

Versions

✓ Version 1 (10 results)

Overview

Overview

Multiple Tasks

6 Tasks

Task 1

Task 2

Task 3

Task 4

Task 5

Task 6

Multiple Tasks

0 pending results

All users

+ Add filter

• Save segment

Users

Number of user sessions

10/10



Filter Rate

Rate of selected filters

100%



Time

Overall average time

2m 21.6s



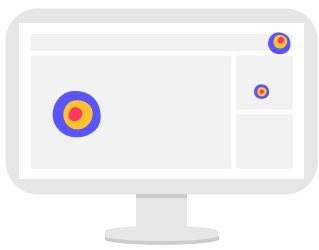
Misclick Rate

Clicks outside hotspots

33%

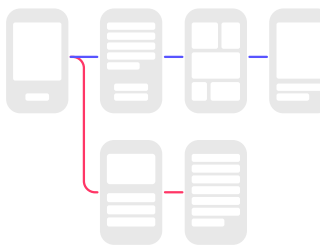


Heatmaps



View Heatmaps

User Flows

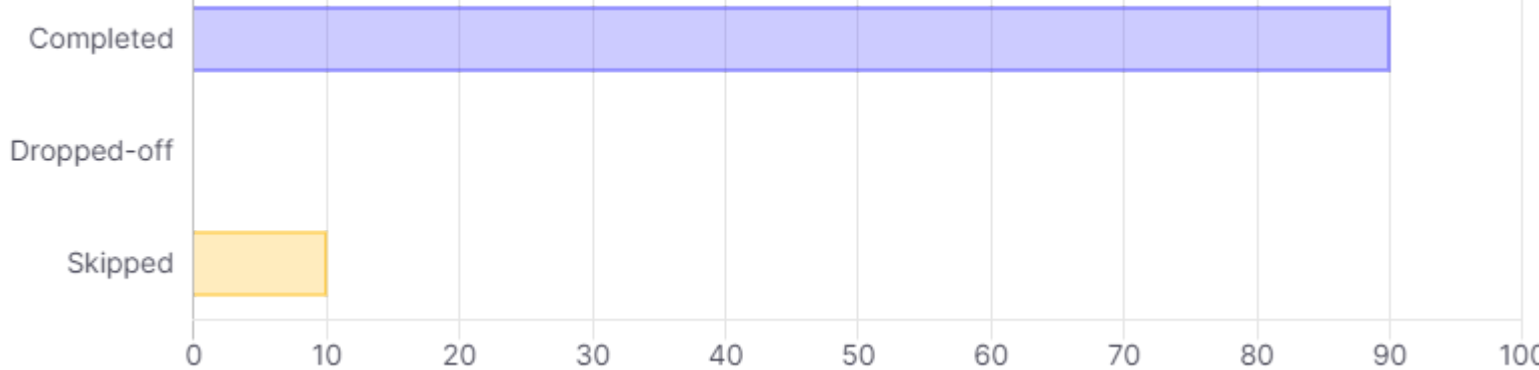


View User Flows

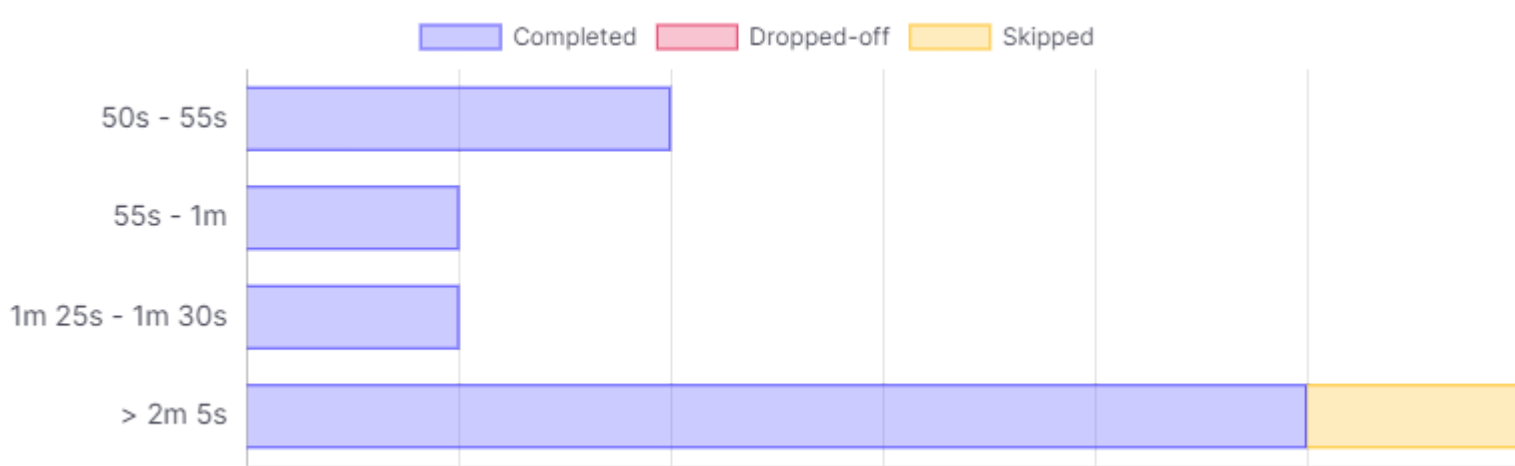
Tasks

#	TASK	TOTAL	SUCCESS	RATE	AVG TIME
1	Acessando o Sistema!	10	10	100%	21.1s
2	Visualizando uma solicitação!	10	10	100%	35.0s
3	Respondendo uma solicitação!	10	10	100%	16.0s
4	Encaminhando uma Solicitação!	9	9	100%	17.2s
5	Verificando a qualidade do atendimento!	10	9	90%	26.2s
6	Verificando o perfil das demandas!	10	9	90%	17.0s

Completion Rates



Time Bar (time-users)



Sessions (10)

	COUNTRY	DEVICE	SUCCESS	BLOCKS	TIME	DATE			
1				✓	3/3	1m 3.1s	Mar 21 12:03 PM		:
#8XCQ4M									
Mar 21, 2021 12:03 PM									
2				✓	3/3	1m 2.1s	Mar 15 9:24 PM		:
#A3AXWB									
Mar 15, 2021 9:24 PM									
3				✓	3/3	3m 35.2s	Mar 15 7:39 PM		:
#JKFIOS									
Mar 15, 2021 7:39 PM									
4				✓	3/3	2m 42.2s	Mar 14 8:32 PM		:
#JEDWOD									
Mar 14, 2021 8:32 PM									
5				✓	3/3	1m 32.8s	Mar 14 3:22 PM		:
#OLT087									
Mar 14, 2021 3:22 PM									
6				✓	3/3	4m 32.6s	Mar 14 2:03 PM		:
#TTJ2ZU									
Mar 14, 2021 2:03 PM									
7				✓	3/3	3m 49.6s	Mar 11 2:30 PM		:
#V67OOC									
Mar 11, 2021 2:30 PM									
8				✓	3/3	4m 51.4s	Mar 10 7:05 AM		:
#B093L4									
Mar 10, 2021 7:05 AM									
9				✗	2/3	2m 35.4s	Mar 9 2:12 PM		:

Segments

All users

contains 0 filters

Export as CSV

Completed users

contains 1 filter

Dropped-off users

contains 1 filter

+ Create segment