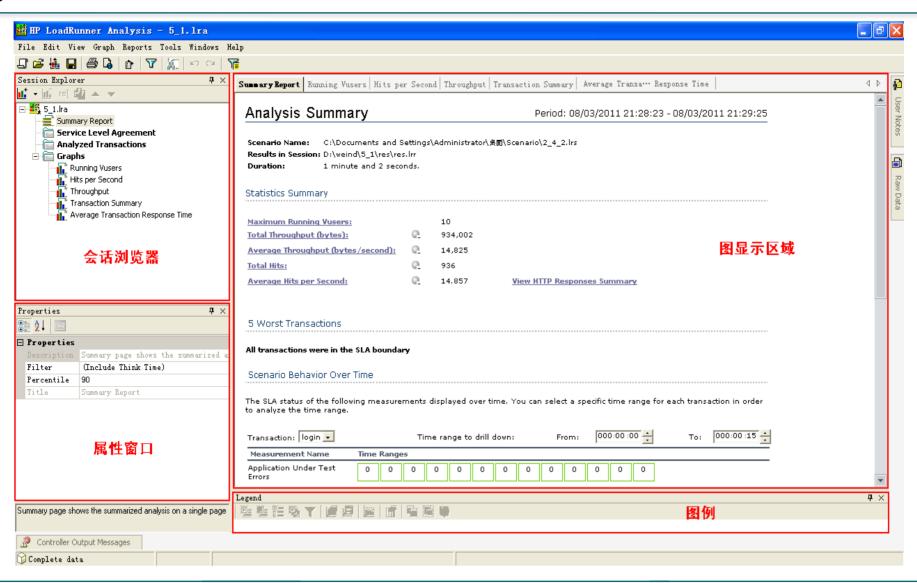
## Analysis启动与界面

- 启动Analysis方式:
  - 在Controller启动场景前选中其菜单的"Results→Auto Load analysis" (自动加载分析)
  - 在Controller工具栏中点击第一个 <u>■</u> 图标
  - 在Controller工具栏中点击第二个 💹 图标
  - 从开始菜单依次点击"HP LoadRunner→Applications→Analysis"





## Analysis启动与界面





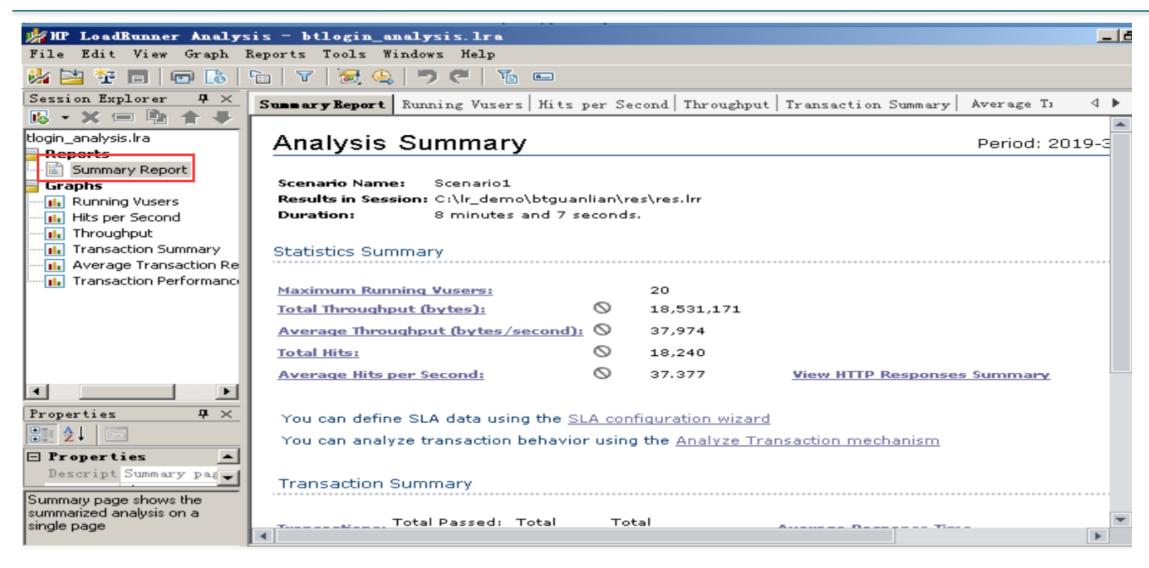
## Analysis分析概要

- 分析概要报告显示场景运行情况的一般信息,对判断是否需要深入分析性能测试结果图有重要作用
  - 概要整体信息
  - 统计信息概要
  - 事务概要
  - HTTP响应概要
  - 等等





## Analysis分析概要





## Analysis分析概要

### 注意:

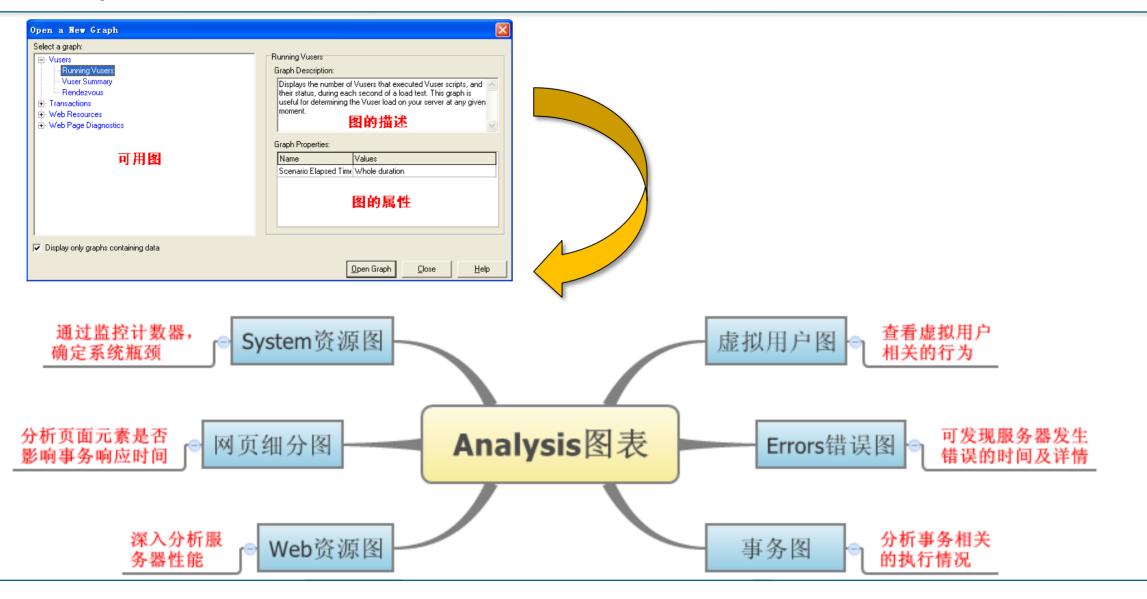
- 1) Std. Deviation即标准方差,是描述数据采样离散状态的一项重要指标。可将标准方差同平均值进行对比,前者越大于后者,表明数据离散程度越高,曲线越不平稳即波动较大
  - 2) 90 Percent列:用于显示90%的事务响应时间值
  - 3) 通过选择【Tools】—【Options...】—【General】, 在开启的对话框的

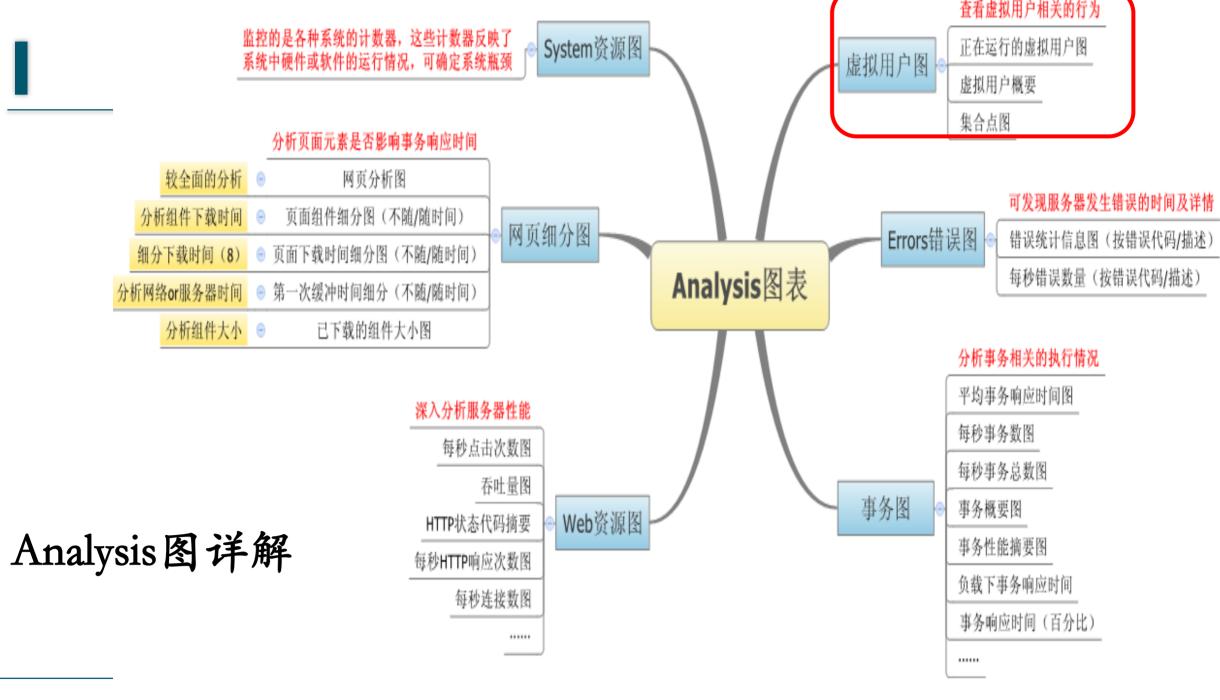
【Transaction Percentile】中设置"百分比列的数值"(默认为90)

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## Analysis图概述





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## Running Vusers 图

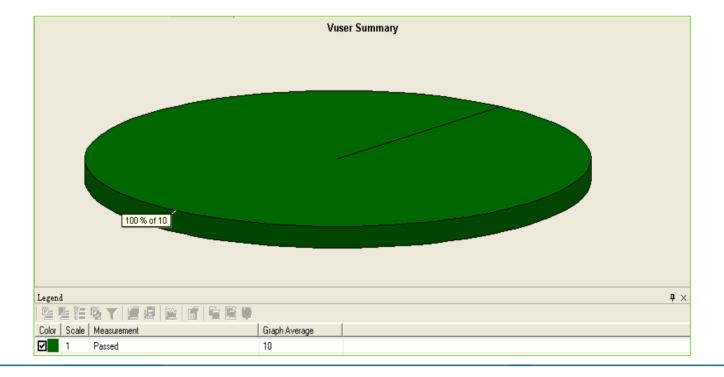
- 场景执行期间每秒钟Vusers图即虚拟用户图,用于描述场景执行期间Vuser的相关行为
- Running Vusers(运行Vuser图)显示运行的Vuser数及相应状态

