



Eduarda Santos

Contacts

Lisboa
(+351) 925 021 108
eduardadandara15@live.com

Skills

Microsoft Office
SQL
C++
C#
(.Net)
ERP Primavera
Html/CSS
VBA/EXCEL

Languages

Portuguese: Native language

English: Fluent (written and spoken)

Spanish: Proficient (written and spoken)

Education

ISTEC-INSTITUTO SUPERIOR DE TECNOLOGIAS AVANÇADAS

Management Informatics

Higher Technical Education
2021/ 2023

Experience

2020-2022

Self-Employed Worker (2020-2021)

- Establishment and management of own business.
- Direct contact with clients, providing personalized service.
- Identification and fulfillment of client needs.
- Responsible for all activities related to the business, including sales and administration.

Sendys Groupe

2023-03 - 2023-08

Internship Experience

- I acquired in-depth knowledge of the ERP system used by the company, understanding its functionalities and processes related to business management.
- I familiarized myself with specific modules such as finance, human resources, inventory, and logistics, contributing to a comprehensive understanding of operations.
- I developed strong programming skills using SQL Server, VBA, and C++ to create and optimize customized scripts and programs.
- I conducted customer visits to understand their needs and offer personalized solutions, ensuring high-quality service.
- I delved into creating maps in Excel for data analysis and report presentations.