

## Objective

ANALYZE REAL DATA WITH SQL

## Usage Funnels with Warby Parker

# WARBY PARKER

[Warby Parker](#) is a transformative lifestyle brand with a lofty objective: to offer designer eyewear at a revolutionary price while leading the way for socially conscious businesses. Founded in 2010 and named after two characters in an early Jack Kerouac journal, Warby Parker believes in creative thinking, smart design, and doing good in the world. For every pair of eyeglasses and sunglasses sold, a pair is distributed to someone in need.

In this project, you will analyze different Warby Parker's marketing funnels in order to calculate conversion rates. Here are the funnels and the tables that you are given:

### Quiz Funnel:

survey

### Home Try-On Funnel:

quiz

home\_try\_on

purchase

This project was a collaboration with Warby Parker's Data Science team (thank you!) and uses fictional data.

Let's get started!

## Tasks

6/6 Complete

Mark the tasks as complete by checking them off

## Quiz Funnel:

- ✓ 1. To help users find their perfect frame, Warby Parker has a [Style Quiz](#) that has the following questions:

"What are you looking for?"

"What's your fit?"

"Which shapes do you like?"

"Which colors do you like?"

"When was your last eye exam?"

The users' responses are stored in a table called `survey`.

Select all columns from the first 10 rows. What columns does the table have?

Stuck? Get a hint



- ✓ 2. Users will "give up" at different points in the survey. Let's analyze how many users move from Question 1 to Question 2, etc.

Create a quiz funnel using the `GROUP BY` command.

*What is the number of responses for each question?*

Stuck? Get a hint



- ✓ 3. Using a spreadsheet program like Excel or Google Sheets, calculate the percentage of users who answer each question:

*Which question(s) of the quiz have a lower completion rates?*

*What do you think is the reason?*

Stuck? Get a hint



# Home Try-On Funnel:

- ✓ 4. Warby Parker's purchase funnel is:

Take the Style Quiz → Home Try-On → Purchase the Perfect Pair of Glasses

During the Home Try-On stage, we will be conducting an A/B Test:

50% of the users will get **3** pairs to try on

50% of the users will get **5** pairs to try on

*Let's find out whether or not users who get more pairs to try on at home will be more likely to make a purchase.*

The data will be distributed across three tables:

quiz

home\_try\_on

purchase

Examine the first five rows of each table

What are the column names?

Stuck? Get a hint

- ✓ 5. We'd like to create a new table with the following layout:

user_id	is_home_try_on	number_of_pairs	is_purchase
4e8118dc	True	3	False
291f1cca	True	5	False
75122300	False	NULL	False

Each row will represent a single user from the browse table:

If the user has any entries in `home_try_on`, then `is_home_try_on` will be `True`.

`number of pairs` comes from `home try on` table

If the user has any entries in `purchase`, then `is_purchase` will be `True`.

Use a `LEFT JOIN` to combine the three tables, starting with the top of the funnel (quiz) and ending with the bottom of the funnel (purchase).

Select only the first 10 rows from this table (otherwise, the query will run really slowly).

Stuck? Get a hint

- ✓ 6. Once we have the data in this format, we can analyze it in several ways:

We can calculate overall conversion rates by aggregating across all rows.

We can compare conversion from `quiz` → `home_try_on` and `home_try_on` → `purchase`.

We can calculate the difference in purchase rates between customers who had 3 `number_of_pairs` with ones who had 5.

And more!

We can also use the original tables to calculate things like:

The most common results of the style `quiz`.

The most common types of `purchase` made.

And more!

*What are some actionable insights for Warby Parker?*