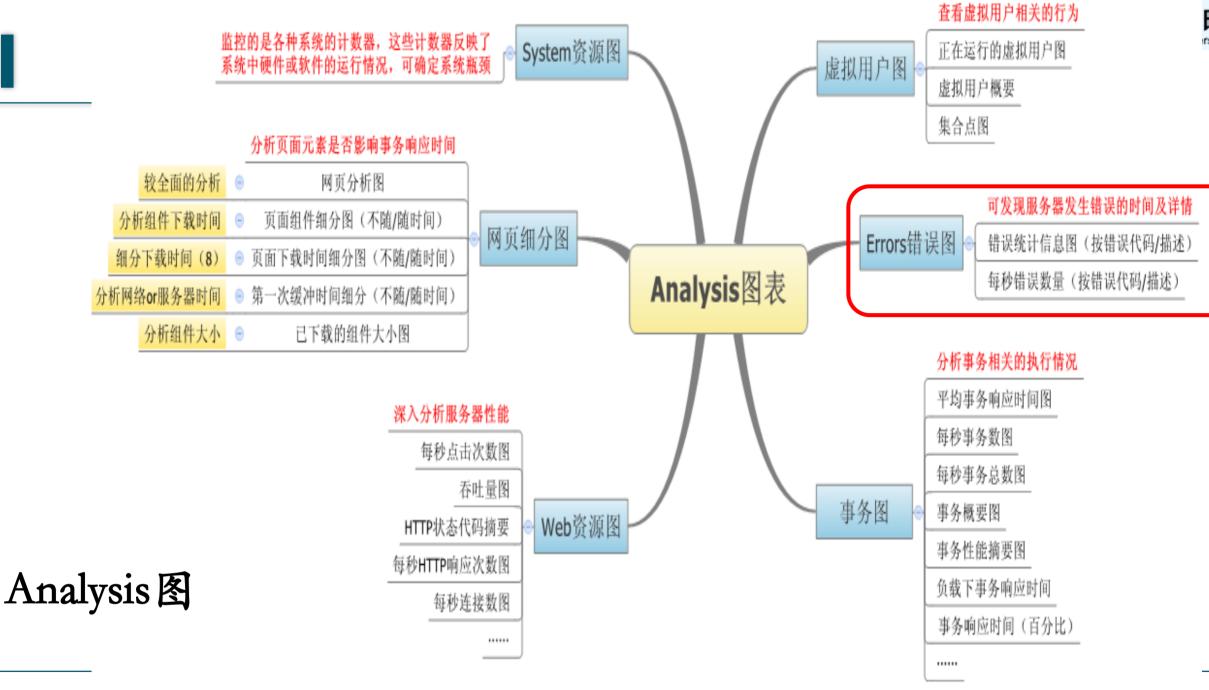




## Vuser Summary 图

■ Vuser Summary (Vuser概要图)以饼状图显示Vuser性能概要信息。 用于查看已成功执行性能测试场景的Vuser数量(相对于未成功执行 场景的Vuser而言)

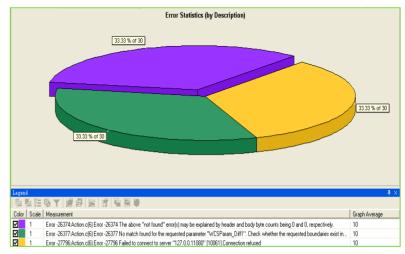




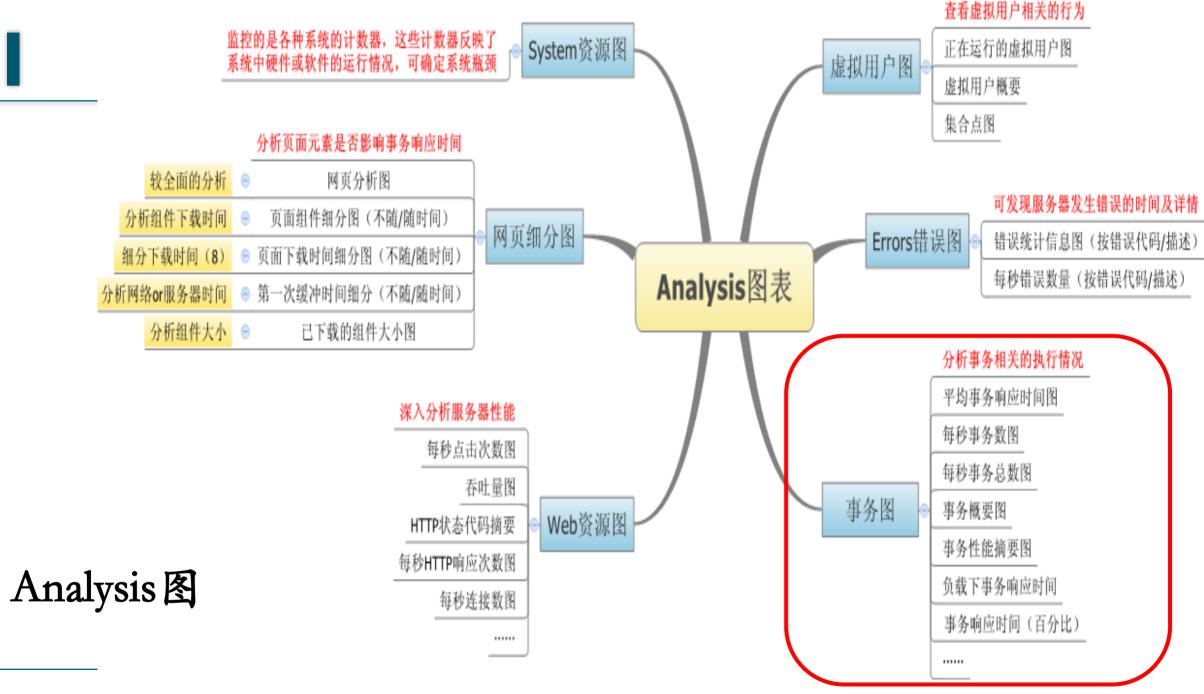




- 借助Errors图可以发现服务器什么时间发生错误以及错误的统计信
  - 息,可以分析服务器的处理能力
- Errors图主要分以下两类:
  - 显示加载时的错误(按错误代码和描述)
  - 每秒场景运行时错误数(按错误代码和描述)
  - 显示加载时的错误(按错误代码)
  - 每秒场景运行时错误数 (按错误代码)
  - 注意: 出错时才会显示该图



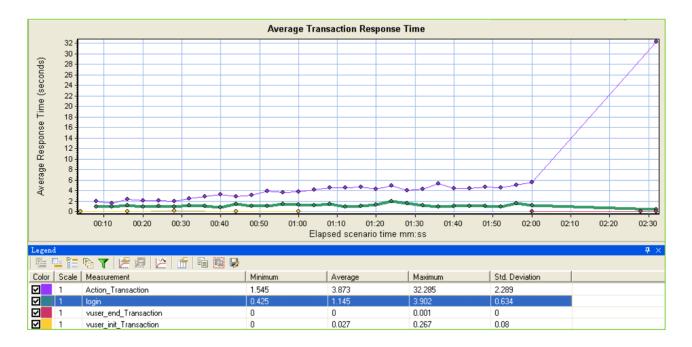
			Errors per Se	cond (by Descript	ion)		
Number of Errors	8 7.5 7 6.5 6 5.5 4.5 4 3.5 2.5 1.5 1 0.5 0 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						
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V	1	Error -26374:Action.c(6) Error -26374 The above "h	0	2.5	8	0	3.098
Ø	1	Error -26377:Action.c(6) Error -26377 No match fou		2.5	8	0	3.098
Ø		Error -27796:Action.c(6) Error -27796 Failed to conn	0	2.5	8	0	3.098





