

# Eduardo Elías Chacón

- [Portfolio](#)
- [Linkedin](#)
- [GitHub](#)
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## Professional Profile

Professional with experience in web development and customer service. Standing out for advanced technical programming skills and a focused approach to customer satisfaction. Able to combine software development knowledge with strong sales and technical support experience to provide comprehensive and effective solutions.

## Work Experience

### Web Developer Front-End - Igrowker

June 2024 - Present

- Development of a mobile-first web app aimed at efficiently managing events. This project is designed to generate positive impact and growth in developers' skills and competencies, ensuring technical and commercial viability.

### Web Developer Front-End - Makisan Tech

June 2023 - December 2023

- Development and maintenance of applications and web pages, to improve the user experience and optimize project performance.

### Customer Service - Manpower Inc

March 2017 - February 2019

- Resolution of technical problems, sales and promotions, technical support, account management, complaint handling, case tracking, achievement of objectives.

### Customer Service - Movilnet

September 2013 - November 2016

- Resolution of customer queries and complaints, technical support in telecommunications services, customer satisfaction guarantee.

## Academic Training

### Full Stack Developer Core - Digital Nao x Tecmilenio

October 2023 - May 2024

Interdisciplinary web development:

- Front End (user-facing interfaces and systems)
- Back End (logic, servers, and databases)

### Developer Full-Stack - Egg Cooperation

December 2022 - September 2023

- Introduction to programming, Java, MySQL databases and React.js. It also included aspects such as object-oriented programming, exception handling and database connections.

### Web Developer Front-End - Eidos Global-Accenture

March 2023 - June 2023

- Program designed to strengthen skills in Front End technologies, such as HTML, CSS, JavaScript, Bootstrap and GitHub, with the aim of enhancing web development and collaboration on projects.



## Technical Skills

- Java
- React JS
- Node JS
- Spring MVC
- Tailwind-CSS
- Github
- Wordpress
- Trello
- Miro
- Vercel
- JavaScript
- Astro
- HTML & CSS
- Bootstrap
- MySQL
- Postman
- Jira
- Notion
- Figma

## Technical Skills

- Optimal Systems Management
- Optimization of Processes
- Computer Consulting
- Computer Assistance
- Customer Service
- Quality Control
- Technical Support

## Soft Skills

- Logical and Analytical Thinking
- Effective Communication
- Attention to Details
- Time management
- Teamwork
- Adaptability
- Creativity

## Languages

- Spanish - Native
- English - A2