


# Eduardo Salcedo

Miami, FL 

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Instructor and Ph.D. candidate with seven years of experience teaching university students for associate and bachelor programs. Expertise working with learners of different levels, from dual-enrollment to graduate school. Educational background in Information Systems. Over six years in leadership positions with a focus in providing outstanding customer service. Experienced with conflict resolution and working in a multi-ethnic, multi-cultural environment.

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## Education

EXPECTED GRADUATION SUMMER 2023

**Ph.D. in Information Systems**/Florida International University, Miami, FL

JULY 2015

**M.S. in Information Systems**/Florida International University, Miami, FL

MAY 2013

**B.A.S in Supervision and Management**/Miami Dade College, Miami, FL

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## Leadership

- Chaired the enrollment team for Networking and Computer Information technology programs for the Women RISE grant
- Served as Convener for the Networking discipline committee for EnTec
- Served in the inaugural Learning Outcomes Committee (LOC) as First Vice Chair, leading the team into creating change for MDC's ten Learning Outcomes
- Contributed to the offering and instruction of the CCC in Help Desk Support Technician at my home campus as part of the Rapid Credentialing Program
- Created student club and became president-elect of the Business Doctoral Students Association at Florida International University (54 students)
- Experienced in leading multi-ethnic, multi-cultural teams
- Use of organizational data to present insights to upper management

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## Experience

JANUARY 2020 - PRESENT

**Instructor** | Miami Dade College, Miami, FL

- Built courses for introductory and advanced courses in a higher education institution
- Increased course offerings and brought industry certifications to home campus
- Taught technology courses for basic computer literacy, database design and creation, data management, programming languages (Python, Java), as well as those aimed at preparing students for industry certifications (CompTIA A+, Network+; Microsoft MD-100, MD-101; Python Coding Specialist)

- Trained fellow faculty and departmental staff in use of technology tools such as Zoom, Canvas and Blackboard LMS

JANUARY 2018 – PRESENT

**Instructor** | Florida International University, Miami, FL

- Created courses focusing on data analytics (R and Excel) and application development (Java)

AUGUST 2016 – MAY 2020

**Teaching and Research Assistant** | Florida International University, Miami, FL

- Assisted professors with research projects and classroom management
- Built course curriculum on Canvas and Blackboard for graduate and undergraduate student courses
- Provided online help sessions with video conferencing tools (shared screens, remote control) as well as face-to-face sessions during office hour
- Advised students by answering inquiries regarding pathways to technology professions

AUGUST 2015 – DECEMBER 2019

**Adjunct Faculty** | Miami Dade College, Miami, FL

- Taught technology courses in different campuses

NOVEMBER 2013 – AUGUST 2016

**Guest Service Team Leader & Property Management Lead** | Target Corporation, Miami, FL

- Managed the Guest services are of the store (team of 30+)
- Managed the infrastructure, repairs, and supervised vendors working on repairs and upgrades in the store

NOVEMBER 2012 – NOVEMBER 2013

**Receiving Clerk** | First Service Residential, Miami, FL

JULY 2010 – NOVEMBER 2012

**Valet Supervisor** | US Parking Associates, Miami, FL

NOVEMBER 2008 – JULY 2010

**ACCESS Disability Services Tutor** | Miami Dade College, Miami, FL

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## Skills

- Database design and tools (MySQL, SQL Server) • Data Analytics (Tableau, R) • Programming languages (Java, Python, HTML, CSS, PHP) • Statistical packages (SPSS, SAS) • Windows (11, 10, 8, 7), MacOS, Virtualization Software • Microsoft Office 365, SharePoint, Teams, Zoom, Adobe (Connect, Acrobat, Sign, Captivate) • Languages: English, Spanish (Proficient, native)

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## Memberships

- PhD Project member and past president
- Association for Information Systems (AIS)
- Business Doctoral Student Association