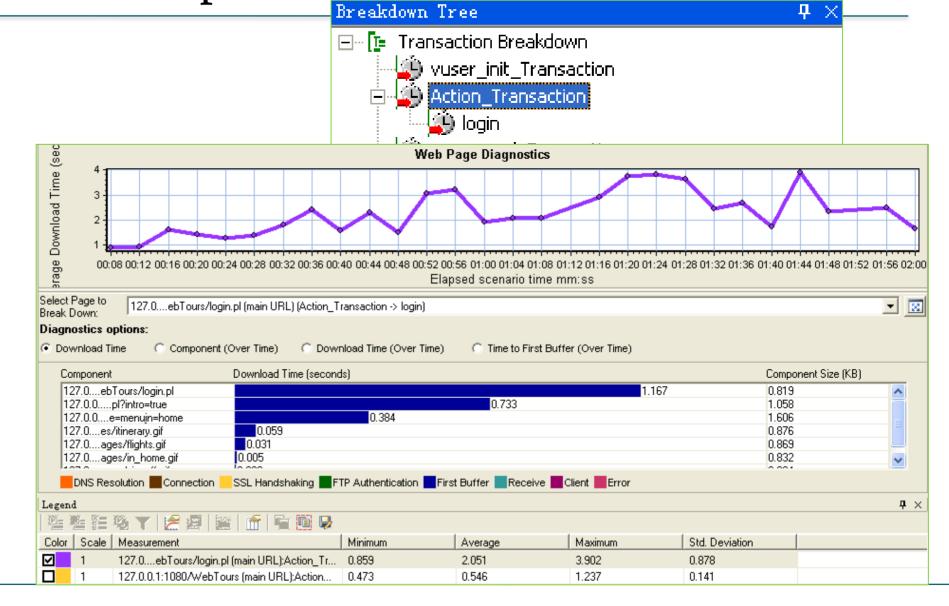
## Average Transaction Response Time 图

- 事务图,用于描述场景执行期间事务的相关行为
- 平均事务响应时间图,显示场景执行期间每秒钟执行事务所使用 的平均时间,是衡量系统性能走向的重要指标之一





### Average Transaction Response Time 图

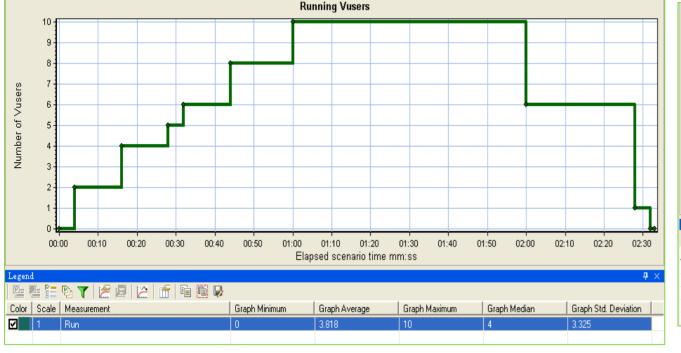




## Transactions per Second图

■ 每秒事务数图(简称为TPS),显示场景执行期间每秒钟各事务通过、停止及失败的次数,是衡量系统性能及业务处理能力的重要

指标之一

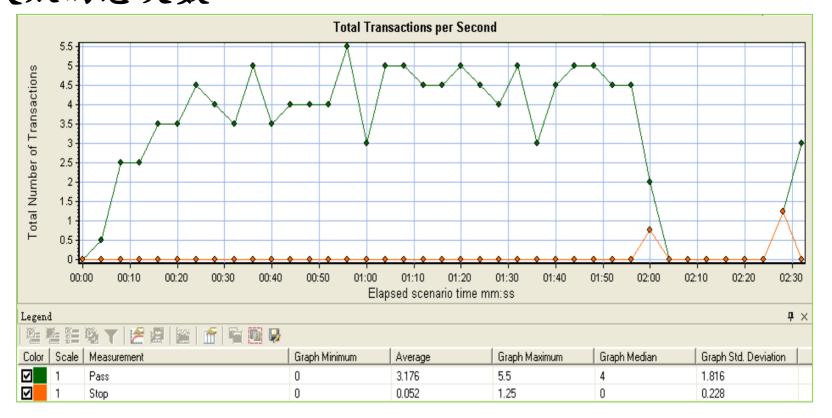






## Total Transactions per Second 图

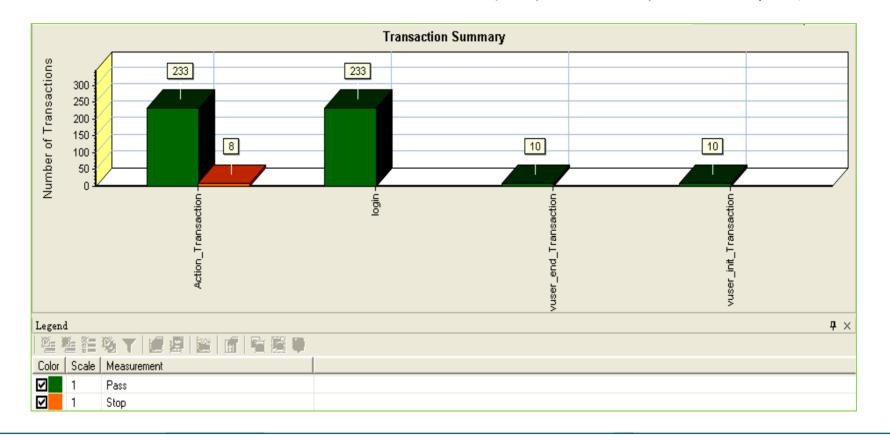
■ 每秒事务总数图,显示场景执行期间每秒钟所有事务通过、停止 及失败的总次数





## Transaction Summary 图

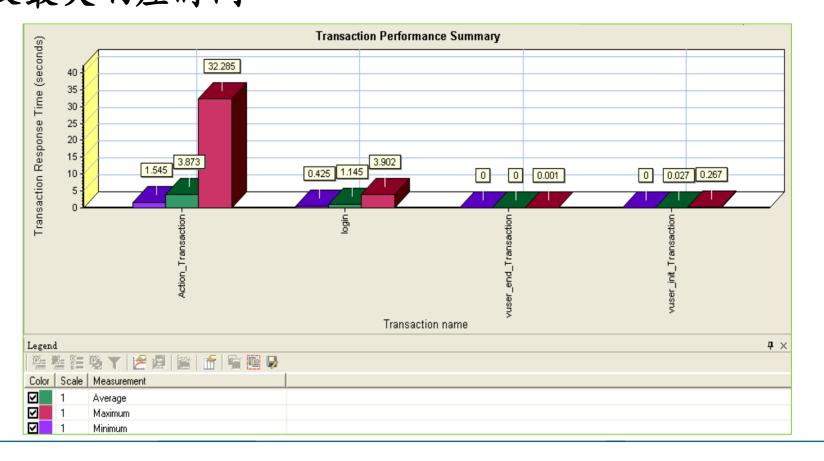
■ 事务概要图,以柱状图显示场景执行期间各事务通过、停止及失 败的统计信息。通过该指标可衡量事务或业务成功率等





## Transaction Performance Summary 图

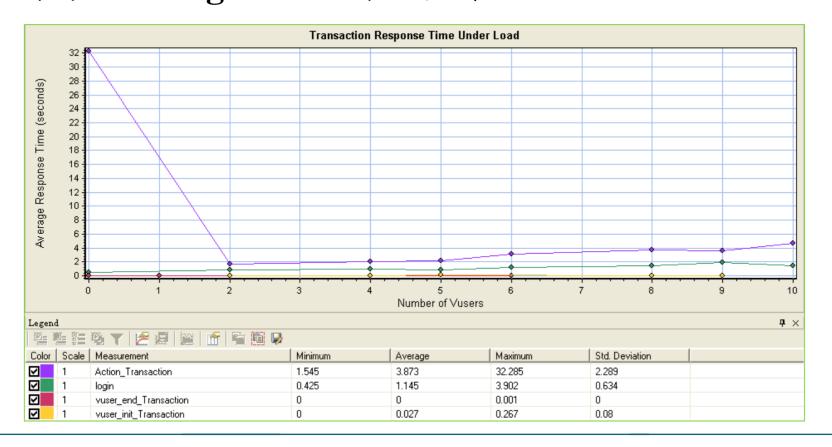
■ 事务性能概要图,以柱状图对比显示场景执行期间各事务的最小、 平均及最大响应时间





## Transaction Response Time Under Load 图

■ 负载下的事务响应时间图,实质为Average Transaction Response Time图与Running Vusers图的合并

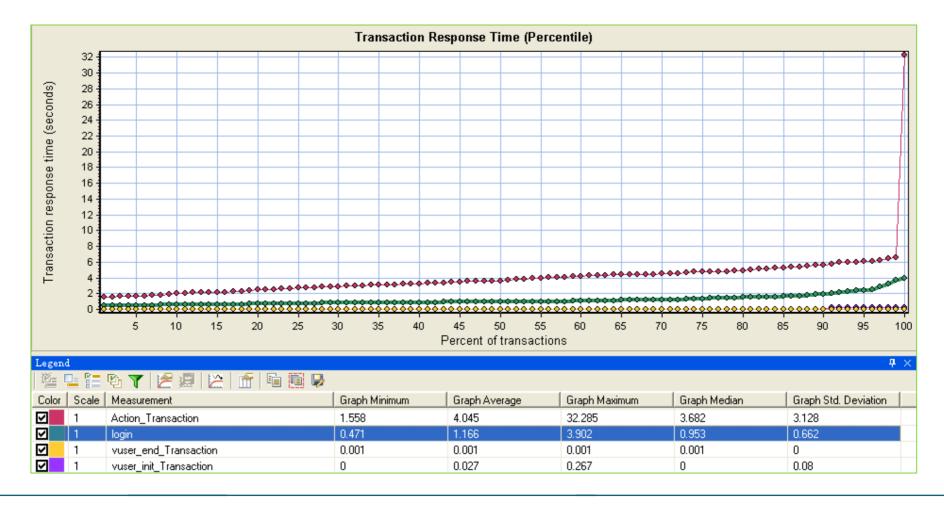


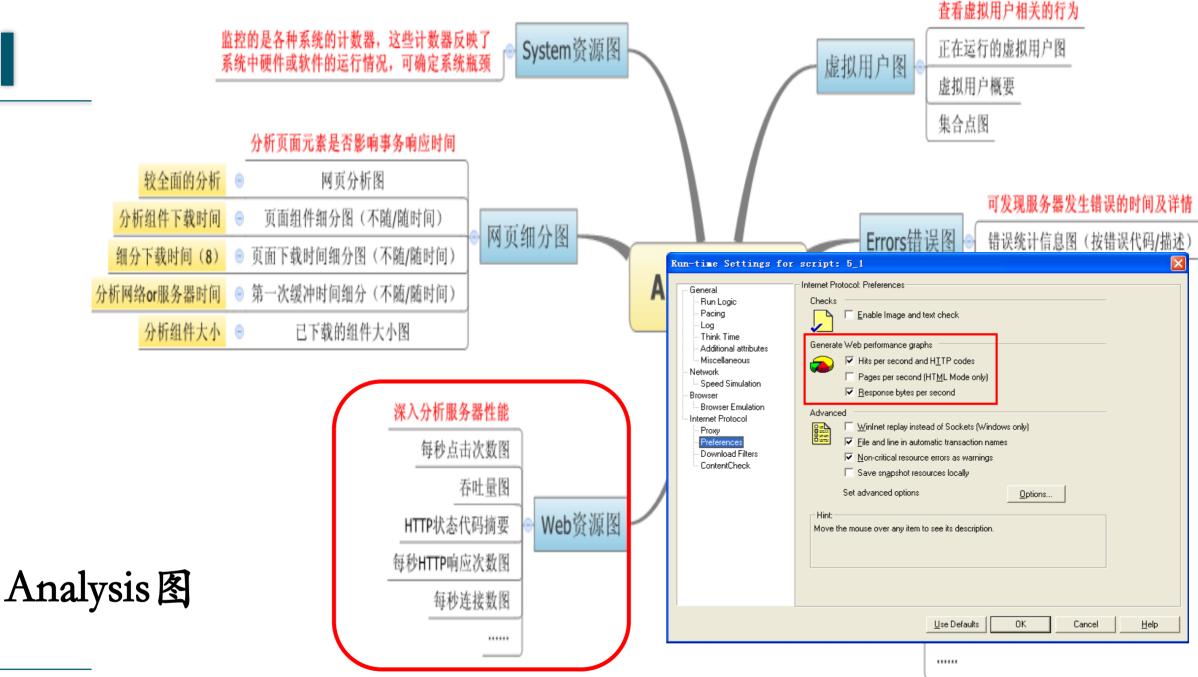


## Transaction Response Time (Percentile) 图

■ 事务响应时间(百分比)图,以百分比形式展示各事务的响应时

间范围



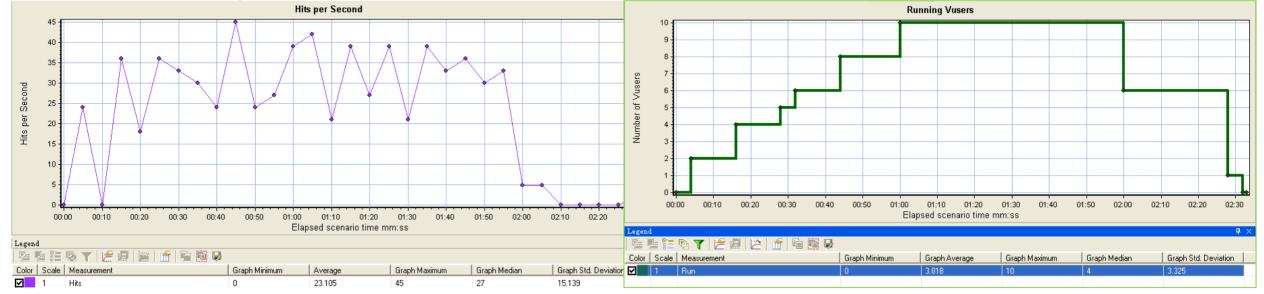




## Hits per Second 图

- Web资源图,用于深入分析Web服务器性能。通过Web资源各项指标数据、进行系统性能衡量及瓶颈定位
- 每秒点击次数(点击率)图,显示场景执行期间每秒钟Vuser向

