Eduardo Osuna

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B.S. Information Technology (Software Engineering) – Middle Georgia State University (Expected 2025)

# Professional Summary

Motivated and detail-oriented Information Technology student with hands-on leadership experience, technical certifications, and a strong work ethic. Skilled in system administration, networking, and programming, with proven ability to support end users and optimize IT operations. Bilingual (English & Spanish) with excellent communication and leadership skills. Seeking to leverage IT knowledge and problem-solving abilities in a professional environment.

# Professional Experience

## Manager | A&F Landscaping

Warner Robins, GA | May 2022 – Present

- Direct daily operations, logistics, and workforce scheduling for a commercial landscaping company.  
- Manage payroll, invoicing, expense tracking, and financial reporting.  
- Oversee equipment maintenance and ensure operational efficiency.  
- Provide responsive customer service and maintain client relationships.

## Warehouse Technician | Frito-Lay (GES B-Tech)

Perry, GA | Dec 2018 – Apr 2022

- Operated warehouse machinery safely and efficiently.  
- Loaded trucks, maintained organized workspaces, and met company quality standards.  
- Consistently achieved productivity goals while supporting team operations.

## Crew Leader | Unique Landscaping

Warner Robins, GA | Jun 2017 – Aug 2018

- Promoted to leadership role within 6 months; supervised and coordinated daily landscaping crews.  
- Ensured high-quality work and compliance with company standards.  
- Operated and maintained landscaping equipment.

## School Store Manager | Demon Depot (Warner Robins High School)

Warner Robins, GA | Aug 2016 – May 2017

- Managed store operations, scheduling, and inventory tracking.  
- Maintained accurate financial records and reconciliations.  
- Developed early leadership, customer service, and organizational skills.

# Education

B.S. Information Technology (Software Engineering) – Middle Georgia State University (Expected 2025)  
A.S. Information Technology – Georgia Military College (2023)  
High School Diploma – Warner Robins High School (2017)

# Certifications

- CompTIA A+ (2025)  
- Security Pro – TestOut (2023)  
- PC Pro – TestOut (2024)

# Technical Skills

Programming: Java, C++, SQL, HTML, CSS, JavaScript, Bootstrap  
Networking & IT: TCP/IP, Wi-Fi, virtualization, system administration, troubleshooting  
Software Tools: Visual Studio, Eclipse, Unreal Engine 5, POS systems  
Security: Malware detection, access control, data protection, auditing  
Other: Web Development, Game Development, Database Management

# Additional Skills

Strong leadership and communication skills  
Bilingual: English & Spanish  
Customer service and client relations  
Problem solving and critical thinking