

# Eduardo Crespo

Product Designer | UX & Design Systems

New York, NY | crespoeduardo@icloud.com | 786-973-6289 | eduardo-crespo.com

## Summary

Product Designer with a background in visual art and extensive experience in healthcare technology. I combine research, empathy, and visual craft to design intuitive digital experiences that bring clarity to complex workflows — within and beyond healthcare.

## Professional Experience

### Memorial Sloan Kettering Cancer Center – Product Designer

Apr 2021–Oct 2025 | New York, NY

- Designed digital products that support clinical staff and patients across oncology workflows and care pathways.
- Collaborated on **PlanQ**, a radiation-therapy planning tool, working to accommodate new user roles and improve the experience for existing users
- Shaped experiences for **MSK Mobile**, **Remote Monitoring**, and **The Lounge**, improving patient engagement and access to care.
- Partnered with patients and clinical staff to uncover challenges and translate findings into actionable design improvements.
- Led end-to-end design of a **self-scheduling web app**, replacing a third-party solution and reducing organizational costs.
- Co-built the **MSK Design System**, accelerating design-to-development time and ensuring consistency across 10+ digital products.

### Stealth Health Tech Startup – Product Design Intern

Oct 2020–Feb 2021 | Remote

- Conducted physician and patient research to inform portal design and data workflows.
- Created user flows, dashboards, and responsive UI layouts for health information management.
- Collaborated with developers to evolve the team's early design system and front-end components.

## Additional Experience

2019–Present | Remote

Volunteer design for nonprofit, arts, and religious organizations, as well as education and e-commerce startups.

## Education

BFA Interactive Arts – Pratt Institute, 2015

## Certifications

NN/g UX Certificate, Nielsen Norman Group, 2024

Beginex UX Program, 2020

## Skills

### Design & Research:

Accessibility, Animation, Design Strategy, Information Architecture, Interaction Design, Interviews, Prototyping, Surveys, UI Design, Usability Testing, User Flows, User Research, UX Design, Video Editing, Wireframing, Workshops

### Technical:

AI/Vibe Coding, CSS, HTML, Javascript, React, Sass

### Tools:

Figma, Dovetail, Illustrator, Photoshop, Premiere, Firefly, UserZoom

### Languages:

English (fluent), Spanish (fluent)