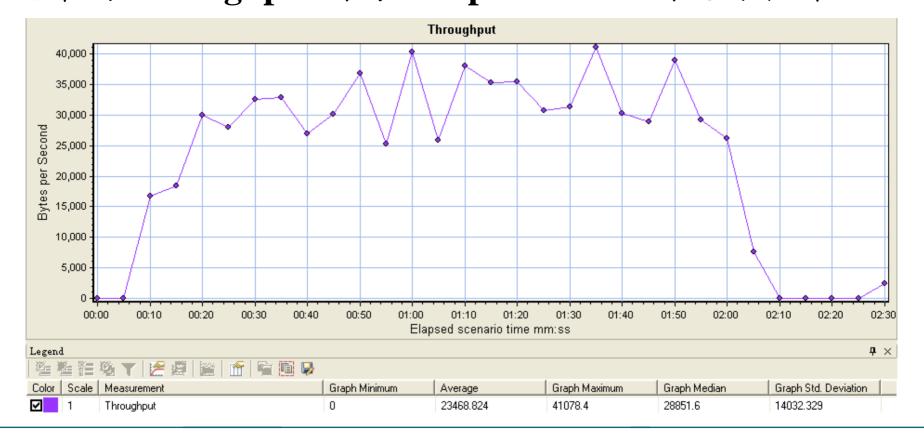
Web服务器发送的HTTP请求数





## Throughput图

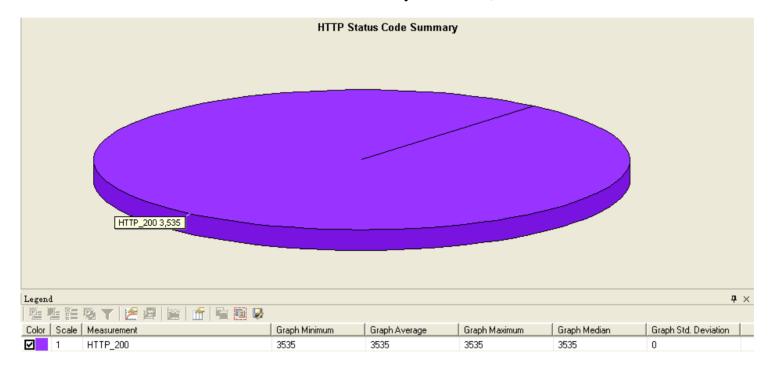
■ 吞吐率图,显示场景执行期间每秒钟接收的服务器返回的数据总量。通常将Throughput图与Hits per Second图进行合并





## HTTP Status Code Summary 图

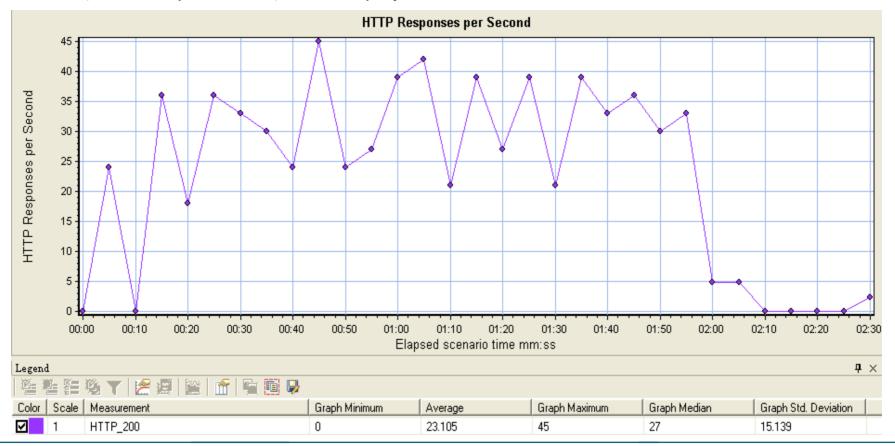
■ HTTP状态码概要图,以饼状图显示场景执行期间Web服务器返回的HTTP状态码且以状态码分组。HTTP状态码是用于表示网页服务器HTTP响应状态的3位数字代码





## HTTP Responses per Second图

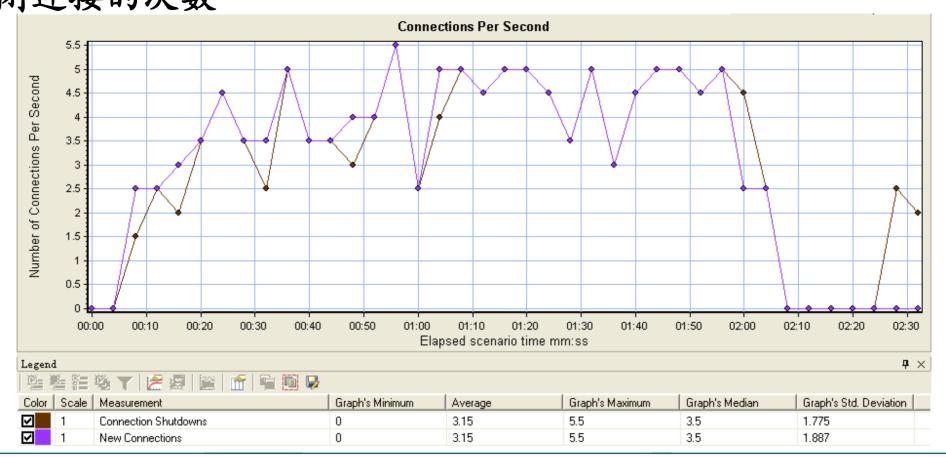
■ 每秒HTTP响应数图,显示场景执行期间每秒钟从Web服务器返回的HTTP状态码且以状态码分组

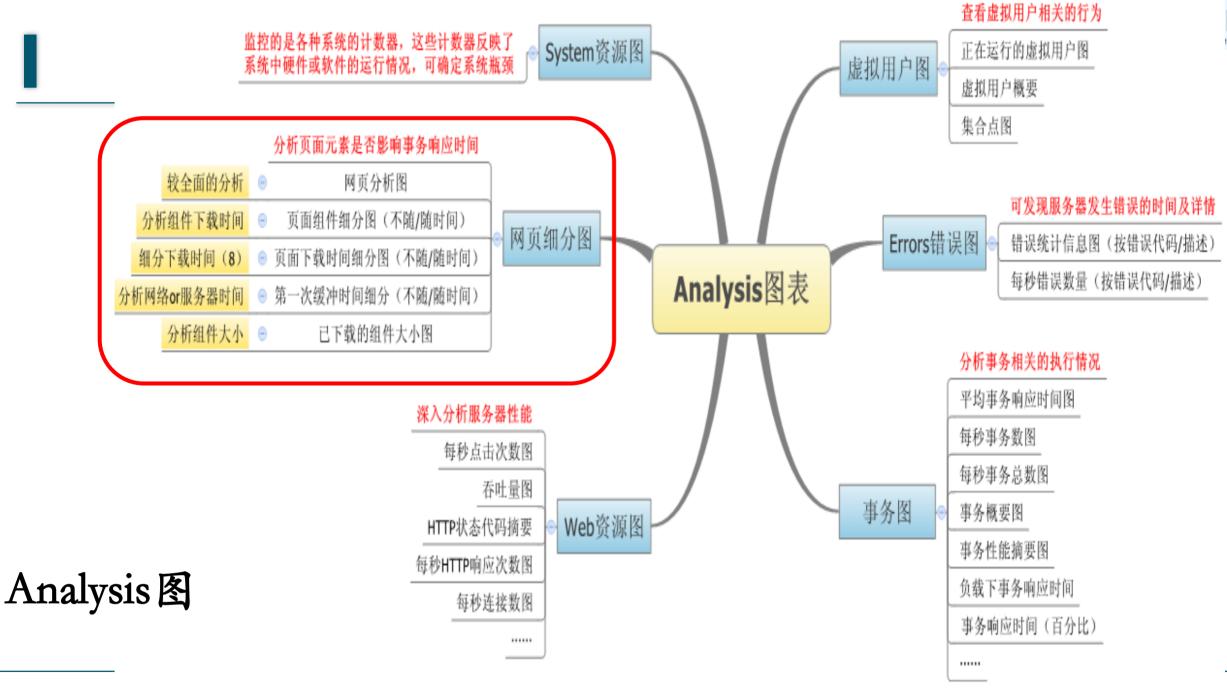




## Connections per Second图

■ 每秒连接次数图,显示场景执行期间每秒钟进行的服务器连接和 关闭连接的次数





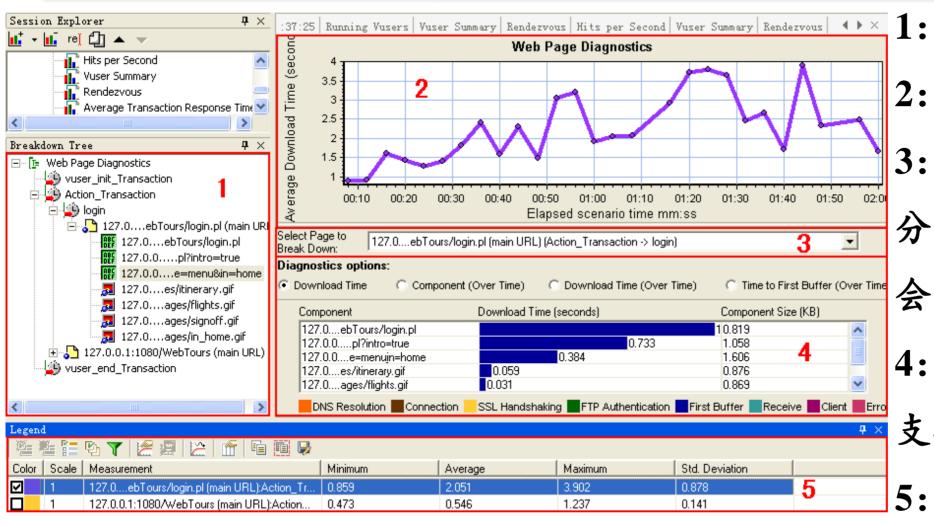


### 网页细分图

■ Web Page Diagnostics图即网页细分图,用于深入分析网页性能信息。通过各项图的综合分析,确定系统瓶颈为网络问题、服务器问题、亦或是页面某元素造成等



