Eduardo Crespo

Product Designer | UX & Design Systems

New York, NY | crespoeduardo@icloud.com | 786-973-6289 | eduardo-crespo.com

Summary

Experienced Product Designer with a strong background in healthcare technology, user research, and design systems. A creator of user-centered solutions that address complex challenges and improve user experiences.

Professional Experience

Memorial Sloan Kettering Cancer Center – Product Designer

Apr 2021–Oct 2025 | New York, NY

- Partner with cross-departmental stakeholders to design tools serving patients, providers, and staff.
- **Key projects:** MSK Mobile (patient portal), MSK Remote Monitoring, PlanQ (radiation oncology tool), The Lounge (social network for young adult patients), and online self-scheduling.
- Contributed to user research with patients and staff, supporting the design of solutions with the aim of improving experiences and workflow efficiency.
- Co-built **MSK Design System**, reducing design-to-development turnaround time and enabling consistent experiences across 10+ digital products.

Stealth Health Tech Startup – Product Design Intern

Oct 2020–Feb 2021 | Remote

- Conducted physician and patient research to inform portal designs.
- Created user flows, dashboards, and UI layouts for health information portals.
- Supported developers with front-end collaboration and grew the team's design system.

UX Consultant – Multiple Clients

Sep 2019–Present | Remote

- Delivered research, design, and content for clients including religious organizations, art institutions, and ed-tech startups.
- Balanced volunteer and freelance work to design tailored UX solutions across varied industries.

Education

BFA Interactive Arts – Pratt Institute, 2015

Certifications

NN/g UX Certificate, Nielsen Norman Group, 2024

Beginex UX Program, 2020

Skills

Design & Research:

Accessibility, Animation, Design Strategy, Information Architecture, Interaction Design, Interviews, Prototyping, Surveys, UI Design, Usability Testing, User Flows, User Research, UX Design, Video Editing, Wireframing, Workshops

Technical:

AI/Vibe Coding, CSS, HTML, Javascript, React, Sass

Tools:

Figma, Dovetail, Illustrator, Photoshop, Premiere, Firefly, UserZoom

Languages:

English (fluent), Spanish (fluent)