

Quality Indicators

- Centered and front-facing
- Sharp contrast- dark crema & white milk
- Symmetrical

Cups

- Clean
- Pre-heated
- Blemish-free: no chips, drips or smudges

Trays

- Wiped clean
- Drinks should not be crowded
- Include proper accompaniments: sugar, cream, utensils

Standard Quality



Unacceptable Quality