## Web Page Diagnostics图



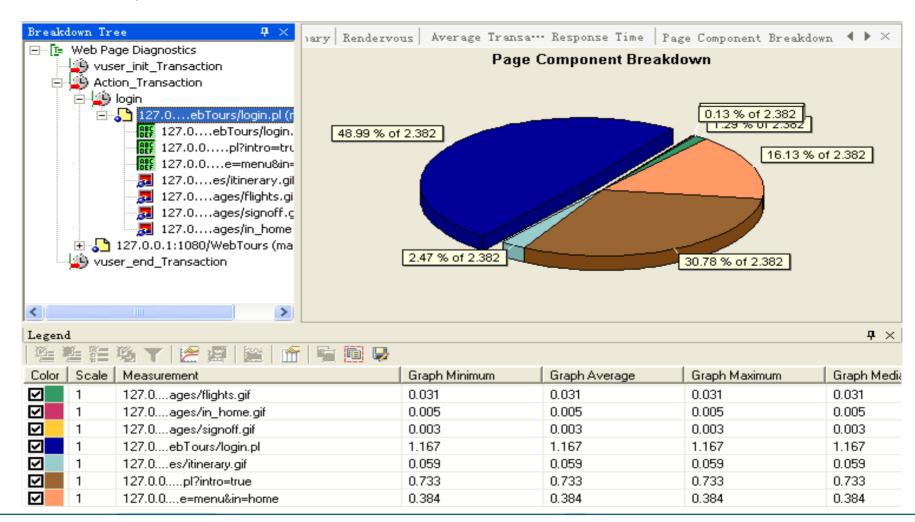
- 1: 事务细分树
- 2: 页面下载时间
- 3: 选择具体某一待细
- 分页面,区域2和4信息
- 会同步更新
- 4: 通过切换四个选项,
- 支持如下功能
- 5:图例:显示所有页面



## Page Component Breakdown 图

■ 页面组件细分图,以饼状图显示各网页及页面组件的平均下载时

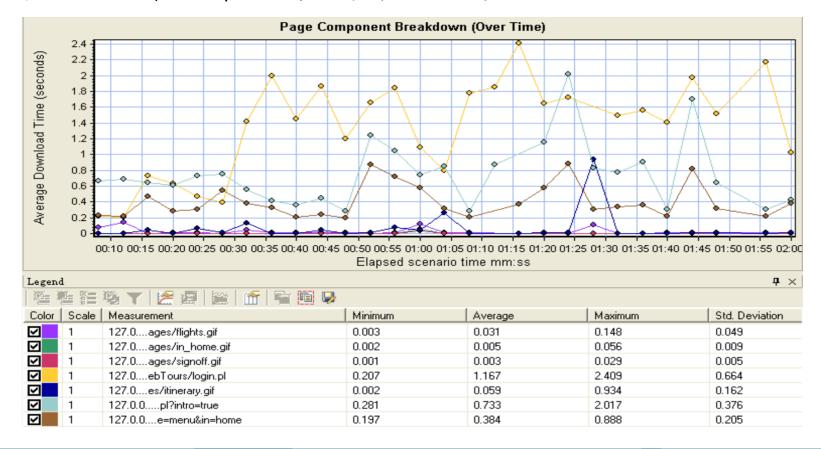
间(秒)





## Page Component Breakdown (Over Time) 图

■ 页面组件细分(随时间变化)图,显示场景执行期间每秒内各网 页及页面组件的平均下载时间(秒)





#### Page Download Time Breakdown图

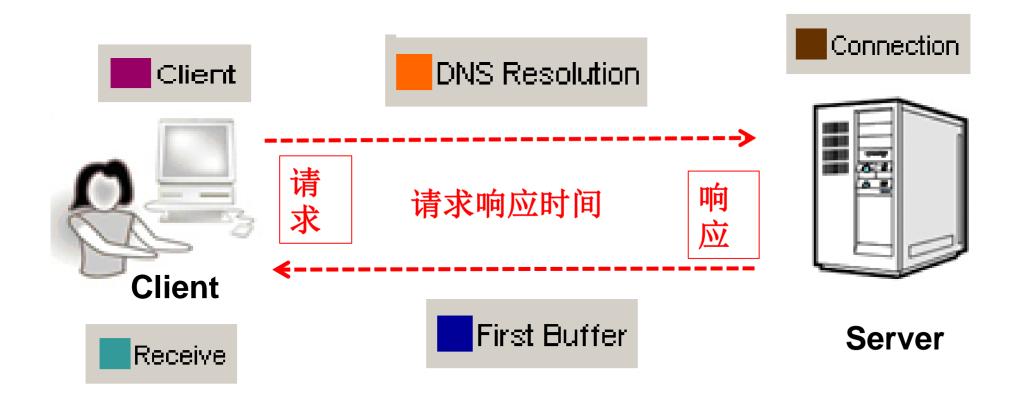
同构成

■ 页面及页面组件的下载时间由DNS解析时间、连接时间、第一次 缓冲时间、接收时间、SSL握手时间、客户端时间及错误时间等共

Page Download Time Breakdown Time (seconds) 0.5 Component Name  $\mathbf{p} \times$ 準 準 距 略 🕇 📂 🚇 Color | Scale | Measurement Minimum Average Maximum Std. Deviation Client Time 0 Π 0.001 Π Connection Time 0 **DNS Resolution Time** 0 0 0 Error Time 0 0 0 First Buffer Time 0.34 2.408 0.52 0.001 FTP Authentication Time 0 0 0 0 0 0 Receive Time 0.0040 SSL Handshaking Time

## Page Download Time Breakdown图







#### Page Download Time Breakdown 图

- First Buffer Time:I/O时间(如果这个数字比较大,就有可能是I/O问题)
- Receive Time:网络带宽(如果这个数字比较大,就有可能是带宽

问题)

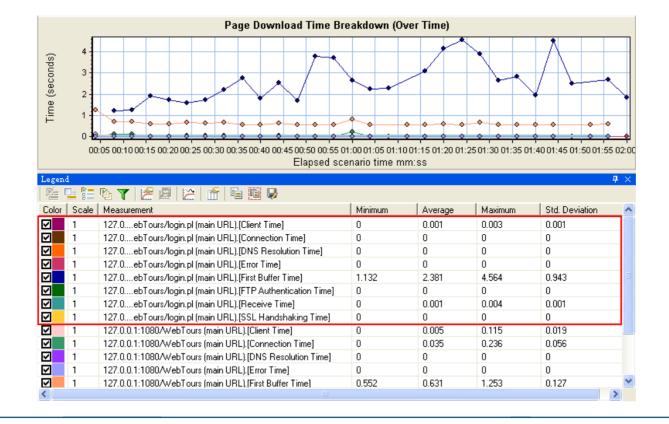
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	Col <b>▼</b>	Sca▼	Measurement 💌	Minim₁ 🕶	Average▼	Maxim <b>▼</b>	Std. Deviation
	V	1	DNS Resolution Time	0	0	0	0
	~	1	Connection Time	0	0.013	1.138	0.104
	~	1	SSL Handshaking Time	0	0	0	0
	V	1	FTP Authentication Time	0	0	0	0
	V	1	First Buffer Time	0.48	0.92	2.214	0.416
₽	~	1	Receive Time	0	0.004	0.341	0.031
	~	1	Client Time	0	0	0.006	0.001
	~	1	Error Time	n	n	Ω	n
IK	4 44	<b>* ** **!</b>	* * 🔻				

#### Page Download Time Breakdown (Over Time)

) 图



■ 页面下载时间细分(随时间变化)图,显示场景执行期间每秒内 各网页及页面组件的下载时间的细分情况

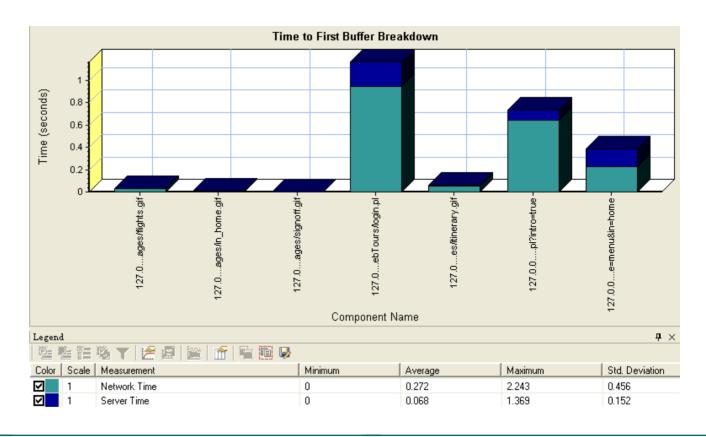




#### Time to First Buffer Breakdown 图

■ 第一次缓冲时间细分图,以条形图显示第一次缓冲时间的细分情况:服务器处理和网络下载时间。通过该值可衡量性能问题是否

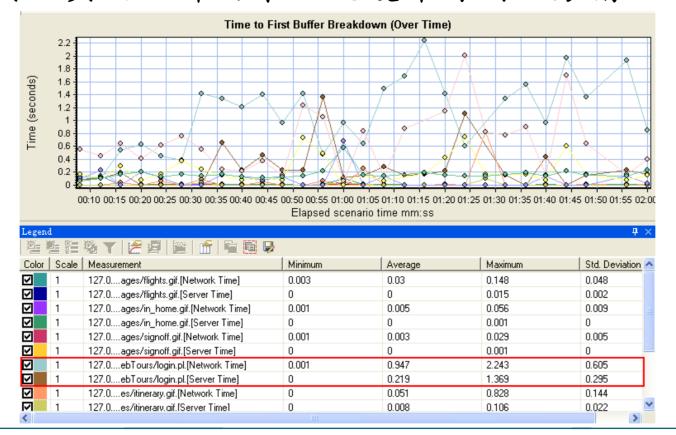
由服务器或网络导致





#### Time to First Buffer Breakdown(Over Time) 图

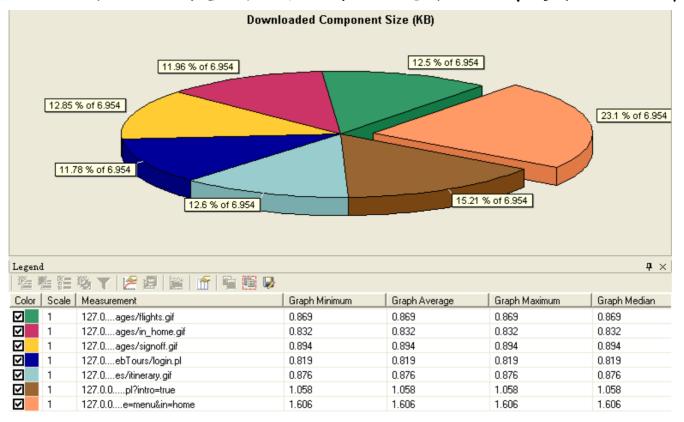
■ 第一次缓冲时间细分(随时间变化)图,显示场景执行期间每秒 内各网页及页面组件的第一次缓冲时间细分情况

