Eduardo Crespo

Product Designer | UX & Design Systems

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Summary

Product Designer with a background in visual art and extensive experience in healthcare technology. I combine research, empathy, and visual craft to design intuitive digital experiences that bring clarity to complex workflows — within and beyond healthcare.

Professional Experience

Memorial Sloan Kettering Cancer Center – Product Designer

Apr 2021–Oct 2025 | New York, NY

- Designed digital products that support clinical staff and patients across oncology workflows and care pathways.
- Collaborated on **PlanQ**, a radiation-therapy planning tool, working to accommodate new user roles and improve the experience for existing users
- Shaped experiences for **MSK Mobile**, **Remote Monitoring**, and **The Lounge**, improving patient engagement and access to care.
- Partnered with patients and clinical staff to uncover challenges and translate findings into actionable design improvements.
- Led end-to-end design of a **self-scheduling web app**, replacing a third-party solution and reducing organizational costs.
- Co-built the **MSK Design System**, accelerating design-to-development time and ensuring consistency across 10+ digital products.

Stealth Health Tech Startup – Product Design Intern

Oct 2020–Feb 2021 | Remote

- Conducted physician and patient research to inform portal design and data workflows.
- Created user flows, dashboards, and responsive UI layouts for health information management.
- Collaborated with developers to evolve the team's early design system and front-end components.

Additional Experience

2019–Present | Remote

Volunteer design for nonprofit, arts, and religious organizations, as well as education and e-commerce startups.

Education

BFA Interactive Arts – Pratt Institute, 2015

Certifications

NN/g UX Certificate, Nielsen Norman Group, 2024

Beginex UX Program, 2020

Skills

Design & Research:
Accessibility, Animation, Design Strategy, Information Architecture, Interaction Design, Interviews, Prototyping, Surveys, UI Design, Usability Testing, User Flows, User Research, UX Design, Video Editing, Wireframing, Workshops

Technical:
AI/Vibe Coding, CSS, HTML, Javascript, React, Sass

Tools:
Figma, Dovetail, Illustrator, Photoshop, Premiere, Firefly, UserZoom

Languages:
English (fluent), Spanish (fluent)