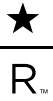


YOUR ROLE: WELCOME AND CONNECT

Trainer Activity Guide



30 minutes



In this activity, you will continue to get to know the partner and reinforce why they were hand picked to join the team.

LEARNING OBJECTIVE	DIRECTIONS	CHECKLIST
<p>After completing this activity partners should:</p> <ul style="list-style-type: none">• Understand your role as a bartender and how you will bring the <i>Roastery and Reserve Experience</i> to life for your customers and partners• Understand your training plan	<p>To get the most out of the activity, plan to lead this as a 1:1 exercise with a partner.</p> <p>The training should be led by a Bartender Trainer.</p>	<ul style="list-style-type: none"><input type="checkbox"/> Schedule 30-minutes for this training activity<input type="checkbox"/> Review the following modules:<ul style="list-style-type: none">○ Your Role: Welcome and Connect<input type="checkbox"/> Ensure you have the following supplies:<ul style="list-style-type: none">○ Your Role: Welcome and Connect Facilitator Notes○ Your Role: Welcome and Connect Module○ Mixology Training plan



30 minutes



1 Prepare – Introduce the activity (2 mins)

Welcome to the Your Role: Welcome and Connect. Over the course of the next

30 minutes we will...

- Understand your role as a bartender and how you will bring the *Roastery and Reserve Experience* to life for your customers and partners
- Review your role as a bartender
- Review the Partner DNA
- Understand your training plan

2 Present – Complete the Welcome and Connect Module (26 mins)

Complete: Review the Welcome and Connect Module.

3 Follow up: (2 mins)

Ask: Do you have any questions or concerns?