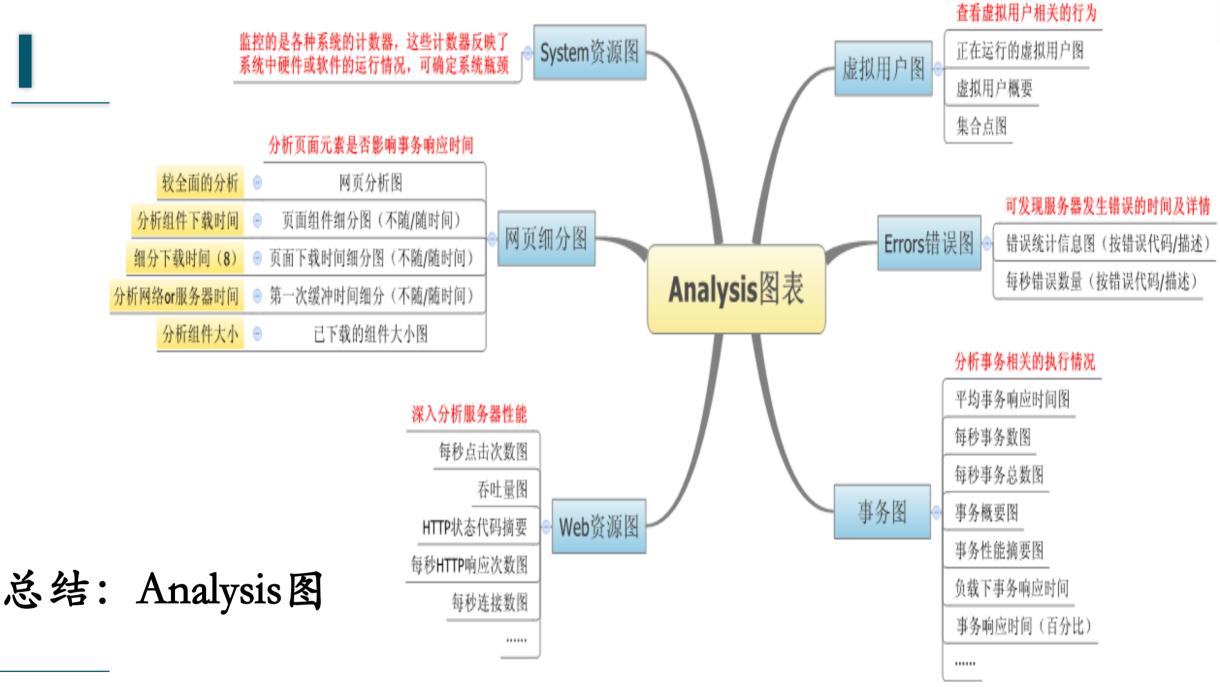




#### Downloaded Component Size (KB) 图

■ 下载组件的大小图,以饼状图显示各网页组件的大小(以KB为单位)。通过该值可衡量性能问题是否由某页面组件过大导致





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- Analysis图分析之虚拟用户图和错误图
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- Analysis图分析之网页细分图
- Analysis之图的操作



#### 为什么要进行Analysis设置?

服务水平协议配置



😝 设定性能测试的目标, 便于确定是否达标!

事务分析选项配置



更全面、灵活的分析各项事务!

合并分析图



只看单张图表分析起来好难呀!

自动关联



场景及Analysis配置查看

能不能看到与这张图相关的其他数据呢?

数据的过滤筛选



数据的筛选,有助于定位所关注的内容!

Analysis 相关设置



原始数据查看



场景运行时配置查看



场景输出消息查看



Analysis当前配置查看

场景结果的比较 🤄 🎎



性能调优了,系统的问题解决了吗?



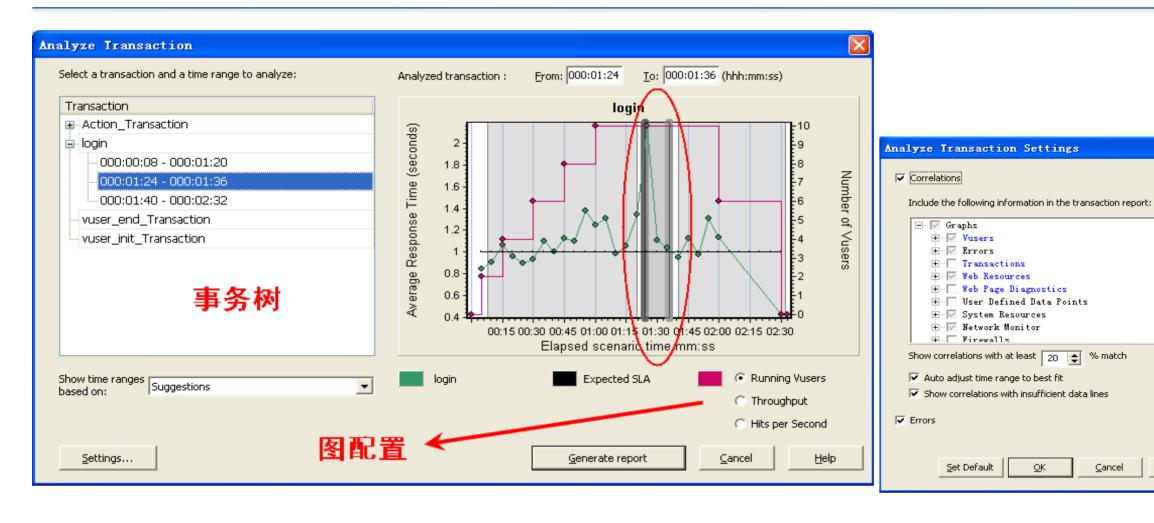
#### 事务分析选项配置概述

- Analysis提供了强大的事务分析功能,通过"事务报告及分析事务 工具"可对脚本中的各事务进行更全面、灵活的分析
  - 启动方式:
    - 通过【Report】—【Analyze Transaction】开启
    - 通过工具栏上的 🚇 开启
    - · 在分析概要的主窗口中右键单击【Analyze Transaction】开启



<u>H</u>elp

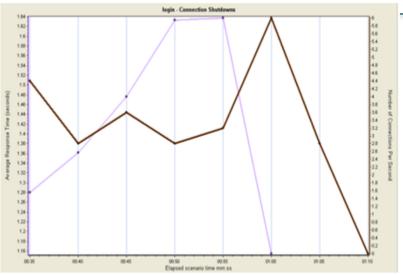
#### 事务分析选项配置详解——操作

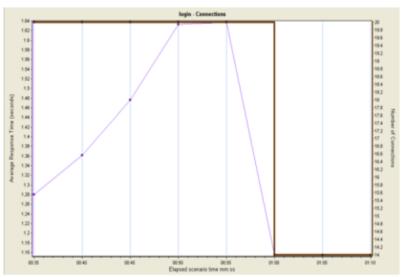




#### 事务分析选项配置详解——报告

As Resources 80.37% negative correlation with Connections Shutdowns (Connections Per Second) 80.37% negative correlation with New Connections (Connections) 87.74% positive correlation with Connections (Connections) 87.74% positive correlation with Connections (Connections) 87.74% negative correlation with Throughput (Throughput) 87.74% negative correlation with Throughput (Throughput) 87.74% negative correlation with Pages (Pages Downloaded per Second)  87.74% negative correlation with Pages (Pages Downloaded per Second)  87.74% negative correlation with Pages (Pages Downloaded per Second)  88.74% negative correlation with Pages (Pages Downloaded per Second)  88.74% negative correlation with Pages (Pages Downloaded per Second)  88.74% negative correlation with Pages (Pages Downloaded per Second Hitte per Second Hitten per Second Hitt	gin Transaction Analysis	Analyzed period: 000:00:35 - 000:01:
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Total messages    Processing Servation Settings   Processing Servation Settings	servations	
46.92% negative correlation with Throughput (Throughput) 30.66% negative correlation with Pages (Pages Downloaded per Second)  **Cobservations marked with * are based on insufficient data and may not be accurate.  **TOTS  **Poplication Under Test errors**  **Io Rav Data Available for this graph  **Error Type	nowing measurements with a correlation to login of at least:	20 % ▲ ▼ Recalculate
78.54% negative correlation with New Connections (Connections)  66.92% negative correlation with Throughput (Throughput)  33.45% negative correlation with Throughput (Throughput)  30.66% negative correlation with Pages (Pages Downloaded per Second)  Observations marked vith * are based on insufficient data and may not be accurate.  Tors  opication Under Test errors  to Raw Data Available for this graph  Error Type Error code Error template Total messages  I errors  Error Type Error code Error template Total messages  beervation Settings  normalated graphs:  Running Vusers, Errors per Second (by Description), Errors per Second, Windows Resources, John Resources, Stressover, Hetwork, Delay Trime, Disz, Oracla, SQL Server, Sybase eport displays correlations with insufficient data.  eport displays correlations with insufficient data.  eport displays error information.  raph  snapshot of the selected transaction and time range.  10gin  10gin  10gin  Expected SLA  3 3 2 2 2 3 2 2 3 2 2 3 3 3 3 3 3 3 3		
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**Observations marked with * are based on insufficient data and may not be accurate.  **Froot Special Control (1997)  **Error Type		
**Cobservations marked with ** are based on insufficient data and may not be accurate.  **TOTS**  **TOTATION**  **	30.66% negative correlation with Pages (Pages Downloaded	per Second)
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	ll errors  Error Type Error code Error i bservation Settings  correlated graphs: Running Yusers, Error par S Second, Throughout-Pages C Resources, IURIX Resources, IURIX Resources, IURIX Resources, IURIX Resources, IURIX rime, DB2, Oracle, SQL Server teport displays correlations with insefficient data.  Report displays error information.  raph  s napshot of the selected transaction and time range.  login	template  Total messages  Second (by Description) Errors per Second Aitie per power of the per Second Connections Connections Per Second, Windows, Server Resources, SIMP Resources, SiReScope, Network Delay  10 9 17 18 19 19 10 19 10 10 10 10 10 10 10 10 10 10 10 10 10
	Ill errors  Error Type Error code Error to beservation Settings  Correlated graphs: Running Vusers, Errors per Second, Throughput-Pages Error seaves, Time, 1982, Oracle, SQL Servet Resources, INTR. Resources, I	template  Total messages  Second (by Description) Errors per Second Aitie per power of the per Second Connections Connections Per Second, Windows, Server Resources, SIMP Resources, SiReScope, Network Delay  10 9 17 18 19 19 10 19 10 10 10 10 10 10 10 10 10 10 10 10 10



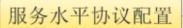


#### Analysis相关设置

Analysis

相关设置







😝 设定性能测试的目标, 便于确定是否达标!

事务分析选项配置



更全面、灵活的分析各项事务!

合并分析图



只看单张图表分析起来好难呀!

自动关联



能不能看到与这张图相关的其他数据呢?

数据的过滤筛选

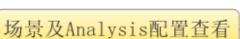


数据的筛选,有助于定位所关注的内容!





