

# NGUYEN TRONG NGHIA

Tan Phuoc, Tien Giang  
0337063736 | nghiant@botnetnguyen.dev

## EDUCATION

**Long An University of Economics and Industry**

*Bachelor of Science in Computer Science*

**Tan An , Long An**

Aug 2018 - Aug 2022

**Relevant Coursework:** Data Structures and Algorithms, Object-Oriented Programming, Software Engineering, Database Management Systems, Web Development, Operating Systems

## WORK & LEADERSHIP EXPERIENCE

**Tan Phuoc Loc Co. Ltd**

*Computer Maintenance and Repair Specialist*

**Tan Phuoc, Tien Giang**

Nov 2021 – Present

- Computer Maintenance and Repair: Adjusted, maintained, and repaired computers to ensure optimal performance. Diagnosed and resolved hardware and software issues promptly and accurately. Conducted regular checks and preventative maintenance to avoid unforeseen malfunctions.
- Ink Replacement and Supplies Management: Replaced printer ink and managed printer supplies to ensure high-quality printing. Monitored and tracked remaining supplies to ensure an adequate stock for maintenance tasks.
- Troubleshooting and User Support: Addressed computer and office equipment-related issues, providing technical support to users. Created and maintained repair documentation and user guides for quick problem resolution.
- Office Equipment Maintenance and Technical Support: Managed and maintained office equipment, ensuring proper functionality. Provided technical support for meetings and office events.
- Skills Development: In-depth knowledge of operating systems and office software such as Microsoft Office. Proficient in using maintenance tools and equipment, including printers, scanners, and other office devices.

**Computer Science lab**

*IT Research Intern*

**Long An University, Long An**

May 2022 – Oct 2022

- Job Description: Participated in real-world IT projects. Developed and deployed IT solutions based on specific requirements. Collaborated within a team to solve technical issues and optimize system performance. Researched and tested emerging technologies to stay updated with industry trends. Managed and maintained devices and systems in the lab.
- Developed Skills: Programming proficiency in languages such as winform . In-depth knowledge of computer networks, operating systems. Proficient use of development tools and environments like Visual Studio Code. Problem-solving abilities and effective teamwork in a collaborative environment.
- Achievements: Successfully completed of a database management system during the lab tenure. Contributed to optimizing system performance and received accolades from mentor.

## TECHNICAL SKILLS

**Programming Languages:** ASP.NET MVC, C#

**Web Technologies:** HTML, CSS, JavaScript

**Database Management:** MySQL, MSSQL

**Development Tools:** Visual Studio Code

**Operating Systems:** Windows, Linux

**Problem Solving:** Analytical thinking, algorithm design