原始数据查看





场景运行时配置查看



场景输出消息查看



Analysis当前配置查看

场景结果的比较 🦠



**全**性能调优了,系统的问题解决了吗?



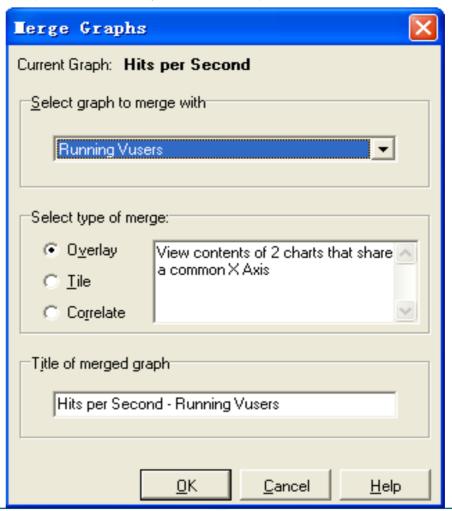
#### 合并图配置概述

■ 使用"合并图"对话框可以将两个图合并为一个图。

- OverLay: 平铺

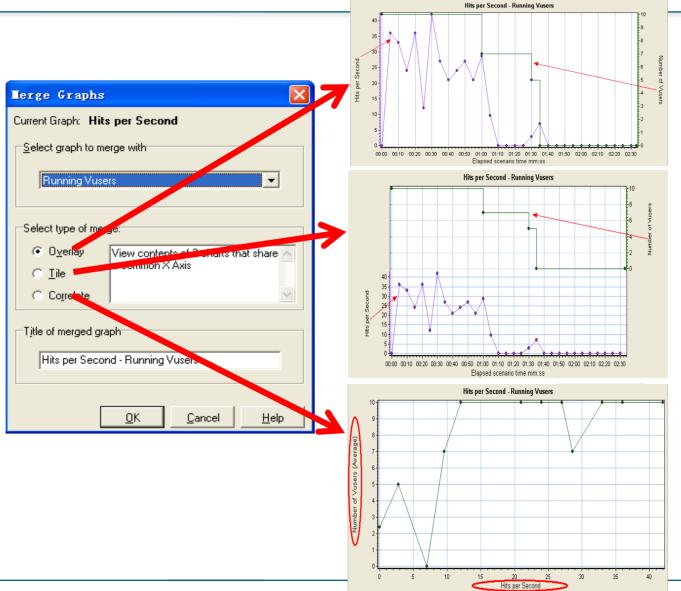
- Tile: 上下两层

- Correlate: 关联





#### 合并图配置概述



共用X轴; Y轴变更; 叠加数量无限制。

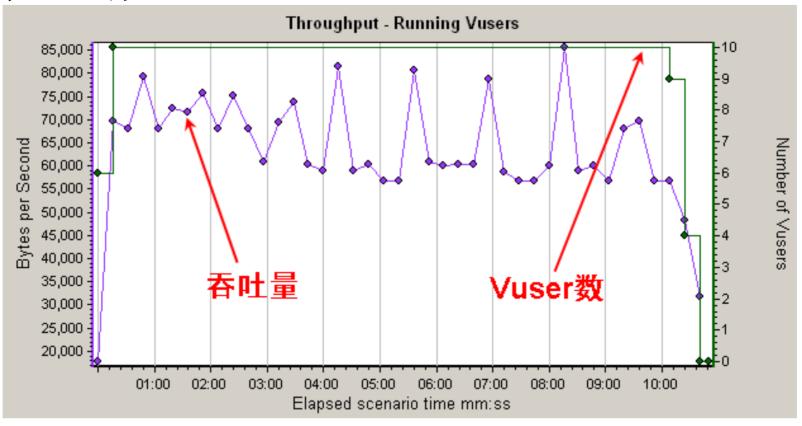
共用 X 轴; 上下分布。

当前图的Y轴变为合并图的X轴。 被合并图的Y轴 作为当前图的Y轴。



#### 合并图实例分析1

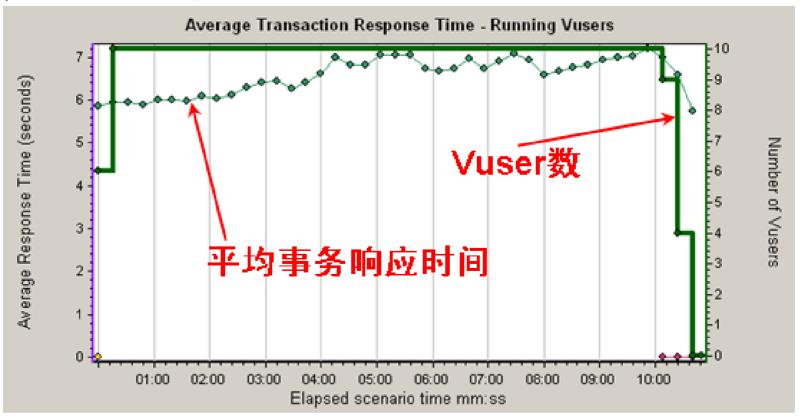
■ 吞吐量+虚拟用户数





#### 合并图实例分析2

■ 平均事务响应时间+虚拟用户数



#### Analysis设置详解

Analysis

相关设置





场景结果的比较 🕤



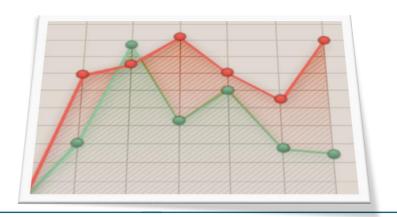
**全**性能调优了,系统的问题解决了吗?



#### 自动关联配置

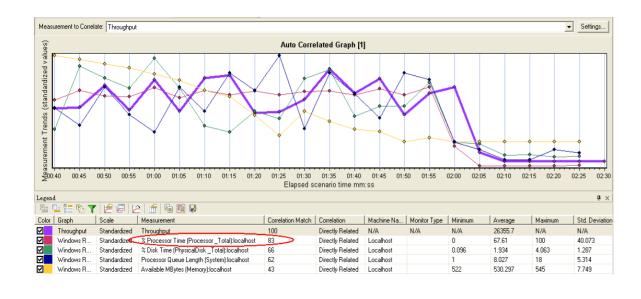
■ Analysis能够自动将待分析图中的指标同其他图的指标关联起来并进行综合分析,通过观察各指标间的匹配程度(即相互依赖程度)来确定它们对系统性能的影响程度

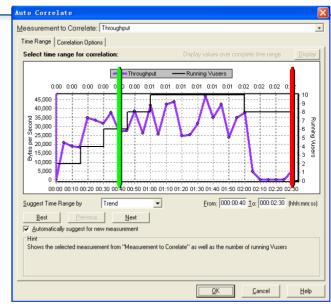
# 建浆泡整体曲纸变化趋势



#### 自动关联配置











#### 自动关联&合并图区别

- 合并图
  - 不能"选定特定的时间进行切片"
  - 没有关联匹配值
  - 一次只能对一张图做合并
- 自动关联——反之





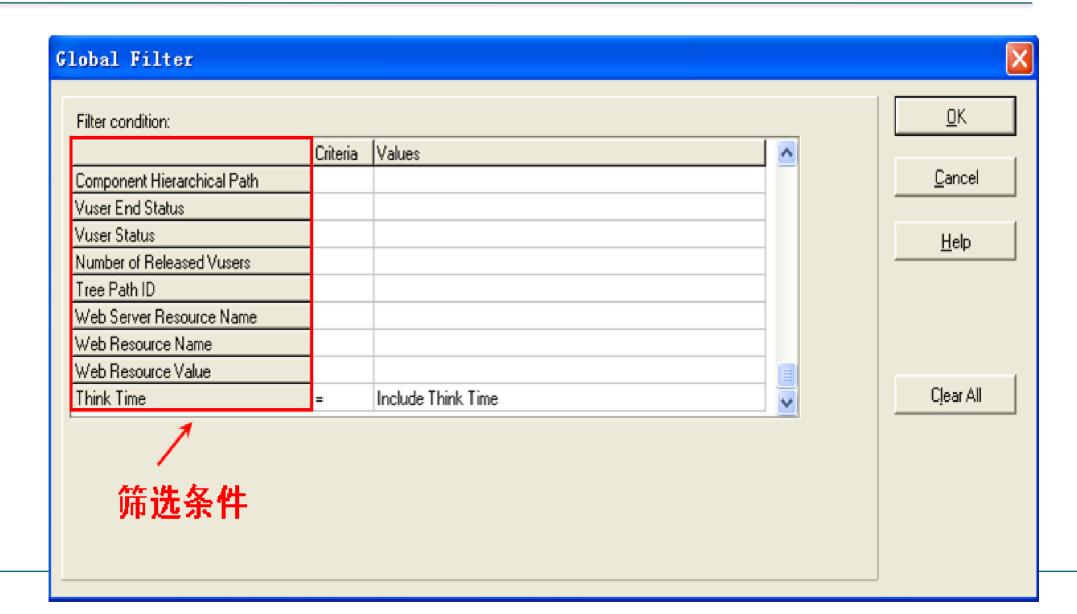
#### 数据的过滤筛选

- Analysis提供的多种图和报告中,呈现出太多的信息。读者需具备图的筛选能力,有助于定位所关注的内容。修改全局过滤选项
  - 全局筛选
  - 概要报告筛选
  - 单个图筛选





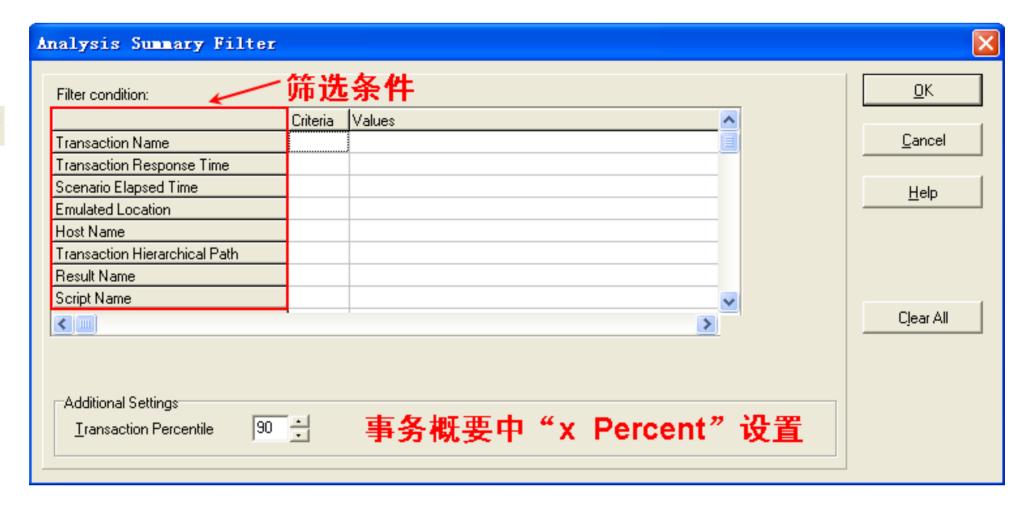
#### 数据的过滤筛选——全局筛选







#### 数据的过滤筛选——概要报告筛选





#### Analysis相关设置







设定性能测试的目标,便于确定是否达标!

事务分析选项配置



更全面、灵活的分析各项事务!

合并分析图



只看单张图表分析起来好难呀!

自动关联



能不能看到与这张图相关的其他数据呢?

数据的过滤筛选



数据的筛选,有助于定位所关注的内容!

Analysis 相关设置



原始数据查看

场景及Analysis配置查看



场景运行时配置查看



场景输出消息查看



Analysis当前配置查看



场景结果的比较 ◎ ൣ 性能调优了,系统的问题解决了吗?



#### 场景及Analysis配置查看

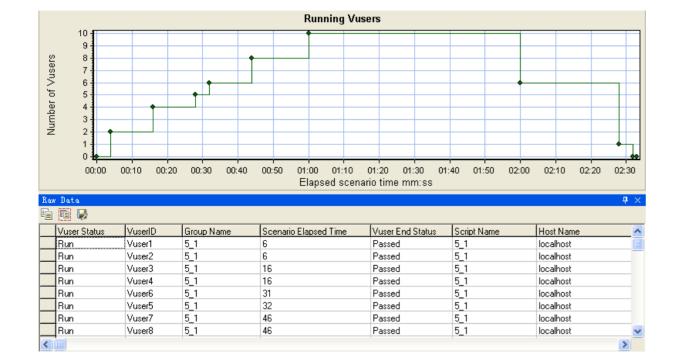
- Analysis中进行结果分析,常需要查看生成当前图的原始数据(即测试场景执行期间收集的各项数据)及Analysis中的配置属性信息,便于结合实际场景信息确定测试结果的正确性和合理性
  - 原始数据查看(右侧)
  - 场景运行时配置查看 (file)
  - 场景输出消息查看 (windows)
  - Analysis当前配置查看(file)

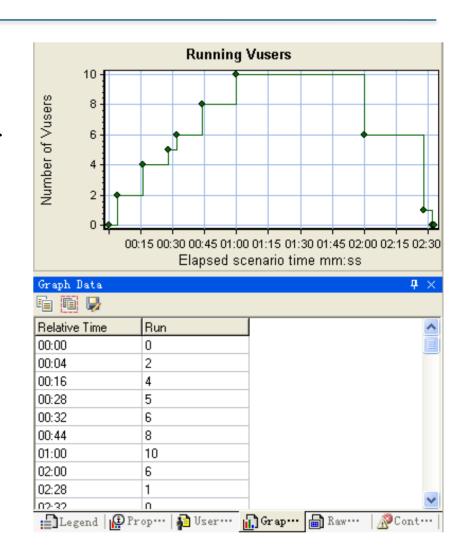




#### 原始数据查看

- windows->Graph data 结果的查看
- · windows->Raw data 执行过程的查看

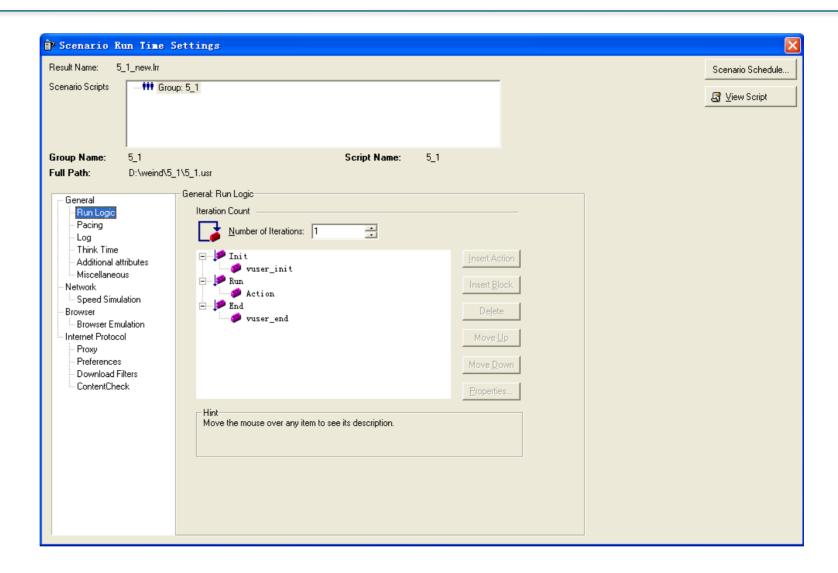






#### 场景运行时配置查看

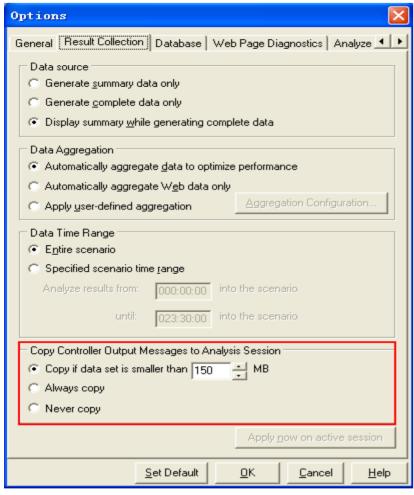
■ 工具栏直接查看

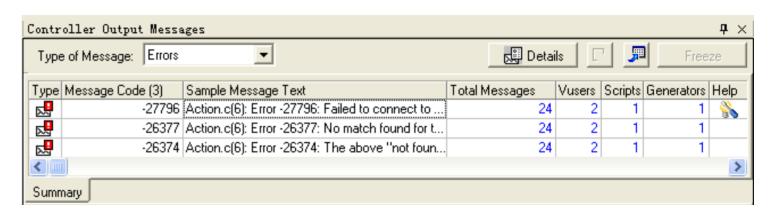




#### 场景输出消息查看

#### **■** Windows->contoller out message

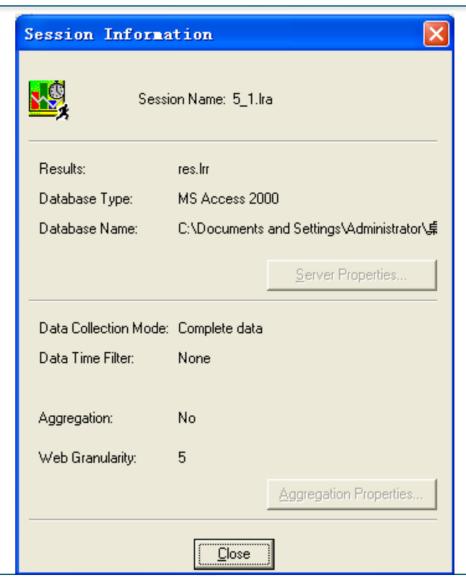








**■** File-> Session Information





#### Analysis分析流程

- 1. 从分析Summary的事务执行情况入手
- 2. 查看负载发生器和服务器的系统资源情况
- 3. 查看虚拟用户与事务的详细执行情况
- 4. 查看错误发生情况
- 5. 查看Web资源与细分网页



#### 查看分析概要原则

- 用户是否全部运行,最大运行并发用户数(Maximum Running Vusers) 是否与场景设计的最大运行并发用户数一致。如果没有,则需要打开与 虚拟用户相关的分析图,进一步分析虚拟用户不能正常运行的详细原因
- 事务的平均响应时间、90%事务最大响应时间用户是否可以接受
- 如果事务响应时间过长,则要打开与事务相关的各类分析图,深入分析 事务的执行情况



#### 查看分析概要原则

- 查看事务是否全部通过。如果有事务失败,则需要深入分析原因
- 很多时候,事务不能正常执行意味着系统出现了瓶颈
- ■如果一切正常,则本次测试没有必要进行深入分析,可以进行加大压力测试
- ■如果事务失败过多,则应该降低压力继续进行测试,使结果分析 更容易进行



#### Analysis分析流程

- 1. 从分析Summary的事务执行情况入手
- 2. 查看负载发生器和服务器的系统资源情况
- 3. 查看虚拟用户与事务的详细执行情况
- 4. 查看错误发生情况
- 5. 查看Web资源与细分网页



#### 查看负载发生器和服务器的系统资源情况

- 查看CPU的利用率和内存使用情况
- 负载发生器,在整个测试过程中应该保证其CPU、内存、带宽没有出现瓶颈,否则测试结果无效
- 待测试服务器,则重点分析测试过程中CPU和内存是否出现瓶颈:
  - -- CPU需要查看其利用率是否经常达到100%或平均利用率一直高居95%以上:
  - --内存需要查看是否够用以及测试过程是否存在溢出现象



#### Analysis分析流程

- 1. 从分析Summary的事务执行情况入手
- 2. 查看负载发生器和服务器的系统资源情况
- 3. 查看虚拟用户与事务的详细执行情况
- 4. 查看错误发生情况
- 5. 查看Web资源与细分网页



#### 虚拟用户与事务分析的常用准则

- ■虚拟用户如有失败,则要查明原因;
  - 在整个测试过程中,所有虚拟用户是否一直稳定运行并成功执行全部事务
  - 如果仅有部分用户能够正常运行,则说明测试脚本可能存在问题
  - 对于失败的事务首先要分析其失败原因,接着要查看事务的失败是否导致了用户失败



#### 虚拟用户与事务分析的常用准则

- 查看整个测试过程的事务平均响应时间是否逐步变大,正常情况下,事务平均响应时间的变化应该是接近于平行X轴的一条直线
- 通常情况,用户数上升时,事务响应时间上升;当一定范围内的用户 并发时,事务响应时间应不会有太大变化



#### 虚拟用户与事务分析的常用准则

- 服务器每秒通过的事务总数、某一事务每秒通过数是否稳定,如果整个测试过程基本不变,则要分析是服务器达到了处理上限,还是Generator产生的压力达到了上限



#### Analysis分析流程

- 1. 从分析Summary的事务执行情况入手
- 2. 查看负载发生器和服务器的系统资源情况
- 3. 查看虚拟用户与事务的详细执行情况
- 4. 查看错误发生情况
- 5. 查看Web资源与细分网页



#### 查看错误发生情况

- 查看错误发生曲线是否有规律变化,如果是意味程序在并发处理 方面存在一定缺陷
- 查看错误分类信息,作为优化系统的参考



### Analysis分析流程

- 1. 从分析Summary的事务执行情况入手
- 2. 查看负载发生器和服务器的系统资源情况
- 3. 查看虚拟用户与事务的详细执行情况
- 4. 查看错误发生情况
- 5. 查看Web资源与细分网页



#### 查看Web资源与细分网页

- 对于网页细分功能则应遵循如下原则:
  - 一首先分析从用户发出请求到收到第一个缓冲为止,哪些环节比较耗时
  - 其次找出页面中哪些组成部分对用户响应时间影响较大
  - 在页面的性能问题定位后,就可以采取相关的解决方案



#### 内容总结

- Analysis与分析概要简介
- Analysis图分析之虚拟用户图和错误图
- Analysis图分析之事务图
- Analysis图分析之Web资源图
- Analysis图分析之网页细分图
- Analysis之图的操作
- Analysis分析流程





# Question